

Quality Requirements Consumer Goods

With respect to production and products, the Supplier must observe the following general Buyer's requirements for Suppliers and products.

The Supplier is responsible for ensuring that the products and their production and placement on the market meet the requirements of the European Union/European Economic Area and Finnish legislation. The Supplier is liable for the performances of the supply chain and all of its subcontractors and for the compliance of such performances with this agreement as for its own performance.

The Supplier must provide the Buyer any information required by the Buyer on the product. With respect to products sold under the Supplier's brand, the Supplier is responsible for all environmental and chemical registrations and registrations of origin as well as other corresponding registration and notification procedures with the authorities and other relevant parties.

Safety Data Sheet

The Supplier is obliged to provide the Buyer with English language safety data sheets (SDS) required for the products within the European Union/European Economic Area.

Hazardous Substances

The Supplier is obliged to provide the Buyer with a filled-out product data form for hazardous substances for all products categorised as hazardous within the European Union/European Economic Area.

Substances Subject to a Permit

If the products or the packaging thereof contain more than 0.1% by weight per item (product or its packaging) of substances of very high concern (SVHC), the following procedure must be followed with respect to such products:

The Supplier undertakes to provide the Buyer with a full and up-to-date list of the substances. The list must contain at least the following information:

Substances Subject to a Permit

If a product or the packaging thereof contains more than 0.1% by weight per item of substances of very high concern (SVHC), the Supplier undertakes to provide the Buyer with an up-to-date list of the substances and their amounts.

The European Chemicals Agency publishes on its website a regularly updated list of substances of very high concern, the 'Candidate List' (Annex XIV). The listed substances may become subject to a permit. <http://echa.europa.eu/fi/candidate-list-table>

The Supplier is responsible for following the updates. In case a product contains substances of very high concern, the Supplier must determine whether a product or package can be replaced with one that does not contain substances of very high concern.

The Buyer must be informed immediately of changes to the aforementioned information.

Items Processed with Biocidal Substance

The Supplier shall inform the Buyer of all biocidal active substances contained in the item, if the product has been processed with such substances.

The Supplier is responsible for ensuring that the products are safe and meet the requirements of the European Union/European Economic Area and Finnish legislation.

The Supplier is responsible for ensuring that product markings, instructions for use, installation and maintenance manuals as well as other necessary safety information correspond to the product and that the markings meet the requirements of the European Union/European Economic Area and Finnish legislation. The products must also meet any product quality requirements separately provided by the Buyer to the Supplier.

The Supplier is responsible for the performance of all its sub-suppliers as for its own performance.

The products must be in such condition upon delivery that they meet the Buyer's quality requirements and are ready to be offered for sale.

At the Buyer's request, the Supplier must deliver documentation relating to product safety and quality assurance.

The Supplier is responsible for the obligations relating to the products' CE markings. At the Buyer's request, the Supplier must provide the Buyer with an EU Declaration of Conformity or a Declaration of Performance and the related technical documentation for CE marked products.

The Supplier must immediately notify the Buyer of non-compliant or deficient products to ensure that the Buyer can take action to withdraw the product from the market.

In the event the Buyer or the authorities notice deviations in the safety or quality of the products, the Buyer may request the Supplier to order additional analyses from an accredited testing facility or laboratory at the Supplier's expense.

The Supplier is obligated to ensure that it meets the REACH Regulation (2006/1907/EC) obligations and the Biocidal Products Regulation (EU) No 528/2012 obligations in accordance with its role.

Environmental Responsibility

The Supplier will ensure that the manufacturing activities in the delivery chain fulfil the requirements of the European Union/European Economic Area and/or applicable national environmental legislation. Methods for the treatment of waste, chemicals, emissions and waste water must be described. Internationally recognised environmental system certificates are, for example, ISO 14001 and EMAS. The Buyer is entitled to perform an auditing or inspection visit to verify environmental responsibility issues.

The use of PVC plastics in packaging and the use of bleaching methods based on elemental chlorine for the bleaching of materials used for packaging is forbidden.

Social Responsibility

The Supplier must have processes in place for verifying that the supply chain (including raw material procurement) complies with the respective country's laws and collective labour agreements as well as the ILO's minimum norms and the principles of the UN Universal declaration of human rights and Convention on the Rights of the Child.

The Supplier undertakes to comply with the following principles in the supply chain:

Employees are entitled to form associations and be members of trade unions. Employees must be treated equally. Overtime pay must be paid for overtime at least at the level required by national legislation. Employees must be paid salary of an amount at least at the level required by law, and a higher salary must be paid for overtime. Employees must be provided a safe working environment, and harassment must not be allowed. The minimum working age cannot be lower than required by national law and the provisions of the ILO Minimum Age Convention (ILO 138). The employment relationship must be voluntary, employees cannot be required to provide collateral or other security in exchange for the employment relationship. Employees must be free to leave the work place at the end of their work shift.

The Buyer requires the signing of the BSCI Code of Conduct (or corresponding document) and the implementation of a self-assessment and an audit by suppliers whose production or whose sub-supplier's production is located in a risk country or who

import/market Products manufactured in a risk country. BSCI risk countries <http://www.bsci-intl.org/bsci-list-risk-countries-0> * risk countries. The BSCI Code of Conduct does not have to be signed by suppliers/supply chains that use one of the following systems.

- SA 8000 (Social Accountability International (SAI) Member companies)
- SMETA (Sedex Members Ethical Trading Audit, third party audit)
- ICS (Initiative Clause Sociale)
- FLA (Fair Labour Association)
- FWF (Fair Wear Foundation)
- ICTI (International Council of Toy Industries)
- WRAP (Worldwide Responsible Accredited Production)
- EICC (Electronics Industry Citizenship Coalition)
- Any other social responsibility programme that has undergone the GSCP equivalence process.

At the Buyer's request, the Supplier must provide the Buyer with copies of the certificates and auditing reports.

Suppliers must have a functioning and described traceability system with which raw material consignments and packaging used in the manufacturing of products and the suppliers thereof can be identified.

For the purpose of product identification and traceability, products in product categories that are required by law to have type, item, series or model numbers or other markings must carry such numbers or markings.

In case of suspected serious deficiencies in the safety of a product, the Supplier must give the Buyer the information on the consignment in question without delay, and in other cases within 48 hours.

Organic Production Methods

The Supplier is responsible for ensuring that products sold or marketed as organic products have been produced organically. Upon request, the Supplier must prove that the requirements of organic production have been met.

A product can only be marked as originating from Israel if it has been manufactured in the territory of the state of Israel as determined by the United Nations in 1948. If a product has been manufactured in the so-called Occupied Palestinian Territories, the Supplier will mark the product with 'manufactured in the Occupied Palestinian Territories'.

The Buyer does not accept live plucking or skinning of animals for feather, down or fur products.

The Buyer does not allow the use of the sandblasting finishing process in denim or other clothing products. The use of aluminium oxides, aluminium silicates, silicone carbides, copper slag and garnet mineral is also prohibited in blast abrasion.

When SOK acts as importer, the parties are obliged to notify each other of any changes that may affect the manufacturing and delivery processes of the product (for example, changing sub-suppliers etc.)

When SOK acts as importer, the Supplier must inform the Buyer of the address and contact information for the place of manufacturing of the product.