This Price Guide, issued by
Conversent Communications of New York, LLC
cancels and replaces in its entirety, The Price Guide
issued by Conversent Communications of New York, LLC
d/b/a Earthlink Business

COMPETITIVE TELECOMMUNICATIONS SERVICE

OF

CONVERSENT COMMUNICATIONS OF NEW YORK, LLC

This Service Guide, filed with the New York Department of Public Service contains the rates, terms and conditions applicable to the Resale Telecommunications Services provided by Conversent Communications of New York, LLC in the New York Metropolitan Area of the State of New York.

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

(C) - Changed regulation.

(D) - Delete or discontinued.

(I) - Change Resulting in an increase to a Customer's bill.

(M) - Moved from another Service Guide location.

(N) - New

(R) - Change resulting in a reduction to a Customer's bill.

(T) - Change in text without change in rate or regulation

(Z) - Correction

COMPETITIVE TELECOMMUNICATIONS SERVICE

SERVICE GUIDE FORMAT

A. Leaf Numbering - Leaf numbers appear in the upper right corner of the Leaf. Leafs are numbered sequentially. However, new leafs are occasionally added to the service quide. When a new leaf is added between leafs already in effect, a letter is added. For example, a new leaf added between leafs 14 and 15 would be 14.1.

B. Leaf Revision Numbers - Revision numbers also appear in the upper right corner of each Leaf. These numbers are used to determine the most current leaf version on file with the Commission. For example, the 4th Revised Leaf 14 cancels the 3rd Revised Leaf 14. Because of various suspension periods, deferrals, etc., the most current leaf number on file with the Commission is not always the service quide Leaf in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I..
2.1.1.A.1.(a).I..(1).

COMPETITIVE TELECOMMUNICATIONS SERVICE

APPLICATION OF SERVICE GUIDE

This service quide contains the regulations and rates applicable to the provision of intrastate resale common carrier communications service to business Customers only, by Conversent Communications of New York, LLC within the New York Metropolitan Area of the State of New York. Conversent Communications of New York, LLC does not provide service to residential Customers.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a Conversent switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - New York Department of Public Service.

Company or Carrier - Conversent Communications of New York, LLC, unless otherwise clearly indicated by the context.

Constructive Order - Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes a Constructive Order by the Company to purchase switched access services as described herein. Similarly the selection by a Company's End User of the Customer as the presubscribed IXC constitutes a Constructive Order of switched access by the Customer.

Conversent - Used throughout this service quide to mean Conversent Communications of New York, LLC unless clearly indicated otherwise by the text.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's service quide.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D.)

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this service quide. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability of a long distance carrier to serve Customers on a presubscribed basis rather than through the use of dial access codes.

Holidays - Holidays observed by the Company as specified in this service quide.

Inter-MTA Traffic - Wireless traffic originating on the network of a CMRS provider within one MTA and terminating to the Company's end-user subscribers in another MTA.

Intra-MTA Traffic - Wireless traffic originating on the network of a CMRS provider within an MTA and terminating to the Company's end-user subscribers in the same MTA

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D.)

Off-Net - The term "Off-Net" denotes that the service is available on a resale basis.

On-Net - The term "On-Net" denotes that the service is available only within specified calling areas and provided directly through the Company's facilities.

Person-to-Person - A class of call in which the calling party specifies an individual, station number, department, or an agreed alternate with whom to speak at the called number.

Premises - A building or buildings on contiguous property.

Residence or Residential - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.

Station-to-Station - A class of call in which the calling party places the call to any individual or station at the called party location. All toll calls which are not placed on a Person-to-Person basis are station-to-station.

Toll VoIP-PSTN Traffic - The term Toll VoIP-PSTN Traffic denotes a customer’s interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and /or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

VoIP PROVIDER - For the purposes of this Service Guide, any service provider, including but not limited to carriers, that originates and/or terminates traffic in Internet protocol (“IP”) format.

VoIP Provider Partner - any VoIP Provider that uses the Company’s services to exchange traffic with the PSTN.

VoIP-PSTN Traffic - traffic exchanged between the Company and a Customer in Time-Division-Multiplexing format that originates and/or terminates in IP format.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 The Company's services are furnished for intrastate telecommunications originating and terminating within the state of New York under terms of this service quide.

2.1.2 The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this service quide. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company network. The Customer shall be responsible for all charges due for such service arrangement.

2.1.3 When services and facilities provided by the Company are used to obtain access to the regulated or unregulated services provided by another company, or are used by another company as a part of the regulated or unregulated services offered by that company, the regulations of the Company apply only to the use of the Company's services and facilities.

2.1.4 The Company may offer various unregulated services in conjunction with or ancillary to its regulated services.

2.1.5 The Company may serve Customers in the state of New York through the use of its own facilities or through the resale of services of other telecommunications service providers.

2.1.6 The provision of services defined herein is subject to regulations specified in this service quide and may be revised, added to, or supplemented by superseding issues.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this service quide. The furnishing of service under this service quide or an applicable contract is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.2.2 Customers and users may use services and facilities provided under this service quide or an applicable contract to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under this service quide or an applicable contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.2.3 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this service quide shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.2.4 In view of the fact that the Customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because unavoidable errors incidental to services and use of such facilities of the Company may occur, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

2.2 Limitations, (Cont'd.)

2.2.5 Accessories which aid a Customer's convenience in his use of the services provided by the Company which are not furnished under this service quide, are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

2.2.6 The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

2.2.7 The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of the law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of the law.

2.2 Limitations, (Cont'd.)

2.2.8 Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

The customer and any authorized or joint users, jointly and severally shall also indemnify, defend and hold the Company harmless against: (1) all other claims arising out of any act or omission of the Customer or any person utilizing the customer's codes, services, or facilities, with or without the consent or knowledge of the customer; (2) all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of any damage to business or property, or injury to, or death of, any person, occasioned by, or in connection with, any act or omission of the customer or of any person utilizing the customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the customer.

Service is furnished subject to the conditions that it will not be used: (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.

2.3 Liabilities of Company

2.3.1 The Company's liability for damages arising from any failure of service shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which the failure occurs.

2.3.2 The Company shall not be liable for any claim or loss not directly caused by negligence of the Company.

2.3.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the facilities, equipment or services used in connection with the services provided by the Company.

2.3.4 The Company shall not be liable for the use or abuse of a Customer's service by any party including, but not limited to, the Customer's employees or members of the public. "Use or abuse" includes, but is not limited to, any calls placed by means of a PBX re-origination or other legal or illegal equipment, service or device. The Company shall not be liable for any action, such as blocking or refusal to accept certain calls, that it deems necessary to take in order to prevent unlawful use of its services. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.

2.3.5 Acceptance by the Commission of the liability provisions contained in this service quide does not constitute its determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefore, so it is the duty of the courts to determine the validity of the exculpatory provisions of this service quide.

2.3 Liabilities of Company, (Cont'd.)

2.3.6 The liability of the Company for service irregularities shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the service for the period during which the service irregularity exists. Service irregularities are defined as mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure of or defects in the service and/or facilities furnished by the Company which occur in the course of furnishing service or facilities and are not caused by the negligence of the Customer or the negligence of the Company in failing to maintain proper standards of maintenance or operation, or to exercise reasonable supervision.

2.3.7 The Company shall be indemnified and held harmless by the Customer against the following:

A. Claims for slander, libel or infringement of copyright arising out of the materials, data, information or other content transmitted over the Company's facilities.

B. All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

2.4 Taxes and Surcharges

2.4.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.4.2 Surcharges (i.e., 911, subscriber line charge, etc.) approved or mandated by any governmental jurisdiction are listed separately on the bill and are not included in quoted rates.

2.5 Terminal Equipment

The Company's service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, key system or private branch exchange (PBX). Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.6 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this service quide.

2.7 Payment for Service

2.7.1 Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due when rendered and are payable at any business office of the Company, or at any other address designated by the Company. If objection in writing is not received by the Company within thirty days after the bill is rendered, such bill shall be deemed to be correct and binding upon the customer. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed, Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that refunded within 30 days after the overpayment is received by the Company.

2.7.2 Monthly invoices sent to the Customer are due upon receipt and are considered delinquent thirty (30) days after the bill is rendered and the account may be subject to disconnection, subject to advance twenty (20) day written notice. All amounts owed after the due date are subject to late payment penalty charges of 1.5 % per month. The late payment fee will not be assessed on unpaid penalty charges and any payment received shall first be applied to any bill for services rendered.

2.7 Payment for Service, (Cont'd.)

2.7.3 In no case shall service be actually disconnected until five days after written notice has been given to the Customer.

2.7.4 Returned Check Fee - A processing fee will be charged if a check for payment of an invoice is dishonored for any reason. This charge applies each time a check is returned to Conversent by a bank for insufficient funds.

	Minimum	Maximum
Business	$0.00	$20.00

2.8 Suspension or Termination of Service

2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

A. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.

B. Suspension will not be made until at least 8 days after written notification has been mailed to the customer and 20 days before the termination notice.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

2.8 Suspension or Termination of Service, (Cont'd.)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;

B. Nonpayment for service for which a bill has not been rendered;

C. Nonpayment for service which have not been rendered;

D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Department of Public Service Rules and Regulations contained in Part 633 of 16 NYCRR.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

E. Nonpayment of backbilled amounts.

2.8 Suspension or Termination of Service, (Cont'd.)

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

A. The Company has verified, in a manner approved by the Department of Public Service, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and

B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

2.9 Administrative Services Fee (“ASF”)

The Administrative Services Fee is a graduated percentage monthly fee assessed to all monthly recurring charges (MRCs) to recover costs associated with tariff and price guide filings, collections, record maintenance, various state business licenses, various regulatory fees where applicable, general account servicing, and the administrative costs the Company incurs for local, state and federal governmental data gathering, record maintenance, and required reporting. This is not a tax or charge imposed by a governmental entity.

The applicable percentage rate may vary. For the most current rate in effect, please refer to Conversent Communications Long Distance, LLC FCC Tariff No.7, publicly posted at the Companys website https://www.windstream.com/tariffs.

2.9 Deposits and Advance Payments

2.9.1 Deposits or advance payments may be collected from Business Customers or potential Business Customers whose credit or payment history is unsatisfactory or unknown to the Company.

2.9.2 In determining whether a Customer's or potential Customer's credit history is unsatisfactory, the Company will consider the Customer's payment history with the Company, (ii) the Customer's ability to demonstrate adequate ability to pay for the service, (iii) credit and related information provided by the Customer, lawfully obtained from third parties or publicly available, and (iv) information relating to Customer's management, owners and affiliates. Customers whose payment or credit history is determined by the Company to present an undue risk may be required at any time to provide the Company a security deposit, in cash or the equivalent of cash, up to an amount equal to the applicable installation charges, if any, and/or two months actual or estimated usage charges for the service to be provided. In the case of a cash deposit, simple interest per annum pursuant to the rules and regulations of the Commission shall be credited or paid to the Customer while the deposit is held by the Company. Such deposit may be refunded to the Customer's account at the end of six (6) months of satisfactory credit history.

2.9 Deposits and Advance Payments, (Cont'd.)

2.9.3 Interest on Deposits

Simple interest at the rate specified by the Department of Public Service shall be credited or paid to the customer while the Company holds the money. New deposits from Customers are reviewed after the first three monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to Customers after one (1) year, unless the Customer is delinquent in payment, in which case the Company continues to hold it. When the service is discontinued, the amount of any deposit is applied against the final bill, and any balance is returned to the Customer.

2.9.4 Inadequate Deposit

If the amount of a deposit is inadequate, the Customer shall be required to pay an additional deposit on request.

2.9.5 Return of Deposit

When a deposit on existing service is to be returned in whole or in part, the amount to be returned may first be applied to the current amount then payable for telephone service. Return of an amount over and above the current amount, then payable for telephone service shall be made by check unless the Customer requests that the full amount be credited to his or her bill, or the Customer may request a full refund.

2.9 Deposits and Advance Payments, (Cont'd.)

2.9.6 Customers Exempt from Deposits

A. A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.

B. The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.

C. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment.

2.10 Flexible Pricing

2.10.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates.

2.10.2 Conditions

A. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.

B. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.

C. A rate shall not be changed unless it has been in effect for at least thirty (30) days.

D. A customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

2.11 Cancellation by Customer

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers of Conversent may cancel service by providing thirty (30) days written notice to Conversent. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

2.12 Interconnection

Service furnished by Conversent may be connected with the services or facilities of other carriers. Such service or facilities furnished by other carrier(s), if used, are provided under the terms, rates and conditions of the other carrier(s). The Customer is responsible for all charges billed by other carriers for use in connection with Conversent's service.

2.13 Refusal or Discontinuance by Company

2.13.1 The Company may refuse or discontinue service in the following circumstances. Unless otherwise stated, the Customer will be given ten (20) days' written notice and allowed a reasonable time to comply with any rule or to remedy any deficiency. All notices given shall comply with the Commission rules.

A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.

B. For the use of telephone service for any other property or purpose other than that described in the application.

C. For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements.

D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company. Such action shall be taken only when corrective action negotiated between the Company and the Customer has failed to resolve the situation.

E. For non-compliance with and/or violation of the Commission regulations or the Company's rules and regulations on file with the Commission.

F. In the event of tampering with the equipment furnished and owned by the Company.

2.13 Refusal or Discontinuance by Company, (Cont'd.)

2.13.1 Refusal or Discontinuance by Company (Cont'd.)

G. In the event of Customer use of equipment in such a manner as to adversely affect the Company's service to others. Such discontinuance of service may be made without notice if a dangerous condition relating to Company service exists which could subject any person to imminent harm or result in substantial damage to the property of the Company or others. In such case, the Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination or refusal.

H. In the event of unauthorized or fraudulent use of service. The Company may terminate service without notice to the Customer if it has evidence that such Customer has obtained unauthorized service by illegal use or theft. The Company shall within twenty four (24) hours after such termination send written notification to the Customer of the reasons for such termination. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

I. For failure of the Customer to make proper application for service. A Customer who has complied with Commission regulations shall not be denied service for failure to comply with the Company's rules which have not been made effective in the manner prescribed by the Commission.

J. For Customer's breach of the contract for service between the Company and the Customer.

K. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.12 Refusal or Discontinuance by Company, (Cont'd.)

2.13.1 Refusal or Discontinuance by Company (Cont'd.)

L. The Company reserves the right to discontinue furnishing service or to limit the use of service when necessary due to conditions beyond its control or when the Customer is using service in violation of the law or provisions of this service quide.

M. The Company, with written notification giving reason, may either suspend service or terminate the Customer's service without suspension or following a suspension of service, disconnect the service and remove any of its equipment from the Customer's premises upon:

1. Abandonment of service.
2. Impersonation of another with fraudulent intent.
3. Nonpayment of any sum due the Company.
4. Abuse or fraudulent use of service.

2.13.2 Disputed Bills

Service shall not be terminated for nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company complaint handling procedures.

Service may be terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer, having been asked to pay such undisputed portion, does not do so. Terminated service shall be reconnected within 24 hours following payment absent circumstances beyond the Company's control. When circumstances beyond the Company's control exist, the service will be connected within 24 hours after cessation of such circumstances.

2.14 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.15 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions to demonstrate the ease of use, quality of service and to promote the sale of its services.

2.16 Interruption of Service

Interruptions of service and trouble reports are subject to the general liability provisions set forth in Section 2.3 herein and the provisions of the Commission.

2.17 Terms and Conditions

2.17.1 Service is provided on the basis of a minimum period of at least one month unless specified otherwise in this service quide. For the purpose of computing charges in this service quide or an applicable contract, a month is considered to have 30 days.

2.17.2 Customers may be required to enter into written service agreements which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this service quide or an applicable contract. The Customer will also be required to execute any other documents as may be reasonably requested by the Company.

2.17.3 At the expiration of the initial term specified in each service agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this service quide or an applicable contract prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service agreement shall survive such termination.

2.17.4 In any action between the parties to enforce any provision of this service quide or an applicable contract, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

2.18 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.19 Telephone Surcharges

2.19.1 General

In addition to the rates and charges applicable according to the rules and regulations of this service quide, various surcharges apply to the customer's monthly bill statement as outlined in 2.19.2 and 2.19.3 below. If there are surcharge rates applicable to a particular city, village, town or county tax district or other jurisdictional taxing entity, the rate will be listed in the rate schedule which is at the end of this service quide.

2.19.2 Surcharge For State Gross Income and Gross Earnings Taxes

A monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes applies to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls. The applicable Gross Revenue Surcharge rates are shown on the rate schedule which is at the end of this service quide. Any changes to these rates will be filed on 15 days' notice to customers and the Commission, and as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such a tax, the Commission may approve new surcharge factors, and the Company will file revised a surcharge as directed or approved by the Commission.

2.19 Telephone Surcharges, (Cont'd.)

2.19.3 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes

In certain cities and villages a municipal surcharge related to the Local Utility Gross Revenue Taxes applies to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls. The percentage rate of the surcharge in each locality where such a surcharge applies is listed on the rate schedule which is at the end of this service quide.

The surcharge statement shall be filed at least fifteen business days before the effective date. The effective date of the statement shall not be prior to the effective date of the surcharge and no sooner than the date when the tax enactment is filed with the Secretary of State. The surcharge shall be applicable to bills subject to the tax enactment that are rendered on or after the effective date of the statement. If the tax enactment either ceases to be effective or is modified so as to reduce the tax rate, the surcharge will be changed accordingly within 5 business days.

Introduction, cancellation, or modification of a surcharge will be effective on the date of the customer's first bill rendered after the effective date of the change.

2.19 Telephone Surcharges, (Cont'd.)

2.19.4 Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

2.20 Automatic Number Identification Terms and Conditions

Conversent may provide Automatic Number Identification (ANI) associated with an intrastate service, by service guide, to any entity (ANI recipient), only under the following terms and conditions:

A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's original call or transaction.

B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or services previously purchased by the telephone subscriber from the ANI recipient.

C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

2.20 Automatic Number Identification Terms and Conditions, (Cont'd.)

E. Conversent will make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

F. Violations of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

Violations of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Sections 24, 25 and 26 of the Public Service Law.

2.21 Special Construction and Special Arrangements

2.21.1 Special Construction - Subject to the agreement of the Company and to all of the regulations contained in this service guide or any applicable contract, special construction and special arrangements may be undertaken on a reasonable effort basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this service guide or any applicable contract, or for the provision of service on an expedited basis or in some other manner different from the normal service guide or contract conditions. Special construction is that construction undertaken:

A. Where facilities are not presently available, and there is no other requirement for the facilities so constructed,

B. Of a type other than that which the Company would normally utilize in the furnishing of its services,

C. Over a route other than that which the Company would normally utilize in the furnishing of its services,

D. In a quantity greater than that which the Company would normally construct,

E. On an expedited basis,

F. On a temporary basis until permanent facilities are available,

G. Involving abnormal costs, or

H. In advance of its normal construction.

2.21 Special Construction and Special Arrangements, (Cont'd.)

2.21.2 Basis for Charges - Where the Company furnishes a facility on special construction basis, or any service for which a rate or charge is not specified in this service guide, charges will be based on the costs incurred by the Company and may include the following: non-recurring type charges, (ii) recurring type charges, (iii) termination liabilities or (iv) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service of the facilities provided.

2.21.3 Basis for Cost Computation - The costs referred to in Section 2.17.2 preceding may include one or more of the following items to the extent they are applicable:

A. Cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of: equipment and materials provided or used, (ii) engineering, labor and supervision, (iii) transportation, (iv) rights-of-way and (v) any other item chargeable to the capital account.

B. Annual charges including the following: cost of maintenance, (ii) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage, (iii) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items, (iv) any other identifiable costs related to the facilities provided and (v) an amount for return and contingencies.

2.21 Special Construction and Special Arrangements, (Cont'd.)

2.21.4 Termination Liability - To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

A. The maximum termination liability is equal to the total cost of the special facility as determined under Section 2.17.3, preceding, adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided.

B. The maximum termination liability as determined in paragraph a) shall be divided by the original term of service contracted for by the Customer (rounded up to the next whole number of months) to determine the monthly liability. The Customer's termination liability shall be equal to this monthly amount multiplied by the remaining unexpired term of service (rounded up to the next whole number of months), discounted to present value at six (6) percent, plus applicable taxes.

2.21.5 Maintenance Charge - A maintenance charge shall apply when a user requests the dispatch of the Company's personnel for the purpose of performing maintenance activity on the Company's facilities and the trouble condition is found to result from equipment, facilities, or systems not provided by the Company.

2.22 Schools and Libraries Discount Program

2.22.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this service guide at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Department of Public Service in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

2.22 Schools and Libraries Discount Program, (Cont'd.)

2.22.2 Regulations

A. Obligation of eligible schools and libraries

1. Request for service

a. Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

b. Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.

c. Service requested will be used for educational purposes.

d. Services will not be sold, resold or transferred in consideration for money or any other thing of value.

2.22 Schools and Libraries Discount Program, (Cont'd.)

2.22.2 Regulations, (Cont'd.)

B. Obligations of the Company

1. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this service guide. Those services contained in this service guide which are excluded from the discount program, in accordance with the Rules are included as an attachment to this service guide.

2. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly-situated non-residential customers for similar services (lowest corresponding price).

3. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this service guide, where specific flexible pricing arrangements are allowed, subject to New York State Department of Public Service approval.

2.22 Schools and Libraries Discount Program, (Cont'd.)

2.22.3 Discounted Rates for Schools and Libraries

A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.

B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.

C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

D. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this service guide.

2.23 Health Care Providers Support Program

2.23.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this service guide. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Department of Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.601 et. seq., and any amendments made thereto.

2.23.2 Regulations

A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.

B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.

C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

D. Responsibility of eligible health care providers

1. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.

2.23 Health Care Providers Support Program, (Cont'd.)

2.23.2 Regulations, (Cont'd.)

D. Responsibility of eligible health care providers (cont'd.)

2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.

3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.

4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.

5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

2.23 Health Care Providers Support Program, (Cont'd.)

2.23.2 Regulations, (Cont'd.)

E. Responsibility of the Company

1. The Company shall offer the rates and charges as specified in Section 2.23.3, to eligible health care providers to the extent that facilities and services are available and offered in the service guides specified in 2.23.1 preceding.

2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.

3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Department of Public Service approval.

2.23 Health Care Providers Support Program, (Cont'd.)

2.23.3 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph C, which shall be available to all eligible health care providers, regardless of location:

A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.

B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.

C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll service guides.

2.24 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this service guide by the Customer, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Service Guide .

2.24.1 Credit for Interruptions

A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

2.24 Allowances for Interruptions in Service, (Cont'd.)

2.24.1 Credit for Interruptions, (Cont'd.)

C. A credit allowance will be given, upon request of the Customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:

1. if interruption continues for less than 24 hours:

a. 1/30th of the monthly rate if it is the first interruption in the same billing period.

b. 2/30th of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

2. if interruption continues for more than 24 hours:

a. if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of the interruption.

b. for other interruption, 1/30th of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions.

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

2.24 Allowances for Interruptions in Service, (Cont'd.)

2.24.1 Credit for Interruptions, (Cont'd.)

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the Customer where the Company, pursuant to the terms of the Service Guide, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Service Guide. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Service Guide, the Customer is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the Customer's local call allowance during a given billing period.

2.24 Allowances for Interruptions in Service, (Cont'd.)

2.24.2 Limitations on Credit Allowances

No credit allowance will be made for:

A. interruptions due to the negligence of, or non-compliance with the provisions of this Service Guide, by any party other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;

B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power;

C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

E. interruptions of service due to circumstances or causes beyond the control of the Company.

2.25 Additional Provisions Applicable to Business Customers

2.25.1 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned to any Customer. The Customer may order a Customized Number where facilities permit for an additional charge as specified in this Service Guide.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.25 Additional Provisions Applicable to Business Customers, (Cont'd.)

2.25.2 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly service guide rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly service guide rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex Attendant Loops are involved, credit shall be given at the rate of 2/30th of the basic monthly rate for PBX Trunks.)

2.25 Additional Provisions Applicable to Business Customers, (Cont'd.)

2.25.2 Directory Errors (Cont'd.)

D. Credit limitation: The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph C, for the line or lines in question.

E. Definitions: As used in Paragraphs A, B, C, and D above, the terms "error," "mistake" or "omission shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.

F. Notice: Such allowances or credits as specified in Paragraphs A, B, and C above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.25.3 TDM Connectivity Charge **(N)**

All Business Access Service options may be assessed a TDM Connectivity Charge. This is a monthly recurring charge assessed on services that rely on Time Division Multiplexing (“TDM”) equipment and facilities in areas where an alternative Internet Protocol (“IP”) based service exists. The amount of the charge is dependent upon the bandwidth capacity in use at a service location. The bandwidth capacity will be classified as DSO Connectivity or T1 Connectivity.

Per circuit for DS0 Connectivity	$2,750
Per circuit for T1 Connectivity	$30,000 **(N)**

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority

2.26.1 General

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede service guide language contained herein.

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)

2.26.1 General, (Cont'd.)

B. The TSP program has two components, restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.

2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)

2.26.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user’s telecommunications service supports an NS/EP function under one of the following four TSP categories.

   National Security Leadership
   National Security Posture and U.S. Population Attack Warning
   Public Health, Safety, and Maintenance of Law and Order
   Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (http://tsp.ncs.gov/).

4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (http://tsp.ncs.gov/), for information on identifying a sponsor for TSP requests.

5. Submit the SF 315 to the OPT.

6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)

2.26.2 TSP Request Process, (Cont'd.)

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.26.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.26.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)

2.26.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

A. Identify telecommunications services requiring priority.

B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).

C. Accept TSP services by the service due dates.

D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.

E. Pay the Company any authorized costs associated with priority services.

F. Report to the Company any failed or unusable services with priority levels.

G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.

H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)

2.26.4 Responsibilities of the Company

The Company will perform the following:

A. Provide TSP service only after receipt of a TSP authorization code.

B. Revoke TSP services at the direction of the end-user or OPT.

C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).

D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.

E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.

F. Confirm completion of TSP service order activity to the OPT.

2.26 Emergency / Crisis / Disaster Restoration and Provisioning - Telecommunications Service Priority, (Cont'd.)

2.26.4 Responsibilities of the Company, (Cont'd.)

G. Participate in reconciliation of TSP information at the request of the OPT.

H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.

K. Disclose content of the NS/EP TSP database only as may be required by law.

L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

2.26.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

2.27 311 / 911 Caller ID Blocking *

The City of New York 311 Call Center provides consolidated access to non-emergency municipal services and information 24 hours per day, 365 days per year. Callers have the ability to access City departments and services by using the 311 abbreviated dialing code instead of dialing a particular seven-digit number. In certain circumstances, calls to the 311 Call Center involve emergencies of various levels. In these instances, the Call Center will transfer the call to the 911 Emergency Call Center. If the caller has activated Caller ID Blocking, either on a per-call or per-line basis, the 911 Emergency Call Center will be unable to determine the caller's location. Thus, by Order dated April 18, 2003 (Case 03-C00171), the New York Public Service Commission directed that, for reasons of public safety, Caller ID Blocking shall be unblocked on all calls to the 311 Call Center. This ruling applies only to calls made to the 311 Call Center and not to any other municipal office.

2.28 Calculation of Rates

Call Rounding - When the application of rates results in a factional charge, calls will be rounded up to the highest cent.

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

SECTION 3 - CONNECTION CHARGES

3.1 Connection Charge

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.

B. A move or a change of telephone services or equipment that is initiated by the Company and / or required for the proper maintenance of service.

C. Disconnection and / or removal of equipment listings, network access lines, and Custom Calling service features, provided that no other work subject to premises work charges is performed.

D. Changes of telephone numbers for company initiated reasons or service reasons (e.g.: change to Touch-tone service).

SECTION 3 - CONNECTION CHARGES (CONT'D.)

3.2 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section l of this Service Guide .

	Minimum	Maximum
Business:	$5.00	$100.00

3.3 Service Order and Change Charges

3.3.1 The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

3.3.2 The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

SECTION 3 - CONNECTION CHARGES (CONT'D.)

3.3 Service Order and Change Charges, (Cont'd.)

3.3.3 Non-recurring charges associated with specific services are identified under each service guide section where the rate is applied.

3.3.4 Additional Non-recurring charges may apply, as specified in each of the service guide sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	Minimum	Maximum
To install a network access line:	$5.00	$100.00
Moves, Adds, Changes, per order	$5.00	$75.00
Upgrade/Downgrade of Service		
- BBL, Analog PBX Trunk, Centrex to Netflex DS1, PRI:	$125.00	$500.00
- BBL, Analog PBX Trunk to Centrex, per line:	$5.00	$20.00
- Add Voice Calling Features, per feature:	$2.50	$10.00

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SECTION 3 - CONNECTION CHARGES (CONT'D.)

3.4 Primary Interexchange Carrier Change Charge

The customer will incur a charge each time there is a change in the long distance carrier associated with each of the customer's lines after the initial installation of service.

Minimum	Maximum
$0.00	$5.00

3.5 Premise Work Charges

	Minimum	Maximum
Dispatch Charge (No trouble found)		
- Dispatch to CO	$50.00	$200.00
- Dispatch to Customer Premises	$75.00	$300.00
Missed Appointment Fee	$50.00	$100.00

SECTION 4 - REGIONAL CALLING

4.1 General

4.1.1 Description

Regional Calling Service is furnished for telephone communications in New York City to seven regions (specified below) within the New York Metropolitan LATA (New York Metro) in accordance with the regulations and schedules of charges specified in this service guide. The usage charges specified in Section 4.5 below are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Service Guide.

Regional Calling includes the following types of calls: direct dialed, collect, 3rd number billed, special toll billing, requests to notify of time and charges, and person to person calling.

The New York Metro LATA is divided into seven Regions whose boundaries are defined by political, commercial and social mutuality of interest. The Regions are:

New York City (Home Region)
Nassau
West Suffolk
East Suffolk
Lower Westchester
Upper Westchester
Rockland

The exchanges of Byram and Greenwich in Connecticut are part of the New York Metro LATA, but are not part of the Regional Calling specified above.

4.1 General, (Cont'd.)

4.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.

B Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

4.2 Timing of Calls

4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.

4.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

4.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

4.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

4.3 Time Periods Defined

Unless otherwise indicated in this Service Guide, the following time periods apply.

4.3.1 Rate Periods Except Holidays

Rate Period	From	To, But Not Including	Days
Day	8:00 AM	9:00 PM	Monday-Friday
Evening	9:00 PM	11:00 PM	Monday-Friday
	5:00 PM	11:00 PM	Sunday
Night	11:00 PM	8:00 AM	All Days
	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday

4.3.2 Holiday Rate Periods

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (the first Monday in September), and on Thanksgiving Day (the fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

4.3.3 All times refer to local time.

4.4 Regulations and Computation of Mileage

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

4.4.1 Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center.

4.4.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

4.4 Regulations and Computation of Mileage, (Cont'd.)

4.4.3 Calculation of Mileage

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

A. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.

B. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.

C. Square each difference obtained in step b., above.

D. Add the square of the "V" difference and the "H" difference obtained in step c., above.

E. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.

F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

4.5 Call Charges

Rates are based on the duration of the call as measured according to Section 4.2 above, time of day rate period of the call as described in Section 4.3 and the region to which the call is terminated as listed in Section 4.4. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

4.5.1 Usage Charges

Home Region Calling (NYC-NYC)

Minimum		Maximum	
Initial 3 Minute Period	Ea. Add'l Minute Period	Initial 3 Minute Period	Ea. Add'l Minute Period
$0.0055	$0.0068	$0.0810	$0.0200

Regional Calling

	Minimum		Maximum	
New York City to:	Initial Minute Period	Ea. Add'l Minute Period	Initial Minute Period	Ea. Add'l Minute Period
- Nassau	$0.060	$0.020	$0.250	$0.200
- West Suffolk	$0.060	$0.020	$0.250	$0.200
- East Suffolk	$0.060	$0.020	$0.250	$0.200
- L. Westchester	$0.060	$0.020	$0.250	$0.200
- U. Westchester	$0.060	$0.020	$0.250	$0.200
- Rockland	$0.060	$0.020	$0.250	$0.200

4.5 Call Charges, (Cont'd.)

4.5.1 Usage Charges, (Cont'd.)

	Minimum		Maximum	
	Initial Minute Period	Ea. Add'l Minute Period	Initial Minute Period	Ea. Add'l Minute Period
All Other Mileage				
0 - 8	$0.070	$0.020	$0.290	$0.080
9 - 13	$0.090	$0.025	$0.400	$0.242
14 - 44	$0.100	$0.060	$0.400	$0.252
45 +	$0.100	$0.070	$0.400	$0.302

Non-Day Rates

A discount of 40% applies per call made in the Evening Rate period and a discount of 65% applies per call made in the Night Rate Period. The rate periods are shown in section 4.3.1.

4.5 Call Charges, (Cont'd.)

4.5.2 Per Call Service Charges

The following service charges apply to Regional calls for which live or automated operator assistance is provided for call completion and/or billing.

Operator Services – Operator Handled Calls	Per Use Charge
Customer Dialed Calling Card	$4.99
Operator Must Dial Calling Card	$4.99
Operator Dialed Calling Card	$5.50
Collect - Automated	$4.99
Collect – Operator Handled	$6.50
Third Party - Automated	$4.99
Third Party – Operator Handled	$9.99
Sent Paid – Non-Coin – Automated	$4.99
Sent Paid – Non-Coin – Operator	$9.99
Person-to-Person	$9.99
Operator Dialed Surcharge	$2.15
General Assistance	$1.99

SECTION 5 - SUPPLEMENTAL SERVICES

The rates provided in Section 5 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

5.1 Service and Promotional Trials

5.1.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.1.2 Regulations

A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

5.1 Service and Promotional Trials, (Cont'd.)

5.1.2 Regulations, (Cont'd.)

C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.

E. The Company retains the right to limit the size and scope of a Promotional Trial.

5.2 Directory Listing Services

5.2.1 General Terms and Conditions

A. The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing

B. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

C. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

5.2 Directory Listing Services, (Cont'd.)

5.2.1 General Terms and Conditions, (Cont'd.)

D. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the customer, will withdrew any listing which is found to be in violation of it s rules with respect thereto.

E. In order for listings to appear in an upcoming directory. the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

F. Rates and regulations for listing service are applicable only to listings in the alphabetical directories.

G. Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

H. A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

I. Listing services are available with all classes of main telephone exchange service.

5.2 Directory Listing Services, (Cont'd.)

5.2.2 Listings

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the customer, with a minimum service period of one month

5.2 Directory Listing Services, (Cont'd.)

5.2.3 Nonpublished Service

Nonpublished service means that the customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

5.2 Directory Listing Services, (Cont'd.)

5.2.4 Nondirectory Listed Service

Nondirectory listed service means that the customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 5 - SUPPLEMENTAL SERVICES (CONT'D.)

5.2 Directory Listing Services, (Cont'd.)

5.2.5 Rates

	Monthly	
	Minimum	Maximum
Additional Listing, each listing	$0.90	$20.00
Non-published service, each listing	$0.90	$20.00
Non-directory listed service, per listing	$0.90	$20.00

5.3 Toll Free Service Features

The following features are available with toll free service. Nonrecurring Charges (NRC) and Monthly Recurring Charges (MRC) may apply.

5.3.1 Basic Features

Area Code Selection - Allows blocking of incoming calls from specific Customer selected area codes.

Area Code/Exchange Selection - Allows blocking of incoming calls from specific Customer selected area codes and exchanges.

Real-Time Automatic Number Identification (ANI) - Provides the originating calling party telephone number to the inbound toll free service subscriber.

5.3 Toll Free Service Features, (Cont'd.)

5.3.2 Enhanced Features

Area Code Routing - The ability to route calls to specific terminating numbers based on originating area code

Area Code/Exchange Routing - The ability to route toll free calls to specific terminating numbers based on originating area code and exchange.

Call Allocation - The ability to route toll free calls to multiple locations on a percentage basis. The percentage is based on call attempts, not completions.

Time of Day Routing - Routing toll free calls to specific terminating numbers based on the time of day.

Day of Week Routing - Routing toll free calls to specific terminating numbers based on the day of the week.

Day of Year Routing - Routing toll free calls to specific terminating numbers based on the day of the year.

Command Routing - Command Routing allows the activation of a secondary routing plan.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 5 - SUPPLEMENTAL SERVICES (CONT'D.)

5.3 Toll Free Service Features, (Cont'd.)

5.3.3 Rates

A. Basic Features

All rates are per toll free number.

Feature	NRC	MINIMUM MRC	Change Fee
Area Code Selection	$100.00	$0.00	$25.00
Area Code Exchange Selection	$100.00[1]	$0.00	$25.00
Real Time ANI	$2.50	$5.00	$0.00
Per NPA NXX delivered	$0.01		
800 Directory Listing	$0.00	$10.00	$0.00
800 Vanity Number	N/A	$10.00	N/A
800 Ring To Number Change	N/A	N/A	$5.00

[1] Per NPA selected at the NXX level

5.3 Toll Free Service Features, (Cont'd.)

5.3.3 Rates, (Cont'd.)

A. Basic Features, (cont'd.)

All rates are per toll free number.

Feature	NRC	MAXIMUM MRC	Change Fee
Area Code Selection	$400.00	$10.00	$100.00
Area Code Exchange Selection	$400.00[1]	$10.00	$100.00
Real Time ANI	$10.00	$40.00	$20.00
Per NPA NXX delivered	$0.05		
800 Directory Listing	$0.00	$80.00	$20.00
800 Vanity Number	N/A	$80.00	N/A
800 Ring To Number Change	N/A	N/A	$20.00

[1] Per NPA selected at the NXX level

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 5 - SUPPLEMENTAL SERVICES (CONT'D.)

5.3 Toll Free Service Features, (Cont'd.)

5.3.3 Rates, (Cont'd.)

B. Enhanced Features

All rates are per feature, per routing plan set[1], per toll free number

1. Nonrecurring charges

Feature	MINIMUM NRC	MINIMUM Change Fee
Area Code Routing	$100.00	$100.00
Area Code Exchange Routing	$100.00	$100.00
Call Allocation	$100.00	$100.00
Time of Day Routing	$100.00	$100.00
Day of Week Routing	$100.00	$100.00
Day or Year Routing	$100.00	$100.00
Command Routing	$50.00	N/A

[1] 1-3 routing plans is one set with one MRC.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 5 - SUPPLEMENTAL SERVICES (CONT'D.)

5.3 Toll Free Service Features, (Cont'd.)

5.3.3 Rates, (Cont'd.)

B. Enhanced Features, (Cont'd.)

All rates are per feature, per routing plan set[1], per toll free number

1. Nonrecurring charges, (cont'd.)

Feature	MAXIMUM NRC	MAXIMUM Change Fee
Area Code Routing	$400.00	$400.00
Area Code Exchange Routing	$400.00	$400.00
Call Allocation	$400.00	$400.00
Time of Day Routing	$400.00	$400.00
Day of Week Routing	$400.00	$400.00
Day or Year Routing	$400.00	$400.00
Command Routing	$200.00	N/A

[1] 1-3 routing plans is one set with one MRC.

5.3 Toll Free Service Features, (Cont'd.)

5.3.3 Rates, (Cont'd.)

B. Enhanced Features, (Cont'd.)

2. Monthly Recurring Charges

MINIMUM

Routing Plan Sets	MRC
1 to 3 Routing Plans	$25.00
4 to 12 Routing Plans	$200.00
13 to 99 Routing Plans	ICB

MAXIMUM

Routing Plan Sets	MRC
1 to 3 Routing Plans	$165.00
4 to 12 Routing Plans	$1,200.00
13 to 99 Routing Plans	ICB

5.4 Critical Facilities Administration Service [1]

5.4.1 General Description

Customers that subscribe to Critical Facilities Administration ("CFA") Service will receive real-time data on the physical path of Qualified Circuits that are identified by the Customer, including notification of any change in physical routing.

5.4.2 Definitions

A. Qualified Circuit – Circuits enrolled in the federal Telecommunications Service Priority Program and meeting the eligibility criteria set forth below.

B. Subscribing Circuit – Those Qualified Circuits that the Customer requests to be included in the CFA Service.

C. Telecommunications Service Priority (TSP) Program – A federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions. See Section 2.26 of this Service Guide.

[1] Filed in compliance with the Order Directing Filings Concerning Critical Facilities Administration and Telecommunications Service Priority Services and Requesting Public Comment on this National Security Program issued by the New York Public Service Commission in Case 03-C-0922 dated June 15, 2005.

5.4 Critical Facilities Administration Service, (Cont'd.)[1]

5.4.3 Eligibility Criteria

A. Customers are required to specifically subscribe to CFA Service by identifying, in writing, the Qualified Circuits that the Customer seeks to enroll in the CFA Service. Those Qualified Circuits shall be called "Subscribing Circuits".

B. All Subscribing Circuits must be enrolled in the federal Telecommunications Service Priority Program and Customers must demonstrate the sponsorship of a federal agency supporting the designation of those circuits as qualifying under the federal Telecommunications Service Priority Program. A Subscribing Circuit no longer enrolled in the Telecommunications Service Priority Program will no longer be eligible for CFA Service.

C. The Customer must agree to treat any data provided to the Customer under the CFA Service as confidential data pursuant to the Company's standard confidentiality procedures or as set forth in the service agreement between the Customer and the Company.

[1] Filed in compliance with the Order Directing Filings Concerning Critical Facilities Administration and Telecommunications Service Priority Services and Requesting Public Comment on this National Security Program issued by the New York Public Service Commission in Case 03-C-0922 dated June 15, 2005.

5.4 Critical Facilities Administration Service, (Cont'd.)[1]

5.4.4 Availability

A. The Company shall store CFA Service information on a secure online database, on CD-ROMs, or in hard copy. Customers subscribing to the CFA Service will be permitted to access information on the physical path of Subscribing Circuits on a twenty-four (24) hour, seven (7) day a week basis, where practicable, subject to appropriate authentication and authorization.

B. Physical path information will be provided to Customers subscribing to the CFA Service by reference to the latitude and longitude (determined using Global Positioning System equipment) coordinates of suitable points along the path of the Subscribing Circuit (e.g., cable entrances to buildings, manholes, riser poles, crossboxes, carrier equipment cabinets, and other circuit access points in the outside plant of the carrier) so as to allow the Customer to ascertain with a reasonable degree of accuracy the actual physical path of each subscribing Circuit.

C. The Company will provide physical path information regarding Subscribing Circuits to the Customer in accordance with the following guidelines:

1. within five (5) business days after a newly provisioned Subscribing Circuit is installed;

2. within fifteen (15) business days for an existing, in-place Subscribing Circuit.

[1] Filed in compliance with the Order Directing Filings Concerning Critical Facilities Administration and Telecommunications Service Priority Services and Requesting Public Comment on this National Security Program issued by the New York Public Service Commission in Case 03-C-0922 dated June 15, 2005.

5.4 Critical Facilities Administration Service, (Cont'd.)[1]

5.4.4 Availability, (Cont'd.)

D. The Company will notify the Customer of any planned moves, changes, or rearrangements that may affect the physical path of a Subscribing Circuit at least twenty-four (24) hours in advance, if practicable. Any information related to a move, change, or rearrangement that is a result of unplanned activity will be p roved to the Customer within twenty-four (24) hours of such move, change, or rearrangement.

E. The Company will provide updated information regarding the revised physical path of Subscribing Circuits to the Customer within five (5) business days for planned actions, and within fifteen (15) business days for unplanned actions.

F. In the event of a major telephone outage, provision of CFA Service will be suspended. The Company will provide, within ninety (90) days of restoration of service, current physical path information for a Subscribing Circuit to the Customer once service is restored and physical path information is developed

5.4.5 Rates

Service Order Charge per Circuit: Individual Case Basis (ICB)

[1] Filed in compliance with the Order Directing Filings Concerning Critical Facilities Administration and Telecommunications Service Priority Services and Requesting Public Comment on this National Security Program issued by the New York Public Service Commission in Case 03-C-0922 dated June 15, 2005.

SECTION 6 - BUSINESS SERVICES

The rates provided in Section 6 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

6.1 General

6.1.1 Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

A. receive calls from other stations on the public switched telephone network;

B. access the Company's local calling service;

C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and

D. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Service Guide.

6.2 Service Descriptions and Rates

The following Business Access Service Options are offered:

NetServe Business Line

Business Line Service is offered with message rate local service. Flat rate local service is available via ICB only.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Subscribers may not order Business Services on a single line basis unless already subscribing to two or more business service lines.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.1 [Reserved for Future Use]

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line

A. General

NetServe Business Line is provided via two or more channels terminated at the Customer's premises. Each NetServe Business Line channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

NetServe Business Line enables the Customer to:

1. originate and receive calls from other stations on the public switched telephone network;

2. access the Company's local calling service;

3. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and

4. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line, (Cont'd.)

B. Rate Structure

NetServe Business Line service provides for calling within the local service area on a per minute basis. Flat rate local service is available via ICB only.

Accumulation of local usage time is done on a initial 3 minute call, with remaining usage billed in 1 minute increments.

The local service area* for NetServe Business Line service Customers is the area within which measured service Customers make calls on a per minute basis and may include one or more exchanges or zones.

C. Touch Tone Calling

Touch tone calling, which is furnished subject to the availability of the central office facilities, allows calls to be originated from instruments equipped for tone-type address signaling over special central office facilities.

Telephones equipped for tone-type calling service can only be associated with, or have access to, lines equipped for this service.

Touch tone calling is included with NetServe Business Line.

* See Verizon New York, Inc. - PSC Tariff No. 2

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line, (Cont'd.)

D. Line Hunting

Line hunting, which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

Line hunting is furnished with On-Net telephone exchange service only.

E. Pay-Per-Call Service Blocking

NetServe Business Line cannot be used to originate calls to Pay-Per-Call services (e.g.: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Agreement.

F. Exchange Classifications

Business service is provided to each exchange on a measured basis and provides for calling within the local calling area and within municipalities on per minute basis as specified in Verizon New York, Inc.'s PSC NY No. 2 - Communications.

G. Trunk Lines

Trunk lines provided on a measured service basis equate to the single party measured NetServe Business Line monthly rate.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line, (Cont'd.)

H. Payment Plans

The NetServe Business Line payment plan offers the Customer two options for payment.

1. Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 1, 2, 3 or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

2. Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

I. Measured Business Exchange Service

Measured service provides for calling within the local calling area and within municipalities on a per message, per minute basis. Monthly rates consist of the appropriate dial tone live rate and local usage charges.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line, (Cont'd.)

J. Business Line Value Package

Business Value Line Package includes the following features:

Call Forwarding B Variable
Call Forwarding B Busy*
Call Forwarding B Don't Answer*
Three-way Calling
Customer Changeable Speed Calling (30)
Call Waiting

K. Security Package

Security Package includes the following features:

Caller ID/Caller ID with Name
Call Trace
Distinctive Ringing
Deny Terminating
Call Block
Call Waiting

L. [Reserved for Future Use]

*There is no charge for Call Forwarding Busy, Call Forwarding No Answer when Voice Mail is purchased.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line, (Cont'd.)

M. NetServe DPA Service

NetServe DPA Service provides a Business Customer with a telephone located in a different office or building from the main telephone system. The service is connected to the main system via a dedicated line. All capabilities of the main system are available with DPA service.

Each line must be in the same rate center.

Service is provided on a measured rate basis.

N. Remote Call Forwarding (RCF)

Remote Call Forwarding (RCF) provides for all incoming calls to be call forwarded to a terminating telephone number in the same or another exchange. This service is available only in exchanges served by suitably equipped electronic (ESS) central offices, to the extent facilities are available. Service is available on a measured service basis. Service is available on a flat rate basis via ICB only. Additional RCF paths can be purchased separately.

The terminating telephone service may be local exchange service, toll free service, foreign exchange service or an additional number associated with Distinctive Ringing service.

This service is furnished upon condition that the Customer subscribed to adequate RCF or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line*, (Cont'd.)

O. Rates

1. On-Net Service - MINIMUM

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe Business Line							
Measured	$40.00	$0.00	$7.50	$7.00	$6.50	$6.00	ICB
Initial 3 min.or fraction thereof			$0.03	$0.03	$0.03	$0.03	ICB
Ea. Add'l min. or fraction thereof			$0.004	$0.004	$0.004	$0.004	ICB
Flat Rate							
Business Line Value Package			$5.00	$2.50	$2.50	$2.50	ICB
Security Package			$3.50	$3.50	$3.50	$3.50	ICB
NetServe DPA Service	$40.00	$0.00	$7.50	$7.00	$6.50	$6.00	ICB
Initial 3 min.or fraction thereof			$0.03	$0.03	$0.03	$0.03	ICB
Ea. Add'l min. or fraction thereof			$0.004	$0.004	$0.004	$0.004	ICB
Remote Call Forwarding							
Measured Rate							
Per Initial or Add'l Path	$6.00		$7.50	$7.00	$6.75	$6.00	ICB
Flat Rate	ICB		ICB	ICB	ICB	ICB	ICB

*This service is only available via 2 or more lines.

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 6 - BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line*, (Cont'd.)

O. Rates, (cont'd.)

1. On-Net Service - MAXIMUM

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
NetServe Business Line							
Measured	$120.00	$50.00	$70.00	$32.00	$31.00	$30.00	ICB
Initial 3 min.or fraction thereof			$0.10	$0.10	$0.10	$0.10	ICB
Ea. Add'l min. or fraction thereof			$0.013	$0.013	$0.013	$0.013	ICB
Flat Rate							
Business Line Value Package			$35.00	$25.00	$25.00	$25.00	ICB
Security Package			$30.00	$22.00	$22.00	$22.00	ICB
NetServe DPA Service	$120.00	$50.00	$120.00	$108.00	$104.00	$100.00	ICB
Initial 3 min.or fraction thereof			$0.10	$0.10	$0.10	$0.10	ICB
Ea. Add'l min. or fraction thereof			$0.013	$0.013	$0.013	$0.013	ICB
Remote Call Forwarding							
Measured Rate							
Per Initial or Add'l Path	$25.00		$40.00	$38.00	$37.00	$35.00	ICB
Flat Rate	ICB		ICB	ICB	ICB	ICB	ICB

*This service is only available via 2 or more lines.

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 6 - BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line*, (Cont'd.)

O. Rates, (cont'd.)

2. Off-Net Service - MINIMUM

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe Business Line	$40.00	$0.00	$7.50	$7.00	$6.50	$6.00	ICB
Initial 3 min.or fraction thereof			$0.03	$0.03	$0.03	$0.03	ICB
Ea. Add'l min. or fraction thereof			$0.004	$0.004	$0.004	$0.004	ICB
Business Line Value Package			ICB	ICB	ICB	ICB	ICB
Security Package			ICB	ICB	ICB	ICB	ICB
NetServe DPA Service	ICB	ICB	ICB	ICB	ICB	ICB	ICB
Initial 3 min.or fraction thereof			ICB	ICB	ICB	ICB	ICB
Ea. Add'l min. or fraction thereof			ICB	ICB	ICB	ICB	ICB
Remote Call Forwarding							
Per Initial or Add'l Path	$6.00		$7.50	$7.00	$6.75	$6.00	ICB

*This service is only available via 2 or more lines.

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.2 NetServe Business Line*, (Cont'd.)

O. Rates, (cont'd.)

2. Off-Net Service - MAXIMUM

	Non Recurring (New) [1][2][3]	Non Recurring (Ported)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe Business Line	$120.00	$50.00	$70.00	$35.00	$35.00	$35.00	ICB
Initial 3 min.or fraction thereof			$0.15	$0.15	$0.15	$0.15	ICB
Ea. Add'l min. or fraction thereof			$0.03	$0.03	$0.03	$0.03	ICB
Business Line Value Package			ICB	ICB	ICB	ICB	ICB
Security Package			ICB	ICB	ICB	ICB	ICB
NetServe DPA Service	ICB	ICB	ICB	ICB	ICB	ICB	ICB
Initial 3 min.or fraction thereof			ICB	ICB	ICB	ICB	ICB
Ea. Add'l min. or fraction thereof			ICB	ICB	ICB	ICB	ICB
Remote Call Forwarding							
Per Initial or Add'l Path	$75.00		$80.00	$28.00	$27.00	$25.00	ICB

*This service is only available via 2 or more lines.

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 RealBusiness $ense BBL Service

RealBusiness $ense BBL Service provides business Customers with a single analog voice-grade local exchange line and access to toll and long distance calling. Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Calling features are available as a package or may be purchased a la carte at standard tariffed rates.

Inbound Toll Free calling is available on a usage basis.

A. Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.

2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 RealBusiness $ense BBL Service, (Cont'd.)

B. Terms and Conditions

1. RealBusiness $ense BBL Service is offered to On-Net Customers only subject to the availability of facilities.
2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
3. All Customer lines at a single location must be subscribed to the same Call Plan.
4. Unlimited service Customer lines at a single location may not be mixed with measured service lines.
5. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.
6. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.
7. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.
8. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.
9. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.
10. Customers cannot use Conversent's RealBusiness $ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 RealBusiness $ense BBL Service, (Cont'd.)

C. Optional Feature Package - The optional Great 8 Feature Package includes:

Call Forward Variable
Call Forward Busy/No Answer
Call Waiting
3 Way Calling
Speed Dial 30
Caller Id Number or Caller ID Name & Number

D. Rates

1. On Net

	Month-to-Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
New Line:	$20.00	$20.00	$20.00	$20.00
Ported Line:	$1.00	$1.00	$1.00	$1.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$12.00	$12.00	$11.00	$10.00
Unlimited Local and IntraLATA Plan:	$15.00	$15.00	$14.00	$13.00
Unlimited Local, Intrastate, Interstate Plan:	$20.00	$20.00	$19.00	$18.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.025	$0.025	$0.025	$0.025
Inbound Toll Free, per minute:	$0.030	$0.030	$0.030	$0.030
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$1.00	$1.00	$1.00	$1.00
Monthly Recurring Charge	$4.00	$4.00	$4.00	$4.00

[1] This charge is waived when the feature package is ordered with initial service order.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.3 RealBusiness $ense BBL Service, (Cont'd.)

D. Rates, (Cont'd.)

1. On Net, (Cont'd.)

		MAXIMUM		
	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$70.00	$48.00	$45.00	$44.00
Unlimited Local and IntraLATA Plan:	$88.00	$62.00	$60.00	$58.00
Unlimited Local, Intrastate, Interstate Plan:	$120.00	$82.00	$80.00	$78.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.14	$0.10	$0.10	$0.10
Inbound Toll Free, per minute:	$0.16	$0.12	$0.12	$0.12
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge	$44.00	$16.00	$16.00	$16.00

.2 Off Net

Not Available

[1] This charge is waived when the feature package is ordered with initial service order.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.4 Netflex T-1 Service With DID

A. Description

Netflex T-1 Service With DID ("Netflex"), offered on a measured basis, provides a digital path from a suitably equipped central office to a Customer's digital PBX, allowing access to and from the exchange and toll network via exchange trunk lines, and other network access lines, including DID capability.

A 1.544 Mbps transmission channel providing two-way transmission for a capacity of up to 24 trunk connections connects a Customer's premises with the switched public telephone network.

Outbound Caller ID and Call Forward on Trunks are available and may be purchased for an additional charge, where facilities permit.

Netflex is furnished subject to the availability of facilities.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.4 Netflex T-1 Service With DID, (Cont'd.)

B. Rates

1. On-Net Service

			MINIMUM			
	Non Recurring (New) (1)(2)(3)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Netflex T-1 Service With DID						
Measured Service	$250.00	$315.00	$315.00	$300.00	$290.00	$280.00
DID Group of 20	$0.00	$1.50	$1.50	$1.50	$1.50	$1.50
DID Group of 100	$0.00	$7.00	$7.00	$7.00	$7.00	$7.00
DID Individual						
Ported	$0.00	$0.15	$0.15	$0.15	$0.15	$0.15
New	ICB	ICB	ICB	ICB	ICB	ICB
Outbound Caller ID		N/A	$25.00	$25.00	$25.00	$25.00
Call Forward on Trunks	$0.00	$5.00	$5.00	$5.00	$5.00	$5.00

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
(4) Charge only applies if feature is ordered after initial installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.4 Netflex T-1 Service With DID, (Cont'd.)

B. Rates, (Cont'd.)

1. On-Net Service, (cont'd.)

			MAXIMUM			
	Non Recurring (New) (1)(2)(3)	Month to Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Netflex T-1 Service With DID						
Measured Service	$750.00	$1,470.00	$900.00	$900.00	$865.00	$840.00
DID Group of 20	$10.00	$25.00	$20.00	$20.00	$20.00	$20.00
DID Group of 100	$10.00	$42.62	$45.00	$45.00	$45.00	$45.00
DID Individual						
Ported	$10.00	$1.00	$1.00	$1.00	$1.00	$1.00
New	ICB	ICB	ICB	ICB	ICB	ICB
Outbound Caller ID		$135.00	$100.00	$100.00	$100.00	$100.00
Call Forward on Trunks	$80.00	$55.00	$40.00	$40.00	$40.00	$40.00

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
(4) Charge only applies if feature is ordered after initial installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.4 Netflex T-1 Service With DID, (Cont'd.)

B. Rates. (Cont'd.)

2. Off-Net Service

	Non Recurring (New) (1)(2)(3)	Month To Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term	5 Year Term
Netflex T-1 Service With DID						
Measured Service	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 100	ICB	ICB	ICB	ICB	ICB	ICB
DID Individual						
Ported	ICB	ICB	ICB	ICB	ICB	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.4 Netflex T-1 Service With DID, (Cont'd.)

B. Rates, (Cont'd.)

2. Off-Net Service, (cont'd.)

		MAXIMUM				
	Non Recurring (New) (1)(2)(3)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Netflex T-1 Service With DID						
Measured Service	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 100	ICB	ICB	ICB	ICB	ICB	ICB
DID Individual						
Ported	ICB	ICB	ICB	ICB	ICB	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 ISDN PRI

A. Description

ISDN PRI is a service provided over T-1 point-to-point line facilities. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. Channels of the T1 pipe may be used as 23 voice grade product lines (B channels) plus one active D channel to control multiple 24-channel PRI's, through the use of appropriate premises equipment. Customers can bond multiple channels together to create high bandwidth (384kb/s, 768Kb/s, etc.) switched data channels.

B. Application of Rates

Mileage and Caller ID are included in ISDN PRI. Caller ID Name and Call Forward on Trunks are available and may be purchased for an additional charge, where facilities permit.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 ISDN PRI, (Cont'd.)

C. Rates

1. On-Net Service

	Non Recurring (New) (1)(2)(3)	Month To Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term	5 Year Term
Netflex T-1 Service With DID						
Measured Service	$250.00	$445.00	$440.00	$425.00	$400.00	ICB
DID Group of 20	$0.00	$1.50	$1.50	$1.50	$1.50	ICB
DID Group of 100	$0.00	$7.00	$7.00	$7.00	$7.00	ICB
DID Individual						
Ported	$0.00	$0.15	$0.15	$0.15	$0.15	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB
Caller ID	$0.00	$10.00	$10.00	$10.00	$10.00	ICB
Call Forward on Trunks	$0.00[4]	$5.00	$5.00	$5.00	$5.00	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
4 Charge only applies if feature is ordered after initial installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 ISDN PRI, (Cont'd.)

C. Rates, (Cont'd.)

1. On-Net Service, (cont'd.)

		MAXIMUM				
	Non Recurring (New) (1)(2)(3)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Netflex T-1 Service With DID Measured Service	$750.00	$2650.00	$2200.00	$2010.00	$1200.00	ICB
DID Group of 20	$10.00	$25.00	$20.00	$20.00	$20.00	ICB
DID Group of 100	$10.00	$30.00	$22.00	$22.00	$22.00	ICB
DID Individual						
Ported	$10.00	$1.00	$1.00	$1.00	$1.00	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB
Caller ID	$50.00	$200.00	$225.00	$100.00	$100.00	ICB
Call Forward on Trunks	$80.00[4]	$80.00	$80.00	$40.00	$40.00	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
4 Charge only applies if feature is ordered after initial installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 ISDN PRI, (Cont'd.)

C. Rates, (Cont'd.)

.2 Off-Net Service

	Non Recurring (New) (1)(2)(3)	Month To Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term	5 Year Term
Netflex T-1 Service With DID						
Measured Service	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 100	ICB	ICB	ICB	ICB	ICB	ICB
DID Individual						
Ported	ICB	ICB	ICB	ICB	ICB	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB
Caller ID Name	ICB	ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.5 ISDN PRI, (Cont'd.)

C. Rates, (Cont'd.)

.2 Off-Net Service, (cont'd.)

	Non Recurring (New) (1)(2)(3)	Month To Month	MAXIMUM 1 Year Term	2 Year Term	3 Year Term	5 Year Term
Netflex T-1 Service With DID						
Measured Service	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 100	ICB	ICB	ICB	ICB	ICB	ICB
DID Individual						
Ported	ICB	ICB	ICB	ICB	ICB	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB
Caller ID Name	ICB	ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 NetServe PBX Trunk

A. Description

The Business NetServe PBX Trunk, offered on a measured basis, provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

NetServe PBX Trunk is offered subject to the availability of facilities.

B. NetServe PBX Trunk Standard Features

Each Analog NetServe Trunk will be provided with the following standard features:

In, Out, Two-Way
Touch-Tone
Hunting

C. NetServe PBX Trunk Security Package

Security Package includes the following features:

Call Trace
Caller ID/Caller ID with Name
Call Block
Deny Termination
Distinctive Ring
Call Waiting

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 6 - BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 NetServe PBX Trunk, (Cont'd.)

E. Rates

1. On-Net Service

			MINIMUM				
	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
NetServe PBX Trunk							
Measured service, per month	$40.00	$0.00	$7.25	$6.75	$6.50	$6.00	$6.00
Security Package			$3.50	$3.50	$3.50	$3.50	$3.50

			MAXIMUM				
	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
NetServe PBX Trunk							
Measured service, per month	$120.00	$50.00	$60.00	$42.00	$40.00	$38.00	$18.00
Security Package			$60.00	$50.00	$45.00	$40.00	$36.00

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 6 - BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.6 NetServe PBX Trunk, (Cont'd.)

E. Rates, (Cont'd.)

2. Off-Net Service

			MINIMUM				
	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe PBX Trunk							
Measured service, per month	$40.00	$0.00	$7.25	$6.75	$6.50	$6.00	$6.00
Security Package			ICB	ICB	ICB	ICB	ICB

			MAXIMUM				
	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe PBX Trunk							
Measured service, per month	$120.00	$50.00	$70.00	$70.00	$70.00	$70.00	ICB
Security Package			ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1

A. Description

An Integrated T-1 is a service provided over a T-1. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. The channels of the pipe may be used as a voice grade product and up to 768 Kbps bandwidth for data transmission, depending on the Customers equipment and needs. Integrated service can be analog or digital depending upon the Customer's needs. Digital service can also accommodate Direct Inward Dialing service as well as Outbound Caller ID and Call Forward on Trunks for an additional fee.

The Integrated T-1 may be divided up between voice grade products and bandwidth, although bandwidth cannot exceed 768 Kbps. An example of the divide would be 12 voice grade lines and 768 Kbps of high-speed bandwidth.

Integrated T-1 is offered to On-Net Customers only subject to the availability of facilities.

An End User Common Line (EUCL) or Preferred Interexchange Carrier Charge (PICC) do not apply to this service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

A. Description, (Cont'd.)

1. Standard Solution**

Bundled voice and data over a single connection where the Customer chooses the bandwidth requirement up to 768 Kbps. The Customer pays a Monthly Recurring Charge plus the bandwidth charge as specified in Section 6.2.7.B, regardless of the number of lines used. Customers may choose a 1, 2 or 3 year contract for analog and digital service.

2. Flexible Solution

Bundled voice and data over a single connection where the Customer may choose both the line and bandwidth requirements, with a minimum requirement of 256Kbps bandwidth and 8 voice lines. The Customer can add lines and bandwidth as needed up to a maximum of 20 voice lines depending on data requirements. Pricing consists of monthly charges per voice line plus the bandwidth charge. Customers may choose a 1, 2 or 3 year contract.

** Effective July 8, 2006 this option is grandfathered and available to existing Customers only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

B. On-Net Rates

		MINIMUM			
	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Integrated T-1 (Analog) Standard**					
Nonrecurring Charge	N/A	$250.00	$250.00	$250.00	ICB
Measured Service	N/A	$275.00	$260.00	$250.00	ICB
Bandwidth Charge					
128 Kbps	$48.00	$48.00	$48.00	$48.00	ICB
256 Kbps	$75.00	$75.00	$75.00	$75.00	ICB
384 Kbps	$85.00	$85.00	$85.00	$85.00	ICB
512 Kbps	$110.00	$110.00	$110.00	$110.00	ICB
768 Kbps	$160.00	$160.00	$160.00	$160.00	ICB
Flexible					
Nonrecurring Charge	N/A	$350.00	$250.00	$250.00	ICB
Voice Line, per line (minimum 256 Kbps)	N/A	$12.00	$12.00	$12.00	ICB
Bandwidth Charge (minimum 256 Kbps)					
256 Kbps	N/A	$100.00	$100.00	$100.00	ICB
384 Kbps	N/A	$140.00	$140.00	$140.00	ICB
512 Kbps	N/A	$180.00	$180.00	$180.00	ICB
768 Kbps	N/A	$280.00	$280.00	$280.00	ICB

** Effective July 8, 2006 this option is grandfathered and available to existing Customers only.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 6 - BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

B. On-Net Rates, (Cont'd.)

		MAXIMUM			
	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Integrated T-1 (Analog) Standard**					
Nonrecurring Charge	$1,5000.00	$1,500.00	$1,500.00	$1,500.00	ICB
Measured Service	$2,100.00	$1,650.00	$1,560.00	$1,500.00	ICB
Bandwidth Charge					
128 Kbps	$380.00	$380.00	$380.00	$380.00	ICB
256 Kbps	$580.00	$580.00	$580.00	$580.00	ICB
384 Kbps	$680.00	$680.00	$680.00	$680.00	ICB
512 Kbps	$880.00	$880.00	$880.00	$880.00	ICB
768 Kbps	$1,280.00	$1,280.00	$1,280.00	$1,280.00	ICB
Flexible					
Nonrecurring Charge	$2,000.00	$2,000.00	$1,500.00	$1,500.00	ICB
Voice Line, per line (minimum 256 Kbps)	$200.00	$100.00	$100.00	$100.00	ICB
Bandwidth Charge (minimum 256 Kbps)					
256 Kbps	$1,000.00	$780.00	$780.00	$780.00	ICB
384 Kbps	$1,400.00	$1,150.00	$1,150.00	$1,150.00	ICB
512 Kbps	$1,800.00	$1,550.00	$1,550.00	$1,550.00	ICB
768 Kbps	$2,800.00	$2,400.00	$2,400.00	$2,400.00	ICB

** Effective July 8, 2006 this option is grandfathered and available to existing Customers only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

B. On-Net Rates, (Cont'd.)

	MINIMUM			
	1 Year	2 Year	3 Year	5 Year
NetflexXtra T1 (Digital)				
Standard**				
Nonrecurring Charge	$250.00	$250.00	$250.00	ICB
Measured Service	$275.00	$250.00	$225.00	ICB
Bandwidth Charge				
128 Kbps	$48.00	$48.00	$48.00	ICB
256 Kbps	$70.00	$70.00	$70.00	ICB
384 Kbps	$85.00	$85.00	$85.00	ICB
512 Kbps	$110.00	$110.00	$110.00	ICB
768 Kbps	$150.00	$150.00	$150.00	ICB
Flexible				
Nonrecurring Charge	$250.00	$250.00	$250.00	ICB
Measured per channel (minimum of 8 channels)	$15.00	$14.00	$13.00	ICB
Bandwidth Charge				
256 Kbps	$100.00	$100.00	$100.00	ICB
384 Kbps	$150.00	$150.00	$150.00	ICB
512 Kbps	$190.00	$190.00	$190.00	ICB
768 Kbps	$275.00	$275.00	$275.00	ICB

** Effective July 8, 2006 this option is grandfathered and available to existing Customers only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

B. On-Net Rates, (Cont'd.)

	MINIMUM			
	1 Year	2 Year	3 Year	5 Year
NetflexXtra T1 (Digital) (Continued)				
Supplementary Services				
Direct Inward Dialing				
Group of 20 Numbers				
Nonrecurring	$0.00	$0.00	$0.00	ICB
Monthly	$1.50	$1.50	$1.50	ICB
Group of 100 Numbers				
Nonrecurring	$0.00	$0.00	$0.00	ICB
Monthly	$7.00	$7.00	$7.00	ICB
Individual Numbers, Ported				
Nonrecurring	$0.00	$0.00	$0.00	ICB
Monthly, per number	$0.15	$0.15	$0.15	ICB
Individual Numbers, New				
Nonrecurring	ICB	ICB	ICB	ICB
Monthly, per number	ICB	ICB	ICB	ICB
Outbound Caller ID Number, per month	$25.00	$25.00	$25.00	ICB
Call Forward on Trunks				
Nonrecurring Charge [1]	$0.00	$0.00	$0.00	ICB
Monthly Recurring Charge	$5.00	$5.00	$5.00	ICB

[1] Charge applies only if feature is ordered after initial installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

B. On-Net Rates, (Cont'd.)

		MAXIMUM			
	Month-to-Month	1 Year	2 Year	3 Year	5 Year
NetflexXtra T1 (Digital)					
Standard**					
Nonrecurring Charge	$2,000.00	$2,000.00	$2,000.00	$2,000.00	ICB
Measured Service	$2,400.00	$2,200.00	$2,000.00	$1,800.00	ICB
Bandwidth Charge					
128 Kbps	$400.00	$380.00	$380.00	$380.00	ICB
256 Kbps	$600.00	$580.00	$580.00	$580.00	ICB
384 Kbps	$800.00	$500.00	$500.00	$500.00	ICB
512 Kbps	$1,000.00	$850.00	$850.00	$850.00	ICB
768 Kbps	$1,600.00	$1,300.00	$1,300.00	$1,3000.00	ICB
Flexible					
Nonrecurring Charge	$2,000.00	$2,000.00	$2,000.00	$2,000.00	ICB
Measured per channel (minimum of 8 channels)	$150.00	$128.00	$120.00	$120.00	ICB
Bandwidth Charge					
256 Kbps	$1,000.00	$850.00	$850.00	$850.00	ICB
384 Kbps	$1,400.00	$1,300.00	$1,300.00	$1,300.00	ICB
512 Kbps	$1,600.00	$1,500.00	$1,500.00	$1,500.00	ICB
768 Kbps	$2,400.00	$2,200.00	$2,200.00	$2,200.00	ICB

** Effective July 8, 2006 this option is grandfathered and available to existing Customers only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.7 Integrated T-1, (Cont'd.)

B. On-Net Rates, (Cont'd.)

		MAXIMUM			
	Month-to-Month	1 Year	2 Year	3 Year	5 Year
NetflexXtra T1 (Digital) (continued)					
Supplementary Services					
Direct Inward Dialing					
Group of 20 Numbers					
Nonrecurring	$15.00	$10.00	$10.00	$10.00	ICB
Monthly	$25.00	$20.00	$20.00	$20.00	ICB
Group of 100 Numbers					
Nonrecurring	$15.00	$10.00	$10.00	$10.00	ICB
Monthly	$50.00	$30.00	$30.00	$30.00	ICB
Individual Numbers, Ported					
Nonrecurring	$15.00	$10.00	$10.00	$10.00	ICB
Monthly, per number	$1.50	$1.00	$1.00	$1.00	ICB
Individual Numbers, New					
Nonrecurring	ICB	ICB	ICB	ICB	ICB
Monthly, per number	ICB	ICB	ICB	ICB	ICB
Outbound Caller ID Number, per month	$170.00	$100.00	$100.00	$100.00	ICB
Call Forward on Trunks					
Nonrecurring Charge [1]:	$95.00	$80.00	$80.00	$80.00	ICB
Monthly Recurring Charge:	$70.00	$40.00	$40.00	$40.00	ICB

[1] Charge applies only if feature is ordered after initial installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.8 Integrated ISDN PRI

A. Description

Integrated ISDN PRI service is provided over a T-1. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T-1 pipe. The channels of the pipe may be used as a voice grade product with up to 768 kbps bandwidth for data transmission, depending on the Customer's equipment and needs.

Integrated T-1 is offered in a 23 channel format only with a maximum of 768 kbps bandwidth. The Customer pays a monthly recurring charge plus the bandwidth charge as specified in Section 6.2.8.B of this service guide, regardless of the number of channels used. Customers may choose 1, 2, or 3 year contracts.

Integrated T-1 is offered to On-Net Customers only and is subject to facility availability.

Outbound Caller ID and Inbound Caller ID Number Only are included free of charge with this service.

Inbound Caller ID Name and Number, Direct Inward Dialing and Call Forward on Trunks are available for an additional fee.

An End Use Common Line (EUCL) charge of Preferred Interexchange Carrier Charge (PICC) do not apply to this service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.8 Integrated ISDN PRI, (Cont'd.)

B. On-Net Rates

	Month-to-Month	MINIMUM 1 Yr Term	2 Yr Term	3 Yr Term
Nonrecurring Charge	$250.00	$250.00	$250.00	$250.00
Voice Service, per month	$325.00	$325.00	$300.00	$275.00
Bandwidth Charge, per month				
128 Kbps	$45.00	$45.00	$45.00	$45.00
256 Kbps	$70.00	$70.00	$70.00	$70.00
384 Kbps	$85.00	$85.00	$85.00	$85.00
512 Kbps	$110.00	$110.00	$110.00	$110.00
768 Kbps	$150.00	$150.00	$150.00	$150.00
Supplementary Services				
Inbound Caller ID Name & Number				
Nonrecurring Charge [1]:	$5.00	$5.00	$5.00	$5.00
Monthly:	$25.00	$25.00	$25.00	$25.00
Direct Inward Dialing				
Group of 20 Numbers				
Nonrecurring Charge:	$0.00	$0.00	$0.00	$0.00
Monthly:	$1.50	$1.50	$1.50	$1.50
Group of 100 Numbers				
Nonrecurring Charge:	$0.00	$0.00	$0.00	$0.00
Monthly:	$7.00	$7.00	$7.00	$7.00
Individual Numbers, Ported				
Nonrecurring Charge:	$0.00	$0.00	$0.00	$0.00
Monthly:	$0.15	$0.15	$0.15	$0.15
Individual Numbers, New				
Nonrecurring Charge:	ICB	ICB	ICB	ICB
Monthly:	ICB	ICB	ICB	ICB
Call Forward on Trunks				
Nonrecurring Charge [1]:	$0.00	$0.00	$0.00	$0.00
Monthly Recurring Charge:	$5.00	$5.00	$5.00	$5.00

[1] Nonrecurring charge is only applicable when feature is added post-installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.8 Integrated ISDN PRI, (Cont'd.)

B. On-Net Rates, (Cont'd.)

	MAXIMUM			
	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charge	$1,000.00	$1000.00	$1000.00	$1000.00
Voice Service, per month	$1,911.00	$1300.00	$1200.00	$1100.00
Bandwidth Charge, per month				
128 Kbps	$282.24	$200.00	$200.00	$200.00
256 Kbps	$426.30	$300.00	$300.00	$300.00
384 Kbps	$505.68	$350.00	$350.00	$350.00
512 Kbps	$643.86	$450.00	$450.00	$450.00
768 Kbps	$879.06	$600.00	$600.00	$600.00
Supplementary Services				
Inbound Caller ID Name & Number				
Nonrecurring Charge [1]:	$50.00	$50.00	$50.00	$50.00
Monthly:	$147.00	$100.00	$100.00	$100.00
Direct Inward Dialing				
Group of 20 Numbers				
Nonrecurring Charge:	$10.00	$10.00	$10.00	$10.00
Monthly:	$30.00	$20.00	$20.00	$20.00
Group of 100 Numbers				
Nonrecurring Charge:	$10.00	$10.00	$10.00	$10.00
Monthly:	$40.00	$30.00	$30.00	$30.00
Individual Numbers, Ported				
Nonrecurring Charge:	$10.00	$10.00	$10.00	$10.00
Monthly:	$1.00	$1.00	$1.00	$1.00
Individual Numbers, New				
Nonrecurring Charge:	ICB	ICB	ICB	ICB
Monthly:	ICB	ICB	ICB	ICB
Call Forward on Trunks				
Nonrecurring Charge [1:]	$80.00	$80.00	$80.00	$80.00
Monthly Recurring Charge:	$90.00	$40.00	$40.00	$40.00

[1] Nonrecurring charge is only applicable when feature is added post-installation of service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features

The features in this section are available to Customers on an individual basis month-to-month or as part of multiple feature packages. Multiple feature packages are described with services with which they are available. All features are provided subject to availability or facilities. Certain features may not be available with all classes of service.

A. Feature Descriptions

Auto Call Back: Automatically re-dials the last caller.

Auto Re-Call: Automatically dials a busy number for up to 30 minutes until it's available.

Call Block: Allows the Subscriber to block different types of outgoing calls (e.g., any blocking option except 900/976 blocking, which is automatically provisioned and free of charge).

Call Forward Variable: Allows the Subscriber to forward all incoming calls to a predetermined telephone number.

Call Forward Busy/No Answer: Allows the subscriber to forward incoming calls to a predetermined number when the phone is busy or when the Subscriber does not answer within a predetermined number of rings.

Call Trace: Will trace a "prank" or threatening call, and record the call detail, including the Subscriber's number and the number of the caller. This information is for law enforcement use only.

Call Transfer Deluxe: Allows users to transfer calls.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features, (Cont'd.)

A. Feature Descriptions, (Cont'd.)

Call Waiting: Signals the Subscriber that there is an incoming call when they are busy talking on the phone.

Caller ID: Displays the calling party number on incoming calls.

Caller ID with Name: Displays the calling party name and number on incoming calls.

Deny Termination: Incoming calls from up to 10 different telephone numbers will be blocked and not allowed to terminate to or ring the Subscriber's line.

Distinctive Ringing: Incoming calls from up to 6 different telephone numbers will result in a different ringing pattern on the subscriber's line.

Remote Activation of Call Forward Variable: Provides the Subscriber remote accessibility to the call forward feature. Call in from any telephone to activate, deactivate, or change the forward to number.

Ring Mate: Allows the subscriber to have up to 3 different telephone numbers associated with their line. Calls placed to each telephone number will result in a different ring pattern on the Subscriber's line.

Selective Call Acceptance: Allows the Subscriber to determine (and manage)which incoming calls will be accepted, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch). Only calls from the telephone numbers that match a number in the screening list will be allowed to complete. Calls that are not accepted will be sent to an announcement, or may be forwarded to an alternate number.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features, (Cont'd.)

A. Feature Descriptions, (Cont'd.)

Selective Call Forwarding: Allows the Subscriber to determine (and manage) which incoming calls will be forwarded to which predetermined telephone number, based on the calling party telephone numbers that have been entered in a list (in the Conversent switch).

Selective Call Rejection: Allows the Subscriber to determine (and manage) which incoming calls will be blocked, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

Selective Distinctive Ring: Allows the Subscriber to determine (and manage) which incoming calls will receive a distinctive ringing pattern, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

Speed Dialing: Allows the Subscriber to program and use an "abbreviated code" or "shortcut" for quick dialing. Instead of using the persons 7 or 10 digit telephone number, the subscriber can use the 1 or 2-digit code.

Three-Way Calling: Enables the Subscriber to add a third party to an existing conversation.

Caller Identification Blocking *: Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls.

Per Call Blocking *: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking *: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only.

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features, (Cont'd.)

B. Rates

1. On-Net Service

Custom Calling Features	MINIMUM Per Month
Auto Call Back	$1.50
Auto Re-Call	$1.50
Call Block	$0.75
Call Forward Variable	
Initial path:	$2.25
Addl. paths, each	$2.25
Call Forward Busy/No Answer	
Initial path:	$1.60
Addl. paths, each	$1.60
Call Trace	$0.50
Call Transfer Deluxe	$2.00
Call Waiting	$3.50
Caller ID	$3.25
Caller ID with Name	$3.75
Deny Termination	$1.25
Distinctive Ring	$2.50
Remote Activation of CF	$1.00
Ring Mate	$2.50
Selective Call Acceptance	$2.50
Selective Call Forwarding	$2.50
Selective Call Rejection	$2.50
Selective Distinctive Ring	$2.50
Speed Dial (30)	$3.25
Three-Way Calling	$2.25
Caller ID Blocking*	$0.00

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features, (Cont'd.)

B. Rates, (Cont'd.)

1. On-Net Service, (cont'd.)

Custom Calling Features	MAXIMUM Per Month
Auto Call Back	$12.00
Auto Re-Call	$12.00
Call Block	$6.00
Call Forward Variable	
Initial path:	$18.00
Addl. paths, each	$18.00
Call Forward Busy/No Answer	
Initial path:	$13.00
Addl. paths, each	$13.00
Call Trace	$4.00
Call Transfer Deluxe	$16.00
Call Waiting	$28.00
Caller ID	$26.00
Caller ID with Name	$30.00
Deny Termination	$10.00
Distinctive Ring	$20.00
Remote Activation of CF	$8.00
Ring Mate	$20.00
Selective Call Acceptance	$20.00
Selective Call Forwarding	$20.00
Selective Call Rejection	$20.00
Selective Distinctive Ring	$20.00
Speed Dial (30)	$26.00
Three-Way Calling	$18.00
Caller ID Blocking*	$10.00

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features, (Cont'd.)

B. Rates, (Cont'd.)

2. Off-Net Service

Custom Calling Features	MINIMUM Per Month
Auto Call Back	$1.50
Auto Re-Call	$1.50
Call Block	ICB
Call Forward Variable	$2.25
Call Forward Busy/No Answer	$1.60
Call Trace	$0.50
Call Transfer Deluxe	ICB
Call Waiting	$3.50
Caller ID	$3.25
Caller ID with Name	$3.75
Deny Termination	ICB
Distinctive Ring	$2.50
Remote Activation of CF	$1.00
Ring Mate	$2.50
Selective Call Acceptance	ICB
Selective Call Forwarding	ICB
Selective Call Rejection	ICB
Selective Distinctive Ring	ICB
Speed Dial (30)	$3.25
Three-Way Calling	$2.25
Caller ID Blocking*	$0.00

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.9 Custom Calling Features, (Cont'd.)

B. Rates, (Cont'd.)

2. Off-Net Service, (cont'd.)

	MAXIMUM
Custom Calling Features	Per Month
Auto Call Back	$14.00
Auto Re-Call	$14.00
Call Block	ICB
Call Forward Variable	$24.00
Call Forward Busy/No Answer	$16.00
Call Trace	$8.00
Call Transfer Deluxe	ICB
Call Waiting	$50.00
Caller ID	$40.00
Caller ID with Name	$50.00
Deny Termination	ICB
Distinctive Ring	$30.00
Remote Activation of CF	$12.00
Ring Mate	$70.00
Selective Call Acceptance	ICB
Selective Call Forwarding	ICB
Selective Call Rejection	ICB
Selective Distinctive Ring	ICB
Speed Dial (30)	$40.00
Three-Way Calling	$24.00
Caller ID Blocking	$10.00

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL

A. Description

RealBusiness Integrated DSL is an integrated voice and ADSL Internet service bundled over a single twisted pair. RealBusiness Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service for two (2) to four (4) Business Lines over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Business Lines that are simultaneously off-hook.

Service is offered as a bundled DSL, local exchange and long distance service. RealBusiness DSL is not available as a stand-alone service.

1. Service is offered for a minimum of two (2) and maximum of four (4) lines provisioned with voice and ADSL service. A fifth Business Line is available as a voice only line.

2. Subscribers must presubscribe to Conversent for intrastate, interstate and international service.

3. Local exchange calls are billed in the standard one (1) minute billing increments after an initial period of three (3) minutes, intraLATA calls in the standard one (1) second increments after an initial period of thirty (30) seconds and interLATA calls in the standard six (6) second increments.

4. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

B. Terms and Conditions, (cont'd.)

5. Subscribers must maintain a minimum of two (2) Business Lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.

6. RealBusiness Integrated DSL is available only to On-Net Subscribers served directly from a Conversent collocation.

C. Limitations

The Company may, at its sole discretion, deliver the local exchange telecommunications services described herein over any technically viable platform, including, but not limited to, DSL.

The Company will not provision service if the Company has reasonably determined that (a) it is not technically feasible to provide over existing facilities or (b) it will cause interference problems within the Company's network or other facilities or with the network or facilities of any other party.

During network maintenance and software update periods, it may be necessary to temporarily place the Company’s equipment out of service. The Company reserves the right to temporarily interrupt service during such periods and at other times such as those considered by the Company to be an emergency; however, the Company will make good faith efforts to avoid and minimize such temporary interruptions.

If the Company has reason to believe that permitting the commencement or continuation of a service adversely affects or would adversely affect the ability of the Company or another carrier to provide, complete, or maintain the level of or quality of its services to its Customers, the Company may refuse to provide service or may discontinue providing such service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

C. Limitations, (Cont'd.)

The Company will not provision service on facilities that are determined by the Company to be unsuitable. Facilities-based service may not be available to the Customer, or the Customer may not have the selection of all of the Company's facilities-based offerings, depending on the distance of the Customer from the serving CO and the type and condition of the facilities.

DSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. The actual data transmission rate, and, therefore, a circuit’s ability to accommodate multiple voice lines, depends on a number of factors, including, but not limited to (1) the distance from the Customer to the serving wire center, (2) the type of copper facility (wire gauge) and (3) the physical plant. Additionally, unlike many conventional telecommunications technologies, DSL requires that suitable electrical power be supplied at the Customer’s premises for the service to be functional. The Company is not responsible for service outage credits or other liabilities of any nature due to electrical power failure at the Customer’s location(s).

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

D. Rates

1. On-Net Rates

	Month-to-Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term
Integrated DSL Service				
Nonrecurring Charge:	$25.00	$25.00	$25.00	$25.00
Monthly Recurring Charge:	$15.00	$15.00	$15.00	$15.00
Local Business Line Service [1]				
Nonrecurring Charge				
New Line:	$25.00	$25.00	$25.00	$25.00
Ported Line:	$5.00	$5.00	$5.00	$5.00
Measured Rate Line, per per month:	$5.50	$5.50	$5.25	$5.00
Local Usage				
Initial 3 minutes:	$0.025	$0.025	$0.025	$0.025
Each addl. minute:	$0.004	$0.004	$0.004	$0.004

[1] Rates for Business Line service are applicable to new Customers and to existing Customers who re-sign a term agreement of equal or longer duration as the term agreement currently in effect for their stand alone Business Line service. Months expired on a Customer's current term agreement will be credited to the new term agreement.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

D. Rates, (Cont'd.)

1. On-Net Rates, (Cont'd.)

	Month-to-Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term
Long Distance Service				
Direct Dial Outbound Service				
IntraLATA, per minute:	$0.025	$0.025	$0.025	$0.025
InterLATA, per minute:	$0.025	$0.025	$0.025	$0.025
Inbound Toll-Free Service				
IntraLATA, per minute:	$0.030	$0.030	$0.030	$0.030
InterLATA, per minute:	$0.030	$0.030	$0.030	$0.030
Additional DSL Fees				
Cancellation Fee:		$25.00		
Circuit Disconnect Fee:		$100.00		
Missed Appointment Fee		$50.00		
Speed Upgrade/Downgrade				
With Dispatch:		$100.00		
No Dispatch:		$50.00		

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

D. Rates, (Cont'd.)

1. On-Net Rates, (Cont'd.)

		MAXIMUM		
	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Integrated DSL Service				
Nonrecurring Charge:	$150.00	$150.00	$150.00	$150.00
Monthly Recurring Charge:	$102.00	$70.00	$65.00	$60.00
Local Business Line Service [1]				
Nonrecurring Charge				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Measured Rate Line, per month:	$35.00	$25.00	$22.00	$20.00
Local Usage				
Initial 3 minutes:	$0.100	$0.100	$0.100	$0.100
Each addl. minute:	$0.020	$0.020	$0.020	$0.020

[1] Rates for Business Line service are applicable to new Customers and to existing Customers who re-sign a term agreement of equal or longer duration as the term agreement currently in effect for their stand alone Business Line service. Months expired on a Customer's current term agreement will be credited to the new term agreement.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

D. Rates, (Cont'd.)

1. On-Net Rates, (Cont'd.)

	Month-to-Month	MAXIMUM 1 Year Term	2 Year Term	3 Year Term
Long Distance Service				
Direct Dial Outbound Service				
IntraLATA, per minute:	$0.100	$0.100	$0.100	$0.100
InterLATA, per minute:	$0.100	$0.100	$0.100	$0.100
Inbound Toll-Free Service				
IntraLATA, per minute:	$0.120	$0.120	$0.120	$0.120
InterLATA, per minute:	$0.120	$0.120	$0.120	$0.120
Additional DSL Fees				
Cancellation Fee:		$100.00		
Circuit Disconnect Fee:		$500.00		
Missed Appointment Fee		$200.00		
Speed Upgrade/Downgrade				
With Dispatch:		$400.00		
No Dispatch:		$200.00		

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 RealBusiness $ense Integrated DSL

A. Description

RealBusiness $ense Integrated DSL is an integrated voice and ADSL Internet service bundled over a single twisted pair. RealBusiness $ense Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service for two (2) to four (4) Business Lines over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Business Lines that are simultaneously off-hook.

Service is offered as a bundled DSL, local exchange and long distance service. RealBusiness $ense DSL is not available as a stand-alone service.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and outbound intraLATA toll or unlimited local and outbound intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Inbound toll free calling is available on a usage basis.

Calling features are available as a package or may be purchased a la carte at standard tariffed rates.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 RealBusiness $ense Integrated DSL, (Cont'd.)

B. Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.

2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

C. Terms and Conditions

1. RealBusiness $ense Integrated DSL is available only to On-Net Subscribers served directly from a Conversent collocation.

2. Service is offered for a minimum of two (2) and maximum of four (4) lines provisioned with voice and ADSL service. A fifth line is available as a voice only line.

3. Subscribers must maintain a minimum of two (2) Business Lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.

4. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

5. All Customer lines at a single location must be subscribed to the same Call Plan.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 RealBusiness $ense Integrated DSL, (Cont'd.)

C. Terms and Conditions, (cont'd.)

6. Unlimited service Customer lines at a single location may not be mixed with measured service lines.

7. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

8. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

9. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

10. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 RealBusiness $ense Integrated DSL, (Cont'd.)

C. Terms and Conditions, (Cont'd.)

11. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.

12. Customers cannot use Conversent's RealBusiness $ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

D. Limitations

See Section 6.2.10.C of this service guide.

E. Optional Feature Package

The optional Great 8 Feature Package includes:

Call Forward Variable
Call Forward Busy/No Answer
Call Waiting
3 Way Calling
Speed Dial 30
Caller Id Number or Caller ID Name & Number

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 RealBusiness $ense Integrated DSL, (Cont'd.)

F. Rates

1. On Net

	Month-to-Month	MINIMUM 1 Year	2 Year	3 Year
Integrated DSL Service				
Nonrecurring Charge, per line:	$25.00	$25.00	$25.00	$25.00
Monthly Recurring Charge, per line:	$17.00	$17.00	$16.00	$15.00
Business Line Service				
Nonrecurring Charges, per line				
New Line:	$25.00	$25.00	$25.00	$25.00
Ported Line:	$5.00	$5.00	$5.00	$5.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$12.00	$12.00	$11.00	$10.00
Unlimited Local and IntraLATA Plan:	$15.00	$15.00	$14.00	$13.00
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	$20.00	$20.00	$19.00	$18.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.025	$0.025	$0.025	$0.025
Inbound Toll Free, per minute:	$0.030	$0.030	$0.030	$0.030
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$1.00	$1.00	$1.00	$1.00
Monthly Recurring Charge	$4.00	$4.00	$4.00	$4.00

Additional DSL Fees	
Cancellation Fee:	$25.00
Circuit Disconnect Fee:	$125.00
Missed Appointment Fee	$50.00
Speed Upgrade/Downgrade	
With Dispatch:	$100.00
No Dispatch:	$50.00

[1] This charge is waived when the feature package is ordered with initial service order.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 RealBusiness $ense Integrated DSL, (Cont'd.)

F. Rates, (Cont'd.)

1. On Net, (Cont'd.)

		MAXIMUM		
	Month-to-Month	1 Year	2 Year	3 Year
Integrated DSL Service				
Nonrecurring Charge, per line:	$150.00	$150.00	$150.00	$150.00
Monthly Recurring Charge, per line:	$102.00	$70.00	$65.00	$60.00
Business Line Service				
Nonrecurring Charges, per line				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$70.40	$48.00	$45.00	$44.00
Unlimited Local and IntraLATA Plan:	$89.66	$62.00	$60.00	$58.00
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	$121.24	$82.00	$80.00	$78.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.10	$0.10	$0.10	$0.10
Inbound Toll Free, per minute:	$0.12	$0.12	$0.12	$0.12
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge	$25.00	$16.00	$16.00	$16.00
Additional DSL Fees				
Cancellation Fee:		$100.00		
Circuit Disconnect Fee:		$500.00		
Missed Appointment Fee		$200.00		
Speed Upgrade/Downgrade				
With Dispatch:		$400.00		
No Dispatch:		$50.00		

2. Off Net - Not Available

[1] This charge is waived when the feature package is ordered with initial service order.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.12 RealBusiness $ense Flexible Integrated T-1 Service

RealBusiness $ense Flexible Integrated T-1 Service offers business customers voice and data service over a T-1 line. T-1 service is offered bundled with local exchange and toll calling.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited toll services will be billed for those services on a usage basis.

Selected calling features are available as a package or calling features can be purchased a la carte at standard tariffed rates.

Inbound Toll Free calling is available on a usage basis.

A. Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.

2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.12 RealBusiness $ense Flexible Integrated T-1 Service, (Cont'd.)

B. Terms and Conditions

1. Service is offered to On-Net Customers only subject to the availability of facilities.

2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

3. Service is offered for a minimum of eight (8) voice lines and 128 kbps bandwidth.

4. Monthly rate consists of monthly charge per voice line plus the bandwidth charge.

5. All Customer voice lines at a single location must be subscribed to the same Call Plan.

6. All voice lines must be presubscribed to Conversent for local, intrastate,, interstate and international service regardless of the call plan selected.

7. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

8. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.12 RealBusiness $ense Flexible Integrated T-1 Service, (Cont'd.)

B. Terms and Conditions, (Cont'd.)

9. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

10. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different Call Plan.

11. Customers cannot use Conversent's RealBusiness $ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

C. Optional Feature Package

The optional Great 8 Feature Package includes:

Call Forward Variable
Call Forward Busy/No Answer
Call Waiting
3 Way Calling
Speed Dial 30
Caller ID Number or Caller ID Name & Number

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.12 RealBusiness $ense Flexible Integrated T-1 Service, (Cont'd.)

D. Rates

1. On Net

	Month-to-Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
T-1 Line:	$200.00	$200.00	$200.00	$200.00
Voice Line, per line				
New Line:	$25.00	$25.00	$25.00	$25.00
Ported Line:	$5.00	$5.00	$5.00	$5.00
Bandwidth Charge, per month				
128 kbps:	$90.00	$90.00	$80.00	$70.00
256 kbps:	$95.00	$95.00	$85.00	$75.00
384 kbps:	$100.00	$100.00	$90.00	$80.00
512 kbps:	$105.00	$105.00	$95.00	$85.00
768 kbps:	$125.00	$125.00	$110.00	$105.00
1,024 kbps	$150.00	$150.00	$145.00	$135.00
Voice Line, per line, per month				
Unlimited Local Only Plan:	$18.00	$18.00	$17.00	$16.00
Unlimited Local and IntraLATA Plan:	$21.00	$21.00	$20.00	$19.00
Unlimited Local, Intrastate & Interstate Plan:	$27.00	$27.00	$26.00	$25.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.020	$0.020	$0.020	$0.020
Inbound Toll Free, per minute:	$0.030	$0.030	$0.030	$0.030
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$2.50	$2.50	$2.50	$2.50
Monthly Recurring Charge	$4.00	$4.00	$4.00	$4.00

[1] This charge is waived when the feature package is ordered with initial service order.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.12 RealBusiness $ense Flexible Integrated T-1 Service, (Cont'd.)

D. Rates, (Cont'd.)

1. On Net, (Cont'd.)

	Month-to-Month	MAXIMUM 1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
T-1 Line:	$1,000.00	$1,000.00	$1,000.00	$1,000.00
Voice Line, per line				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Bandwidth Charge, per month				
128 kbps:	$525.00	$360.00	$320.00	$280.00
256 kbps:	$554.00	$380.00	$340.00	$300.00
384 kbps:	$584.00	$400.00	$360.00	$320.00
512 kbps:	$614.00	$420.00	$380.00	$340.00
768 kbps:	$732.00	$500.00	$460.00	$420.00
1,024 kbps	$908.00	$620.00	$500.00	$880.00
Voice Line, per line, per month				
Unlimited Local Only Plan:	$112.00	$72.00	$70.00	$67.00
Unlimited Local and IntraLATA Plan:	$122.00	$85.00	$82.00	$80.00
Unlimited Local, Intrastate & Interstate Plan:	$154.00	$105.00	$102.00	$100.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.100	$0.100	$0.100	$0.100
Inbound Toll Free, per minute:	$0.120	$0.120	$0.120	$0.120
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge	$32.00	$16.00	$16.00	$16.00

2. Off Net - Not Available

[1] This charge is waived when the feature package is ordered with initial service order.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.13 Unlimited Savings

Unlimited Savings offers business Customers a choice of Netflex T-1, ISDN PRI, NetflexXtra Flexible Integrated T1 or Integrated ISDN PRI voice and data service bundled with local exchange and long distance calling plans.

A. Local Exchange and Long Distance Calling Plans

Customers may select a Local Only calling plan or choose from a selection of Local and Long Distance plans that include local and outbound and inbound toll free intrastate and interstate usage. Only one (1) call plan is permitted per circuit. The plan may be changed for an additional fee.

	Monthly Minutes of Use	
Plan	Local	Outbound/Inbound Long Distance
Local Only	100,000	0
Local and Long Distance		
Plan A	100,000	10,000
Plan B	100,000	25,000
Plan C	100,000	50,000
Plan D	100,000	75,000

B. Terms and Conditions

1. Service is offered to On-Net Customers only subject to the availability of facilities.

2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

3. All voice lines must be presubscribed to Conversent for local, intrastate, and interstate calling regardless of the call plan selected.

4. Local and long distance calling in excess of plan allowances will be billed on a usage basis.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.13 Unlimited Savings, (Cont'd.)

B. Terms and Conditions, (Cont'd.)

5. Local and Long Distance calling plan usage allowances apply at the account/circuit level with the minutes of use for the plan selected shared by all trunk groups on the circuit.

6. Customers who want to subscribe to Unlimited Savings on multiple T1's must have each T1 on a separate circuit and BTN.

7. This service is not available to Customers with multiple Netflex or PRI circuits that want to bond them together into a single larger span.

8. NetflexXtra Flexible Integrated T1 option – Monthly recurring charges for a minimum of 8 voice lines and a bandwidth charge for a minimum of 128 kbps apply.

9. Integrated ISDN PRI – Monthly recurring charges for a minimum of 11 voice lines and a bandwidth charge for a minimum of 128 kbps apply.

10. An End User Common Line (EUCL) charge of Presubscribed Interstate Long Distance Charge (PILD) do not apply to this service. Local Number Portability (LNP) surcharge applies and is billed in addition to the rates cited.

C. Features

One block of 20 DID numbers is included with all service options.

Inbound Caller ID Name and Number is available at additional charge with Netflex ISDN PRI and Integrated ISDN PRI service.

Outbound Caller ID is available for an additional charge with Netflex T1 and NetflexXtra Flexible Integrated T1 service.

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.13 Unlimited Savings, (Cont'd.)

D. Rates

1. On Net

Unlimited Savings

	MINIMUM
Nonrecurring Charges	
Installation, all Terms	
Per Netflex or PRI	$250.00
Change Calling Plan	$50.00

Monthly Recurring Charges

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Netflex T1 or ISDN PRI				
Local Only	$350.00	$350.00	$300.00	$250.00
Local & Long Distance				
Plan A	$495.00	$495.00	$475.00	$450.00
Plan B	$700.00	$700.00	$600.00	$500.00
Plan C	$1,000.00	$1,000.00	$900.00	$700.00
Plan D	$1,300.00	$1,300.00	$1,100.00	$1,000.00
NetflexXtra				
Flexible Integrated T1				
(8 voice channel minimum)				
Local Only, per channel	$20.50	$20.50	$20.00	$19.00
Local & Long Distance				
Plan A, per channel	$50.00	$50.00	$40.00	$30.00
Plan B, per channel	$75.00	$75.00	$65.00	$55.00
Plan C, per channel	$125.00	$125.00	$115.00	$105.00
Plan D, per channel	$150.00	$150.00	$140.00	$130.00
Bandwidth				
128 kbps	$140.00	$140.00	$130.00	$120.00
256 kbps	$145.00	$145.00	$135.00	$125.00
384 kbps	$100.00	$100.00	$140.00	$130.00
512 kbps	$100.00	$100.00	$140.00	$135.00
768 kbps	$125.00	$125.00	$115.00	$100.00
1.024 Mbps	$150.00	$150.00	$145.00	$135.00

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.13 Unlimited Savings, (Cont'd.)

D. Rates, (Cont'd.)

1 On Net, (Cont'd.)

Unlimited Savings, (Cont'd.)

		MINIMUM		
Monthly Recurring Charges (Cont'd.)	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Integrated ISDN PRI				
(11 voice channel minimum)				
Local Only	$280.00	$280.00	$260.00	$230.00
Local & Long Distance				
Plan A	$370.00	$370.00	$360.00	$340.00
Plan B	$600.00	$600.00	$570.00	$540.00
Plan C	$950.00	$950.00	$920.00	$900.00
Plan D	$1,100.00	$1,100.00	$1,130.00	$1,100.00
Bandwidth				
128 kbps	$90.00	$90.00	$80.00	$70.00
256 kbps	$95.00	$95.00	$85.00	$75.00
384 kbps	$100.00	$100.00	$90.00	$80.00
512 kbps	$100.00	$100.00	$90.00	$85.00
768 kbps	$125.00	$125.00	$115.00	$100.00

Usage In Excess of Plan Allowances

	Init. Increment	Add'l. Increment	Rate per Increment
Local	1 minute	1 minute	$0.005
IntraLATA	30 seconds	1 second	$0.020
InterLATA	6 seconds	6 seconds	$0.020
Inbound IntraLATA	30 seconds	1 second	$0.020
Inbound InterLATA	6 seconds	6 seconds	$0.020

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.13 Unlimited Savings, (Cont'd.)

D. Rates, (Cont'd.)

1. On Net, (Cont'd.)

Unlimited Savings

	MAXIMUM			
Nonrecurring Charges				
Installation, all Terms				
Per Netflex or PRI	$1,000.00			
Change Calling Plan	$200.00			
Monthly Recurring Charges				
	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Netflex T1 or ISDN PRI				
Local Only	$2,054.00	$1,500.00	$1,200.00	$1,100.00
Local & Long Distance				
Plan A	$2,906.00	$2,000.00	$2,000.00	$1,900.00
Plan B	$4,230.00	$2,900.00	$2,500.00	$2,200.00
Plan C	$6,254.00	$4,400.00	$3,700.00	$3,000.00
Plan D	$7,75800	$5,200.00	$4,500.00	$4,200.00
NetflexXtra				
Flexible Integrated T1				
(8 voice channel minimum)				
Local Only, per channel	$122.00	$100.00	$90.00	$80.00
Local & Long Distance				
Plan A, per channel	$290.00	$200.00	$160.00	$120.00
Plan B, per channel	$438.00	$300.00	$260.00	$220.00
Plan C, per channel	$732.00	$500.00	$460.00	$420.00
Plan D, per channel	$878.00	$600.00	$580.00	$530.00
Bandwidth				
128 kbps	$526.00	$360.00	$320.00	$290.00
256 kbps	$554.00	$400.00	$340.00	$300.00
384 kbps	$584.00	$400.00	$360.00	$320.00
512 kbps	$614.00	$420.00	$380.00	$340.00
768 kbps	$732.00	$500.00	$450.00	$420.00
1.024 Mbps	$908.00	$620.00	$560.00	$540.00

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.13 Unlimited Savings, (Cont'd.)

D. Rates, (Cont'd.)

1. On Net, (Cont'd.)

Unlimited Savings, (Cont'd.)

MAXIMUM

Monthly Recurring Charges (Cont'd.)

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Integrated ISDN PRI				
(11 voice channel minimum)				
Local Only	$1,690.00	$1,200.00	$1,100.00	$1,000.00
Local & Long Distance				
Plan A	$2,278.00	$1,600.00	$1,500.00	$1,400.00
Plan B	$3,512.00	$2,400.00	$2,300.00	$2,200.00
Plan C	$5,570.00	$3,800.00	$3,700.00	$3,600.00
Plan D	$6,806.00	$4,700.00	$4,600.00	$4,500.00
Bandwidth				
128 kbps	$526.00	$360.00	$320.00	$280.00
256 kbps	$554.00	$380.00	$340.00	$300.00
384 kbps	$584.00	$400.00	$360.00	$320.00
512 kbps	$614.00	$420.00	$380.00	$340.00
768 kbps	$732.00	$500.00	$450.00	$400.00

Usage In Excess of Plan Allowances

	Init. Increment	Add'l. Increment	Rate per Increment
Local	1 minute	1 minute	$0.030
IntraLATA	30 seconds	1 second	$0.100
InterLATA	6 seconds	6 seconds	$0.100
Inbound IntraLATA	30 seconds	1 second	$0.100
Inbound InterLATA	6 seconds	6 seconds	$0.100

2. Off Net - Not Available

SECTION 7 - PUBLIC TELEPHONE SERVICES

The rates provided in Section 7 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

7.1 General

Public Telephone Services provide a Payphone Provider (PP) with a connection to the Company's switching network for the purpose of accessing measured services and features provided by the Company on Federal Communications Commission (FCC) registered Customer-owned Coin Operated Telephones (COCOTs) and Customer-owned coinless telephones.

7.2 Public Access Line (PAL) Service

7.2.1 General

PAL, which is for use with Customer Owned Coin Operated/Coinless Telephones (COCOT), is a class of main telephone exchange service offered to business Customers for use by the general public or the combined use of the Customer and his patrons. PAL is provided from the Company's central office up to and including the network interface located at the Customer's premises or other Customer arranged location and is provided only where suitable central office facilities are available.

7.2.2 Regulations

1. Customers with PAL are subject to all service guide regulations which apply to Customers with one-party business service.

2. The Customer is responsible for all rates and charges originating from or accepted at this service.

3. The Customer must conform to any applicable rules and regulations established by the New York D.T.E. which include the following: all customer owned coin operated/coinless telephones must have access to Directory Assistance service (411), Universal Emergency Number service (911) where offered, and be clearly marked as to ownership.

7.2 Public Access Line (PAL) Service, (Cont'd.)

7.2.3 Application of Rates and Charges

A. PAL rates and charges apply to the payphone and are as for one-party measured business main telephone exchange service in the exchange of connection. In addition, a monthly rate for intraLATA directory assistance service also applies, except when PAL service is provided at a city, county, state, federal or other correctional institution and the PAL Customer notifies the Company in writing that it is precluded by the institution from making directory assistance service available from the COCOT for which the PAL service is provided.

B. For business Customer with two or more PAL service lines, regulations as specified in Section 4 apply as well as in Bell Atlantic B New York Tariff No. 901, Part A, Section 5.1.4.D. The Company reserves the right to issue a single bill for multiple payphones belonging to an individual Customer.

C. Local usage is charged for as specified in Section 4 for the exchange of connection.

D. Charges for directory assistance service and for MTS apply to calls originated from PAL.

E. Local service calls placed to a telephone relay service are provided without charge

7.2 Public Access Line (PAL) Service, (Cont'd.)

7.2.4 PAL Credit

A. To qualify for the PAL credit, each COCOT provider must be certified by the N.Y. DPS The PAL must be connected to a COCOT telephone reasonable accessible to the customers or patrons of the location owner or to the general public, and used primarily for the purpose of vending payphone service to such end users. The location of each PAL must conform to any commission rules or regulations pertinent to certification.

B. The certified PAL is eligible for credit when the amount billed for telephone service during a billing period, including the charges for the PAL service line, touch tone, Curb A Charge service, directory assistance, sent-paid local and intraLATA toll usage, plus non sent-paid local and intraLATA toll usage during an associated calendar month exceeds $75.00

C. The credit amount is a fixed percentage of the amount billed for the PAL service line, touch tone, Curb A Charge service, sent-paid local and intraLATA toll usage, non sent-paid local and intraLATA toll usage, and directory assistance charges. Taxes, the End User Common Line charge and any charges for services provided under any other tariffs are excluded from the calculation of the credit.

7.2 Public Access Line (PAL) Service, (Cont'd.)

7.2.5 Rates and Charges

	Minimum	Maximum
Public Access Line		
Monthly	$6.50	$30.00
Touch Tone Service	$2.00	$10.00
Public Access Line		
Contingent upon billed amount of $75 or more	10%	30%
Public Access Line Curb-A-Charge Service		
Originating Number Screening		
Operator Screening, Monthly per line equipped	$1.00	$5.00
Direct Dialed Screening, Monthly per line equipped	$0.50	$3.00
Terminating Number Screening		
Options A, B or C, Monthly per line equipped, each	$1.00	$5.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 8 - SPECIAL SERVICES AND PROGRAMS

8.1 Special Equipment for the Hearing or Speech Impaired Customer

8.1.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.

8.1.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.

8.1.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.

8.1.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

8.1.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

8.2 Discounted Service for the Hearing or Speech Impaired Customer

8.2.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% discount on local message rate service.

8.2.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York, or

2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

8.2.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication.

8.2.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

8.3 Universal Emergency Telephone Number Service

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

8.4 New York Relay Service

8.4.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

8.4.2 Regulations

A. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this service guide.

B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.

C. Calls through the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by other carriers who may choose to participate in this service.

8.4 New York Relay Service, (Cont'd.)

8.4.2 Regulations, (Cont'd.)

D. The following calls may not be placed through the Relay Service:

1. calls to informational recordings and group bridging service:

2. calls to time or weather recorded messages;

3. station sent paid calls from coin telephones; and

4. operator-handled conference service and other teleconference calls.

8.4.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Service Guide dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

8.5 Special Credit Card for Blind and Disabled Persons

8.5.1 General

Persons who are blind or whose disability causes difficult with hand and finger coordination and use of a telephone qualify for a Special Credit Card. The card may be used from any telephone within the Company's territory to place calls within and outside the state of New York at a special rate or to place calls from a telephone outside of the Company's territory, but within the state of New York at rates applicable to the territory from which the call is made.

8.5.2 Rates

Within the Company's Territory:

Station to station toll calls placed with operator assistance will be billed at the lower rate normally applicable to calls placed without operator assistance. Local calls cannot be charged to the card. Person-to-person calls charged to the card with be billed at the higher operator handled rate.

Outside the Company's Territory, but within New York State:

All rates, charges, billing and restriction in effect in the territory from which the call is made will apply.

8.5 Special Credit Card for Blind and Disabled Persons, (Cont'd.)

8.5.3 Qualification

The follow criteria will be used to determine eligibility for the Special Credit Card:

A. "Legally Blind" - those whose visual acuity is 20/200 or less in the better eye with correcting glasses or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

B. "Physically Handicapped" - those who are certified by competent authority as unable to read or use ordinary printed materials as result of physical limitations.

C. Persons whose disabling condition causes difficulty with hand and finger coordination and utilization of a coin or non-coin telephone. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist.

8.5 Special Credit Card for Blind and Disabled Persons, (Cont'd.)

8.5.4 Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

A. The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Company's service territory, but he or she does not need to have other service from the Company.

B. Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. When this option is chosen, the person accepting this responsibility must be 18 years of age or older, but does not need to reside within the Company's service territory.

In either case, the applicant is the only authorized user of the Special Credit Card. If the person accepting payment responsibility has service within the Company's service territory, charges will be billed on a regular monthly bill; otherwise a separate bill will be sent.

SECTION 9 - TOLL AND OPERATOR SERVICES

9.1 Toll Services

9.1.1 Flat Rate Outbound Service

Flat Rate Outbound Service is a direct dial outbound service. Rates are not time-of-day or distance sensitive. InterLATA calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds. IntraLATA calls are billed in one (1) second increments after an initial period, for billing purposes, of thirty (30) seconds.

	Rate Per Minute	
	Minimum	Maximum
Through On-Net Local Exchange Service		
InterLATA	$0.03	$0.10
IntraLATA Toll	$0.03	$0.10
Through Off-Net Local Exchange Service		
InterLATA	$0.04	$0.16
IntraLATA Toll	$0.04	$0.16

9.1 Toll Services, (Cont'd.)

9.1.2 Flat Rate Inbound Service

Flat Rate Switched Toll Free service is an inbound calling service (e.g., 800/888/877). InterLATA calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds. IntraLATA calls are billed in one (1) second increments after an initial period, for billing purposes, of thirty (30) seconds. Rates are not time-of-day or distance sensitive. Calls originate from any intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller.

	Rate Per Minute	
	Minimum	Maximum
Through On-Net Local Exchange Service		
InterLATA	$0.03	$0.10
IntraLATA Toll	$0.03	$0.10
Through Off-Net Local Exchange Service		
InterLATA	$0.03	$0.18
IntraLATA Toll	$0.03	$0.18

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 9 - RESERVED FOR FUTURE USE

9.2 Operator Assistance Service

9.2.1 General

A customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

A. Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

B. Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

C. [Reserved for Future Use]

D. Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

E. Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

F. General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

9.2 Operator Assistance Service

9.2.2 Long Distance Operator Assistance Usage Charges

A. Usage Charges

Each call is billed in one minute increments. The minimum call duration for billing purposes is one minute. Computation of charges which result in fractional charges are rounded up to the next whole cent on a per call basis.

	MINIMUM RATES					
OPERATOR CALLS	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Add'l Period	Initial Period	Add'l Period	Initial Period	Add'l Period
0 - 10 Miles	$0.1600	$0.1500	$0.1400	$0.1200	$0.1200	$0.0500
11 - 22 Miles	$0.1800	$0.1700	$0.1500	$0.1300	$0.1200	$0.1100
23 - 55 Miles	$0.2000	$0.180	$0.1600	$0.1400	$0.1300	$0.1100
56 - 124 Miles	$0.2200	$0.2000	$0.1700	$0.1500	$0.1400	$0.1200
125 - 292 Miles	$0.2400	$0.2200	$0.1900	$0.1700	$0.1500	$0.1400
Over 292 Miles	$0.2500	$0.2300	$0.1900	$0.1800	$0.1600	$0.1400

	MAXIMUM RATES					
OPERATOR CALLS	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Add'l Period	Initial Period	Add'l Period	Initial Period	Add'l Period
0 - 10 Miles	$0.3600	$0.3000	$0.2800	$0.2400	$0.2400	$0.1000
11 - 22 Miles	$0.3800	$0.3400	$0.3000	$0.2600	$0.2400	$0.2200
23 - 55 Miles	$0.4000	$0.3600	$0.3200	$0.2800	$0.2600	$0.2200
56 - 124 Miles	$0.4400	$0.4000	$0.3400	$0.3000	$0.2800	$0.2400
125 - 292 Miles	$0.4800	$0.4400	$0.3800	$0.3400	$0.3000	$0.2800
Over 292 Miles	$0.5000	$0.4600	$0.3800	$0.3600	$0.3200	$0.2800

9.2 Operator Assistance Service

9.2.3 Per Call Service Charges

The following surcharges will be applied in addition to the applicable rates in Sections 6 and 9.2.2 of this service guide:

	Customer Dialed		Operator Dialed	
	Minimum	Maximum	Minimum	Maximum
Station-to-Station			$0.45	$3.00
Calling Card	$0.00	$0.60	$0.45	$3.00
Collect	$0.20	$0.60	$0.45	$3.00
Third Party Billed	$0.65	$2.00	$0.65	$2.00
Person-to-Person	$1.75	$4.00	$1.75	$4.00

9.3 Busy Line Verification and Interrupt Service

9.3.1 General

Busy Line Verification and Busy Line Verification with Interrupt are furnished for Customers requesting line status verification or interruption of a specific exchange access line. Service is provided where and to the extent that facilities permit.

- Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use" and report to the calling party.

- Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.3.2 Responsibility of the Customer

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call.

9.3.3 Application of Rates and Charges

A. Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

1. The operator verifies that the line is busy with a call in progress.

2. The operator verifies that the line is available for incoming calls.

3. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

9.3 Busy Line Verification and Interrupt Service, (Cont'd.)

9.3.4 Rates

	Minimum	Maximum
Busy Line Verification	$1.00	$3.50
Busy Line Verification with Interrupt	$1.50	$4.00

9.4 Directory Assistance Service

9.4.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

9.4.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

A. Calls from coin telephones, including COCOTS.

B. Requests for telephone numbers of non-published service.

C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Service Guide, up to a maximum of 50 requests per month.

9.4.3 Rates and Charges

Unless one of the exceptions listed above applies, the charges in the Price List apply for each request made to the Directory Assistance operator:

9.5 Operator Call Completion Service

9.5.1 General

This service provides Customers who have received a requested intraLATA telephone number from directory assistance service, the option of having an intraLATA call dialed and completed to that requested telephone number, where suitable facilities exist.

Operator Call Completion is available with all telephone numbers in the company's directory assistance service data base except the following numbers:

InterLATA numbers
700, 800/888 toll free numbers and 900 numbers
976 Central Office Code
Nonpublished service numbers

For Customers requesting more than one directory assistance number, the Operator Call Completion option is available only to the last telephone number requested.

9.5.2 Application of Rates and Charges

The charge for Operator Call Completion is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, Message Telecommunications Service (MTS) rates, and calling card, travel card, collect and bill to third number incremental charges.

The charge for Operator Call Completion applies for each call dialed and completed for the Customer except when the calling party is identified as being handicapped and unable to dial the call because of the handicap.

9.5.3 Rates and Charges

	Minimum	Maximum
Per each call dialed and completed	$0.15	$0.55

9.6 National Directory Assistance Service

9.6.1 General

National Directory Assistance Service (NDA) is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

9.6.2 Regulations

A. National Directory Assistance is provided subject to the availability of facilities and is access by dialing 411 or such number(s) as the Company may designate.

B. The NDA charge applies whether or not a number or listing information is provided, including requests for numbers that are non-published, non-listed or not found. No charge applies for NDA listing requests which result in the calling party receiving a wrong number provided that the calling party reports the wrong number to the Company.

C. Customers will be charged for each NDA call. A maximum of two (2) requests for listings will be allowed per call. No discounts or allowances apply on charges for NDA service.

D. A customer may request both an NDA listing and a listing located within the customer's local Directory Assistance area on the same call. The customer will be charges for the NDA request and for the local Directory Assistance area request.

9.6 National Directory Assistance Service, (Cont'd.)

9.6.2 Regulations, (Cont'd.)

E. Charges for NDA are not applicable to calls from customers who have requested exemption from the Directory Assistance charge and who have been certified to the Company as being unable to use telephone directories because of a visual or physical handicap.

F. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save the Company harmless against all claims that may arise from the use of such information.

G. NDA is available on a direct dialed basis and may not be alternately billed.

SECTION 10 - CENTREX SERVICES**

*** Services in this Section are grandfathere and available to exisiting Customers at existing locations only. Services are not available for new installations.*

The rates provided in Section 10 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

10.1 NetServe Centrex

10.1.1 Description

NetServe Centrex is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. NetServe Centrex Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

NetServe Centrex Service is available to Off-Net Customers on an individual Contract basis (ICB) only.

10.1.2 General Regulations

A. NetServe Centrex is provided in combination with other Company-provided services.

B. Station Line Charges

NetServe Centrex Station Lines are charged on a monthly basis.

C. Usage Charges

Measured service rates in Section 6 apply.

D. Service includes Touch Tone capability.

E. Pay-Per-Call Service Blocking

Basic Exchange Service cannot be used to originate calls to Pay-Per-Call services (e.g., 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Order.-

10.1 NetServe Centrex, (Cont'd.)

10.1.3 System Features

A. Standard System Features

The following call processing features are standard in NetServe Centrex and are provided under control of the common equipment of the central office switching system.

Touch Tone: Provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

Full Network Access (Squared System): There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

Free Calling within Group

Direct Inward Dialing: Arrangement which allows an incoming call to reach a CES station without attendant assistance.

Individual Dialing Plan: Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

Intercom Dialing: Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Full, Semi, Un-restricted Station Capability

Fully Restricted:	Allows only station-to-station (intercom) calling capabilities.
Semi-Restricted:	Allows access to the exchange network only for local calling.
Unrestricted:	Allows access to the exchange network, the toll network or any service accessible by dialing.

10.1 NetServe Centrex, (Cont'd.)

10.1.3 System Features, (Cont'd.)

A. Standard System Features, (Cont'd.)

Access Treatment Screening: Stations can be individually allowed or disallowed access to system features.

Attendant Capabilities: Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized Attendant Services: For multi-location customers, the attendants can be located in only one location.

Flexible Night Service: Provides the ability to forward each listed directory number to a unique customer changeable night directory number.

Call Forwarding Variable: Allows a station line to have incoming calls forwarded to another line within the system or to telephone numbers outside the system.

Call Forwarding Busy: Allows for the automatic routing of incoming calls to a preselected station line when the called station line is busy.

Call Forwarding No Answer: Allows for the automatic routing of incoming calls to a preselected station line when the called telephone does not answer within a predetermined number of rings.

Call Waiting/Cancel Call Waiting: Provides a tone signal to indicate to a user already engaged in a telephone call that a second caller is attempting to dial in. Cancel Call Waiting allows for disabling of Call Waiting for the duration of an outgoing telephone call.

3-Way Conference Calling: Allows the station user to place an existing call on hold and dial the telephone number of a third-party, and then connect all parties.

10.1 NetServe Centrex, (Cont'd.)

10.1.3 System Features, (Cont'd.)

A. Standard System Features, (Cont'd.)

Speed Dial 30: Allows a user to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

Distinctive Ringing: Allows incoming calls from up to six (6) different telephone numbers to have a different ring pattern on the Subscriber's line.

Call Trace: Will trace a "prank" or threatening call, and record the call detail, including the Subscriber's number and the number of the caller. This information is for law enforcement use only.

Call Transfer Allows the subscriber to transfer calls to another phone.

Call Hold: Allows the Subscriber to hand up the phone without losing the caller.

Call Pick-Up: Allows the Subscriber to "pick-up" an incoming call from another phone line in their Centrex group.

10.1 NetServe Centrex, (Cont'd.)

10.1.3 System Features, (Cont'd.)

B. Centrex Premium Bundle

Auto Call Back: Automatically redials the last incoming call.

Auto Re-Call: Automatically dials a busy number for up to 30 minutes until it's available.

Caller ID: Provides the station user with the telephone number of the calling party before answering the phone.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 31.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the Customer's list are sent to an announcement that informs the caller that the Customer is not receiving calls at this time. List parameter is 16.

Selective Call Forwarding: Allows the Customer to create a list of "selected" telephone numbers that the Customer wants to be forwarded to another number. Calls from the telephone numbers on the Customer's list will be forwarded to the number the Customer has designated. List parameter is 16.

Selective Distinctive Ring: Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

10.1 NetServe Centrex, (Cont'd.)

10.1.3 System Features, (Cont'd.)

C. Optional Features

The features in this section are available on an individual basis month-to-month. All features are provided subject to availability of facilities.

Auto Call Back: Automatically re-dials the last caller.

Auto Re-Call: Automatically dials a busy number for up to 30 minutes until it's available.

Caller ID: Displays the calling party number on incoming calls.

Caller ID with Name: Displays the calling party name and number on incoming calls.

Deny Termination: Incoming calls from up to 10 different telephone numbers will be blocked and not allowed to terminate to or ring the Subscriber's line.

Remote Activation of Call Forward Variable: Provides the Subscriber remote accessibility to the call forward feature. Call in from any telephone to activate, deactivate, or change the forward to number.

Ring Mate: Allows the subscriber to have up to 3 different telephone numbers associated with their line. Calls placed to each telephone number will result in a different ring pattern on the Subscriber's line.

10.1 NetServe Centrex, (Cont'd.)

10.1.3 System Features, (Cont'd.)

C. Optional Features, (Cont'd.)

Selective Call Acceptance: Allows the Subscriber to determine (and manage) which incoming calls will be accepted, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch). Only calls from the telephone numbers that match a number in the screening list will be allowed to complete. Calls that are not accepted will be sent to an announcement, or may be forwarded to an alternate number.

Selective Call Forwarding: Allows the Subscriber to determine (and manage) which incoming calls will be forwarded to which predetermined telephone number, based on the calling party telephone numbers that have been entered in a list (in the Conversent switch).

Selective Call Rejection: Allows the Subscriber to determine (and manage) which incoming calls will be blocked, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

Selective Distinctive Ring: Allows the Subscriber to determine (and manage) which incoming calls will receive a distinctive ringing pattern, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

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SECTION 10 - CENTREX SERVICES (CONT'D.)

10.1 NetServe Centrex, (Cont'd.)

10.1.4 On- Net Rates

	Non-Recurring Charge	Month To Month	MINIMUM 1 Year	2 Year	3 Year	5 Year
Standard System	$40.00	$8.00	$7.50	$7.25	$7.00	$6.50
Centrex Premium Bundle		$3.50	$3.50	$3.50	$3.50	$3.50
Optional Features						
Auto Call Back		$1.50	$1.50	$1.50	$1.50	$1.50
Auto Re-Call		$1.50	$1.50	$1.50	$1.50	$1.50
Caller ID		$3.25	$3.25	$3.25	$3.25	$3.25
Caller ID with Name		$3.75	$3.75	$3.75	$3.75	$3.75
Deny Termination		$1.25	$1.25	$1.25	$1.25	$1.25
Remote Activation of CF		$1.00	$1.00	$1.00	$1.00	$1.00
Ring Mate		$2.50	$2.50	$2.50	$2.50	$2.50
Selective Call Acceptance		$2.50	$2.50	$2.50	$2.50	$2.50
Selective Call Forwarding		$2.50	$2.50	$2.50	$2.50	$2.50
Selective Call Rejection		$2.50	$2.50	$2.50	$2.50	$2.50
Selective Distinctive Ring		$2.50	$2.50	$2.50	$2.50	$2.50

10.1 NetServe Centrex, (Cont'd.)

10.1.4 On-Net Rates, (Cont'd.)

			MAXIMUM			
	Non-Recurring Charge	Month To Month	1 Year	2 Year	3 Year	5 Year
Standard System	$120.00	$96.00	$46.00	$44.00	$42.00	$40.00
Centrex Premium Bundle		$60.00	$30.00	$30.00	$30.00	$30.00
Optional Features						
Auto Call Back		$12.00	$6.00	$6.00	$6.00	$6.00
Auto Re-Call		$12.00	$6.00	$6.00	$6.00	$6.00
Caller ID		$26.00	$13.00	$13.00	$13.00	$13.00
Caller ID with Name		$30.00	$15.00	$15.00	$15.00	$15.00
Deny Termination		$10.00	$5.00	$5.00	$5.00	$5.00
Remote Activation of CF		$8.00	$4.00	$4.00	$4.00	$4.00
Ring Mate		$20.00	$10.00	$10.00	$10.00	$10.00
Selective Call Acceptance		$20.00	$10.00	$10.00	$10.00	$10.00
Selective Call Forwarding		$20.00	$10.00	$10.00	$10.00	$10.00
Selective Call Rejection		$20.00	$10.00	$10.00	$10.00	$10.00
Selective Distinctive Ring		$20.00	$10.00	$10.00	$10.00	$10.00

10.2 RealBusiness $ense Centrex Service

RealBusiness $ense Centrex Service provides business Customers with voice-grade local exchange lines controlled via dial switching equipment located in the Company central office and access to toll and long distance calling. Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Integrated DSL Service is available as an option.

Inbound toll free calling is available on a usage basis.

10.2.1 System Features

A. Standard Features - RealBusiness $ense Centrex Service includes the following standard features:

Call Forward Variable
Call Forward Busy/NA
Three Way Calling
Speed Dial 30
Call Waiting
Call Trace
Distinctive Ring
Call Transfer
Call Hold
Call Pick-up

B. Optional Features – Optional features listed in Section 8.1 of this service guide are available at the tariffed rates.

10.2 RealBusiness $ense Centrex Service, (Cont'd.)

10.2.2 Call Plans

A. Unlimited Local – Includes unlimited local usage within the local calling area.

B. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

C. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

10.2.3 Terms and Conditions

A. RealBusiness $ense Centrex Service is offered to On-Net Customers only subject to the availability of facilities.

B. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

C. All Customer lines for a single location must be subscribed to the same Call Plan.

D. Unlimited service Customer lines for a single location may not be mixed with measured service lines.

E. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

10.2 RealBusiness $ense Centrex Service, (Cont'd.)

10.2.3 Terms and Conditions, (Cont'd.)

F. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

G. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

H. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

I. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.

J. Customers cannot use Conversent's RealBusiness $ense Centrex with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense Centrex with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

10.2 RealBusiness $ense Centrex Service, (Cont'd.)

10.2.4 Integrated DSL Option

A. Description

Integrated DSL, an integrated voice and ADSL Internet service bundled over a single twisted pair. is available as an option. Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Business Lines that are simultaneously off-hook.

B. Terms and Conditions

Subscribers must maintain a minimum of two (2) Centrex Lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.

C. Limitations

See Section 6.2.10.C of this service guide.

10.2 RealBusiness $ense Centrex Service, (Cont'd.)

10.2.5 Rates

1. On Net

	Month-to-Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term
Voice Lines				
Nonrecurring Charges, per line				
New Line:	$25.00	$25.00	$25.00	$25.00
Ported Line:	$5.00	$5.00	$5.00	$5.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$15.00	$15.00	$14.00	$13.00
Unlimited Local and IntraLATA Plan:	$17.00	$17.00	$16.00	$15.00
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	$22.00	$22.00	$21.00	$20.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.025	$0.025	$0.025	$0.025
Inbound Toll Free, per minute:	$0.030	$0.030	$0.030	$0.030
Integrated DSL Option				
Nonrecurring Charge, per line:	$35.00	$35.00	$35.00	$35.00
Monthly Recurring Charge, per line:	$17.00	$17.00	$16.00	$15.00

10.2 RealBusiness $ense Centrex Service, (Cont'd.)

10.2.5 Rates, (Cont'd.)

1. On Net, (Cont'd.)

	Month-to Month	MAXIMUM 1 Year Term	2 Year Term	3 Year Term
Voice Lines				
Nonrecurring Charges, per line				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$88.00	$60.00	$58.00	$55.00
Unlimited Local and IntraLATA Plan:	$96.00	$67.00	$65.00	$63.00
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	$128.00	$90.00	$86.00	$84.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.10	$0.10	$0.10	$0.10
Inbound Toll Free, per minute:	$0.12	$0.12	$0.12	$0.12
Integrated DSL Option				
Nonrecurring Charge, per line:		$150.00	$150.00	$150.00
Monthly Recurring Charge, per line:	160.00	$70.00	$66.00	$60.00

2. Off Net

Not Available

10.3 RealBusiness $ense Flexible Integrated T-1 with Centrex Service

RealBusiness $ense Flexible Integrated T-1 with Centrex offers business customers with Centrex controlled voice lines and data service over a T-1 line.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Inbound toll free calling is available on a usage basis.

10.3.1 System Features

A. Standard Features - RealBusiness $ense Flexible Integrated T-1 with Centrex includes the following standard features:

Call Forward Variable
Call Forward Busy/NA
Three Way Calling
Speed Dial 30
Call Waiting
Call Trace
Distinctive Ring
Call Transfer
Call Hold
Call Pick-up

B. Optional Features – Optional features listed in Section 8.1 of this service guide are available at the tariffed rates.

10.3 RealBusiness $ense Flexible Integrated T-1 with Centrex Service, (Cont'd.)

10.3.2 Call Plans

A. Unlimited Local – Includes unlimited local usage within the local calling area.

B. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

C. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

10.3.3 Terms and Conditions

A. RealBusiness $ense Flexible Integrated T-1 with Centrex is offered to On-Net Customers only subject to the availability of facilities.

B. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

C. All Customer lines for a single location must be subscribed to the same Call Plan.

D. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

E. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

F. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

G. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

10.3 RealBusiness $ense Flexible Integrated T-1 with Centrex Service, (Cont'd.)

10.3.3 Terms and Conditions, (Cont'd.)

H. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.

I. Customers cannot use Conversent's RealBusiness $ense Flexible Integrated T-1 with Centrex with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use this service with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

10.3.4 Rates

1. On Net

		MINIMUM		
	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
T-1 Line:	$250.00	$250.00	$250.00	$250.00
Voice Line, per line				
New Line:	$25.00	$25.00	$25.00	$25.00
Ported Line:	$5.00	$5.00	$5.00	$5.00
Bandwidth Charge, per month				
128 kbps:	$90.00	$90.00	$80.00	$70.00
256 kbps:	$95.00	$95.00	$85.00	$75.00
384 kbps:	$100.00	$100.00	$90.00	$80.00
512 kbps:	$105.00	$105.00	$95.00	$85.00
768 kbps:	$125.00	$125.00	$110.00	$105.00
1,024 kbps	$150.00	$150.00	$145.00	$135.00
Voice Line, per line, per month				
Unlimited Local Only Plan:	$21.00	$21.00	$20.00	$19.00
Unlimited Local and IntraLATA Plan:	$22.00	$22.00	$21.00	$20.00
Unlimited Local, Intrastate & Interstate Plan:	$27.00	$27.00	$26.00	$25.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.020	$0.020	$0.020	$0.020
Inbound Toll Free, per minute:	$0.030	$0.030	$0.030	$0.030

10.3 RealBusiness $ense Flexible Integrated T-1 with Centrex Service, (Cont'd.)

10.3.4 Rates, (Cont'd.)

1. On Net, (Cont'd.)

	Month-to-Month	MAXIMUM 1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
T-1 Line:	$1000.00	$1000.00	$1000.00	$1000.00
Voice Line, per line				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Bandwidth Charge, per month				
128 kbps:	$526.00	$360.00	$320.00	$280.00
256 kbps:	$554.00	$380.00	$340.00	$300.00
384 kbps:	$584.00	$400.00	$360.00	$320.00
512 kbps:	$614.00	$420.00	$380.00	$340.00
768 kbps:	$732.00	$500.00	$460.00	$420.00
1,024 kbps	$908.00	$620.00	$570.00	$540.00
Voice Line, per line, per month				
Unlimited Local Only Plan:	$125.00	$85.00	$82.00	$80.00
Unlimited Local and IntraLATA Plan:	$131.00	$90.00	$88.00	$86.00
Unlimited Local, Intrastate & Interstate Plan:	$162.00	$115.00	$110.00	$106.00
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.100	$0.100	$0.100	$0.100
Inbound Toll Free, per minute:	$0.120	$0.120	$0.120	$0.120

2. Off Net

Not Available

10.4 RealBusiness Integrated DSL with Centrex

10.4.1 Description

RealBusiness Integrated DSL with Centrex is an integrated voice and ADSL Internet service bundled over a single twisted pair. RealBusiness Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Business Lines that are simultaneously off-hook.

Service is offered as a bundled DSL, local exchange and long distance service via Centrex controlled lines.

10.4.2 Terms and Conditions

A. Subscribers must presubscribe to Conversent for intrastate, interstate and international service.

B. Local exchange calls are billed in the standard six (6) second billing increments, intraLATA calls in the standard one (1) second increments after an initial period of thirty (30) seconds and interLATA calls in the standard six (6) second increments.

C. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

D. Subscribers must maintain a minimum of two (2) Centrex lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.

E. RealBusiness Integrated DSL with Centrex is available only to On-Net Subscribers served directly from a Conversent collocation.

10.4 RealBusiness Integrated DSL with Centrex, (Cont'd.)

10.4.3 Limitations

See Section 6.2.10.C of this service guide.

10.4.4 Rates

1. On Net

	Month-to-Month	MINIMUM 1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
Integrated DSL Service	$35.00	$35.00	$35.00	$35.00
Voice Lines				
New Line:	$25.00	$25.00	$25.00	$25.00
Ported Line:	$5.00	$5.00	$5.00	$5.00
Monthly Recurring Charges				
Measured Rate Voice Line, per line:	7.50	7.50	7.25	7.00
Integrated DSL Service, per line:	$17.00	$17.00	$16.00	$15.00
Usage Charges:				
Local Usage				
Initial 3 minutes	$0.020	$0.020	$0.020	$0.020
Each additional minute:	$0.004	$0.004	$0.004	$0.004
IntraLATA and InterLATA Toll Usage				
Direct Dial Outbound, per minute:	$0.020	$0.020	$0.020	$0.020
Inbound Toll-Free, per minute:	$0.030	$0.030	$0.030	$0.030
Additional DSL Fees				
Cancellation Fee:		$25.00		
Circuit Disconnect Fee:		$125.00		
Missed Appointment Fee		$50.00		

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 10 - CENTREX SERVICES (CONT'D.)

10.4 RealBusiness Integrated DSL with Centrex, (Cont'd.)

10.4.4 Rates, (Cont'd.)

1. On Net, (Cont'd.)

	Month-to-Month	MAXIMUM 1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
Integrated DSL Service	$150.00	$150.00	$150.00	$150.00
Voice Lines				
New Line:	$100.00	$100.00	$100.00	$100.00
Ported Line:	$20.00	$20.00	$20.00	$20.00
Monthly Recurring Charges				
Measured Rate Voice Line, per line:	$44.82	$35.00	$32.00	$30.00
Integrated DSL Service, per line:	$102.74	$70.00	$66.00	$60.00
Usage Charges:				
Local Usage:				
Initial 3 minutes	$0.100	$0.100	$0.100	$0.100
Each additional minute:	$0.020	$0.020	$0.020	$0.020
IntraLATA and InterLATA Toll Usage				
Direct Dial Outbound, per minute:	$0.100	$0.100	$0.100	$0.100
Inbound Toll-Free, per minute:	$0.120	$0.120	$0.120	$0.120
Additional DSL Fees				
Cancellation Fee:		$100.00		
Circuit Disconnect Fee:		$500.00		
Missed Appointment Fee		$200.00		

2. Off Net

Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 11 - ACCESS SERVICES

Access Service can be found in the Conversent Communications of New York, LLC PSC No. 2 – Telephone currently on file with the New York Department of Public Service.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 11 - RESERVED FOR FUTURE USE

SECTION 12 – PRESUBSCRIBED INTEREXCHANGE LONG DISTANCE (PILD) CHARGE

12.1 Presubscribed Interexchange Long Distance (PILD) Charge

The Presubscribed Interexchange Long Distance (PILD) Charge is a monthly charge applicable to multi-line business, ISDN-PRI and T-1 Customers' lines or line equivalents that are presubscribed to the Company's long distance service. For ISDN-PRI and T-1 Customers, the Company will assess five (5) PICC charges per circuit The aggregate of these PILD charges will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

Flexible Pricing Ranges

	Minimum	Maximum
Per multi-line business Customer subscribed line	$0.00	$10.00
Per ISDN-PRI or T-1 facility	$0.00	$50.00
Per Centrex line	$0.00	$10.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 13 – INSTATE ACCESS RECOVERY FEE (IARF)

13.1 Instate Access Recovery Fee (IARF)

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with residential or single-line business telephone lines. This charge is intended to recover costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. This charge is not subject to any discounting and does not contribute to any monthly minimums.

Flexible Pricing Ranges

	Minimum	Maximum
Per single line business line	$0.00	$10.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 14 – RESERVED FOR FUTURE USE

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES

The rates provided in Section 15 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

15.1 Conversent Communications of New York, LLC Features

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options

Call Forward Variable (All Calls)
Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access
Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy
Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer
Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options (Cont'd.)

Call Forward Busy/No Answer
Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling
Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer
Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting
Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number
Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options (Cont'd.)

Speed Dialing (8)
Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30)
Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital)
Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options (Cont'd.)

Outbound Caller ID

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

Multi-Line Hunting

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

Caller ID Blocking

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

Anonymous Call Rejection

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer’s own phone.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options (Cont'd.)

Distinctive Ring
This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

Group Call Pick-Up
This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

Call Hold
This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

Assume or Dial 9
Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options (Cont'd.)

Abbreviated Dialing
Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

Call Return
A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

Continuous Redial
Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.1 Conversent Communications of New York, LLC Analog Voice Features and Service Options (Cont'd.)

Caller ID Name and Number

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.2 Conversent Communications of New York, LLC Digital and PRI Voice Features and Service Options

Standard or PRI Configuration

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 15B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID)

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD)

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.2 Conversent Communications of New York, LLC Digital and PRI Voice Features and Service Options (Cont'd.)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD)
Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number
Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only
Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital)
Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing
Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.2 Conversent Communications of New York, LLC Digital and PRI Voice Features and Service Options (Cont'd.)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option
NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number
With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks
The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.2 Conversent Communications of New York, LLC Digital and PRI Voice Features and Service Options (Cont'd.)

Digit Transposition/Manipulation for DID Digits
The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a non-recurring charge for this service option.

Trunk Call Forwarding Service
Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer
This feature enables subscribers to transfer calls from one user to another.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.3 Conversent Communications of New York, LLC Blocking Features

The following blocking options are available to Customers. A non-recurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

Block Third Party Billed
Blocks the origination of third-party billed calls.

Block Collect Calling
Blocks the origination of collect calls.

Block International
Blocks the origination of direct-dialed international calls.

Block 1010XXX
Blocks the ability to use dial-around toll calling (casual dialing).

Block 900 Calls
Blocks the ability to complete calls to 900 numbers.

Block 976 Calls
Blocks the ability to complete calls to 976 numbers.

Block 700 Calls
Blocks the ability to complete calls to 700 numbers.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.3 Conversent Communications of New York, LLC Blocking Features (Cont'd.)

Caller ID Blocking
Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA
Blocks calls to 411 or 555-1212.

Block Call Return
This option enables Customers to block call return on a line.

Block Call Trace
This option enables Customers to block call trace on a line.

Block Continuous Redial
This option enables Customers to block the continuous redial feature on a line.

Toll Restrict
This feature blocks toll and operator-assisted calls.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.4 Flexible Pricing Ranges

Service Areas excluding Rochester

Conversent Communications of New York, LLC Analog Voice Features

	Minimum	Maximum
Caller ID Name and Number	$2.00	$20.00
Call Waiting with Caller ID Name & Number	$4.00	$40.00
Direct Line Connect	$0.00	$10.00
Call Forward Busy	$0.00	$20.00
Call Forward Busy/No Answer	$0.00	$20.00
Call Forward No Answer	$0.00	$20.00
Call Forward Variable (All Calls)	$0.00	$20.00
Call Return	$0.00	$20.00
Call Transfer	$0.00	$20.00
Call Waiting and Cancel Call Waiting	$0.00	$20.00
Caller ID Number	$0.00	$20.00
Continuous Redial	$0.00	$20.00
Distinctive Ring	$0.00	$20.00
Enhanced Speed Dialing (30)	$0.00	$20.00
Speed Dialing (8)	$0.00	$20.00
Call Forwarding Remote Access	$0.00	$20.00
Three-Way Calling	$0.00	$20.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features (Cont'd.)

15.1.4 Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Conversent Communications of New York, LLC Digital and PRI Voice Features

	Minimum	Maximum
Caller ID Name and Number	$10.00	$250.00
NFAS Backup D Channel	$10.00	$250.00
DID Individual Number	$0.00	$5.00
DID Block of 20 Numbers	$0.00	$20.00
DID Block of 50 Numbers	$0.00	$25.00
DID Block of 100 Numbers	$0.00	$50.00
Call Forward on Trunks	$5.00	$50.00
Two B Channel Transfer	$10.00	$250.00

Conversent Communications of New York, LLC Blocking Features

	Minimum	Maximum
Block Third Party Billed	$0.00	$20.00
Block Collect Calling	$0.00	$20.00
Block International	$0.00	$20.00
Block 1010XXX	$0.00	$20.00
Block 900 Calls	$0.00	$20.00
Block 976 Calls	$0.00	$20.00
Block 700 Calls	$0.00	$20.00
Caller ID Blocking	$0.00	$20.00
Block DA	$0.00	$20.00
Block Call Return	$0.00	$20.00
Block Call Trace	$0.00	$20.00
Block Continuous Redial	$0.00	$20.00
Toll Restrict	$0.00	$20.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.2 Conversent Communications of New York, LLC Pay Per Use Features

15.2.1 Description of Services

Charges for the following features are incurred on a per activation basis:

Cancel Call Waiting
When activated this feature suspends the call waiting service feature for the duration of a call.

Per Call Return
When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

Continuous Redial
Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

Per Call ID Blocking
Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party’s caller ID device

15.2 Conversent Communications of New York, LLC Pay Per Use Features (Cont'd.)

15.2.1 Description of Services (Cont'd.)

Per Call Display
Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

Call Trace
Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the company. Calling party information will only be released to Law Enforcement as required by law.

Anonymous Call Rejection
Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.2 Conversent Communications of New York, LLC Pay Per Use Features (Cont'd.)

15.2.2 Flexible Pricing Ranges

Service Areas excluding Rochester

Conversent Communications of New York, LLC Pay Per Use Features

	Minimum	Maximum
Cancel Call Waiting	$0.00	$5.00
Per Call Return	$0.00	$5.00
Continuous Redial	$0.00	$5.00
Per Call ID Blocking	$0.00	$5.00
Per Call Display	$0.00	$5.00
Call Trace	$0.00	$5.00
Anonymous Call Rejection	$0.00	$5.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.3 Conversent Communications of New York, LLC Directory Listings

15.3.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN) Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- Additional White Page Listing (includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- Non Published (private)
- Non-Directory Listed (semi-private)
- National Toll-Free Directory Listing
- State Directory Toll-Free Assistance Listing
- Call Intercept

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.3 Conversent Communications of New York, LLC Directory Listings (Cont'd.)

15.3.2 Flexible Pricing Ranges

The monthly rates for Conversent Communications of New York, LLC Directory Listings are described below. Applicable non-recurring charges associated with adding or changing a Customer's directory listings are covered in the Conversent Communications of New York, LLC Miscellaneous Charges section of this service guide.

Service Areas excluding Rochester

Conversent Communications of New York, LLC Directory Listings

	Minimum	Maximum
Additional White Page Listing	$0.00	$20.00
Non Published (private)	$0.00	$20.00
Non-Directory Listed (semi-private)	$0.00	$20.00
National Toll-Free Directory Listing	$0.00	$50.00
State Directory Toll-Free Assistance Listing	$0.00	$50.00
Call Intercept	$0.00	$10.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.4 Conversent Communications of New York, LLC Operator Services and Directory Assistance

15.4.1 Operator Services

A. Flexible Pricing Ranges

Service Areas excluding Rochester

Operator Services – Automated Calls

	Minimum	Maximum
Calling Card	$0.00	$5.00
Collect	$0.00	$5.00
Billed to Third Number	$0.00	$5.00
Coin Sent Paid	$0.00	$5.00

Operator Services – Operator Handled Calls

	Minimum	Maximum
Station-to-Station Calling Card	$0.00	$10.00
Station-to-Station Collect	$0.00	$10.00
Station-to-Station Billed to Third Party	$0.00	$10.00
Station-to-Station Coin Sent Paid	$0.00	$10.00
Person-to-Person Calling Card	$0.00	$15.00
Person-to-Person Collect	$0.00	$15.00
Person-to-Person Billed to Third Party	$0.00	$15.00
Person-to-Person Coin Sent Paid	$0.00	$15.00
Miscellaneous Calls	$0.00	$10.00

Busy Line Verification Service

	Minimum	Maximum
Busy Line Verification Service	$0.00	$10.00
Emergency Line Interrupt with Busy Line Verification Service	$0.00	$20.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.4 Conversent Communications of New York, LLC Operator Services and Directory Assistance (Cont'd.)

15.4.2 Directory Assistance

A. Flexible Pricing Ranges

Service Areas excluding Rochester

Directory Assistance

	Minimum	Maximum
Local Directory Assistance	$0.00	$10.00
National Directory Assistance	$0.00	$10.00
Toll-Free Directory Assistance	$0.00	$5.00

Directory Assistance Call Completion

	Minimum	Maximum
Local Directory Assistance Call Completion	$0.00	$5.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges

15.5.1 Installation

A non-recurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer's service that is requested subsequent to installation of the initial service.

A. Flexible Pricing Ranges

Service Areas excluding Rochester

	Minimum	Maximum
OneSolutions Essential Install Charge 1 yr	$0.00	$600.00
OneSolutions Essential Install Charge 2 yr	$0.00	$500.00
OneSolutions Essential Install Charge 3 yr	$0.00	$300.00
OneSolutions Enhanced Install Charge 1 yr	$0.00	$1,500.00
OneSolutions Enhanced Install Charge 2 yr	$0.00	$1,000.00
OneSolutions Enhanced Install Charge 3 yr	$0.00	$500.00
OneSolutions Essential Additional Line Charge	$0.00	$100.00
OneSolutions Enhanced Additional Line Charge	$0.00	$100.00
Business Line Install Charge 1 yr	$0.00	$400.00
Business Line Install Charge 2 yr	$0.00	$400.00
Business Line Install Charge 3 yr	$0.00	$400.00
Unlimited Local Business Line Install Charge 1 yr	$0.00	$400.00
Unlimited Local Business Line Install Charge 2 yr	$0.00	$400.00
Unlimited Local Business Line Install Charge 3 yr	$0.00	$400.00
Unlimited Business Line Install Charge 1 yr	$0.00	$400.00
Unlimited Business Line Install Charge 2 yr	$0.00	$400.00
Unlimited Business Line Install Charge 3 yr	$0.00	$400.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges (Cont'd.)

15.5.1 Installation (Cont'd.)

A. Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester (cont'd.)

	Minimum	Maximum
Digital Voice Service Line Install Charge 1 yr	$0.00	$1,500.00
Digital Voice Service Line Install Charge 2 yr	$0.00	$1,000.00
Digital Voice Service Line Install Charge 3 yr	$0.00	$500.00
OneSolutions Complete Install Charge 1.5M – 3.0M	$0.00	$3,000.00
OneSolutions Complete Install Charge 4.5M – 6.0M	$0.00	$4,500.00
OneSolutions Complete Install Charge 7.5M – 9.0M	$0.00	$6,000.00
OneSolutions Complete Install Charge 10.5M – 12.0M	$0.00	$7,500.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges (Cont'd.)

15.5.2 Customer Requested Move, Add or Change (MAC)

A non-recurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Non-recurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Non-recurring charges will apply on a per order basis.

A. Flexible Pricing Ranges

	Minimum	Maximum
MAC Charge, per order	$0.00	$100.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges (Cont'd.)

15.5.3 Service Restoration Charge

In the event a Customer's service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer's service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment.

A. Flexible Pricing Ranges

	Minimum	Maximum
Service Restoration Charge	$0.00	$100.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges (Cont'd.)

15.5.4 Digit Transposition

A. Flexible Pricing Ranges

	Minimum	Maximum
Digit Transposition, per DID block	$0.00	$15.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.6 Conversent Communications of New York, LLC Usage and Calling Plans

15.6.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

15.6.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

See the applicable Company interexchange services service guide for Conversent Communications of New York, LLC domestic toll service rates and charges.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.7 Conversent Communications of New York, LLC Toll-Free Service

15.7.1 Domestic Toll and Toll-Free Usage

Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.

15.7.2 Flexible Pricing Ranges

Domestic Toll and Toll-Free Usage	Minimum	Maximum
Domestic Toll and Toll-Free Usage, overage rate	$0.0000	$0.3000

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.8 Conversent Communications of New York, LLC Cancellation and Early Termination of Service

15.8.1 Cancellation of Service

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to one month's recurring charge for the service plus (II) the non-recurring charge for such service set forth in this service guide. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

15.8.2 Early Termination of Service

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.9 Conversent Communications of New York, LLC Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferment Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferment of service extend beyond 120 calendar days. Installation deferments exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

15.9.1 Flexible Pricing Ranges

	Minimum	Maximum
Per DS0	$0.00	$50.00
Per OneSolutions Essential bundle	$0.00	$200.00
Per DS1 (Voice, DIA, Integrated, Multi T1 per T1)	$0.00	$500.00
Per DS1 Point to Point	$0.00	$1000.00
Per DS3	$0.00	$3000.00
Per DS3 Point to Point	$0.00	$4000.00

15.9.2 Rates

See Addendum for current rates.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.10 OneSolutions Essential

15.10.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.

- Unlimited local calling.

- 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.

- The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional Conversent Communications of New York, LLC Analog Voice Features at rates set forth in this service guide.

- High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.

- One toll-free number.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.10 OneSolutions Essential (Cont'd.)

15.10.2 Restrictions

The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's N.Y. DPS Tariff No. 1 Tariff.

A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).

Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.

- Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:
  - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the Conversent Communications of New York, LLC Operator Services and Directory Assistance section of this service guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.10 OneSolutions Essential (Cont'd.)

15.10.2 Restrictions (Cont'd.)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

- Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

- Alarm lines are not available with a OneSolutions Essential service package.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.10 OneSolutions Essential (Cont'd.)

15.10.3 Application of Rates

A. Term Discounts
Discounts are available to customers who subscribe to OneSolutions Essential under one, two or three year term contracts.

B. Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.

C. Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange service guide for domestic toll and toll-free usage rates.

15.10.4 Flexible Pricing Ranges

Service Areas excluding Rochester

Basic Monthly Recurring Charges	Minimum	Maximum
OneSolutions Essential 1.5Mb – initial 3 line – Month-to-Month	$50.00	$300.00
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	$50.00	$300.00
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	$50.00	$300.00
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	$50.00	$300.00
OneSolutions Essential 3Mb Upgrade – Month-to-Month	$0.00	$20.00
OneSolutions Essential 3Mb Upgrade – 1 year	$0.00	$20.00
OneSolutions Essential 3Mb Upgrade – 2 year	$0.00	$20.00
OneSolutions Essential 3Mb Upgrade – 3 year	$0.00	$20.00
OneSolutions Essential 7Mb Upgrade – Month-to-Month	$0.00	$100.00
OneSolutions Essential 7Mb Upgrade – 1 year	$0.00	$100.00
OneSolutions Essential 7Mb Upgrade – 2 year	$0.00	$100.00
OneSolutions Essential 7Mb Upgrade – 3 year	$0.00	$100.00
OneSolutions Essential Add Line – Month-to-Month	$0.00	$100.00
OneSolutions Essential Add Line – 1 year	$0.00	$100.00
OneSolutions Essential Add Line – 2 year	$0.00	$100.00
OneSolutions Essential Add Line – 3 year	$0.00	$100.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.11 OneSolutions Enhanced

15.11.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.

- Unlimited local calling.

- 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

- The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional Conversent Communications of New York, LLC Analog Voice Features at rates set forth in this service guide.

15.11 OneSolutions Enhanced (Cont'd.)

15.11.1 General (Cont'd.)

- The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this service guide.

- OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.

- One toll-free number.

- Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

15.11 OneSolutions Enhanced (Cont'd.)

15.11.2 Restrictions

- The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.

- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).

- Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.

- Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:

  – Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  – Internet dial-up connections and other data applications (including access to corporate LANs).

- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the Conversent Communications of New York, LLC Operator Services and Directory Assistance section of this service guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

15.11 OneSolutions Enhanced (Cont'd.)

15.11.2 Restrictions (Cont'd.)

– Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

– Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

- Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

15.11 OneSolutions Enhanced (Cont'd.)

15.11.3 Application of Rates

A. Term Discounts
Discounts are available to customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.

B. Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.

C. Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange service guide for domestic toll and toll-free usage rates.

15.11 OneSolutions Enhanced (Cont'd.)

15.11.4 Flexible Pricing Ranges

Service Areas excluding Rochester

Basic Monthly Recurring Charges	Minimum	Maximum
OneSolutions Enhanced – initial 6 line – Month-to-Month	$125.00	$1400.00
OneSolutions Enhanced – initial 6 line – 1 year	$125.00	$1200.00
OneSolutions Enhanced – initial 6 line – 2 year	$100.00	$1000.00
OneSolutions Enhanced – initial 6 line – 3 year	$100.00	$1000.00
OneSolutions Enhanced Add Line – Month-to-Month	$0.00	$100.00
OneSolutions Enhanced Add Line – 1 year	$0.00	$100.00
OneSolutions Enhanced Add Line – 2 year	$0.00	$100.00
OneSolutions Enhanced Add Line – 3 year	$0.00	$100.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.12 Conversent Communications of New York, LLC Business Line

15.12.1 General

Conversent Communications of New York, LLC Business Line service encompasses analog network access services and is available only for business Customers. Conversent Communications of New York, LLC Business Line service provides local service to the Customer's location. Service is only available where suitable facilities exist.

A Local Feature Package is available to Customers selecting Conversent Communications of New York, LLC Business Line service. The Local Feature Package includes up to eight calling features for a flat monthly recurring charge per line. Abbreviated Dial, Assume/Dial 9, Call Hold and Group Call Pickup are only available as part of the Features Bundle. Caller ID Name and Number, Call Waiting with Caller ID Name and Number and Direct Line Connect are not available as part of the Local Feature Package.

Customers may purchase additional Conversent Communications of New York, LLC Analog Voice Features at rates set forth in this service guide.

Customers may purchase Conversent Communications of New York, LLC Business Line service as:

- Business Line, usage rates apply; or
- Unlimited Local Business Lines, includes unlimited local usage; or
- Unlimited Business Lines, includes local, local toll and domestic toll service.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.12 Conversent Communications of New York, LLC Business Line (Cont'd.)

15.12.2 Restrictions

- Subscribers may not order Business Line service on a single line basis unless already subscribing to two or more Business Line service lines.

- A maximum of 15 Unlimited Business Lines at one service location is allowed.

- In areas where measured service lines are sold, Customer may mix unlimited offerings with measured service lines at the same location. Customer may not mix different types of unlimited offerings at the same service location except in areas where measured local service is not an option.

- Unlimited lines are not available for the following types of applications:

  - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.

  - Internet dial up connections and other data applications (including access to corporate LANs).

Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the Conversent Communications of New York, LLC Business Line service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the Conversent Communications of New York, LLC Operator Services and Directory Assistance section of this service guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company’s standard published rates.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.12 Conversent Communications of New York, LLC Business Line (Cont'd.)

15.12.2 Restrictions (Cont'd.)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

- Customers that order Conversent Communications of New York, LLC Business Line service must pre-subscribe to the Company's toll and Long Distance service.

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

15.12 Conversent Communications of New York, LLC Business Line (Cont'd.)

15.12.3 Application of Rates

A. Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to Conversent Communications of New York, LLC Business Line service under one, two or three year term contracts.

B. Local Feature Package
Monthly recurring charges as described below apply to Customers who subscribe to Conversent Communications of New York, LLC Business Line Local Feature Package.

C. Local Usage
Local usage rates will apply to lines not ordered as Unlimited Local Business Lines or Unlimited Business Lines. Local usage is provided on a measured, per minute basis.

D. Domestic Toll Usage
Domestic toll usage rates will apply to lines not ordered as Unlimited Business Lines. Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.12 Conversent Communications of New York, LLC Business Line (Cont'd.)

15.12.4 Flexible Pricing Ranges

Service Areas excluding Rochester

Basic Monthly Recurring Charges	Minimum	Maximum
Business Line – Month-to-Month	$10.00	$100.00
Business Line – 1 year	$10.00	$100.00
Business Line – 2 year	$10.00	$100.00
Business Line – 3 year	$10.00	$100.00
Unlimited Local Business Line – Month-to-Month	$10.00	$200.00
Unlimited Local Business Line – 1 year	$10.00	$200.00
Unlimited Local Business Line – 2 year	$10.00	$200.00
Unlimited Local Business Line – 3 year	$10.00	$200.00
Unlimited Business Line – Month-to-Month	$10.00	$300.00
Unlimited Business Line – 1 year	$10.00	$300.00
Unlimited Business Line – 2 year	$10.00	$300.00
Unlimited Business Line – 3 year	$10.00	$300.00

Local Feature Package	Minimum	Maximum
Business Line – Local Feature Package (per line)	$0.00	$75.00

Local Usage	Minimum	Maximum
Local Usage, per minute rate	$0.00	$0.140

15.12 Conversent Communications of New York, LLC Business Line (Cont'd.)

15.12.4 Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Domestic Toll Usage	1 Year Term		2 Year Term		3 Year Term	
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
Domestic Toll Usage (interLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll Usage (intraLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll-Free Usage (interLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll-Free Usage (intraLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service

15.13.1 General

Conversent Communications of New York, LLC Digital Voice Service provides a full T1 of voice service with the option to add PRI service. Conversent Communications of New York, LLC Digital Voice Service is available to business Customers only. Service is only available where suitable facilities exist.

Customers who subscribe to Conversent Communications of New York, LLC Digital Voice Service will be provided with:

- Access to the Company's network for purposes of receiving or placing local and long distance calls.

- Measured (per minute) local usage.

- Long distance service offered in connection with Conversent Communications of New York, LLC Digital Voice Service is furnished on a usage sensitive basis and is subject to a per minute rate.

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

15.13.1 General (Cont'd.)

- The option to purchase lines bundled with packages of local minutes, local toll minutes, domestic toll minutes and domestic toll-free minutes. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes.

  – Digital Voice Service with package of 100,000 Local Minutes

  - Digital Voice Service with package of 100,000 Local Minutes and 10,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

  - Digital Voice Service with package of 100,000 Local Minutes and 25,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

  - Digital Voice Service with package of 100,000 Local Minutes and 50,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

  - Digital Voice Service with package of 100,000 Local Minutes and 75,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

  - Digital Voice Service with package of 100,000 Local Minutes and 100,000 Domestic Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service

15.13.1 General (Cont'd.)

- The following features are included with Conversent Communications of New York, LLC Digital Voice Service at no additional charge: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Multiple Trunk Group Configuration, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option.

- For an additional monthly charge, the following features are available with the Company’s Digital Voice Service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Digit Transposition/Manipulation for DID Digits, Call Forward on Trunks, Two B Channel Transfer and NFAS Backup D Channel.

- Direct Inward Dial (DID) Number Block of 20 is also included with Digital Voice Service.

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service

15.13.2 Restrictions

- Conversent Communications of New York, LLC Digital Voice Service must be purchased as full T1.

- All usage associated with a purchased package of minutes will be aggregated across all channels included in the Digital Voice Service T1. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the Conversent Communications of New York, LLC Digital Voice Service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the Conversent Communications of New York, LLC Operator Services and Directory Assistance section of this service guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company’s standard published rates.

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

15.13.2 Restrictions (Cont'd.)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

- Customers that order Conversent Communications of New York, LLC Digital Voice Service must pre-subscribe to the Company's toll and Long Distance service.

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:

  – Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  – Internet dial up connections and other data applications (including access to corporate LANs

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

15.13.3 Application of Rates

A. Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to Conversent Communications of New York, LLC Digital Voice Service under one, two or three year term contracts.

B. Local Usage

Local usage is provided on a measured, per minute basis. Local usage rates will apply to lines not ordered with a bundle of local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

C. Domestic Toll Usage

Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to lines not ordered with a package of domestic toll minutes. Customers who exceed their allotted domestic toll usage package of minutes in any given month will be billed a per minute rate on their overage minutes (domestic toll – overage rate will apply).

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

15.13.4 Flexible Pricing Ranges

Service Areas excluding Rochester

Basic Monthly Recurring Charges (per circuit)	Minimum	Maximum
Digital Voice Service – Month-to-Month	$100.00	$1,500.00
Digital Voice Service – 1 year	$100.00	$1,500.00
Digital Voice Service – 2 year	$100.00	$1,500.00
Digital Voice Service – 3 year	$100.00	$1,500.00
Digital Voice Service with Package of 100,000 Local Minutes – Month-to-Month	$200.00	$2,000.00
Digital Voice Service with Package of 100,000 Local Minutes – 1 year	$200.00	$2,000.00
Digital Voice Service with Package of 100,000 Local Minutes – 2 year	$200.00	$2,000.00
Digital Voice Service with Package of 100,000 Local Minutes – 3 year	$200.00	$2,000.00
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – Month-to-Month	$250.00	$3,000.00
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 1 year	$250.00	$3,000.00
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 2 year	$250.00	$3,000.00
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 3 year	$250.00	$3,000.00
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – Month-to-Month	$300.00	$4,500.00
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 1 year	$300.00	$4,500.00
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 2 year	$300.00	$4,500.00
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 3 year	$300.00	$4,500.00
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – Month-to-Month	$350.00	$5,000.00
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 1 year	$350.00	$5,000.00
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 2 year	$350.00	$5,000.00
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 3 year	$350.00	$5,000.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

15.13.4 Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Basic Monthly Recurring Charges (per circuit) (Cont'd.)	Minimum	Maximum
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – Month-to-Month	$450.00	$6,000.00
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 1 year	$450.00	$6,000.00
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 2 year	$450.00	$6,000.00
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 3 year	$450.00	$6,000.00
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – Month-to-Month	$500.00	$6,500.00
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 1 year	$500.00	$6,500.00
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 2 year	$500.00	$6,500.00
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 3 year	$500.00	$6,500.00

Local Usage	Minimum	Maximum
Local Usage, per minute rate	$0.00	$0.140

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

15.13.4 Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Domestic Toll Usage, per minute rate	Month-to-Month	
	Minimum	Maximum
Domestic Toll Usage (interLATA) per minute rate	$0.0000	$0.4900
Domestic Toll Usage (intraLATA) per minute rate	$0.0000	$0.4900
Domestic Toll-Free Usage (interLATA) per minute rate	$0.0000	$0.4900
Domestic Toll-Free Usage (intraLATA) per minute rate	$0.0000	$0.4900

Domestic Toll Usage, per minute rate	1 Year Term		2 Year Term		3 Year Term	
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
Domestic Toll Usage (interLATA) per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll Usage (intraLATA) per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll-Free Usage (interLATA) per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll-Free Usage (intraLATA) per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500

Domestic Toll - Overage Rate	Minimum	Maximum
Domestic Toll, overage rate	$0.0000	$0.3000

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.14 Conversent Communications of New York, LLC Remote Call Forward (RCF) Service

15.14.1 Description of Services

Conversent Communications of New York, LLC Remote Call Forward (RCF) Service allows a Customer to obtain a phone number in one exchange and have all calls forwarded to the same or another exchange. The RCF number has no physical line associated with it. One call path is provided per RCF number. Additional call paths may be purchased. Service is only available where suitable facilities exist.

The terminating number for the RCF can be local, intraLATA, interLATA or toll-free. Customers that order Conversent Communications of New York, LLC RCF must pre-subscribe to the Company's local, local toll and Long Distance service. Customer will be charged for all usage to forward call to terminating number.

The terminating number cannot be another RCF number, an international number, 911, 611, x11, directory assistance, coin telephone or a feature code.

No features may be attached to the RCF number. If Customer has caller ID on terminating number, the number of the calling party will appear on the caller ID display, not the RCF number.

One yellow pages listing and one white pages listing are available for each RCF number ordered.

15.14 Conversent Communications of New York, LLC Remote Call Forward (RCF) Service (Cont'd.)

15.14.2 Application of Rates

A. Monthly Recurring Charges

Monthly recurring charges as described below apply for each RCF number ordered under one, two or three year term contracts.

B. RCF Local Usage

Local usage furnished in connection with RCF service is provided on a measured, per minute basis.

C. RCF Domestic Toll

Domestic toll usage furnished in connection with RCF service is provided on usage sensitive basis and subject to a per minute rate.

D. Non-Recurring Charges

Non-recurring charges as described below apply for each RCF number ordered.

15.14 Conversent Communications of New York, LLC Remote Call Forward (RCF) Service (Cont'd.)

15.14.3 Flexible Pricing Ranges

Service Areas excluding Rochester

Monthly Recurring Charges	Minimum	Maximum
RCF, per initial and additional path - Month-to-Month	$5.00	$100.00
RCF, per initial and additional path – 1 year	$5.00	$100.00
RCF, per initial and additional path – 2 year	$5.00	$100.00
RCF, per initial and additional path – 3 year	$5.00	$100.00

Local Usage	Minimum	Maximum
RCF Local Usage, per minute rate	$0.00	$0.140

Domestic Toll Usage	Month-to-Month	
	Minimum	Maximum
Domestic Toll Usage (interLATA), per minute rate	$0.0000	$0.4900
Domestic Toll Usage (intraLATA), per minute rate	$0.0000	$0.4900
Domestic Toll-Free Usage (interLATA), per minute rate	$0.0000	$0.4900
Domestic Toll-Free Usage (intraLATA), per minute rate	$0.0000	$0.4900

Domestic Toll Usage	1 Year Term		2 Year Term		3 Year Term	
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
Domestic Toll Usage (interLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll Usage (intraLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll-Free Usage (interLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500
Domestic Toll-Free Usage (intraLATA), per minute rate	$0.0000	$0.3900	$0.0000	$0.3700	$0.0000	$0.3500

Non-Recurring Charges	Minimum	Maximum
RCF, per initial and additional path	$0.00	$100.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.15 OneSolutions Complete

15.15.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers who subscribe to OneSolutions Complete will be provided with the option to purchase service bundled with a package of 100,000 local minutes. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional Conversent Communications of New York, LLC Analog Voice Features at rates set forth in this service guide.

15.15 OneSolutions Complete (Cont'd.)

15.15.1 General (Cont'd.)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional Conversent Communications of New York, LLC Digital and PRI Voice Features at rates set forth in this service guide.

15.15 OneSolutions Complete (Cont'd.)

15.15.2 Restrictions

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
  - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the Conversent Communications of New York, LLC OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the Conversent Communications of New York, LLC Operator Services and Directory Assistance section of this service guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Alarm lines are not available as part of OneSolutions Complete.
- Alarm.
- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

15.15 OneSolutions Complete (Cont'd.)

15.15.3 Application of Rates

A. Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to Conversent Communications of New York, LLC OneSolutions Complete service under one, two or three year term contracts.

B. Local Usage

Local usage is provided on a measured, per minute basis. Local usage rates will apply to service not ordered as bundled with a package of 100,000 local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

C. Domestic Toll Usage

Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes.

15.15 OneSolutions Complete (Cont'd.)

15.15.4 Flexible Pricing Ranges

Service Areas excluding Rochester

Monthly Recurring Charges	Month-to-Month	
	Minimum	Maximum
OneSolutions Complete 1.5M	$0.0000	$1,800.00
OneSolutions Complete 3.0M	$0.0000	$3,200.00
OneSolutions Complete 4.5M	$0.0000	$4,700.00
OneSolutions Complete 6.0M	$0.0000	$6,200.00
OneSolutions Complete 7.5M	$0.0000	$7,500.00
OneSolutions Complete 9.0M	$0.0000	$9,000.00
OneSolutions Complete 10.5M	$0.0000	$11,000.00
OneSolutions Complete 12.0M	$0.0000	$12,000.00
OneSolutions Complete 1.5M with 100,000 Local Minutes	$0.0000	$2,000.00
OneSolutions Complete 3.0M with 100,000 Local Minutes	$0.0000	$3,500.00
OneSolutions Complete 4.5M with 100,000 Local Minutes	$0.0000	$5,000.00
OneSolutions Complete 6.0M with 100,000 Local Minutes	$0.0000	$7,000.00
OneSolutions Complete 7.5M with 100,000 Local Minutes	$0.0000	$9,000.00
OneSolutions Complete 9.0M with 100,000 Local Minutes	$0.0000	$10,000.00
OneSolutions Complete 10.5M with 100,000 Local Minutes	$0.0000	$11,000.00
OneSolutions Complete 12.0M with 100,000 Local Minutes	$0.0000	$13,000.00

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.15 OneSolutions Complete (Cont'd.)

15.15.4 Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester

Monthly Recurring Charges	1 Year Term		2 Year Term		3 Year Term	
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
OneSolutions Complete 1.5M	$0.0000	$1,800.00	$0.0000	$1,800.00	$0.0000	$1,800.00
OneSolutions Complete 3.0M	$0.0000	$3,200.00	$0.0000	$3,200.00	$0.0000	$3,200.00
OneSolutions Complete 4.5M	$0.0000	$4,700.00	$0.0000	$4,700.00	$0.0000	$4,700.00
OneSolutions Complete 6.0M	$0.0000	$6,200.00	$0.0000	$6,200.00	$0.0000	$6,200.00
OneSolutions Complete 7.5M	$0.0000	$7,500.00	$0.0000	$7,500.00	$0.0000	$7,500.00
OneSolutions Complete 9.0M	$0.0000	$9,000.00	$0.0000	$9,000.00	$0.0000	$9,000.00
OneSolutions Complete 10.5M	$0.0000	$11,000.00	$0.0000	$11,000.00	$0.0000	$11,000.00
OneSolutions Complete 12.0M	$0.0000	$12,000.00	$0.0000	$12,000.00	$0.0000	$12,000.00
OneSolutions Complete 1.5M with 100,000 Local Minutes	$0.0000	$2,000.00	$0.0000	$2,000.00	$0.0000	$2,000.00
OneSolutions Complete 3.0M with 100,000 Local Minutes	$0.0000	$3,500.00	$0.0000	$3,500.00	$0.0000	$3,500.00
OneSolutions Complete 4.5M with 100,000 Local Minutes	$0.0000	$5,000.00	$0.0000	$5,000.00	$0.0000	$5,000.00
OneSolutions Complete 6.0M with 100,000 Local Minutes	$0.0000	$7,000.00	$0.0000	$7,000.00	$0.0000	$7,000.00
OneSolutions Complete 7.5M with 100,000 Local Minutes	$0.0000	$9,000.00	$0.0000	$9,000.00	$0.0000	$9,000.00
OneSolutions Complete 9.0M with 100,000 Local Minutes	$0.0000	$10,000.00	$0.0000	$10,000.00	$0.0000	$10,000.00
OneSolutions Complete 10.5M with 100,000 Local Minutes	$0.0000	$11,000.00	$0.0000	$11,000.00	$0.0000	$11,000.00
OneSolutions Complete 12.0M with 100,000 Local Minutes	$0.0000	$13,000.00	$0.0000	$13,000.00	$0.0000	$13,000.00

Local Usage	Per Minute Rate	
	Minimum	Maximum
Local Usage, per minute rate	$0.0000	$0.140

SECTION 15 – CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.15 OneSolutions Complete (Cont'd.)

15.15.4 Flexible Pricing Ranges (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Domestic Toll – OneSolutions Complete

	1 Year Term	
Call Packs	Minimum	Maximum
1000 Package	$0.0000	$100.00
2500 Package	$0.0000	$300.00
5000 Package	$0.0000	$500.00
7500 Package	$0.0000	$700.00
10000 Package	$0.0000	$900.00
15000 Package	$0.0000	$1,200.00
25000 Package	$0.0000	$2,100.00
35000 Package	$0.0000	$3,000.00
50000 Package	$0.0000	$4,500.00
75000 Package	$0.0000	$6,000.00
100000 Package	$0.0000	$8,000.00

Domestic Toll – OneSolutions Complete

	1 Year Term		2 Year Term		3 Year Term		Overage Rate	
Call Packs	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
1000 Package	$0.0000	$100.00	$0.0000	$100.00	$0.0000	$100.00	$0.0000	$0.3900
2500 Package	$0.0000	$300.00	$0.0000	$300.00	$0.0000	$300.00	$0.0000	$0.3900
5000 Package	$0.0000	$500.00	$0.0000	$500.00	$0.0000	$500.00	$0.0000	$0.3900
7500 Package	$0.0000	$700.00	$0.0000	$700.00	$0.0000	$700.00	$0.0000	$0.3900
10000 Package	$0.0000	$900.00	$0.0000	$900.00	$0.0000	$900.00	$0.0000	$0.3900
15000 Package	$0.0000	$1,200.00	$0.0000	$1,200.00	$0.0000	$1,200.00	$0.0000	$0.3900
25000 Package	$0.0000	$2,100.00	$0.0000	$2,100.00	$0.0000	$2,100.00	$0.0000	$0.3900
35000 Package	$0.0000	$3,000.00	$0.0000	$3,000.00	$0.0000	$3,000.00	$0.0000	$0.3900
50000 Package	$0.0000	$4,500.00	$0.0000	$4,500.00	$0.0000	$4,500.00	$0.0000	$0.3900
75000 Package	$0.0000	$6,000.00	$0.0000	$6,000.00	$0.0000	$6,000.00	$0.0000	$0.3900
100000 Package	$0.0000	$8,000.00	$0.0000	$8,000.00	$0.0000	$8,000.00	$0.0000	$0.3900

Domestic Toll - Overage Rate	Minimum	Maximum
Domestic Toll, overage rate	$0.0000	$0.3900

SECTION 16 - VoIP-PSTN TRAFFIC

16.1 Identification and Rating of VoIP-PSTN Traffic

16.1.1 Scope

This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011) ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this service guide as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

16.1.2 Rating of VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this Section will be billed at rates equal to those tariffed for the Company’s interstate switched access services as described in Section 4 of the Company’s FCC access services tariff. Consistent with the FCC Order, charges are assessed by the Company for services provided by the Company and/or by any of its VoIP Provider Partner(s).

SECTION 16 - VoIP-PSTN TRAFFIC (CONT'D.)

16.1 Identification and Rating of VoIP-PSTN Traffic (Cont'd.)

16.1.3 Calculation and Application of Percent-VoIP-Usage Factor

The Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer.

The PVU for traffic will be derived and applied as follows:

A. The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the percentage of the total intrastate and interstate access MOU for traffic that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format. This PVU-A shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information consistent with the FCC Order.

B. Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's total access MOU for traffic in the State that the Company originates or terminates in IP format. This PVU-B shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information consistent with the FCC Order.

16.1 Identification and Rating of VoIP-PSTN Traffic (Cont'd.)

16.1.3 Calculation and Application of Percent-VoIP-Usage Factor (Cont'd.)

C. The Company will use the PVU-A and PVU-B factors to calculate an over-all PVU factor that represents the percentage of total access MOU for service exchanged between the Company and the Customer that is originated or terminated in IP format, whether at the Company's end, at the Customer's end, or at both ends. The PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor).

D. The Company will apply the over-all PVU factor to the total service intrastate access MOU exchanged with the Customer to determine the number of Relevant VoIP-PSTN Traffic MOUs for service.

Examples for PVU Factor Calculations:
(The calculation elements in these examples are generic.)

Example 1: The PVU-B is 10% and the PVU-A is 40%. The over-all PVU factor is equal to 40% + (10% x 60%) = 46%. The Company will bill 46% of the Customer's intrastate access MOU as VoIP-PSTN Traffic, pursuant to this Section of this Service Guide.

Example 2: The PVU-B is 10% and the PVU-A is 0%. The over-all PVU factor is 0% + (100% x 10%) = 10%. The Company will bill 10% of the Customer's intrastate access MOU as VoIP-PSTN Traffic, pursuant to this Section of this Service Guide.

Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the over-all PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU as VoIP-PSTN Traffic, pursuant to this Section of this Service Guide.

Default PVU Factors

If the Customer does not furnish the Company with a PVU factor pursuant to the preceding paragraph 16.1.3.A of this Section, the Company will utilize a PVU equal to the Company’s PVU-B factor.

16.1 Identification and Rating of VoIP-PSTN Traffic (Cont'd.)

16.1.4 Initial PVU Factors

If the PVU factors are not available and/or cannot be implemented in the Company's billing systems by January 1, 2012, once the factors are available and can be implemented the Company will adjust the Customer's bills to reflect the PVUs retroactively to January 1, 2012. In calculating the initial PVUs, the Company will take the Customer-specified PVU-A into account retroactively to January 1, 2012, provided that the Customer provides the factor to the Company no later than May 14, 2012; otherwise, it will set the initial PVU equal to the PVU-B, as specified in subsection 16.1.3.B, above.

16.1.5 PVU Factor Updates

The Customer may update the PVU-A factor quarterly using the method set forth in subsection 16.1.3.A, above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

16.1.6 PVU Factor Verification

Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factor.

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 17 - RESERVED FOR FUTURE USE

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 18 – NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement with the Company. Customers still under a Service Term agreement with the Company will find the rates for their services in Section 5 - Supplemental Services, Section 6 - Business Services, Section 7 – Public Telephone Service, Section 10 – Centrex Services, and Section 15 – Conversent Communications of New York, LLC Services.

18.1 Business Rate Schedules

18.1.1 Supplemental Services

A. Directory Listing

	Monthly	
	Minimum	Maximum
Additional Listing, each listing	$6.06	$30.00
Non-published service, each listing	$3.45	$25.00
Non-directory listed service, per listing	$3.45	$25.00

B. Toll Free Service Features

All rates are per toll free number.

	MRC	
Feature	Minimum	Maximum
Area Code Selection	$0.00	$10.00
Area Code Exchange Selection	$0.00	$10.00
Real Time ANI Per NPA NXX delivered	$11.03	$44.10
800 Directory Listing	$22.05	$88.20
800 Vanity Number	$22.50	$88.20

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.1 Supplemental Services, (Cont'd.)

C. Enhanced Features

Monthly Recurring Charges

Routing Plan Sets	Minimum	Maximum
1 to 3 Routing Plans	$55.13	$220.50
4 to 12 Routing Plans	$435.49	$1,741.96
13 to 99 Routing Plans	ICB	ICB

18.1.2 Business Network Switched Services

A. NetServe Business Line*

1. On-Net Service

	Month To Month	
	Minimum	Maximum
NetServe Business Line Measured	$19.11	$76.42
Business Line Value Package	$12.66	$50.64
Security Package	$9.87	$39.46
NetServe DPA Service	$33.57	$134.28
Remote Call Forwarding Measured Rate Per Initial or Add'l Path	$17.37	$69.48

2. Off-Net Service

	Month To Month	
	Minimum	Maximum
NetServe Business Line Measured	$19.11	$76.42
Remote Call Forwarding Measured Rate Per Initial or Add'l Path	$22.00	$88.00

*This service is only available via 2 or more lines.

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

B. RealBusiness $ense BBL Service

1. On Net

	Month To Month	
	Minimum	Maximum
Monthly Recurring Charge, per line		
Unlimited Local Only Plan:	27.75	$111.00
Unlimited Local and IntraLATA Plan:	$35.31	$141.22
Unlimited Local, Intrastate, Interstate Plan:	$47.74	$190.96
IntraLATA and InterLATA Toll Usage		
Outbound, per minute:	$0.30	$0.14
Inbound Toll Free, per minute	$0.40	$0.16
Great 8 Feature Package, per line		
Monthly Recurring Charge	$11.76	$47.02

C. Netflex T-1 Service with DID

1. On-Net

	Month To Month	
	Minimum	Maximum
Netflex T-1 Service With DID		
Measured Service	$578.82	$2,315.26
DID Group of 20	$4.05	$25.00
DID Group of 100	$16.79	$67.14
DID Individual Numbers		
Ported	$0.40	$1.60
New	ICB	ICB
Outbound Caller ID	$57.89	$231.54
Call Forward on Trunks	$23.10	$92.38

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

D. ISDN PRI

1. On-Net Service

	Month To Month	
	Minimum	Maximum
Netflex T-1 Service With DID		
Measured Service	$983.99	$3,935.94
DID Group of 20	$4.05	$25.00
DID Group of 100	$16.78	$67.12
DID Individual Numbers		
Ported	$0.40	$1.60
New	ICB	ICB
Outbound Caller ID	$57.89	$231.54
Call Forward on Trunks	$23.08	$92.32

E. NetServe PBX Trunk

1. On-Net Service

	Month To Month	
	Minimum	Maximum
NetServe PBX Trunk		
Measured service, per month	$16.14	$64.56
Security Package	$9.87	$39.46

2. Off-Net Service

	Month To Month	
	Minimum	Maximum
NetServe PBX Trunk		
Measured service, per month	$19.11	$76.42
Security Package	ICB	ICB

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

F. Integrated T-1

1. On-Net Rates

	Month To Month	
	Minimum	Maximum
Integrated T-1 (Analog) Standard		
Measured Service	$549.88	$2,199.52
Bandwidth Charge		
128 Kbps	$111.14	$444.54
256 Kbps	$167.85	$671.40
384 Kbps	$199.11	$796.44
512 Kbps	$253.53	$1,014.10
768 Kbps	$369.29	$1,477.14
Flexible		
Voice Line, per line (minimum 8 lines)	$29.32	$117.28
Bandwidth Charge (minimum 256 Kbps)		
256 Kbps	$248.90	$995.58
384 Kbps	$364.66	$1,458.64
512 Kbps	$444.53	$1,778.10
768 Kbps	$666.80	$2,667.18

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

F. Integrated T-1, (Cont'd.)

1. On-Net Rates, (Cont'd.)

	Month To Month	
	Minimum	Maximum
NetflexXtra T1 (Digital)		
Standard**		
Measured Service	$636.70	$2,546.80
Bandwidth Charge		
128 Kbps	$111.13	$444.52
256 Kbps	$167.86	$671.44
384 Kbps	$199.11	$796.44
512 Kbps	$253.53	$1,014.10
768 Kbps	$369.29	$1,477.14
Flexible		
Measured per channel		
(minimum 8 lines)	$35.92	$143.68
Bandwidth Charge		
256 Kbps	$248.90	$995.58
384 Kbps	$364.66	$1,458.64
512 Kbps	$444.53	$1,778.10
768 Kbps	$666.80	$2,667.18
Supplementary Services		
Direct Inward Dialing		
Group of 20 Numbers		
Monthly	$4.05	$16.20
Group of 100 Numbers		
Monthly	$16.78	$67.12
DID Individual Numbers		
Ported	$0.40	$1.60
New	ICB	ICB
Outbound Caller ID Number,		
Per month	$57.89	$231.54
Call Forward on Trunks		
Monthly	$23.10	$92.38

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

G. Integrated ISDN PRI

1. On-Net Rates

	Month To Month	
	Minimum	Maximum
Integrated ISDN PRI		
Voice Service, per month	$752.46	$3,009.84
Bandwidth Charge, per month		
128 Kbps	$111.14	$444.54
256 Kbps	$167.86	$671.44
384 Kbps	$199.11	$796.44
512 Kbps	$253.53	$1,014.10
768 Kbps	$346.14	$1,384.54
Supplementary Services		
Inbound Caller ID Name & Number		
Monthly:	$57.89	$231.54
Direct Inward Dialing		
Group of 20 Numbers		
Monthly:	$4.05	$16.20
Group of 100 Numbers		
Monthly:	$16.79	$67.14
Individual Numbers, Ported		
Monthly:	$0.40	$1.60
Individual Numbers, New		
Monthly:	ICB	ICB
Call Forward on Trunks		
Monthly Recurring Charge:	$13.24	$100.00

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

H. Custom Calling Features

1. On-Net Service

	Per Month	
	Minimum	Maximum
Custom Calling Features		
Auto Call Back	$3.31	$13.24
Auto Re-Call	$3.31	$13.24
Call Block	$1.65	$6.60
Call Forward Variable		
Initial path:	$4.96	$19.84
Addl. paths, each	$4.96	$19.84
Call Forward Busy/No Answer		
Initial path:	$3.31	$13.24
Addl. paths, each	$3.31	$13.24
Call Trace	$1.11	$4.42
Call Transfer Deluxe	$4.41	$17.64
Call Waiting	$7.72	$30.88
Caller ID	$7.17	$28.66
Caller ID with Name	$8.27	$33.06
Deny Termination	$2.76	$11.02
Distinctive Ring	$5.52	$22.06
Remote Activation of CF	$2.21	$8.82
Ring Mate	$5.52	$22.06
Selective Call Acceptance	$5.52	$22.06
Selective Call Forwarding	$5.52	$22.06
Selective Call Rejection	$5.52	$22.06
Selective Distinctive Ring	$5.52	$22.06
Speed Dial (30)	$7.17	$28.66
Three-Way Calling	$4.96	$19.84

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

H. Custom Calling Features, (Cont'd.)

2. Off-Net Service

	Per Month	
	Minimum	Maximum
Custom Calling Features		
Auto Call Back	$4.13	$16.50
Auto Re-Call	$4.13	$16.50
Call Forward Variable	$6.56	$26.22
Call Forward Busy/No Answer	$4.35	$17.40
Call Trace	$1.65	$6.60
Call Waiting	$12.07	$48.28
Caller ID	$8.76	$35.04
Caller ID with Name	$9.87	$39.46
Distinctive Ring	$7.99	$31.96
Remote Activation of CF	$2.76	$11.02
Ring Mate	$11.58	$46.30
Speed Dial (30)	$10.97	$43.86
Three-Way Calling	$6.56	$26.22

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

I. Real Business Integrated DSL

1. On-Net Rates

	Monthly To Month Minimum	Monthly To Month Maximum
Integrated DSL Service		
Monthly Recurring Charge:	$21.99	$87.96
Local Business Line Service		
Measured Rate Line, per month:	$38.53	$154.12

J. RealBusiness $ense Integrated DSL

1. On Net

	Month To Month Minimum	Month To Month Maximum
Integrated DSL Charge, per Line	$40.46	$161.82
Business Line Service		
Monthly Recurring Charge, per line		
Unlimited Local Only Plan:	$27.75	$111.00
Unlimited Local and IntraLATA Plan:	$35.31	$141.22
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	$47.74	$190.96
Great 8 Feature Package, per line		
Monthly Recurring Charge	$11.76	$47.02

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

K. RealBusiness $ense Flexible Integrated T-1 Service

1. On Net

	Month To Month	
	Minimum	Maximum
Bandwidth Charge, per month		
128 kbps:	$207.22	$828.88
256 kbps:	$218.79	$875.16
384 kbps:	$230.37	$921.48
512 kbps:	$241.95	$967.78
768 kbps:	$288.25	$1,153.00
1,024 kbps	$357.71	$1,430.82
Voice Line, per line, per month		
Unlimited Local Only Plan:	$44.31	$177.22
Unlimited Local and IntraLATA Plan:	$48.71	$194.82
Unlimited Local, Intrastate & Interstate Plan:	$61.14	$244.56
Great 8 Feature Package, per line		
Monthly Recurring Charge	$8.40	$33.58

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

L. Unlimited Savings

1. On Net

Monthly Recurring Charges	Month To Month Minimum	Month To Month Maximum
Netflex T1 or ISDN PRI		
Local Only	$809.19	$3,236.74
Local & Long Distance		
Plan A	$1,323.92	$5,295.66
Plan B	$1,665.83	$6,663.30
Plan C	$2,463.17	$9,852.66
Plan D	$3,054.98	$12,219.9
NetflexXtra Flexible Integrated T1 (8 voice channel minimum)		
Local Only, per channel	$48.10	$192.40
Local & Long Distance		
Plan A, per channel	$114.61	$458.44
Plan B, per channel	$172.49	$689.94
Plan C, per channel	$288.25	$1,153.00
Plan D, per channel	$346.14	$1,384.54
Bandwidth		
128 kbps	$207.22	$828.88
256 kbps	$218.79	$875.16
384 kbps	$230.37	$921.48
512 kbps	$241.95	$967.78
768 kbps	$288.25	$1,153.00
1.024 Mbps	$357.71	$1,430.82
Integrated ISDN PRI (11 voice channel minimum)		
Local Only	$665.64	$2,662.54
Local & Long Distance		
Plan A	$854.44	$3,417.76
Plan B	$1,383.36	$5,533.44
Plan C	$2,193.70	$8,774.80
Plan D	$2,679.90	$10,719.60
Bandwidth		
128 kbps	$207.22	$828.88
256 kbps	$218.79	$875.16
384 kbps	$230.37	$921.48
512 kbps	$241.95	$967.78
768 kbps	$288.25	$1,153.00

18.1 Business Rate Schedules, (Cont'd.)

18.1.3 Public Telephone Services

A. Public Access Line (PAL) Service

	Minimum	Maximum
Public Access Line		
Monthly	$10.97	$43.86
Touch Tone Service	$3.27	$13.06
Public Access Line Curb-A-Charge Service		
Originating Number Screening		
Operator Screening, Monthly per line equipped	$1.59	$6.36
Direct Dialed Screening, Monthly per line equipped	$0.76	$3.04
Terminating Number Screening		
Options A, B or C, Monthly per line equipped, each	$1.52	$6.06

18.1 Business Rate Schedules, (Cont'd.)

18.1.4 Centrex Services

A. NetServe Centrex

1. On Net

	Month To Month	
	Minimum	Maximum
Standard System	$12.60	$50.40
Centrex Premium Bundle	$11.77	$47.08
Optional Features		
Auto Call Back	$2.37	$9.46
Auto Re-Call	$2.37	$9.46
Caller ID	$5.12	$20.46
Caller ID with Name	$5.91	$23.62
Deny Termination	$1.97	$7.86
Remote Activation of CF	$1.58	$6.30
Ring Mate	$3.94	$15.76
Selective Call Acceptance	$3.94	$15.76
Selective Call Forwarding	$3.94	$15.76
Selective Call Rejection	$3.94	$15.76
Selective Distinctive Ring	$3.94	$15.76

B. RealBusiness $ense Centrex Service

1. On Net

	Month To Month	
	Minimum	Maximum
Voice Lines		
Monthly Recurring Charge, per line		
Unlimited Local Only Plan:	$274.53	$1,098.10
Unlimited Local and IntraLATA Plan:	$33.05	$132.18
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	$36.65	$146.58
IntraLATA and InterLATA Toll Usage		
Outbound, per minute:	$0.02	$0.20
Inbound Toll Free, per minute	$0.03	$0.25

18.1 Business Rate Schedules, (Cont'd.)

18.1.4 Centrex Services, (Cont'd.)

C. RealBusiness $ense Flexible Integrated T-1 with Centrex Service

1. On Net

	Month To Month	
	Minimum	Maximum
Bandwidth Charge, per month		
128 kbps:	$38.53	$875.00
256 kbps:	$197.35	$789.40
384 kbps:	$208.38	$833.50
512 kbps:	$219.40	$877.60
768 kbps:	$230.43	$921.70
1,024 kbps	$274.53	$1,098.10
Voice Line, per line, per month		
Unlimited Local Only Plan:	$340.68	$1,362.70
Unlimited Local and IntraLATA Plan:	$47.16	$188.62
Unlimited Local, Intrastate & Interstate Plan:	$49.41	$197.64
IntraLATA and InterLATA Toll Usage		
Outbound, per minute:	$0.02	$0.20
Inbound Toll Free, per minute	$0.03	$0.25

D. RealBusiness Integrated DSL with Centrex

1. On Net

	Month To Month	
	Minimum	Maximum
Integrated DSL Service, per line	$16.81	$67.24
Local Usage, per minute:		
Initial 3 minutes	$0.02	$0.20
Each additional minute	$0.01	$0.25

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services

A. Conversent Communications of New York, LLC Features

Monthly recurring charges for Conversent Communications of New York, LLC Features are set forth below. Any non-recurring charges associated with adding or removing features on a Customer's service are covered in the Conversent Communications of New York, LLC Miscellaneous Charges section of this service guide.

Service Areas excluding Rochester

Conversent Communications of New York, LLC Analog Voice Features	Monthly Recurring Charge	
	Minimum	Maximum
Caller ID Name and Number	$3.24	$12.96
Call Waiting with Caller ID Name & Number	$17.64	$70.56
Direct Line Connect	$2.77	$11.08
Call Forward Busy	$3.31	$13.24
Call Forward Busy/No Answer	$5.52	$22.06
Call Forward No Answer	$3.31	$13.24
Call Forward Variable (All Calls)	$6.89	$27.54
Call Return	$4.96	$19.84
Call Transfer	$4.41	$17.64
Call Waiting and Cancel Call Waiting	$9.93	$39.70
Caller ID Number	$9.37	$37.48
Continuous Redial	$4.96	$19.84
Distinctive Ring	$8.82	$35.28
Enhanced Speed Dialing (30)	$9.93	$39.70
Speed Dialing (8)	$6.62	$26.46
Call Forwarding Remote Access	$1.65	$6.60
Three-Way Calling	$6.62	$26.46

Conversent Communications of New York, LLC Digital and PRI Voice Features

Caller ID Name and Number	$55.13	$220.50
NFAS Backup D Channel	$55.13	$220.50
DID Individual Number	$0.12	$0.46
DID Block of 20 Numbers	$2.32	$25.00
DID Block of 50 Numbers	$5.79	$23.14
DID Block of 100 Numbers	$11.58	$46.32
Call Forward on Trunks	$22.03	$88.12
Two B Channel Transfer	$55.13	$220.50

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

B. Conversent Communications of New York, LLC Directory Listings

Service Areas excluding Rochester

Conversent Communications of New York, LLC Directory Listings	Month To Month	
	Minimum	Maximum
Additional White Page Listing	$6.06	$35.00
Non Published (private)	$3.45	$25.00
Non-Directory Listed (semi-private)	$3.45	$25.00
National Toll-Free Directory Listing	$22.05	$88.20
State Directory Toll-Free Assistance Listing	$22.05	$88.20

C. Directory Assistance

Service Areas excluding Rochester

	Month To Month	
	Minimum	Maximum
Local Directory Assistance	$0.94	$3.76
National Directory Assistance	$0.94	$3.76

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

D. OneSolutions Essential

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month	
	Minimum	Maximum
OneSolutions Essential 1.5Mb initial 3 line - Month-to-Month	$165.52	$662.08
OneSolutions Essential 3Mb Upgrade - Month-to-Month	$5.79	$23.16
OneSolutions Essential 7Mb Upgrade – Month-to-Month	$46.31	$185.22
OneSolutions Essential Add Line – Month-to-Month	$41.68	$166.72

E. OneSolutions Enhanced

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month	
	Minimum	Maximum
OneSolutions Enhanced – initial 6 line – Month-to-Month	$619.33	$2,477.32
OneSolutions Enhanced Add Line – Month-to-Month	$28.95	$115.78

F. Conversent Communications of New York, LLC Business Line

	Month To Month	
	Minimum	Maximum
Business Line – Local Feature Package (per line)	$8.82	$35.28

	Month To Month	
	Minimum	Maximum
Business Line Month-to Month	$27.57	$110.26
Unlimited Local Business Line – Month-to-Month	$30.30	$121.20
Unlimited Business Line – Month-to-Month	$47.94	$191.76
Domestic Toll Usage(interLATA) – Month-to-Month	$67.23	$268.92

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

G. Conversent Communications of New York, LLC Digital Voice Service

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month	
	Minimum	Maximum
Digital Voice Service with Package of 100,000 Local Minutes – Month-to-Month	$533.04	$2,132.16
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – Month-to-Month	$821.90	$3,287.58
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – Month-to-Month	$1,279.44	$5,117.74
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – Month-to-Month	$1,660.90	$6,643.60
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – Month-to-Month	$2,195.61	$8,782.44
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – Month-to-Month	$2,729.22	$10,916.88
Domestic Toll Usage (interLATA) – Month-to-Month	$0.00	$2.00

H. Conversent Communications of New York, LLC Remote Call Forward (RCF) Service

Service Areas excluding Rochester

	Month To Month	
	Minimum	Maximum
RCF, per initial and additional path - Month-to-Month	$18.75	74.98

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

I. OneSolutions Complete

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month	
	Minimum	Maximum
OneSolutions Complete 3.0M	$648.27	$2,995.02
OneSolutions Complete 4.5M	$1,164.24	$5,378.80
OneSolutions Complete 6.0M	$1,693.44	$7,823.70
OneSolutions Complete 7.5M	$2,262.33	$10,451.96
OneSolutions Complete 9.0M	$2,725.38	$15,097.28
OneSolutions Complete 10.5M	$3,267.81	$16,992.10
OneSolutions Complete 12.0M	$3,677.94	$19,437.00
OneSolutions Complete 1.5M with 100,000 Local Minutes	$714.42	$3,300.64
OneSolutions Complete 3.0M with 100,000 Local Minutes	$1,263.47	$5,837.22
OneSolutions Complete 4.5M with 100,000 Local Minutes	$1,825.74	$8,434.94
OneSolutions Complete 6.0M with 100,000 Local Minutes	$2,513.70	$11,578.64
OneSolutions Complete 7.5M with 100,000 Local Minutes	$2,976.75	$13,752.60
OneSolutions Complete 9.0M with 100,000 Local Minutes	$3,519.18	$16,258.62
OneSolutions Complete 10.5M with 100,000 Local Minutes	$3,929.31	$18,153.42
OneSolutions Complete 12.0M with 100,000 Local Minutes	$4,207.14	$20,598.32

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

I. OneSolutions Complete, (Cont'd.)

Flexible Pricing Ranges

Service Areas excluding Rochester

Domestic Toll – OneSolutions Complete

	Month To Month	
Call Packs	Minimum	Maximum
1000 Package	$33.08	$152.84
2500 Package	$79.93	$369.28
5000 Package	$154.35	$713.10
7500 Package	$223.26	$1,031.42
10000 Package	$286.65	$1,324.34
15000 Package	$429.98	$1,986.52
25000 Package	$716.63	$3,310.82
35000 Package	$1,003.28	$4,635.16
50000 Package	$1,433.25	$6,621.62
75000 Package	$2,149.88	$9,932.46
100000 Package	$4,458.51	$12,224.52

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES

SECTION 2 TELEPHONE SURCHARGES

A. Local Service

.1 State Gross Revenue Tax Surcharge

The State Gross Revenue Tax Surcharge rate to be charged is as follows:

Bill Date Period	Gross Revenue Tax Surcharge
January 1, 1997 - September 30, 1998	4.1546%

Period	Services Provided For Resale*	IntraLATA Toll and RCP Service	All Other Service
10/1/1998	.7557%	3.8870%	4.1149%
1/1/2000	.7557%	3.0919%	3.3198%
7/1/2000	.3764%	2.8273%	2.9405%

2. Metropolitan Commuter Transportation District Tax Surcharge

Period	Services Provided For Resale*	IntraLATA Toll and RCP Service	All Other Service
10/1/1998	.1277%	.6890%	.73%

* To qualify for this rate, resellers must either be included in the list of resellers that the New York State Department of Taxation and Finance publishes called "Publication 41, Treatment of Sales for Resale under sec. 186(e) of the Tax Law," or must possess and provide to the underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 2 TELEPHONE SURCHARGES, (Cont'd.)

Toll Service

Gross Revenue Tax Surcharge *

January 1, 1997 - September 30, 1998	3.6%
October 1, 1998	3.3592%
January 1, 2000 +	2.5641%

2. Metropolitan Commuter Transportation District Tax Surcharge *

January 1, 1997 and beyond	0.5986%

* These Charges are not applicable to services provided for resale to telecommunications companies possessing a Certificate of Public Convenience and Necessity issued by the Public Service Commission.

C. Public Pay Telephone Surcharge

Rate per Call:	$0.65

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 3 - CONNECTION CHARGES

3.2 RESTORAL CHARGE

Business	$100.00

3.3 SERVICE ORDER AND CHANGE CHARGES

To install a network access line:	$50.00
Moves, Adds, Changes (MAC Charge)	$25.00
Upgrade/Downgrade of Service	
BBL, Analog PBX Trunk, Centrex to Netflex DS1, PRI	$250.00
BBL, Analog PBX Trunk to Centrex, per line	$10.00
Add Voice Calling Features, per feature	$5.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 3 - CONNECTION CHARGES (Cont'd.)

3.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Per Line	$ 5.00

3.5 PREMISE WORK CHARGES

Dispatch Charge (No trouble found)	
Dispatch to CO	$ 99.00
Dispatch to Customer Premises	$150.00
Missed Appointment Fee	$ 99.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 4 - REGIONAL CALLING

4.5 CALL CHARGES

4.5.1 Usage Charges

Home Region Calling (NYC-NYC)

Initial 3 Minute	Each Add'l Minute
$.0800	$.0130

Regional Calling

New York City to:	Initial Minute Period	Ea Add'l Minute Period
Nassau	$0.137	$0.046
W. Suffolk	$0.137	$0.099
E. Suffolk	$0.137	$0.122
L. Westchester	$0.137	$0.046
U. Westchester	$0.137	$0.100
Rockland	$0.137	$0.098

All Other

Mileage		
0-8	$0.149	$0.040
9-13	$0.193	$0.059
14-44	$0.200	$0.126
45+	$0.200	$0.156

Non-Day Rates-A discount of 40% applies per call made in the Evening Rate period and a discount of 65% applies per call made in the Night Rate Period. The rate periods are shown in section 4.3.1.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 4 - REGIONAL CALLING, (Cont'd.)

4.5.2 Per Call Service Charges

Person to Person	$3.49
3rd Number Billed	$1.33
All other Operator Assistance	$1.58

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 5 - SUPPLEMENTAL SERVICES

The rates provided in Section 5 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

5.2 DIRECTORY LISTING SERVICES

	Monthly
Additional Listing, each listing	$11.50
Non-published service, each listing	$11.50
Non-directory listed service, per listing	$11.50

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 5 - SUPPLEMENTAL SERVICES, (Cont'd.)

5.3 TOLL FREE SERVICE FEATURES

5.3.1 Basic Features

All rates are per toll free number.

Feature	NRC	MRC	Change Fee
Area Code Selection	$195.00	$0.00	$50.00
Area Code Exchange Selection	$195.00[1]	$0.00	$50.00
Real Time ANI	$5.00	$29.70	$0.00
Per NPA NXX delivered	$0.02		
800 Directory Listing	$0.00	$59.35	$0.00
800 Vanity Number	N/A	$59.35	N/A
800 Ring To Number Change	N/A	N/A	$10.00

[1] Per NPA selected at the NXX level

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 5 - SUPPLEMENTAL SERVICES, (Cont'd.)

5.3 TOLL FREE SERVICE FEATURES, (Cont'd.)

5.3.2 Enhanced Features

All rates are per feature, per routing plan set[1], per toll free number

1. Nonrecurring charges

Feature	NRC	Change Fee
Area Code Routing	$195.00	$195.00
Area Code Exchange Routing	$195.00	$195.00
Call Allocation	$195.00	$195.00
Time of Day Routing	$195.00	$195.00
Day of Week Routing	$195.00	$195.00
Day or Year Routing	$195.00	$195.00
Command Routing	$95.00	N/A

2. Monthly Recurring Charges

Routing Plan Sets	MRC
1 to 3 Routing Plans	$148.42
4 to 12 Routing Plans	$1,172.47
13 to 99 Routing Plans	ICB

[1] 1-3 routing plans is one set with one MRC.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 5 - SUPPLEMENTAL SERVICES, (Cont'd.)

5.4 CRITICAL FACILITIES ADMINISTRATION SERVICE [1]

Service Order Charge per Circuit: Individual Case Basis (ICB)

[1] Filed in compliance with the Order Directing Filings Concerning Critical Facilities Administration and Telecommunications Service Priority Services and Requesting Public Comment on this National Security Program issued by the New York Public Service Commission in Case 03-C-0922 dated June 15, 2005.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

The rates provided in Section 6 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

6.2.2 NetServe Business Line*

A. On-Net Service

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2 -Year Term	3-Year Term	5-Year Term
NetServe Business Line							
Measured	$50.00	$10.00	$51.44	$33.22	$31.56	$30.12	ICB
Initial 3 min.or fraction thereof			$0.05	$0.05	$0.05	$0.05	ICB
Ea. Add'l min. or fraction thereof			$0.0085	$0.0085	$0.0085	$0.0085	ICB
Flat Rate	ICB	ICB	ICB	ICB	ICB	ICB	ICB
Business Line Value Package			$34.07	$26.04	$26.04	$26.04	ICB
Security Package			$26.56	$20.29	$20.29	$20.29	ICB
NetServe DPA Service	$95.00	$10.00	$90.37	$65.75	$61.97	$60.01	ICB
Initial 3 min.or fraction thereof			$0.05	$0.05	$0.05	$0.05	ICB
Ea. Add'l min. or fraction thereof			$0.0085	$0.0085	$0.0085	$0.0085	ICB
Remote Call Forwarding							
Measured Rate							
Per Initial or Add'l Path	$12.75		$46.76	$33.96	$32.14	$29.18	ICB
Flat Rate	ICB		ICB	ICB	ICB	ICB	ICB

*This service is only available via 2 or more lines.

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES

6.2.2 NetServe Business Line*, (Cont'd.)

B. Off-Net Service

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5 Year Term
NetServe Business Line							
Measured	$50.00	$10.00	$51.44	$39.29	$39.29	$39.29	ICB
Initial 3 min.or fraction thereof			$0.07	$0.07	$0.07	$0.07	ICB
Ea. Add'l min. or fraction thereof			$0.012	$0.012	$0.012	$0.012	ICB
Business Line Value Package			ICB	ICB	ICB	ICB	ICB
Security Package			ICB	ICB	ICB	ICB	ICB
NetServe DPA Service	ICB	ICB	ICB	ICB	ICB	ICB	ICB
Initial 3 min.or fraction thereof			ICB	ICB	ICB	ICB	ICB
Ea. Add'l min. or fraction thereof			ICB	ICB	ICB	ICB	ICB
Remote Call Forwarding							
Measured Rate							
Per Initial or Add'l Path	$50.00		$59.23	$45.26	$45.26	$45.26	ICB

*This service is only available via 2 or more lines.

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.3 RealBusiness $ense BBL Service

A. On-Net

	Month-to Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$74.71	$57.11	$54.73	$52.34
Unlimited Local and IntraLATA Plan:	$95.06	$72.61	$69.67	$66.70
Unlimited Local, Intrastate, Interstate Plan:	$128.53	$98.26	$95.24	$92.27
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.070	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.080	$0.060	$0.060	$0.060
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$5.00	$5.00	$5.00	$5.00
Monthly Recurring Charge	$31.63	$18.11	$18.11	$18.11

B. Off Net - Not Available

[1] This charge is waived when the feature package is ordered with initial service order.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.4 Netflex T-1 Service with DID

A. On-Net

	Non Recurring (New) (1)(2)(3)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Netflex T-1 Service With DID						
Measured Service	$395.00	$1,558.36	$1,191.05	$1,131.50	$1,071.96	$1,012.37
DID Group of 20	$0.00	$17.46	17.46	$17.46	$17.46	$17.46
DID Group of 100	$0.00	$45.19	$34.52	$34.52	$34.52	$34.52
DID Individual						
Ported	$0.00	$1.07	$0.76	$0.76	$0.76	$0.76
New	ICB	ICB	ICB	ICB	ICB	ICB
Outbound Caller ID		$155.86	$119.11	$119.11	$119.11	$119.11
Call Forward on Trunks	$39.95(4)	$62.17	$47.51	$47.51	$47.51	$47.51

B. Off-Net

	Non Recurring (New) (1)(2)(3)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Netflex T-1 Service With DID						
Measured Service	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 100	ICB	ICB	ICB	ICB	ICB	ICB
DID Individual						
Ported	ICB	ICB	ICB	ICB	ICB	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
(4) Non-recurring charge is waived when feature is ordered with initial installation of service.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.5 ISDN PRI

A. On-Net

	Non Recurring (New) (1)(2)(3)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Netflex T-1 Service With DID						
Measured Service	$500.00	$2,649.23	$2,024.77	$1,846.09	$1,655.54	ICB
DID Group of 20	$0.00	$17.46	$17.46	$17.46	$17.46	ICB
DID Group of 100	$0.00	45.18	$34.52	$34.52	$34.52	ICB
DID Individual						
Ported	$0.00	$1.07	$0.76	$0.76	$0.76	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB
Caller ID Name	$25.00(4)	$155.86	$119.11	$119.11	$119.11	ICB
Call Forward on Trunks	$39.95(4)	$62.12	$47.51	$47.51	$47.51	ICB

B. Off-Net

	Non Recurring (New) (1)(2)(3)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
ISDN PRI						
Measured Service	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB	ICB	ICB	ICB	ICB	ICB
DID Group of 100	ICB	ICB	ICB	ICB	ICB	ICB
DID Individual						
Ported	ICB	ICB	ICB	ICB	ICB	ICB
New	ICB	ICB	ICB	ICB	ICB	ICB
Caller ID Name	ICB	ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
(4) Non-recurring charge is waived when feature is ordered with initial installation of service.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.6 NetServe PBX Trunk

A. On-Net Service

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
NetServe PBX Trunk							
Measured service, per month	$50.00	$10.00	$43.48	$33.22	$31.56	$30.12	$29.42
Security Package			$26.56	$20.29	$20.29	$20.29	$20.29

B. Off-Net Service

	Non Recurring (New) (1)(2)(3)	Non Recurring (Ported)	Month To Month	1-Year Term	2-Year Term	3-Year Term	5-Year Term
NetServe PBX Trunk							
Measured service, per month	$50.00	$10.00	$51.44	$39.29	$39.29	$39.29	ICB
Security Package			ICB	ICB	ICB	ICB	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.7 Integrated T-1

A. On-Net Service

	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Integrated T-1 (Analog) Standard**					
Nonrecurring Charge	$525.00	$525.00	$525.00	$525.00	ICB
Measured Service	$1287.56	$1,131.50	$1,131.50	$1,131.50	ICB
Bandwidth Charge					
128 Kbps	$299.21	$228.70	$228.70	$228.70	ICB
256 Kbps	$451.91	$345.40	$345.40	$345.40	ICB
384 Kbps	$536.08	$409.69	$409.69	$409.69	ICB
512 Kbps	$682.57	$521.66	$521.66	$521.66	ICB
768 Kbps	$994.24	$759.89	$759.89	$759.89	ICB
Flexible					
Nonrecurring Charge	$699.00	$699.00	$500.00	$500.00	ICB
Voice Line, per line (minimum 8 lines)	$78.92	$60.32	$56.15	$55.55	ICB
Bandwidth Charge (minimum 256 Kbps)					
256 Kbps	$670.12	$512.16	$512.16	$512.16	ICB
384 Kbps	$981.79	$750.35	$750.35	$750.35	ICB
512 Kbps	$1,196.82	$914.74	$914.74	$914.74	ICB
768 Kbps	$1,795.25	$1,372.06	$1,372.06	$1,372.06	ICB

(1) Applies for the initial installation (new).
(2) Charge applies per line, per trunk, per feature, per package.
(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

** Effective July 8, 2006 this service is grandfathered and available to existing Customers only.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.7 Integrated T-1, (Cont'd.)

A. On-Net Service, (Cont'd.)

	Month To Month	1 Year	2 Year	3 Year	5 Year
NetflexXtra T1 (Digital)					
Standard**					
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	ICB
Measured Service	$1,714.21	$1,310.15	$1,179.11	$1,071.96	ICB
Bandwidth Charge					
128 Kbps	$299.20	$228.70	$228.70	$228.70	ICB
256 Kbps	$451.93	$345.40	$345.40	$345.40	ICB
384 Kbps	$536.08	$409.69	$409.69	$409.69	ICB
512 Kbps	$682.57	$521.66	$521.66	$521.66	ICB
768 Kbps	$994.24	$759.89	$759.89	$759.89	ICB
Flexible					
Nonrecurring Charge	$525.00	$525.00	$525.00	$525.00	ICB
Measured per channel (minimum of 8 channels)	$96.70	$73.88	$67.72	$63.91	ICB
Bandwidth Charge (minimum 256 Kbps)					
256 Kbps	$670.12	$512.16	$512.16	$238.22	ICB
384 Kbps	$981.79	$750.35	$750.35	$357.32	ICB
512 Kbps	$1,196.82	$914.74	$914.74	$452.60	ICB
768 Kbps	$1,795.25	$1,372.06	$1,372.06	$655.09	ICB

[1] Charge applies only if feature is ordered after initial installation of service.

** Effective July 8, 2006 this service is grandfathered and available to existing Customers only.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.7 Integrated T-1, (Cont'd.)

A. On-Net Service, (Cont'd.)

	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetflexXtra T1 (Digital) (Continued)					
Supplementary Services					
Direct Inward Dialing					
Group of 20 Numbers					
Nonrecurring	$0.00	$0.00	$0.00	$0.00	ICB
Monthly	$17.46	$17.46	$17.46	$17.46	ICB
Group of 100 Numbers					
Nonrecurring	$0.00	$0.00	$0.00	$0.00	ICB
Monthly	$45.18	$34.52	$34.52	$34.52	ICB
Individual Numbers, Ported					
Nonrecurring	$0.00	$0.00	$0.00	$0.00	ICB
Monthly, per number	$1.07	$0.76	$0.76	$0.76	ICB
Individual Numbers, New					
Nonrecurring	ICB	ICB	ICB	ICB	ICB
Monthly, per number	ICB	ICB	ICB	ICB	ICB
Outbound Caller ID Number, per month	$155.86	$119.11	$119.11	$119.11	ICB
Call Forward on Trunks					
Nonrecurring Charge [1]	$39.95	$39.95	$39.95	$39.95	ICB
Monthly Recurring Charge	$62.17	$47.51	$47.51	$47.51	ICB

[1] Charge applies only if feature is ordered after initial installation of service.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.8 Integrated ISDN PRI

A. On-Net Rates

	Month-to Month	1 Year Term	2 Year Term	3 Year Term
Integrated ISDN PRI				
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00
Voice Service, per month	$2,025.86	$1,548.36	$1,417.33	$1,310.15
Bandwidth Charge, per month				
128 Kbps	$299.21	$228.70	$228.70	$228.70
256 Kbps	$451.93	$345.40	$345.40	$345.40
384 Kbps	$536.08	$409.69	$409.69	$409.69
512 Kbps	$682.57	$521.66	$521.66	$521.66
768 Kbps	$931.88	$712.26	$712.26	$712.26
Supplementary Services				
Inbound Caller ID Name & Number				
Nonrecurring Charge [1]:	$25.00	$25.00	$25.00	$25.00
Monthly:	$155.86	$119.11	$119.11	$119.11
Direct Inward Dialing				
Group of 20 Numbers				
Nonrecurring Charge:	N/A	N/A	N/A	N/A
Monthly:	$17.46	$17.46	$17.46	$17.46
Group of 100 Numbers				
Nonrecurring Charge:	N/A	N/A	N/A	N/A
Monthly:	$45.19	$34.52	$34.52	$34.52
Individual Numbers, Ported				
Nonrecurring Charge:	$0.00	$0.00	$0.00	$0.00
Monthly, per number:	$1.07	$0.76	$0.76	$0.76
Individual Numbers, New				
Nonrecurring Charge:	ICB	ICB	ICB	ICB
Monthly, per number:	ICB	ICB	ICB	ICB
Call Forward on Trunks				
Nonrecurring Charge [1]:	$39.95	$39.95	$39.95	$39.95
Monthly recurring Charge:	$62.17	$47.51	$47.51	$47.51

[1] Nonrecurring charge is only applicable when feature is added post-installation of service.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.9 Custom Calling Features

A. On-Net Service

Custom Calling Features	Per Month	
Auto Call Back	$8.92	
Auto Re-Call	$8.92	|
Call Block	$4.45	
Call Forward Variable		
Initial path:	$13.33	
Addl. paths, each	$13.33	
Call Forward Busy/No Answer		
Initial path:	$8.92	
Addl. paths, each	$8.92	|
Call Trace	$2.96	|
Call Transfer Deluxe	$11.87	|
Call Waiting	$20.77	|
Caller ID	$19.30	|
Caller ID with Name	$22.26	|
Deny Termination	$7.43	|
Distinctive Ring	$14.83	|
Remote Activation of CF	$5.94	|
Ring Mate	$14.83	|
Selective Call Acceptance	$14.83	|
Selective Call Forwarding	$14.83	|
Selective Call Rejection	$14.83	|
Selective Distinctive Ring	$14.83	|
Speed Dial (30)	$19.30	|
Three-Way Calling	$13.33	|
Caller ID Blocking*	$0.00	

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.9 Custom Calling Features, (Cont'd.)

B. Off-Net Service

Custom Calling Features	Per Month	
Auto Call Back	$11.11	
Auto Re-Call	$11.11	
Call Block	ICB	
Call Forward Variable	$17.65	
Call Forward Busy/No Answer	$11.71	|
Call Trace	$4.45	
Call Transfer Deluxe	ICB	
Call Waiting	$32.48	
Caller ID	$23.58	|
Caller ID with Name	$26.56	
Deny Termination	ICB	
Distinctive Ring	$21.50	
Remote Activation of CF	$7.43	|
Ring Mate	$31.18	
Selective Call Acceptance	ICB	
Selective Call Forwarding	ICB	
Selective Call Rejection	ICB	
Selective Distinctive Ring	ICB	
Speed Dial (30)	$29.52	
Three-Way Calling	$17.65	
Caller ID Blocking	$0.00	

* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.10 RealBusiness Integrated DSL

A. On-Net Rates

	Month-to Month	1 Year Term	2 Year Term	3 Year Term
Integrated DSL Service				
Nonrecurring Charge:	$75.00	$75.00	$75.00	$75.00
Monthly Recurring Charge:	$108.91	$83.24	$78.48	$71.32
Local Business Line Service [1]				
Nonrecurring Charge				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Measured Rate Line, per month:	$35.80	$27.38	$25.58	$23.70
Local Usage				
Initial 3 minutes:	$0.050	$0.050	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085	$0.0085	$0.0085

[1] Rates for Business Line service are applicable to new Customers and to existing Customers who re-sign a term agreement of equal or longer duration as the term agreement currently in effect for their stand alone Business Line service. Months expired on a Customer's current term agreement will be credited to the new term agreement.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

A. On-Net Rates, (Cont'd.)

	1 Year Term	2 Year Term	3 Year Term
Long Distance Service			
Direct Dial Outbound Service			
IntraLATA, per minute:	$0.050	$0.050	$0.050
InterLATA, per minute:	$0.050	$0.050	$0.050
Inbound Toll-Free Service			
IntraLATA, per minute:	$0.060	$0.060	$0.060
InterLATA, per minute:	$0.060	$0.060	$0.060

Additional DSL Fees	
Cancellation Fee:	$49.00
Circuit Disconnect Fee:	$250.00
Missed Appointment Fee	$99.00
Speed Upgrade/Downgrade	
With Dispatch:	$199.00
No Dispatch:	$99.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.11 RealBusiness $ense Integrated DSL

A. On Net

	Month-to Month	1 Year Term	2 Year Term	3 Year Term
Integrated DSL Service				
Nonrecurring Charge, per line:	$75.00	$75.00	$75.00	$75.00
Monthly Recurring Charge, per line:	$108.91	$83.24	$78.48	$71.32
Business Line Service				
Nonrecurring Charges, per line				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$74.71	$57.11	$54.73	$52.34
Unlimited Local and IntraLATA Plan:	$95.06	$72.61	$70.31	$66.70
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	$128.53	$98.64	$95.24	$92.27
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.050	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060	$0.060
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$5.00	$5.00	$5.00	$5.00
Monthly Recurring Charge	$31.63	$18.11	$18.11	$18.11
Additional DSL Fees				
Cancellation Fee:	$49.00			
Circuit Disconnect Fee:	$250.00			
Missed Appointment Fee	$99.00			
Speed Upgrade/Downgrade				
With Dispatch:	$199.00			
No Dispatch:	$199.00			

B. Off Net - Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.12 RealBusiness $ense Flexible Integrated T-1 Service

A. On Net

	Month-to Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
T-1 Line:	$500.00	$500.00	$500.00	$500.00
Voice Line, per line				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Bandwidth Charge, per month				
128 kbps:	$557.90	$426.40	$378.77	$331.12
256 kbps:	$589.06	$450.19	$402.56	$354.92
384 kbps:	$620.23	$474.06	$426.40	$378.77
512 kbps:	$651.38	$497.87	$450.19	$402.56
768 kbps:	$776.08	$593.12	$545.48	$497.87
1,024 kbps	$963.07	$736.06	$688.40	$640.79
Voice Line, per month, per line				
Unlimited Local Only Plan:	$119.27	$84.67	$82.32	$79.92
Unlimited Local and IntraLATA Plan:	$131.12	$100.22	$97.25	$94.24
Unlimited Local, Intrastate & Interstate Plan:	$164.62	$125.83	$122.83	$119.86
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.050	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060	$0.060
Great 8 Feature Package, per line				
Nonrecurring Charge [1]:	$5.00	$5.00	$5.00	$5.00
Monthly Recurring Charge	$31.63	$18.11	$18.11	$18.11

B. Off Net - Not Available

[1] This charge is waived when the feature package is ordered with initial service order.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.13 Unlimited Savings

A. On Net

Unlimited Savings

Nonrecurring Charges

Installation, all Terms	
Per Netflex or PRI	$499.00
Change Calling Plan	$100.00

Monthly Recurring Charges

	Month-to-Month	1-Year Term	2-Year Term	3-Year Term
Netflex T1 or ISDN PRI				
Local Only	$2,178.61	$1,665.08	$1,426.85	$1,307.72
Local & Long Distance				
Plan A	$3,564.42	$2,355.85	$2,260.55	$2,141.47
Plan B	$4,484.94	$3,427.80	$3,022.82	$2,617.90
Plan C	$6,631.67	$5,214.35	$4,404.42	$3,570.67
Plan D	$8,225.02	$6,286.27	$5,357.24	$4,880.82
NetflexXtra Flexible Integrated T1				
(8 voice channel minimum)				
Local Only, per channel	$129.50	$99.00	$96.60	$94.24
Local & Long Distance				
Plan A, per channel	$308.56	$235.85	$188.20	$140.54
Plan B, per channel	$464.39	$354.92	$307.28	$259.63
Plan C, per channel	$776.08	$593.12	$545.48	$497.87
Plan D, per channel	$931.88	$712.26	$664.60	$616.96
Bandwidth				
128 kbps	$557.90	$426.40	$378.77	$331.12
256 kbps	$589.06	$450.19	$402.56	$354.92
384 kbps	$620.23	$474.06	$426.40	$378.77
512 kbps	$651.38	$497.87	$450.19	$402.56
768 kbps	$776.08	$593.12	$545.48	$497.87
1.024 Mbps	$963.07	$736.06	$688.40	$640.79

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, CONT'D.

6.2.13 Unlimited Savings, (Cont'd.)

A. On Net (Cont'd.)

Unlimited Savings, (Cont'd.)

Monthly Recurring Charges (Cont'd.)

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Integrated ISDN PRI				
(11 voice channel minimum)				
Local Only	$1,792.10	$1,369.69	$1,250.58	$1,131.50
Local & Long Distance				
Plan A	$2,300.44	$1,846.09	$1,726.99	$1,607.90
Plan B	$3,724.46	$2,846.56	$2,727.46	$2,608.37
Plan C	$5,906.16	$4,514.02	$4,394.90	$4,275.79
Plan D	$7,215.18	$5,514.48	$5,395.37	$5,276.27
Bandwidth				
128 kbps	$557.90	$426.40	$378.77	$331.12
256 kbps	$589.06	$450.19	$402.56	$354.92
384 kbps	$620.23	$474.06	$426.40	$378.77
512 kbps	$651.38	$497.87	$450.19	$402.56
768 kbps	$776.08	$593.12	$545.48	$497.87

Usage In Excess of Plan Allowances

	Init. Increment	Add'l. Increment	Rate per Increment
Local	1 minute	1 minute	$0.017
IntraLATA	30 seconds	1 second	$0.040
InterLATA	6 seconds	6 seconds	$0.040
Inbound IntraLATA	30 seconds	1 second	$0.040
Inbound InterLATA	6 seconds	6 seconds	$0.040

B. Off Net - Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 7 - PUBLIC TELEPHONE SERVICES

The rates provided in Section 7 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

7.2 Public Access Line (PAL) Service

7.2.1 Public Access Line

Monthly	$21.49
Touch Tone Service	$ 6.38
Public Access Line Credit	
Contingent upon billed amount of $75 or more	20%
Public Access Line Curb-A-Charge Service	
Originating Number Screening	
Operator Screening, Monthly per line equipped	$2.23
Direct Dialed Screening, Monthly per line equipped	$1.06
Terminating Number Screening	
Options A, B or C, Monthly per line equipped, each	$2.02

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 9- TOLL AND OPERATOR SERVICES

9.1.1 Flat Rate Outbound Service

InterLATA calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds. IntraLATA calls are billed in one (1) second increments after an initial period, for billing purposes, of thirty (30) seconds.

		Rate Per Minute
Through	On-Net local exchange service	
	InterLATA	$0.065
	IntraLATA	$0.050
Through	Off-Net local exchange service	
	InterLATA	$0.08
	IntraLATA	$0.08

9.1.2 Flat Rate Inbound Service

InterLATA calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds. IntraLATA calls are billed in one (1) second increments after an initial period, for billing purposes, of thirty (30) seconds.

		Rate Per Minute
Through	On-Net local exchange service	
	InterLATA	$0.065
	IntraLATA	$0.065
Through	Off-Net local exchange service	
	InterLATA	$0.09
	IntraLATA	$0.09

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 9 - TOLL AND OPERATOR SERVICES, (Cont'd.)

9.2.2 Long Distance Operator Assistance Usage Charges

OPERATOR CALLS	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Add'l Period	Initial Period	Add'l Period	Initial Period	Add'l Period
0 - 10 Miles	$0.89	$0.89	$0.89	$0.89	$0.89	$0.89
11 - 22 Miles	$0.89	$0.89	$0.89	$0.89	$0.89	$0.89
23 - 55 Miles	$0.89	$0.89	$0.89	$0.89	$0.89	$0.89
56 - 124 Miles	$0.89	$0.89	$0.89	$0.89	$0.89	$0.89
125 - 292 Miles	$0.89	$0.89	$0.89	$0.89	$0.89	$0.89
Over 292 Miles	$0.89	$0.89	$0.89	$0.89	$0.89	$0.89

9.2.3 Per Call Service Charges

The following surcharges will be applied in addition to the applicable rates in Sections 6 and 9.2.2 or this Rate Schedule.

Operator Services – Operator Handled Calls	Per Use Charge
Customer Dialed Calling Card	$4.99
Operator Must Dial Calling Card	$4.99
Operator Dialed Calling Card	$4.99
Collect - Automated	$4.99
Collect – Operator Handled	$6.50
Third Party - Automated	$4.99
Third Party – Operator Handled	$9.99
Sent Paid – Non-Coin – Automated	$4.99
Sent Paid – Non-Coin – Operator	$9.99
Person-to-Person	$9.99
Operator Dialed Surcharge	$2.15
General Assistance	$1.99

9.3.4 Busy Line Verification and Interrupt Service

Busy Line Verification:	$9.99
Busy Line Verification w/Interrupt	$9.99

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 9 - TOLL AND OPERATOR SERVICES, (Cont'd.)

9.4	Directory Assistance	
	Local, per query	$1.99
	IntraLATA, per query	$1.99
9.5	Operator Call Completion	
	Per each call dialed and completed	$0.35
9.6	National Directory Assistance Service	$1.99

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 10 - CENTREX SERVICES**

***Services in this Section are granfathered and available to existing Customers at existing locations only. Services are not available for new installations.*

The rates provided in Section 10 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

10.1 NetServe Centrex

	Non-Recurring Charge	Month To Month	1 Year	2 Year	3 Year	5 Year
Standard System	$50.00	$47.51	$36.32	$34.52	$33.36	$32.14
Centrex Premium Bundle		$46.56	$35.58	$35.58	$35.58	$35.58
Optional Features						
Auto Call Back		$8.92	$6.80	$6.80	$6.80	$6.80
Auto Re-Call		$8.92	$6.80	$6.80	$6.80	$6.80
Caller ID		$19.30	$14.72	$14.72	$14.72	$14.72
Caller ID with Name		$22.26	$17.00	$17.00	$17.00	$17.00
Deny Termination		$7.46	$5.64	$5.64	$5.64	$5.64
Remote Activation of CF		$5.94	$4.54	$4.54	$4.54	$4.54
Ring Mate		$14.83	$11.34	$11.34	$11.34	$11.34
Selective Call Acceptance		$14.83	$11.34	$11.34	$11.34	$11.34
Selective Call Forwarding		$14.83	$11.34	$11.34	$11.34	$11.34
Selective Call Rejection		$14.83	$11.34	$11.34	$11.34	$11.34
Selective Distinctive Ring		$14.83	$11.34	$11.34	$11.34	$11.34

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 10 - CENTREX SERVICES

10.2 RealBusiness $ense Centrex Service

A. On Net

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Voice Lines				
Nonrecurring Charges, per line				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge, per line				
Unlimited Local Only Plan:	$93.41	$71.39	$69.01	$66.64
Unlimited Local and IntraLATA Plan:	$103.58	$79.21	$76.80	$74.40
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	$137.05	$104.75	$102.37	$99.98
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.050	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060	$0.060
Integrated DSL Option				
Nonrecurring Charge, per line:	$75.00	$75.00	$75.00	$75.00
Monthly Recurring Charge, per line:	$108.91	$83.24	$78.48	$71.39

B. Off Net

Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 10 CENTREX SERVICES

10.3 RealBusiness $ense Flexible Integrated T-1 with Centrex Service

A. On Net

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
T-1 Line:	$500.00	$500.00	$500.00	$500.00
Voice Line, per line				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Bandwidth Charge, per month				
128 kbps:	$557.90	$426.40	$378.77	$331.12
256 kbps:	$589.06	$450.19	$402.56	$354.92
384 kbps:	$620.23	$474.06	$426.40	$378.77
512 kbps:	$651.38	$497.87	$450.19	$402.56
768 kbps:	$776.08	$593.12	$545.48	$497.87
1,024 kbps	$963.07	$736.06	$688.40	$640.79
Voice Line, per line, per month				
Unlimited Local Only Plan:	$133.31	$101.88	$99.48	$97.13
Unlimited Local and IntraLATA Plan:	$139.67	$106.78	$104.39	$102.00
Unlimited Local, Intrastate & Interstate Plan:	$173.15	$132.35	$129.92	$127.57
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	$0.050	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060	$0.060

B. Off Net - Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 10 - CENTREX SERVICES

10.4 RealBusiness Integrated DSL with Centrex

A. On Net

	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line				
Integrated DSL Service	$75.00	$75.00	$75.00	$75.00
Voice Lines				
New Line:	$50.00	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charges				
Measured Rate Voice Line, per line:	$47.51	$36.32	$34.52	$33.36
Integrated DSL Service, per line:	$108.91	$83.24	$78.48	$71.32
Usage Charges:				
Local Usage, per minute:				
Initial 3 minutes:	$0.050	$0.050	$0.050	$0.050
Each additional minute:	$0.0085	$0.0085	$0.0085	$0.0085
IntraLATA and InterLATA Toll Usage				
Direct Dial Outbound, per minute:	$0.050	$0.050	$0.050	$0.050
Inbound Toll-Free, per minute:	$0.060	$0.060	$0.060	$0.060
Additional DSL Fees				
Cancellation Fee:		$49.00		
Circuit Disconnect Fee:		$250.00		
Missed Appointment Fee		$99.00		

B. Off Net - Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES

SECTION 12 - PRESUBSCRIBED INTEREXCHANGE LONG DISTANCE (PILD) CHARGE

12.1 Rates

	Monthly Recurring Charge
Per presubscribed multi-line business Customer line	$4.31
Per ISDN-PRI or T-1 facility	$21.55
Per Centrex line	$0.47

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 13 - INSTATE ACCESS RECOVERY FEE (IARF)

13.1 Rates

	Monthly Recurring Charge
Per single line business line	$3.75

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES

The rates provided in Section 15 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

15.1 Conversent Communications of New York, LLC Features

Monthly recurring charges for Conversent Communications of New York, LLC Features are set forth below. Any non-recurring charges associated with adding or removing features on a Customer's service are covered in the Conversent Communications of New York, LLC Miscellaneous Charges section of this service guide.

Service Areas excluding Rochester

Conversent Communications of New York, LLC Analog Voice Features

	Monthly Recurring Charge
Caller ID Name and Number	$8.74
Call Waiting with Caller ID Name & Number	$47.50
Direct Line Connect	$7.46
Call Forward Busy	$8.92
Call Forward Busy/No Answer	$14.83
Call Forward No Answer	$8.92
Call Forward Variable (All Calls)	$18.53
Call Return	$13.33
Call Transfer	$11.87
Call Waiting and Cancel Call Waiting	$26.74
Caller ID Number	$25.24
Continuous Redial	$13.33
Distinctive Ring	$23.74
Enhanced Speed Dialing (30)	$26.74
Speed Dialing (8)	$17.81
Call Forwarding Remote Access	$4.45
Three-Way Calling	$17.81

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.1 Conversent Communications of New York, LLC Features, (Cont'd.)

Conversent Communications of New York, LLC Digital and PRI Voice Features

	Monthly Recurring Charge
Caller ID Name and Number	$148.42
NFAS Backup D Channel	$148.42
DID Individual Number	$0.30
DID Block of 20 Numbers	$17.46
DID Block of 50 Numbers	$15.56
DID Block of 100 Numbers	$31.19
Call Forward on Trunks	$59.32
Two B Channel Transfer	$148.42

Conversent Communications of New York, LLC Blocking Features

	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.2 Conversent Communications of New York, LLC Pay Per Use Features

Service Areas excluding Rochester

Conversent Communications of New York, LLC Pay Per Use Features

	Per Use Charge
Cancel Call Waiting	$0.00
Per Call Return	$0.75
Continuous Redial	$0.75
Per Call ID Blocking	$0.00
Per Call Display	$0.00
Call Trace	$1.50
Anonymous Call Rejection	$0.00

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.3 Conversent Communications of New York, LLC Directory Listings

Service Areas excluding Rochester

Conversent Communications of New York, LLC Directory Listings

	Monthly Recurring Charge
Additional White Page Listing	$17.46
Non Published (private)	$17.46
Non-Directory Listed (semi-private)	$17.46
National Toll-Free Directory Listing	$59.35
State Directory Toll-Free Assistance Listing	$59.35
Call Intercept	$0.00

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.4 Conversent Communications of New York, LLC Operator Services and Directory Assistance

15.4.1 Operator Services

Service Areas excluding Rochester

Intrastate Usage Rate, per minute: $0.89

Operator Services – Operator Handled Calls	Per Use Charge
Customer Dialed Calling Card	$4.99
Operator Must Dial Calling Card	$4.99
Operator Dialed Calling Card	$4.99
Collect - Automated	$4.99
Collect – Operator Handled	$6.50
Third Party - Automated	$4.99
Third Party – Operator Handled	$9.99
Sent Paid – Non-Coin – Automated	$4.99
Sent Paid – Non-Coin – Operator	$9.99
Person-to-Person	$9.99
Operator Dialed Surcharge	$2.15
General Assistance	$1.99

Busy Line Verification Service

	Per Use Charge
Busy Line Verification Service	$9.99
Emergency Line Interrupt with Busy Line Verification Service	$9.99

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.4 Conversent Communications of New York, LLC Operator Services and Directory Assistance (Cont'd.)

15.4.2 Directory Assistance

Service Areas excluding Rochester

Directory Assistance

	Per Listing
Local Directory Assistance	$1.99
National Directory Assistance	$1.99
Toll-Free Directory Assistance	$0.00

Directory Assistance Call Completion

	Per Request
Local Directory Assistance Call Completion	$0.35

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges

15.5.1 Installation

Service Areas excluding Rochester

	Non-Recurring Charge
OneSolutions Essential Install Charge 1 yr	$249.00
OneSolutions Essential Install Charge 2 yr	$199.00
OneSolutions Essential Install Charge 3 yr	$149.00
OneSolutions Enhanced Install Charge 1 yr	$599.00
OneSolutions Enhanced Install Charge 2 yr	$399.00
OneSolutions Enhanced Install Charge 3 yr	$199.00
OneSolutions Essential Additional Line Charge	$39.00
OneSolutions Enhanced Additional Line Charge	$39.00
Business Line Install Charge 1 yr	$43.00
Business Line Install Charge 2 yr	$43.00
Business Line Install Charge 3 yr	$43.00
Unlimited Local Business Line Install Charge 1 yr	$43.00
Unlimited Local Business Line Install Charge 2 yr	$43.00
Unlimited Local Business Line Install Charge 3 yr	$43.00
Unlimited Business Line Install Charge 1 yr	$43.00
Unlimited Business Line Install Charge 2 yr	$43.00
Unlimited Business Line Install Charge 3 yr	$43.00
Digital Voice Service Line Install Charge 1 yr	$599.00
Digital Voice Service Line Install Charge 2 yr	$399.00
Digital Voice Service Line Install Charge 3 yr	$199.00

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges (Cont'd.)

15.5.1 Installation (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

	1 Year NRC, per circuit	2 Year NRC, per circuit	3 Year NRC, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	$999.00	$499.00	$199.00
OneSolutions Complete Install Charge 4.5M – 6.0M	$1,499.00	$999.00	$499.00
OneSolutions Complete Install Charge 7.5M – 9.0M	$1,999.00	$1,499.00	$999.00
OneSolutions Complete Install Charge 10.5M – 12.0M	$2,499.00	$1,999.00	$1,499.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.5 Conversent Communications of New York, LLC Miscellaneous Charges

15.5.2 Customer Requested Move, Add or Change (MAC)

	Non-Recurring Charge
MAC Charge, per order	$25.00

15.5.3 Service Restoration Charge

	Non-Recurring Charge
Service Restoration Charge	
Residential	$19.99
Business	$100.00

15.5.4 Digit Transposition

	Non-Recurring Charge
Digit Transposition, per DID block	$4.99

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.7 Conversent Communications of New York, LLC Toll-Free Service

Domestic Toll and Toll-Free Usage	Per Minute Rate
Domestic Toll and Toll-Free Usage, overage rate	$0.0390

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.9 Conversent Communications of New York, LLC Deferral of Service

Monthly Deferment charges Schedule by Service

- $21.00 per DS0
- $84.00 per OneSolutions Essentials bundle
- $140.00 per DS1 (Voice, DIA, Integrated, Multi T1 per T1)
- $280.00 per DS1 Point to Point
- $1,400.00 per DS3
- $2,800.00 per DS3 Point to Point

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.10 OneSolutions Essential (Cont'd.)

Service Areas excluding Rochester

Basic Monthly Recurring Charges	Monthly Recurring Charge
OneSolutions Essential 1.5Mb – initial 3 line – Month-to-Month	$445.63
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	$340.58
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	$323.93
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	$307.22
OneSolutions Essential 3Mb Upgrade – Month-to-Month	$15.58
OneSolutions Essential 3Mb Upgrade – 1 year	$11.93
OneSolutions Essential 3Mb Upgrade – 2 year	$11.93
OneSolutions Essential 3Mb Upgrade – 3 year	$11.93
OneSolutions Essential 7Mb Upgrade – Month-to-Month	$124.66
OneSolutions Essential 7Mb Upgrade – 1 year	$95.30
OneSolutions Essential 7Mb Upgrade – 2 year	$90.54
OneSolutions Essential 7Mb Upgrade – 3 year	$85.76
OneSolutions Essential Add Line – Month-to-Month	$112.21
OneSolutions Essential Add Line – 1 year	$85.76
OneSolutions Essential Add Line – 2 year	$85.76
OneSolutions Essential Add Line – 3 year	$85.76

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.11 OneSolutions Enhanced

Service Areas excluding Rochester

Basic Monthly Recurring Charges	Monthly Recurring Charge
OneSolutions Enhanced – initial 6 line – Month-to-Month	$1,667.44
OneSolutions Enhanced – initial 6 line – 1 year	$1,274.40
OneSolutions Enhanced – initial 6 line – 2 year	$1,155.30
OneSolutions Enhanced – initial 6 line – 3 year	$1,036.20
OneSolutions Enhanced Add Line – Month-to-Month	$77.90
OneSolutions Enhanced Add Line – 1 year	$59.54
OneSolutions Enhanced Add Line – 2 year	$59.54
OneSolutions Enhanced Add Line – 3 year	$59.54

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.12 Conversent Communications of New York, LLC Business Line

Service Areas excluding Rochester

Basic Monthly Recurring Charges	MRC, per line installed prior to 9/10/2009	MRC, per line installed on or after 9/10/2009
Business Line – Month-to-Month	N/A	$85.66
Business Line – 1 year	$28.89	$65.47
Business Line – 2 year	$26.53	$58.33
Business Line – 3 year	$25.35	$55.96
Unlimited Local Business Line – Month-to-Month	N/A	$135.53
Unlimited Local Business Line – 1 year	$44.22	$103.58
Unlimited Local Business Line – 2 year	$41.86	$96.42
Unlimited Local Business Line – 3 year	$40.68	$94.06
Unlimited Business Line – Month-to-Month	N/A	$190.06
Unlimited Business Line – 1 year	$63.10	$145.27
Unlimited Business Line – 2 year	$60.73	$138.10
Unlimited Business Line – 3 year	$58.38	$133.34

Local Feature Package	MRC, per line
Business Line – Local Feature Package	$23.74

Local Usage	Per Minute Rate
Local Usage, per minute rate	$0.0140

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.12 Conversent Communications of New York, LLC Business Line (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Domestic Toll Usage	1 Year Term	2 Year Term	3 Year Term
Domestic Toll Usage (interLATA), per minute rate	$0.0390	$0.0370	$0.0350
Domestic Toll Usage (intraLATA toll), per minute rate	$0.0390	$0.0370	$0.0350
Domestic Toll-Free Usage (interLATA), per minute rate	$0.0390	$0.0370	$0.0350
Domestic Toll-Free Usage (intraLATA toll), per minute rate	$0.0390	$0.0370	$0.0350

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service

Service Areas excluding Rochester

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – Month-to-Month	$1,506.89
Digital Voice Service – 1 year	$1,151.69
Digital Voice Service – 2 year	$1,046.88
Digital Voice Service – 3 year	$951.59
Digital Voice Service with Package of 100,000 Local Minutes – Month-to-Month	$2,323.46
Digital Voice Service with Package of 100,000 Local Minutes – 1 year	$1,775.78
Digital Voice Service with Package of 100,000 Local Minutes – 2 year	$1,523.28
Digital Voice Service with Package of 100,000 Local Minutes – 3 year	$1,308.91
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – Month-to-Month	$3,616.90
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 1 year	$2,764.34
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 2 year	$2,364.19
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 3 year	$2,023.54
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes –Month-to-Month	$4,695.29
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 1 year	$3,588.53
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 2 year	$3,064.46
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 3 year	$2,619.04
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes –Month-to-Month	$6,206.87
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 1 year	$4,743.83
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 2 year	$4,045.90
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 3 year	$3,452.76

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Basic Monthly Recurring Charges (Cont'd.)	MRC, per circuit
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – Month-to-Month	$7,715.39
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 1 year	$5,896.76
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 2 year	$5,027.32
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 3 year	$4,286.48
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – Month-to-Month	$9,223.85
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 1 year	$7,049.66
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 2 year	$6,006.37
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 3 year	$5,120.20

Local Usage	Per Minute Rate
Local Usage, per minute rate	$0.0140

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.13 Conversent Communications of New York, LLC Digital Voice Service (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Domestic Toll Usage	1 Year Term	2 Year Term	3 Year Term
Domestic Toll Usage (interLATA), per minute rate	$0.0390	$0.0370	$0.0350
Domestic Toll Usage (intraLATA toll), per minute rate	$0.0390	$0.0370	$0.0350
Domestic Toll-Free Usage (interLATA), per minute rate	$0.0390	$0.0370	$0.0350
Domestic Toll-Free Usage (intraLATA toll), per minute rate	$0.0390	$0.0370	$0.0350

Domestic Toll - Overage Rate	Per Minute Rate
Domestic Toll, overage rate	$0.0390

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.14 Conversent Communications of New York, LLC Remote Call Forward (RCF) Service

Service Areas excluding Rochester

Monthly Recurring Charges	MRC
RCF, per initial and additional path - Month-to-Month	$52.99
RCF, per initial and additional path – 1 year	$40.49
RCF, per initial and additional path – 2 year	$39.29
RCF, per initial and additional path – 3 year	$38.09

Local Usage	Per Minute Rate
RCF Local Usage, per minute rate	$0.0140

Domestic Toll Usage	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Domestic Toll Usage (interLATA), per minute rate	$0.0390	$0.0390	$0.0370	$0.0350
Domestic Toll Usage (intraLATA toll), per minute rate	$0.0390	$0.0390	$0.0370	$0.0350
Domestic Toll-Free Usage (interLATA), per minute rate	$0.0390	$0.0390	$0.0370	$0.0350
Domestic Toll-Free Usage (intraLATA toll), per minute rate	$0.0390	$0.0390	$0.0370	$0.0350

Non-Recurring Charges	NRC
RCF, per initial and additional path	$10.00

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.15 OneSolutions Complete (Cont'd.)

Service Areas excluding Rochester

Monthly Recurring Charges	Month-to-Month	1 Year MRC	2 Year MRC	3 Year MRC
OneSolutions Complete 1.5M	$1,832.64	$1,400.68	$1,253.94	$1,000.44
OneSolutions Complete 3.0M	$3,291.29	$2,515.48	$2,267.71	$1,800.83
OneSolutions Complete 4.5M	$4,787.28	$3,658.85	$3,281.53	$2,601.22
OneSolutions Complete 6.0M	$6,395.50	$4,887.97	$4,375.36	$3,476.59
OneSolutions Complete 7.5M	$7,704.50	$5,888.45	$5,255.80	$4,201.94
OneSolutions Complete 9.0M	$9,327.92	$7,060.44	$6,322.94	$5,052.36
OneSolutions Complete 10.5M	$10,397.36	$7,946.57	$7,096.63	$5,677.63
OneSolutions Complete 12.0M	$11,893.39	$9,089.93	$8,137.10	$6,478.01
OneSolutions Complete 1.5M with 100,000 Local Minutes	$2,019.64	$1,543.58	$1,387.34	$1,071.90
OneSolutions Complete 3.0M with 100,000 Local Minutes	$3,571.74	$2,729.86	$2,467.81	$1,988.40
OneSolutions Complete 4.5M with 100,000 Local Minutes	$5,161.28	$3,944.69	$3,548.32	$2,851.32
OneSolutions Complete 6.0M with 100,000 Local Minutes	$7,084.91	$5,431.10	$4,882.26	$3,951.85
OneSolutions Complete 7.5M with 100,000 Local Minutes	$8,415.13	$6,431.56	$5,762.69	$4,677.13
OneSolutions Complete 9.0M with 100,000 Local Minutes	$9,948.56	$7,603.54	$6,829.86	$5,527.55
OneSolutions Complete 10.5M with 100,000 Local Minutes	$11,107.96	$8,489.66	$7,603.54	$6,152.87
OneSolutions Complete 12.0M with 100,000 Local Minutes	$12,603.98	$9,633.07	$8,644.01	$6,953.24

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 15 - CONVERSENT COMMUNICATIONS OF NEW YORK, LLC SERVICES, RATES AND CHARGES (CONT'D.)

15.15 OneSolutions Complete (Cont'd.)

Service Areas excluding Rochester (Cont'd.)

Local Usage	Per Minute Rate
Local Usage, per minute rate	$0.014

Domestic Toll – OneSolutions Complete Call Packs	Month-to-Month	1 Year MRC	2 Year MRC	3 Year MRC	Overage Rate
1000 Package	$93.53	$71.50	$71.50	$71.50	$0.0350
2500 Package	$225.95	$172.69	$172.69	$172.69	$0.0350
5000 Package	$436.34	$333.48	$333.48	$333.48	$0.0350
7500 Package	$631.10	$482.35	$482.35	$482.35	$0.0350
10000 Package	$810.35	$619.34	$619.34	$619.34	$0.0260
15000 Package	$1,215.53	$929.03	$929.03	$929.03	$0.0260
25000 Package	$2,025.83	$1,548.36	$1,548.36	$1,548.36	$0.0260
35000 Package	$2,836.21	$2,167.69	$2,167.69	$2,167.69	$0.0260
50000 Package	$4,051.74	$3,096.68	$3,096.68	$3,096.68	$0.0260
75000 Package	$6,077.60	$4,645.02	$4,645.02	$4,645.02	$0.0260
100000 Package	$7,480.09	$5,716.94	$5,716.94	$5,716.94	$0.0240

Domestic Toll	Per Minute Rate
Domestic Toll	$0.0390

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 - NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement with the Company. Customers still under a Service Term agreement with the Company will find the rates for their services in Section 5 - Supplemental Services, Section 6 - Business Services, Section 7 - Public Telephone Service, Section 10 - Centrex Services and Section 15 - Conversent Communications of New York, LLC Services.

18.1 Business Rate Schedules

18.1.1 Supplemental Services

A. Directory Listing

	Monthly
Additional Listing, each listing	$26.20
Non-published service, each listing	$26.20
Non-directory listed service, per listing	$26.20

B. Toll Free Service Features

All rates are per toll free number.

Feature	
Real Time ANI	$44.53
Per NPA NXX delivered	$0.03
800 Directory Listing	$89.05
800 Vanity Number	$89.05

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.1 Supplemental Services, (Cont'd.)

C. Enhanced Features

Monthly Recurring Charges

Routing Plan Sets	
1 to 3 Routing Plans	$222.62
4 to 12 Routing Plans	$1,758.73

18.1.2 Business Network Switched Services

A. NetServe Business Line*

1. On-Net Service

	Month To Month
NetServe Business Line Measured	$77.15
Business Line Value Package	$51.12
Security Package	$39.84
NetServe DPA Service	$135.58
Remote Call Forwarding Measured Rate, Per Initial or Add'l Path	$70.14

*This service is only available via 2 or more lines.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

A. NetServe Business Line*, (Cont'd.)

2. Off-Net Service

	Month To Month
NetServe Business Line	
Measured	$77.15
Remote Call Forwarding	
Measured Rate, Per Initial or Add'l Path	$88.85

B. RealBusiness $ense BBL Service

1. On Net

	Month To Month
Monthly Recurring Charge, per line	
Unlimited Local Only Plan:	$112.07
Unlimited Local and IntraLATA Plan:	$142.60
Unlimited Local, Intrastate, Interstate Plan:	$192.83
IntraLATA and InterLATA Toll Usage	
Outbound, per minute:	$0.12
Inbound Toll Free, per minute	$0.13
Great 8 Feature Package, per line	
Monthly Recurring Charge	$47.48

*This service is only available via 2 or more lines.

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

C. Netflex T-1 Service with DID

1. On-Net

	Month To Month
Netflex T-1 Service With DID	
Measured Service	$2,337.54
DID Group of 20	$26.20
DID Group of 100	$67.79
DID Individual	
Ported	$1.60
New	ICB
Outbound Caller ID	$233.77
Call Forward on Trunks	$93.28

D. ISDN PRI

1. On-Net Service

	Month To Month
Netflex T-1 Service With DID	
Measured Service	$3,973.85
DID Group of 20	$26.20
DID Group of 100	$67.78
DID Individual	
Ported	$1.60
New	ICB
Caller ID	$233.77
Call Forward on Trunks	$93.22

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

E. NetServe PBX Trunk

1. On-Net Service

	Month To Month
On-Net Service	
Measured service, per month	$65.16
Security Package	$39.84

2. Off-Net Service

NetServe PBX Trunk	Month To Month
Measured service, per month	$77.15
Security Package	ICB

F. Integrated T-1

1. On-Net Rates

	Month To Month
Integrated T-1 (Analog) Standard	
Measured Service	$2,220.70
Bandwidth Charge	
128 Kbps	$448.81
256 Kbps	$677.86
384 Kbps	$804.10
512 Kbps	$1,023.86
768 Kbps	$1,491.35
Flexible	
Voice Line, per line (minimum 8 lines)	$118.40
Bandwidth Charge (minimum 256 Kbps)	
256 Kbps	$1,005.17
384 Kbps	$1,472.70
512 Kbps	$1,795.22
768 Kbps	$2,692.85

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

F. Integrated T-1, (Cont'd.)

1. On-Net Rates

	Month To Month
NetflexXtra T1 (Digital)	
Standard**	
Measured Service	$2,571.30
Bandwidth Charge	
128 Kbps	$448.80
256 Kbps	$677.88
384 Kbps	$804.10
512 Kbps	$1,023.86
	$1,491.35
Flexible	
Measured per channel	
(minimum 8 lines)	$145.07
Bandwidth Charge	
256 Kbps	$1,005.17
384 Kbps	$1,472.70
512 Kbps	$1,795.22
768 Kbps	$2,692.85
Supplementary Services	
Direct Inward Dialing	
Group of 20 Numbers	$26.20
0Group of 100 Numbers	$67.78
DID Individual	
Ported	$1.60
New	ICB
Outbound Caller ID	$233.77
Call Forward on Trunks	$93.28

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

G. Integrated ISDN PRI

1. On-Net Rates

	Month To Month
Integrated ISDN PRI	
Voice Service, per month	$3,038.80
Bandwidth Charge, per month	
128 Kbps	$448.81
256 Kbps	$677.88
384 Kbps	$804.10
512 Kbps	$1,023.86
768 Kbps	$1,397.87
Supplementary Services	
Inbound Caller ID Name & Number	
Monthly:	$233.77
Direct Inward Dialing	
Group of 20 Numbers	
Monthly:	$26.20
Group of 100 Numbers	
Monthly:	$67.79
Individual Numbers, Ported	
Monthly:	$0.17
Individual Numbers, New	
Monthly:	ICB
Call Forward on Trunks	
Monthly Recurring Charge:	$88.80

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

H. Custom Calling Features

1. On-Net Service

Custom Calling Features	Per Month
Auto Call Back	$13.36
Auto Re-Call	$13.36
Call Block	$6.66
Call Forward Variable	
Initial path:	$20.03
Addl. paths, each	$20.03
Call Forward Busy/No Answer	
Initial path:	$13.36
Addl. paths, each	$13.36
Call Trace	$4.48
Call Transfer Deluxe	$17.81
Call Waiting	$31.19
Caller ID	$28.96
Caller ID with Name	$33.37
Deny Termination	$11.12
Distinctive Ring	$22.28
Remote Activation of CF	$8.92
Ring Mate	$18.57
Selective Call Acceptance	$22.28
Selective Call Forwarding	$22.28
Selective Call Rejection	$22.28
Selective Distinctive Ring	$22.28
Speed Dial (30)	$28.96
Three-Way Calling	$20.03

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

H. Custom Calling Features, (Cont'd.)

2. Off-Net Service

Custom Calling Features	Per Month
Auto Call Back	$16.68
Auto Re-Call	$16.68
Call Forward Variable	$26.48
Call Forward Busy/No Answer	$17.57
Call Trace	$6.66
Call Waiting	$48.74
Caller ID	$35.36
Caller ID with Name	$39.84
Distinctive Ring	$32.27
Remote Activation of CF	$11.12
Ring Mate	$46.75
Speed Dial (30)	$44.30
Three-Way Calling	$26.48

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

I. Real Business Integrated DSL

1. On-Net Rates

	Monthly To Month
Integrated DSL Service	
Monthly Recurring Charge:	$88.80
Local Business Line Service	
Measured Rate Line, per month:	$155.60

J. RealBusiness $ense Integrated DSL

1. On Net

	Month To Month
Business Line Service	
Monthly Recurring Charge, per line	$163.38
Unlimited Local Only Plan:	$112.16
Unlimited Local and IntraLATA Plan:	$142.60
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	$192.83
Great 8 Feature Package	
Monthly Recurring Charge, per line	$47.48

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

K. RealBusiness $ense Flexible Integrated T-1 Service, (Cont'd.)

1. On Net

	Month To Month
Bandwidth Charge, per month	
128 kbps:	$836.87
256 kbps:	$883.60
384 kbps:	$930.34
512 kbps:	$977.10
768 kbps:	$1,164.08
1,024 kbps	$1,444.58
Voice Line, per line, per month	
Unlimited Local Only Plan:	$178.92
Unlimited Local and IntraLATA Plan:	$196.69
Unlimited Local, Intrastate & Interstate Plan:	$246.91
Great 8 Feature Package	
Monthly Recurring Charge, per line	$33.92

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.2 Business Network Switched Services, (Cont'd.)

L. Unlimited Savings

1. On Net

	Month To Month
Netflex T1 or ISDN PRI	
Local Only	$3,267.91
Local & Long Distance	
Plan A	$5,346.65
Plan B	$6,727.43
Plan C	$9.947.50
Plan D	$12,337.54
NetflexXtra Flexible Integrated T1 (8 voice channel minimum)	
Local Only, per channel	$194.24
Local & Long Distance	
Plan A, per channel	$462.85
Plan B, per channel	$696.59
Plan C, per channel	$1,164.08
Plan D, per channel	$1,397.87
Bandwidth	
128 kbps	$836.87
256 kbps	$883.60
384 kbps	$930.34
512 kbps	$977.10
768 kbps	$1,164.08
1.024 Mbps	$1,444.58
Integrated ISDN PRI (11 voice channel minimum)	
Local Only	$2,688.17
Local & Long Distance	
Plan A	$3,450.66
Plan B	$5,586.13
Plan C	$8,859.25
Plan D	$10,822.79
Bandwidth	
128 kbps	$836.87
256 kbps	$883.60
384 kbps	$930.34
512 kbps	$977.10
768 kbps	$1,164.08

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.3 Public Telephone Services

A. Public Access Line (PAL) Service

	Month To Month
Public Access Line	
Monthly	$41.15
Touch Tone Service	$12.25
Public Access Line Curb-A-Charge Service	
Originating Number Screening	
Operator Screening, Monthly per line equipped	$5.96
Direct Dialed Screening, Monthly per line equipped	$2.84
Terminating Number Screening	
Options A, B or C, Monthly per line equipped, each	$5.70

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.4 Centrex Services**

***Services in this Section are granfathered and available to existing Customers at existing locations only. Services are not available for new installations.*

A. NetServe Centrex

1. On Net

	Month To Month
Standard System	$50.89
Centrex Premium Bundle	$47.53
Optional Features	
Auto Call Back	$9.55
Auto Re-Call	$9.55
Caller ID	$20.66
Caller ID with Name	$23.84
Deny Termination	$7.94
Remote Activation of CF	$6.35
Ring Mate	$15.91
Selective Call Acceptance	$15.91
Selective Call Forwarding	$15.91
Selective Call Rejection	$15.91
Selective Distinctive Ring	$15.91

B. RealBusiness $ense Centrex Service

1. On Net

	Month To Month
Voice Lines	
Monthly Recurring Charge, per line	
Unlimited Local Only Plan:	$1,108.68
Unlimited Local and IntraLATA Plan:	$133.43
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	$148.00
IntraLATA and InterLATA Toll Usage	
Outbound, per minute:	$0.08
Inbound Toll Free, per minute	$0.09

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.4 Centrex Services, (Cont'd.)

C. RealBusiness $ense Flexible Integrated T-1 with Centrex Service

1. On Net

	Month To Month
Bandwidth Charge, per month	
128 kbps:	$797.00
256 kbps:	$841.52
384 kbps:	$886.06
512 kbps:	$1,108.68
768 kbps:	$1,108.68
1,024 kbps	$1,375.80
Voice Line, per line, per month	
Unlimited Local Only Plan:	$155.60
Unlimited Local and IntraLATA Plan:	$190.44
Unlimited Local, Intrastate & Interstate Plan:	$199.54
IntraLATA and InterLATA Toll Usage	
Outbound, per minute:	$0.08
Inbound Toll Free, per minute	$0.09

D. RealBusiness Integrated DSL with Centrex

1. On Net

	Month To Month
Integrated DSL Service, per line	$67.90
Local Usage, per minute:	
Initial 3 minutes	$0.08
Each additional minute	$0.0128

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services

A. Conversent Communications of New York, LLC Features

Monthly recurring charges for Conversent Communications of New York, LLC Features are set forth below.

Service Areas excluding Rochester

Conversent Communications of New York, LLC Analog Voice Features	Monthly Recurring Charge
Caller ID Name and Number	$13.08
Call Waiting with Caller ID Name & Number	$71.23
Direct Line Connect	$11.20
Call Forward Busy	$13.36
Call Forward Busy/No Answer	$22.28
Call Forward No Answer	$13.36
Call Forward Variable (All Calls)	$27.80
Call Return	$20.03
Call Transfer	$17.81
Call Waiting and Cancel Call Waiting	$40.09
Caller ID Number	$37.84
Continuous Redial	$20.03
Distinctive Ring	$35.62
Enhanced Speed Dialing (30)	$40.09
Speed Dialing (8)	$26.74
Call Forwarding Remote Access	$6.66
Three-Way Calling	$26.74

Conversent Communications of New York, LLC Digital & PRI Features	
Caller ID Name and Number	$222.62
NFAS Backup D Channel	$222.62
DID Individual Number	$0.25
DID Block of 20 Numbers	$26.20
DID Block of 50 Numbers	$23.36
DID Block of 100 Numbers	$46.76
Call Forward on Trunks	$88.98
Two B Channel Transfer	$222.62

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

B. Conversent Communications of New York, LLC Directory Listings

Service Areas excluding Rochester

Conversent Communications of New York, LLC Directory Listings	Month To Month
Additional White Page Listing	$26.20
Non Published (private)	$26.20
Non-Directory Listed (semi-private)	$26.20
National Toll-Free Directory Listing	$91.06
State Directory Toll-Free Assistance Listing	$91.06

C. Directory Assistance

Service Areas excluding Rochester

	Month To Month
Local Directory Assistance	$1.99
National Directory Assistance	$1.99

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

D. OneSolutions Essential

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month
OneSolutions Essential 1.5Mb initial 3 line - Month-to-Month	$668.46
OneSolutions Essential 3Mb Upgrade - Month-to-Month	$23.38
OneSolutions Essential 7Mb Upgrade – Month-to-Month	$187.00
OneSolutions Essential Add Line – Month-to-Month	$168.34

E. OneSolutions Enhanced

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month
OneSolutions Enhanced – initial 6 line – Month-to-Month	$2,556.96
OneSolutions Enhanced Add Line – Month-to-Month	$63.68

F. Conversent Communications of New York, LLC Business Line

	Month To Month
Business Line – Local Feature Package (per line)	$29.68

	Month To Month
Business Line Month-to Month	$111.32
Unlimited Local Business Line – Month-to-Month	$122.38
Unlimited Business Line – Month-to-Month	$193.62
Domestic Toll Usage (interLATA) – Month-to-Month	$271.50

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

G. Conversent Communications of New York, LLC Digital Voice Service

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month-to-Month
Digital Voice Service with Package of 100,000 Local Minutes – Month-to-Month	$2,152.68
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – Month-to-Month	$3,319.24
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – Month-to-Month	$5,166.98
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – Month-to-Month	$6,707.54
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – Month-to-Month	$8,866.97
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – Month-to-Month	$11,021.96
Domestic Toll Usage (interLATA)	$0.1466

H. Conversent Communications of New York, LLC Remote Call Forward (RCF) Service

Service Areas excluding Rochester

	Month-to-Month
RCF, per initial and additional path - Month-to-Month	$77.38

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

I. OneSolutions Complete

Flexible Pricing Ranges

Service Areas excluding Rochester

	Month To Month
OneSolutions Complete 3.0M	$2,748.94
OneSolutions Complete 4.5M	$4,936.87
OneSolutions Complete 6.0M	$7,180.93
OneSolutions Complete 7.5M	$9,539.27
OneSolutions Complete 9.0M	$13,856.92
OneSolutions Complete 10.5M	$15,596.05
OneSolutions Complete 12.0M	$17,840.08
OneSolutions Complete 1.5M with 100,000 Local Minutes	$3,029.46
OneSolutions Complete 3.0M with 100,000 Local Minutes	$5,357.64
OneSolutions Complete 4.5M with 100,000 Local Minutes	$7,741.94
OneSolutions Complete 6.0M with 100,000 Local Minutes	$10,627.37
OneSolutions Complete 7.5M with 100,000 Local Minutes	$12,622.69
OneSolutions Complete 9.0M with 100,000 Local Minutes	$14,922.84
OneSolutions Complete 10.5M with 100,000 Local Minutes	$16,661.95
OneSolutions Complete 12.0M with 100,000 Local Minutes	$18,905.98

COMPETITIVE TELECOMMUNICATIONS SERVICE

CURRENT RATES AND CHARGES (CONT'D.)

SECTION 18 – NON-TERM RATES, (CONT'D.)

18.1 Business Rate Schedules, (Cont'd.)

18.1.5 Conversent Communications of New York, LLC Services, (Cont'd.)

I. OneSolutions Complete, (Cont'd.)

Flexible Pricing Ranges

Service Areas excluding Rochester

Domestic Toll – OneSolutions Complete

Call Packs	Month To Month
1000 Package	$140.29
2500 Package	$338.95
5000 Package	$654.50
7500 Package	$946.68
10000 Package	$1,215.53
15000 Package	$1,823.32
25000 Package	$3,038.80
35000 Package	$4,254.34
50000 Package	$6,077.60
75000 Package	$9,116.40
100000 Package	$11,220.17

COMPETITIVE TELECOMMUNICATIONS SERVICE

SECTION 18 - RESERVED FOR FUTURE USE

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS

Winter Olympic Promotion

New On-Net Customers who subscribe to a minimum of two (2) local NetServe Business Lines and long distance service will, based upon contract term, receive a percentage discount on Netserve Business Line service Monthly Recurring Charges, including a-la-carte custom calling features and custom calling feature packages, and a reduction or waiver of Nonrecurring Charges as noted below. The percentage discount is based upon and subtracted from the standard one (1) year term pricing and does not apply to FCC line charges. Local usage will be billed at the standard tariffed rate. The minimum contract term is one (1) year. Intrastate outbound long distance calling will be billed at $0.05 per minute in the standard billing increments. This offer is available until September 1, 2002.

Term	NetServe Business Line		Long Distance
	MRC	NRC	Outbound Rate
	% Discount*	Per Line	Per Minute
1 Year	10%	$10.00	$0.05
2 Year	15%	$0.00	$0.05
3 Year	20%	$0.00	$0.05

* Off Standard 1 Year rate

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Integrated T-1 Promotion

New Customers and existing NetServe Business Line On-Net Customers who subscribe to Standard or Flexible Integrated T-1 Service for a two (2) or three (3) year contract term and "PIC" Conversent as their long distance provider will be billed Integrated T-1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 256 kbps bandwidth and 8 voice lines. Local calling will be billed at the standard tariffed rate as indicated below. Intrastate outbound calling will be billed at $0.05 per minute in the standard billing increments. This offer is available through April 30, 2002.

Integrated T-1 - Standard	2 Year Term	3 Year Term
Nonrecurring Charge	$199.00	$0.00
Monthly Recurring Charges		
Measured Service	$400.00	$375.00
Bandwidth Charge		
256 kbps	$115.00	$115.00
384 kbps	$172.00	$172.00
512 kbps	$219.00	$219.00
768 kbps	$319.00	$319.00
Integrated T-1 - Flexible		
Nonrecurring Charge	$199.00	$0.00
Monthly Recurring Charges		
Voice Line, per line (minimum of 8 lines)	$19.83	$19.23
Bandwidth Charge		
256 kbps	$192.00	$192.00
384 kbps	$259.00	$259.00
512 kbps	$345.00	$345.00
768 kbps	$490.00	$490.00
Local Calling	Standard measured rate	Standard measured rate
Outbound Long Distance		
Intrastate Rate Per Minute	$0.05	$0.05

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

The Heat Is On - Summer 2002 - Integrated T-1 Promotion

The Heat Is On - Summer 2002 - Integrated T1 Promotion is a bundled local, long distance, and dedicated Internet Access Services promotion available to new, as well as existing NetServe Business Line, on-net Customers who subscribe to Standard or Flexible Integrated T-1 Service and "PIC" Conversent as their long distance provider. Subscribers will be billed Integrated T-1 nonrecurring and monthly recurring charges at the rates listed below. Local calling will be billed at the standard tariffed rate. Intrastate outbound long distance calling will be billed at the rate indicated below in the standard billing increments. Inbound 8XX Service is available and will be billed at the rate indicated below in the standard billing increments. This offer is available through November 30, 2002.

Integrated T-1 - Standard	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Service	$450.00	$400.00	$375.00
Bandwidth Charge			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00
Integrated T-1 - Flexible			
Nonrecurring Charge	N/A	$299.00	$199.00
Monthly Recurring Charges			
Voice Line, per line (min. of 8 lines)	N/A	$19.83	$19.23
Bandwidth Charge			
256 kbps	N/A	$192.00	$192.00
384 kbps	N/A	$259.00	$259.00
512 kbps	N/A	$325.00	$325.00
768 kbps	N/A	$460.00	$460.00
Local Calling	Standard Measured rate	Standard Measured rate	Standard Measured rate
Outbound Long Distance			
Intrastate Rate Per Minute	$0.05	$0.05	$0.05
8XX Inbound Service			
Intrastate Rate Per Minute	$0.06	$0.06	$0.06

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

FastLane - Flexible Integrated T1 Promotion

FastLane - Flexible Integrated T1 Promotion is a bundled local, long distance, and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to Flexible Integrated T1 Service for a 2 or 3 year contract term and presubscribe to Conversent as their long distance provider will be billed Flexible Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 256 kbps bandwidth and 8 voice lines. Local calling will be billed at the standard tariffed rate. Intrastate outbound calling will be billed at the per minute rate listed below in the standard billing increments. Inbound 8XX Service is available and will be billed at the per minute rate indicated below in the standard billing increments This offer is available through October 30, 2003.

	2 Year Term	3 Year Term
Integrated T1 - Flexible		
Nonrecurring Charge	$399.00	$299.00
Monthly Recurring Charges		
Voice Line, per line (minimum of 8 lines)	$20.43	$19.83
Bandwidth Charge		
256 kbps	$192.00	$192.00
384 kbps	$259.00	$259.00
512 kbps	$325.00	$325.00
768 kbps	$460.00	$460.00
Long Distance		
Outbound, Rate Per Minute	$0.05	$0.05
Inbound, Rate Per Minute	$0.06	$0.06

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

FastLane - Standard Integrated T1 Promotion

FastLane - Standard Integrated T1 Promotion is a bundled local and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to Standard Integrated T1 Service for a 1, 2, or 3 contract term will be billed Standard Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth. Local calling will be billed at the standard tariffed rate. This offer is available through December 31, 2005.

	1 Year Term	2 Year Term	3 Year Term
Integrated T1 - Standard			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Service	$475.00	$450.00	$425.00
Bandwidth Charge			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Winners Circle - Standard Integrated T1 Promotion

Winners Circle - Standard Integrated T1 Promotion is a bundled local, long distance, and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to Standard Integrated T1 Service for a 1, 2, or 3 year contract term and presubscribe to Conversent as their long distance provider will be billed Standard Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth. Local calling will be billed at the standard tariffed rate. Intrastate outbound calling will be billed at the per minute rate listed below in the standard billing increments. Inbound 8XX Service is available and will be billed at the per minute rate indicated below in the standard billing increments This offer is available through December 31, 2005.

	1 Year Term	2 Year Term	3 Year Term
Integrated T1 - Standard			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Service	$450.00	$400.00	$375.00
Bandwidth Charge			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00
Long Distance			
Outbound, Rate Per Minute	$0.05	$0.05	$0.05
Inbound, Rate Per Minute	$0.06	$0.06	$0.06

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Winners Circle - BBL Promotion

Winners Circle - BBL Promotion is a bundled local and long distance services promotion. New Customers who subscribe to a minimum of two (2) local On-Net NetServe Business Lines for a term of 1, 2, or 3 years and presubscribe to Conversent as their long distance carrier will be billed On-Net NetServe Business Line nonrecurring and monthly recurring charges at the rates listed below. Intrastate outbound calling will be billed at the per minute rate listed below in the standard billing increments. Inbound 8XX Service is available and will be billed at the per minute rate indicated below in the standard billing increments. This offer is available from June 26, 2004 through June 30, 2005.

	1 Year Term	2 Year Term	3 Year Term
On-Net NetServe Business Line			
Nonrecurring Charge, per line	$10.00	$10.00	$10.00
Monthly Recurring Charges, per line			
Measured Service	12.25	11.50	11.50
Long Distance			
Outbound, Rate Per Minute	$0.05	$0.05	$0.05
Inbound, Rate Per Minute	$0.06	$0.06	$0.06

PROMOTIONS (CONT'D.)

BusinessUnlimited Market Trial

The BusinessUnlimited Market Trial is a bundled flat rate local and domestic long distance services offering available to new or existing On-Net Business Line (BBL), Centrex and Flexible Integrated T1 Customers. Customers will receive unlimited local, intraLATA toll and interLATA and Interstate domestic long distance calling for a flat monthly rate. Nonrecurring charges and Flexible Integrated T1 Internet Bandwidth will be billed at the special rates indicated below. To qualify for this promotion Customers must meet the following criteria:

- The Customer Account cannot have more than a total of 25 voice lines presubscribed to Conversent (including all voice services) at the time of subscription to the plan.

- BusinessUnlimited can only be applied to a maximum of ten (10) voice lines per Customer Account, across all voice services, including BBLs, Centrex, or voice channels on a Flexible Integrated T1.

- A Flexible Integrated T1 cannot have more than a total of twelve (12) lines or voice channels (plus Internet Bandwidth), and BusinessUnlimited can only be applied to a maximum of ten (10) of those lines or voice channels.

- BusinessUnlimited cannot be applied to Trunks or Analog Trunk Lines connected to a Customer PBX, lines for Dial-Up Internet Access Services, lines connected to modems, lines for Outbound Telemarketing/Call Centers or lines connected to Automatic Dialer Systems/Equipment.

International, 8XX/Toll Free, Directory Assistance, Operator Services and Calling Card usage are not included under BusinessUnlimited and will be billed at the standard tariffed rates. Calling Features are available for BBL, Centrex and Flexible Integrated T1 services for an additional charge as tariffed. This offer is limited to a one (1) year term and is available through June 30, 2005

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

BusinessUnlimited Market Trial, (Cont'd.)

BusinessUnlimited Pricing:

	1 Year Term
On-Net NetServe Business Line	
Nonrecurring Charge, per line	$10.00
Monthly Recurring Charges, per line	
Line Charge	$13.95
BusinessUnlimited	$34.00
On-Net Centrex	
Nonrecurring Charge, per line	$20.00
Monthly Recurring Charges, per line	
Line Charge	$15.25
BusinessUnlimited	$34.00
Flexible Integrated T1	
Nonrecurring Charge, per line	$499.00
Monthly Recurring Charges, per line	
Line Charge, Voice Channel (minimum of 8 lines)	$25.53
BusinessUnlimited	$34.00
Bandwidth Charge (minimum of 256 Kbps)	
256 Kbps	$192.00
384 Kbps	$259.00
512 Kbps	$325.00
768 Kbps	$490.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Freeze Out Flexible Integrated T1 Promotion / Double or Nothing Bigger & Better Promotion

Freeze Out Flexible Integrated T1 Promotion and the Double or Nothing Bigger & Better Promotion are bundled local, long distance, and dedicated Internet access services promotions. New and existing NetServe Business Line On-Net Customers who subscribe to Flexible Integrated T1 Service for a 2 or 3 year contract term and presubscribe to Conversent as their long distance provider will be billed Flexible Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 256 kbps Internet bandwidth and 6 voice lines. Local calling will be billed at the standard tariffed rate for Business Line On Net Service. Internet bandwidth will be billed at an additional charge and is available at speeds of 256 kbps, 384 kbps, 512 kbps and 768 kbps.*

Intrastate outbound calling will be billed at the per minute rate listed below in the standard billing increments. Inbound 8XX Service is available and will be billed at the per minute rate indicated below in the standard billing increments This offer is available from June 26, 2004 through June 30, 2005.

	2 Year Term	3 Year Term
Integrated T1 - Flexible		
Nonrecurring Charge	$399.00	$299.00
Monthly Recurring Charges		
Voice Line, per line (minimum of 6 lines)	$20.43	$19.83
Long Distance		
Outbound, Rate Per Minute	$0.050	$0.050
Inbound, Rate Per Minute	$0.060	$0.060

* Internet service is not regulated by the Commission.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Sign Me Up Bundled BBL Market Trial

The Sign Me Up Bundled BBL Market Trial is a bundled service offering, combining local, long distance and Internet access [1] with custom calling features. This offering is available to new On-Net Customers and is available as a 3 Line Bundle (3 - 4 access lines), 5 Line Bundle (5 – 7 access lines) or 8 Line Bundle (8 – 12 access lines). Customers must subscribe to a minimum of three (3) lines and a maximum of twelve (12) access lines for a term of three (3) years and presubscribe to Conversent as their local and long distance carrier.

Customers must subscribe to the Featured Line (which includes a package of eight (8) custom calling features) for the minimum number of lines in the Line Bundle selected. Lines in excess of the minimum may be Non-Featured (no custom calling features included). Features included in the package are Call Forward Busy, Carr Forward No Answer, Call Forward Variable, Remote Activation of Call Forwarding, Caller ID Number, Caller ID Name & Number, Three Way Calling and Call Waiting. Additional features are available at standard tariffed rates.

This Market Trial introduces Unlimited Local, intraLATA Toll and Long Distance lines. Customers may opt for the following line types:

(A) Usage based lines
(B) Unlimited Local and intraLATA Toll lines [2]
(C) Unlimited Local, intraLATA Toll and Long Distance lines [2]

Line Bundles may be all of one line type or a combination of line types. Customers who opt for a combination of line types may select a combination of line types (A) and (B) or (A) and (C). Line Bundles may not be a combination of line types (B) and (C).

Intrastate outbound calling and inbound toll free calling will be billed in the standard billing increments.

This market trial is available from June 18, 2004 until November 4, 2004.

[1] Internet access is not regulated by the Commission.
[2] Unlimited lines do not include toll free, calling card, operator services, directory assistance or taxes or surcharges.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Sign Me Up Bundled BBL Market Trial, (Cont'd.)

Nonrecurring Charges (All Bundles)

Installation	
New Line Installation, per line:	$50.00
Switchover of Existing Line from ILEC:	$10.00
Bundle Set-Up:	$99.00

Local Service (All Bundles)

Monthly Recurring Charge, per line:	
Featured Line:	$13.00
Non-Featured Line:	$7.00
Usage	
Usage Based lines:	As tariffed
Unlimited Local and Toll lines, per month, per line [1]:	$28.00
Unlimited Local, Toll and Long Distance lines, per month, per line [1]:	$34.00

Toll and Long Distance Service (All Bundles)

Outbound, per minute:	$0.050
Inbound, per minute:	$0.060

[1] Billing Detail is not included with Unlimited lines, but is available by Customer request.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

ISDN PRI Roll With It Promotion

New On-Net Customers, and existing Customers with less than three (3) months remaining on an existing contract, are eligible to subscribe to the Conversent ISDN PRI service at the rates listed below. Customers must subscribe for a minimum term of one (1) year. Service includes the DS1 local loop, ISDN PRI port and Caller ID. The End User Common Line (EUCL) and Preferred Interexchange Carrier Charge (PICC) surcharges are included in the cited rates.

Outbound and Inbound direct dial long distance calling is available and will be billed at the per minute rates listed below in the standard billing increments.

This offer is available through December 31, 2005.

	1 Year Term	2 Year Term	3 Year Term
ISDN PRI			
Nonrecurring Charge:	$299.00	$199.00	$0.00
Monthly Recurring Charge:	$695.00	$650.00	$595.00
Long Distance			
Outbound, Rate Per Minute:	$0.05	$0.05	$0.05
Inbound, Rate Per Minute:	$0.06	$0.06	$0.06

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

New York Colocation Expansion Promotion

New Conversent Customers served from the Manhattan West, W. 18th, E. 30th, 2nd Ave, Varic, Broad, 79th, or 73rd CO's, the Bronx Cruger, Hoe or Tratman CO's, the Queens Astoria, Bayside, Flushing, Forest Hills, Hollis, Jamaica, Long Island or Newtown CO's or the Floral Park, Great Neck or Lynbrook CO's are eligible to subscribe to selected Conversent services at the special rates listed below.[1] Customers must subscribe to a minimum of 16 lines for Business Line service to be provided over a T1. All other terms and conditions of service apply as tariffed. Customers must presubcribe to Conversent as their long distance carrier. Other Conversent services and options are available, if facilities permit, at the tariffed rates.

This promotion is available from the December 27 2004 until June 30, 2005.

This promotion may not be combined with other Conversent promotions.

	1 Year Term	2 Year Term	3 Year Term
NetServe Business Line – Off-Net			
Nonrecurring Charge			
New Installation:	$50.00	$50.00	$50.00
Ported:	$10.00	$10.00	$10.00
Monthly Recurring Charge			
Measured Service	$11.50	$11.50	$11.50
Netflex T1 Service with DID (Measured)			
Nonrecurring Charge	$395.00	$295.00	$195.00
Monthly Recurring Charge:	$500.00	$475.00	$450.00
Netflex PRI (Measured)			
Nonrecurring Charge	$499.00	$399.00	$299.00
Monthly Recurring Charge:	$795.00	$750.00	$695.00

Standard EUCL, LNP, PICC and other surcharges not included in the rates cited and will be billed at tariffed rates.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

New York Colocation Expansion Promotion, (Cont'd.)

	1 Year Term	2 Year Term	3 Year Term
Integrated T1 (Analog)			
Standard			
Nonrecurring Charge:	$499.00	$399.00	$299.00
Monthly Recurring Charge, per channel:	$475.00	$450.00	$425.00
Bandwidth Charge, monthly			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00
Flexible			
Nonrecurring Charge:	N/A	$399.00	$299.00
Monthly Recurring Charge, per channel:	N/A	$22.18	$21.58
Bandwidth Charge, monthly			
8 lines			
256 kbps	N/A	$199.00	$199.00
384 kbps	N/A	$249.00	$249.00
512 kbps	N/A	$299.00	$299.00
768 kbps	N/A	$399.00	$399.00
7 lines			
256 kbps	N/A	$229.00	$229.00
384 kbps	N/A	$279.00	$279.00
512 kbps	N/A	$329.00	$329.00
768 kbps	N/A	$399.00	$399.00
6 lines			
256 kbps	N/A	$259.00	$259.00
384 kbps	N/A	$309.00	$309.00
512 kbps	N/A	$359.00	$359.00
768 kbps	N/A	$399.00	$399.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

New York Colocation Expansion Promotion, (Cont'd.)

	1 Year Term	2 Year Term	3 Year Term
NetflexXtra T1 (Digital)			
Standard			
Nonrecurring Charge:	$499.00	$399.00	$299.00
Monthly Recurring Charge, per channel:	$550.00	$495.00	$450.00
Bandwidth Charge, monthly			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00
Flexible			
Nonrecurring Charge:	N/A	$399.00	$299.00
Monthly Recurring Charge, per channel:	N/A	$27.43	$25.83
Bandwidth Charge, monthly			
256 kbps	N/A	$199.00	$199.00
384 kbps	N/A	$249.00	$249.00
512 kbps	N/A	$299.00	$299.00
768 kbps	N/A	$399.00	$399.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

201 Old Country Road, Melville, NY Colocation Promotion

New Conversent Customers collocated with the Company Central Office at 201 Old Country Road, Melville, NY are eligible to subscribe to selected Conversent services at the rates listed below [1]. All other terms and conditions of service and rates apply as tariffed. Customers must presubscribe to Conversent as their long distance carrier. Other Conversent services and options are available, if facilities permit, at the tariffed rates. This promotion is available from January 7, 2005 until December 31, 2005.

	Month to Month	1 Year Term	2 Year Term	3 Year Term
NetServe Business Line – On-Net				
Nonrecurring Charge				
New Installation:	$50.00	$50.00	$50.00	$50.00
Ported:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge				
Measured Service	$14.00	$11.75	$10.95	$10.50
Flat Rate [2]	ICB	ICB	ICB	ICB
NetServe DPA Service				
Nonrecurring Charge				
New Installation:	$95.00	$95.00	$95.00	$95.00
Ported:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge	$25.00	$21.50	$20.50	$19.50
Remote Call Forwarding				
Nonrecurring Charge	$12.75	$12.75	$12.75	$12.75
Monthly Recurring Charge, initial or addl.	$12.50	$10.75	$10.25	$9.75
Netflex T1 Service with DID (Measured)				
Nonrecurring Charge	N/A	$395.00	$395.00	$395.00
Monthly Recurring Charge:	N/A	$425.00	$400.00	$375.00
Netflex PRI (Measured)				
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00
Monthly Recurring Charge:	$825.00	$700.00	$625.00	$550.00

[1] Standard EUCL, LNP, PICC and other surcharges not included in the rates cited and will be billed at tariffed rates.

[2] Flat rate service is grandfathered and available only to Customers subscribed to flat rate service through another LEC/CLEC at the time service is transferred to Conversent.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

201 Old Country Road, Melville, NY Colocation Promotion, (Cont'd.)

	Month to Month	1 Year Term	2 Year Term	3 Year Term
NetServe PBX Trunk				
Nonrecurring Charge				
New Installation:	$50.00	$50.00	$50.00	$50.00
Ported:	$10.00	$10.00	$10.00	$10.00
Monthly Recurring Charge, measured	$14.00	$11.75	$10.95	$10.50
Integrated T1 (Analog)				
Flexible (measured service)				
Nonrecurring Charge:	N/A	$699.00	$500.00	$500.00
Monthly Recurring Charge, per channel:	N/A	$20.93	$19.33	$18.83
NetflexXtra T1 (Digital)				
Standard (measured service)				
Nonrecurring Charge	N/A	$500.00	$500.00	$500.00
Monthly Recurring Charge, per channel	N/A	$450.00	$395.00	$350.00
Bandwidth Charge, monthly				
128 kbps	N/A	$96.00	$96.00	$96.00
256 kbps	N/A	$145.00	$145.00	$145.00
384 kbps	N/A	$172.00	$172.00	$172.00
512 kbps	N/A	$219.00	$219.00	$219.00
768 kbps	N/A	$319.00	$319.00	$319.00
Flexible (measured service)				
Nonrecurring Charge:	N/A	N/A	$500.00	$500.00
Monthly Recurring Charge, per channel	N/A	N/A	$23.63	$22.23
Bandwidth Charge, monthly				
256 kbps	N/A	N/A	$215.00	$215.00
384 kbps	N/A	N/A	$315.00	$315.00
512 kbps	N/A	N/A	$384.00	$384.00
768 kbps	N/A	N/A	$576.00	$576.00
NetServe Centrex				
Nonrecurring Charge:	$50.00	$50.00	$50.00	$50.00
Monthly Recurring Charge, measured	$14.00	$13.25	$12.50	$12.00

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

201 Old Country Road, Melville, NY Colocation Promotion, (Cont'd.)

	Rate Per Minute
Long Distance	
Flat Rate Outbound Service	
IntraLATA Toll	$0.050
InterLATA	$0.050
Flat Rate Inbound Service	
IntraLATA Toll	$0.06
InterLATA	$0.06

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Summer Scorcher BBL Promotion

The Summer Scorcher BBL Promotion is a bundled local and long distance service promotion. New Customers who subscribe to a minimum of two (2) local On-Net NetServe Business Lines for a term of 1, 2, or 3 years and presubscribe to Conversent as their toll and long distance carrier will be billed On-Net NetServe Business Line nonrecurring, monthly recurring and usage charges at the rates listed below. Intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard billing increments. This offer is available through June 30, 2006.

	1 Year Term	2 Year Term	3 Year Term
On-Net NetServe Business Line			
Nonrecurring Charge, per line			
Ported Line	$10.00	$10.00	$10.00
New Line Installation:	$50.00	$50.00	$50.00
Monthly Recurring Charges, per line [1]			
Measured Service:	$9.99	$9.30	$8.55
Local Usage, per minute:			
Initial 3 minutes or fraction:	$0.05	$0.05	$0.05
Each add'l. minute or fraction:	$0.0085	$0.0085	$0.0085
Toll and Long Distance			
Outbound, per minute:	$0.05	$0.05	$0.05
Inbound Toll Free, per minute	$0.06	$0.06	$0.06

[1] EUCL, LNP & PICC and other surcharges may apply and are additional.

PROMOTIONS (CONT'D.)

Summer Scorcher Flexible Integrated T1 Promotion

Summer Scorcher Flexible Integrated T1 Promotion is a bundled local, long distance, and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to Flexible Integrated T1 Service for a 2 or 3 year contract term and presubscribe to Conversent as their toll, long distance and international provider will be billed Flexible Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth and 6 voice lines. Local calling will be billed at the standard tariffed rate. Intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard billing increments. This offer is available through October 1, 2006.

	2 Year Term	3 Year Term
Integrated T1 - Flexible		
Nonrecurring Charge	$399.00	$299.00
Monthly Recurring Charges		
Voice Line, per line (minimum of 6 lines)	$20.43	$19.83
Bandwidth Charge		
128 kbps	$159.00	$139.00
256 kbps	$169.00	$149.00
384 kbps	$179.00	$159.00
512 kbps	$189.00	$169.00
768 kbps	$229.00	$209.00
1.024 Mbps	$289.00	$269.00
1.152 Mbps	$349.00	$329.00
Toll and Long Distance		
Outbound, per minute:	$0.05	$0.05
Inbound Toll Free, per minute	$0.06	$0.06

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

LI BBL Promotion

The LI BBL Promotion is a bundled local and long distance service promotion. New Customers who subscribe to a minimum of fifteen (15) local On-Net NetServe Business Lines for a term of 1, 2, or 3 years and presubscribe to Conversent as their toll and long distance carrier will be billed On-Net NetServe Business Line nonrecurring, monthly recurring and usage charges at the rates listed below. Intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard billing increments. This offer is available through June 30, 2006.

	1 Year Term	2 Year Term	3 Year Term
On-Net NetServe Business Line			
Nonrecurring Charge, per line			
Ported Line	$10.00	$10.00	$10.00
New Line Installation:	$50.00	$50.00	$50.00
Monthly Recurring Charges, per line [1]			
Measured Service	$7.42	$6.42	$5.42
Local Usage			
Initial 3 minutes:	$0.050	$0.050	$0.050
Each additional minute:	$0.0085	$0.0085	$0.0085
Toll and Long Distance			
Outbound, per minute:	$0.050	$0.050	$0.050
Inbound Toll Free, per minute	$0.060	$0.060	$0.060

[1] EUCL, LNP & PICC and other surcharges may apply and are additional.

PROMOTIONS (CONT'D.)

RealBusiness $ense BBL Market Trial

Business Customers are eligible to participate in the RealBusiness $ense BBL Market Trial which will provide business Customers with a single analog voice-grade local exchange line and access to toll and long distance calling. Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Calling features are available as a package or may be purchased a la carte at standard tariffed rates.

Inbound Toll Free calling is available on a usage basis.

The trial will run from October 1, 2005 until November 2, 2005.

Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.

2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

Terms and Conditions

1. RealBusiness $ense BBL Service is offered to On-Net Customers only subject to the availability of facilities.

2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

3. All Customer lines at a single location must be subscribed to the same Call Plan.

PROMOTIONS (CONT'D.)

RealBusiness $ense BBL Market Trial, (Cont'd.)

Terms and Conditions, (Cont'd.)

4. Unlimited service Customer lines at a single location may not be mixed with measured service lines.

5. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

6. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

7. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

8. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

9. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.

10. Customers cannot use Conversent's RealBusiness $ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

Optional Feature Package

The optional Great 8 Feature Package includes:

Call Forward Variable
Call Forward Busy/No Answer
Call Waiting
3 Way Calling
Speed Dial 30
Caller Id Number or Caller ID Name & Number

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

RealBusiness $ense BBL Market Trial, (Cont'd.)

Rates - On-Net

	1 Year Term	2 Year Term	3 Year Term
Nonrecurring Charges, per line			
New Line:	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00
Monthly Recurring Charge, per line			
Unlimited Local Only Plan:	$23.98	$22.98	$21.98
Unlimited Local and IntraLATA Plan:	$30.50	$29.25	$28.00
Unlimited Local, Intrastate, Interstate Plan:	$41.24	$39.99	$38.74
IntraLATA and InterLATA Toll Usage			
Outbound, per minute:	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060
Great 8 Feature Package, per line			
Nonrecurring Charge [1]:	$5.00	$5.00	$5.00
Monthly Recurring Charge	$7.99	$7.99	$7.99

Rates - Off-Net

Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

RealBusiness $ense Integrated DSL Market Trial

Business Customers are eligible to participate in the RealBusiness $ense DSL Market Trial which will provide business Customers with an integrated voice and ADSL Internet service bundled over a single twisted pair. RealBusiness $ense Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service for two (2) to four (4) Business Lines over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Business Lines that are simultaneously off-hook.

Service is offered as a bundled DSL, local exchange and long distance service. RealBusiness $ense DSL is not available as a stand-alone service.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and outbound intraLATA toll or unlimited local and outbound intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Inbound toll free calling is available on a usage basis.

Calling features are available as a package or may be purchased a la carte at standard tariffed rates.

The trial will run from October 1, 2005 until November 2, 2005.

Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.

2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

RealBusiness $ense Integrated DSL Market Trial, (Cont'd.)

Terms and Conditions

1. RealBusiness $ense Integrated DSL is available only to On-Net Subscribers served directly from a Conversent collocation.

2. Service is offered for a minimum of two (2) and maximum of four (4) lines provisioned with voice and ADSL service. A fifth line is available as a voice only line.

3. Subscribers must maintain a minimum of two (2) Business Lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.

4. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

5. All Customer lines at a single location must be subscribed to the same Call Plan.

6. Unlimited service Customer lines at a single location may not be mixed with measured service lines.

7. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

8. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

9. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

PROMOTIONS (CONT'D.)

RealBusiness $ense Integrated DSL Market Trial, (Cont'd.)

Terms and Conditions, (Cont'd.)

10. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

11. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.

12. Customers cannot use Conversent's RealBusiness $ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

Limitations

See Section 6.2.10.C of this service guide.

Optional Feature Package

The optional Great 8 Feature Package includes:

Call Forward Variable
Call Forward Busy/No Answer
Call Waiting
3 Way Calling
Speed Dial 30
Caller Id Number or Caller ID Name & Number

PROMOTIONS (CONT'D.)

RealBusiness $ense Integrated DSL Market Trial, (Cont'd.)

Rates - On Net

	Term		
	1 Year	2 Year	3 Year
Integrated DSL Service			
Nonrecurring Charge, per line:	$75.00	$75.00	$75.00
Monthly Recurring Charge, per line:	$34.95	$32.95	$29.95
Business Line Service			
Nonrecurring Charges, per line			
New Line:	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00
Monthly Recurring Charge, per line			
Unlimited Local Only Plan:	$23.98	$22.98	$21.98
Unlimited Local and IntraLATA Plan:	$30.50	$29.25	$28.00
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	$41.24	$39.99	$38.74
IntraLATA and InterLATA Toll Usage			
Outbound, per minute:	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060
Great 8 Feature Package, per line			
Nonrecurring Charge [1]:	$5.00	$5.00	$5.00
Monthly Recurring Charge	$7.99	$7.99	$7.99

Additional DSL Fees

Cancellation Fee:	$49.00
Circuit Disconnect Fee:	$250.00
Missed Appointment Fee	$99.00
Speed Upgrade/Downgrade	
With Dispatch:	$199.00
No Dispatch:	$99.00

Rates - Off Net - Not Available

PROMOTIONS (CONT'D.)

RealBusiness $ense Centrex Service Market Trial

Business Customers are eligible to participate in the RealBusiness $ense Centrex Market Trial which will provide business Customers with voice-grade local exchange lines controlled via dial switching equipment located in the Company central office and access to toll and long distance calling. Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Inbound toll free calling is available on a usage basis.

The trial will run from October 1, 2005 until November 2, 2005.

System Features

Standard Features - RealBusiness $ense Centrex Service includes the following standard features:

Call Forward Variable
Call Forward Busy/NA
Three Way Calling
Speed Dial 30
Call Waiting
Call Trace
Distinctive Ring
Call Transfer
Call Hold
Call Pick-up

Optional Features – Optional features listed in Section 8.1 of this service guide are available at the tariffed rates.

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

RealBusiness $ense Centrex Service Market Trial, (Cont'd.)

Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.

2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.

3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

Terms and Conditions

1. RealBusiness $ense Centrex Service is offered to On-Net Customers only subject to the availability of facilities.

2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.

3. All Customer lines for a single location must be subscribed to the same Call Plan.

4. Unlimited service Customer lines for a single location may not be mixed with measured service lines.

5. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

6. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

7. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.

8. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.

PROMOTIONS (CONT'D.)

RealBusiness $ense Centrex Service Market Trial, (Cont'd.)

Terms and Conditions, (Cont'd.)

9. Customers will be assessed a $50.00 change fee per service order for switching their lines to a different RealBusiness $ense Call Plan.

10. Customers cannot use Conversent's RealBusiness $ense Centrex with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness $ense Centrex with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

Rates On Net

	1 Year Term	2 Year Term	3 Year Term
Centrex System Charge, per month:	$45.00	$40.00	$35.00
Business Line Service			
Nonrecurring Charges, per line			
New Line:	$50.00	$50.00	$50.00
Ported Line:	$10.00	$10.00	$10.00
Monthly Recurring Charge, per line			
Unlimited Local Only Plan:	$29.98	$28.98	$27.98
Unlimited Local and IntraLATA Plan:	$33.24	$32.24	$31.24
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	$43.98	$42.98	$41.98
IntraLATA and InterLATA Toll Usage			
Outbound, per minute:	$0.050	$0.050	$0.050
Inbound Toll Free, per minute:	$0.060	$0.060	$0.060

Rates Off Net - Not Available

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

FastLane 2006 - Standard Integrated T1 Promotion

FastLane 2006 - Standard Integrated T1 Promotion is a bundled local and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to Standard Integrated T1 Service for a 1, 2, or 3 contract term will be billed Standard Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth. Local calling will be billed at the standard tariffed rate as indicated below. This offer is available from March 3, 2006 through June 1, 2006.

	1 Year Term	2 Year Term	3 Year Term
Integrated T1 - Standard			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Local Service	$475.00	$450.00	$425.00
Bandwidth Charge			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00
Local Usage, per minute			
Initial 3 minutes:	$0.050	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085	$0.0085

PROMOTIONS (CONT'D.)

Winners Circle 2006 - Standard Integrated T1 Promotion

Winners Circle 2006 - Standard Integrated T1 Promotion is a bundled local, long distance, and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to Standard Integrated T1 Service for a 1, 2, or 3 year contract term and presubscribe to Conversent as their long distance provider will be billed Standard Integrated T1 nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth. Local calling will be billed at the standard tariffed rate. Intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard billing increments. This offer is available from March 3, 2006 through June 1, 2006.

	1 Year Term	2 Year Term	3 Year Term
Integrated T1 - Standard			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Service	$450.00	$400.00	$375.00
Bandwidth Charge			
128 kbps	$96.00	$96.00	$96.00
256 kbps	$145.00	$145.00	$145.00
384 kbps	$172.00	$172.00	$172.00
512 kbps	$219.00	$219.00	$219.00
768 kbps	$299.00	$299.00	$299.00
Local Usage, per minute			
Initial 3 minutes:	$0.050	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085	$0.0085
Long Distance			
Outbound, Rate Per Minute	$0.050	$0.050	$0.050
Inbound, Rate Per Minute	$0.060	$0.060	$0.060

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

NetflexXtra Roll With It Promotion

NetflexXtra Roll With It Promotion is a bundled local, long distance, and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to NetflexXtra T1 service for a 2 or 3 year contract term and presubscribe to Conversent as their long distance provider will be billed the NetflexXtra nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 256 kbps bandwidth and 8 voice lines. Local calling will be billed at the standard tariffed rate. Intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard billing increments. This offer is available from March 3, 2006 through June 1, 2006.

	2 Year Term	3 Year Term
NetflexXtra T1 - Flexible		
Nonrecurring Charge	$500.00	$500.00
Monthly Recurring Charges		
Measured Voice Line, per line (minimum of 8 lines)	$28.43	$26.83
Bandwidth Charge		
256 kbps	$169.00	$169.00
384 kbps	$229.00	$229.00
512 kbps	$299.00	$299.00
768 kbps	$399.00	$399.00
Local Usage:		
Initial 3 minutes:	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085
Long Distance		
Outbound, Rate Per Minute	$0.050	$0.050
Inbound, Rate Per Minute	$0.060	$0.060

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Knock You Out NetflexXtra Flexible Promotion

The Knock You Out NetflexXtra Flexible Promotion is a bundled local, long distance, and dedicated Internet access services promotion. New and existing NetServe Business Line On-Net Customers who subscribe to NetflexXtra T1 service for a 1, 2 or 3 year contract term and presubscribe to Conversent as their local and long distance provider will be billed the NetflexXtra nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth and 8 voice lines. Local, intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard tariffed billing increments.

LNP applies and will be billed in addition to the rates cited below.

All other terms and conditions of NetflexXtra Flexible T1 service apply as tariffed.

This offer is available from June 1, 2006 through June 1, 2007.

	1 Year Term	2 Year Term	3 Year Term
NetflexXtra T1 - Flexible			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Voice Line, per line (minimum of 8 lines)	$27.03	$26.43	$25.83
Bandwidth Charge			
128 kbps	$179.00	$159.00	$139.00
256 kbps	$189.00	$169.00	$149.00
384 kbps	$199.00	$179.00	$159.00
512 kbps	$209.00	$189.00	$169.00
768 kbps	$249.00	$229.00	$209.00
1.024 Mbps	$309.00	$289.00	$269.00
Local Usage			
Initial 3 minutes:	$0.050	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085	$0.0085
Long Distance			
Outbound, Rate Per Minute	$0.050	$0.050	$0.050
Inbound, Rate Per Minute	$0.060	$0.060	$0.060

Knock You Out Integrated ISDN PRI Promotion

The Knock You Out Integrated ISDN PRI Promotion provides Integrated ISDN PRI service over a T-1 bundled with local and long distance service. New and existing NetServe Business Line On-Net Customers who subscribe to Integrated ISDN PRI service for a 1, 2 or 3 year contract term and presubscribe to Conversent as their local and long distance provider will be billed nonrecurring and monthly recurring charges at the rates listed below. The Customer must subscribe to a minimum of 128 kbps bandwidth and 11 voice channels. Local, intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard tariffed billing increments.

Inbound Caller ID Name & Number is available for an additional fee.

LNP applies and will be billed in addition to the rates cited below.

All other terms and conditions of Integrated ISDN PRI service apply as tariffed.

This offer is available from June 1, 2006 through June 1, 2007.

	1 Year Term	2 Year Term	3 Year Term
Integrated ISDN PRI			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charges			
Measured Voice Service, per month	$525.00	$475.00	$425.00
Bandwidth Charge			
128 kbps	$179.00	$159.00	$139.00
256 kbps	$189.00	$169.00	$149.00
384 kbps	$199.00	$179.00	$159.00
512 kbps	$209.00	$189.00	$169.00
768 kbps	$249.00	$229.00	$209.00
Local Usage			
Initial 3 minutes:	$0.050	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085	$0.0085
Long Distance			
Outbound, Rate Per Minute	$0.050	$0.050	$0.050
Inbound, Rate Per Minute	$0.060	$0.060	$0.060

COMPETITIVE TELECOMMUNICATIONS SERVICE

PROMOTIONS (CONT'D.)

Knock You Out ISDN PRI Promotion

The Knock You Out ISDN PRI Promotion provides ISDN PRI service over a T-1 bundled with local and long distance service. New and existing NetServe Business Line On-Net Customers who subscribe to ISDN PRI service for a 1, 2 or 3 year contract term and presubscribe to Conversent as their local and long distance provider will be billed nonrecurring and monthly recurring charges at the rates listed below. Local, intrastate outbound and inbound toll free calling will be billed at the per minute rates listed below in the standard tariffed billing increments.

Inbound Caller ID Name & Number is available for an additional fee.

LNP applies and will be billed in addition to the rates cited below.

All other terms and conditions of ISDN PRI service apply as tariffed.

This offer is available from June 1, 2006 through June 1, 2007.

	1 Year Term	2 Year Term	3 Year Term
ISDN PRI			
Nonrecurring Charge	$399.00	$299.00	$199.00
Monthly Recurring Charge			
Measured rate:	$550.00	$525.00	$500.00
Local Usage			
Initial 3 minutes:	$0.050	$0.050	$0.050
Each addl. minute:	$0.0085	$0.0085	$0.0085
Long Distance			
Outbound, Rate Per Minute	$0.050	$0.050	$0.050
Inbound, Rate Per Minute	$0.060	$0.060	$0.060