# CHC22015

# Certificate II in Community Services

Designed for senior high school students to gain an understanding of the Community Services Industry.

The CHC22015 Certificate II in Community Services course will provide students with a basic understanding of the skills required to work within Aged Care, Disability and Health; and may be used as a pathway for workforce entry as a community service worker who provides the first point of contact and assists individuals in meeting their immediate needs.

Course Length: 6 months to 1 Year

**Designed For:** Year levels 10, 11, or 12

Study Mode: Classroom and project-based

learning, online learning (self-study)

Payment Options: Funding available if eligible

or fee for service

Units of Competency: 9 Units

(5 Core and 4 Elective Units)

QCE Credit Outcome: Maximum of 4 QCE Credits

- 6 months to1 Year Program
- Funding Available
- Nationally Recognised Qualifications









### What students achieve

- CHC22015 Certificate II in Community Services
- · Nationally recognised qualification
- QCE credits towards Senior Certificate of Education (QCE)
- Pathway into further study and employment

## Skills acquired

- Infection Control
- · Customer service
- · Working with diverse people
- Communication skills
- · Organising daily work schedules
- · Working in teams
- Workplace health & safety

### Pathways to further study

- CHC32015 Certificate III in Community Services
- HLT33115 Certificate III in Health Services Assistance
- CHC33021 Certificate III in Individual Support
- HLT33021 Certificate III in Allied Health Assistance

### **Employment**

A Certificate II in Community Services can serve as a pathway for entering the workforce, equipping individuals with the foundational skills needed to support community members. At this level, workers serve as the first point of contact, assisting with immediate needs under direct supervision and clear guidelines.

