

OLAY



## FALL IN LOVE OR SEND IT BACK!

If the Olay product you purchased doesn't match your expectations, our money-back guarantee ensures you can send it back and be refunded. Return the completed form with your original receipt or online order confirmation to the address shown below\*

\*See terms and conditions below

**UK: Olay Retinol24 & Collagen Peptide24 MBG, Dept SH030, Nether Road, Galashiels, TD1 3HE**

**ROI: Olay Retinol24 & Collagen Peptide24 MBG, Dept SH030, PO Box 596, Dublin 14**

Product/model purchased: \_\_\_\_\_

Purchased from: \_\_\_\_\_ Date of purchase: \_\_\_\_\_

Why are you returning this product? \_\_\_\_\_

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

If you have purchased an Olay Regenerist Retinol24 Night Moisturiser or Olay Regenerist Collagen Peptide24 Day Cream from a participating store in the UK or ROI between 1st May 2021 and 30th November 2021 and have not loved it, we will refund the purchase price provided you apply within 30 days of purchase and no later than 30 days following the offer closing date of 30th November 2021. Please note; proof of purchase is required and the offer is limited to a single application per household.

#### \*Terms and conditions

1. This offer is open to all residents in the UK and ROI aged 18 years and over. 2. The offer is limited to one application per household over the period of the promotion, which runs from 1st May 2021 and closes at 23:59 hours on 30th November 2021. No bulk or third party applications will be accepted. 3. To claim; click on <https://olay.co.uk/olay-promise/offers-promotions/money-back-guarantee> and print the online form. Return the completed form, together with your original receipt (or on-line order confirmation), showing your purchase of one of the qualifying products, and the applicable product to: UK: Olay Retinol24 & Collagen Peptide24 MBG, Dept SH030, Nether Road, Galashiels, ID1 3HE, ROI: Olay Retinol24 & Collagen Peptide24 MBG, Dept SH030, PO Box 596, Dublin 14. NB In your claim please state the reason why you are not happy with the product and highlight (or otherwise indicate) the specific product on the till receipt/Von-line order confirmation for which you are making a claim.

#### Qualifying Products

Description: Olay Regenerist Retinol24 Night Moisturiser, Olay Regenerist Collagen Peptide24 Day Cream. 1. Consumer pays postage. 2. Claims must be made within 30 days of purchase and no later than 30 days following the offer closing date of 30th November 2021. 3. The promoter is not liable for applications that are lost in the post, incomplete, delayed or damaged. 4. The promoter will send a cheque to the name and address supplied; please allow 28 days for your cheque to arrive after submission of your proof of purchase. 5. This does not affect your statutory rights. 6. Your personal details will only be used for the purposes of administering this promotion and for no other purposes. For more information on our privacy policy, please visit: [https://www.pg.com/privacy/english/privacy\\_statement.shtml#why](https://www.pg.com/privacy/english/privacy_statement.shtml#why)