Cookie Statement Eindhoven Airport N.V.

We make use of different types of cookies on our website. In this cookie statement we explain what cookies are, which cookies are used on the Eindhoven Airport website, what they do, how you can refuse or allow cookies and how you can contact us.

What are cookies?

Cookies are small text files that are stored on your computer, tablet, smartphone or other electronic device when you visit a website. They ensure the optimal functioning of the website and collect data in order to make the displayed information as relevant as possible to you.

When a cookie is on your device your device can be recognised and information can be collected. This information might include: the IP address, data about surfing habits (such as first, next and current visit), the specific web pages you have visited, the manner in which the website is navigated, the type of device you use and your settings. For further information, also see the detailed cookie overview to be consulted via <u>the privacy page on our website</u>. By clicking on 'display cookie banner', you can view the detailed overview via 'show details'.

When you visit our website, Eindhoven Airport and parties we collaborate with may place cookies on your device. You may also see advertisements from Eindhoven Airport without the use of cookies. Insofar as we collect personal data about you, we process these in accordance with our general privacy statement, which can be consulted via <u>the privacy page on our website</u>.

Which cookies are placed via our website?

The following cookies are placed via our website:

- Necessary and functional cookies
- Preference cookies
- Analytical and statistic cookies
- Marketing cookies
- Social media cookies

For a detailed list of all cookies we place, please check the detailed cookie overview via <u>the privacy</u> <u>page on our website</u>. By clicking on 'display cookie banner', you can view the detailed overview via 'show details'.

What do cookies do?

Necessary and functional cookies

Necessary and functional cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies. Therefore, these cookies cannot be turned off.

Preference cookies

Preference cookies enable a website to remember information that changes the way the website behaves or looks, like your preferred language or the region that you are in. These cookies are used because we want to be relevant for our visitors. Based on your surfing behaviour we can show you content relevant for your interests. You can choose whether or not you want to give us permission to use these cookies.

Analytical and statistic cookies

Analytical and statistic cookies help us to understand how visitors interact with our website by collecting and reporting information anonymously. We use this information to improve our marketing activities and also the quality, effectivity and user-friendliness of our website. To do this we use the Google Analytics service. As the provider of this service, Google Inc. (Google) places analytical cookies via our website.

In line with the manual of the Dutch Data Protection Authority (Autoriteit Persoonsgegevens), we have set the Google Analytics cookies to 'privacy friendly'. The means that your IP address is partly masked and the option for sharing data is disabled. This way these cookies only have a slight impact on your privacy, and they can therefore be placed without consent.

Click <u>here</u> for further information (in English) about these cookies and their period of validity. Moreover, Google offers the option of disabling data collection within the framework of Google Analytics, by means of the Google Analytics Opt-out Browser Add-on. Click <u>here</u> to use this option and click <u>here</u> for more general information about how Google uses cookies and about Google's privacy policy. We are not responsible for Google's privacy and/or cookie policy.

Marketing cookies

Marketing cookies remember your surfing behaviour, so that you can receive offers in line with your interests on and outside of our website. Furthermore, we can disable offers when you have already used the product advertised or when you have already seen them a couple of times. Without these cookies there is a chance that you will see ads irrelevant for you more often. Also, based on these cookies your visit to our website will be remembered and gathered data will be shared with third parties like advertisers. This type of cookie is also optional and can be turned off.

Social media cookies

Our website can implement so-called embedded elements of other third parties, such as YouTube, Twitter and Facebook. These are used to integrate social media into the website through plug-ins. If, after you have clicked on a social media button, you are forwarded to a website of a social media provider, it is possible that this social media provider places cookies from its own website. The social media button of YouTube also makes it possible for you to watch videos placed on our website. YouTube will place cookies, but only if you have given permission by consenting to the placement of social media cookies.

We have no say regarding the social media cookies, the data that is collected with these cookies and the objectives for which the social media providers use the cookies. We recommend that you consult the relevant privacy and cookie statements of the social media providers for this information.

How long are cookies retained?

Cookies are valid for a certain period after they are placed on a device. After the period of validity lapses the cookie is removed by the browser. The period of validity of certain cookies is just as long as the duration of the browser session, but there are cookies that are valid for longer, so that they can also be read during a following visit to our website.

Retention periods for cookies that are placed via our website can be found in the detailed cookie overview which can be consulted via <u>the privacy page on our website</u>. By clicking on 'display cookie banner', you can view how long each cookie is retained via 'show details'.

Can you refuse or delete cookies?

Most web browsers automatically accept cookies. However, you can set your browser to reject cookies automatically. You can also remove cookies manually through your browser settings. Switching off cookies may affect the ease of use of our website and that of others. You will find a useful step-by-step plan for managing cookies on the website of the consumers' association <u>Consumentenbond</u>.

Cookies that require your permission are only placed on your device if you have consented to this by clicking on the allow button in the cookie banner that appears during your first visit to our website.

You can use our cookies banner if there are certain types of cookies that you do not wish to receive, if you want to change the cookie settings, or if you wish to retract your permission at a later stage. This is done by clicking on 'display cookie banner' or 'withdraw consent to cookies' at the bottom of <u>the</u> <u>privacy page on our website</u>. To record the choice you have made, we will have to place a cookie though. You must record your choice in every browser and device, since we are unable to transfer your settings to other browsers and devices you use.

If you want to switch off Google cookies, visit the <u>Google page for opting out of seeing personalised</u> <u>ads</u>.

If you do not want advertisers to analyse your online behaviour, you can indicate this on the following website: <u>Your Online Choices</u>.

Whose cookie statement is this and how can you contact us?

This cookie statement has been issued by Eindhoven Airport N.V. and relates to cookies placed via Eindhoven Airport's website.

The contact details of Eindhoven Airport are:

Luchthavenweg 13 5657 EA Eindhoven The Netherlands

How to contact our Privacy Officer?

We have appointed a Privacy Officer who is the first point of contact for questions regarding privacy. If you have questions or comments about our cookie statement or how Eindhoven Airport handles personal data, you can contact us at privacy@eindhovenairport.nl.

How to contact our Data Protection Officer?

Eindhoven Airport is part of the Royal Schiphol Group. The Data Protection Officer of the Royal Schiphol Group provides advice to us and monitors compliance with the privacy laws and regulations by Eindhoven Airport.

Questions or request for the Data Protection Officer can be mailed to <u>privacy@eindhovenairport.nl</u> or sent to our postal address, for the attention of the Data Protection Officer. We will forward those questions or requests to the Data Protection Officer. Together with your request, please provide your name, address, e-mail address and telephone number. As soon as possible after receipt of your request or question, the Data Protection Officer will inform you about your question or the handling of your request.

Where can you find the latest version of this cookie statement?

If necessary, we will update this cookie statement. This may be due to changes in policies, changes in our website or our business activities. You can find the most current cookie statement at <u>www.eindhovenairport.nl</u>. We recommend that you consult this cookie statement regularly so that you are aware of these changes. You will always see the latest date of change here.

This version was issued in August 2020.