

Operations Manager

Creative Energy Overview

Creative Energy is an established energy infrastructure developer that owns and operates one of the largest district energy systems in North America and aims to bring low-carbon, reliable, and cost-effective energy to campuses and cities through a range of innovative, and environmentally friendly technologies. In addition to the successful operation of the downtown Vancouver district energy system, our core experience is focused on the development of low-carbon energy systems that range from new complex multi-phased master planned developments to the decarbonization of existing thermal energy infrastructure. We currently have 15 new energy systems in development that range from feasibility to early-stage operations, including 5 active projects in the Greater Toronto Area. By using various innovative technologies, experience in scalability, and transparent partnership approaches, we strike a unique balance combining the entrepreneurship of a developer with the resiliency and reliability of a utility.

Role Overview

The Operations Manager is responsible for the successful operations and customer relationships of Creative Energy's district energy systems in the greater Toronto area. Immediately, the primary responsibility will be the successful start-up, commissioning, and operations of the Mirvish Village Energy System. As more systems complete construction in the next 2-5 years, the Operations Manager will assume responsibility for the operations for all the systems.

The ideal candidate will be able to work independently, with the ability to work successfully without daily oversight. Additionally, the ideal candidate will have facility management experience with specific related roles in the operations of large heating and cooling equipment, will be a team player who can be trusted with the oversight of Creative Energy's first operating facility in Ontario.

Key Responsibilities

The successful applicant will be responsible for the management of all operations and customer relations of the Mirvish Village district energy facility located in Toronto, ON. This role requires the applicant to have sound mechanical and electrical knowledge with respect to the buildings sector. They will work closely with the installation contractors to complete commissioning and start-up of the various heating and cooling equipment. Specific duties are listed below:

- Develop and manage a safety program and ensure a safe operating environment for staff, vendors, and visitors. Perform safety reporting
- Ensure reliable and efficient operations of the Mirvish Village Energy System
- Manage all operating document, procedures, and records
- Perform maintenance planning and including annual, monthly, and weekly look-aheads using CE's Computerized Maintenance Management System (CMMS)

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- Proactively manage the system's response to Global Adjustment events
- Oversee the O&M contracts in place with 3rd party vendors

- Build and maintain good working relationships with customer's facility managers
- Maintain all regulatory status and certifications needed by the system
- Maintain and update records for CE's asset management system (CMMS)
- Budget preparation and reporting
- Performance assessment and reporting (supported by CE Systems Engineering group)
- Daily inspections of all central plant equipment with detailed logs of any issues
- Maintain inventory of all replaceable and maintainable parts with available stock and lead time for specialty items
- Coordinating requests for 3rd party vendors for maintenance, operation, emergency breakdown or any other service required to ensure the operation of the central plants
- Staffing and management of operations staff in the coming years as more development in the GTA are constructed

Qualifications

- 10 -15 years of relevant work experience operating and maintaining large complex heating and cooling systems in the buildings sector
- Experience with the operations of boiler plants, chilled water plants, pumping systems and associated auxiliary systems
- HRAC technician, Gas technician 1, or professional electrician experience considered an asset
- Exceptional interpersonal skills, able to collaborate with colleagues, project teams, customers, and external stakeholders
- Excellent written and oral communication skills
- Solid time management, organizational and planning skills
- Experience engaging with project stakeholders to ensure seamless delivery of critical outcomes

Applications including a resume and cover letter should be sent to careers@creative.energy