

## Manager, Enterprise Applications (Vancouver, BC)

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### About Us

Recognized as a leader in innovative energy solutions, Creative Energy designs, builds, owns, and operates sustainable district energy systems across Canada and parts of the US. Our team has a client-focused, community-vested approach to projects that deliver outstanding quality and service while providing tangible value for continued growth.

In addition to owning and operating one of Canada's largest thermal networks in downtown Vancouver, we provide value to developers, landowners, end-users, and the broader community through flexible thermal neighbourhood energy systems. Our projects focus on innovation, resiliency, and sustainability, and span across a broad spectrum of technologies including geo-exchange, ocean exchange, cogeneration, microgrids, solar PVs, and sewer heat recovery.

Serving Canadians for over 55 years with a reliability rate of 99.99%, we're developing more than a dozen new low-carbon district energy systems across North America, including the revitalization and decarbonization of our downtown Vancouver steam plant which will be one of North America's largest thermal fuel-switch projects and provide downtown Vancouver with renewable energy infrastructure for decades to come.

### The Opportunity:

We are seeking an experienced Manager, Enterprise Applications, with a proven track record of successfully leading technology initiatives, fostering collaboration, and driving innovation, to join our IT department. As a thoughtful leader with a passion for harnessing the power of technology to transform organizations, you will be the technical leader in the management, optimization, integration, and strategic development of Creative Energy's enterprise applications.

You will:

- Assess and enhance the effectiveness of enterprise applications, staying current in this rapidly evolving field.
- Oversee the enterprise application portfolio, ensuring technology alignment with business goals and implementing system changes to facilitate process improvements.
- Collaborate with senior management to align enterprise applications with organizational strategies.
- Ensure stable integration and interoperability between SaaS applications and on-premises systems using knowledge of APIs and iPaaS solutions.
- Collaborate with various internal departments on the planning, implementation, and management of new applications.
- Monitor the health of cloud-based applications using tools and analytics to track performance, and derive insights for optimization, and troubleshooting.
- Manage and optimize costs associated with cloud resources, monitor usage, and identify opportunities for cost savings.
- Focus on ensuring a positive user experience with cloud-based applications, addressing user concerns, and facilitating training for new applications.

- Manage vendor relationships, negotiation for contract renewals, feature enhancements, and support agreements.
- Ensure adherence to cybersecurity standards and regulations to protect enterprise applications and sensitive data.

### **Qualifications and Experience:**

- Bachelor's degree in a related discipline (e.g., computer science, computer engineering).
- Over 8 years of progressive experience overseeing enterprise application management and integrations.
- PMI-ACP, CSM, or equivalent demonstrated experience with agile project methodology.
- Proven track record in enterprise application implementations and cloud-first digital transformation initiatives.
- Experience in an industrial environment (utilities, energy, and construction) sector is preferred.

### **Specialized Skills and Knowledge:**

- Proficient in ensuring interoperability among diverse cloud-based solutions, including ERP systems (Sage Intacct, Xero, NetSuite), HRIS platforms (UKG, Bamboo), document management (SharePoint), and others.
- Possess basic programming skills (SQL, Python, Java) for customizations, data manipulation, and automation.
- Understanding of iPaaS solutions (Boomi, Celigo, Mulesoft) for seamless application integration and data flow across cloud-based systems.
- Effective prioritization and management of multiple tasks and projects.
- Strong leadership skills demonstrated by successful collaboration with cross-functional teams, senior management, and external vendors.
- Demonstrated communication skills, bridging the gap between technical and non-technical stakeholders, and translating requirements with ease.
- Strong analytical and problem-solving skills to address issues promptly and ensure the stability of enterprise applications.
- Adaptability to the rapidly evolving field of enterprise applications, emerging technologies, and industry best practices.

### **What we Offer**

- Competitive starting salary - \$107,000 - \$135,000; placement on the range is dependent on your applicable experience, qualifications, skills and knowledge.
- Comprehensive benefits package, including an RRSP matching program.
- Support to maintain your professional credentials.

### **Interested?**

This is an exciting opportunity with a growing firm and innovative leader in District Energy Systems. Please send your application to [careers@creative.energy](mailto:careers@creative.energy).

We thank all applicants for their interest; however, we will only be contacting selected candidates for follow-up.