

PeopleCert Web Proctored Exams

Looking to take an exam in ITIL[®], PRINCE2[®], PRINCE2 Agile[®], MSP[™], M_o_R[™], P3O[®] or COBIT[®] 5? You can now take your exam online, from the convenience of your home or office!

What you'll need to complete an online exam:

- ❖ PC or Mac computer with an internet connection and a webcam
- ❖ Your computer must meet some basic hardware and software [requirements](#)

Once you meet all of the above requirements you can then schedule your exam:

- ❖ Step 1 - Visit <https://www.peoplecert.org/login> to create an account
- ❖ Step 2 - Select the exam from the Certifications menu
- ❖ Step 3 - Click on "**Book your Exam Online**" and follow the prompts

Good luck with your exam!

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Frequently asked questions:

When do I get my results?

The official results of your test are issued within 2 business days from the date of the exam submission. If you pass the exam, along with the official results, you will also receive an electronic certificate. Both the official results and the electronic certificate will be uploaded on your PeopleCert Account.

What if my computer crashes during the exam?

The PeopleCert examination system has an automatic recovery system, which means that if your computer crashes, you won't lose any answers you have completed. Your proctor will advise you on what needs to be done if this happens.

During my online proctored exam, will there be someone I can talk to throughout the session?

Your online proctor will be with you throughout the exam process. You can chat or talk to him/her at any time, if you need any help.