

4 WEEK SCHEDULE

MB-910D365 FUNDAMENTALS (CRM)

MODULE/DURATION (MINS)

- 01. Get introduced to the customer engagement apps - **67 mins**
- 02. Learn the Fundamentals of Dynamics 365 Marketing - **90 mins**
- 03. Learn the Fundamentals of Dynamics 365 Sales - **120 mins**
- 04. Learn the Fundamentals of Dynamics 365 Customer Service - **110 mins**
- 05. Learn the Fundamentals of Dynamics 365 Field Service - **160 mins**
- 06. Learn the Fundamentals of Dynamics 365 Project Operations - **115 mins**

STARTING WEEK	WEEK 1	WEEK 2	WEEK 3	WEEK 4	WEEK 5
	07-02-2022	14-02-2022	21-02-2022	28-02-2022	07-03-2022
Kick Off Graduation	 Kick - Off 07-02-2022 11-11:45 AM				 Graduation 08-03-2022 12-12:30 PM
Self - Paced Modules	 Module 1&2 157 mins.	 Module 3&4 230 mins.	 Module 5&6 275 mins.		 Book your Exam!
Live Events	 Intro to D365 11-02-2022 12-12:45 PM	 Workshop 1 18-02-2022 12-12:45 PM	 Workshop 2 25-02-2022 12-12:45 PM	 Exam Prep 02-03-2022 5:30-8:30 PM	

*All live events will be delivered using the AEDT - Sydney, Melbourne time zone