

Aligning our FY21 Corporate Responsibility framework to the United Nations Sustainable Development Goals

After experiencing the pandemic's far-reaching impacts on our teams, customers and communities, we have strengthened our resolve to make the world a healthier and more united place to live.

The events relating to the pandemic have not diverted our attention from our corporate responsibility program, Sustainable Futures.

With renewed focus, we have set out 14 goals aligned with the United Nations Sustainable Development Goals.

Empowering our people

Acknowledging the role our team members play in creating change, we are focussing on building the capability of our teams.

Building our communities

We are also increasing our contribution to developing the communities we operate in. Notably, this year we have set a target to launch a Community Investment program in Chennai to help young women access technical or vocational training needed to gain employment.

































































Creating a greener future

To create a greener future, we will introduce several global programs that aim to understand our carbon emissions footprint and how we can reduce it.

This is the second year we have published our Sustainable Futures goals. To review our FY20 action plan and achievements [view here](#).

We will continue to publish our yearly targets and deliverables on this site. For more information on our corporate responsibility program contact sustainablefutures@idp.com

FY21 Sustainable Futures Goals

	CR Policy Principle	Deliverable	UN SDG
ENVIRONMENTAL	Protecting the environment	Review and implement energy efficient lighting in all IDP operated premises	   
		Implement a global campaign to turn off lights, computing equipment, devices and appliances at night	   
		Pilot print monitoring and default printing to reduce paper consumption and printer emissions	  
		Pilot eco-friendly cleaning chemicals for Melbourne Quarter Corporate office (Phase 1)	   
		Achieve a Platinum WELL rating for the new Melbourne Corporate office, positively impacting the health and wellbeing of employees	        
		Undertake corporate carbon inventory for Scope 1 and 2 emissions to establish a global baseline for IDP owned and operated premises.	      
SOCIAL	Supporting our employees	Deliver pilot program to improve employee English language capability through ACE, and evaluate program for wider implementation	     
		Develop a long-term initiative to develop our people's skills and career progression, including evaluating opportunities to partner with client universities to access online study programs	     
	Respecting human rights	Achieve global recognition for pay equity commitment via gaining accreditation as a Pay Equity Ambassador under Australian Workplace Gender Equality Agency	   
	Community contributions	Develop a proposal for a partnership with a community development organisation in Chennai, India to support gender equality and access to quality education for young women	      
		Research and develop a concept to explore a new product offer that helps solve a social need	      
		Continue to implement Elevate, a structured program to develop and appoint IDP women to director roles on internal boards	      
GOVERNANCE	Responsible business practices and good Governance	Adopt the recommendations of the Fourth edition of the ASX Corporate Governance Councils, Corporate Governance Principles and Recommendations	 
	Customer satisfaction	Continue to embed and activate a Net Promoter Score Detractor Management process to improve customer satisfaction	 