



*We Got You Covered!*



# ACCLAIMED HOME WARRANTY



**UNLIMITED HVAC**

**HOME OF THE FREE RE-KEY**

**A/C INCOMBATIBILITY COVERAGE**

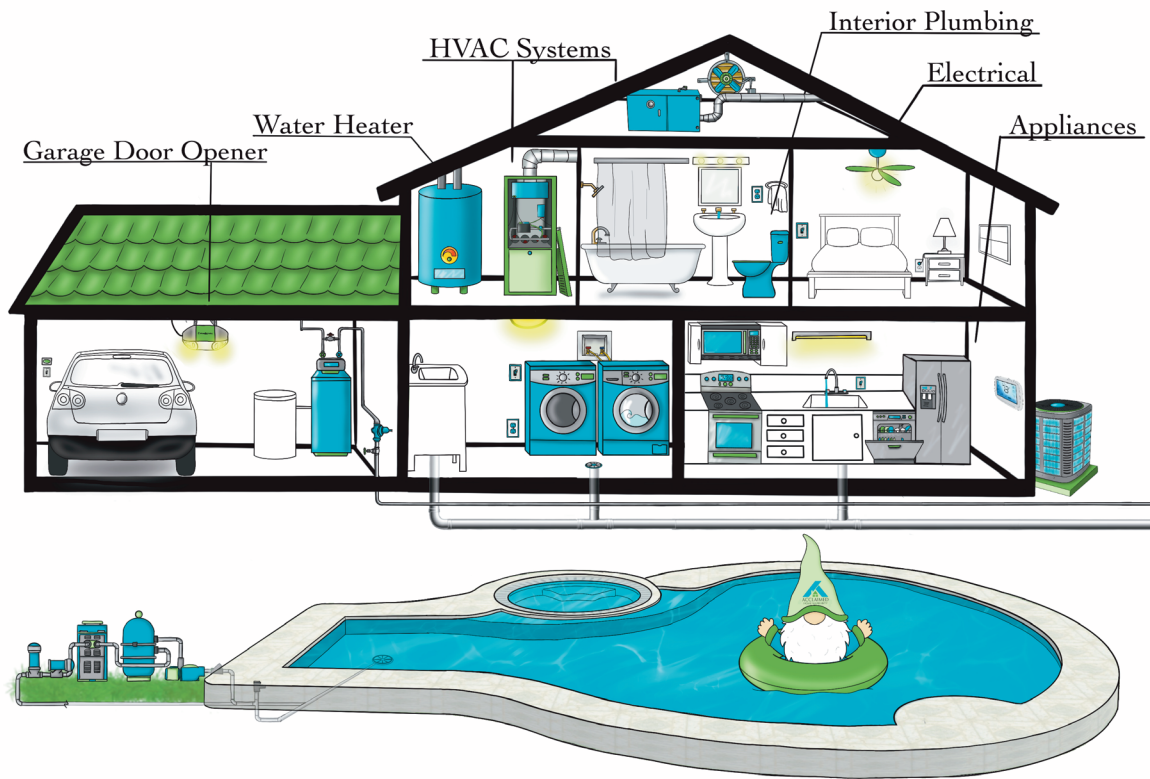
**\*WE REPLACE WHAT WE CAN'T REPAIR**

**FAMILY-OWNED BUSINESS WITH THE HIGHEST APPROVAL  
RATING ON CLAIMS IN THE INDUSTRY!**

CALL 888-494-9460

EMAIL [orders@acclaimedhw.com](mailto:orders@acclaimedhw.com)

VISIT [www.acclaimedhw.com](http://www.acclaimedhw.com)



## PLANS & PRICING

### New Construction- 3 Years

SINGLE FAMILY HOME	\$695
CONDO, TOWNHOME & MOBILE HOME	\$695

### Standard

BUYER'S COVERAGE	\$400
CONDO, TOWNHOME & MOBILE HOME	\$375
SELLER'S COVERAGE	\$0
DUPLEX	\$695
TRIPLEX	\$895
FOURPLEX	\$1095
SERVICE FEE	\$60

### Premium

BUYER'S COVERAGE	\$500
CONDO, TOWNHOME & MOBILE HOME	\$475
SELLER'S COVERAGE	\$0
DUPLEX	\$795
TRIPLEX	\$995
FOURPLEX	\$1195
SERVICE FEE	\$60

### Ultimate

BUYER'S COVERAGE	\$600
CONDO, TOWNHOME & MOBILE HOME	\$575
SELLER'S COVERAGE	\$0
DUPLEX	\$995
TRIPLEX	\$1195
FOURPLEX	\$1295
SERVICE FEE	\$60

## NEW COVERAGE

- FIREPLACE COVERAGE
- FREON INCOMPATIBILITY COVERAGE
- UNLIMITED HVAC UNITS
- BOILER

## OPTIONAL COVERAGE

REFRIGERATOR WITH ICE MAKER	\$55.00
FRIDGE OR FREESTANDING FREEZER	\$50.00
PROFESSIONAL SERIES APPLIANCES-KITCHEN	\$100.00
WASHER / DRYER	\$100.00
WATER SOFTENER	\$75.00
CASITA / GUEST HOUSE	\$195.00
SECOND KITCHEN	\$100.00
POOL / HOT TUB CHLORINE	\$225.00
POOL / HOT TUB - SALT WATER	\$350.00
WATER HEATER (ADDDITIONAL)	\$50.00
ROOF LEAK REPAIR	\$100.00
EXTERNAL PIPE LEAK	\$100.00
GRINDER PUMP	\$155.00
SEPTIC SYSTEM, PUMPING & SEWAGE EJECTOR PUMP	\$100.00
FIREPLACE COVERAGE	\$150.00
WELL PUMP	\$100.00
DISCOUNTED PRE PAID SERVICE FEE	\$50.00
SQ FOOTAGE 6001 AND ABOVE	\$250.00

# COVERAGE ITEMS

	NEW CONST. 3 Years	STANDARD \$400	PREMIUM \$500	ULTIMATE "Best Value" \$600
<b>HVAC</b>				
AIR CONDITIONING	✓	✓	✓	✓
HEATING/FURNACE	✓	✓	✓	✓
SWAMP COOLER	✓	✓	✓	✓
PRE-SEASON TUNE-UPS	✓	✓	✓	✓
THERMOSTAT	✓	✓	✓	✓
DUCT FROM HEATING OR COOLING	✓	✓	✓	✓
FREON RECOVERY/RECAPTURE/RECHARGE			✓	✓
FREON INCOMPATIBILITY COVERAGE				✓
BOILER				✓
UNLIMITED HVAC UNITS				✓
<b>PLUMBING SYSTEM</b>				
WATER HEATER	✓	✓	✓	✓
STOPPAGES & CLOGS	✓	✓	✓	✓
TOILETS	✓	✓	✓	✓
SUMP PUMP-PERMANENT	✓	✓	✓	✓
SHOWER/ DIVERTER VALVES	✓	✓	✓	✓
GARBAGE DISPOSAL	✓	✓	✓	✓
INTERIOR HOSE BIBS			✓	✓
FAUCETS, SHOWER HEADS & ARMS			✓	✓
TANKLESS WATER HEATER			✓	✓
ANGLE STOPS/ GATE VALVES			✓	✓
PRV INSIDE FOUNDATION				✓
MAIN WATER SHUT OFF				✓
EXTERIOR HOSE BIBS				✓
<b>ELECTRICAL SYSTEM</b>				
PLUGS AND SWITCHES	✓	✓	✓	✓
WIRING	✓	✓	✓	✓
EXHAUST FANS	✓	✓	✓	✓
CEILING FANS	✓	✓	✓	✓
ATTIC FAN			✓	✓
PANELS				✓
<b>APPLIANCES</b>				
OVEN	✓	✓	✓	✓
RANGE	✓	✓	✓	✓
COOKTOP	✓	✓	✓	✓
DISHWASHER	✓	✓	✓	✓
BUILT-IN MICROWAVE	✓	✓	✓	✓
TRASH COMPACTOR	✓	✓	✓	✓
KITCHEN REFRIGERATOR			✓	✓
WASHER & DRYER				✓
<b>GARAGE DOOR</b>				
GARAGE DOOR OPENER	✓	✓	✓	✓
EYE SENSORS	✓	✓	✓	✓
TRACK DRIVE ASSEMBLY	✓	✓	✓	✓
KEYPAD			✓	✓
SPRINGS			✓	✓
REMOTE TRANSMITTER			✓	✓
HINGES			✓	✓
<b>MISCELLANEOUS</b>				
CENTRAL VACUUM	✓	✓	✓	✓
RE-KEY SERVICE		✓	✓	✓
NO FAULT COVERAGE			✓	✓

# WHAT'S INCLUDED?

## \*SAMPLE CONTRACT

Only items specifically listed under our standard coverage package are included under this sample service contract. A home warranty is available for purchase within 30 days of the closing date.

Note: Additional Coverage options are available for purchase.

## INTERIOR PLUMBING SYSTEM

### THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- Natural Gas or Electric Water Heaters up to 50 Gallons
- Leaks and Breaks of Interior Waste, Gas, Water, Vent Lines and Drains
- Drain Line Stoppages
- Interior Plumbing Valves: Shower/Tub Valves, Diverter Valves, Ball Valves, Gate Valves
- Toilet Replacement (Replaced with Builder Standard)
- Permanent Sump Pump – located within the perimeter of the foundation



**Recommended Upgrade:**

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Shower heads, shower arms, faucets (replaced with chrome builder's standard when necessary), interior hose bibs, pressure regulators, tankless water heater, toilet replacements (replaced with like quality up to four hundred dollars per occurrence, failures due to sediment. Increased coverage limit.

## CENTRAL HEATING SYSTEM

### THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- Primary Natural Gas Furnace
- Thermostat
- Accessible Ductwork
- Air Source Heat Pumps
- Radiant Heating

**Recommended Upgrade:**

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Premium Plan: Increased coverage limit.

Ultimate Plan Upgrade: Unlimited HVAC Units

## AIR CONDITIONING

### THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Primary Central Ducted Air Conditioning Systems
- ▶ Thermostat
- ▶ Evaporative Cooler Motor, Pump, Float Assembly, Pulleys, and Belts
- ▶ Air Source Heat Pumps
- ▶ Air Handler Unit
- ▶ Disconnect Boxes
- ▶ Breakers
- ▶ Wiring
- ▶ Accessible Ductwork
- ▶ Pre-Season Tune-Up



#### Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Premium Plan: Freon recapture/ Recovery and recharge, Increased coverage limit. Unlimited HVAC units with Ultimate package.

## APPLIANCES

### THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- ▶ Dishwasher
- ▶ Built-In Microwave
- ▶ Oven/Range/Cooktop
- ▶ Trash Compactor
- ▶ Garbage Disposal
- ▶ Central Vacuum

#### Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Premium: Dishwasher: Rollers, baskets, racks, dials, door seals, hinges. Trash Compactor: Key assemblies, locks, removable bucket. Oven/Range/Cooktop: Racks, clocks, rotisseries, knobs, dials, hinges, handles. Built in Microwave: Shelves, clock. Increased coverage limit.

Ultimate: Refrigerator: Beverage Dispenser.

## GARAGE DOOR

### THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- Wiring
- Switches
- Motor
- Eye Sensors
- Track Drive Assembly
- Receiver Unit



#### Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Upgrade: Springs, Hinges, Remote Transmitter, Keypad  
Increased coverage limit.

## INTERIOR ELECTRICAL SYSTEMS

### THIS SERVICE CONTRACT COVERS

Mechanical parts and components that affect the operation of the following items:

- Wires
- Switches, Plugs, and Fuses
- Panels and Subpanels
- Exhaust Fans
- Ceiling Fans
- Circuit Breakers

#### Recommended Upgrade:

Select **Premium** or **Ultimate** plan to include coverage for these additional items:

Upgrade: Increased coverage limit.

“Don’t risk it  
we’ll fix it”



# Protect your Gnome!



Let me tell you why...

Acclaimed Home Warranty takes the stress out of owning a new home and lets you focus on building a lifetime of memories.

## How not having AHW will hurt your budget!

	Cost to Repair	Cost to Replace
HVAC System	\$582	\$9,790
Water Heater	\$301	\$2,893
Oven/Range	\$303	\$3,547
Refrigerator	\$330	\$4,218
Plumbing	\$240	\$1,635
Washer/Dryer	\$220	\$2,380

## Home Buyer Benefits

- Request Service 24 Hours a Day, 365 days a year
- Peace of mind knowing you're protected against unexpected home repair costs
- Our network of service providers takes the guesswork out of choosing a technician

ORDER TODAY AT [ACCLAIMEDHW.COM](http://ACCLAIMEDHW.COM) OR CALL 888-494-9460

REQUEST SERVICE AT [ACCLAIMEDHW.COM](http://ACCLAIMEDHW.COM) OR CALL 888-494-9460

# Did you know you can easily renew your home warranty?

**Lock in  
your rate  
with Auto-  
Renew**

- Home Systems and appliances are most likely to fail after the first year of ownership, resulting in unexpected costs and repairs.
- Renewing takes the worry and stress out of finding quality licensed contractors.
- Renewing prevents exposure to the inflated retail costs of systems, and appliances.
- Renewing gives you peace of mind, knowing when the unexpected happens, we got you covered.



## How to use your home warranty!



### CALL US TODAY

CALL 888-494-9460 AND SPEAK WITH ONE OF OUR KNOWLEDGEABLE CUSTOMER SERVICE REPRESENTATIVES TO SUBMIT YOUR CLAIM.



### SUBMIT A CLAIM ONLINE

VISIT [WWW.ACCLAIMEDHW.COM](http://WWW.ACCLAIMEDHW.COM) AND LOG IN TO YOUR ONLINE ACCOUNT TO SUBMIT YOUR CLAIM



### CHAT WITH US TODAY

VISIT [WWW.ACCLAIMEDHW.COM](http://WWW.ACCLAIMEDHW.COM) AND CHAT WITH ONE OF OUR KNOWLEDGEABLE CUSTOMER SERVICE REPRESENTATIVES TO SUBMIT YOUR CLAIM.



# We got you covered!

## SELLERS COVERAGE

- No money is required upfront.
- \$60 service fee is required per item on claims.
- Listing coverage is not for items found in failure at the time of inspection.
- Overall coverage limit \$1500\*.

\*Listing/sellers coverage is effective upon receipt of application. Plan continues until expiration of the initial listing period, not to exceed 180 days or until listing cancellation or close of sale, whichever comes first. AHW, in its sole discretion, may extend the coverage period. Pre-existing conditions are not covered for the seller. If the property does not close and a claim has been made during the listing period, the Seller is responsible for full payment of services rendered. Coverage is limited to three trades.



**You're in FIRST PLACE with Acclaimed Home Warranty**

Like all home warranties there are limitations and exclusions. We're proud to offer the best protection, and the highest claim approval rating in the industry.

**We love approving your claims!**

# CONTRACT TERMS



## COVERAGE OVERVIEW

Coverage under this Contract includes service on listed covered systems or appliances as outlined, located and installed within the boundary of the foundation of the main living quarters including, attached or detached garage (except, where applicable coverage has been additionally selected. E.g. well pump, air conditioner units, septic tank, and pool/spa equipment). Coverage is effective from the time of purchase and will remain in effect for 12 months. Homeowners may have a 30 day wait, but will have 12 months of coverage guaranteed.

**UNKNOWN PRE-EXISTING CONDITIONS COVERAGE** Covered: This contract covers breakdowns caused by unknown defects and conditions that predate the effective date of this contract (pre-existing). Coverage under this contract includes unknown pre-existing conditions or defects if the unknown pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test. A visual inspection is an observation of the covered item to verify that it is structurally intact, without missing parts, and without damage or conditions that could cause imminent failure (i.e., corrosion, sediment build-up, mechanical damage, etc.). A simple mechanical test consists of operating the covered item, while performing simple diagnostic tests to ensure that it operates properly and without irregular sounds, smoke, or other abnormal outcomes. For full pre-existing details see section A3 of the service contract.

## CUSTOMER SERVICE / REPORTING A CLAIM

We accept claims requests 24 hours a day, 365 days a year. In the event a covered item fails, place a service claim by calling us at 888-494-9460 or place a claim online at [www.acclaimedhw.com](http://www.acclaimedhw.com). The contractor will call you to schedule an appointment during normal business hours. The services will be initiated under normal circumstances within 48 hours of your claim to AHW. In cases of emergency, we will make reasonable efforts to expedite service calls within 24 hours. An emergency situation is defined as a failure of a covered item resulting in: 1) a condition that immediately endangers health and safety; 2) a system failure that is causing ongoing damage to the home; 3) plumbing failure that causes interior leaking; causing ongoing damage to the home; 4) a complete loss of heat or air conditioning in extreme temperatures. AHW shall not be held liable for any damage or injury caused by any failure or delay in providing repair service. AHW will accept your request to expedite scheduling of a non-emergency service when a service contractor is available, however, you will be responsible for payment of additional fees, including overtime.

AHW shall have the right and discretion to select its own service contractors. AHW will not reimburse any costs or fees incurred by your own contractor without express written prior authorization by AHW.

There is a \$60 service call fee (per failure item) due when a claim is called in. AHW will let you know if you pay AHW or the assigned contractor when that claim is placed.

## LIMITS OF LIABILITY AND EXCLUSIONS

AHW'S liability is limited to failures due to normal wear and tear during the term of the contract. AHW reserves the right to obtain a second opinion at no additional cost to you. The maximum amount of AHW's liability is detailed in sections F-G of the service contract. Seller coverage is limited to fifteen hundred dollar aggregate. AHW reserves the right to offer a cash in lieu of repair or replacement of a covered system or appliance in the amount of AHW's actual cost to repair or replace such system or appliance.

## MISCELLANEOUS PROVISIONS

**CANCELLATION:** You may cancel this contract at any time. If you cancel the contract within the first 30 days of the coverage period and no service has been performed, you shall be entitled to a full refund of the contract proceeds less an administrative fee of \$100. If you cancel this contract after the 30 days of the coverage period, then you shall be entitled to a pro rated refund of the paid contract fee for the unexpired term, less an administrative fee of \$100 and any actual service costs incurred by AHW.

## \*IF WE CAN'T REPAIR IT, WE'LL REPLACE IT

In some instances, Acclaimed Home Warranty may agree to payment of cash in lieu of repair or replacement. Payment will be made based on AHW's negotiated rates with its suppliers.

# OUR PROMISE



## FASTER FIXES | HASSLE-FREE CLAIMS

With quality contractors available  
24/7, 365 days a year.



## GREAT PLAN OPTIONS AND PRICING

Coverage options that cater to your specific  
needs as a homeowner.



## QUALITY CUSTOMER CARE

Fast and professional customer service agents.  
Highest approval rate on claims in the industry!



## FAMILY OWNED AND LOCALLY MANAGED

We are a family-owned small business that un-  
derstands the needs of you and your neighbors.




## SUPPORT OF LOCAL CHARITIES

A portion of proceeds from every order goes  
towards a local cause. By ordering with us you  
**GIVE BACK** to your greater community!





FOLLOW NORMAN ON SOCIAL

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 @acclaimedhw

ORDER NOW



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VISIT [www.acclaimedhw.com](http://www.acclaimedhw.com)