Delivered in Partnership with
Connect 'n' Grow® RTO number: 40518

NATIONALLY RECOGNISED TRAINING

CHC32015 Certificate III in Community Services

(including HLT23221 Certificate II in Health Support Services and HLT33115 Certificate III in Health Services Assistance)

Qualification description

Health and community services training is linked to the largest growth industry in Australia, estimated to grow by 20% over the next five years. These programs combine to provide students with entry level skills necessary for a career in the health sector and also provide a pathway to pursue further study. Skills acquired in this course include first aid, effective communication, workplace health and safety, infection control, understanding common medical terminology, conducting health checks, recognising healthy body systems and working with diverse people.

Refer to training.gov.au for specific information about the qualification.

Entry requirements

There are no entry requirements to commence the first year of this qualification; however successful completion of the Certificate II in Health Support Services is required to continue into the Certificate III coursework.

International students may be able to enrol depending on their visa and/or the school's CRICOS registration. Contact the VET Coordinator for more information.

Duration and location

This is a two-year course delivered on site to senior school students and in partnership with Connect 'n' Grow®.

Delivery modes

A range of delivery modes will be used during the teaching and learning of this qualification. These include:

- face-to-face training
- practicals and scenarios
- online learning

Fees

The cost of this course is TBC.

Students may be able to access funding to help subsidise the cost of their training. Contact the VET Coordinator or Connect 'n' Grow® to explore potential options.

QCE Points

Maximum 8 (up to 4 points for completion of the Certificate II and up to a further 4 points for completion of the Certificate III).

Course units Year 1 (HLT23221 Certificate II Health Support services units)

Unit Code	Title
CHCCOM005	Communicate and work in health or community services*
BSBPEF202	Plan and apply time management
BSBINS201	Process and maintain workplace information
HLTWHS001	Participate in workplace health and safety*
CHCDIV001	Work with diverse people*
HLTINF006	Apply basic principles and practices of infection prevention and control*
HLTHSS009	Perform general cleaning tasks in a clinical setting
HLTWHS005	Conduct manual tasks safely
HLTHSS011	Maintain stock inventory
BSBOPS203	Deliver a service to customers
CHCCCS010	Maintain a high standard of service*
CHCPRP005	Engage with health professionals and the health system*

Course units Year 2 (Certificate III Health Services Assistance units)

*units will be credit transferred from HLT23221

CHCINM002	Meet community information needs
CHCDIV002	Promote Aboriginal and/or Torres strait Islander cultural safety#
HLTAAP001	Recognise healthy body systems#
BSBMED301	Interpret and apply medical terminology appropriately
BSBWORK301* BSBPEF301	Organise personal work priorities and development. Organise personal work priorities #
CHCCCS009	Facilitate responsible behaviour #
HLTAID009	Provide cardiopulmonary resuscitation#
HLTAID010	Provide basic emergency life support
HLTAID011	Provide First Aid#

Course units Year 2 (CHC32015 Certificate III Community Services units)

*units will be credit transferred from HLT23221
units will be credit transferred from HLT33115

CHCCOM001	Provide first point of contact
HLTWHS006	Manage personal work stressors in the work environment
CHCCCS016	Respond to client needs
HLTWHS002	Follow safe work practices for direct client care

Assessment

Assessment is competency based. Assessment techniques include:

- observation
- folios of work
- questionnaires
- written and practical tasks

Work experience

Students are highly encouraged to complete a minimum of 20 hours work experience in a health or community service facility to strengthen their skills, knowledge and employability.

Connect 'n' Grow® considers industry experience to be a very important inclusion of the Certificate III qualifications.

Pathways

Potential options may include:

- Various Certificate IV qualifications
- Diploma of Nursing
- Bachelor Degrees (B.Nursing)
- entry level employment within the health industry.

Obligation

Students will be provided with every opportunity to complete this qualification. Employment is not guaranteed upon completion. Students deemed competent in all units of competency will be awarded the qualification and a record of results by Connect 'n' Grow®. Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment.