

ARIZONA

We Got You Covered!



ACCLAIMED HOME WARRANTY



UNLIMITED HVAC

HOME OF THE FREE RE-KEY

A/C INCOMPATIBILITY COVERAGE

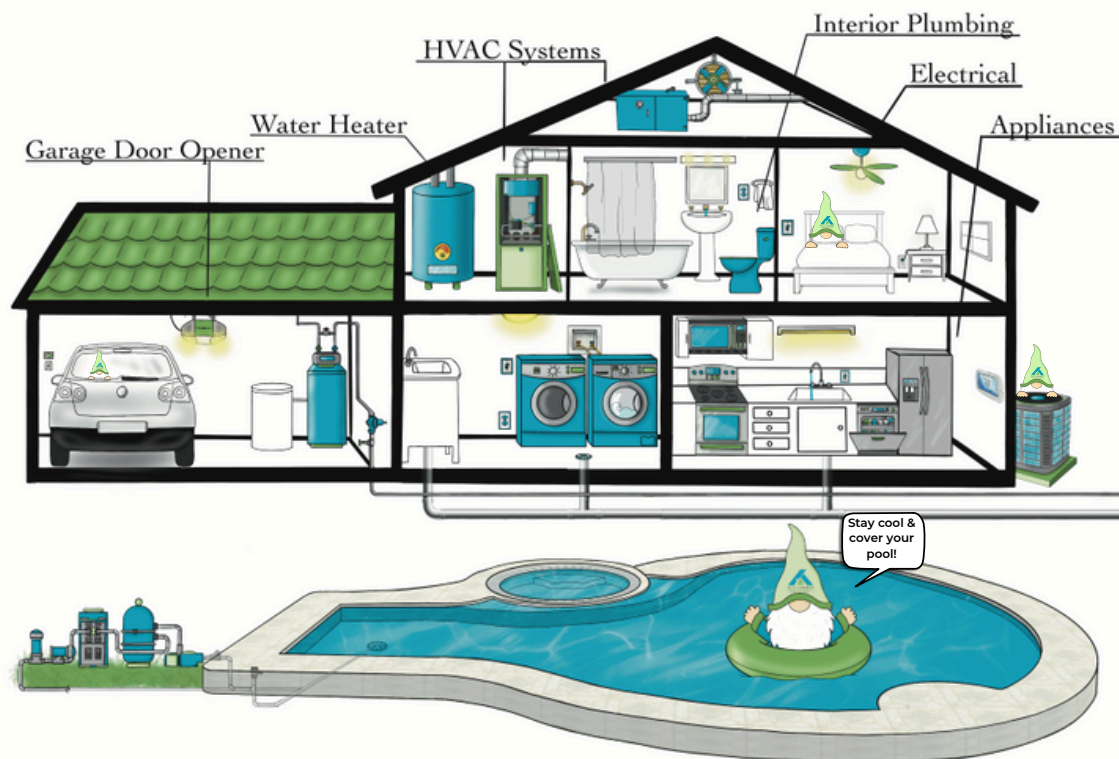
***WE REPLACE WHAT WE CAN'T REPAIR**

FAMILY-OWNED BUSINESS WITH THE HIGHEST APPROVAL
RATING ON CLAIMS IN THE INDUSTRY!

CALL 888-494-9460

EMAIL orders@acclaimedhw.com

VISIT www.acclaimedhw.com



PLANS & PRICING

New Construction- 3 Years

SINGLE FAMILY HOME	\$649
CONDO, TOWNHOME & MOBILE HOME	\$649

Standard

BUYER'S COVERAGE	\$550
CONDO, TOWNHOME & MOBILE HOME	\$470
SELLER'S COVERAGE	\$0
DUPLEX	\$725
TRIPLEX	\$985
FOURPLEX	\$1245
SERVICE FEE	\$85

Premium

BUYER'S COVERAGE	\$650
CONDO, TOWNHOME & MOBILE HOME	\$570
SELLER'S COVERAGE	\$0
DUPLEX	\$925
TRIPLEX	\$1085
FOURPLEX	\$1445
SERVICE FEE	\$85

Ultimate

BUYER'S COVERAGE	\$775
CONDO, TOWNHOME & MOBILE HOME	\$650
SELLER'S COVERAGE	\$0
DUPLEX	\$1125
TRIPLEX	\$1285
FOURPLEX	\$1645
SERVICE FEE	\$85

NEW COVERAGE

- UNLIMITED REFRIGERANT PROTECTION
- FREON INCOMPATIBILITY COVERAGE
- UNLIMITED HVAC UNITS
- HEATING AND A/C ZONE SYSTEM

OPTIONAL COVERAGE

REFRIGERATOR WITH ICE MAKER	\$65.00
ADDITIONAL FRIDGE OR FREESTANDING FREEZER	\$65.00
PROFESSIONAL SERIES APPLIANCES- KITCHEN	\$125.00
WASHER / DRYER	\$95.00
WATER SOFTENER	\$65.00
CASITA / GUEST HOUSE	\$195.00
OUTDOOR KITCHEN	\$175.00
POOL / HOT TUB CHLORINE	\$225.00
POOL / HOT TUB - SALT WATER	\$295.00
WATER HEATER (ADDITIONAL)	\$50.00
ENHANCED EXTERNAL PIPE LEAK	\$100.00
GRINDER PUMP	\$155.00
SEPTIC SYSTEM, PUMPING & SEWAGE EJECTOR PUMP	\$85.00
WELL PUMP	\$75.00
DISCOUNTED PRE PAID SERVICE FEE	\$75.00
EVERY 1000 SQ FT ABOVE 6000	\$100.00
HEATING AND A/C ZONE SYSTEM	\$150.00
UNLIMITED REFRIGERANT PROTECTION	\$175.00

COVERAGE ITEMS

	NEW CONST. 3 Years	STANDARD \$550	PREMIUM \$650	ULTIMATE "Best Value" \$775
HVAC				
AIR CONDITIONING	✓	✓	✓	✓
HEATING/FURNACE	✓	✓	✓	✓
SWAMP COOLER	✓	✓	✓	✓
PRE-SEASON TUNE-UPS	✓	✓	✓	✓
THERMOSTAT	✓	✓	✓	✓
DUCT FROM HEATING OR COOLING	✓	✓	✓	✓
FREON RECOVERY/RECAPTURE/RECHARGE			✓	✓
FREON INCOMPATIBILITY COVERAGE				✓
BOILER				✓
UNLIMITED HVAC UNITS				✓
PLUMBING SYSTEM				
WATER HEATER	✓	✓	✓	✓
STOPPAGES & CLOGS	✓	✓	✓	✓
TOILETS	✓	✓	✓	✓
SUMP PUMP-PERMANENT	✓	✓	✓	✓
SHOWER/ DIVERTER VALVES	✓	✓	✓	✓
GARBAGE DISPOSAL	✓	✓	✓	✓
INTERIOR HOSE BIBS			✓	✓
FAUCETS, SHOWER HEADS & ARMS			✓	✓
TANKLESS WATER HEATER			✓	✓
ANGLE STOPS/ GATE VALVES			✓	✓
PRV INSIDE FOUNDATION				✓
MAIN WATER SHUT OFF				✓
ELECTRICAL SYSTEM				
PLUGS AND SWITCHES	✓	✓	✓	✓
WIRING	✓	✓	✓	✓
EXHAUST FANS	✓	✓	✓	✓
CEILING FANS	✓	✓	✓	✓
ATTIC FAN			✓	✓
PANELS				✓
APPLIANCES				
OVEN	✓	✓	✓	✓
RANGE	✓	✓	✓	✓
COOKTOP	✓	✓	✓	✓
DISHWASHER	✓	✓	✓	✓
BUILT-IN MICROWAVE	✓	✓	✓	✓
TRASH COMPACTOR	✓	✓	✓	✓
KITCHEN REFRIGERATOR			✓	✓
WASHER & DRYER				✓
GARAGE DOOR				
GARAGE DOOR OPENER	✓	✓	✓	✓
EYE SENSORS	✓	✓	✓	✓
TRACK DRIVE ASSEMBLY	✓	✓	✓	✓
KEYPAD			✓	✓
SPRINGS			✓	✓
REMOTE TRANSMITTER			✓	✓
HINGES			✓	✓
MISCELLANEOUS				
CENTRAL VACUUM	✓	✓	✓	✓
RE-KEY SERVICE		✓	✓	✓
NO FAULT COVERAGE			✓	✓

WHAT'S INCLUDED?

*SAMPLE CONTRACT

Only items specifically listed under our standard coverage package are included under this sample service contract. A home warranty is available for purchase within 30 days of the closing date.

Note: Additional Coverage options are available for purchase.

INTERIOR PLUMBING SYSTEM

THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Natural Gas or Electric Water Heaters up to 50 Gallons
- ▶ Leaks and Breaks of Interior Waste, Gas, Water, Vent Lines and Drains
- ▶ Drain Line Stoppages
- ▶ Interior Plumbing Valves: Shower/Tub Valves, Diverter Valves, Ball Valves, Gate Valves
- ▶ Toilet Replacement (Replaced with Builder Standard)
- ▶ Permanent Sump Pump – located within the perimeter of the foundation



Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Shower heads, shower arms, faucets (replaced with chrome builder's standard when necessary), interior hose bibs, pressure regulators, tankless water heater, toilet replacements (replaced with like quality up to four hundred dollars per occurrence, failures due to sediment. Increased coverage limit.

CENTRAL HEATING SYSTEM

THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Primary Natural Gas Furnace
- ▶ Thermostat
- ▶ Accessible Ductwork
- ▶ Air Source Heat Pumps
- ▶ Radiant Heating

Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Premium Plan: Increased coverage limit.

Ultimate Plan Upgrade: Unlimited HVAC Units

AIR CONDITIONING

THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Primary Central Ducted Air Conditioning Systems
- ▶ Thermostat
- ▶ Evaporative Cooler Motor, Pump, Float Assembly, Pulleys, and Belts
- ▶ Air Source Heat Pumps
- ▶ Air Handler Unit
- ▶ Disconnect Boxes
- ▶ Breakers
- ▶ Wiring
- ▶ Accessible Ductwork
- ▶ Pre-Season Tune-Up



Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Premium Plan: Freon recapture/ Recovery and recharge, Increased coverage limit.
Unlimited HVAC units with Ultimate package.

APPLIANCES

THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Dishwasher
- ▶ Built-In Microwave
- ▶ Oven/Range/Cooktop
- ▶ Trash Compactor
- ▶ Garbage Disposal
- ▶ Central Vacuum

Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Premium: Dishwasher: Rollers, baskets, racks, dials, door seals, hinges. Trash Compactor: Key assemblies, locks, removable bucket. Oven/Range/Cooktop: Racks, clocks, rotisseries, knobs, dials, hinges, handles. Built in Microwave: Shelves, clock. Increased coverage limit.

Ultimate: Refrigerator: Beverage Dispenser.

GARAGE DOOR

THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Wiring
- ▶ Switches
- ▶ Motor
- ▶ Eye Sensors
- ▶ Track Drive Assembly
- ▶ Receiver Unit



Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Upgrade: Springs, Hinges, Remote Transmitter, Keypad
Increased coverage limit.

INTERIOR ELECTRICAL SYSTEMS

THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Wires
- ▶ Switches, Plugs, and Fuses
- ▶ Panels and Subpanels
- ▶ Exhaust Fans
- ▶ Ceiling Fans
- ▶ Circuit Breakers

Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Upgrade: Increased coverage limit.

"Don't risk it
we'll fix it!"



Did you know you can easily renew your home warranty?

**Lock in
your rate
with Auto-
Renew**

- Home Systems and appliances are most likely to fail after the first year of ownership, resulting in unexpected costs and repairs.
- Renewing takes the worry and stress out of finding quality licensed contractors.
- Renewing prevents exposure to the inflated retail costs of systems, and appliances.
- Renewing gives you peace of mind, knowing when the unexpected happens, we got you covered.



How to use your home warranty!



CALL US TODAY

CALL 888-494-9460 AND SPEAK WITH ONE OF OUR KNOWLEDGEABLE CUSTOMER SERVICE REPRESENTATIVES TO SUBMIT YOUR CLAIM.



SUBMIT A CLAIM ONLINE

VISIT WWW.ACCLAIMEDHW.COM AND LOG IN TO YOUR ONLINE ACCOUNT TO SUBMIT YOUR CLAIM



CHAT WITH US TODAY

VISIT WWW.ACCLAIMEDHW.COM AND CHAT WITH ONE OF OUR KNOWLEDGEABLE CUSTOMER SERVICE REPRESENTATIVES TO SUBMIT YOUR CLAIM.

Protect your Gnome!



Acclaimed Home Warranty takes the stress out of owning a new home and lets you focus on building a lifetime of memories.

How not having AHW will hurt your budget!

	Cost to Repair	Cost to Replace
HVAC System	\$582	\$8,790
Water Heater	\$301	\$2,893
Oven/Range	\$303	\$3,547
Refrigerator	\$330	\$4,218
Plumbing	\$240	\$1,635
Washer/Dryer	\$220	\$1,347

Home Buyer Benefits

- Request Service 24 Hours a Day, 365 days a year
- Peace of mind knowing you're protected against unexpected home repair costs
- Our network of service providers takes the guesswork out of choosing a technician

ORDER TODAY AT ACCLAIMEDHW.COM
OR CALL 888-494-9460

REQUEST SERVICE AT ACCLAIMEDHW.COM
OR CALL 888-494-9460

We got you covered!

SELLERS COVERAGE

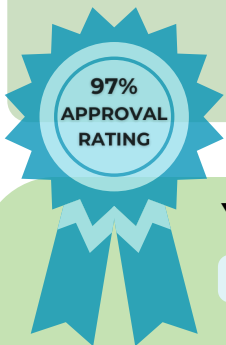
➤ No money is required upfront.

➤ \$85 service fee is required per item on claims.

➤ Listing coverage is not for items found in failure at the time of inspection.

➤ Overall coverage limit \$1500*.

*Listing/sellers coverage is effective upon receipt of application. Plan continues until expiration of the initial listing period, not to exceed 180 days or until listing cancellation or close of sale, whichever comes first. AHW, in its sole discretion, may extend the coverage period. Pre-existing conditions are not covered for the seller. If the property does not close and a claim has been made during the listing period, the Seller is responsible for full payment of services rendered. Coverage is limited to three trades.



You're in FIRST PLACE with Acclaimed Home Warranty

Like all home warranties there are limitations and exclusions. We're proud to offer the best protection, and the highest claim approval rating in the industry.

We love approving your claims!

CONTRACT TERMS



COVERAGE OVERVIEW

Coverage under this Contract includes service on listed covered systems or appliances as outlined, located and installed within the boundary of the foundation of the main living quarters including, attached or detached garage (except, where applicable coverage has been additionally selected. E.g. well pump, air conditioner units, septic tank, and pool/spa equipment). Coverage is effective from the time of purchase and will remain in effect for 12 months. Homeowners may have a 30 day wait, but will have 12 months of coverage guaranteed.

UNKNOWN PRE-EXISTING CONDITIONS COVERAGE Covered: This contract covers breakdowns caused by unknown defects and conditions that predate the effective date of this contract (pre-existing). Coverage under this contract includes unknown pre-existing conditions or defects if the unknown pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test. A visual inspection is an observation of the covered item to verify that it is structurally intact, without missing parts, and without damage or conditions that could cause imminent failure (i.e., corrosion, sediment build-up, mechanical damage, etc.). A simple mechanical test consists of operating the covered item, while performing simple diagnostic tests to ensure that it operates properly and without irregular sounds, smoke, or other abnormal outcomes. For full pre-existing details see section A3 of the service contract.

CUSTOMER SERVICE / REPORTING A CLAIM

We accept claims requests 24 hours a day, 365 days a year. In the event a covered item fails, place a service claim by calling us at 888-494-9460 or place a claim online at www.acclaimedhw.com. The contractor will call you to schedule an appointment during normal business hours. The services will be initiated under normal circumstances within 48 hours of your claim to AHW. In cases of emergency, we will make reasonable efforts to expedite service calls within 24 hours. An emergency situation is defined as a failure of a covered item resulting in: 1) a condition that immediately endangers health and safety; 2) a system failure that is causing ongoing damage to the home; 3) plumbing failure that causes interior leaking; causing ongoing damage to the home; 4) a complete loss of heat or air conditioning in extreme temperatures. AHW shall not be held liable for any damage or injury caused by any failure or delay in providing repair service. AHW will accept your request to expedite scheduling of a non-emergency service when a service contractor is available, however, you will be responsible for payment of additional fees, including overtime.

AHW shall have the right and discretion to select its own service contractors. AHW will not reimburse any costs or fees incurred by your own contractor without express written prior authorization by AHW.

There is a \$85 service call fee (per failure item) due when a claim is called in. AHW will let you know if you pay AHW or the assigned contractor when that claim is placed.

LIMITS OF LIABILITY AND EXCLUSIONS

AHW'S liability is limited to failures due to normal wear and tear during the term of the contract. AHW reserves the right to obtain a second opinion at no additional cost to you. The maximum amount of AHW's liability is detailed in sections F-G of the service contract. Seller coverage is limited to fifteen hundred dollar aggregate. AHW reserves the right to offer a cash in lieu of repair or replacement of a covered system or appliance in the amount of AHW's actual cost to repair or replace such system or appliance.

MISCELLANEOUS PROVISIONS

CANCELLATION: You may cancel this contract at any time. If you cancel the contract within the first 30 days of the coverage period and no service has been performed, you shall be entitled to a full refund of the contract proceeds less an administrative fee of \$100. If you cancel this contract after the 30 days of the coverage period, then you shall be entitled to a pro rated refund of the paid contract fee for the unexpired term, less an administrative fee of \$100 and any actual service costs incurred by AHW.

*IF WE CAN'T REPAIR IT, WE'LL REPLACE IT

*In some instances, Acclaimed Home Warranty may agree to payment of cash in lieu of repair or replacement. Payment will be made based on AHW's negotiated rates with its suppliers.

OUR PROMISE



FASTER FIXES | HASSLE-FREE CLAIMS

With quality contractors available
24/7, 365 days a year.



GREAT PLAN OPTIONS AND PRICING

Coverage options that cater to your specific needs
as a homeowner.



QUALITY CUSTOMER CARE

Fast and professional customer service agents.
Highest approval rate on claims in the industry!



FAMILY OWNED AND LOCALLY MANAGED

We are a family-owned small business that
understands the needs of you and your neighbors.



SUPPORT OF LOCAL CHARITIES

A portion of proceeds from every order goes towards
a local cause. By ordering with us you GIVE BACK to
your greater community!



**SHOCKINGLY
GREAT
COVERAGE!**



FOLLOW NORMAN ON SOCIAL



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ORDER NOW



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