

Training and Assessment Program Strategy

FACT SHEET HLT23221 Certificate II in Health Support Services

CnG/NAT/TD/SOP-03_IN06 V2.20

Effective Date: 09 SEP 2026

Training Provider	Connect 'n' Grow [®] (CnG)	
Qualification	In Queensland VET in School (VETiS) supports certificate II training delivered through general training pathways. This pathway focuses on career paths linked to priority industries and sectors and helps make moving from school to work or further training easier. This training is undertaken as part of your school studies alongside your school curriculum subjects.	
Funding Entitlement	A Student is entitled to one funded VETiS qualification. Once the student has completed a VETiS funded qualification, their funding will be exhausted.	
Funding Eligibility	To access a funded training place under VETiS, a student must: 1. be enrolled in a Queensland school in Years 10, 11 or 12 2. not be an international secondary exchange student in Queensland 3. not be enrolled in a Qualification funded by the Department including a school-based apprenticeship or traineeship 4. not have previously completed a Qualification funded by the Department under VETiS or a similar program by whatever name; and 5. have a genuine interest in pursuing a post-school vocational occupation.	
Training Location/s & Facilities	Cairns Health Hub – The Busy Group Mooloolaba Health Hub – Suites 10 & 12 “Sea Pearl”, 87 Mooloolaba Esplanade, Mooloolaba Rockhampton Health Hub – Benevolent Living, The Range Southport Health Hub – Endeavour College, Southport Townsville Health Hub – Suite 2A, Ground Floor, 313-315 Ross River Road, Aitkenvale Windsor Health Hub – 1A, 132 Lutwyche Road, Windsor Mackay - TBC	
Online Program Trainer	TBC	
Trainer Allocated	Cairns Health Hub	Trainer FNQ
	Rockhampton Health Hub	Trainer CQ
	Gold Coast Health Hub	Trainer SEQ
	Mooloolaba Health Hub	3 x Trainers SEQ
	Windsor Health Hub	2 x Trainers SEQ
	Townsville Health Hub	2 x Trainers NQ
	Mackay Health Hub	Trainer CQ

Timeframe	Workshops: April school holidays Workshops: July school holidays Online Self-Paced Study: June Total Timeframe: 13 weeks
Target Students	Students at Queensland schools, existing and/or non- partner schools who may not be able to complete a VET Program at school due to completing an ATAR pathway.
LLN Strategy	To complete CnG LLN test. Students who do not meet the requirements will be advised of alternate options, via individual plans.
Marketing & Recruitment Plan	Email mail out, Facebook, Social media, New schools Online
Key Contact Details	Nikki Bowes – Connect ‘n’ Grow – Head of Partnerships Matt Brown – Connect ‘n’ Grow – Implementation – Head of Teaching & Professional Development/VET Manager – At Schools

HLT23221 Certificate II in Health Support Services

Unit Code	Title	Delivery Mode	Core/Elective
BSBPEF202	Plan and apply time management	Online	Elective
BSBINS201	Process and maintain workplace information	Online	Elective
HLTHSS011	Maintain stock inventory	Online/Workshop	Elective
CHCCCS010	Maintain a high standard of service	Online	Elective
HLTWHS001	Participate in workplace health and safety	Online/Workshop	Core
HLTINF006	Apply basic principles and practices of infection prevention and control	Workshop	Core
BSBOPS203	Deliver a service to customers	Online/Workshop	Elective
CHCDIV001	Work with diverse people	Workshop	Core
CHCCOM005	Communicate and work in health or community services	Workshop	Core
HLTHSS009	Perform general cleaning tasks in a clinical setting	Workshop	Elective
CHCCCS012	Prepare and maintain beds	Workshop	Elective
CHCCCS026	Transport individuals	Workshop	Elective



Delivery Schedule/Volume of Learning				
Date	Unit Code	Type of Study	Delivery Type	Hours of Training
Monday – Friday 13th – 17th April 2026	HLTINF006 CHCCOM005 CHCDIV001 HLTWHS001 HLTHSS011	Workshop	Face to Face	Mon – Fri 8:30am – 3:00pm
Wednesday 22nd April 2026	BSBOPS203	Online Self- Paced	Blended Online Self- Paced/Workshop	3 hours
Wednesday 6th May 2026	CHCCCS010	Online	Online Self- Paced	3 hours
Wednesday 20th May 2026	BSBINS201	Online	Online Self- Paced	3 hours
Wednesday 3 rd June 2026	BSBPEF202	Online	Online Self- Paced	3 hours
Wednesday 17th June 2026	Catch up Session	Online		3 hours
Monday – Friday 6th July to 11th July 2026	BSBOPS203 CHCCCS026 HLTHSS009 CHCCCS012	Workshop	Face to Face	Mon – Fri 8:30am – 3:00pm