

Training Provider	Connect'n'Grow (CnG)
Qualification General Training Pathways	HLT23221 Certificate II in Health Support Services (12 units in total)
Duration	6 months
VETiS Funding	In Queensland VET in School (VETiS) supports certificate II training delivered through general training pathways. This pathway focuses on career paths linked to priority industries and sectors and helps make moving from school to work or further training easier. This training is undertaken as part of your school studies alongside your school curriculum subjects.
Funding Entitlement	A Student is entitled to one funded VETiS qualification. Once the student has completed a VETiS funded qualification, their funding will be exhausted.
Funding Eligibility	To access a funded training place under VETiS, a student must: 1. be enrolled in a Queensland school in Years 10, 11 or 12; 2. not be an international secondary exchange student in Queensland; 3. not be enrolled in a Qualification funded by the Department including a school-based apprenticeship or traineeship 4. not have previously completed a Qualification funded by the Department under VETiS or a similar program by whatever name; and 5. have a genuine interest in pursuing a post-school vocational occupation.
Training Arrangement	Students will attend Face to Face training, at a Connect n Grow Health Hub, located at one of the following nearest to them: • Cairns: Connect'n'Grow training room • Gold Coast: 121 Scarborough Street Southport • Gympie - UniSc Gympie Campus - 71 Cartwright Rd, Gympie QLD 4570 • Mooloolaba: Health Hub – Sea Pearl, Level 1, 20 First Avenue • Noosa : 11 Wallace Dr, Noosaville • Rockhampton: Benevolent Living - 60 West St, The Range • Townsville: Office 2A, Ground Floor: 313-315 Ross River Road, Aitkenvale • Windsor: Shop 1A, Gound Floor, 132 Lutwyche Road Windsor.
Training Dates	Training will run 1 day a fortnight. The day will be set by Connect'n'Grow in conjunction with your School and confirmed prior to commencement.
Training Equipment Required	Accessibility to a computer and internet to complete self-paced learning and assessment
Training Methods	Blended Learning Blended learning incorporates: • online learning via Connect'n'Grows learning management system (self-paced)

	• practical workshops • scenario based learning • open discussions • small group work
Assessment Methods	• online assessment via Connect'n'Grows learning management system • quizzes • short answer • practical observations • role plays
Enrolments	Students are to enrol prior to Term 1, Week 2 2026
LLN Strategy	To complete CnG LLN test. Students who do not meet the requirements will be advised of alternate options, via individual plans.
Key Contact Details	Connect 'n' Grow. T: (07) 4728 5041 E: admin@connectngrow.edu.au

HLT23221 Certificate II in Health Support Services

School Term 1

Week	Unit Code	Title	Core/Elective	Delivery Mode	Delivered by:
3	HLTWHS001	Participate in workplace health and safety	Core	Blended	CnG
5	HLTINF006	Apply basic principles and practices of infection prevention and control	Core	Blended	CnG
7	CHCCOM005	Communicate and work in health or community services	Core	Blended	CnG
9	CHCDIV001	Work with diverse people	Core	Blended	CnG
10	CHCCCS010	Maintain a high standard of service	Elective	Blended	CnG
self paced	BSBOPS203	Deliver a service to customers	Elective	Blended	CnG
self paced	BSBINS201	Process and maintain workplace information	Elective	Blended	CnG
School Term 2					
1	HLTHSS009	Perform general cleaning tasks in a clinical setting	Elective	Blended	CnG
3	HLTHSS011	Maintain stock inventory	Elective	Blended	CnG
5	HLTWHS005	Conduct manual tasks safely	Elective	Blended	CnG
7	CHCPRP005	Engage with health professionals and the health system	Elective	Blended	CnG
9	BSBPEF202	Plan and apply time management	Elective	Blended	CnG