

CHC32015 Certificate III in Community Services
 (including CHC22015 Certificate II in Community Services)

Qualification description

Health and community services training is linked to the largest growth industry in Australia, estimated to grow by 20% over the next five years. These programs combine to provide students with entry level skills necessary for a career in the community services sector and also provide a pathway to pursue further study. Skills acquired in this course include first aid, effective communication, workplace health and safety, infection control, personal time management, managing personal stress in the workplace, working with diverse people, responding to client needs and providing individualised support.

Refer to training.gov.au for specific information about the qualification.

Entry requirements

There are no entry requirements to commence the first year of this qualification; however successful completion of the Certificate II in Community Services is required to continue into the Certificate III coursework.

International students may be able to enrol depending on their visa and/or the school's CRICOS registration. Contact the VET Coordinator for more information.

Duration and location

This is a two-year course delivered on site to senior school students and in partnership with Connect 'n' Grow®.

Delivery modes

A range of delivery modes will be used during the teaching and learning of this qualification.

These include:

- face-to-face training
- practicals and scenarios
- online learning

Fees The cost of this course is \$1198 and is correct at the time of printing. Students may be able to access funding to help subsidise the cost of their training.

Contact the VET Coordinator or Connect 'n' Grow® to explore potential options.

QCE Credits Maximum 8 (up to 4 QCE Credits for completion of the Certificate II and up to a further 4 QCE Credits for completion of the Certificate III).

Course units Year 1 (Certificate II units)

Unit code	Title
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities
CHCCOM005	Communicate and work in health or community services *
CHCDIV001	Work with diverse people *
HLTINF006	Apply basic principles and practices of infection prevention and control
CHCCOM001	Provide first point of contact *
CHCINM002	Meet community information needs
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety*
HLTWHS006	Manage personal work stressors in the work environment

*units Credit Transferred from Cert II into the Cert III

Course units Year 2 (Certificate III units)

Unit code	Title
HLTWHS002	Follow safe work practices for direct client care
HLTAAP001	Recognise healthy body systems
CHCCCS016	Respond to client needs
CHCCCS009	Facilitate responsible behaviour
BSBWOR301*	Organise personal work priorities and development
BSBPEF301	Organise personal work priorities
HLTAID011	Provide First Aid
HLTAID009	Provide cardiopulmonary resuscitation

Assessment

Assessment is competency based. Assessment techniques include:

- observation
- folios of work
- questionnaires
- written and practical tasks

Work experience.

Students are highly encouraged to complete a minimum of 20 hours work experience in a health or community service facility to strengthen their skills, knowledge and employability.

Connect 'n' Grow® considers industry experience to be a very important inclusion of the Certificate III qualifications.

Pathways

Potential options may include:

- Various Certificate IV qualifications in Aged Care
- Bachelor's degrees
- entry level employment within the health industry.

Obligation

Students will be provided with every opportunity to complete this qualification. Employment is not guaranteed upon completion. Students deemed competent in all units of competency will be awarded the qualification and a record of results by Connect 'n' Grow®. Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment.