

UFB Services Agreement

Passive Optical Network Fibre Access Services: Service  
Description for PONFAS

Reference Offer May 2024

## Document Version History

Version	Date	Author	Description of Change
1.0	December 2019	Peter Coleman	Initial Reference Offer Document
2.0	May 2024	Peter Coleman	Addition of ability to select splitter port

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## 1 Interpretation

- 1.1 References to clauses or sections are references to clauses or sections in this Service Description unless expressly provided otherwise. The definitions set out in the General Terms and the Operations Manual apply to this Service Description unless expressly provided otherwise.
- 1.2 References to the Operations Manual are references to the operations manual for PONFAS.

## 2 General Terms

- 2.1 The General Terms in the LFC Reference Offer apply to provision of PONFAS subject to any modifications, exclusions and clarifications:
- 2.1.1 set out in clause 2.2 below; and
  - 2.1.2 that are necessary to ensure the General Terms are appropriate to the provision of PONFAS (PONFAS) as notified by the LFC on 40 Business Days' notice.
- 2.2 PONFAS:
- 2.2.1 Reductions in PONFAS Core Charges and Ancillary Charges may be made by the LFC on written notice to Service Providers without any additional process contemplated in the General Terms.
- 2.3 This Service Description and the PONFAS Operations Manual and PONFAS Service Level Terms may be changed by the LFC using the process for Agreement Changes set out in the General Terms except that:
- 2.3.1 the Change Management Forum's prior approval of any such proposed Agreement Change under clauses 24.1 and 25 of the General Terms is not required;
  - 2.3.2 CIP approval of any such proposed Agreement Change will not be required under clauses 24.1(d)(ii) and 24.8 of the General Terms; and
  - 2.3.3 the Service Providers may not propose any Agreement Change in relation to this Service Description in accordance with clause 24.1(b) of the General Terms.

## 3 PONFAS

- 3.1 PONFAS is a collection of dark fibre services that, when combined, are suitable for the delivery of consumer and business grade applications requiring point-to-multipoint fibre access. These services enable access to, and interconnection with the LFC Network.
- 3.2 A diagram of the configuration for PONFAS is set out in Appendix A. PONFAS consists of the provision of two components both of which a Service Provider must purchase to take PONFAS:
- 3.2.1 The PONFAS Feeder Service, that comprises an LFC-supplied Splitter located at a Fibre Flexibility Point (FFP) and a single Feeder Fibre from the Splitter to either:
    - (a) the MOFDF at the LFC Central Office; or
    - (b) where the Service Provider is taking the Central Office and POI Co-location Service, an LCA Connector on an OFDF on the Service Provider's Footprint at the LFC's relevant Central Office, via the MOFDF at the relevant Central Office. The Central Office and POI Co-location Service is a separate and optional service that allows Service Providers to host their network equipment in the LFC's relevant Central Office.
  - 3.2.2 The PONFAS Distribution Service, that comprises a single fibre from the connector on the Internal Termination Point (ITP) at the End User Premises (as applicable) to a port on a PONFAS Feeder Service Splitter in the local Fibre Flexibility Point, where the local Fibre Flexibility Point is the Fibre Flexibility Point that serves the geographic area in which the End User Premises is located;
  - 3.2.3 The PONFAS Feeder Service is a prerequisite to the supply of the PONFAS Distribution Service i.e. Service Providers must first purchase and maintain a PONFAS Feeder Service at the relevant Fibre Flexibility Point all times while taking the PONFAS Distribution Service from that Fibre Flexibility Point.

- 3.3 PONFAS is an input service which a Service Provider can use as a building block to combine with other UFB Services (or with the Service Provider's own network or wholesale services provided by other service providers) to provide point to multi-point fibre based telecommunications services to End Users.

#### 4 PONFAS and Implementation Activities

##### *Geographic Availability*

- 4.1 PONFAS is available at Premises within UFB 1 Areas and adjacent CIP approved Greenfield areas as advised by the LFC and defined in the Operations Manual. For the avoidance of doubt, PONFAS is not available:
- 4.1.1 To NBAPs;
  - 4.1.2 In UFB2 Areas and Greenfield areas adjacent to UFB2 Areas until 1 January 2026;
  - 4.1.3 In other areas where LFC fibre is available outside UFB1 and UFB2 Areas.

##### *Installation services*

- 4.2 PONFAS includes a Standard Install as set out in the Operations Manual.<sup>1</sup> The LFC will provide Non-Standard Installs for PONFAS as an ancillary service.

##### *Termination Point*

- 4.3 PONFAS termination points are set out in the Operations Manual.

##### *Testing*

- 4.4 The LFC will test the PONFAS Feeder Service from the Fibre Flexibility Point, as referred to in the Operations Manual, to the PONFAS Feeder Service termination point at the LFC Central Office to ensure the PONFAS Feeder Service is within the technical specification for fibre set out in Appendix B.
- 4.5 The LFC will test the first PONFAS Distribution Service connected to a PONFAS Feeder Service from the termination point at the Premises, as referred to in the Operations Manual, to the Fibre Flexibility Point to ensure the PONFAS Distribution Service is within the technical specification for fibre set out in Appendix B. Subsequent PONFAS Distribution Services utilising the same PONFAS Feeder Service cannot be tested without disrupting working PONFAS services.

##### *Additional Services*

- 4.6 If the Service Provider requires additional services such as:
- 4.6.1 a Non-Standard Install which includes (where required) an extension of the Fibre Lead-in where there is no existing fibre cabling and the installation is outside the parameters set out in the Operations Manual.
  - 4.6.2 any Premises wiring services, including installation and testing of Service Provider ONTs and other CPE in the Premises; or
  - 4.6.3 installation and testing of Service Provider equipment (as defined in the Central Office and POI Co-location Service Description) and services.

then the LFC may elect to provide the services in clauses 4.6.2 and 4.6.3 on request subject to terms to be agreed between the LFC and the Service Provider. The services in clauses 4.6.1 are available on terms as set out in this Agreement.

##### *Service Characteristics*

- 4.7 PONFAS is a point-to-multipoint fibre service that provides Service Providers with the ability to provide passive optical network services to a number of Premises, as defined in 4.9.

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<sup>1</sup> Standard Install parameters may differ between LFCs.

- 4.8 To provide a passive optical network service to an End User, a Service Provider requires:
- 4.8.1 A PONFAS Feeder Service that terminates in the Fibre Flexibility Point that serves the geographic area the Premises is located in; and
  - 4.8.2 One or more PONFAS Distribution Services that connect individual Premises to PONFAS Feeder Service. A PONFAS Feeder Service must be purchased to the relevant Fibre Flexibility Point before the Service Provider can place an order for a PONFAS Distribution Service from the End User Premises;
  - 4.8.3 The Service Provider electronics that connect to the PONFAS Feeder Service at the Central Office, such as an OLT. These electronics may be located in the Central Office, using the Central Office and POI Co-Location service, or at a remote location and connected to the PONFAS Feeder using DFAS, ICABS or an LFC or 3<sup>rd</sup> party backhaul service;
  - 4.8.4 The Service Provider electronics that connect to the PONFAS Distribution Service at the Premises, such as an ONT.
- 4.9 A PONFAS Feeder Service provides:
- 4.9.1 A 1:16 Splitter located in a Fibre Flexibility Point. The Splitter ratio defines the number of PONFAS Distribution Services that can be connected to the PONFAS Feeder Service; and
  - 4.9.2 A single fibre that connects the Splitter to the MOFDF in the local Central Office that the Fibre Flexibility Point is associated with.
- A 1:16 Splitter is provided as part of the standard service. Different splitter ratios may be available by agreement between the LFC and the Service Provider, see Appendix B;
- 4.10 The PONFAS Distribution Service includes two variants, the Residential PONFAS Distribution Service and the Business PONFAS Distribution Service. RSPs can select the applicable variant when making a New Connection Service Request.
- 4.11 A PONFAS Distribution Service provides:
- 4.11.1 A Fibre Lead-in from the Fibre Access Point at the premises boundary to a jack inside the End User Premises or Service Provider Premises (as applicable) or OFDF. The Fibre Lead-in includes:
    - (a) Installation or upgrade of an ITP or similar demarcation point, where appropriate;
    - (b) An ETP attached to an external structure located at the End User Premises or Service Provider Premises (as applicable), which allows access to the fibre for testing if the need arrives;
    - (c) A single fibre between the LCA connector on the ITP or OFDF and the Fibre Access Point. The fibre is not necessarily terminated at the ETP or Fibre Access Point and may pass straight through;
  - 4.11.2 A single fibre from the Fibre Access Point to the associated Fibre Flexibility Point;
  - 4.11.3 Connection of this single fibre to a PONFAS Feeder Service Splitter located in the associated Fibre Flexibility Point, as per the following rules:
    - (a) The fibre is connected to either;
      - (i) the first available port of the first available PONFAS Feeder Service Splitter belonging to the same Service Provider; or
      - (ii) the first available port of a specified PONFAS Feeder Service Splitter belonging to the same Service Provider.
    - (b) If no spare Splitter port is available on either the first available PONFAS Feeder Service Splitter or the specified PONFAS Feeder Service Splitter, as appropriate, or the specified PONFAS Feeder is not available at the Fibre Flexibility Point, then the Service Request will be rejected.

- 4.12 The Fibre Flexibility Point houses multiple Splitters and facilitates connectivity between the PONFAS Distribution Service and the PONFAS Feeder Service;
- 4.12.1 A Fibre Flexibility Point is associated with a single Central Office, which is the termination point for any PONFAS Feeder Services provided to that Fibre Flexibility Point;
- 4.12.2 A Fibre Flexibility Point serves a specific geographic area, where each Premises within that geographic area is associated to a single Fibre Flexibility Point. That is, the Fibre Flexibility Point will be the termination point for any PONFAS Distribution Service from a Premises in that geographic area;
- 4.12.3 The Fibre Flexibility Point may be either:
- (a) an underground Fibre Flexibility Point, which is designed to support up to 48 connections to Premises;
  - (b) an MDU Fibre Flexibility Point, which is designed to support the End Users Tenancies in an MDU;
  - (c) a Cabinet Fibre Flexibility Point, which is designed to support up to 288 connections to Premises; or
  - (d) a Central Office Fibre Flexibility Point, which is designed to support Premises served directly from the Central Office.
- 4.12.4 If, due to infill of new Premises, the capacity of a Fibre Flexibility Point is exceeded then a new Fibre Flexibility Point may be created, where:
- (a) The geographic area associated with the new Fibre Flexibility Point may be derived from multiple adjacent Fibre Flexibility Points;
  - (b) All PONFAS Distribution Services connected to Premises within the new geographic area will only be served from the new Fibre Flexibility Point. The Service Provider must purchase a PONFAS Feeder Service to the new Fibre Flexibility Point to order PONFAS Distribution Services to Premises associated to the new Fibre Flexibility Point;
- 4.12.5 If, due to infill of new Premises, the number of Premises associated with the Central Office exceeds the designed capacity of that Central Office, then the Fibre Flexibility Point may be rehomed to a different Central Office, where:
- (a) All PONFAS Feeder Services terminating in that Fibre Flexibility Point will be connected to the MOFDF in the new Central Office. To continue to use this PONFAS Feeder, the Service Provider have to capability to access and interconnect with it using the services described in 4.13.
  - (b) All PONFAS Distribution Services connected the an affected PONFAS Feeder Service will continue to be connected to the PONFAS Feeder service, i.e. all Premises associated to the Fibre Flexibility Point will be associated to the new Central Office.
  - (c) Alternatively, a Service Provider may choose to relinquish their PONFAS Feeder Service and associated PONFAS Distribution Services.

#### *Service Requirements*

- 4.13 To use PONFAS, the Service Provider must have the capability to access and interconnect with the PONFAS Feeder Service, either by:
- 4.13.1 co-locating Service Provider equipment (as defined in the Central Office and POI Co-location Service Description) at the LFC's relevant Central Office using a Footprint provided under the Central Office and POI Co-location Service; or

- 4.13.2 where the Service Provider does not take the Central Office and POI Co-location Service at the relevant LFC Central Office, by taking a Jumpering Service at the relevant LFC Central Office MOFDF to connect PONFAS to either:
- (a) a Direct Fibre Access Service; or
  - (b) the Intra Candidate Area Backhaul Service from the LFC's relevant Central Office MOFDF to connect to another LFC's relevant Central Office MOFDF within the same Candidate Area (as defined in the Intra Candidate Area Backhaul Service Description) elsewhere; or
  - (c) an LFC backhaul service from the LFC's relevant Central Office MOFDF to connect to Service Provider equipment (as defined in the Central Office and POI Co-location Service Description) elsewhere; or
  - (d) third party backhaul service, optionally using TPAD Service, from the LFC's relevant Central Office MOFDF to connect to Service Provider equipment (as defined in the Central Office and POI Co-location Service Description) elsewhere.

*Additional Service Characteristics*

- 4.14 The technical specifications of PONFAS are set out in Appendix B.
- 4.15 The LFC will provide certain support and other assistance as part of the PONFAS including:
- 4.15.1 an automated facility for Service Requests;
  - 4.15.2 an automated facility for fault notifications; and
  - 4.15.3 a tool to assist the Service Provider in determining the location and availability of the PONFAS (pre-qualification).
- 4.16 The signal loss of the optic path will be determined by the length of the fibre, the type of splitter used, the number of splices or connectors, the presence of legal intercept devices, ageing, etc. in accordance with the standards specified in Appendix B.
- 4.16.1 The maximum distance of the PONFAS Feeder Service and the PONFAS Distribution Service will be limited by the physical size of the Central Office coverage area and the route from Central Office to End User Premises or Service Provider Premises; however, it will not exceed 10kms for standard paths.
  - 4.16.2 The maximum optical loss between the premises termination point of the PONFAS Distribution Service at the premises and LFC Central Office termination point of the PONFAS Feeder Service at the Central Office is, assuming 1:16 splitter, 28.5dB at 1550nm excluding any legal intercept device. This optical loss may be across the following elements:
    - (a) PONFAS Distribution Service fibre from the connectorised ITP at the Premises to the associated Fibre Flexibility Point; This includes the Lead-in, any splicing within the ETP and Building Cable;
    - (b) Connection of the PONFAS Distribution Service to the PONFAS Feeder Splitter within the Fibre Flexibility Point;
    - (c) The Splitter;
    - (d) Connection of the Splitter to the Feeder Fibre;
    - (e) The Feeder Fibre from the Splitter to the Central Office OFDF;
    - (f) Connection of the Feeder Fibre to a Jumpering Service in the Central Office, and
    - (g) the Jumpering Service fibre;



It excludes optical loss across:

- (h) The ONT;
  - (i) The fibre from the ONT to the ITP, including connection to the ITP;
  - (j) The tie cable from the Central Office OFDF to the Service Provider footprint in the same Central Office, if applicable.
- 4.16.3 The maximum variation of loss between the Premises termination of different PONFAS Distribution Services connected to the same PONFAS Feeder Service is 5dB at 1550nm.
- 4.16.4 The Service Provider will be responsible for managing the end to end optical budgets used for each of their specific applications. This loss also needs to take into account:
- (a) An allowance for changes, such as disconnects and connects or fault restoration, which can result in small changes to optical budgets;
  - (b) Any extension of the PONFAS Feeder from the Central Office, by connecting to a linking service, such as DFAS or ICABS using a Jumpering Service or other backhaul service;
  - (c) Any additional loss caused by the insertion of a Service Provider splitter or combiner past the PONFAS demarcation point.
- 4.17 PONFAS specifically excludes:
- 4.17.1 provision or maintenance of any cabling or connection or active device beyond the service demarcation points described in clauses 5.1 and 6.2;
  - 4.17.2 configuration, monitoring, operation, on-going support or maintenance of Service Providers' or End Users' applications, equipment or networks; and
  - 4.17.3 the supply of AC mains & UPS power, accommodation space, heating, ventilation, air conditioning and facilities at the LFC's relevant Central Office or the Premises.

## 5 PONFAS Distribution Service Demarcation Point

- 5.1 The Service Demarcation Point for the PONFAS Distribution Service at the Premises is the termination point on the ITP as described in the Operations Manual.
- 5.2 The ITP fibre is presented on an SC/APC (8° angle) connector within a bulk head adapter (see Appendix for technical conformance details). Patch cord connections to the ITP must be SC/APC (8° angle) and be presented in connector-clean condition.
- 5.3 The PONFAS Distribution Service excludes the wiring beyond the ITP. If a fault reported by the Service Provider is found to be caused by the Premises equipment (CPE) or the wiring at the Premises beyond the service demarcation point, then the Service Provider may be charged the "No fault found" Ancillary Charge in the Price List. Note the wiring should comply with the industry standard Premises voice wiring requirements which are available at [www.tcf.org.nz](http://www.tcf.org.nz).
- 5.4 The Service Demarcation Point for the PONFAS Distribution Service at the Service Provider-facing interface is the fibre termination point on the Splitter port. This demarcation point is internal to the LFC network and is not accessible by the Service Provider.

## 6 PONFAS Feeder Service Demarcation Point

- 6.1 The Service Demarcation Point for the PONFAS Feeder Service at the Fibre Flexibility Point is the Splitter port located in the Fibre Flexibility Point. This demarcation point is internal to the LFC network and is not accessible by the Service Provider.
- 6.2 The Service Demarcation Point for the PONFAS Feeder Service at the Central Office is the fibre connection on the Central Office MOFDF, described as the termination point in the Operations Manual. This demarcation point is internal to the LFC network and is not accessible by the Service Provider.

**7 Tie Cable Connection**

- 7.1. Where required, the LFC will provide a Tie Cable between the PONFAS Feeder Service at the Central Office and the Service Provider's LCA Connector on the Service Provider's OFDF in its Central Office and POI Co-location Service Footprint. The Tie Cable is a separate service that is defined in the Central Office and POI Co-location Service Description.

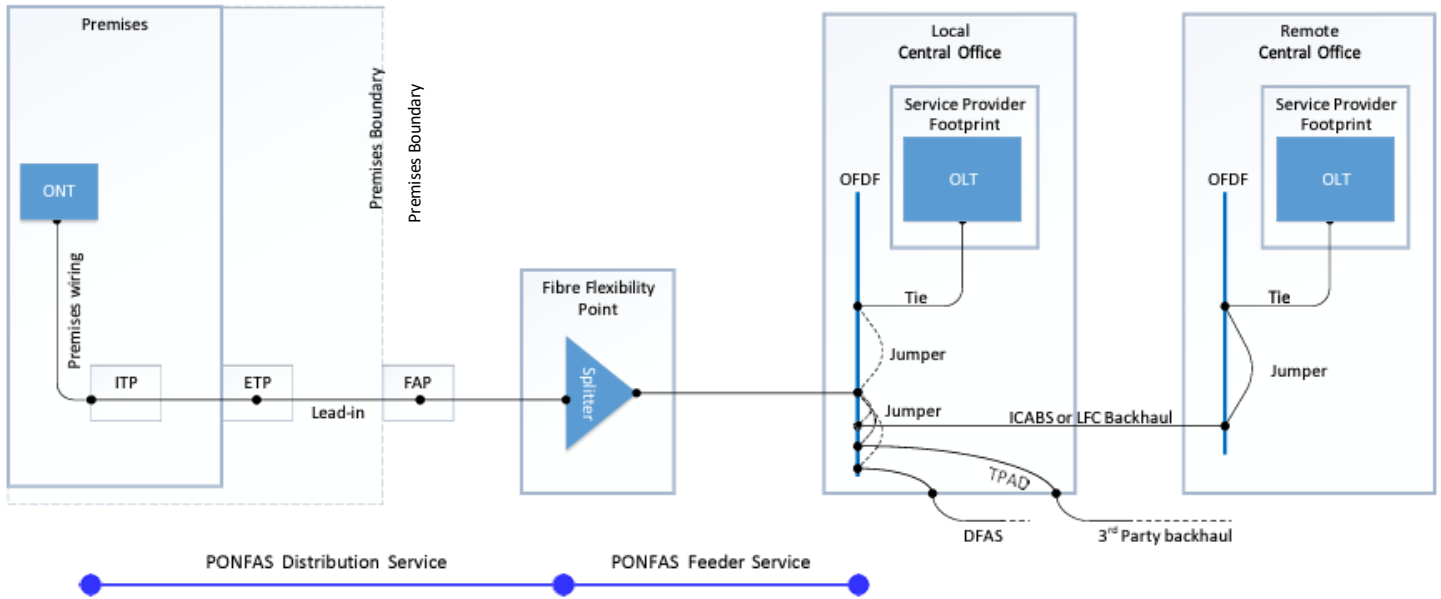
**8 Service Provider Responsibilities**

- 8.1 Other Service Provider responsibilities are detailed in the General Terms and Operations Manual.
- 8.2 The Service Provider will be responsible for all of the design, specification and commissioning of their equipment and plant (both active and passive) connected to PONFAS.

**9 Service Levels**

- 9.1 Service Levels for PONFAS are set out in the Service Level Terms for PONFAS, noting that:
- 9.1.1 The Enterprise Service Levels for assure described in the Service Level Terms for the PONFAS Services apply to Business Distribution Services.
- 9.1.2 The Consumer Service Levels for assure described in the Service Level Terms for the PONFAS Services apply to Residential Distribution Services.

**Appendix A – Diagram**



This is a generic diagram showing the standard configuration and service demarcation points. It is not intended to represent every situation or detailed physical architecture. The following points should be noted:

- The Fibre Flexibility Point may be underground, in a cabinet, in a building frame or located in a Central Office;
- The PONFAS Distribution Service is connected directly to a port on the Splitter, i.e. there is no OFDF within the Fibre Flexibility Point. This is an internal demarcation and is not accessible by Service Providers;
- Service Providers may not undertake fibre activity within the exchange, except within their own Service Provider Footprint that they have purchased as part of the Central Office and POI Co-location service.
- In MDUs where the LFC has provided fibre cabling within the building to individual premises, the termination point is described in the Operations Manual.

The diagram also shows the optional interconnection of the PONFAS Feeder service and either a Direct Fibre Access Service, Intra Candidate Area Backhaul Service or a third party backhaul using an additional Jumpering Service.

**Appendix B – Technical Specification**

<p>Fibre</p>	<p>External fibre must comply with ITU-T specification G.652D or G.657A.</p> <p>Internal building fibre cables must meet appropriate fire regulations i.e. be Flame-Retardant, Non Corrosive, Low Smoke, Zero Halogen (FRNC/LSZH)</p>
<p>PONFAS Distribution Service Connector type</p>	<p>Fibre terminations must be SC/APC type connectors (complying with the IEC 61754-4 standard) or alternatively LC/APC also known as LCA type connectors (complying with the IEC 61754-20 standard) as appropriate.</p>
<p>Customer Premises Internal Termination Point (ITP) patch cord service connector type</p>	<p>ITP fibre termination is to an SC/APC connector (complying with the IEC 61754-4 standard). APC connectors have an 8° angle to the end face.</p> <p>Patch cord connections to the ITP must be SC/APC (8°) only</p>
<p>Optic Path</p>	<p>Communal Network performance</p> <p>Total GPON Insertion Loss (ITU-T G984) = ≤ 28.5db</p> <p>Network Return Loss = ≥32db</p> <p>LFC GPON system margin (lifetime ageing factor) = 1.5db</p> <p>Total GPON insertion Loss OLT to ONT design target is = ≤27.0db (28.5db – 1.5db)</p> <p>Optical Fibre Attenuation Co-Efficient (L) (ITU-T G.652. &amp; G657.A) = ≤ 0.4db/km</p> <p>Splice Loss (S) = ≤ 0.15db</p> <p>Mated Connector loss (C) = ≤ 0.3db</p> <p>Mated Connector Reflection = ≥55db</p> <p>Total Insertion Loss of network (IL) is calculated from <math>IL = 0.4L + 0.15S + 0.3C</math> (excluding PON splitter)</p> <p>Splitter performance</p> <p>1:32 = ≤ 17db</p> <p>1:16 = ≤ 14db</p> <p>1:8 = ≤ 11db</p> <p>1:4 = ≤ 7.3db</p> <p>1:2 = ≤ 4.0db</p>
<p>Fibre Testing</p>	<p>All commissioning Layer 1 network testing (LFC site OFDF to end of Communal Network) is by OTDR at two wavelengths, 1310nm and 1550nm using Bi-Directional method in accordance with LFC standard described in ND0556.</p> <p>The methodology used will be based on bi-directionally testing all fibres in the Communal Network required to complete the service.</p> <p>Network test results are provided by agreement verifying performance features. Refer to the Direct Fibre Services Operations Manual for details.</p> <p>All Layer 1 network restoration testing will be LFC site OFDF to Premises termination point.</p> <p>Testing for power loss will be at either 1310 or 1550 nm.</p> <p>In the event of a fault restoration testing will be to the standard in Optical Performance table below.</p> <p>The wavelengths of 1625 nm and 1650nm are reserved for network maintenance testing purposes, (live GPON network) compliant with ITU-T L.41.</p>