

Broadview Networks, Inc.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO COMMUNICATIONS SERVICES WITHIN
THE STATE OF NEW YORK

Applicable in New York State

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

TABLE OF CONTENTS

INDEX

SECTION 1 - APPLICATION OF TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

SECTION 3 - CONNECTION CHARGES

SECTION 4 - USAGE PROGRAMS AND CHARGES

SECTION 5 - SUPPLEMENTAL SERVICES

SECTION 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

SECTION 7 – BUSINESS NETWORK SWITCHED SERVICES

SECTION 8 - SPECIAL SERVICES AND PROGRAMS

SECTION 9 - SPECIAL ARRANGEMENTS

SECTION 10 - LOCAL CALLING AREAS

SECTION 11 - EXPLANATION OF TERMS

ADDENDUM A

ADDENDUM B

ADDENDUM C

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

INDEX

	<u>Section</u>	<u>Leaf</u>
A		
Access to Customer's Premises.....	2	15
Adjusted Payment Schedule	2	31
Allowance for Service Interruptions	2	35
Application of Tariff	1	2
Application of Rates, Residential	2	26
Application of Rates, Business	2	25
Automatic Number Identification	2	38
Availability	1	22
B		
Blocking Service.....	5	17

(D)

INDEX (Cont'd)

C

	<u>Section</u>	<u>Leaf</u>	
Call Charges	4	6	
Charges Associated with Premises Visit	3	4	
Charges for Service - Responsibility for	2	11	
Class Services	5	6	
Classes of Calls (IntraLATA Toll Usage)	4	3	
Connection Charges	3	2	
Credit for Interruptions	2	35	
Critical Facilities Administration Service.....	8	21	(N)
Custom Calling Features	5	3	
Customer Overpayments	2	15	
Customer Provided Equipment, Liability for	2	6	
Customer Requested Service Suspensions	5	22	
Customized Number Service	5	25	

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

INDEX (Cont'd)

D	<u>Section</u>	<u>Leaf</u>
Deferred Payment Agreements	2	32
Deposits - Residential	2	27
Directory Assistance Service	5	14
Dishonored Check, Residential	2	33
E		
.....		(D)
Elite Unlimited Complete	7	138
Emergency Termination of Service	2	24
Equipment for Hearing/Speech Impaired	8	2
Exceptions to Suspension and Termination	2	19
Explanation of Terms	11	1
F		
Five Cent Plan	7	30
Flexible Pricing	2	10
G		
General Rules and Regulations	2	5
Gross Earnings Tax Surcharge	2	16
H		
Health Care Providers Support Program.....	8	8

INDEX (Cont'd)

I

	<u>Section</u>	<u>Leaf</u>
Impaired Hearing - Equipment for Users With	8	2
Inside Wire Maintenance and Installation	3	5
Installment Billing	2	29
Integrated T-1.....	7	21
Integrated T-1 Complete	7	48 (N)
Interrupt Service	5	12

J

(Reserved for future use)

K

(Reserved for future use)

INDEX (Cont'd)

L	<u>Section</u>	<u>Page</u>
Late Payment Charges	2	14
Limitations on Credit Allowance	2	37
Limitations on Liability	2	6
Local Calling Areas	10	2
Local Operator Service	5	15
M		
Message Rate Service	6	4
Minimum Period of Service	2	9
Moves, Adds and Changes	3	3
N		
No NonCents Business Unlimited Local and IntraLATA Toll	7	28(N)
No NonCents Unlimited Local	7	28(N)
No NonCents Business Unlimited Usage	7	29(N)
Nonpayment-Suspension or Termination for	2	18
Non-Routine Installation and/or Maintenance	9	2
O		
Obligation of Company	2	5

INDEX (Cont'd)

P

	<u>Section</u>	<u>Leaf</u>
Payment of Charges	2	13
Promotional Trials	5	10

R

Rates Based on Duration of Use	2	40	(N)
Residence Service Suspension of	2	31	
Residential Network Switched Service	6	2	
Responsibility for All Charges	2	11	
Restoral Charge	3	3	
Return Check Charge	2	14	

Issued: June 4, 2013

Effective: July 1, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

INDEX (Cont'd)

S

	<u>Section</u>	<u>Leaf</u>
Service Interruptions	2	35
Service Territory	1	2
Service Trial	5	10
Service and Promotional Trials	5	10
Special Arrangements	9	2
Special Construction	9	2
Special Equipment for Hearing or Speech Impaired Customers	8	2
Special Services and Programs	8	2
Stand Alone Voice Mail Service	5	16
State Gross Income Tax Surcharge	2	16
Surcharges	2	16
Suspended Service		
Suspension - Abandonment (Residential)	2	33
Suspension - Medical Emergencies (Residential)	2	33
Suspension - Elderly, Blind or Disabled (Residential)	2	34
Suspension of Residence Service	2	33

T

The Telecommunications Service Priority (TSP) Program	2	38A(N)
Telephone Number Changes, Residential	2	26
Telephone Surcharges	2	16
Termination of Service	2	18
Termination for Cause Other than Nonpayment	2	21
Terms - Explanation of	11	1
Time Periods Defined	4	5
Timing of Calls	4	4
Trap Circuit Service	5	13
Trouble Isolation Charge	3	4

Issued: June 24, 2003

Effective: July 5, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

INDEX (Cont'd)

U

	<u>Section</u>	<u>Leaf</u>
Universal Emergency Telephone Number Service	8	3
Use of Facilities and Services	2	5

V

Verification of Nonpayment	2	20
Village or Municipal Surcharge	2	17

CONTENTS

Section 1 - APPLICATION OF TARIFF

	Leaf
1.1 Application of Tariff	2
1.1.1 Service, Territory	2
1.1.2 Availability	2
1.1.3 Resale of Services	2

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section I - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the regulations and rates applicable to services provided by Broadview Networks, Inc. as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of New York.

1.1.1 Service Territory

Broadview Networks, Inc. will provide service in all geographies of the State of New York except where otherwise stated in this tariff.

1.1.2 Availability

Service is available where facilities and resale agreements permit.

1.1.3 Resale of Services

Broadview Networks, Inc. provides service by reselling access, transport and other telecommunications services provided by other facilities based and non-facilities based carriers with whom Broadview Networks, Inc has entered into resale agreements.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS

Section 2 - GENERAL RULES AND REGULATIONS

	Leaf
2.1 Use of Facilities and Services	5
2.1.1 Obligation of Company	5
2.1.2 Limitations on Liability	6
2.1.3 Use of Service	7
2.1.4 Use and Ownership of Equipment	7
2.1.5 Directory Errors	7
2.2 Minimum Period of Service	9
2.3 Flexible Pricing	10
2.3.1 General	10
2.3.2 Conditions	10
2.4 Payment for Services Rendered	11
2.4.1 Responsibility for All Charges	11
2.4.2 Deposits	11
2.4.3 Payment of Charges	13
2.4.4 Return Check Charge	14
2.4.5 Late Payment Charges	14
2.4.6 Customer Overpayments	15

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS (Cont'd)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

	Leaf
2.5 [RESERVED FOR FUTURE USE]	15
2.6 Access to Customer's Premises	15
2.7 Telephone Surcharges	16
2.7.1 General	16
2.7.2 Surcharge for State Gross Income and Gross Earnings Taxes	16
2.7.3 Village or Municipal Surcharge on Local Utility Gross Revenue Taxes	17
2.8 Reserved for Future. Use	17
2.9 Suspension or Termination of Service	18
2.9.1 Suspension or Termination for Nonpayment	18
2.9.2 Exceptions to Suspension and Termination	19
2.9.3 Verification of Nonpayment	20
2.9.4 Termination for Cause Other Than Nonpayment	21
2.9.5 Emergency Termination of Service	24

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS (Cont'd)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

	Leaf
2. 10 Additional Provisions Applicable to Business Customers	25
2.10.1 Application of Rates	25
2.10.2 Telephone Number Changes.....	26
2.10.4 Dishonored Checks	26
2. 11 Additional Provisions Applicable to Residential Customers	27
2.11.1 Application of Rates	27
2.11.2 Telephone Number Changes	27
2.11.3 Deposits	28
2.11.4 installment Billing for Nonrecurring Charges	30
2.11.5 Adjusted Payment Schedule	32
2.11.6 Suspension or Termination for Nonpayment	32
2.11.7 Deferred Payment Agreements	33
2.11.8 Dishonored Checks	34
2.11.9 Suspension or Termination - Abandonment	34
2.11.10 Suspension or Termination - Medical Emergencies	34
2.11.11 Suspension or Termination – Elderly Blind or Disabled	35

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS (Cont'd)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

	Leaf	
2.12	36	Allowances for Interruptions in Service
2.12.1	36	Credit for Interruptions
2.12.2	38	Limitations on Credit Allowances
2.12.A	38A	Emergency/Crisis/Disaster Restoration and provisioning – Telecommunications Service Priority
2.12.A.1.	38A	General
2.12.A.2	38B	TSP Request Process – Restoration.....
2.12.A.3	38C	TSP Request Process – Provisioning.....
2.12.A.4	38C	Responsibilities of End User
2.12.A.5.	38D	Responsibilities of Company.....
2.12.A.6.	38E	Preemption.....
2.13	39	Automatic Number Identification
2.13.1	39	Regulations
2.13.2	40	Terms and Conditions.....
2.14	40	Rates Based on Duration of Use

Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability to secure and retain, without unreasonable expense, suitable resale contracts.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied. The Company also reserves the right to refuse an application for service made by any person who is indebted to any other company licensed to sell telephone service in New York State unless otherwise directed by the Commission.

The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Inappropriate usage includes, but is not limited to, using certain Company services or calling plans in conjunction with an autodialer, call center or certain automated switching equipment, or for calls made to numbers used in connection with hotlines or radio broadcasting services.

(N)

Issued: June 17, 2013

Effective: July 1, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

(T)

(N)

b. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, efforts or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer -provided equipment or premises wire. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

(N)

Material previously located on this page is now located on Section 2, Leaf 6.1.

Issued: September 17, 2004

Effective: October 17, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

c. Use of Facilities of Other Companies

(M)

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

- d. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

(N)

- e. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, Department, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

Issued: September 17, 2004

Effective: October 17, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- f. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- g. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees.
- h. The Company is not liable for any claims for loss or damages involving:
- Breach in the privacy or security of communications transmitted over the Company's facilities;
- Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
- Any act or omission in connection with the provision of 911, E911 or similar services; and
- Any noncompletion of calls due to network busy conditions.

(N)

Issued: September 17, 2004

Effective: October 17, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- i. Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- j. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- k. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- l. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

(N)

Issued: September 17, 2004

Effective: October 17, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- 1) Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual line affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors

- 2) Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 3) Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths; of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.
- 4) Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- 5) Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- 6) Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 FLEXIBLE PRICING

2.3.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates on one day's notice to customers and the Public Service Commission.

2.3.2 Conditions

- a. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.
- b. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.
- c. A rate shall not be changed unless it has been in effect for at least thirty (30) days.
- d. A customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 PAYMENT FOR SERVICE RENDERED

2.4.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

Unless individual plans specify otherwise: 1) Customers are responsible for notifying the Company thirty days in advance of intent to cancel service; and 2) Early termination penalties apply to all term plans and are calculated by multiplying the number of months left in a customer's term plan by applicable monthly recurring charges.

(N)
|

2.4.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

Issued: October 9, 2008

Effective: October 23, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.2 Deposits (cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable by U.S. Mail or at any location designated by the Company at the customer's option. If an objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge. Such charge shall not exceed the greater of \$5.00 or the amount of the handling charge assessed against the Company by the bank, and in no event shall exceed \$20.00.

2.4.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges apply to all unpaid charges billed on a residential customer's bill. Late payment charges will be the greater of 1.5% as described in Section 2.4.5.a above, or a minimum late payment charge as specified in Addendum B, Section 2.0. Late payment charges do not apply to final accounts.
- d. Late payment charges apply to all unpaid charges billed on a business customer's bill. Late payment charges will be the greater of 1.5% as described in Section 2.4.5.a above, or a minimum late payment charge as specified in Addendum B, Section 2.0. Late payment charges do not apply to final accounts.
- e. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.

(C)

Issued: May 14, 2007

Effective: June 13, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.4.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.5 [RESERVED FOR FUTURE USE]

2.6 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.7 TELEPHONE SURCHARGES

2.7.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges apply to the customer's monthly bill statement as outlined in 2.7.2 and 2.7.3 below. If there are surcharge rates applicable to a particular city, village, town or county tax district or other jurisdictional taxing entity, the rate will be listed on Addendum A which is at the end of this tariff.

2.7.2 Surcharge For State Gross Income and Gross Earnings Taxes

A monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes applies to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls. The applicable Gross Revenue Surcharge rates are shown on Addendum A. Any changes to these rates will be filed on 10 days' notice to customers and the Commission, and as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such a tax, the Commission may approve new surcharge factors, and the Company will file a revised statement as directed or approved by the Commission.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.7 TELEPHONE SURCHARGES (Cont'd)

2.7.3 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes

In certain cities and villages a municipal surcharge related to the Local Utility Gross Revenue Taxes applies to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls. The percentage rate of the surcharge in each locality where such a surcharge applies is listed on Addendum A which is at the end of this section.

The surcharge statement shall be filed at least ten business days before the effective date. The effective date of the statement shall not be prior to the effective date of the surcharge and no sooner than the date when the tax enactment is filed with the Secretary of State. The surcharge shall be applicable to bills subject to the tax enactment that are rendered on or after the effective date of the statement. If the tax enactment either ceases to be effective or is modified so as to reduce the tax rate, the surcharge will be changed accordingly within 10 business days.

Introduction, cancellation, or modification of a surcharge will be effective on the date of the customer's first bill rendered after the effective date of the change.

2.8 [RESERVED FOR FUTURE USE]

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE

2.9.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- A. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- B. Suspension will not be made until at least 8 days after written notification has been mailed to the customer and 20 days before the termination notice.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.9.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for service which have not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations contained in Part 633 of 16 NYCRR.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.9.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Public Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent-through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.9.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification. See Section 2.11.7 regarding Deferred Payment Agreements.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.9.4 Termination For Cause Other Than Nonpayment (cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.9.4 Termination For Cause Other Than Nonpayment (cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
 - a. No charge shall apply for the period during which service had been terminated, and
 - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.9.4 Termination For Cause Other Than Nonpayment (cont'd)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.9.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.10.1 Application of Rates

- a. Business rates as described in Section 7 and shown in Appendix apply to service furnished:
 1. In office buildings, stores, factories and all other places of a business nature;
 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
 3. At any location when the listing or public advertising indicates a business or a profession;
 4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
 5. At any location where the customer resells or shares exchange service;
- b. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.10.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.3 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.11.1 Application of Rates

Residential rates as described in Section 6 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.11.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a customer for local service. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.3 Deposits

a. General

Except as provided in (b) following, the Company may require a deposit, as described in Section 2.4.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.3 Deposits (cont'd)

b. Customers Exempt from Deposits

1. A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of Age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.
2. The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.3 Deposits (cont'd)

c. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.11.7 below.)

New deposits from a residential customer is reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.11.4 Installment Billing For Nonrecurring Charges

The Company may elect to offer its customers the ability to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12 month period. When installment billing is offered, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.4 Installment Billing For Nonrecurring Charges (cont'd)

Installment billing is subject to the following restrictions:

- a. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- b. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- c. Installment billing payments will continue even when an account is temporarily suspended;

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.11.6 Suspension or Termination for Nonpayment

- a. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- b. After issuing the written notification in accordance with 2.9.1, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- c. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- d. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.7 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. An existing residential customer with three or more months of service and for whom service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). The Company must offer an eligible customer a DPA in accordance with the Commission's order in Case 90-C-1148 issued on August 7, 1992. Final notice of suspension/termination will advise the customer of deferred payment arrangements and will include, in bold print, a notice that assistance in reaching an agreement may be obtained from the Commission. The DPA notice will be mailed no less than six days before termination of total service.

A Deferred Payment Agreement will be for a period agreed to by both the customer and the Company.

If the Company believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

2.11.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

2.11.10 Suspension or Termination - Medical Emergencies

In the event of a medical emergency as defined in 16NYCRR, Sec. 633.5, an additional 30 days will be allowed for a residential customer before suspension or termination. A medical certificate as defined in 16NYCRR, Sec. 633.5, must be supplied. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the emergency, the customer will be able to defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.11.11 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- a) the customer is known to or identified to the Company as being blind or disabled, as defined in 16NYCRR, Sec. 633.5, or
- b) the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan,

2.11.11 Suspension or Termination - Elderly, Blind or Disabled

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than six months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.12.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
 - i. if interruption continues for less than 24 hours:
 - a) 1/30th of the monthly rate if it is, the first interruption in the same billing period.
 - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
 - ii. if interruption continues for more than 24 hours:
 - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.12.1 Credit for Interruptions (cont'd)

c. (cont'd)

ii. (cont'd)

b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.12.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d) interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- e) interruptions of service due to circumstances or causes beyond the control of the Company.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12.A EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -
TELECOMMUNICATIONS SERVICE PRIORITY

2.12.A.1. General

- a. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

- b. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

(N)

(N)

Issued: June 24, 2003

Effective: July 5, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12.A EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -
TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

(N)

2.12.A.2. TSP Request Process – Restoration

- a. To request a TSP restoration priority assignment, a prospective TSP user must:
 1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.
 - a. National Security Leadership
 1. National Security Posture and U.S. Population Attack Warning
 2. Public Health, Safety, and Maintenance of Law and Order
 3. Public Welfare and Maintenance of National Economic Posture
 2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
 3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
 4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
 5. Submit the SF 315 to the OPT.
 6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services. (N)

Issued: June 24, 2003

Effective: July 5, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12.A EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -
TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

(N)

2.12.A.3 TSP Request Process – Provisioning

- a. To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.12.A.2(a)(1) above for restoration priority assignment except for the following differences. The user should:
 - 1. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.12.A.2(a)(1) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
 - 2. Verify that the Company cannot meet the service due date without a TSP assignment.
 - 3. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

2.12.A.4. Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- a. Identify telecommunications services requiring priority.
- b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- c. Accept TSP services by the service due dates.

Issued: June 24, 2003

Effective: July 5, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12.A EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -
TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2.12.A.4. Responsibilities of the End-User (cont'd)

- d. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- e. Pay the Company any authorized costs associated with priority services.
- f. Report to the Company any failed or unusable services with priority levels.
- g. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- h. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

2.12.A.5. Responsibilities of the Company

- a. The Company will perform the following:
 - 1. Provide TSP service only after receipt of a TSP authorization code.
 - 2. Revoke TSP services at the direction of the end-user or OPT.
 - 3. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
 - 4. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
 - 5. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
 - 6. Confirm completion of TSP service order activity to the OPT.
 - 7. Participate in reconciliation of TSP information at the request of the OPT.
 - 8. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

(N)

(N)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12.A EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -
TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2.12.A.5. Responsibilities of the Company (cont'd)

- i. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- k. Disclose content of the NS/EP TSP database only as may be required by law.
- l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

2.12.A.6. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

Issued: June 24, 2003

Effective: July 5, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

(N)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 AUTOMATIC NUMBER IDENTIFICATION

2.13.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- 1) The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2) The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 3) The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 4) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in sub-paragraph 1 of this section, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- 5) Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.13.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Section 24, 25 and 26 of the Public Service Law.

2.14 RATES BASED ON DURATION OF USE

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

Unless otherwise specified, calls are timed in one minute increments. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.

Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

All times refer to local times.

Rates are not distance sensitive. As such, unless otherwise indicated, mileage bands are not applicable to the services offered.

Unless otherwise indicated, rates do not vary depending upon day or the time of day (Day, Evening, and Night/Weekend).

Each call is rated and billed in whole cents according to the following conventions: (1) Calls made using any service by the Company are rounded up to the next cent at the termination of the call; and (2) Special rounding arrangements may be made through contractual arrangements.

Issued: June 4, 2013

Effective: July 1, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

(N)

CONTENTS

Section 3 - CONNECTION CHARGES

	Leaf
3.1 Connection Charge	2
3.1.1 General	2
3.1.2 Exceptions to the Charge	2
3.2 Restoral Charge	3
3.3 Moves, Add s and Changes	3
3.4 Charges Associated with Premises Visit	4
3.4.1 Terms and Conditions	4
3.4.2 Trouble Isolation Charge	4
3.4.3 Inside Wire Maintenance and Installation	5
3.5 Primary Interexchange Carrier Change Charge	7

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to -a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges as listed in Section 3.1 of Addendum B apply to all subscribers unless listed separately for a specific service to which they apply.

3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

	<u>Residence</u>	<u>Business</u>
Minimum:	\$0.00	\$0.00
Maximum:	\$75.00	\$200.00 (I)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 3 - CONNECTION CHARGES (Cont'd)

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

	<u>Residence</u>	<u>Business</u>
Minimum:	\$0.00	\$0.00
Maximum:	\$100.00	\$100.00

3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add: The addition of a vertical service to existing equipment and/or service at one location.
- Change: Change - including rearrangement or reclassification - of existing service at the same location.

Residence Charge per.	<u>Move</u>	<u>Add</u>	<u>Change</u>
Minimum:	\$ 0.00	\$ 0.00	\$ 0.00
Maximum:	\$75.00	\$75.00	\$75.00
Business Charge per.	<u>Move</u>	<u>Add</u>	<u>Change</u>
Minimum:	\$ 25.00	\$ 30.00	\$30.00
Maximum:	\$200.00 (I)	\$ 100.00 (I)	\$100.00 (I)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 3 - CONNECTION CHARGES (Cont'd)

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

3.4.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

Inside - Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

3.4.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, and there is no trouble found with Company facilities, a separate charge applies in addition to all other charges for the visit. (T)

	<u>Minimum</u>	<u>Maximum</u>	
Normal Business Hours:	\$0.00	\$500.00	(T)(I)
Outside Normal Business Hours:	\$35.00	\$500.00	(T)(I)

Issued: October 23, 2015

Effective: November 5, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 1018 West 9th Ave.
 King of Prussia, PA 19406

Section 3 - CONNECTION CHARGES (Cont'd)

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.4.3 Inside Wire Maintenance and Installation

(D)

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

 Section 3 - CONNECTION CHARGES (Cont'd)

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.4.3 Inside Wire Maintenance and Installation (cont'd)

3.4.4 Dispatch Charge

A Dispatch Charge will apply, if as a result of an end user's actions, the Company cannot complete requested work activity when a technician has been dispatched to the end user's premises. The Dispatch Charge also applies if an end user requests the dispatch of a technician to the end user's premises and there is no customer access resulting in the technician being unable to confirm that there is no trouble found on the Company's network.

	<u>Minimum</u>	<u>Maximum</u>	
Dispatch Charge	\$50.00	\$300.00	(I)

 Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 3 - CONNECTION CHARGES (Cont'd)

3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service, unless the customer is changing the customer's intraLATA or interLATA service to that offered by Company.

Residential Charge:	\$5.50 (I)
Business Charge:	\$5.50 (I)

Issued: July 30, 2008

Effective: August 13, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

CONTENTS

Section 4 - USAGE PROGRAMS AND CHARGES

	Leaf	
4.1	General	
4.1.1	Description	2
4.1.2	IntraLATA Toll	2
4.1.3	InterLATA Intrastate Direct Dialed Long Distance	2
4.1.4	Travel Card Services	2
4.1.5	Toll Free Service	2
4.2	Classes of Calls	3
4.3	Timing of Calls	4
4.4	Time Periods Defined	5
4.5	Call Charges	6
4.5.1	IntraLATA Toll - Time Period Sensitive	6
4.5.2	IntraLATA Toll - Non Time Period Sensitive	6
4.5.3	InterLATA Intrastate Direct Dialed Long Distance - Time Period Sensitive	7
4.5.4	InterLATA Intrastate Direct Dialed Long Distance - Non Time Period Sensitive	7
4.5.5	Travel Card Charges	8
4.5.6	Toll Free Service	8
4.5.7	Per Call Service Charges	8
4.5.8	[RESERVED FOR FUTURE USE]	9
4.5.9	BroadviewMost Plan.....	9

(D)

Section 4 - USAGE PROGRAMS AND CHARGES

4.1 GENERAL

4.1.1 Description

Broadview Networks, Inc. offers intraLATA toll, interLATA direct dialed long distance, travel card and debit card services. All of these services are available to residential and business customers. The service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

4.1.2 IntraLATA Toll

IntraLATA Toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff.

4.1.3 InterLATA Intrastate Direct Dialed Long Distance Service

InterLATA Direct Dialed Long Distance Service allows residential and business customers to make direct dialed long distance calls that originate and terminate in different LATAs, in New York State.

4.1.4 Travel Card Services

Travel Card Services allow customers to use Broadview Networks, Inc.'s service while away from their home. Customers must dial an access code in addition to an authorization number and the destination telephone number. Travel Card Service is a post-paid service.

4.1.5 Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer's location. Call charges are billed to the Customer rather than to the originating caller. A monthly recurring charge applies in addition to usage rates. Toll Free Service rates are based on the Customer's calling plan.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.2 CLASSES OF CALLS

Services, other than Travel Card Service, are offered as two classes: station to station calling.

(D)

a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.

b.

(D)

Issued: July 6, 2016

Effective: July 16, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.3 TIMING OF CALLS

4.3.1 Unless otherwise indicated, all calls are timed in one minute or smaller increments and all calls which are fractions of an increment are rounded up to the next whole increment.

4.3.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

4.3.3

(D)
(D)
(D)

4.3.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

4.3.5 Calls originating in one time period as defined in Section 4.4 and terminating in another will be billed the rates in effect at the beginning of each minute.

Issued: July 6, 2016

Effective: July 16, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.4 TIME PERIODS DEFINED

Unless otherwise indicated in this Tariff, the following time periods apply.

- 4.4.1 Peak: 8:00 a.m. to, but not including, 9:00 p.m. - Monday through Friday
- 4.4.2 Off-Peak: 9:00 p.m. to, but not including, 8:00 a.m. - Sunday through Friday
All day Saturday and Sunday
All Holidays
- 4.4.3 Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.
- 4.4.4 All times refer to New York State local time.
- 4.4.5 Day: 8:00 a.m. to, but not including 9:00 p.m. – Monday through Friday
- 4.4.6 Evening: 9:00 p.m. to, but not including 11:00 p.m. – Monday through Friday
5:00 p.m. to, but not including 11:00 p.m. – Sunday
8:00 a.m. to, but not including 11:00 p.m. – All Holidays
- 4.4.7 Night: 8:00 a.m. Saturday to, but not including 5:00 p.m. Sunday
11:00 p.m. to, but not including 8:00 a.m. – All days

(N)

Issued: June 7, 2006

Effective: July 7, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.5 CALL CHARGES

Rates are based on the duration of the call as measured according to Section 4.3 above. The Company offers its customers a choice of two rate structures which are:

- (1) A time period sensitive plan based on time of day periods described in Section 4.4
- (2) A non-time period sensitive plan based on a fixed rate independent of time of day or day of week.

In addition, where live or automated operator assistance is required for call completion or billing, a per call service charge applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges.

4.5.1 Residence and Business IntraLATA Toll - Time Period Sensitive Plan

	<u>Minimum</u>	<u>Maximum</u>	
Day:	\$0.01	\$0.50	(I)
Evening:	\$0.01	\$0.50	(I)
Night:	\$0.01	\$0.50	(I)

4.5.2 Residence and Business IntraLATA Toll - Non Time Period Sensitive Plan

Rates will be based solely on the duration of the call as measured according to Section 4.3 above. Calls are flat-rated and are non-time of day, non-distance sensitive. This plan is applicable only to Customers located outside LATA 132.

Minimum:

Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

Maximum:

Per Minute:	\$0.500	(I)
-------------	---------	-----

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.5.3 InterLATA Intrastate Direct Dialed Long Distance - Time Period Sensitive Plan

Rates will be determined based on the duration of the call as measured according to Section 4.3 and above time of day rate period described in Section 4.4.

Minimum:

Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

Maximum:

Peak First Minute:	\$0.250
Peak Each Additional Minute:	\$0.250
Off-Peak First Minute:	\$0.250
Off-Peak Each Additional Minute:	\$0.250

4.5.4 [RESERVED FOR FUTURE USE]

(D)

4.5.5 Travel Card Charges

Minimum:

Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

Maximum:

Peak First Minute:	\$0.75
Peak Each Additional Minute:	\$0.75
Off-Peak First Minute:	\$0.75
Off-Peak Each Additional Minute:	\$0.75

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Horsham, PA 19044

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.5 CALL CHARGES (Cont'd)

4.5.6 Toll Free Service

All Toll Free Service Plans	Monthly Recurring Charge	
	<u>Minimum</u>	<u>Maximum</u>
	\$1.00	\$25.00

Business Plans	Per Minute Rates	
	<u>Minimum</u>	<u>Maximum</u>

			(D)
			(D)
- NoNonCents Local	\$0.01	\$0.20	
- NoNonCents Local/Regional	\$0.01	\$0.20	
- NoNonCents Local/Regional/LD	\$0.01	\$0.20	
- Direct Community Max	\$0.01	\$0.20	
			(D)
- Business One	\$0.01	\$0.20	
			(D)
			(D)
- Gold Plan	\$0.01	\$0.20	
- Platinum Plan	\$0.01	\$0.20	
			(D)
- Prestige Plan	\$0.01	\$0.20	
- Plan X	\$0.01	\$0.20	
- Elite Business Plan	\$0.01	\$0.20	
			(D)
			(D)
			(D)
Residential Plans			
- NoNonCents Residential	\$0.01	\$0.20	
- No Limits Basic	\$0.01	\$0.20	
- No Limits Plus	\$0.01	\$0.20	
- 4 Penny Package	\$0.01	\$0.20	
			(D)
			(D)
			(D)
- Convenience Plan	\$0.01	\$0.20	

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 1018 West 9th Ave.
 King Of Prussia, PA 19406

Section 4 - USAGE PROGRAMS AND CHARGES (Cont'd)

4.5 CALL CHARGES (Cont'd)

4.5.7 [RESERVED FOR FUTUER USE]

(D)

4.5.8 [RESERVED FOR FUTURE USE]

4.5.9 BroadviewMost Plan - Intrastate Long Distance

The BroadviewMost Plan is only available to Residential Customers. During the months when the Customer's combined long distance and international usage exceeds \$40.00, the monthly recurring charge will be waived.

	<u>Minimum</u>	<u>Maximum</u>	
Monthly Recurring Charge:	\$2.00	\$10.00	
Rate Per Minute: 24 hours/7 days	\$0.050	\$0.250	(I)

Material located on this Leaf was previously located on Section 4, Leaf 8.

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave
King Of Prussia, PA 19406

CONTENTS

SECTION 5 - SUPPLEMENTAL SERVICES

	Leaf
5.1 Custom Calling Service	3
5.1.1 General	3
5.1.2 Description of Features	3
5.1.3 Rates and Charges.....	5
5.2 CLASS Services	
5.2.1 General	6
5.2.2 Description of Features	6
5.2.3 Rates and Charges	8
5.3 Business Smart.....	9
5.4 Service and Promotional Trials	10
5.4.1 General	10
5.4.2 Regulations	10
5.5 (Reserved For Future Use)	
5.6 Trap Circuit Service	13
5.6.1 General	13
5.6.2 Regulations	13
5.6.3 Rates	13

(D)
|

SECTION 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.1.2 Description of Features

a Three Way Calling/Call Hold

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

b. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate I and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Issued: March 31, 2003

Effective: April 30, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.2 Description of Features (cont'd)

b. Call Forwarding (cont'd)

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

d. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

e. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

f. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

Issued: March 31, 2003

Effective: April 30, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.3 Rates and Charges

.1 Monthly Rates

Current rates for this service are located in the Rate Schedules for Section 6, Residential Network Switched Services and Section 7, Business Network Switched Services.

.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

	<u>Residence</u>	<u>Business</u>
Minimum:	\$00.00	\$40.00
Maximum:	\$75.00 (I)	\$75.00

.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

Issued: September 18, 2009

Effective: October 18, 2009

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

5.2.2 Description of Features

a. Call ID

The Call ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call - including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

b. Repeat Dial

The Repeat Dial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Repeat Dial feature also allows customers, having reached a busy number, to dial a code before hanging up. Repeat Dial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

Issued: March 31, 2003

Effective: April 30, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (cont'd)

b. Repeat Dial (cont'd)

The following types of calls cannot be automatically redialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

c. Call Return

The Call Return feature stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts, the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

e. Call ID Manager

Call ID Manager allows a Customer who is off hook on an existing call to receive the originating telephone number of an incoming call, and to manage the call by forwarding it to a voice mail system, by including the call by conferencing, routing it to a message announcement, or by dropping the first or last caller. The Customer must subscribe to Call Waiting and Three-Way Calling to conference on outgoing calls. The Customer must purchase customer premise equipment (CPE) that is capable of displaying information in addition to facilitating call management options.

(N)

(N)

Issued: August 2, 2000

Effective: August 16, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (cont'd)

(N)

f. Call ID Manager w/ Name

Call ID Manager with Name allows a Customer who is off hook on an existing call to receive both the originating telephone number and the associated name of an incoming call and to manage the call by forwarding it to a voice mail system, by including the call by conferencing, routing it to a message announcement, or by dropping the first or last caller. The Customer must subscribe to Call Waiting and Three-Way Calling to conference outgoing calls. The Customer must purchase customer premise equipment (CPE) that is capable of displaying information in addition to facilitating call management options.

g. Call Waiting ID

Call Waiting ID allows a Customer with the Call Waiting feature to go off hook on an existing call to receive the originating telephone number associated with a new incoming call.

Issued: August 2, 2000

Effective: August 16, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.3 Rates and Charges

.1 Monthly Rates

Maximum and minimum rates for this service are located in Section 6, Residential Network Switched Services and Section 7, Business Network Switched Services.

.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

	<u>Residence</u>	<u>Business</u>
Minimum:	\$00.00	\$40.00
Maximum:	\$75.00 (I)	\$75.00

.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

Issued: September 18, 2009

Effective: October 18, 2009

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 BUSINESS SMART

(N)

5.3.1 Business Smart is a features service package available only to business customers. Customers may choose from several package options. The following features are available in the Business Smart options:

- Call Waiting
- Call Forward
- Caller ID
- Caller ID with Name
- Three Way Calling
- Ultra Forward

5.3.2 Rates

	<u>Monthly Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>
All Business Smart Package Options	\$ 5.00	\$50.00

Issued: June 15, 2001

Effective: July 15, 2001

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS

5.4.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.4.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations (cont'd)

- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.5 RESERVED FOR FUTURE USE

(D)

Issued: June 4, 2013

Effective: July 1, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Per request,
Minimum: \$0.01
Maximum: \$1.50

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows-

- a. Not applicable with this service offering
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 10 of this Tariff, up to a maximum of 50 requests per month.

5.7.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Minimum:	\$0.01
Maximum:	\$4.00 (I)

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.8 [RESERVED FOR FUTURE USE]

(D)



Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.9 [RESERVED FOR FUTURE USE]

(D)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.10 BLOCKING SERVICE

5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974, 540, 550, 396, 970, 976, 910, 920, & 700 Blocking - allows the subscriber to block all calls beginning with the above prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1 + and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.

5.10.2 Regulations

- .1 The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- .2 Blocking Service is available where equipment and facilities permit.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

 SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.10 BLOCKING SERVICE, (cont'd)

5.10.3 Rates and Charges

- .1 Recurring and Nonrecurring Charges. The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

Residence

	Nonrecurring Charge	
	<u>Minimum</u>	<u>Maximum</u>
Blocking as defined in 5. 10. 1.a	\$0.00	\$0.00
Blocking as defined in 5. 10. 1.b	\$0.00	\$0.00

Business

	Nonrecurring Charge	
	<u>Minimum</u>	<u>Maximum</u>
Blocking as defined in 5. 10. 1.a	\$0.00	\$15.00
Blocking as defined in 5. 10. 1.b	\$0.00	\$15.00

 Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

 SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.10 BLOCKING SERVICE, (cont'd)

5.10.3 Rates and Charges (cont'd)

.1 Recurring and Nonrecurring Charges (cont'd)

Third Number Billed and Collect Call Restriction	Monthly Charges	
	<u>Minimum</u>	<u>Maximum</u>
- Residential	\$0.00	\$0.00
- Business	\$0.00	\$0.00
Toll Restriction		
- Residential	\$0.00	\$0.00
- Business	\$0.00	\$5.00
Toll Restriction Plus		
- Residential	\$0.00	\$5.00
- Business	\$0.00	\$15.00

.2 [RESERVED FOR FUTURE USE]

.3 Connection charges apply as specified in Section 3 of this tariff.

 Issued: June 13, 2000

Effective: July 13, 2000

 Issued by: Steve Bogdan, Director-Regulatory and Compliance
 400 Horsham Road
 Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.11 CUSTOMIZED NUMBER SERVICE

5.11.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 2. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
 3. The limitation of liability provisions of this tariff in Section 2.1.2 are applicable to Customized Number Service.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.11 CUSTOMIZED NUMBER SERVICE (cont'd)

5.11.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

5.11.3 Rates

	<u>Minimum</u>	<u>Maximum</u>
Monthly Charges		
Residential Customer	\$0.00	\$5.00
Business Customer	\$0.00	\$10.00

 Issued: June 13, 2000

Effective: July 13, 2000

 Issued by: Steve Bogdan, Director-Regulatory and Compliance
 400 Horsham Road
 Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

- 5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- 5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one year limit)	1/2 Regular Monthly Rate

5.13 CENTRALFLEX SERVICE

5.13.1 Description

CentralFlex is a service available to Customers with ten (10) or more lines that subscribe to the Company's bundle of local, intraLATA toll, long distance and Internet services. All usage including local, intraLATA toll, long distance, international, and calling cards is discounted. Monthly line charges are not eligible for the Company's discount.

5.13.2 Usage Discount

<u>Minimum</u>	<u>Maximum</u>
0%	20%

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)**5.14 DIRECTORY LISTINGS****5.14.1 General**

The Customer's name, address and telephone number shall be published without charge in an alphabetical directory of residential and business telephone subscribers. The Customer may obtain additional directory listings, or direct that the Customer's name, address and telephone number shall not appear in any such directory, at the charges set forth in the Additional Listings and Non-published Service sections of this Tariff. Specialized listings may be obtained depending upon availability to the Company.

5.14.2 Rates and Charges

	<u>Monthly Recurring Charge</u>
Additional Listing, Each	
Minimum	\$1.00
Maximum	\$15.00 (I)
Non-published Service Each	
Minimum	\$1.00
Maximum	\$15.00 (I)
Specialized listings	Individual Case Basis

5.14.3 Pursuant to Section 91 subdivision 7 of public service law, the Company will waive the otherwise applicable charges for a non-published listing, where customer requests protection of its identity in connection with the customer's purchase of telephone service, and the customer is a victim of domestic violence, and for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction.

 Issued: January 2, 2020

Effective: February 1, 2020

 Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.15 PORT SERVICE ORDER

5.15.1 RESERVED FOR FUTURE USE

5.16 Operator service Surcharge

(N)

	<u>Min.</u>	<u>Max.</u>
Customer Dialed Calling Card	\$1.00	\$15.00
Operator Must Dial Calling Card	\$1.00	\$15.00
Operator Dial Calling Card	\$1.00	\$15.00
Collect – Automated	\$1.00	\$15.00
Collect Operator Handled	\$1.00	\$15.00
Third Party – Automated	\$1.00	\$15.00
Third Party – Operator Handled	\$1.00	\$15.00
Sent Paid – Non Coin – Automated	\$1.00	\$15.00
Sent Paid – Non Coin – Operator	\$1.00	\$15.00
Payphone Surcharge	\$1.00	\$15.00
Person-to-Person	\$1.00	\$15.00
Operator Dialed Surcharge	\$1.00	\$15.00
Busy Line Verification	\$1.00	\$15.00
Busy Line Verification Interrupt	\$1.00	\$15.00
General Assistance	\$1.00	\$15.00

Material located on this page was previously located on Section 5, Leaf No. 23.

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Jarrod Harper – Consultant, Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

CONTENTS

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

	Leaf	
6.1	2	General
6.2	3	Service Descriptions and Rates
6.2.1	4	Message Rate Service
6.2.2	8	Broadview No Limits Calling Plans
6.2.3	8.2	4-Penny Package.....
6.2.4	8.3	NoNonCents Residential.....
6.3	9	RESERVED FOR FUTURE USE

Issued: May 7, 2004

Effective: June 7, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.1 GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network that enables the customer to:

- a) place and receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's business office for service related assistance; access operators; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the Company's interexchange calling service.

Issued: April 30, 2003

Effective: May 14, 2003

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES

The following Residential Network Switched Service Options are offered:

Residential Message Rate Service
Broadview No Limits Calling Plans
4-Penny Package
NoNonCents Residential
Flat Rate Service

(N)

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available,

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Calling	Call Waiting
Call Forward Busy	Cancel Call Waiting
Call Forward Don't Answer	Distinctive Ringing
Call Forward Variable	Regular Multiline Hunting
Call Hold	Speed Calling

The following CLASS features are offered to Residential Network Switched Service Subscribers:

Call ID
Repeat Dial
Call Return
Call ID Manager
Call Waiting ID
Customer Originated Trace

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Message charges apply to Message Rated Service, in addition to other rate elements described above.

Issued: November 18, 2008

Effective: December 2, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.1 Measured Rate Service (T)

Measured Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local calling area are charged on the basis of the number of completed calls during the billing period. Local calling areas are as specified in section 10. (T)

.1 Description

Each Measured Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine. (T)

Each Measured Rate Port has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.1 Measured Rate Service (cont'd)

Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

A Nonrecurring Connection Charge applies when service is first established for a customer who has not previously had service with either the Company or the incumbent local exchange carrier authorized to serve each customer. A Nonrecurring Connection Charge also applies when an existing customer adds an additional line. This charge is separate and distinct from any charges associated with a premises visit or installation work required to establish service.

	<u>Minimum</u>	<u>Maximum</u>	
Nonrecurring Connection Charge:	\$1.00	\$100.00	(I)

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

Monthly Recurring Charges:	<u>Minimum</u>	<u>Maximum</u>	
- Each Base Service Line	\$1.00	\$60.00	(I)
Custom Calling Features (per line, per month)			
- Three Way Calling/ Call Hold	\$0.00	\$10.00	
- Call Forwarding	\$0.00	\$20.00	(I)
- Call Forwarding – Busy	\$0.01	\$20.00	(N)
- Call Forwarding – No Answer	\$0.01	\$20.00	(N)
- Call Forwarding – Busy/No Answer	\$0.01	\$20.00	(N)
- Remote Call Forwarding	\$0.00	\$40.00	(I)
- Call Waiting/Cancel Call Waiting	\$0.00	\$10.00	
- Distinctive Ringing			
1 st additional line	\$0.00	\$15.00	(I)
2 nd additional line	\$0.00	\$15.00	(I)
- Speed Calling			
8 Number List	\$0.00	\$10.00	
30 Number List	\$0.00	\$10.00	
- Package of 2 features	\$0.00	\$13.00	
- Package of 3 features	\$0.75	\$20.00	
- Account codes	\$0.00	10.00	
Usage Rates (Per Activation)			
- Three Way Calling	\$0.00	\$2.50	

 Issued: January 30, 2019

Effective: March 1, 2019

 Issued by: Jarrod Harper – Consultant, Regulatory and Compliance
1018 Est 9th Ave.
King Of Prussia, PA 19406

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.1 Message Rate Service (cont'd)

Recurring and Nonrecurring Charges (cont'd)

CLASS Features (per line, per month)	<u>Minimum</u>	<u>Maximum</u>	
- Call ID	\$1.00	\$20.00	(I)
- Repeat Dial	\$1.00	\$15.00	(I)
- Call Return	\$1.00	\$15.00	(I)
- Customer Originate Trace	\$1.00	\$ 5.00	
- Call ID Manager	\$1.00	\$10.00	
- Package of 2 features	\$1.00	\$13.00	
- Package of 3 features	\$1.00	\$15.00	
(Per Activation)			
- Repeat Dial	\$0.00	\$4.00	(I)
- Call Return	\$0.00	\$4.00	(I)
- Customer Originate Trace	\$0.00	\$4.00	(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.1 Message Rate Service (cont'd)

.3 Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
Per Minute	\$.01	\$.250

(D)

Issued: May 7, 2004

Effective: June 7, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.2 Broadview No Limits Calling Plans

The following product bundles are available to Customers with existing or new exchange access lines. Establishment of new access lines is subject to additional charges contained in this tariff. To the extent that the free minutes go unused in the period offered, they will expire and no additional credit will be given.

.1 No Limits Basic

- Standard Access Line
- 500 Free local calls; calls exceeding free allotment will be charged at 7 cents/call thereafter
- 300 minutes/month/line of MTS IntraLATA Toll; minutes exceeding 300 will be charged at 5.5 cents/minute (I)
- 7.6 cents /minute in-state and state-to-state long distance calls (I)
- Unlimited Internet access and usage
- Pay-per-use Directory Assistance calls and Operator Services

Rates:	<u>Minimum</u>	<u>Maximum</u>	
	\$20.00/month	\$75.00/month	(I)

- | | | | | |
|----|------------------------|---|----------------|-----|
| a. | 1 st line - | \$20.00/month | \$75.00/month | (I) |
| | ▪ | 500 free local calls; 300 minutes/month of IntraLATA Toll usage; with unlimited Internet access and usage | | |
| b. | 1 add'l line - | \$30.00/month | \$150.00/month | (I) |
| | ▪ | 750 free local calls; 600 minutes/month of IntraLATA Toll usage | | |
| c. | 2 add'l lines - | \$50.00/month | \$225.00/month | (I) |
| | ▪ | 1000 free local calls; 900 minutes/ month of IntraLATA Toll usage | | |

 Issued: August 3, 2015

Effective: August 21, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Ave, Suite N501
Rye Brook, NY 10573

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.2 Broadview No Limits Calling Plans (cont'd)

.2 No Limits Plus

- Standard Access Line
- 500 Free local calls; calls exceeding free allotment will be charged at 7.5 cents/call thereafter
- 300 minutes/month/line of MTS IntraLATA Toll; minutes exceeding 300 will be charged at 5.5 cents/minute
- 300 minutes/month/line of in-state and state-to-state long distance; minutes exceeding 300 will be charged at 7.5 cents a minute
- Unlimited Internet access and usage
- Pay-per-use Directory Assistance call and Operator Services

Rates:	<u>Minimum</u>	<u>Maximum</u>
	\$25.00/month	\$75.00/month

- | | | | | |
|----|---------------|---|----------------|-----|
| a. | One line - | \$25.00/month | \$100.00/month | (I) |
| | ▪ | 500 free local calls; 300 minutes/month of IntraLATA Toll usage; with unlimited Internet access and usage | | |
| b. | Two lines - | \$50.00/month | \$200.00/month | |
| | ▪ | 750 free local calls; 600 minutes/month of IntraLATA Toll usage | | |
| c. | Three lines - | \$75.00/month | \$250.00/month | |
| | ▪ | 1000 free local calls; 900 minutes/ month of IntraLATA Toll usage | | |

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Ave., Suite N501
Rye Brook, NY 10573

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.3 4-Penny Package

- Standard Access Line
- 500 free local calls; calls exceeding free allotment will be charged at 8.2 cents/call thereafter. (I)
- 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 6.2 cents/minute. (I)
- \$0.053 per minute long distance (in-state and state-to-state calls). (I)
- 10% discount on all Optional Calling Feature monthly recurring charges.

Rates:	<u>Minimum</u>	<u>Maximum</u>
a. One line -	\$25.00/month	\$75.00/month
▪ 500 free local calls; 300 minutes/month of IntraLATA Toll usage;		
b. Two lines -	\$35.00/month	\$150.00/month
▪ 750 free local calls; 600 minutes/month of IntraLATA Toll usage		
c. Three lines -	\$45.00/month	\$225.00/month
▪ 1000 free local calls; 900 minutes/ month of IntraLATA Toll usage		

Issued: January 30, 2018

Effective: March 1, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Ave., Suite N501
Rye Brook, NY 10573

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.4 NoNonCents Residential

- Standard Access Line
- Unlimited Local, Regional and Domestic LD for direct dialed outbound calls within the Continental United States.

	Rates:	<u>Minimum</u>	<u>Maximum</u>	
a.	First line -	\$25.00/month	\$100.00/month	(I)
b.	Add'l lines -	\$20.00/month	\$100.00/month	(I)

Customers must sign a 1 year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Included local usage applies to direct dial domestic calls only. Service cannot be used with autodialer, toll free service, call center or certain automated switching equipment and is for voice use only. Broadview Networks reserves the right to change the calling plan of Customers with inappropriate usage or who are not in compliance with the restrictions set forth in this Tariff.

6.2.5 Flat Rate Service

- Standard Access Line
- Unlimited Local Usage.

	Rates:	<u>Minimum</u>	<u>Maximum</u>
a.	Standard Access Line -	\$10.00/month	\$25.00/month
b.	Local Usage	\$5.00/month	\$15.00/month

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.3 [RESERVED FOR FUTURE USE]

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

		<u>Leaf</u>
7.1	General	2
7.2	Service Descriptions and Rates.....	3
7.2.1	[RESERVED FOR FUTURE USE]	4 (D)
7.2.2	Easy Link 1 Plan.....	4
7.2.3	Message Rate Service	5
7.2.4	Business Bonanza Plan - New York Metro	9
7.2.5	Business Bonanza Plan - Upstate New York.....	9
7.2.6	Broadspeed Voice T1.....	10
7.2.7	Business One	14
7.2.8	BroadReach.....	15
7.2.9	Broadspeed PRI	16
7.2.10	Broadview Integrated T1	21
7.2.11	[RESERVED FOR FUTURE USE]	27 (D)
7.2.12	[RESERVED FOR FUTURE USE]	27 (D)
7.2.13	No NonCents Business Plans.....	28
7.2.14	Five Cent Plan.....	30
7.2.15	Direct Community Max	31
7.2.16	[RESERVED FOR FUTURE USE]	31 (D)
7.2.17	[RESERVED FOR FUTURE USE]	31 (D)
7.2.18	[RESERVED FOR FUTURE USE]	32 (D)
7.2.19	[RESERVED FOR FUTURE USE]	33 (D)
7.2.20	Gold Plan	34
7.2.21	Platinum Plan.....	35
7.2.22	Prestige Plan	36
7.2.23	Simplicity Ultra Voice T1.....	37
7.2.24	Simplicity Ultra PRI	41
7.2.25	Integrated T1 Complete	48
7.2.26	Synergy Flex.....	57
7.2.27	Plan X	66
7.2.28	Elite Business Plan	68
7.2.29	Broadspeed Voice T1 II.....	69
7.2.30	Broadspeed PRI II.....	78
7.2.31	Broadspeed Integrated T1	88
7.2.32	Broadspeed Dynamic IP	99
7.2.33	Broadspeed DIA With Voice	103
7.2.34	Clearpak	117
7.2.35	Elite II.....	123
7.2.36	Broadspeed Voice Channel Bank.....	126
7.2.37	Elite Unlimited Complete.....	138

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 1018 West 9th Ave.
 King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provides a business customer with a connection to the Company's switching network which enables the customer to:

- a) place and receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's business office for service related assistance; access operators; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the Company's interexchange calling service and access the service of providers of interexchange service.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

 Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

Message Rate Service	(D)	BroadReach	NoNonCents Business Plans
Business Bonanza Plans		BroadSpeed PRI	Five Cent Plan
BroadSpeed Voice T1		Broadview Integrated T1	Direct Community Max
Business One			(D)
	(D)		(D)
Platinum Plan			Gold Plan
Simplicity Ultra PRI		Prestige Plan	Simplicity Ultra Voice T1
Plan X		Integrated T1 Complete	Easy Link
BroadSpeed PRI II		Elite Business Plan	BroadSpeed Voice T1 II
BroadSpeed DIA With Voice		BroadSpeed Integrated T1	BroadSpeed Dynamic IP
BroadSpeed Voice Channel Bank		Clearpak	Elite II
		Elite Unlimited Complete	

Basic Business Line Service is offered with message rate local service. All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following Custom Calling Service features are offered to Business Network Switched Service Subscribers:

Three Way Calling	Call Hold	Call Waiting
Call Forward Busy	Cancel Call Waiting	Distinctive Ringing
Call Forward Don't Answer	Regular Multiline Hunting	Speed Calling
Call Forward Variable		

The following CLASS features are offered to Business Network Switched Service Subscribers:

Call ID	Call ID Manager
Repeat Dial	Call Waiting ID
Call Return	Customer Originated Trace

Charges for Business Network Switched Service include a nonrecurring service connection charge for each line. Monthly recurring charges apply to optional voice mail and service features. Message charges apply to Message Rated Service, in addition to other rate elements described above.

 Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.1 [RESERVED FOR FUTURE USE]

7.2.2 Easy Link 1 Plan

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>	
Monthly recurring line charges	\$10.00	\$75.00	(I)
Rate per minute local	\$0.01	\$0.25	(I)
Rate per minute intraLATA toll	\$0.01	\$0.25	(I)
Rate per minute interstate and intrastate long distance	\$0.01	\$0.25	(I)

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer.

 Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.3 Message Rate Service

Message Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local calling area are charged on the basis of duration of completed calls during the billing period. Local calling areas are as specified in Section 10.

.1 Description

Each Message Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service Lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Measured Rate Port has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.3 Measured Rate Service (Cont'd)

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of completed calls during the billing period.

	<u>Minimum</u>	<u>Maximum</u>
Monthly Recurring Charges:		
-Each Base Service Line	\$5.00	\$80.00 (I)
-Voice Mail Option, per line	\$5.00	\$20.00 (I)
Custom Calling Features:		
(per line, per month)		
- Three Way Calling/Call Hold	\$0.00	\$20.00 (I)
- Per Activation	\$0.00	\$10.00 (I)
- Call Forwarding	\$0.00	\$40.00 (I)
- Remote Call Forwarding	\$0.00	\$80.00 (I)
- Call Waiting/Cancel Call Waiting	\$0.00	\$25.00 (I)
- Distinctive Ringing		
-1 st Additional Number	\$0.00	\$25.00 (I)
-2 nd Additional Number	\$0.00	\$32.00 (I)
- Speed Calling		
- 8 Number list	\$0.00	\$20.00 (I)
- 30 Number List	\$0.00	\$40.00 (I)
- Account Codes	\$0.00	\$30.00 (I)

 Issued: January 2, 2020

Effective: February 1, 2020

 Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.3 Message Rate Service (Cont'd)

	<u>Minimum</u>	<u>Maximum</u>
Custom Calling Features Packages:		
Three Way Calling/Call Waiting	\$0.00	\$36.00 (I)
Calling Forwarding/Call Waiting	\$0.00	\$36.00 (I)
Three Way Calling/Call Forwarding	\$0.00	\$36.00 (I)
Three Way Calling/Call Forwarding/Call Waiting	\$0.00	\$40.00 (I)
Call Forwarding/Speed Calling 8	\$0.00	\$40.00 (I)
Three Way Calling/Speed Calling 8	\$0.00	\$40.00 (I)
Call Waiting/Speed Calling 8	\$0.00	\$40.00 (I)
Call Waiting/Call Forwarding/Speed Calling 8	\$0.00	\$50.00 (I)
Call Forwarding/Three Way Calling/ Speed Calling 8	\$0.00	\$40.00 (I)
Call Waiting/Three Way Calling/ Speed Calling 8	\$0.00	\$50.00 (I)
Call Waiting/Call Forwarding/ Three Way Calling/Speed Calling 8	\$0.00	\$50.00 (I)
Call ID/Call Return/Repeat Dial	\$0.00 (N)	\$40.00 (I)
Call ID Deluxe/Call Return/Repeat Dial	\$0.00 (N)	\$40.00 (I)
Call Waiting ID/Call Return/Repeat Dial	\$0.00 (N)	\$40.00 (I)
Call Waiting ID Deluxe/Call Return/Repeat Dial	\$0.00 (N)	\$40.00 (I)
CLASS Features		
(per line, per month)		
- Call ID	\$0.00	\$40.00 (I)
- Repeat Dial	\$0.00	\$20.00 (I)
- Per Activation	\$0.00	\$10.00 (I)
- Call Return	\$0.00	\$15.00 (I)
- Per Activation	\$0.00	\$10.00 (I)
- Customer Originate Trace (Per Activation)	\$0.00	\$10.00 (I)
- Call ID Manager	\$0.00	\$25.00 (I)
- Call Waiting ID	\$0.00	\$25.00 (I)
- Repeat Dial and Call Return	\$0.00	\$25.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.3 Message Rate Service (Cont'd)

.3 Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
First 3 Minutes	\$0.01	\$1.00 (I)
Additional Minute	\$0.01	\$1.00 (I)

Issued: January 30, 2019

Effective: February 1, 2017

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.4 Business Bonanza Plan - New York Metro Calling Area

The plan offers new business Customers the following discounts and rates:

- 15% off monthly recurring line charges, local and intraLATA toll usage
- 10% off the recurring features charges

	<u>Minimum</u>	<u>Maximum</u>	
Rate per minute intrastate long distance	\$0.01	\$0.18	(I)
Rate per minute interstate long distance	\$0.01	\$0.18	(I)

There are no monthly charges or minimum usage associated with the Long Distance rate. New business Customers must sign a one year term agreement and must take the complete Broadview Networks bundle of Local, Toll and Long Distance to qualify for this offer. This plan is only available to Customers located in LATA 132.

7.2.5 Business Bonanza Plan - Upstate New York Calling Area

The plan offers new business Customers the following discounts and rates:

- 15% off monthly recurring line charges, local and intraLATA toll usage
- 10% off the recurring features charges

	<u>Minimum</u>	<u>Maximum</u>	
Rate per minute intrastate long distance	\$0.01	\$0.18	(I)
Rate per minute interstate long distance	\$0.01	\$0.18	(I)

There are no monthly charges or minimum usage associated with the Long Distance rate. New business Customers must sign a one year term agreement and must take the complete Broadview Networks bundle of Local, Toll and Long Distance to qualify for this offer. This plan is only available to Customers located outside LATA 132.

Issued: January 30, 2018

Effective: March 1, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.6 Broadspeed Voice T1

.1 Description

Broadspeed Voice T1 service will no longer be available to new subscribers as of April 4, 2007.

(C)
(C)

Broadspeed Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to Broadview Networks' switching center. Broadspeed Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility. This service is available on a one (1) or three (3) year term commitment.

Broadspeed Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.6 Broadspeed Voice T1 (Cont'd)

.2 Non-Recurring Charges

Broadspeed Voice T1 service is subject to the non-recurring charges shown below. Rates are listed in Addendum B.

Installation: A non-recurring Installation charge is applicable for each Broadview Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice T1.

.3 Monthly Recurring Charges

Broadspeed Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge. DS1 facilities that are greater than 0.1 miles and less than twenty miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. As of February 14, 2005, new Broadspeed Voice T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Addendum B. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

(D)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.6 Broadspeed Voice T1 (Cont'd)

.4 Local Calls

Broadspeed Voice T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Flat Rate Local Voice T-1 service is limited to 100,000 minutes per month of outbound local usage allowance per Voice T-1. Usage exceeding the monthly allowance will be billed at \$0.013 per minute.

For customers with Simplicity Flat Rate Local Voice T-1 service the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the allowance per Voice T-1 for three (3) consecutive months may have their rates adjusted to the standard Voice T-1 monthly facility charges and standard local per minute rates.

.5 IntraLATA Toll Calls

Broadspeed Voice T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

.6 Long Distance Calls

Broadspeed Voice T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.6 Broadspeed Voice T1 (Cont'd)

.7 Rates

Non-Recurring Charges:

	<u>Min</u>	<u>Max</u>
Per DS1 Facility:		
Installation	\$100.00	\$500.00
Service Order	\$10.00	\$100.00
Change Order	\$10.00	\$100.00

Monthly Recurring Charges:

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	
DS1 Facility -Simplicity Flat Rate Local	\$200/\$1,000	\$200/\$2,000	(I)
DS1 Facility – Standard	\$200/\$1,000	\$150/\$2,000	(I)
DS1 Facility - Mileage Charge (term commitments prior to 2/14/05) (Less than 20 Miles)	\$25/250	\$25/\$500	(I)
DS1 Facility – Mileage Charge (term commitments as of 2/14/05)			
- Fixed	\$25/\$150	\$25/\$300	(I)
- Per Mile	\$0/\$50	\$0/\$100	(I)
Initial block of 20 numbers:	\$0/10	\$0/\$20	(I)
Each additional block of 20:	\$1/\$25	\$1/\$50	(I)
<u>Local Calling Service</u>			
Per minute:	\$.01/\$.10	\$.01/\$.10	
<u>IntraLATA Toll</u>			
Per minute:	\$.02/\$.10	\$.02/\$.10	
<u>Intrastate Long Distance</u>			
Per minute:	\$.02/\$.10	\$.02/\$.10	
<u>Interstate Long Distance</u>			
Per minute:	\$.02/\$.10	\$.02/\$.10	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.7 Business One

Business One is a bundled offer that provides business customers with dial tone, local calling service, intraLATA toll service, long distance service, toll free (800) service and Internet access service. Standard access line and Internet access charges are included in the monthly recurring charge. Customers must order a minimum of 2 lines and must sign a 1-year contract. To the extent that the free minutes go unused in the period offered, they will expire and no additional credit will be given.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

Business One rates are listed in Addendum B of this tariff.

No. of lines	Includes:	Monthly Recurring Min / Max
2	1100 free local minutes 100 free combined toll, long distance, and toll free minutes	\$75.00 / \$300.00 (I)
3	1400 free local minutes 400 free combined toll, long distance, and toll free minutes	\$100.00 / \$400.00 (I)
4	1700 free local minutes 700 free combined toll, long distance, and toll free minutes	\$175.00 / \$500.00 (I)
5	2000 free local minutes 1000 free combined toll, long distance, and toll free minutes	\$200.00 / \$600.00 (I)
6	2300 free local minutes 1300 free combined toll, long distance, and toll free minutes	\$225.00 / \$700.00 (I)
7	2600 free local minutes 1600 free combined toll, long distance, and toll free minutes	\$250.00 / \$800.00 (I)
8	2900 free local minutes 2100 free combined toll, long distance, and toll free minutes	\$300.00 / \$1000.00 (I)
9	3200 free local minutes 2600 free combined toll, long distance, and toll free minutes	\$350.00 / \$1000.00 (I)
10	3500 free local minutes 3100 free combined toll, long distance, and toll free minutes	\$400.00 / \$1200.00 (I)
A'ddl line	Extra 300 local minutes Extra 500 free combined toll, long distance, and toll free minutes	\$20.00 / \$80.00 (I)

Local minutes exceeding the bundle allowance will be billed as follows:

	Minimum	Maximum
Per minute:	\$0.03	\$0.10

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.8 BroadReach

.1 Description

BroadReach is a business service for customers with 10 lines or more that eliminates charges for local and intraLATA toll calls placed between end users served by the Company. BroadReach also offers the following discounts:

- 25% off Verizon for monthly recurring line charges
- 25% off Verizon local and intraLATA toll usage charges in LATA 132
- 25% off Verizon local charges and 7 cents a minute for intraLATA toll calls outside LATA 132
- 10% discount on all Optional Calling Feature monthly recurring charges
- 5 cents a minute for interstate long distance calls
- 7 cents a minute for intrastate long distance calls

(T)

There are no monthly charges or minimum usage associated with the Long Distance rate.

.2 Conditions

New business Customers must sign a one year term agreement and must take the complete Broadview Networks bundle of Local, Toll, and Long Distance to qualify for this offer.

BroadReach free local and intralata calls do not apply to calling cards, toll-free and calls for data transmission. For the purposes of BroadReach service, the Company will assume a telephone number is being used for data transmission if the average daily calling volume exceeds 8 hours over any single workweek or any single weekend.

BroadReach service is only available where facilities permit.

.3 Rates

There are no rates for this service.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.9 Broadspeed PRI

.1 Description

Broadspeed PRI service will no longer be available to new subscribers as of April 4, 2007.

(C)
(C)

Broadspeed PRI is a local exchange access service that provides direct digital connections via 1.544 facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches. This service is available on a one (1) or three (3) year term commitment.

Broadspeed Primary Rate Interface (PRI) provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Broadspeed PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data and video applications via channelized transport.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.9 Broadspeed PRI (Cont'd)

.2 Features

Broadspeed PRI is offers the following feature functionalities:

- (a) Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- (b) Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data, voice and video applications on a per call basis and eliminates the need for separate facilities for individual services.
- (c) Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 19 PRIs. A back up D channel is required for this arrangement.
- (d) Calling Line Identification – Delivers the calling party's telephone number, if available, to the Broadspeed PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- (e) Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

(N)
|

Issued: October 21, 2005

Effective: November 21, 2005

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.9 Broadspeed PRI (Cont'd)

.3 Non-Recurring Charges

Broadspeed PRI service is subject to the non-recurring charges shown below. Rates are listed in Addendum B.

Installation: A non-recurring Installation charge is applicable for each Broadspeed PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed PRI facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed PRI.

.4 Monthly Recurring Charges

Broadspeed PRI service is subject to monthly recurring charges on a per facility basis. All PRI facilities are subject to a fixed monthly recurring charge. PRI facilities that are greater than 0.1 miles and less than twenty miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. Customers have the option of Measured Rate PRI service or Flat Rate Local PRI service. The monthly recurring charge for these services varies based on the calling plan chosen. Rates are listed in Addendum B. As of February 14, 2005, new Broadspeed PRI subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Addendum B. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

(D)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.9 Broadspeed PRI (Cont'd)

.5 Local Calls

Broadspeed PRI provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Flat Rate Local PRI service is limited to 100,000 minutes per month of outbound local usage allowance per PRI. Usage exceeding the monthly allowance will be billed at \$0.013 per minute.

For customers with Simplicity Flat Rate Local PRI service the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the allowance per Simplicity Flat Rate Local PRI T-1 for three (3) consecutive months may have their rates adjusted to the measured Broadspeed PRI monthly facility charges and the standard local per minute rates.

.6 IntraLATA Toll Calls

Broadspeed PRI provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

.7 Long Distance Calls

Broadspeed PRI provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1

.1 Description

Broadview Integrated T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Broadview Integrated T1 service allows customers to integrate voice and data on the same circuit or facility. The minimum configuration of an Integrated T1 is one of the three following configurations: 1) 8 lines of voice service and 256k Internet access port; 2) 6 lines of voice service and 384k Internet access port; or 3) 4 lines of voice service and 512k Internet access port. At no time is the configuration permitted to be below one of these minimum configurations.

(C)
|

Broadview Integrated T1 offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadview Integrated T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

(C)
|

Customers are initially given the opportunity to subscribe to the Company's services for 1-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis. All Customers agree to meet and will be billed a minimum of \$100.00 in monthly calling volumes, including local service, intraLATA toll, intrastate, interstate and international long distance calling over the Company's T-1 lines.

(C)
|

Customers are also given the opportunity to select from two mutually exclusive price plans. A measured-rate price plan has a monthly fee for each voice line and usage charges for local, intraLATA toll, and domestic and international Long Distance based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute. A flat-rate pricing plan gives the Customer the option to select unlimited local and intraLATA toll calls for one fixed price per line and metered domestic and international Long Distance based on a cost per minute. All voice lines provisioned on an Integrated T1 must be assigned identical calling plans. Mixing measured-rate and flat-rate calling plans on an Integrated T1 service is not permitted.

(C)
|

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

(C)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1 (Cont'd)

.2 Non-Recurring Charges

Broadview Integrated T1 service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each Broadview Integrated T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadview Integrated T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadview Integrated T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadview Integrated.

.3 Monthly Recurring Charges

Broadview Integrated T1 service is subject to monthly recurring charges on a per facility basis. Rates are listed in the Addendum section of this tariff.

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Networks Integrated T1 service collocation. No services are provisioned beyond 20 miles from a Broadview Networks T1 collocation. As of February 14, 2005, new Broadspeed Integrated T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Addendum B. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

(D)
|

 Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1 (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

Internet Access Port: Customers must select one of five (5) discrete bandwidth choices for Internet access.

(M)

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1000.

Voice Lines: Customers may opt for analog voice lines and/or digital trunks. Fees are per working voice channel. Customers may select all lines assigned to the measured rate calling plan or all lines assigned to the Flat-rate calling plan. Calling plan assignments cannot be mixed on the same Integrated T1 service.

Customers that select the Flat-rate calling plan with Unlimited Local and intraLATA calling are further subject to these conditions: Line rate includes all local and intraLATA outbound direct dialed calls. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available for voice use only. Broadview reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

A PRI trunk type is available for purchase under the measured rate calling plan. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

(N)

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with Digital Trunk types on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge.
- Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

(N)

Material previously located on this Leaf is now located on Section 7, Leaf 23.1.

(M)

 Issued: January 14, 2005

Effective: February 14, 2005

 Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1 (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

Caller ID With Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with one or three year commitments.

.4 Local Calls

Broadview Integrated T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

.5 IntraLATA Toll Calls

Broadview Integrated T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

.6 Long Distance Calls

Broadview Integrated T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1 (Cont'd)

Non-Recurring Charges

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max	
Per T1 Facility:				
Installation	\$100/\$5,000	\$100/\$5,000	\$0/\$5,000	
Service Order	\$10/\$100	\$10/\$100	\$10/\$100	
Change Order	\$10/\$100	\$10/100	\$10/\$100	
Per Block of 20 DID's	\$10/\$100	\$10/\$100	\$10/\$100	

Monthly Recurring Charges:

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max	
DS1 facility:	\$0/\$1500	\$0/\$1400	\$0/\$1300	(I)
Equipment rental:	\$0/\$300	\$0/\$200	\$0/\$300	(I)
Initial block of 20 numbers:	\$0/\$50	\$0/\$50	\$0/\$50	(I)
Each additional block of 20:	\$0/\$50	\$0/\$50	\$0/\$50	(I)
Monthly Mileage Charge (0.1-20 mi) -(term commitments prior to 2/14/05)	\$50/\$500	\$50/\$500	\$50/\$500	(I)
DS1 facility – Mileage Charge -(term commitments as of 2/14/05)				
- Fixed	\$25/\$500	\$25/\$500	\$25/\$500	(I)
- Per Mile	\$0/\$100	\$0/\$100	\$0/\$100	(I)
Caller ID With Name	\$20/\$300	\$20/\$300	N/A	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1 (Cont'd)

Monthly Recurring Charges, Continued:

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max	
<u>Monthly Port Charges</u>				
256 Kbps	\$200/\$1000	\$100/\$1000	00/\$1000	(I)
384 Kbps	\$250/\$1000	\$250/\$1000	\$300/\$1000	
512 Kbps	\$300/\$1200	\$250/\$1200	\$350/\$1200	
768 Kbps	\$400/\$1500	\$300/\$1500	\$500/\$1500	
1024 Kbps	\$400/\$1500	\$400/\$1500	\$500/\$1500	(I)
Analog Voice Line, each	\$10/\$100	\$8/\$100	\$10/\$100	(I)
Digital Trunk, each	\$10/\$100	\$8/\$100	\$10/\$100	(I)
PRI Trunk, each	\$10/\$120	\$10/\$120	\$10/\$120	(I)
Flat-rate Analog Line, each	\$10/\$120	\$8/\$120	\$10/\$120	(I)
Flat-rate Digital Trunk, each	\$10/\$60	\$8/\$60	\$10/\$120	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.10 Broadview Integrated T1 (Cont'd)

Local Calling Service

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max
Per minute:	\$.01/\$.5	\$.01/\$.5	\$.01/\$.5

IntraLATA Toll

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max	
Per minute:	\$.01/\$.5	\$.01/\$.5	\$.01/\$.5	(I)

Intrastate and Interstate Long Distance

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max	
Per minute:	\$.01/\$.5	\$.01/\$.5	\$.01/\$.5	(I)

Toll-Free Inbound

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max	
Per minute:	\$.01/\$.5	\$.01/\$.5	\$.01/\$.5	(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.11 [RESERVED FOR FUTURE USE]

(D)



7.2.12 [RESERVED FRO FUTURE USE]

(D)



Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.13 No NonCents Business Plans

a) No NonCents Unlimited Local:

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>	
Monthly recurring line charge	\$10.00	\$150.00	(I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls.	\$0.01	\$0.12	
Local Usage:	\$0.00	\$0.10	

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

b) No NonCents Business Unlimited Local & IntraLATA Toll

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge	\$20.00	\$160.00
Rate per minute for all interstate and intrastate long distance calls	\$0.00	\$0.12
Local and Regional Usage	\$0.00	\$0.10

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.13 No NonCents Business Plans, Continued

b) No NonCents Business Unlimited Local & IntraLATA Toll, Continued

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only.. Service cannot be used with autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

c) No NonCents Business Unlimited Usage:

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>	
Monthly recurring line charge	\$20.00	\$160.00	(I)
Local, IntraLATA toll and Domestic Long Distance Usage	\$0.00	\$0.10	

Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. For Long Distance, only direct dial domestic calls are included in the unlimited offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only.. Service cannot be used with autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

No NonCents Plans are not available to new subscribers as of January 28, 2007.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.14 Five Cent Plan

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charges	\$10.00	\$50.00 (I)
Rate per minute intraLATA toll	\$0.01	\$0.08
Rate per minute interstate and intrastate long distance	\$0.01	\$0.08
Percentage off recurring features charges and local call charges	5%	20%

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a 1-year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.15 Direct Community Max

The plan offers new business Customers the following discounts:

- 10% off Standard Access Line charges
- 10% off recurring features charges, intraLATA toll, and local usage charges
- 9.0 cents a minute for interstate long distance calls
- 11.0 cents a minute for intrastate long distance calls

7.2.16 [RESERVED FOR FUTURE USE]

(D)



7.2.17 [RESERVED FOR FUTURE USE]

(D)



Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.18 [RESERVED FOR FUTURE USE]

(D)

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave
King Of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.19 [RESERVED FOR FUTURE USE]

(D)

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Ave.
King Of Prussia, PA 19406

 Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.20 Gold Plan

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charges-Measured	\$5.00	\$160.0 (I)
Rate per minute local	\$0.01	\$0.15
Rate per minute intraLATA toll	\$0.01	\$0.15
Rate per minute interstate and intrastate long distance	\$0.01	\$0.15
Monthly recurring line charges-Unlimited	\$5.00	\$200.00 (I)
Monthly recurring SDSL	\$25.00	\$600.00 (I)
Monthly recurring Dedicated T1 Internet Access	\$300.00	\$1600.00 (I)

Gold Plan offers subscribers five different bundled options depending on the customer's data service requirements. Gold Plan also offers subscribers the option of subscribing to Measured local exchange service in addition to Unlimited local exchange service. Customers must subscribe to a minimum of one Unlimited local exchange line. Each Unlimited line includes local, intraLATA toll, intrastate long distance and interstate long distance at no additional charge.

There are no monthly charges or minimum usage associated with intraLATA toll, interstate and intrastate rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll, long distance and Internet access to qualify for this offer. This service is subject to the availability of facilities. All components of the Gold Plan must be provisioned to the same location and service address. If the data portion (SDSL or Dedicated T1) is disconnected, local exchange lines revert to standard pricing. Gold Plan subscribers may subscribe to a maximum of ten local exchange lines.

 Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

 Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.21 Platinum Plan

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charges-Unlimited	\$5.00	\$150.00 (I)
Monthly recurring SDSL	\$25.00	\$600.00 (I)
Monthly recurring Dedicated T1 Internet Access	\$300.00	\$1500.00 (I)

Platinum Plan offers subscribers five different bundled options depending on the customer's data service requirements. Each Unlimited local exchange line includes local, intraLATA toll, intrastate long distance and interstate long distance at no additional charge. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll, long distance and Internet access to qualify for this offer. This service is subject to the availability of facilities. All components of the Platinum Plan must be provisioned to the same location and service address. If the data portion (SDSL or Dedicated T1) is disconnected, local exchange lines revert to standard pricing. Platinum Plan subscribers may subscribe to a maximum of ten local exchange lines.

 Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.22 Prestige Plan

The plan offers business Customers the following rates:

	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charges	\$8.00	\$100.00 (I)
Rate per minute local	\$0.01	\$0.12
Rate per minute intraLATA toll	\$0.01	\$0.12
Rate per minute interstate and intrastate long distance	\$0.01	\$0.12

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Subscriber's service must be provisioned via Company facilities.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.23 Simplicity Ultra Voice T1

(N)

1. Description

Simplicity Ultra Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to Broadview Networks' switching center. Simplicity Ultra Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility. This service is available on a one (1) or three (3) year term commitment.

Simplicity Ultra Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

All material on this page is new.

Issued: April 19, 2005

Effective: May 19, 2005

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.23 Simplicity Ultra Voice T1 (Cont'd)

2. Non-Recurring Charges

Simplicity Ultra Voice T1 service is subject to the non-recurring charges shown below. Rates are listed in Addendum B of this tariff.

Installation: A non-recurring Installation charge is applicable for each Simplicity Ultra Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Simplicity Ultra Voice T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Simplicity Ultra Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Simplicity Ultra Voice T1.

3. Monthly Recurring Charges

Simplicity Ultra Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge depending on which Simplicity Ultra Voice T1 Plan the customer subscribes to. Monthly Recurring Charges are listed in Addendum B of this tariff.

(D)

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.23 Simplicity Ultra Voice T1 (Cont'd)

4. Local Calls

Simplicity Ultra Voice T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Ultra Voice T-1 service is limited to 100,000 minutes per month of outbound local usage allowance per Voice T-1. Usage exceeding the monthly allowance will be billed at \$0.013 per minute.

(I)

For customers with Simplicity Ultra Voice T-1 service, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

5. IntraLATA Toll Calls

Simplicity Ultra Voice T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Issued: January 14, 2011

Effective: February 1, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.23 Simplicity Ultra Voice T1 (Cont'd)

6. Long Distance Calls

Simplicity Ultra Voice T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

7. IntraLATA Toll/Long Distance Usage Plans

Simplicity Ultra Voice T1 offers various IntraLATA Toll/Long Distance usage plans. Each plan has a monthly outbound IntraLATA Toll/Long Distance usage allowance per voice T1. Usage exceeding the monthly allowance will be billed at per minute rates shown in Addendum B.

Plan A is limited to 10,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan B is limited to 15,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan C is limited to 25,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan D is limited to 50,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan E is limited to 75,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.23 Simplicity Ultra Voice T1 (Cont'd)

8. Rates

Non-Recurring Charges:

	<u>Min</u>	<u>Max</u>
Per DS1 Facility:		
Installation	\$100.00	\$2000.00
Service Order	\$10.00	\$100.00
Change Order	\$10.00	\$100.00

Monthly Recurring Charges:

	<u>1 Year</u> min/max	<u>3 Year</u> min/max
Plan A	\$700/\$2000	\$700/\$2000
Plan B	\$900/\$2000	\$700/\$2000
Plan C	\$1100/\$2000	\$900/\$2000
Plan D	\$1900/\$5000	\$1300/\$5000
Plan E	\$2400/\$5000	\$1600/\$5000
Initial block of 20 numbers:	\$0/10	\$0/\$10
Each additional block of 20:	\$1/\$25	\$1/\$25

IntraLATA Toll

Per minute:	\$0.02/\$.20	\$0.02/\$.20	(I)
-------------	--------------	--------------	-----

Intrastate Long Distance

Per minute:	\$0.02/\$.20	\$0.02/\$.20	(I)
-------------	--------------	--------------	-----

Interstate Long Distance

Per minute:	\$0.02/\$.20	\$0.02/\$.20	(I)
-------------	--------------	--------------	-----

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.24 Simplicity Ultra PRI

(N)

1. Description

Simplicity Ultra Primary Rate Interface (PRI) is a local exchange access service that provides direct digital connections via 1.544 facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches. This service is available on a one (1) or three (3) year term commitment.

Simplicity Ultra PRI provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Simplicity Ultra PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data and video applications via channelized transport.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

All material on this page is new.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.24 Simplicity Ultra PRI (Cont'd)

2. Features

Simplicity Ultra PRI is offers the following feature functionalities:

- (a) Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- (b) Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data, voice and video applications on a per call basis and eliminates the need for separate facilities for individual services.
- (c) Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 19 PRIs. A back up D channel is required for this arrangement.
- (d) Calling Line Identification – Delivers the calling party's telephone number, if available, to the Simplicity Ultra PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- (e) Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

(N)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.24 Simplicity Ultra PRI (Cont'd)

3. Non-Recurring Charges

Simplicity Ultra PRI service is subject to the non-recurring charges shown below. Rates are listed in Addendum B.

Installation: A non-recurring Installation charge is applicable for each Simplicity Ultra PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Simplicity Ultra PRI facility.

Change Order: A non-recurring Change Order charge is applicable for each Simplicity Ultra PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Simplicity Ultra PRI.

4. Monthly Recurring Charges

Simplicity Ultra PRI service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge depending on which Simplicity Ultra PRI Plan the customer subscribes to. Monthly Recurring Charges are listed in Addendum B of this tariff.

(D)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.24 Simplicity Ultra PRI (Cont'd)

5. Local Calls

Simplicity Ultra PRI provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Ultra PRI service is limited to 100,000 minutes per month of outbound local usage allowance per Voice T-1. Usage exceeding the monthly allowance will be billed at \$0.013 per minute. (I)

For customers with Simplicity Ultra PRI service, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

6. IntraLATA Toll Calls

Simplicity Ultra PRI provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.24 Simplicity Ultra PRI (Cont'd)

7. Long Distance Calls

Simplicity Ultra PRI provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

8. IntraLATA Toll/Long Distance Usage Plans

Simplicity Ultra PRI offers various IntraLATA Toll/Long Distance usage plans. Each plan has a monthly outbound IntraLATA Toll/Long Distance usage allowance per PRI. Usage exceeding the monthly allowance will be billed at per minute rates shown in Addendum B.

Plan A is limited to 10,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan B is limited to 15,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan C is limited to 25,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan D is limited to 50,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan E is limited to 75,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.24 Simplicity Ultra PRI (Cont'd)

9. Rates

Non-Recurring Charges:

	<u>Min</u>	<u>Max</u>
Per PRI:		
Installation	\$500	\$2000
Service Order	\$10	\$100
Change Order	\$10	\$100

Monthly Recurring Charges:

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	
Plan A	\$900/\$2000	\$800/\$2000	(I)
Plan B	\$1100/\$2000	\$900/\$2000	
Plan C	\$1400/\$3000	\$1000/\$3000	
Plan D	\$2100/\$3500	\$1300/\$3500	
Plan E	\$2600/\$4000	\$1700/\$4000	
Initial block of 20 numbers:	\$2/\$20	\$2/\$20	
Each additional block of 20:	\$2/\$20	\$2/\$20	
Caller ID With Name	\$20/\$150	\$20/\$150	
<u>IntraLATA Toll</u>			
Per minute:	<u>1 Year</u> \$.02/\$.15	<u>3 Year</u> \$.02/\$.15	(I)
<u>Intrastate Long Distance</u>			
Per minute:	<u>1 Year</u> \$.02/\$.15	<u>3 Year</u> \$.02/\$.15	(I)
<u>Interstate Long Distance</u>			
Per minute:	<u>1 Year</u> \$.02/\$.15	<u>3 Year</u> \$.02/\$.15	(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete

(N)

.1 Description

Integrated T1 Complete service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Integrated T1 Complete service allows customers to integrate voice and data on the same circuit or facility. Integrated T1 Complete includes all twenty-four channels of the T1 provisioned for voice and Internet services in any combination from four to twenty voice lines with the remaining channels provisioned as Internet access. After the Customer has selected the combination of voice and Internet channels totaling twenty-four, the Customer selects from among three usage allocations of Local and IntraLATA Toll/Long Distance minutes of use. Subscribers may choose Low, Medium or High plans.

Integrated T1 Complete offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Integrated T1 Complete also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

All material on this page is new.

Issued: May 27, 2005

Effective: June 27, 2005

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.2 Non-Recurring Charges

Integrated T1 Complete service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each Integrated T1 Complete facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Integrated T1 Complete facility.

Change Order: A non-recurring Change Order charge is applicable for each Integrated T1 Complete facility where after initial installation, the Customer requests changing telecommunications services associated with Integrated T1 Complete.

(D)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

(N)

.3 Monthly Recurring Charges

Integrated T1 Complete service is subject to monthly recurring charges on a per facility basis. Rates are listed in the Addendum section of this tariff.

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Networks Integrated T1 Complete service collocation. No services are provisioned beyond 20 miles from a Broadview Networks T1 collocation. Integrated T1 Complete subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Addendum B. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1000.

All material on this page is new.

Issued: May 27, 2005

Effective: June 27, 2005

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

Voice Lines: Customers may opt for analog voice lines and/or digital trunks. Fees are per working voice channel.

A PRI trunk type is available for purchase under the Integrated T1 Complete service. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with Digital Trunk types on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge. Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

Caller ID With Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with one or three year commitments.

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.4 Local Calls

Integrated T1 Complete provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Each Integrated T1 Complete plan includes a monthly allowance of outbound local usage per T1 depending on the usage plan selected. Usage exceeding monthly Low, Medium or High plan allowances will be billed per minute rates shown in Addendum B.

Local usage allowances apply only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Integrated T1 Complete Low and Medium Plans monthly allowances are 10,000 minutes per month of outbound Local usage. The Integrated T1 Complete High Plan monthly allowance is 15,000 minutes per month of outbound Local usage.

All material on this page is new.

(N)

Issued: May 27, 2005

Effective: June 27, 2005

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.5 IntraLATA Toll/Long Distance Calls

Integrated T1 Complete provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Integrated T1 Complete also provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

Each Integrated T1 Complete plan includes a monthly allowance of outbound IntraLATA Toll/Long Distance usage per T1 depending on the usage plan selected. Monthly allowances can be any combination of intraLATA toll and/or long distance usage. Usage exceeding monthly Low, Medium or High plan allowances will be billed per minute rates shown in Addendum B.

The Integrated T1 Complete Low Plan monthly allowance is 2,500 minutes per month of outbound IntraLATA Toll/Long Distance usage. The Integrated T1 Complete Medium Plan monthly allowance is 5,000 minutes per month of outbound IntraLATA Toll/Long Distance usage. The Integrated T1 Complete High Plan monthly allowance is 10,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.6 Rates

Non-Recurring Charges

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max
Per T1 Facility:			
Installation	\$100/\$1,500	\$100/\$1,500	\$0/\$1,500
Service Order	\$10/\$100	\$10/\$100	\$10/\$100
Change Order	\$10/\$100	\$10/100	\$10/\$100
Per Block of 20 DID's	\$10/\$100	\$10/\$100	\$10/\$100

(D)

Monthly Recurring Charges:

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max
DS1 facility:	\$0/\$600	\$0/\$600	\$0/\$700
Equipment rental:	\$0/\$100	\$0/\$100	\$0/\$100
Initial block of 20 numbers:	\$0/\$25	\$0/\$25	\$0/\$25
Each additional block of 20:	\$0/\$25	\$0/\$25	\$0/\$25
DS1 facility – Mileage Charge			
- Fixed	\$25/\$150	\$25/\$150	\$25/\$150
- Per Mile	\$0/\$50	\$0/\$50	\$0/\$50

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges, (Cont'd):

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month to Month</u> min/max
Usage Plans			
Low Plan	\$400/\$1,000	\$300/\$900	\$500/\$2500
Medium Plan	\$500/\$1,100	\$400/\$1,000	\$600/\$2500
High Plan	\$700/\$1,300	\$600/\$1,200	\$800/\$3200
Analog Voice Line, each	\$0/\$50	\$0/\$50	\$0/\$50
Digital Trunk, each	\$0/\$50	\$0/\$50	\$0/\$50
PRI Trunk, each	\$0/\$50	\$0/\$50	\$0/\$50
Caller ID With Name	\$20/\$150	\$20/\$150	N/A

(N)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.25 Integrated T1 Complete (Cont'd)

.6 Rates (Cont'd)

Per Minute Charges:Local Calling Service

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month</u> <u>to Month</u> min/max
Per minute:	\$.01/\$.10	\$.01/\$.10	\$.01/\$.10

(I)

IntraLATA Toll

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month</u> <u>to Month</u> min/max
Per minute:	\$.01/\$.15	\$.01/\$.15	\$.01/\$.15

Intrastate and Interstate Long Distance

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month</u> <u>to Month</u> min/max
Per minute:	\$.01/\$.15	\$.01/\$.15	\$.01/\$.15

Toll-Free Inbound

	<u>1 Year</u> min/max	<u>3 Year</u> min/max	<u>Month</u> <u>to Month</u> min/max
Per minute:	\$.01/\$.15	\$.01/\$.15	\$.01/\$.15

Issued: December 28, 2016

Effective: February 1, 2017

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex

.1 Description

Synergy Flex service will no longer be available to new subscribers as of April 4, 2007. (C)

Synergy Flex service is a dynamic integrated T1 service that provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center and allows customers to integrate voice and data on the same DS1 facility. Synergy Flex is provisioned as a full 1.544 Mbps Internet Protocol (IP) port and Voice over IP (VoIP) technology is employed to derive analog voice line equivalents within that same IP bandwidth. Voice traffic is assigned the highest priority traffic type on the IP facility and will use whatever bandwidth is necessary to ensure high quality call transmission. IP bandwidth not being used for voice traffic at any given time is allocated to the customer's data services and this bandwidth fluctuates depending on the customer's voice traffic needs. Each Synergy Flex service comes with a minimum configuration of six (6) voice lines provisioned on a full 1.544 Mbps Internet access port. At no time is the configuration permitted to be below these minimum thresholds. Synergy Flex service is only available to customers in the NY Metro LATA (LATA 132). (C)

Synergy Flex offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadview Synergy T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1-year, 2-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contract, Customer contracts are automatically renewed for a 1-year term at 1-year term rates.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.2 Non-Recurring Charges

Synergy Flex service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each DS1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each DS1 facility.

Change Order: A non-recurring Change Order charge is applicable for each DS1 facility where, after initial installation, the Customer requests changing telecommunications services associated with Synergy Flex service.

(D)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.3 Monthly Recurring Charges

Synergy Flex service is subject to monthly recurring charges based on the package configuration selected. Rates are listed in the Addendum section of this tariff.

Customers must select one of the following four (4) discrete package options shown below.

Synergy Flex Measured Rate: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. All calls are timed and rated per usage rates defined herein. Package supports up to 8 measured rate voice lines total with each additional line charged at rates shown herein.

Synergy Flex Unlimited: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. All local, intraLATA toll, intrastate long distance and interstate long distance outbound calling are included at no additional charge. Package supports up to 8 unlimited voice lines total with each additional line charged at rates shown herein.

Synergy Flex Plus Measured Rate: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. All calls are timed and rated per usage rates defined herein. Package supports up to 16 measured rate voice lines total with each additional line charged at rates shown herein.

Synergy Flex Plus Unlimited: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. All local, intraLATA, intrastate long distance and interstate long distance outbound calling are included at no additional charge. Package supports up to 16 unlimited voice lines total with each additional line charged at rates shown herein.

All material on this page is new.

Issued: October 11, 2006

Effective: November 10, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

In addition to the Synergy Flex base package charge, additional charges may apply as follows:

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Networks service collocation. No services are provisioned beyond 20 miles from a Broadview Networks collocation. Synergy Flex subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Addendum B. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1000.

Voice Lines: Customers may subscribe to voice lines in addition to standard voice lines included with each package. Synergy Flex allows for the selection of additional voice lines in accordance with Synergy Flex package options. Fees for additional voice lines are per working voice line.

All material on this page is new.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.4 Local Calls

Synergy Flex service provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on a per minute basis. All local calls originating and terminating at Broadview Networks On-Net customer locations are provided free of charge. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Local usage allowances apply only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

All material on this page is new.

Issued: October 11, 2006

Effective: November 10, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.5 IntraLATA Toll/Long Distance Calls

Synergy Flex provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Synergy Flex also provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.6 Rates

Non-Recurring Charges

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
Per DS1 Facility:			
Installation	\$100/\$1,500	\$100/\$1,500	\$0/\$1,500
Service Order	\$10/\$100	\$10/\$100	\$10/\$100
Change Order	\$10/\$100	\$10/\$100	\$10/\$100

(D)

(D)

Monthly Recurring Charges

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
Synergy Flex Measured Rate	\$100/\$1,000	\$100/\$1,000	\$100/\$1,000
Synergy Flex Unlimited	\$100/\$1,000	\$100/\$1,000	\$100/\$1,000
Synergy Flex Plus Measured Rate	\$100/\$1,000	\$100/\$1,000	\$100/\$1,000
Synergy Flex Plus Unlimited	\$100/\$1,000	\$100/\$1,000	\$100/\$1,000
Measured Rate Voice Line			
-Each Additional	\$5/\$30	\$5/\$30	\$5/30
Unlimited Voice Line			
-Each Additional	\$10/\$60	\$10/\$60	\$10/\$60

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
DS1 facility:	\$0/\$600	\$0/\$600	\$0/\$700
DS1 facility – Mileage Charge			
- Fixed	\$0/\$150	\$0/\$150	\$0/\$150
- Per Mile	\$0/\$50	\$0/\$50	\$0/\$50
Equipment rental:	\$0/\$100	\$0/\$100	\$0/\$100
Initial block of 20 numbers:	\$0/\$25	\$0/\$25	\$0/\$25
Each additional block of 20:	\$0/\$25	\$0/\$25	\$0/\$25

All material on this page is new.

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.26 Synergy Flex (Cont'd)

.6 Rates (Cont'd)

Per Minute Charges:

Local Calling Service

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
Per minute:	\$.01/\$.08	\$.01/\$.08	\$.01/\$.08

IntraLATA Toll

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
Per minute:	\$.01/\$.12	\$.01/\$.12	\$.01/\$.12

Intrastate and Interstate Long Distance

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
Per minute:	\$.01/\$.12	\$.01/\$.12	\$.01/\$.12

Toll-Free Inbound

	<u>1-Year</u> min/max	<u>2-Year</u> min/max	<u>3-Year</u> min/max
Per minute:	\$.01/\$.12	\$.01/\$.12	\$.01/\$.12

(I)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 800 Westchester Avenue, Suite N501
 Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.27 Plan X

a) Plan X - Measured

The plan offers business Customers the following rates:

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:	\$10.00	\$150.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.12
Rate per minute for all local usage:	\$0.00	\$0.08
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:	\$10.00	\$150.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.12
Rate per minute for all local usage:	\$0.00	\$0.08

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Plan X – Measured is not available to new subscribers as of January 1, 2009.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.27 Plan X (Cont'd)

b) Plan X - Bundled

The plan offers business Customers the following rates:

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring charge:		
(Includes all local, intraLATA toll, interstate and intrastate long distance calls)	\$20.00	\$160.00 (I)
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
(Includes all local, intraLATA toll, interstate and intrastate long distance calls)	\$20.00	\$140.00 (I)

Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. For long distance, only direct dial domestic calls are included in the unlimited offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Plan X – Bundled is not available to new subscribers as of January 1, 2009.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.28 Elite Business Plan

Elite Business Plan offers business Customers the following rates:

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:	\$10.00	\$110.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.15
Rate per minute for all local usage:	\$0.00	\$0.10
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:	\$10.00	\$110.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.15
Rate per minute for all local usage:	\$0.00	\$0.10

There are no monthly charges or minimum usage associated with the long distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Elite Business Plan is not available to new subscribers as of January 1, 2009.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II

.1 Description

Broadspeed Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to Broadview Networks' switching center. Broadspeed Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility.

Broadspeed Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.

Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.2 Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice T1.

(D)

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.3 Monthly Recurring Charges

Broadspeed Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge. DS1 facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Broadview Networks T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Broadspeed Voice T1 II service is subject to monthly recurring charges based on the calling plan selected. Customers have the option of selecting a Measured Plan, Flat Rate Local Plan, 10k Plan, 25k Plan, 50k Plan, or 100k Plan.

(N)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

Measured Plan: All local, intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

Measured Plan with Minimum Usage Guarantee (“MUG”): Subscribers are obligated to bill \$150 in usage each month. If usage for a month totals less than \$150, the subscriber will be billed the Minimum Usage Guarantee of \$150. If usage for a month totals \$150 or more, the subscriber is billed that amount corresponding to their total usage.

Flat Rate Local Plan: Monthly recurring charges include 100,000 minutes per month of local calling. Local calling in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein. All intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

50k Plan: Monthly recurring charges for the 50k Plan include 50,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 50,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

(N)

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.3 Local Calls

Broadspeed Voice T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

Broadview Networks, Inc. concurs with the local exchange and service areas defined by the incumbent local exchange areas.

Customers may subscribe to the Flat Rate Local Plan which is limited to 100,000 minutes per month of outbound local usage allowance per Voice T1. Usage exceeding the monthly allowance will be billed at rates specified herein.

For customers with the Flat Rate Local Plan, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the allowance for three (3) consecutive months may have their rates adjusted to the standard Voice T1 monthly facility charges and standard local per minute rates.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.4 IntraLATA Toll Calls

Broadspeed Voice T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

.5 Long Distance Calls

Broadspeed Voice T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.6 Rates

Non-Recurring Charges:

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility:			
Installation			
Minimum	\$250.00	\$250.00	\$250.00
Maximum	\$1500.00	\$1500.00	\$1500.00
Service Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Change Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Additional DID Number Blocks			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$20.00	\$20.00	\$20.00
Denied/Missed Site Survey Appointment, Per Occurrence			
Minimum	\$50.00	\$50.00	\$50.00
Maximum	\$150.00	\$150.00	\$150.00
Long Distance Acct. Codes, Per Account			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$50.00	\$50.00	\$50.00

(D)

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (includes port, facility, trunks and 1st 20 DIDs):

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
DS1 Facility			
Minimum	\$400.00	\$300.00	\$200.00
Maximum	\$1800.00	\$1700.00	\$1600.00 (I)
DS1 Facility - Mileage Charge, Fixed			
Minimum	\$60.00	\$60.00	\$60.00
Maximum	\$160.00	\$160.00	\$160.00 (I)
DS1 Facility - Mileage Charge, Per Mile			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$60.00	\$60.00	\$60.00 (I)
Toll Free Numbers, each			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Initial block of 20 numbers			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Each additional block of 20			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$40.00	\$40.00	\$40.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Call Re-Direct			
Minimum	\$30.00	\$30.00	\$30.00
Maximum	\$160.00	\$160.00	\$160.00 (I)
Measured Plan			
Minimum	\$20.00	\$20.00	\$20.00
Maximum	\$100.00	\$100.00	\$100.00 (I)
Flat Rate Local Plan			
Minimum	\$200.00	\$200.00	\$200.00
Maximum	\$600.00	\$550.00	\$500.00 (I)
10k Plan			
Minimum	\$100.00	\$80.00	\$65.00
Maximum	\$500.00	\$450.00	\$400.00 (I)
25k Plan			
Minimum	\$300.00	\$250.00	\$200.00
Maximum	\$600.00	\$550.00	\$500.00 (I)
50k Plan			
Minimum	\$500.00	\$500.00	\$500.00
Maximum	\$1600.00	\$160.00	\$1400.00 (I)
100k Plan			
Minimum	\$800.00	\$700.00	\$600.00
Maximum	\$2400.00	\$2000.00	\$1800.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.29 Broadspeed Voice T1 II (Cont'd)

.6 Rates (Cont'd)

Per Minute Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Local Calls			
Minimum	\$0.010	\$0.007	\$0.005
Maximum	\$0.100	\$0.100	\$0.100
IntraLATA/Long Distance Calls			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.130	\$0.120	\$0.110
Toll Free Inbound Calls			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.130	\$0.120	\$0.110
Local Calls - Overage			
Minimum	\$0.005	\$0.005	\$0.005
Maximum	\$0.100	\$0.100	\$0.100
IntraLATA/Long Distance Calls - Overage			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.130	\$0.120	\$0.110

(I)

Issued: January 30, 2018

Effective: March 1, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II

.1 Description

Broadspeed PRI is a local exchange access service that provides direct digital connections via 1.544 facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches.

Broadspeed Primary Rate Interface (PRI) provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Broadspeed PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data and video applications via channelized transport.

Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.2 Features

Broadspeed PRI offers the following feature functionalities:

- Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data, voice and video applications on a per call basis and eliminates the need for separate facilities for individual services.
- Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 20 (T) PRIs. A backup D channel is required for this arrangement.
- Calling Line Identification – Delivers the calling party's telephone number, if available, to the Broadspeed PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- Backup D Channel – provides a backup D channel as a standby spare in the event that the primary D channel fails. Multiple Facility Signaling Control is required for this feature. Backup D channel is available in the DMS switches; and must be NI-2 compatible.
- Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.3 Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed PRI facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed PRI.

(D)
|

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.4 Monthly Recurring Charges

Broadspeed PRI service is subject to monthly recurring charges on a per facility basis. All PRI facilities are subject to a fixed monthly recurring charge. PRI facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Broadview Networks T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. Customers have the option of Measured Rate PRI Service or Flat Rate Local PRI Service. The monthly recurring charge for these services varies based on the calling plan chosen. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Broadspeed PRI II service is subject to monthly recurring charges based on the calling plan selected. Customers have the option of selecting a Measured Plan, Flat Rate Local Plan, 10k Plan, 25k Plan, 50k Plan, or 100k Plan.

(N)

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.4 Monthly Recurring Charges (Cont'd)

Measured Plan: All local, intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

Measured Plan with Minimum Usage Guarantee: Measured Plan with a Minimum Usage Guarantee (“MUG”) subscribers are obligated to bill \$150 in usage each month. If usage for a month totals less than \$150, the subscriber will be billed the Minimum Usage Guarantee of \$150. If usage for a month totals \$150 or more, the subscriber is billed that amount corresponding to their total usage.

Flat Rate Local Plan: Monthly recurring charges for the Flat Rate Local Plan include 100,000 minutes per month of local calling. Local calling in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates shown herein. All intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

50k Plan: Monthly recurring charges for the 50k Plan include 50,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 50,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.5 Local Calls

Broadspeed PRI provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

Broadview Networks concurs with the local exchange and service areas defined by the incumbent local exchange areas.

Customers may subscribe to the Flat Rate Local Plan which is limited to 100,000 minutes per month of outbound local usage allowance per PRI. Usage exceeding the monthly allowance will be billed at rates specified herein.

For customers with the Flat Rate Local Plan, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the allowance for three (3) consecutive months may have their rates adjusted to the standard measured Broadspeed PRI monthly facility charges and the standard local per minute rates.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.6 IntraLATA Toll Calls

Broadspeed PRI provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

.7 Long Distance Calls

Broadspeed PRI provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.8 Rates

Non-Recurring Charges:

	<u>One Year</u> <u>Term</u>	<u>Two Year</u> <u>Term</u>	<u>Three Year</u> <u>Term</u>
Per PRI Facility:			
Installation			
Minimum	\$250.00	\$250.00	\$250.00
Maximum	\$1500.00	\$1500.00	\$1500.00
Service Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Change Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Additional DID Number Blocks			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$20.00	\$20.00	\$20.00
Denied/Missed Site Survey Appointment, Per Occurrence			
Minimum	\$50.00	\$50.00	\$50.00
Maximum	\$150.00	\$150.00	\$150.00
Long Distance Acct. Codes, Per Account			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$50.00	\$50.00	\$50.00

(D)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges (includes port, facility, trunks and 1st 20 DIDs):

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Per PRI Facility			
Minimum	\$400.00	\$300.00	\$200.00
Maximum	\$2000.00	\$1600.00	\$1500.00 (I)
PRI Facility - Mileage Charge, Fixed			
Minimum	\$30.00	\$30.00	\$30.00
Maximum	\$160.00	\$160.00	\$160.00 (I)
PRI Facility - Mileage Charge, Per Mile			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$60.00	\$60.00	\$60.00 (I)
Toll Free Numbers, each			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Initial block of 20 numbers			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Each additional block of 20			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$40.00	\$40.00	\$40.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Caller ID With Name			
Minimum	\$50.00	\$50.00	\$50.00
Maximum	\$300.00	\$300.00	\$300.00 (I)
Call Re-Direct			
Minimum	\$20.00	\$20.00	\$20.00
Maximum	\$150.00	\$150.00	\$150.00 (I)
Measured Plan			
Minimum	\$20.00	\$20.00	\$20.00
Maximum	\$150.00	\$150.00	\$150.00 (I)
Flat Rate Local Plan			
Minimum	\$200.00	\$200.00	\$200.00
Maximum	\$800.00	\$800.00	\$800.00 (I)
10k Plan			
Minimum	\$100.00	\$80.00	\$65.00
Maximum	\$500.00	\$450.00	\$430.00 (I)
25k Plan			
Minimum	\$300.00	\$250.00	\$200.00
Maximum	\$1100.00	\$1000.00	\$800.00 (I)
50k Plan			
Minimum	\$500.00	\$500.00	\$500.00
Maximum	\$1800.00	\$1600.00	\$1400.00 (I)
100k Plan			
Minimum	\$800.00	\$700.00	\$600.00
Maximum	\$2400.00	\$2200.00	\$2000.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.30 Broadspeed PRI II (Cont'd)

.8 Rates (Cont'd)

Per Minute Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Local Calls			
Minimum	\$0.010	\$0.007	\$0.005
Maximum	\$0.100	\$0.090	\$0.090
IntraLATA/Long Distance Calls			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.120	\$0.110	\$0.100
Toll Free Inbound Calls			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.120	\$0.110	\$0.100
Local Calls - Overage			
Minimum	\$0.005	\$0.005	\$0.005
Maximum	\$0.080	\$0.080	\$0.080
IntraLATA/Long Distance Calls - Overage			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.120	\$0.110	\$0.100

(I)

Issued: January 30, 2018

Effective: March 1, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1

.1 Description

Broadspeed Integrated T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Broadspeed Integrated T1 service allows customers to integrate voice and data on the same circuit or facility. The minimum configuration of an Integrated T1 is one of the three following configurations: 1) 10 lines of voice service and 256k Internet access port; 2) 8 lines of voice service and 384k Internet access port; or 3) 6 lines of voice service and 512k Internet access port. At no time is the configuration permitted to be below one of these minimum configurations.

Broadspeed Integrated T1 offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadspeed Integrated T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 2 year or 3 year term commitments, with a 2 year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis. All Customers agree to meet and will be billed a minimum of \$100.00 in monthly calling volumes, including local service, intraLATA toll, interstate and international long distance calling over the Company's T1 lines.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.1 Description (Cont'd)

Customers are also given the opportunity to select from two mutually exclusive price plans. A measured-rate price plan has a monthly fee for each voice line and usage charges for local, intraLATA toll, and domestic and international Long Distance based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute. A flat-rate pricing plan gives the Customer the option to select unlimited local and intraLATA toll calls for one fixed price per line and metered domestic and international Long Distance based on a cost per minute. All voice lines provisioned on an Integrated T1 must be assigned identical calling plans. Mixing measured-rate and flat-rate calling plans on an Integrated T1 service is not permitted.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.2 Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed Integrated T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Integrated T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Integrated T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Integrated T1.

(D)
|

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.3 Monthly Recurring Charges

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than fifteen miles from a Broadview Networks Integrated T1 service collocation. No services are provisioned beyond fifteen miles from a Broadview Networks T1 collocation. Broadspeed Integrated T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Internet Access Port: Customers must select one of five (5) discrete bandwidth choices for Internet access.

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$2,000.

Caller ID With Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with two or three year commitments.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

Voice Lines: Customers may opt for analog voice lines and/or digital or PRI trunks. Fees are per working voice channel. Customers may select all lines assigned to the measured rate calling plan or all lines assigned to the Flat-rate calling plan. Calling plan assignments cannot be mixed on the same Integrated T1 service.

Customers that select the Flat-rate calling plan with Unlimited Local and intraLATA calling are further subject to these conditions: Line rate includes all local and intraLATA outbound direct dialed calls. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available for voice use only. Broadview reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

A PRI trunk type is also available for purchase. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with T1 Digital Trunk types (T1 Channel Assigned Signaling) on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge. Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.4 Local Calls

Broadspeed Integrated T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

.5 IntraLATA Toll Calls

Broadspeed Integrated T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

.6 Long Distance Calls

Broadspeed Integrated T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.7 Rates

Non-Recurring Charges

	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility:		
Installation		
Minimum	\$250.00	\$250.00
Maximum	\$1500.00	\$1500.00
Service Order		
Minimum	\$25.00	\$25.00
Maximum	\$75.00	\$75.00
Change Order		
Minimum	\$25.00	\$25.00
Maximum	\$75.00	\$75.00
Denied/Missed Site Survey Appointment, Per Occurrence		
Minimum	\$50.00	\$50.00
Maximum	\$150.00	\$150.00
Long Distance Account Codes, Per Account		
Minimum	\$10.00	\$10.00
Maximum	\$50.00	\$50.00
Per Block of 20 DID's		
Minimum	\$1.00	\$1.00
Maximum	\$20.00	\$20.00

(D)

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.7 Rates (Cont'd)

Monthly Recurring Charges

	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility		
Minimum	\$0.00	\$0.00
Maximum	\$1000.00	\$1000.00 (I)
DS1 Facility - Mileage Charge, Fixed		
Minimum	\$30.00	\$30.00
Maximum	\$160.00	\$160.00 (I)
DS1 Facility - Mileage Charge, Per Mile		
Minimum	\$5.00	\$5.00
Maximum	\$120.00	\$120.00 (I)
Initial block of 20 numbers		
Minimum	\$1.00	\$1.00
Maximum	\$80.00	\$80.00 (I)
Each additional block of 20		
Minimum	\$1.00	\$1.00
Maximum	\$80.00	\$80.00 (I)
Equipment Rental		
Minimum	\$0.00	\$0.00
Maximum	\$400.00	\$400.00 (I)
Caller ID With Name		
Minimum	\$50.00	\$50.00
Maximum	\$300.00	\$300.00
Call Re-Direct		
Minimum	\$20.00	\$20.00
Maximum	\$150.00	\$150.00

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.7 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Monthly Port Charges</u>		
256 Kbps		
Minimum	\$140.00	\$40.00
Maximum	\$1000.00	\$1000.00 (I)
384 Kbps		
Minimum	\$170.00	\$70.00
Maximum	\$1200.00	\$1200.00 (I)
512 Kbps		
Minimum	\$200.00	\$100.00
Maximum	\$1200.00	\$1200.00 (I)
768 Kbps		
Minimum	\$240.00	\$140.00
Maximum	\$1400.00	\$1400.00 (I)
1024 Kbps		
Minimum	\$280.00	\$180.00
Maximum	\$1400.00	\$1400.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.7 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>Two Year Term</u>	<u>Three Year Term</u>
Analog Voice Channel, each		
Minimum	\$5.00	\$5.00
Maximum	\$60.00	\$60.00 (I)
Digital Trunk, each		
Minimum	\$10.00	\$10.00
Maximum	\$60.00	\$60.00 (I)
PRI Trunk, each		
Minimum	\$10.00	\$10.00
Maximum	\$60.00	\$60.00 (I)
Flat-rate Analog Line, each		
Minimum	\$20.00	\$20.00
Maximum	\$100.00	\$10.00 (I)
Flat-rate Digital Trunk, each		
Minimum	\$30.00	\$30.00
Maximum	\$100.00	\$10.00 (I)
Flat-rate PRI Trunk, each		
Minimum	\$30.00	\$30.00
Maximum	\$100.00	\$10.00 (I)
Toll Free Numbers, each		
Minimum	\$1.00	\$10.00
Maximum	\$40.00	\$40.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.31 Broadspeed Integrated T1 (Cont'd)

.7 Rates (Cont'd)

Per Minute Charges

	<u>Two Year Term</u>	<u>Three Year Term</u>	
Local Calls			
Minimum	\$0.005	\$0.005	
Maximum	\$0.080	\$0.080	(I)
IntraLATA/Long Distance Calls			
Minimum	\$0.015	\$0.015	
Maximum	\$0.100	\$0.100	(I)
Toll Free Inbound Calls			
Minimum	\$0.015	\$0.015	
Maximum	\$0.100	\$0.100	(I)

Issued: August 3, 2015

Effective: August 21, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP

.1 Description

Broadspeed Dynamic IP service is a dynamic integrated service that provides a high capacity transmission link from an end user's premises to Broadview Networks' switching center and allows customers to integrate voice and data on the same DS1 facility. Each Broadspeed Dynamic IP service comes with a minimum configuration of six (6) voice lines. At no time is the configuration permitted to be below the minimum threshold.

(C)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.1 Description (Cont'd)

Broadspeed Dynamic IP offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadspeed Dynamic IP also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year term commitments, with a 1 year term being the minimum contractual obligation. At the expiration of the term contract, Customer contracts are automatically renewed for a 1 year term at 1 year term rates.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.2 Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each new order.

Change Order: A non-recurring Change Order charge is applicable where, after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Dynamic IP service.

(C)

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadband Dynamic IP (Cont'd)

.3 Monthly Recurring Charges

Subscribers must select one of the following calling plan options shown below. (T)

1. Measured Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. There is no monthly recurring charge associated with the Measured Plan. All local, intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

2. Allowance Plans (T)

10k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

50k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 50k Plan include 50,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 50,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll and long distance calling. All local, intraLATA toll and long distance calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

3. Unlimited* Local Plans

(N)

2,000 Minutes of Use Plan: Monthly recurring charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited* local calling, and 2,000 minutes per month of intraLATA toll and long distance calling. All intraLATA toll and long distance calls in excess of 2,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

10,000 Minutes of Use Plan: Monthly recurring charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited* local calling, and 10,000 minutes per month of intraLATA toll and long distance calling. All intraLATA toll and long distance calls in excess of 10,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

25,000 Minutes of Use Plan: Monthly recurring charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited* local calling, and 25,000 minutes per month of intraLATA toll and long distance calling. All intraLATA toll and long distance calls in excess of 25,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

3. Unlimited* Local Plans (Cont'd)

50,000 Minutes of Use Plan: Monthly recurring charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited* local calling, and 50,000 minutes per month of intraLATA toll and long distance calling. All intraLATA toll and long distance calls in excess of 50,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

100,000 Minutes of Use Plan: Monthly recurring charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited* local calling, and 100,000 minutes per month of intraLATA toll and long distance calling. All intraLATA toll and long distance calls in excess of 100,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

*Unlimited Local Plan subscribers receive 75,000 minutes of local usage per month with associated monthly recurring charges. Minutes of use in excess of 75,000 will be billed at per minute charges in accordance with local overage rates defined herein. Monthly recurring charges are all inclusive with the exception of applicable taxes and 911/E911 surcharges.

Issued: April 4, 2011

Effective: May 4, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.3 Monthly Recurring Charges (Cont'd)

In addition to the Broadspeed Dynamic IP base package charges, additional charges may apply as follows:

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than fifteen miles from a Broadview Networks service collocation. No services are provisioned beyond fifteen miles from a Broadview Networks collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$2,000.

Voice Lines: Customers may subscribe to voice lines in addition to standard voice lines included with each package. Fees for additional voice lines are per working voice line.

(N)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.4 Local Calls

Broadspeed Dynamic IP service provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on a per second basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Local usage allowances apply only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

.5 IntraLATA Toll/Long Distance Calls

Broadspeed Dynamic IP provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Broadspeed Dynamic IP also provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.6 Rates

Non-Recurring Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility:			
Installation			
Minimum	\$250.00	\$250.00	\$250.00
Maximum	\$1500.00	\$1500.00	\$1500.00
Service Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Change Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Denied/Missed Site Survey Appointment, Per Occurrence			
Minimum	\$50.00	\$50.00	\$50.00
Maximum	\$150.00	\$150.00	\$150.00
Long Distance Account Codes, Per Account			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$50.00	\$50.00	\$50.00
Per Block of 20 DID's			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$20.00	\$20.00	\$20.00

(D)

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Measured Rate			
Minimum	\$400.00	\$250.00	\$225.00
Maximum	\$2000.00	\$1500.00	\$1400.00 (I)
Additional Measured Rate Voice Lines, each			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$60.00	\$60.00	\$60.00 (I)
10k Plan			
Minimum	\$450.00	\$385.00	\$250.00
Maximum	\$2000.00	\$20000.00	\$20000.00 (I)
25k Plan			
Minimum	\$690.00	\$505.00	\$445.00
Maximum	\$4000.00	\$4000.00	\$4000.00 (I)
50k Plan			
Minimum	\$1,200.00	\$900.00	\$800.00
Maximum	\$4000.00	\$4000.00	\$4000.00 (I)
100k Plan			
Minimum	\$1300.00	\$1100.00	\$1000.00
Maximum	\$6000.00	\$6000.00	\$6000.00 (I)
Additional Voice Lines (10k Plan, 25k Plan, and 100k Plan), each			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$80.00	\$80.00	\$80.00 (I)
Toll Free Numbers, each			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$40.00	\$40.00	\$40.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadband Dynamic IP (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
PRI Trunk Surcharge, per trunk			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Per DS1 Facility			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$1000.00	\$1000.00	\$1000.00 (I)
DS1 Facility - Mileage Charge, Fixed			
Minimum	\$30.00	\$30.00	\$30.00
Maximum	\$160.00	\$160.00	\$160.00 (I)
DS1 Facility - Mileage Charge, Per Mile			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$60.00	\$60.00	\$60.00 (I)
Initial block of 20 numbers			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Each additional block of 20			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Equipment Rental			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$200.00	\$200.00	\$200.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year</u> <u>Term</u> Min/Max	<u>Two Year</u> <u>Term</u> Min/Max	<u>Three Year</u> <u>Term</u> Min/Max
2,000 Minutes of Use Plan			
- 1.5 Mbps	\$500/\$3,000	\$500/\$3,000	\$500/\$3,000 (I)
- 3 Mbps	\$700/\$3,200	\$600/\$3,400	\$600/\$3,400 (I)
- 4.5 Mbps	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 5 Mbps (EFM)	\$700/\$3,400	\$700/\$3,400	\$700/\$3,400 (I)
- 6 Mbps	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,400 (I)
- 10 Mbps (EFM)	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,400 (I)
- 15 Mbps (EFM)	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,400 (I)
- 20 Mbps (EFM)	\$1,200/\$5,000	\$1,200/\$5,000	\$1,200/\$5,000 (I)
- 30 Mbps (EFM)	\$1,800/\$5,600	\$1,800/\$5,600	\$1,800/\$5,600 (I)
10,000 Minutes of Use Plan			
- 1.5 Mbps	\$500/\$3,000	\$500/\$3,000	\$500/\$3,000 (I)
- 3 Mbps	\$700/\$3,400	\$700/\$3,400	\$700/\$3,400 (I)
- 4.5 Mbps	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 5 Mbps (EFM)	\$700/\$3,400	\$700/\$3,400	\$700/\$3,400 (I)
- 6 Mbps	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,400 (I)
- 10 Mbps (EFM)	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 15 Mbps (EFM)	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,200 (I)
- 20 Mbps (EFM)	\$1,200/\$5,000	\$1,200/\$5,000	\$1,200/\$4,500 (I)
- 30 Mbps (EFM)	\$1,800/\$5,600	\$1,800/\$5,600	\$1,800/\$4,800 (I)
25,000 Minutes of Use Plan			
- 1.5 Mbps	\$500/\$3,000	\$500/\$3,000	\$500/\$3,000 (I)
- 3 Mbps	\$700/\$3,400	\$700/\$3,400	\$700/\$3,400 (I)
- 4.5 Mbps	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 5 Mbps (EFM)	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 6 Mbps	\$1,500/\$5,000	\$1,500/\$5,000	\$1,500/\$5,000 (I)
- 10 Mbps (EFM)	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,400 (I)
- 15 Mbps (EFM)	\$1,500/\$5,000	\$1,500/\$5,000	\$1,500/\$5,000 (I)
- 20 Mbps (EFM)	\$1,800/\$5,600	\$1,800/\$5,600	\$1,800/\$5,600 (I)
- 30 Mbps (EFM)	\$2,000/\$6,000	\$2,000/\$6,000	\$2,000/\$6,000 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year</u> <u>Term</u> Min/Max	<u>Two Year</u> <u>Term</u> Min/Max	<u>Three Year</u> <u>Term</u> Min/Max
50,000 Minutes of Use Plan			
- 1.5 Mbps	\$1,000/\$4,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 3 Mbps	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,400 (I)
- 4.5 Mbps	\$1,500/\$5,000	\$1,500/\$5,000	\$1,500/\$5,000 (I)
- 5 Mbps (EFM)	\$1,200/\$4,400	\$1,200/\$4,400	\$1,200/\$4,400 (I)
- 6 Mbps	\$1,800/\$5,600	\$1,800/\$5,600	\$1,800/\$5,600 (I)
- 10 Mbps (EFM)	\$1,500/\$5,000	\$1,500/\$5,000	\$1,500/\$5,000 (I)
- 15 Mbps (EFM)	\$1,800/\$5,600	\$1,800/\$5,600	\$1,800/\$5,600 (I)
- 20 Mbps (EFM)	\$2,000/\$6,000	\$2,000/\$6,000	\$2,000/\$6,000 (I)
- 30 Mbps (EFM)	\$2,500/\$7,000	\$2,500/\$7,000	\$2,500/\$7,000 (I)
100,000 Minutes of Use Plan			
- 1.5 Mbps	\$1,000/\$5,000	\$1,000/\$4,000	\$1,000/\$4,000 (I)
- 3 Mbps	\$1,500/\$6,000	\$1,500/\$5,000	\$1,500/\$5,000 (I)
- 4.5 Mbps	\$1,800/\$7,000	\$1,800/\$5,600	\$1,800/\$5,600 (I)
- 5 Mbps (EFM)	\$1,500/\$7,000	\$1,500/\$5,000	\$1,500/\$5,000 (I)
- 6 Mbps	\$2,000/\$8,000	\$2,000/\$6,000	\$2,000/\$6,000 (I)
- 10 Mbps (EFM)	\$1,800/\$6,000	\$1,800/\$5,600	\$1,800/\$5,600 (I)
- 15 Mbps (EFM)	\$2,000/\$6,000	\$2,000/\$6,000	\$2,000/\$6,000 (I)
- 20 Mbps (EFM)	\$2,300/\$7,000	\$2,300/\$6,600	\$2,300/\$6,600 (I)
- 30 Mbps (EFM)	\$2,700/\$9,000	\$2,700/\$7,400	\$2,700/\$7,400 (I)
Additional Voice Lines (All Minutes of Use Plans), each	\$10/\$60	\$10/\$60	\$10/\$60 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.32 Broadspeed Dynamic IP (Cont'd)

.6 Rates (Cont'd)

Per Minute Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Local Calls			
Minimum	\$0.010	\$0.007	\$0.005
Maximum	\$0.100	\$0.090	\$0.080
IntraLATA/Long Distance Calls			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.120	\$0.110	\$0.100
Toll Free Inbound Calls			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.120	\$0.110	\$0.100
Local Calls - Overage			
Minimum	\$0.030	\$0.030	\$0.030
Maximum	\$0.120	\$0.110	\$0.100
IntraLATA/Long Distance Calls - Overage			
Minimum	\$0.030	\$0.019	\$0.015
Maximum	\$0.120	\$0.110	\$0.100

(I)

Issued: January 30, 2018

Effective: March 1, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice

.1 Description

Broadspeed DIA With Voice is a dynamic integrated T1 service that provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center and allows customers to integrate voice and data on the same DS1 facility. Service is provisioned as a full 1.544 Mbps Internet Protocol (IP) port and Voice over IP (VoIP) technology is employed to derive analog voice line equivalents within that same IP bandwidth. Voice traffic is assigned the highest priority traffic type on the IP facility and will use whatever bandwidth is necessary to ensure high quality call transmission. IP bandwidth not being used for voice traffic at any given time is allocated to the customer's data services and this bandwidth fluctuates depending on the customer's voice traffic needs. Each service comes with two analog voice lines provisioned on a full 1.544 Mbps Internet access port. At no time is the configuration permitted to be below these minimum thresholds.

Broadspeed DIA With Voice offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. International calling is blocked by default. Subscribers have the option of adding international calling capability. Broadspeed DIA With Voice also offers customers the capabilities for incoming calls (DID).

Customers are initially given the opportunity to subscribe to the Company's services for 1-year, 2-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contract, Customer contracts are automatically renewed for a 1-year term at 1-year term rates. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

Issued: July 30, 2008

Effective: August 13, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.1 Description (Cont'd)

(D)

.2 Non-Recurring Charges

Broadspeed DIA With Voice service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each DS1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each DS1 facility.

Change Order: A non-recurring Change Order charge is applicable for each DS1 facility where, after initial installation, the Customer requests changing telecommunications services associated with Broadspeed DIA With Voice service.

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.3 Monthly Recurring Charges

Broadspeed DIA With Voice service is subject to the monthly recurring charges below.

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 15 miles from a Broadview Networks service collocation. No services are provisioned beyond 15 miles from a Broadview Networks collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed herein. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$2,000.

Voice Lines: Service includes two analog voice lines provisioned via VoIP and terminated by the FXS port on the Broadview-provided Integrated Access Device. Additional voice lines not included with the base package are available at additional line charges specified herein.

(N)

Issued: July 30, 2008

Effective: August 13, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.4 Local Calls

Broadspeed DIA With Voice service provides local calling service. Local usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

.5 IntraLATA Toll/Long Distance Calls

Broadspeed DIA With Voice provides IntraLATA toll calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Broadspeed DIA With Voice also provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.6 Rates

Non-Recurring Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility:			
Installation			
Minimum	\$250.00	\$250.00	\$250.00
Maximum	\$900.00	\$900.00	\$900.00
Service Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Change Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Denied/Missed Site Survey Appointment, Per Occurrence			
Minimum	\$50.00	\$50.00	\$50.00
Maximum	\$150.00	\$150.00	\$150.00
Long Distance Account Codes, Per Account			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$50.00	\$50.00	\$50.00
Per Block of 20 DIDs			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$20.00	\$20.00	\$20.00

(D)

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 West 9th Avenue
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Base Package (Includes 1.544 Mbps Internet access port and two analog voice lines)			
Minimum	\$400.00	\$250.00	\$225.00
Maximum	\$1500.00	\$1300.00	\$1200.00
Additional Voice Lines, each			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$80.00	\$80.00	\$80.00
Toll Free Numbers, each			
Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$40.00	\$40.00	\$40.00
DS1 Facility - Per DS1 Facility			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$1000.00	\$1000.00	\$1000.00

Issued: August 3, 2015

Effective: August 21, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Ave., Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.6 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

DS1 Facility - Mileage Charge, Fixed			
Minimum	\$30.00	\$30.00	\$30.00
Maximum	\$160.00	\$160.00	\$160.00 (I)
DS1 Facility - Mileage Charge, Per Mile			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$50.00	\$50.00	\$50.00 (I)
Initial block of 20 numbers			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Each additional block of 20			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$40.00	\$40.00	\$40.00 (I)
Equipment Rental			
Minimum	\$0.00	\$0.00	\$0.00
Maximum	\$200.00	\$200.00	\$200.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.33 Broadspeed DIA With Voice (Cont'd)

.6 Rates (Cont'd)

Per Minute Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Local Calls			
Minimum	\$0.010	\$0.007	\$0.005
Maximum	\$0.080	\$0.080	\$0.080
IntraLATA Toll Calls			
Minimum	\$0.030	\$0.020	\$0.020
Maximum	\$0.110	\$0.110	\$0.110
Long Distance Calls			
Minimum	\$0.030	\$0.020	\$0.020
Maximum	\$0.110	\$0.110	\$0.110

(I)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.34 Clearpak

(N)

Clearpak monthly recurring charges are determined by Zones. The application of Zones are determined by the serving wire center at which the customer's local loop is connected. Wire centers/exchanges are defined below.

.1 Zones

Zone 1a - Broad Street
Manhattan Ave.
W. 42nd St.
Convent Ave.
Pearl St.
W. 50th St.
E. 30th St.
Second Ave.
W. 73rd St.
E. 37th St.
Thayer St.
W. 176th St.
E. 56th St.
Varick St.
West St.
E. 79th St.
W. 18th St.
E. 97th St.
W. 36th St

Issued: November 28, 2008

Effective: December 12, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.34 Clearpak (Cont'd)

(N)

.1 Zones (Cont'd)

Zone 1b –	Albemarle Rd	Flushing	Massapequa
	Astoria	Forest Hills	Mid-Nassau
	Ave. I	Franklin	Mineola
	Ave. R	Franklin/Buffalo	Mt. Vernon
	Ave. U	Freeport	N. Staten Island
	Ave. Y	Glen Cove	N. Jamaica
	Babylon	Gouverneur	New City
	Bailey/Buffalo	Grand Concourse	New Dorp
	Bay Shore	Great Neck	New Rochelle
	Bayside	Harrison	Newtown
	Belle Harbor	Hempstead	Niagara Falls-76 St.
	Bridge St.	Hertel/Buffalo	Niagara Falls-Portage
	Bushwick Ave.	Hicksville	Pearl River
	Central Islip	Hoe Ave.	Plainview
	City Island	Hollis	Pleasantville
	Clinton Ave.	Jamaica	Port Washington
	Corona	J. F. Kennedy	Portchester
	Cruger Ave.	Kenmore Pl.	Richmond Hill
	Deer Park	Kingsbridge	Rockaway Ave.
	Dobbs Ferry	Larchmont	Ronkonkoma
	E. 150th St.	Laurelton	Roslyn
	E. 167th St.	Levittown	Rye
	E. Northport	Liberty Ave.	S. Salina/Syracuse
	Elec Park/Syracuse	Lindenhurst	S. Staten Island
	Elmwood/Buffalo	Long Beach	Sayville
	Fairview	Long Island City	Scarsdale
	Fairview Ave.	Lynbrook	Selden
	Far Rockaway	Main/Buffalo	Smithtown
	Farmingdale	Mamaroneck	Spring Valley
	Floral Park	Manhasset	State/Albany

Issued: November 28, 2008

Effective: December 12, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.34 Clearpak (Cont'd)

(N)

.1 Zones (Cont'd)

Zone 1b (Cont'd)

State/Syracuse	W. Staten Island	14th Ave.
Syosset	Wantagh	115th Ave.
Syracuse–Dippold Ave.	Washington/Albany	14th St.
Syracuse – James St.	Westbury	71st St.
Tarrytown	White Plains	77th St.
Tiebout Ave.	Whitestone	
Tratman Ave.	Williamsburg	
Troy Ave.	Williamsville	
Troy 4th St.	Yonkers	
Tuckahoe		
W. Seneca-French (Cheektowaga)		

Zone 2 - All Wire Centers/Exchanges other than those listed in Zone 1a or Zone 1b preceding.

.2 There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Issued: November 28, 2008

Effective: December 12, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 2100 Renaissance Boulevard
 King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.34 Clearpak (Cont'd)

.3 Clearpak - Measured

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
- Zone 1a	\$10.00	\$150.00 (I)
- Zone 1b	\$10.00	\$150.00 (I)
- Zone 2	\$10.00	\$150.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.15
Rate per minute for all local usage:	\$0.00	\$0.15
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
- Zone 1a	\$10.00	\$140.00 (I)
- Zone 1b	\$10.00	\$140.00 (I)
- Zone 2	\$10.00	\$140.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.15
Rate per minute for all local usage:	\$0.00	\$0.10

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.34 Clearpak (Cont'd)

.4 Clearpak - Unlimited

Two-Year Term Commitment

	<u>Minimum</u>	<u>Maximum</u>
--	----------------	----------------

Monthly recurring line charge:

(Includes all local, intraLATA toll,
 interstate and intrastate long distance calls)

-	Zone 1a	\$20.00	\$160.00 (I)
-	Zone 1b	\$20.00	\$160.00 (I)
-	Zone 2	\$20.00	\$160.00 (I)

Three-Year Term Commitment

	<u>Minimum</u>	<u>Maximum</u>
--	----------------	----------------

Monthly recurring line charge:

(Includes all local, intraLATA toll,
 interstate and intrastate long distance calls)

-	Zone 1a	\$20.00	\$160.00 (I)
-	Zone 1b	\$20.00	\$160.00 (I)
-	Zone 2	\$20.00	\$160.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.34 Clearpak (Cont'd)

.5 Clearpak – Local Allowance

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
(Includes 2,000 minutes of local and intraLATA toll calling allowance)		
- Zone 1a	\$10.00	\$150.00 (I)
- Zone 1b	\$10.00	\$150.00 (I)
- Zone 2	\$10.00	\$150.00 (I)
Rate per minute for all local and intraLATA toll usage in excess of monthly allowance:	\$0.01	\$0.10
Rate per minute for all interstate and intrastate long distance calls:	\$0.00	\$0.12
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
(Includes 2,000 minutes of local and intraLATA toll calling allowance)		
- Zone 1a	\$10.00	\$150.00 (I)
- Zone 1b	\$10.00	\$150.00 (I)
- Zone 2	\$10.00	\$150.00 (I)
Rate per minute for all local and intraLATA toll usage in excess of monthly allowance:	\$0.01	\$0.10
Rate per minute for all interstate and intrastate long distance calls:	\$0.00	\$0.12

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.35 Elite II

- .1 There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to NY business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.
- .2 Elite II - Measured

Elite Business Plan offers business Customers the following rates:

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:	\$10.00	\$100.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.15
Rate per minute for all local usage:	\$0.00	\$0.10
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:	\$10.00	\$100.00 (I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.01	\$0.15
Rate per minute for all local usage:	\$0.00	\$0.10

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.35 Elite II (Cont'd)

.3 Elite II - Unlimited

Two-Year Term Commitment

Minimum Maximum

Monthly recurring line charge:

(Includes all local, intraLATA toll,
interstate and intrastate long distance calls) \$20.00 \$120.00 (I)

Three-Year Term Commitment

Minimum Maximum

Monthly recurring line charge:

(Includes all local, intraLATA toll,
interstate and intrastate long distance calls) \$20.00 \$120.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.35 Elite II (Cont'd)

.4 Elite II – Local Allowance

	<u>Two-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
(Includes 2,000 minutes of local and intraLATA toll calling allowance)	\$10.00	\$150.00 (I)
Rate per minute for all local and intraLATA toll usage in excess of monthly allowance:	\$0.01	\$0.10
Rate per minute for all interstate and intrastate long distance calls:	\$0.00	\$0.10
	<u>Three-Year Term Commitment</u>	
	<u>Minimum</u>	<u>Maximum</u>
Monthly recurring line charge:		
(Includes 2,000 minutes of local and intraLATA toll calling allowance)	\$10.00	\$150.00 (I)
Rate per minute for all local and intraLATA toll usage in excess of monthly allowance:	\$0.01	\$0.10
Rate per minute for all interstate and intrastate long distance calls:	\$0.00	\$0.10

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank

.1 Description

Broadspeed Voice Channel Bank service provides basic analog business line connections from a Company-provided Integrated Access Device (IAD) at the end user's premises to a Company switching center. Broadspeed Voice Channel Bank service utilizes Metro-Ethernet or DS1 (1.544 Mbps) transmission link to deliver from 11 to 24 analog voice-grade 56Kbps communications channels per facility. (C)

Service offers customers the capabilities for both inbound and outbound calls via analog, voice-grade telephonic communications channels that can be used to place or receive one call at time. Basic business lines are provided for connection of customer-provided single-line terminal equipment such as analog station sets or facsimile machines.

Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract. All Customers agree to meet and will be billed a minimum of \$50.00 in monthly calling volumes, including local service, intraLATA toll, and intrastate/interstate/international long distance calling for each Measured Broadspeed Voice Channel Bank service.

.2 Features

Broadspeed Voice Channel Bank service includes Call Hunting and Anonymous Call Rejection. The following features are also available to subscribers for a monthly per line charge: Call Waiting, Three Way Calling, Call Forward, Call Forward Busy Line, Call Forward Don't Answer, Ultra Call Forward, Remote Call Forward, Speed Dial 8, Speed Dial 30, Caller ID, Call Waiting ID, Caller ID Deluxe, and Call Waiting ID Deluxe, Voice Mail. The following features are available on a per use basis only: Repeat Dial, Call Return, and Call Trace.

Issued: June 8, 2009

Effective: June 22, 2009

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.2 Features (Cont'd)

Feature Package 1: Feature Package 1 is available to subscribers for a monthly per line charge. Feature Package 1 includes Station-to-station Dialing, Assume Dial 9, Call Hold, Call Transfer, Call Pickup, Three way Calling, Call Forward, Call Waiting, and Call Park.

Feature Package 2: Feature Package 2 is available to subscribers for a monthly per line charge. Feature Package 2 includes Call Waiting, Three Way Calling, Call Forward, Call Forward Busy Line, Call Forward Don't Answer, Ultra Call Forward, Speed Dialing (8 or 30), Call Transfer, Caller ID, Call Waiting ID, Caller ID Deluxe, and Call Waiting ID Deluxe

.3 Non-Recurring Charges

Installation: A non-recurring Installation charge is applicable for each Broadspeed Voice Channel Bank facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice Channel Bank facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Voice Channel Bank facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice Channel Bank service.

(D)
|

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.4 Monthly Recurring Charges

Broadspeed Voice Channel Bank service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge which includes eleven (11) voice lines. Additional voice lines are available at additional monthly recurring charges. Total voice lines per DS1 facility may not exceed twenty-four (24). DS1 facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Company T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

(C)

Subscribers must select one of the following four (4) discrete calling plan options shown below.

Measured Plan: There is no monthly recurring charge associated with the Measured Plan with the exception of the facility charge. All local, intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll, intrastate, and interstate long distance calling. All local intraLATA toll and long distance calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

Issued: June 8, 2009

Effective: June 22, 2009

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.4 Monthly Recurring Charges (Cont'd)

25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll, intrastate, and interstate long distance calling. All local, intraLATA toll and long distance calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll, intrastate, and interstate long distance calling. All local, intraLATA toll and long distance calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

.5 Local Calls

Broadspeed Voice Channel Bank provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

The Company concurs with the local exchange and service areas defined by the incumbent local exchange areas.

For customers subscribing to any of the 10k, 25k, or 100k Plans, the minutes of use allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the minutes of use allowance for three (3) consecutive months may have their rates adjusted to the standard Measured Plan.

Issued: May 27, 2009

Effective: June 10, 2009

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

(N)

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.6 IntraLATA Toll Calls

Broadspeed Voice Channel Bank provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

.7 Long Distance Calls

Broadspeed Voice Channel Bank provides intrastate, interstate, and international long distance calling service. Long distance usage is non-time-of-day sensitive.

(C)
(C)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.8 Rates

Non-Recurring Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Per DS1 Facility:			
Installation			
Minimum	\$250.00	\$250.00	\$250.00
Maximum	\$900.00	\$900.00	\$900.00
Service Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Change Order			
Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$75.00	\$75.00	\$75.00
Denied/Missed Site Survey Appointment, Per Occurrence			
Minimum	\$50.00	\$50.00	\$50.00
Maximum	\$200.00	\$200.00	\$200.00
Long Distance Account Codes, Per Account			
Minimum	\$10.00	\$10.00	\$10.00
Maximum	\$50.00	\$50.00	\$50.00

(D)

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
DS1 Facility (Includes eleven Voice lines with Measured Calling Plan)			
Minimum	\$250.00	\$150.00	\$100.00
Maximum	\$1200.00	\$1000.00	\$900.00 (I)

DS1 Facility – Mileage Charge, UNE Loops

Fixed

Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$120.00	\$120.00	\$120.00 (I)

Per Mile

Minimum	\$1.00	\$1.00	\$1.00
Maximum	\$30.00	\$30.00	\$30.00 (I)

DS1 Facility – Mileage Charge, Special Access Loops

Fixed

Minimum	\$25.00	\$25.00	\$25.00
Maximum	\$130.00	\$130.00	\$130.00 (I)

Per Mile

Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$80.00	\$80.00	\$80.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
10K Plan			
Minimum	\$100.00	\$80.00	\$65.00
Maximum	\$500.00	\$460.00	\$430.00 (I)
25K Plan			
Minimum	\$325.00	\$285.00	\$275.00
Maximum	\$1050.00	\$970.00	\$950.00 (I)
100K Plan			
Minimum	\$800.00	\$700.00	\$600.00
Maximum	\$2400.00	\$220.00	\$2000.00 (I)
Additional Voice Lines, each			
Minimum	\$10.00	\$10.00	\$8.00
Maximum	\$70.00	\$70.00	\$66.00 (I)
Call Forward Busy Line			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)
Call Forward Don't Answer			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Ultra Call Forward			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)
Speed Dial 8			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)
Speed Dial 30			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)
Caller ID			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$20.00	\$20.00	\$20.00 (I)
Call Waiting ID			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$26.00	\$26.00	\$26.00 (I)
Repeat Dial, per use			
Minimum	\$0.10	\$0.10	\$0.10
Maximum	\$2.00	\$2.00	\$2.00

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Call Return, per use			
Minimum	\$0.10	\$0.10	\$0.10
Maximum	\$2.00	\$2.00	\$2.00
Call Trace, per use			
Minimum	\$0.10	\$0.10	\$0.10
Maximum	\$2.00	\$2.00	\$2.00
Call ID Deluxe			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$26.00	\$26.00	\$26.00 (I)
Call Waiting ID Deluxe			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$13.00	\$13.00	\$13.00 (I)
Voice Mail, per mailbox			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$30.00	\$30.00	\$30.00 (I)
Feature Package 1			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$20.00	\$20.00	\$20.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Banks (Cont'd)

.8 Rates (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Feature Package 2			
Minimum	\$2.00	\$2.00	\$2.00
Maximum	\$26.00	\$26.00	\$26.00 (I)
Call Forward			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)
Remote Call Forward			
Minimum	\$5.00	\$5.00	\$5.00
Maximum	\$36.00	\$36.00	\$36.00 (I)
Call Waiting			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)
Three Way Calling			
Minimum	\$0.50	\$0.50	\$0.50
Maximum	\$20.00	\$20.00	\$20.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

.8 Rates (Cont'd)

Per Minute Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Local Calls			
Minimum	\$0.010	\$0.007	\$0.005
Maximum	\$0.070	\$0.070	\$0.070
IntraLATA Toll Calls			
Minimum	\$0.030	\$0.015	\$0.010
Maximum	\$0.100	\$0.100	\$0.100
Long Distance Calls			
Minimum	\$0.030	\$0.015	\$0.010
Maximum	\$0.100	\$0.100	\$0.100

(I)

Issued: February 3, 2016

Effective: March 1, 2016

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 800 Westchester Avenue, Suite N501
 Rye Brook, NY 10573

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.37 Elite Unlimited Complete

(N)

1. Monthly recurring charges include Three Way Calling, Call Waiting, Call Forwarding, Ultra Call Forwarding, Repeat Dialing, Call Return, Call Trace, Anonymous Call Rejection, Caller ID Deluxe, and Speed Dial 30 features. Call Hunting, Voicemail, and Call Forward are also available to customers upon request at no additional charge. Monthly recurring charges are all inclusive with the exception of applicable taxes and 911/E911 surcharges.

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a one year, two year or three year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

2. Monthly Recurring Line Charge:

(Includes all local, intraLATA toll, interstate and intrastate long distance calls)

	<u>Minimum</u>	<u>Maximum</u>
Zone 1a	\$20.00	\$60.00
Zone 1b	\$20.00	\$60.00
Zone 2	\$20.00	\$60.00

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.37 Elite Unlimited Complete (Cont.)

(N)

3. Elite Unlimited Complete monthly recurring charges are determined by Zones. The application of Zones are determined by the serving wire center at which the customer's local loop is connected. Wire centers/exchanges are defined below.

Zone 1a - Broad Street, Manhattan Ave., W. 42nd St., Convent Ave., Pearl St., W. 50th St., E. 30th St., Second Ave., W. 73rd St., E. 37th St., Thayer St., W. 176th St., E. 56th St., Varick St., West St., E. 79th St., W. 18th St., E. 97th St., W. 36th St

Zone 1b – 14th Ave., 115th Ave., 14th St., 71st St., 77th St., Albemarle Rd, Astoria, Ave. I, Ave. R, Ave. U, Ave. Y, Babylon, Bailey/Bufalo, Bay Shore, Bayside, Belle Harbor, Bridge St., Bushwick Ave., Central Islip, City Island, Clinton Ave., Corona, Cruger Ave., Deer Park, Dobbs Ferry, E. 150th St., E. 167th St., E. Northport, Elec Park/Syracuse, Elmwood/Bufalo, Fairview, Fairview Ave., Far Rockaway, Farmingdale, Floral Park, Flushing, Forest Hills, Franklin, Franklin/Bufalo, Freeport, Glen Cove, Gouverneur, Grand Concourse, Great Neck, Harrison, Hempstead, Hertel/Bufalo, Hicksville, Hoe Ave., Hollis, Jamaica, J. F. Kennedy, Kenmore Pl., Kingsbridge, Larchmont, Laurelton, Levittown, Liberty Ave., Lindenhurst, Long Beach, Long Island City, Lynbrook, Main/Bufalo, Mamaroneck, Manhasset, Massapequa, Mid-Nassau, Mineola, Mt. Vernon, N. Staten Island, N. Jamaica, New City, New Dorp, New Rochelle, Newtown, Niagara Falls-76 St., Niagara Falls-Portage, Pearl River, Plainview, Pleasantville, Port Washington, Portchester, Richmond Hill, Rockaway Ave., Ronkonkoma, Roslyn, Rye, S. Salina/Syracuse, S. Staten Island, Sayville, Scarsdale, Selden, Smithtown, Spring Valley, State/Albany, State/Syracuse, Syosset, Syracuse–Dippold Ave., Syracuse – James St., Tarrytown, Tiebout Ave., Tratman Ave., Troy Ave., Troy 4th St., Tuckahoe, W. Staten Island, Wantagh, Washington/Albany, Westbury, White Plains, Whitestone, Williamsburg, Williamsville, W. Seneca-French (Cheektowaga), Yonkers

Zone 2 - All Wire Centers/Exchanges other than those listed in Zone 1a or Zone 1b preceding.

Issued: June 21, 2010

Effective: July 2, 2010

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.2 SERVICE DESCRIPTIONS AND RATES (CONT'D)

7.2.38 Resale, On Net, Off Net, Mixed Account Classifications

(N)

Except for Company services associated with DS1 (1.544 Mbps) facilities, all business local calling plans have account classification monthly recurring charges in addition to monthly recurring line charges associated with that service based on whether the account is classified as resale, on net, off net or mixed. For these services, an account will be classified as resale if 75% or more of the customer's lines are provisioned via resale. An account will be classified as on net if 100% of the customer's lines are located in Company on net areas. An account will be classified as off net if at least 50% of the customer's lines are physically located in Company off net areas. An account will be classified as mixed if the customer has lines located in on net areas and off net areas with less than 50% of the customer's lines located in Company off net areas.

Issued: September 21, 2010

Effective: October 5, 2010

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

CONTENTS

Section 8 - SPECIAL SERVICES AND PROGRAMS

	<u>Leaf</u>	
8.1	2	Special Equipment For The Hearing or Speech Impaired
8.2	3	Universal Emergency Telephone Number Service
8.3	4	Schools and Libraries Discount Program.....
8.4	8	Health Care Providers Support Program.....
8.5	11	Lifeline Telephone Service
8.6	14	Link Up America
8.7	15	Discounted for the Hearing or Speech Impaired Customer
8.8	16	New York Relay Service
8.9	18	Special Credit Card for Blind and Disable Persons
8.10	21	Critical Facilities Administration Service.....

(N)

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS

8.1 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 8.1.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.1.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
- 8.1.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.1.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 8.1.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.3 SCHOOL AND LIBRARIES DISCOUNT PROGRAM

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.3 SCHOOL AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

8.3.1 Regulations

A. Obligations of Eligible Schools and Libraries

1. Requests for Service

- (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (b) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (c) Services requested will be used for educational purposes.
- (d) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.3 SCHOOL AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

8.3.1 Regulations (Cont'd)

B. Obligations of Carrier

1. Carrier will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
2. Carrier will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
3. In competitive bidding situations, Carrier may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.3 SCHOOL AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

8.3.2 Discounted Rates for Schools and Libraries

- A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.4 HEALTH CARE PROVIDERS SUPPORT PROGRAM

8.4.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulations (C.F.R.) 54.601 *et. seq.*, and any amendments made thereto.

8.4.2 Regulations

- A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.
- D. Responsibility of eligible health care providers
 - 1. Rural health care providers and consortia shall participate in a competition bidding process for all service eligible for reduced rates in accordance with any state and local procurement rules.
 - 2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.4 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

8.4.2 Regulations (Cont'd)

3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

8.4.3 Responsibility of the Company

1. The Company shall offer the rates and charges as specified in Section 3, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in 1. preceding.
2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.4 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

8.4.4 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph c., which shall be available to all eligible health care providers, regardless of location.

1. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.5 LIFELINE TELEPHONE SERVICE

8.5.1 Federal Program

Lifeline Service provides for a Federal credit amount of \$9.25, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are applied to the local service portion of the monthly telephone bill for qualified residential customers. Lifeline Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline service is not available for resale.

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance or Section 8, Veterans Pension or Survivors Pension Benefit.

Additionally, an applicant whose income, as defined in 47 CFR Section 54.400(f), is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines, may also apply for eligibility certification.

8.5.2 New York State Lifeline Discounted Service

These services are restricted to low income residential customers. This service provides a flat rate state discount of \$9.25 for local exchange telephone service. State only qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. This service is only available to customers that do not qualify under the federal lifeline program. To qualify for NYS Lifeline service, a customer must be ineligible to receive the Federal Lifeline Service and be a recipient of benefits from any one of the following Entitlement Programs: National School Lunch; Low Income Home Energy Assistance (LIHEAP); Temporary Assistance for Needy Families (TANF).

Issued: May 15, 2018

Effective: June 14, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

(C)

(C)

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 LIFELINE TELEPHONE SERVICE (Cont'd)

8.5.3 Lifeline Program Rules

1. The monthly discounted residential rate for qualified low-income customers may not be reduced below zero.
2. All applications for this service are subject to verification pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.
3. The subscriber is responsible for notifying the company when eligibility is lost.
4. The Company will reconcile and confirm eligibility periodically, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.
5. Lifeline customers will be required to renew proof of their eligibility status semi-annually, with the exception of those customers on HEAP, and their renewal will be annual. Failure by a subscriber to comply with the company's periodic requests for proof of continued eligibility will result in loss of Lifeline rate treatment.
6. The Company shall offer Toll Blocking to all qualifying low-income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive Toll Blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
7. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
8. The Lifeline Service rate reductions do not apply to service connection charges.

(C)

(C)

Issued: May 15, 2018

Effective: June 14, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 LIFELINE TELEPHONE SERVICE (Cont'd)

8.5.3 Lifeline Program Rules (Cont'd)

7. Service order charges apply when service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service. (C)
8. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Blocking service.
9. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
10. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges. (C)

8.5.4 Charges (T)

A qualified customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline service;
- b. Basic Lifeline service to Message Rate Service.

Issued: May 15, 2018

Effective: June 14, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 RESERVED FOR FUTURE USE

(D)

Issued: August 9, 2012

Effective: August 23, 2012

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.7.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% discount on local message rate service.

8.7.2 Certification

Acceptable certifications are:

- a. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York, or
- b. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

8.7.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 11, "Handicapped Person," for a listing of the necessary qualifications.

8.7.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.8 NEW YORK RELAY SERVICE

8.8.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

8.8.2 Regulations

- a. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this tariff.
- b. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- c. Calls through the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.8 NEW YORK RELAY SERVICE (Cont'd)

8.8.2 Regulations (cont'd)

- d. The following calls may not be placed through the Relay Service:
- 1) calls to informational recordings and group bridging service;
 - 2) calls to time or weather recorded messages;
 - 3) station sent paid calls from coin telephones; and
 - 4) operator-handled conference service and other teleconference calls.

8.8.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.9 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

8.9.1 General

Persons who are blind or whose disability causes difficult with hand and finger coordination and use of a telephone qualify for a Special Credit Card. The card may be used from any telephone within the Company's territory to place calls within and outside the state of New York at a special rate or to place calls from a telephone outside of the Company's territory, but within the state of New York at rates applicable to the territory from which the call is made.

8.9.2 Rates

Within the Company's Territory:

Station to station toll calls placed with operator assistance will be billed at the lower rate normally applicable to calls placed without operator assistance. Local calls cannot be charged to the card. Person-to-person calls charged to the card with be billed at the higher operator handled rate.

Outside the Company's Territory, but within New York State:

All rates, charges, billing and restriction in effect in the territory from which the call is made will apply.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.9 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS (Cont'd)

8.9.3 Qualification

The follow criteria will be used to determine eligibility for the Special Credit Card:

- a. "Legally Blind" - those whose visual acuity is 20/200 or less in the better eye with correcting glasses or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.
- b. "Physically Handicapped" - those who are certified by competent authority as unable to read or use ordinary printed materials as result of physical limitations.
- c. Persons whose disabling condition causes difficulty with hand and finger coordination and utilization of a coin or noncoin telephone. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.9 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS (Cont'd)

8.9.4 Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

- A. The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Company's service territory, but he or she does not need to have other service from the Company.
- B. Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. When this option is chosen, the person accepting this responsibility must be 18 years of age or older, but does not need to reside within the Company's service territory.

In either case, the applicant is the only authorized user of the Special Credit Card. If the person accepting payment responsibility has service within the Company's service territory, charges will be billed on a regular monthly bill; otherwise a separate bill will be sent.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

(N)

8.10 CRITICAL FACILITIES ADMINISTRATION SERVICE

8.10.1 General

Critical Facilities Administration Service (CFAS) provides qualified subscribers with the physical path and routing information of qualifying circuits used to provision the subscriber's local exchange service.

8.10.2 Customer Obligations

Customers subscribing to CFAS are required to identify critical facilities by enrolling circuits in the federal Telecommunications Service Priority (TSP) program and demonstrating to the Company the sponsorship of a federal agency supporting the designation of those circuits as qualifying under the federal TSP program. Subscribers must identify to the Company which qualifying circuits it wishes to enroll in CFAS.

8.10.3 Company Obligations

To the extent physical path and routing information of qualifying circuits is available to the Company either internally or from its underlying providers, the Company will provide CFAS subscribers the following:

- a. Physical path information to allow the customer to ascertain with a reasonable degree of accuracy, the actual physical path of each subscribed circuit.
- b. Physical path information for newly provisioned qualifying circuits and existing, in-place circuits will be provided to the customer within a reasonable amount of time.
- c. Any planned moves, changes or rearrangements that affect the physical path of a qualifying, subscribed circuit and any information related to a move, change or rearrangement that was the result of unplanned activity will be communicated to the customer in a reasonable amount of time.
- d. Updated information regarding the revised physical path of subscribed circuits will be provided to the customer in a reasonable amount of time.
- e. Provision of CFAS will be suspended in any instance of a major telephone outage. Once service has been restored, current physical path information for a subscribed circuit that has been moved, changed or rearranged will be developed and made available to the customer within 90 days of the restoration of service.

Issued: November 25, 2004

Effective: December 25, 2004

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.10 CRITICAL FACILITIES ADMINISTRATION SERVICE (Cont'd)

8.10.4 Rates

For each request submitted, the Customer will be charged appropriate engineering costs based on costs incurred by the Company.

(C)
|

Issued: July 15, 2005

Effective: August 15, 2005

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS

SECTION 9 - SPECIAL ARRANGEMENTS

	Leaf	
9.1 Individual Case Basis (ICB) Arrangements	2	(N)
9.2 Non-Routine Installation and/or Maintenance	2	
9.3 [RESERVED FOR FUTURE USE]	2	

Issued: December 11, 2006

Effective: January 10, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 9 - SPECIAL ARRANGEMENTS

9.1 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified herein. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 [RESERVED FOR FUTURE USE]

(N)

Issued: December 11, 2006

Effective: January 10, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS

SECTION 10 -LOCAL CALLING AREAS

Leaf

10.1 Broadview Networks, Inc. Local Calling Areas 2

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

Section 10 -LOCAL CALLING AREAS

10.1 Broadview Networks, Inc. Local Calling Areas

The Local Calling Area for any given customer is defined as the local calling area for that customer were that customer served directly by the incumbent local exchange carrier.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

ASCII

American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

ASYNCHRONOUS

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION (“ALI”)

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION (“ANI”)

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or firewalls, built, erected and framed of component structural parts and designed for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

CENTRAL OFFICE

An operating office of a telephone company where connections are made between telephone exchange lines.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels. I

CHANNEL CONVERSION

The termination of 1.544 Mbps Service at a customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the customer.

CHANNEL SERVICE UNIT (“CSU”)

The equipment located at the customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

COLLEGE

An establishment for higher education authorized to confer degrees where lodging for the student]s is maintained on the premises.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable of two-way communications between subscriber -provided terminal equipment or Telephone Company stations, even when -not connected to exchange and message toll communications service.

Issued: January 28, 2007

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

COMPANY

Broadview Networks, Inc., Inc. unless otherwise clearly indicated from the context.

COMMISSION

The New York State Public Service Commission.

CUSTOMER

The person, firm, 'corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARCATIION POINT

The physical dividing point between a telephone company's network and the customer.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

DIRECT OUTWARD DIAL (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY (“DTMF”)

The pulse type employed by tone dial station sets. (Touch tone)

EMERGENCY SERVICE NUMBER (“ESN”)

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the customer.

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 Service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error". can also be an omission in records.

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

GROUND START

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

HANDICAPPED PERSON

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

HOTEL

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

INCOMING SERVICE GROUP

Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTEROFFICE MILEAGE

The segment of a line which extends between the central offices serving the originating and terminating points.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

JOINT USER

A person, firm, or corporation which uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT

One thousand bits.

LATA

Local Access and Transport Area.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

LEASED CHANNEL

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOPSTART

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MEGABIT

One million bits.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

MULTI-FREQUENCY (“MF”)

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NODE

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

PBX

A private branch exchange.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PREMISES

The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC ACCESS LINE SERVICE

Service providing facilities for a customer owned coin operated telephone ("COCOT").

PUBLIC SAFETY ANSWERING POINT ("PSAP")

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

RESALE OF SERVICE

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without 'adding value') for profit.

SAME PREMISES

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

SELECTIVE ROUTING (“SR”)

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SHARING

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication-related costs.

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 11 - EXPLANATION OF TERMS (Cont'd)

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending -beyond the local exchange of the originating caller which is rated on a toll schedule by the Company. .

TONE DIAL SIGNALING (“TD”)

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

TWO WAY

A service attribute that includes DOD for outbound calls and can also be used to carry, inbound calls to a central point for processing.

USER

A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CONTENTS

SECTION 12 - MILEAGE

	Leaf	
12.1 Mileage on Lines Between Locations	2	(N)

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 12 - MILEAGE

12.1 MILEAGE ON LINES BETWEEN LOCATIONS

(N)

12.1.1 General

Mileage is applicable to the following lines:

- Access Channels
- Extensions on individual, auxiliary, Public Telephone Services, two-party, and four-party lines
- Intercommunication lines
- Leased channels
- PBX, Centrex and Centralized Switching Lines
- Private Lines
- Tie Lines
- Turret Lines, call circuits and trunk multiples
- Circuits between concentrator and identifier for answering bureaus
- Circuits required for supplemental station equipment
- Direct Inward Dial Loops (DID)

12.1.2 Definition of Mileage Components

Intrabuilding Channel Charge: Denotes the charge associated with house cable used to provide channels between different floors in the same building. The demarcation point on each floor will be located not more than 10 feet within the customer's premises.

Central Office Loop Charge: Denotes the charge associated with that segment of a line which extends from the interface point on the subscriber's premises to the normal central office.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 12 – MILEAGE (Cont'd)**12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)**

(N)

12.1.2 Definition of Mileage Components (Cont'd)

Continuous Property Loop Charge: Applies only when direct wire runs of eleven (11), or less, pairs of wires are required for circuits between the same subscriber locations on continuous property. In those instances where the size of the property, the terrain of the property or the service requirements specified by the subscriber require the Company to provide loop facilities to the local serving central office from each subscriber location the Continuous Property Loop Charge will not apply. Instead, the appropriate Central Office Loop charges will apply in lieu of the Continuous Property Loop Charge.

Where twelve (12) or more pairs of wires are required for circuits between the same subscriber locations, on continuous property, the subscriber has the option of:

- a. Block Loop Charge, per pair.
- b. Cable Carrying Charge schedule of rates for the appropriate size and length of cable.

The Continuous Property Loop Charge will also apply, but only to extensions on individual, or party lines and within the preceding quantity, and other specified limitations, between subscriber locations on adjacent property provided the locations are normally served by the same cable pair (whether the same or multiple terminal) or the same aerial wire pair (whether the same or multiple pole).

Block Loop Charge: denotes the charge associated with that segment of a line which extends between subscriber locations on the same or adjacent city blocks, or where blocks are not established. The Block Loop Charge may apply where twelve (12) or more pairs of wires are required for circuits between the same subscriber locations on continuous property.

Interoffice Mileage Charge: denotes the charge associated with that segment of a line which extends between the originating and terminating central offices. The distance between central offices is measured airline by means of a mathematical formula based on the latitude and longitude of the central office buildings.

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 12 – MILEAGE (Cont'd)

12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)

12.1.3 Rates and Charges For Mileage Components

		<u>Monthly Rates</u>	
		<u>Minimum</u>	<u>Maximum</u>
a.	Continuous Property Loop		
	Per 2-Wire Loop	\$ 2.00	\$ 20.00
	Per 4-Wire Loop	\$ 5.00	\$ 40.00 (I)
	Block Loop #		
	Per 2-Wire Loop		
	- Signal Grade	\$25.00	\$120.00
	- Other	\$35.00	\$160.00 (I)
	Per 4-Wire Loop		
	- Signal Grade	\$50.00	\$200.00
	- Other	\$65.00	\$280.00 (I)
	Central Office Loop #		
	Per 2-Wire Loop	\$20.00	\$120.00
	Per 4-Wire Loop	\$40.00	\$200.00 (I)
b.	Central Office Loop #		
	Enterprise Service Connections		
	Per 2 Wire	\$20.00	\$120.00
	Per 4 Wire	\$45.00	\$200.00 (I)
c.	Intrabuilding Channel Charge		
	Per 2-Wire Termination	\$1.50	\$20.00
	Per 4-Wire Termination	\$4.00	\$40.00 (I)

* The signal grade rate applies only to signal grade lines.

In addition, feature function rate elements apply to all "other than signal grade" Central Office and Block Loops.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

SECTION 12 – MILEAGE (Cont'd)

12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)

12.1.3 Rates and Charges For Mileage Components (Cont'd)

- d. Leased Channels for Alarm Signaling Purposes and segments of Access Channels. All applicable rates and charges specified in this section apply except as follows:

1. Multi-Loop Charge

This charge applies only to segments of leased channels used for alarm purposes when more than 50 such segments are furnished between the same premises of the subscriber and the normal central office or between the same premises of the patron of the subscriber and the patron's normal central office.

This charge will also apply, at an Interexchange carrier's request, to the segments of Access Channels from the IC point of termination to its serving wiring center.

		<u>Monthly Rate</u>			
		<u>Per Loop</u>			
		<u>2-Wire</u>		<u>4-Wire</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
(a)	First fifty (50) Multi Loop Charge, each				
	1/4 mile or less	\$7.00	\$40.00 (I)	\$15.00	\$80.00 (I)
	1/4 to 1/2 mile	\$7.00	\$40.00 (I)	\$15.00	\$80.00 (I)
	over 1/2 mile	\$7.00	\$40.00 (I)	\$15.00	\$80.00 (I)
(b)	Segments in excess of 50, each				
	1/4 mile or less	\$3.00	\$20.00 (I)	\$7.00	\$40.00 (I)
	1/4 to 1/2 mile	\$4.00	\$22.00 (I)	\$9.00	\$60.00 (I)
	over 1/2 mile	\$6.00	\$30.00 (I)	\$13.00	\$80.00 (I)

2. Where duplex operation (requiring 4-wire facilities) or a 4-wire facilities are requested by the subscriber or required by his equipment, the appropriate 4-wire mileage component rate applies.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

SECTION 12 – MILEAGE (Cont'd)

12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)

12.1.3 Rates and Charges For Mileage Components (Cont'd)

e. Installation Charges

An installation charge applies for the initial termination of each mileage circuit on subscriber's premises or each alarm signaling circuit terminating on the patron's premises.

	<u>Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>
Where Central Office Loop, Block Loop, or, at the premises of a patron, Multi-Loop Charges apply to the circuit (This charge will also apply for each Direct Inward Dial loop installed.)	\$130.00	\$380.00 (I)
For all other mileage circuits	\$100.00	\$360.00 (I)

These charges are not applicable to Foreign Exchange Lines, Centrex Off-Premises Primary Station Lines, Intercept Lines, Group Channels, termination of an alarm circuit on the premises of an Alarm Company Central Station.

g. Channel Connection Charge

A channel connection charge applies for the interoffice segment of a mileage circuit as follows:

	<u>Channel Connection Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>
For Signal Grade Circuits		
Per interoffice segment of 12 miles or less	\$240.00	\$620.00 (I)
Per interoffice segment of more than 12 miles	\$240.00	\$620.00 (I)
For Other than Signal Grade Circuits		
Per interoffice segment of 12 miles or less	\$400.00	\$1200.00 (I)
Per interoffice segment of greater than 12 miles but not more than 25 miles	\$450.00	\$1300.00 (I)
Per interoffice segment greater than 25 miles	\$575.00	\$1650.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

SECTION 12 – MILEAGE (Cont'd)

12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)

12.1.3 Rates and Charges For Mileage Components (Cont'd)

h. Feature Functions

1. Definition

Feature functions are transmission packages, connected to voice and data grade circuits, which provide the proper facility design parameters for these types of circuits. Signal grade circuits do not require feature functions.

2. Rates

The following rates always apply in addition to central office and block loops (one per central office loop and two per block loop) for each feature function transmission package.

<u>Each package</u>	<u>Monthly Rate</u>	
	<u>Minimum</u>	<u>Maximum</u>
Basic 2 Wire Voice Functionality	\$5.50	\$40.00 (I)
Basic 4 Wire Voice Functionality	\$17.00	\$80.00 (I)
Type A PXOS Feature	\$10.00	\$60.00 (I)
Type B PXOS Feature	\$10.00	\$60.00 (I)
Type C PXOS Feature	\$4.50	\$40.00 (I)
Basic 2 Wire Data Functionality	\$3.00	\$30.00 (I)
Basic 4 Wire Data Functionality	\$10.00	\$60.00 (I)
Enhanced 4 wire Data Functionality:		
Type C-1	\$10.00	\$60.00 (I)
Type C-2	\$10.00	\$60.00 (I)
Type C-4	\$10.00	\$60.00 (I)
Type D-1	\$10.00	\$60.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

SECTION 12 – MILEAGE (Cont'd)

12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)

(N)

12.1.4 Lines Between Points in Different Building Areas (Interoffice Mileage)

a. General

Interoffice mileage applies to lines terminating in different building areas, except lines between buildings on adjacent blocks in adjacent building areas will receive adjacent block rate treatment.

b. Components of Charges

Charges for interoffice lines are determined on the basis of the following:

1. Interoffice mileage is measured airline between central office buildings. Such measurement is based upon latitude and longitude coordinates for each central office building.
2. Central Office Loop
3. Feature Function Charge
4. Multi-Loop Charge

Issued: January 28, 2008

Effective: February 11, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

SECTION 12 – MILEAGE (Cont'd)

12.1 MILEAGE ON LINES BETWEEN LOCATIONS (Cont'd)

12.1.4 Lines Between Points in Different Building Areas (Interoffice Mileage)

c. Rates and Charges

1. Interoffice Mileage Schedule *

		<u>Monthly Rates</u>			
		<u>Mileage Bands</u>		<u>Per 1/4 Mile or fraction thereof</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Signal Grade	0	\$0.00	\$0.00	\$0.00	\$0.00
	Over 0 to 12 Miles	\$10.00	\$40.00	\$0.10	\$4.00
	Over 12 Miles	\$10.00	\$50.00	\$2.00	\$12.00
		<u>Per Mile or fraction thereof</u>			
Voice Grade	0	\$0.00	\$0.00	\$0.00	\$0.00
	Over 0 to 12 Miles	\$25.00	\$90.00	\$2.00	\$9.00
	Over 12 Miles	\$25.00	\$90.00	\$9.00	\$40.00
		<u>Per Mile or fraction thereof</u>			
2.	Central Office Loops)			
3.	Feature Function Charges)	See 12.1.3 preceding		
4.	Multi-Loop Charge)			
5.	Channel Connection Charge)			

* Interoffice Mileage charges apply to 2-wire and 4-wire (duplex) lines.

Issued: January 30, 2018

Effective: March 1, 2018

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 800 Westchester Avenue, Suite N501
 Rye Brook, NY 10573

SECTION 13 – INTRALATA PRIVATE LINE SERVICE

(C)

13.1 GENERAL

IntraLATA Private Line Service provides a line with or without access to the exchange system for telephone communication between stations or order equipment furnished by the Company. It is an IntraLATA service between two or more points, none of which are connected to, or otherwise made available to, any local switching facility. Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line Service is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

13.2 REGULATIONS

Private line service is furnished subject to the availability of facilities and the requirements of local exchange and toll service.

The Company may test and adjust the line and equipment as often as necessary at any time during regular business hours agreeable to the subscriber and the Company. No allowance for interruption of service is made for the time required to make such tests and adjustments.

The subscriber assumes all risk of errors, delays or accidents occurring in the operation of private line, and also for any interruptions due to failure of power supply.

In the absence of gross negligence or willful misconduct, no liability shall attach to the Company for damages arising from the furnishing of private line service. If service is interrupted, a pro rata allowance at the Tariff rate for the service shall be made for the time such interruption continues after notice and demand to the Company, provided such interruption is not caused by negligence or willful act of the subscriber or by failure of power supply or by testing and adjusting.

Issued: March 7, 2014

Effective: March 21, 2014

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

SECTION 13 – INTRALATA PRIVATE LINE SERVICE (Cont'd)

(C)

13.3 ACCEPTABLE USE

IntraLATA Private Line Service may not be used for transmission of more than 10% interstate jurisdictional traffic. Customer acknowledges that the Company's determination of applicability of federal universal service will be based upon the representations provided by the Customer to the Company. In the event the Company exempts Customer from the payment of universal service related charges, in whole or in part, based upon the representations, and the Company thereafter determines that the Customer provided false, inaccurate, or erroneous information, then the Company may bill Customer, and Customer will pay, the federal universal service charges that were not billed, plus applicable late fees. Accordingly, if Customer does not provide accurate or timely information to the Company, Customer may be responsible for payment to both the Company and the Universal Service Administrator for contribution to universal service support mechanisms. Furthermore, customer agrees to indemnify and hold harmless the Company from any and all claims arising from any breaches of the information or representations made hereunder. If, at any time, Customer is not using IntraLATA Private Line Service in accordance with this section, Customer will notify the Company within thirty (30) days and Customer's service will be subject to universal service charges.

13.4 RATES AND CHARGES

For Rates and Charges currently in effect, see Addendum B, Section 13 of this Tariff.

	<u>Monthly Recurring Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>
Ringin power circuit to central office:	\$10.00	\$40.00
Automatic Signaling Equipment:		
Station Equipment*		
- Two way automatic signaling, with optional lamp wink indication when the local station in on hold, per channel	\$80.00	\$150.00
- One way automatic signaling, per channel	\$30.00	\$75.00
Central Office Equipment		
- Two way automatic signaling	\$15.00	\$50.00
- One way automatic signaling	\$15.00	\$50.00

Issued: March 7, 2014

Effective: March 21, 2014

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

SECTION 13 – INTRALATA PRIVATE LINE SERVICE (Cont'd)

13.4 RATES AND CHARGES (Cont'd)

	<u>Monthly Recurring Charges</u>		
	<u>One Year Min / Max</u>	<u>Two year Min / Max</u>	<u>Three Year Min / Max</u>
DS1			
Local Distribution Channel			
- Channel Termination	\$400.00 / 700.00	300.00 / 600.00	200.00 / 500.00
- Fixed	\$10.00 / 60.00	10.00 / 60.00	10.00 / 60.00
- Per Mile	\$5.00 / 30.00	5.00 / 30.00	5.00 / 30.00
Interoffice Channel			
- Per Mile	\$5.00 / 30.00	5.00 / 30.00	5.00 / 30.00
DS3			
Local Distribution Channel			
- Channel Termination	\$1900.00 / 4000.00	1900.00 / 4000.00	1900.00 / 4000.00 (I)
- Fixed	\$800.00 / 1500.00	800.00 / 1500.00	800.00 / 1500.00 (I)
- Per Mile	\$100.00 / 300.00	100.00 / 300.00	100.00 / 300.00
Interoffice Channel			
- Per Mile	\$100.00 / 300.00	100.00 / 300.00	100.00 / 300.00

* Furnished on existing installations only. Moves on the same premises are permitted.

Issued: December 28, 2016

Effective: February 1, 2017

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

INDIVIDUAL CASE BILLING ARRANGEMENTS

(N)

(Filed in accordance with Order of the Public Service Commission issued and effective May 8, 1992 in Case No. 91-M-0927)

<u>ICB</u>	<u>SERVICE ESTABLISHMENT</u>	<u>MILEAGE COMPONENT</u>	<u>MONTHLY CHARGE</u>	<u>DISCOUNT</u>
1	Prior to 6/19/06	Block Loop-2W Signal Grade	\$25.04	10%
		Block Loop-2W Other	\$31.89	10%
		Central Office Loop-2W	\$27.12	10%
		Continuous Property Loop-2W	\$3.85	10%
		Basic 2W Voice Functionality	\$7.42	10%
		Basic 4W Voice Functionality	\$20.99	10%
		Interoffice Mileage		10%
2	6/19/06 and after	Block Loop-2W Signal Grade	\$36.31	10%
		Block Loop-2W Other	\$46.24	10%
		Central Office Loop-2W	\$32.54	10%
		Continuous Property Loop-2W	\$3.85	10%
		Basic 2W Voice Functionality	\$8.16	10%
		Basic 4W Voice Functionality	\$23.09	10%
		Interoffice Mileage		10%

Issued: April 29, 2008

Effective: April 30, 2008

Issued by: Steve Bogdan, Director-Regulatory and Compliance
2100 Renaissance Boulevard
King of Prussia, PA 19406

Gross Revenue, Gross Income, and Gross Earnings Surcharges

In addition to all recurring, non-recurring, minimum usage, or special charges, Customer shall pay each of the following surcharges designed to recover gross revenue, gross income, and gross earning taxes imposed on the Company:

- (i) State Gross Revenue Tax Surcharge, imposed on all charges for recurring, nonrecurring, minimum, usage, or special charges for intrastate service as follows:

<u>Period</u>	<u>Surcharge</u>
10/1/1998	4.1149%*
1/1/2000 – 6/30/2000	3.3198%
7/1/2000 and beyond	2.9405%

- (ii) New York City Tax Surcharge, equal to 2.23%, imposed on all charges for services consumed within the City of New York.

- (iii) MTA Tax Surcharge, equal to 0.73%* for the period October 1, 1998 and beyond, is imposed on all charges for services consumed within the Metropolitan Commuter Transportation District.

- (iv) New York Universal Service Fund Surcharge (NYUSF), As permitted in the August 17, 2012 P.S.C. Order in Case 09-M-0527, a monthly surcharge to recover the Company's contributions to the State Universal Service Fund applies to customer bills for intrastate services. Annual fund amount assessments are determined by the Fund Administrator. NYUSF will not apply to Lifeline service. If the Company has collected its annually assessed amount prior to the end of the calendar year, as determined by the Fund Administrator, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by NYPSC Order.

(N)

New York Universal Service Fund Surcharge – 0.0267%

The surcharges noted above shall be added to all charges for services (except for late payment charges and returned check charges), and together with all such charges, shall be subject to all sales, use, and excise taxes payable by subscriber.

*Issued in compliance with New York Public Service Commission's Order in Case No. 98-C-0473, dated June 18, 1998.

Issued: June 10, 2015

Effective: June 14, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
1018 W. 9th Avenue
King of Prussia, PA 19406

A. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT

1. Voice Mail Services

B. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

<u>HOW DISADVANTAGED</u>	<u>% DISCOUNT LEVEL</u>	
	<u>Urban Discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	90
75-100	90	90

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

2.0 Late Payment Charge

Minimum (Residence only)	\$10.00
Minimum (Business only)	\$15.00

3.0 CONNECTION CHARGES

3.1 Connection Charge

Residence	\$75.00
Business	\$175.00

3.2 Restoral Charge

Residence	\$ 89.00	
Business	\$100.00	(I)

3.3 Moves, Adds and Changes

Residence Move – Per Order	\$ 60.00
Residence Add – Per Order	\$ 60.00
Residence Change – Per Order	\$ 60.00
Business Move – Per Order	\$175.00
Business Add – Per Order	\$75.00
Business Change – Per Order	\$75.00

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

3.4.2 Trouble Isolation Charge

Normal Business Hours :	\$ 300.00 per hour*
Outside Normal Business Hours:	\$ 400.00 per hour*

* Customers are billed a minimum of one hour, then half hour increments thereafter.

Issued: October 15, 2019

Effective: November 1, 2019

Issued By: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

3.4.3 (Reserved For Future Use)

3.4.4 Dispatch Charge

Per Occurrence
\$249.00 (I)

3.5 Primary Interexchange Carrier Change Charge

	<u>Per Line/Trunk</u> <u>Per Occurrence</u>
InterLATA PIC Change	\$5.50
IntraLATA PIC Change (when available)	\$5.50
Both PIC selections changed simultaneously	\$5.50

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

4.0 INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.5.1 Residence and Business IntraLATA Toll – Time Period Sensitive Plan

Per Minute

Day:	\$0.256 (I)
Evening:	\$0.226 (I)
Night:	\$0.167 (I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

4.0 INTRALATA TOLL USAGE AND MILEAGE CHARGES

(M)

|

Issued: February 6, 2015

Effective: February 20, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

4.0 INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.5.2 Residence IntraLATA Toll – Non Time Period Sensitive Plan

Per Minute

24 Hours: \$0.099

Business IntraLATA Toll – Non Time Period Sensitive Plan

1st Minute

Each add'l minute

\$0.151

\$0.151

4.5.3

4.5.4 InterLATA Intrastate Direct Dialed Long Distance – Non Time Period Sensitive Plan

First Minute \$0.158
Each Additional Minute \$0.158

4.5.5 Travel Card Charges

Peak First Minute \$0.59
Peak Each Additional Minute \$0.59
Off-Peak First Minute \$0.59
Off-Peak Each Additional Minute \$0.59

4.5.6 Toll Free Service

Monthly Recurring Charges

All Toll Free Service Plans

\$20.46 (I)

CURRENT RATES

4.0 INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.5.6 Toll Free Service (Cont'd)

Business Plans	<u>Per Minute Rates</u>		
	<u>1 Year Term</u>	<u>3 Year Term</u>	
- NoNonCents Local	\$0.114	\$0.104	(I)
- NoNonCents Local/Regional	\$0.114	\$0.104	(I)
- NoNonCents Local/Regional/LD	\$0.114	\$0.104	(I)
- Direct Community Max	\$0.164		(I)
- Business One	\$0.144		(I)
- Gold Plan	\$0.114	\$0.104	(I)
- Platinum Plan	\$0.104	\$0.104	(I)
- Prestige Plan	\$0.100	\$0.089	(I)
	<u>2 Year Term</u>	<u>3 Year Term</u>	
- Plan X	\$0.100	\$0.094	(I)
- Elite Business Plan	\$0.094	\$0.089	(I)
Residential Plans	<u>Per Minute Rates</u>		
- NoNonCents Residential	\$0.104		(I)
- No Limits Basic	\$0.144		(I)
- No Limits Plus	\$0.144		(I)
- 4 Penny Package	\$0.095		(I)
- Convenience Plan	\$0.164		(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 800 Westchester Avenue, Suite N-501
 Rye Brook, NY 10573

CURRENT RATES

4.0 INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.5.7 [RESERVED FOR FUTURE USE] (D)

|

4.5.8 [RESERVED FOR FUTURE USE]

4.5.9 Broadview Most Plan

Monthly Recurring Charge: \$4.95
Rate per minute: \$0.139

(I)

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.1	Custom Calling Service			
		<u>Residence</u>	<u>Business</u>	
	Connection Charges	\$60.00	\$60.00	
5.2	CLASS Services			
		<u>Residence</u>	<u>Business</u>	
	Connection Charges	\$60.00	\$60.00	
5.3	Business Smart		<u>Monthly Recurring</u>	
	Business-Smart 41			
	- Call Waiting, Call Forward, UltraForward, Caller ID		\$24.00	(I)
	Business-Smart 42			
	- Call Waiting, Call Forward, Three-way Calling, UltraForward		\$20.10	
	Business-Smart 53			
	- Call Waiting, Call Forward, Three-way Calling, UltraForward, Caller ID		\$28.20	
	Business-Smart 44			
	- Call Forward, Three-way calling, UltraForward, Caller ID		\$21.30	
	Business-Smart 45			
	- Call Waiting, Call Forward, UltraForward, Caller ID w/Name		\$24.90	
	Business-Smart 56			
	- Call Waiting, Call Forward, Three-way Calling, UltraForward, Caller ID w/Name		\$28.80	
	Business-Smart 47			
	- Call Forward, Three-way Calling, UltraForward, Caller ID w/Name		\$22.50	
	Business-Smart 48			
	- Call Waiting, Call Forward, UltraForward, Caller ID w/Name		\$24.90	
	Business-Smart 49			
	- Call Waiting, Call Forward, Three-way Calling, UltraForward, Caller ID w/Name		\$28.80	
	Business-Smart 3T			
	- Call Waiting, Call Forward, Caller ID w/Name		\$22.50	
	Business-Smart 4U			
	- Call Waiting, Call Forwarding, Three-way Calling, Caller ID w/Name		\$26.40	
	Business-Smart 3V			
	- Call Forward, Three-way Calling, Caller ID w/Name		\$20.10	
	Business-Smart 4W			
	- Call Waiting, Three-way Calling, Call Forward, Caller ID w/Name		\$26.40	
	Business-Smart 3X			
	- Call Waiting, Three-way Calling, Caller ID w/Name		\$22.50	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.3 "ANNUAL BONUS" SUMMER PROGRAM

Effective through December 31 2000, the following promotional rates will be in effect.

A. Program Description

New business customers acquired under this program will receive a "free month of usage" after being a Broadview Networks Local and Long Distance customer for 12 consecutive months.

The "free month of usage" will appear as a credit on the customer's 13th month bill. The credit will be calculated as an average of the customer's previous 12 months usage. All "Usage" items on all lines in the account are included. Items billed in "Access, Features and Charges" and "Taxes and Surcharges" portions of the customer's bill do not count toward calculation of the 13th month credit amount.

Issued: June 15, 2001

Effective: July 15, 2001

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.4 BROADVIEW NETWORKS FREE MINUTE PROMOTIONS

5.4.4.1 150 Free Minutes

Effective through December 31, 2000, the Company will offer new residential subscribers a promotional offer of 150 free minutes of IntraLATA usage. The new customer must remain a Broadview customer for six months to obtain the full benefit of the promotion. The 150 free minutes will automatically be credited to the customer's account on a 50 minute per month basis in the first, third and sixth bill rendered to the customer. To the extent that the minutes go unused in the period offered, they will expire and no additional credit will be given.

5.4.4.2 300 Free Minutes

Residential customers must sign up before December 31, 2000 to receive 300 free minutes. The 300 free minutes will automatically be credited to the customer's account as follows: 100 minutes the first month of service, 100 minutes in the third month of service and 100 minutes in the sixth month of service. To the extent that the minutes go unused in the period offered, they will expire and no additional credit will be given.

5.4.4.3 360 Free Minutes

Residential customers must sign up before December 31, 2000 to receive 360 free minutes. The customer will receive 60 minutes per month of free calling for the first 6 months of service from Broadview. To the extent that the minutes go unused in the period offered, they will expire and no additional credit will be given.

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.5 Broadspeed Voice T1 Promotion

The Company will offer the following promotion to new or existing Broadspeed Voice T1 subscribers from July 1, 2006 through August 31, 2006, in accordance with the Broadspeed Voice T1 tariff as specified in New York P.S.C. Tariff No. 1, Section 7.2.6. Subscribers signing up for new Broadspeed Voice T1 service between July 1, 2006 and August 31, 2006 and agreeing to a one, two or three year term commitment, will receive the promotional pricing in this section for the duration of the term.

(C)
|

Non-Recurring Charges:

Per DS1 Facility:

Installation	\$345.00
Service Order	\$40.00
Change Order	\$40.00

Per Hour

Inside Wire	\$110.00
-------------	----------

Monthly Recurring Charges:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Facility Measured Rate – Fixed	\$599.00	\$399.00	\$349.00
Facility Flat Rate Local – Fixed	\$849.00	\$649.00	\$599.00
DS1 Facility - Mileage Charge			
Fixed	\$50.00	\$50.00	\$50.00
Per Mile	\$5.00	\$5.00	\$5.00
Initial block of 20 numbers:	\$0.00	\$0.00	\$0.00
Each additional block of 20:	\$10.00	\$10.00	\$10.00

Per Minute Rates:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Calling Service	\$0.018	\$0.015	\$0.010
IntraLATA Toll	\$0.045	\$0.029	\$0.024
Intrastate Long Distance	\$0.045	\$0.029	\$0.024
Interstate Long Distance	\$0.045	\$0.029	\$0.024

Issued: June 16, 2006

Effective: July 1, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.6 Broadspeed PRI Promotion

The Company will offer the following promotion to new or existing Broadspeed PRI subscribers from July 1, 2006 through August 31, 2006, in accordance with the Broadspeed PRI tariff as specified in New York P.S.C. Tariff No. 1, Section 7.2.9. Subscribers signing up for new Broadspeed PRI service between July 1, 2006 and August 31, 2006 and agreeing to a one, two or three year term commitment, will receive the promotional pricing in this section for the duration of the term.

(C)

Non-Recurring Charges:

Per DS1 Facility:

Installation	\$345.00
Service Order	\$40.00
Change Order	\$40.00

Per Hour

Inside Wire	\$110.00
-------------	----------

Monthly Recurring Charges:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Facility Measured Rate – Fixed	\$599.00	\$399.00	\$349.00
Facility Flat Rate Local – Fixed	\$849.00	\$649.00	\$599.00
DS1 Facility - Mileage Charge			
Fixed	\$50.00	\$50.00	\$50.00
Per Mile	\$5.00	\$5.00	\$5.00
Initial block of 20 numbers:	\$0.00	\$0.00	\$0.00
Each additional block of 20:	\$10.00	\$10.00	\$10.00

Per Minute Rates:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Calling Service	\$0.018	\$0.015	\$0.010
IntraLATA Toll	\$0.045	\$0.029	\$0.024
Intrastate Long Distance	\$0.045	\$0.029	\$0.024
Interstate Long Distance	\$0.045	\$0.029	\$0.024

Issued: June 16, 2006

Effective: July 1, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.7 Elite Promotional Plan

The Company will offer the following promotion to new or existing Business Network Switched Service subscribers from July 1, 2006 through August 31, 2006, in accordance with the Business Network Switched Service tariff as specified in New York P.S.C. Tariff No. 1, Section 7. Subscribers signing up for the Elite Promotional Plan between July 1, 2006 and August 31, 2006 and agreeing to a two or three year term commitment, will receive the promotional pricing in this section for the duration of the term.

(C)
|

Two Year Term:

\$15.15 Line Charge
\$0.019 Per Minute Local Usage
\$0.039 Per Minute Regional Usage
\$0.039 Per Minute Interstate and Intrastate Long Distance

Three Year Term:

\$11.95 Line Charge
\$0.016 Per Minute Local Usage
\$0.034 Per Minute Regional Usage
\$0.034 Per Minute Interstate and Intrastate Long Distance

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.8 Broadview Synergy T1 Promotion

5.4.8.1 Description

The Company will offer the following promotion from July 1, 2006 through August 31, 2006. Subscribers signing up for new Broadview Synergy T1 service between July 1, 2006 and August 31, 2006 and agreeing to a one, two or three year term commitment, will receive the terms and conditions and the promotional pricing in this section for the duration of the term.

(C)

Broadview Synergy T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Broadview Synergy T1 service allows customers to integrate voice and data on the same circuit or facility. The minimum configuration of a Synergy T1 is one of the three following configurations: 1) 8 lines of voice service and 256k Internet access port; 2) 6 lines of voice service and 384k Internet access port; or 3) 4 lines of voice service and 512k Internet access port. At no time is the configuration permitted to be below one of these minimum configurations.

Broadview Synergy T1 offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadview Synergy T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1-year, 2-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contract, Customers contracts are automatically renewed for a twelve-month term at 1-year term rates.

A measured-rate price plan has a monthly fee for each voice line and usage charges for local, intraLATA toll, and domestic and international Long Distance based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

Issued: June 16, 2006

Effective: July 1, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.8 Broadview Synergy T1 Promotion (cont'd)

5.4.8.2 Non-Recurring Charges

Broadview Synergy T1 service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each Synergy T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Synergy T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Synergy T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadview Synergy T1.

Inside Wire: A non-recurring Inside Wire charge is applicable for Synergy T1 service. The charge is billed on an hourly basis, with a minimum charge of two hours.

5.4.8.3 Monthly Recurring Charges

Broadview Synergy T1 service is subject to monthly recurring charges on a per facility basis.

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Synergy T1 service collocation. No services are provisioned beyond 20 miles from a Broadview Networks Synergy T1 collocation. Broadview Synergy T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Issued: January 11, 2006

Effective: January 21, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

(N)

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.8 Broadview Synergy T1 Promotion (cont'd)

(N)

5.4.8.3 Monthly Recurring Charges (cont'd)

Internet Access Port: Customers must select one of five (5) discrete bandwidth choices for Internet access.

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1000.

Voice Lines: Customers may opt for analog voice lines, digital trunks or PRI trunks. Fees are per working voice channel.

A PRI trunk type is available for purchase under the measured rate calling plan. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with Digital Trunk types on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge.
- Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

Issued: January 11, 2006

Effective: January 21, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.8 Broadview Synergy T1 Promotion (cont'd)

5.4.8.4 Local Calls

Broadview Synergy T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. All local calls originating and terminating at Broadview Network's On-Net customer locations are provided free of charge.

Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

5.4.8.5 IntraLATA Toll Calls

Broadview Synergy T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

5.4.8.6 Long Distance Calls

Broadview Synergy T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive. Long distance usage is billed in initial eighteen (18) second increments with six (6) second increments billed thereafter.

(N)

Issued: January 11, 2006

Effective: January 21, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.8 Broadview Synergy T1 Promotion (cont'd)

5.4.8.7 Rates

(N)

Non-Recurring Charges:

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
Per T1 Facility:			
Installation	\$399.00	\$399.00	\$399.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00
Inside Wire	\$110.00	\$110.00	\$110.00

Monthly Recurring Charges:

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
DS1 facility			
- Per T1	\$0.00	\$0.00	\$0.00
Equipment Rental	\$0.00	\$0.00	\$0.00
Initial block of 20 numbers:	\$10.00	\$10.00	\$10.00
Each additional block of 20:	\$10.00	\$10.00	\$10.00
Analog Voice Line, each	\$12.95	\$11.95	\$9.95
Digital Trunk, each	\$12.95	\$11.95	\$9.95
PRI Trunk, each	\$22.95	\$21.95	\$19.95
DS1 facility – Mileage Charge			
- Fixed	\$50	\$50	\$50
- Per Mile	\$5	\$5	\$5

Issued: January 11, 2006

Effective: January 21, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.4 Service And Promotional Trials (cont'd)

5.4.8 Broadview Synergy T1 Promotion (cont'd)

(N)

5.4.8.7 Rates (cont'd)

Monthly Port Charges

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
256 Kbps	\$259.00	\$209.00	\$99.00
384 Kbps	\$289.00	\$239.00	\$129.00
512 Kbps	\$319.00	\$269.00	\$159.00
768 Kbps	\$359.00	\$309.00	\$199.00
1024 Kbps	\$399.00	\$349.00	\$239.00

Local Calling Service

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
Per minute:	\$0.018	\$0.015	\$0.013

IntraLATA Toll

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
Per minute:	\$0.049	\$0.039	\$0.029

Intrastate and Interstate Long Distance

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
Per minute:	\$0.049	\$0.039	\$0.029

Toll-Free Inbound

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
Per minute:	\$0.049	\$0.039	\$0.029

Issued: January 11, 2006

Effective: January 21, 2006

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.5 (Reserved For Future Use)

5.6 Trap Circuit Service

Per Request
\$ 0.00

5.7 Directory Assistance

Per Request
Local \$ 2.74
National \$ 2.74
Directory Assistance Call Completion \$1.25

5.8 [RESERVED FOR FUTURE USE]

5.9

5.10 Blocking Service

Residence Business
\$ 0.00 \$12.46 (I)

5.11 Customized Number Service

Residence Business
\$ 2.99 \$ 6.73 (I)

5.13 CentralFlex Service

Usage Discount: 10%

5.14 Directory Listings

Additional listing \$8.58 (I)
Non-published \$6.28 (I)
Specialized Listings Individual Case Basis

5.15 Port Order Process Charge

Per port order \$9.01

CURRENT RATES

5.0 SUPPLEMENTAL SERVICES

5.16	Operator Service Surcharges		(N)
	Customer Dialed Calling Card	\$4.99	
	Operator Must Dial Calling Card	\$4.99	
	Operator Dial Calling Card	\$5.50	
	Collect – Automated	\$4.99	
	Collect Operator Handled	\$6.50	
	Third Party – Automated	\$4.99	
	Third Party – Operator Handled	\$9.99	
	Sent Paid – Non Coin – Automated	\$4.99	
	Sent Paid – Non Coin – Operator	\$9.99	
	Payphone Surcharge	\$3.00	
	Person –to Person	\$9.99	
	Operator Dialed Surcharge	\$2.15	
	Busy Line Verification	\$9.99	
	Busy Line Verification Interrupt	\$9.99	
	General Assistance	\$1.99	

CURRENT RATES

6.0 RESIDENTIAL NETWORK SWITCHED SERVICES

6.2.1 Measured Rate Service

Nonrecurring Connection Charge: \$75.00
 Monthly Recurring Charges:

New York Metro Calling Area

-Nondiscounted Standard Access Line \$ 35.74 (I)
 -with Flat Rate Usage* \$ 9.35
 -Lifeline Standard Access Line \$ 1.00

Upstate New York Calling Area

-Nondiscounted Standard Access Line \$ 35.74 (I)
 - with Flat Rate Usage* \$ 9.35
 -Lifeline Standard Access Line \$ 1.00

-Lifeline Standard Access Line \$ 1.00

Custom Calling Features:

Three-Way Calling/Call Hold \$ 5.00
 - Per Activation \$ 1.75 (I)
 Call Forwarding \$ 6.94 (I)
 Call Forwarding - Busy \$ 4.07 (I)
 Call Forwarding - No Answer \$ 4.07 (I)
 Call Forwarding - Busy & No Answer \$ 4.73 (I)
 Remote Call Forwarding \$25.03 (I)
 Call Waiting/Cancel Call Waiting \$ 6.38 (I)
 Distinctive Ringing
 1st additional line \$ 8.24 (I)
 2nd additional line \$ 10.66 (I)
 Speed Calling
 8 Number List \$ 5.50 (I)
 30 Number List \$ 8.73 (I)
 Call Waiting, Call Forwarding, Three-Way
 Calling, & Speed Calling 8 \$17.17 (I)
 Account Codes \$6.05 (I)

* Flat Rate Usage is not available in all areas.

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
 800 Westchester Avenue, Suite N501
 Rye Brook, NY 10573

CURRENT RATES

6.0 RESIDENTIAL NETWORK SWITCHED SERVICES

6.2.1 Measured Rate Service (Cont'd.)

CLASS Features:

Call ID	\$ 10.48	(I)
Repeat Dial	\$ 5.57	(I)
- Per Activation	\$ 1.75	(I)
Call Return	\$ 5.57	(I)
- Per Activation	\$ 2.00	(I)
Customer Originate Trace (Per Activation)	\$ 2.50	(I)
Call ID & Call Return	\$ 12.11	(I)
Call ID & Repeat Dial	\$ 12.11	(I)
Call ID, Call Return & Repeat Dial	\$ 13.20	(I)
Call ID Manager	\$ 9.35	(I)
Call Waiting ID	\$ 10.48	(I)
Call ID w/ Name	\$ 11.01	(I)
Call ID Manager w/ Name	\$ 9.89	(I)
Call ID w/ Name & Call Return	\$ 11.53	(I)
Call ID w/ Name & Repeat Dial	\$ 11.53	(I)
Call ID w/ Name, Call Return & Repeat Dial	\$ 12.63	(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

6.0 RESIDENTIAL NETWORK SWITCHED SERVICES

6.2.1 Message Rate Service

Local Calling Rates - New York Metro Calling Area¹

	<u>Per Minute</u>
Day:	\$0.112
Evening:	\$0.112
Night	\$0.112

Local Calling Rates – Upstate New York Calling Area

Rate Band A
(Unlimited w/ flat rate service)*

	<u>Per Minute</u>
Day:	\$0.132
Evening:	\$0.082
Night:	\$0.062

Rate Band B

	<u>1st 3 Minutes</u>	<u>Each add'l minute</u>
Day:	\$0.132	\$0.052
Evening:	\$0.082	\$0.042
Night:	\$0.062	\$0.032

Rate Band C

	<u>1st 3 Minutes</u>	<u>Each add'l minute</u>
Day:	\$0.162	\$0.062
Evening:	\$0.112	\$0.052
Night:	\$0.072	\$0.042

Rate Band D

	<u>1st 3 Minutes</u>	<u>Each add'l minute</u>
Day:	\$0.202	\$0.082
Evening:	\$0.132	\$0.052
Night:	\$0.082	\$0.042

* Unlimited Service with Flat Rate is not available in all areas.

¹ The NY Metro Calling Area consists of LATA 132.

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

(I)

CURRENT RATES

6.0 RESIDENTIAL NETWORK SWITCHED SERVICES

6.2.2 Broadview No Limits Calling Plans

.1	No Limits Basic	<u>Monthly Recurring</u>	
		\$61.60	(I)
	- 1 st line	\$61.60	(I)
	- 1 add'l line	\$116.20	
	- 2 add'l lines	\$171.30	

.2	No Limits Plus	<u>Monthly Recurring</u>	
		\$76.10	
	- 1 st line	\$76.10	
	- 1 add'l lines	\$146.20	
	- 2 add'l lines	\$216.30	

6.2.3	4-Penny Package	<u>Monthly Recurring</u>	
	1 st line	\$60.31	(I)
	Each add'l line	\$50.28	(I)

6.2.4	NoNonCents Residential	<u>Monthly Recurring</u>	
	1 st line	\$71.10	
	Each add'l line	\$60.36	(I)

6.2.5 Flat Rate Service

Lifeline Standard Access Line

		<u>Monthly Recurring</u>	
	Flat Rate Service		
	- Per Line	\$2.00	
	- Local Usage	\$7.20	
	- Total	\$9.20	

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.2 Easy Link 1 Plan

The plan offers business Customers the following rates:

Monthly recurring line charges	\$58.13	(I)
Rate per minute local	\$0.068	
Rate per minute intraLATA toll	\$0.114	
Rate per minute intrastate long distance	\$0.114	
Rate per minute interstate long distance	\$0.124	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.3 Measured Rate Service

Nonrecurring Connection Charge	\$135.00	
Monthly Recurring Charges		
-Nondiscounted Standard Access Line	\$40.15	(I)
Custom Calling Features		
Three-Way Calling/Call Hold	\$ 9.90	(I)
- Per Activation	\$ 2.10	(I)
Call Forwarding	\$12.24	(I)
Call Waiting/Cancel Call Waiting	\$16.07	(I)
Distinctive Ringing		
1st additional line	\$13.52	(I)
2nd additional line	\$19.38	(I)
Speed Calling		
8 Number List	\$ 9.90	(I)
30 Number List	\$15.66	(I)
Call Forwarding & Speed Calling 8	\$18.02	(I)
Call Forwarding & Three-Way Calling	\$18.02	(I)
Remote Call Forwarding	\$31.38	(I)
Three-Way Calling & Speed Calling 8	\$18.02	(I)
Call Waiting & Speed Calling 8	\$20.41	(I)
Call Waiting & Call Forwarding	\$20.41	(I)
Call Waiting & Three-Way Calling	\$20.41	(I)
Call Waiting, Call Forwarding & Speed Calling 8	\$27.52	(I)
Call Forwarding, Three-Way Calling		
& Speed Calling 8	\$22.80	(I)
Call Waiting, Call Forwarding & Three-Way Calling	\$25.51	(I)
Call Waiting, Three-Way Calling & Speed Calling 8	\$25.51	(I)
Call Waiting, Call Forwarding, Three-Way Calling		
& Speed Calling 8	\$30.07	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.3 Measured Rate Service (cont'd.)

CLASS Features:

Call ID	\$15.18 (I)
Repeat Dial	\$ 8.12 (I)
- Per Activation	\$ 2.10 (I)
Call Return	\$ 8.12 (I)
- Per Activation	\$ 2.40 (I)
Customer Originate Trace (Per Activation)	\$ 3.00 (I)
Call ID Manager	\$12.54 (I)
Call Waiting ID	\$13.88 (I)
Repeat Dial & Call Return	\$12.50 (I)
Call ID, Call Return & Repeat Dial	\$19.09 (I)
Call ID Deluxe, Call Return & Repeat Dial	\$20.40 (I)
Call Waiting w/ ID, Call Return & Repeat Dial	\$19.09 (I)
Call Waiting w/ ID Deluxe, Call Return & Repeat Dial	\$20.40 (I)

Local Calling Rates – New York Metro Calling Area¹

	<u>1st 3 minutes</u>	<u>Each add'l minute</u>
Day:	\$0.0945	\$0.037
Evening:	\$0.0945	\$0.037
Night:	\$0.0945	\$0.037

Local Calling Rates – Upstate New York Calling Area

Rate Bands A, B, C and D

	<u>1st 3 minutes</u>	<u>Each add'l minute</u>
Day:	\$0.0945	\$0.037
Evening:	\$0.0945	\$0.037
Night:	\$0.0945	\$0.037

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

¹ The NY Metro Calling Area Consists of LATA 132.

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.4 Business Bonanza Plan - New York Metro Calling Area

(I)

Rate per minute intrastate long distance	\$0.134
Rate per minute interstate long distance	\$0.134

7.2.5 Business Bonanza Plan - Upstate New York Calling Area

Rate per minute intrastate long distance	\$0.134
Rate per minute interstate long distance	\$0.134

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.6 Broadspeed Voice T1

Non-Recurring Charges:

Per DS1 Facility:

Installation	\$345.00
Service Order	\$40.00
Change Order	\$40.00

Monthly Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>
DS1 Facility Simplicity Flat Rate Local	\$955.02 (I)	\$903.54 (I)
DS1 Facility - Standard	\$625.02 (I)	\$572.22 (I)
DS1 Facility - Mileage Charge (term commitments prior to 2/14/05) (Less than 20 Miles)	\$180.00 (I)	\$144.00 (I)
DS1 Facility – Mileage Charge (term commitments as of 2/14/05)		
-Fixed	\$66.00 (I)	\$66.00 (I)
-Per Mile	\$6.60 (I)	\$6.60 (I)
Initial block of 20 numbers:	\$0.00	\$0.00
Each additional block of 20:	\$19.80 (I)	\$19.80 (I)

Local Calling Service

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.073	\$0.069

IntraLATA Toll

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.100	\$0.089

Intrastate Long Distance

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.100	\$0.089

Interstate Long Distance

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.100	\$0.089

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.7 Business One

No. of lines	Includes:	Monthly Recurring
2	1100 free local minutes 100 free combined toll, long distance, and toll free minutes	\$126.77 (I)
3	1400 free local minutes 400 free combined toll, long distance, and toll free minutes	\$203.46 (I)
4	1700 free local minutes 700 free combined toll, long distance, and toll free minutes	\$298.20 (I)
5	2000 free local minutes 1000 free combined toll, long distance, and toll free minutes	\$320.94 (I)
6	2300 free local minutes 1300 free combined toll, long distance, and toll free minutes	\$379.68 (I)
7	2600 free local minutes 1600 free combined toll, long distance, and toll free minutes	\$438.42 (I)
8	2900 free local minutes 2100 free combined toll, long distance, and toll free minutes	\$510.36 (I)
9	3200 free local minutes 2600 free combined toll, long distance, and toll free minutes	\$582.30 (I)
10	3500 free local minutes 3100 free combined toll, long distance, and toll free minutes	\$647.64 (I)
A'ddl line	Extra 300 local minutes Extra 500 free combined toll, long distance, and toll free minutes	+ \$48.00 (I)

Local minutes exceeding the bundle allowance will be billed as follows:

Per minute: \$0.073

Toll, Long Distance and Toll free minutes exceeding the bundle allowance will be billed at the current effective rates listed in this tariff.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.9 Broadspeed PRI

Rates

Non-Recurring Charges:

Per PRI:

Installation	\$1,300.00
Service Order	\$40.00
Change Order	\$40.00

Monthly Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	
PRI Facility Measured Rate – Standard	\$922.02	\$790.02	(I)
PRI Facility Simplicity Flat Rate Local	\$1,252.02	\$1,120.02	
PRI Facility - Mileage Charge (term commitments prior to 2/14/05) (Less than 20 Miles)	\$180.00	\$172.80	
PRI Facility – Mileage Charge (term commitments as of 2/14/05)			
-Fixed	\$66.00	\$66.00	
-Per Mile	\$6.60	\$6.60	
Initial block of 20 numbers:	\$0.00	\$0.00	
Each additional block of 20:	\$19.80	\$19.80	
Caller ID With Name	\$120.00	\$90.00	(I)
 <u>Local Calling Service</u>			
	<u>1 Year</u>	<u>3 Year</u>	
Per minute:	\$0.073	\$0.069	
 <u>IntraLATA Toll</u>			
	<u>1 Year</u>	<u>3 Year</u>	
Per minute:	\$0.100	\$0.089	
 <u>Intrastate Long Distance</u>			
	<u>1 Year</u>	<u>3 Year</u>	
Per minute:	\$0.100	\$0.089	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.10 Broadview Integrated T1

Rates

Non-Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per T1 Facility:			
Installation	\$800.00	\$800.00	\$1,000.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00

Monthly Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
DS1 facility - Per T1	\$0.00	\$0.00	\$0.00
Equipment Rental	\$0.00	\$0.00	\$72.00 (I)
Initial block of 20 numbers:	\$16.80 (I)	\$16.80 (I)	\$19.80 (I)
Each additional block of 20:	\$19.80 (I)	\$19.80 (I)	\$19.80 (I)
Analog Voice Line, each	\$22.20 (I)	\$21.00 (I)	\$24.60 (I)
Digital Trunk, each	\$22.20 (I)	\$21.00 (I)	\$24.60 (I)
PRI Trunk, each	\$46.20 (I)	\$40.20 (I)	\$52.20 (I)
Flat-rate Analog Line, each	\$53.34 (I)	\$49.02 (I)	\$61.96 (I)
Flat-rate Digital Trunk, each	\$53.34 (I)	\$49.02 (I)	\$61.96 (I)
Mileage Charge (0.1-20 miles, term commitments prior to 2/14/05)	\$180.00 (I)	\$144.00 (I)	\$216.00 (I)
DS1 facility – Mileage Charge (term commitments as of 2/14/05)			
- Fixed	\$66 (I)	\$66 (I)	\$66 (I)
- Per Mile	\$6.60 (I)	\$6.60 (I)	\$6.60 (I)
Caller ID With Name	\$120.00 (I)	\$90.00 (I)	N/A

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.10 Broadview Integrated T1, Continued

Monthly Port Charges

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
256 Kbps	\$413.82 (I)	\$374.22 (I)	\$474.54 (I)
384 Kbps	\$493.02 (I)	\$453.42 (I)	\$569.58 (I)
512 Kbps	\$559.02 (I)	\$506.22 (I)	\$648.78 (I)
768 Kbps	\$664.62 (I)	\$598.62 (I)	\$775.50 (I)
1024 Kbps	\$730.62 (I)	\$664.62 (I)	\$854.70 (I)

Local Calling Service

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.073	\$0.086	\$0.079

IntraLATA Toll

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.104	\$0.094	\$0.119

Intrastate and Interstate Long Distance

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.104	\$0.094	\$0.119

Toll-Free Inbound

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.104	\$0.094	\$0.119

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.11 [RESERVED FOR FUTURE USE]

7.2.12 [RESERVED FOR FUTURE USE]

7.2.13 No NonCents Business Plans

a) No NonCents Unlimited Local:

The plan offers business Customers the following rates:

- 1 Year Term Commitment (I)
 - \$73.04 monthly recurring line charge
 - Unlimited Local Usage
 - \$0.104 per minute for all intraLATA toll, interstate and intrastate long distance calls.
- 3 Year Term Commitment (I)
 - \$69.41 monthly recurring line charge
 - Unlimited Local Usage
 - \$0.094 per minute for all intraLATA toll, interstate and intrastate long distance calls.

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.13 No NonCents Business Plans, Continued

b) No NonCents Business Unlimited Local & Regional:

The plan offers business Customers the following rates:

1 Year Term Commitment

- \$79.92 monthly recurring line charge (I)
- Unlimited Local and IntraLATA Toll Usage
- \$0.109 per minute for all interstate and intrastate long distance calls.

3 Year Term Commitment

- \$67.62 monthly recurring line charge (I)
- Unlimited Local and IntraLATA Toll Usage
- \$0.094 per minute for all interstate and intrastate long distance calls.

c) No NonCents Business Unlimited Usage:

The plan offers business Customers the following rates:

1 Year Term Commitment

- \$87.12 monthly recurring line charge (I)
- Unlimited Local, intraLATA Toll and Domestic Long Distance Usage

3 Year Term Commitment

- \$81.12 monthly recurring line charge (I)
- Unlimited Local, intraLATA Toll and Domestic Long Distance Usage

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.10 [RESERVED FOR FUTURE USED]

(D)

7.11 [RESERVED FOR FUTURE USED]

(D)

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.12 [RESERVED FOR FUTURE USED]

(D)

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.13 [RESERVED FOR FUTURE USED]

(D)

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.13 [RESERVED FOR FUTURE USED]

(D)

Issued: October 23, 2013

Effective: November 4, 2013

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.20 Gold Plan

	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 1</u>		
Monthly recurring line charges-Unlimited, per line	\$81.12 (I)	\$75.78 (I)
Monthly recurring line charges-Measured, per line	\$55.44 (I)	\$53.42 (I)
Rate per minute local	\$0.076	\$0.073
Rate per minute intraLATA toll	\$0.104	\$0.094
Rate per minute interstate and intrastate long distance	\$0.104	\$0.094
Monthly recurring SDSL 384kb, On-Net	\$143.88 (I)	\$130.68 (I)
Monthly recurring SDSL 384kb, Off-Net	\$223.08 (I)	\$198.00 (I)
	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 2</u>		
Monthly recurring line charges-Unlimited, per line	\$79.92 (I)	\$74.58 (I)
Monthly recurring line charges-Measured, per line	\$54.10 (I)	\$52.08 (I)
Rate per minute local	\$0.076	\$0.073
Rate per minute intraLATA toll	\$0.104	\$0.094
Rate per minute interstate and intrastate long distance	\$0.104	\$0.094
Monthly recurring SDSL 768kb, On-Net	\$196.68 (I)	\$213.84 (I)
Monthly recurring SDSL 768kb, Off-Net	\$275.88 (I)	\$299.38 (I)
	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 3</u>		
Monthly recurring line charges-Unlimited, per line	\$78.72 (I)	\$73.38 (I)
Monthly recurring line charges-Measured, per line	\$52.75 (I)	\$50.74 (I)
Rate per minute local	\$0.076	\$0.073
Rate per minute intraLATA toll	\$0.104	\$0.094
Rate per minute interstate and intrastate long distance	\$0.104	\$0.094
Monthly recurring SDSL 1.1mbps, On-Net	\$249.48 (I)	\$224.40 (I)
Monthly recurring SDSL 1.1 mbps, Off-Net	\$328.68 (I)	\$297.00 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.20 Gold Plan, Continued

	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 4</u>		
Monthly recurring line charges-Unlimited, per line	\$77.52 (I)	\$72.18 (I)
Monthly recurring line charges-Measured, per line	\$51.41 (I)	\$49.39 (I)
Rate per minute local	\$0.076	\$0.073
Rate per minute intraLATA toll	\$0.104	\$0.094
Rate per minute interstate and intrastate long distance	\$0.104	\$0.094
Monthly recurring SDSL 1.5mbps, On-Net	\$302.28 (I)	\$271.92 (I)
Monthly recurring SDSL 1.5mbps, Off-Net	\$394.68 (I)	\$355.08 (I)

	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 5</u>		
Monthly recurring line charges-Unlimited, per line	\$77.52 (I)	\$72.18 (I)
Monthly recurring line charges-Measured, per line	\$51.41 (I)	\$49.39 (I)
Rate per minute local	\$0.076	\$0.073
Rate per minute intraLATA toll	\$0.104	\$0.094
Rate per minute interstate and intrastate long distance	\$0.104	\$0.094
Monthly recurring On-Net IP T1 (1.5mbps)	\$982.74 (I)	\$910.14 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.21 Platinum Plan

	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 1</u>		
Monthly recurring line charges-Unlimited, per line	\$81.12 (I)	\$75.78 (I)
Monthly recurring SDSL 384kb, On-Net	\$130.68 (I)	\$117.48 (I)
Monthly recurring SDSL 384kb, Off-Net	\$198.00 (I)	\$178.20 (I)
	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 2</u>		
Monthly recurring line charges-Unlimited, per line	\$79.92 (I)	\$74.58 (I)
Monthly recurring SDSL 768kb, On-Net	\$178.20 (I)	\$158.40 (I)
Monthly recurring SDSL 768kb, Off-Net	\$249.48 (I)	\$224.40 (I)
	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 3</u>		
Monthly recurring line charges-Unlimited, per line	\$78.72 (I)	\$73.38 (I)
Monthly recurring SDSL 1.1mbps, On-Net	\$224.40 (I)	\$201.96 (I)
Monthly recurring SDSL 1.1 mbps, Off-Net	\$297.00 (I)	\$266.64 (I)
	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 4</u>		
Monthly recurring line charges-Unlimited, per line	\$77.52 (I)	\$72.18 (I)
Monthly recurring SDSL 1.5mbps, On-Net	\$271.92 (I)	\$244.08 (I)
Monthly recurring SDSL 1.5mbps, Off-Net	\$355.08 (I)	\$320.76 (I)
	<u>1 Year Term</u>	<u>3 Year Term</u>
<u>Option # 5</u>		
Monthly recurring line charges-Unlimited, per line	\$77.52 (I)	\$72.18 (I)
Monthly recurring On-Net IP T1 (1.5mbps)	\$883.74 (I)	\$818.40 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.22 Prestige Plan

The plan offers business Customers the following rates:

1 Year Term

- \$48.38 monthly recurring line charges (I)
- \$0.069 per minute local
- \$0.100 per minute intraLATA toll
- \$0.100 per minute interstate and intrastate long distance

3 Year Term

- \$47.71 monthly recurring line charges (I)
- \$0.068 per minute local
- \$0.089 per minute intraLATA toll
- \$0.089 per minute interstate and intrastate long distance

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.23 Simplicity Ultra Voice T1

Non-Recurring Charges:

Per DS1 Facility:	
Installation	\$800.00
Service Order	\$40.00
Change Order	\$40.00

Monthly Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	
Plan A	\$1,417.02	\$1,298.22	(I)
Plan B	\$1,615.02	\$1,403.82	(I)
Plan C	\$2,011.02	\$1,562.22	(I)
Plan D	\$3,001.02	\$2,090.22	(I)
Plan E	\$3,596.34	\$2,552.22	(I)
Initial block of 20 numbers:	\$0.00	\$0.00	
Each additional block of 20:	\$19.80	\$19.80	(I)

IntraLATA Toll

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.10	\$0.09

Intrastate Long Distance

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.10	\$0.09

Interstate Long Distance

	<u>1 Year</u>	<u>3 Year</u>
Per minute:	\$0.10	\$0.09

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.24 Simplicity Ultra PRI

Non-Recurring Charges:

Per PRI:

Installation	\$1,300.00
Service Order	\$40.00
Change Order	\$40.00

Monthly Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	
Plan A	\$1,694.22	\$1,496.22	(I)
Plan B	\$1,892.22	\$1,601.82	(I)
Plan C	\$2,288.22	\$1,760.22	(I)
Plan D	\$3,278.22	\$2,288.22	(I)
Plan E	\$3,872.22	\$2,750.22	(I)
Initial block of 20 numbers:	\$0.00	\$0.00	
Each additional block of 20:	\$19.80	\$19.80	(I)
Caller ID With Name	\$120.00	\$90.00	(I)
<u>IntraLATA Toll</u>			
Per minute:	<u>\$0.10</u>	<u>\$0.09</u>	(I)
<u>Intrastate Long Distance</u>			
Per minute:	<u>\$0.10</u>	<u>\$0.09</u>	(I)
<u>Interstate Long Distance</u>			
Per Minute:	<u>\$0.10</u>	<u>\$0.09</u>	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.25 Integrated T1 Complete

Non-Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per T1 Facility:			
Installation	\$800.00	\$800.00	\$1,000.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00

Monthly Recurring Charges:

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
DS1 facility			
- Per T1	\$0.00	\$0.00	\$0.00
Equipment Rental	\$0.00	\$0.00	\$72.00 (I)
Initial block of 20 numbers:	\$16.80	\$16.80	\$16.80 (I)
Each additional block of 20:	\$19.80	\$19.80	\$19.80 (I)
Analog Voice Line, each	\$0.00	\$0.00	\$0.00
Digital Trunk, each	\$0.00	\$0.00	\$0.00
PRI Trunk, each	\$15.60	\$15.60	\$15.60 (I)
DS1 facility – Mileage Charge			
- Fixed	\$66.00	\$66.00	\$66.00 (I)
- Per Mile	\$6.60	\$6.60	\$6.60 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.25 Integrated T1 Complete (Cont'd)

Monthly Recurring Charges (Cont'd):

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>	
<u>Usage Plans</u>				
Low Plan	\$1,034.22	\$941.82	\$1,219.02	(I)
Medium Plan	\$1,166.22	\$1,060.62	\$1,377.42	(I)
High Plan	\$1,430.22	\$1,298.22	\$1,694.22	(I)
<u>Caller ID With Name</u>	\$120.00	\$90.00	N/A	(I)

Local Calling Service

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.079	\$0.075	\$0.085

IntraLATA Toll

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.124	\$0.114	\$0.135

Intrastate and Interstate Long Distance

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.124	\$0.114	\$0.135

Toll-Free Inbound

	<u>1 Year</u>	<u>3 Year</u>	<u>Month to Month</u>
Per minute:	\$0.104	\$0.094	\$0.115

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.20 [RESERVED FOR FUTURE USED]

(M)

Material previously located on this Leaf now on Leaf B-13.1 and B-15.1

Issued: February 6, 2015

Effective: February 20, 2015

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.26 Synergy Flex

Non-Recurring Charges

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
Per DS1 Facility:			
Installation	\$750.00	\$750.00	\$750.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00

Monthly Recurring Charges

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	
Synergy Flex Measured Rate	\$704.22	\$572.22	\$506.22	(I)
Synergy Flex Unlimited	\$836.22	\$704.22	\$638.22	(I)
Synergy Flex Plus Measured Rate	\$836.22	\$638.22	\$566.94	(I)
Synergy Flex Plus Unlimited	\$968.22	\$770.22	\$698.94	(I)
Measured Rate Voice Line				
-Each Additional	\$25.74	\$24.54	\$22.50	(I)
Unlimited Voice Line				
-Each Additional	\$64.14	\$62.94	\$56.94	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.26 Synergy Flex (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	
DS1 facility				
- Per DS1	\$0.00	\$0.00	\$0.00	
DS1 facility – Mileage Charge				
- Fixed	\$66.00	\$66.00	\$66.00	(I)
- Per Mile	\$6.60	\$6.60	\$6.60	(I)
Equipment Rental	\$59.94	\$29.94	\$23.94	(I)
Initial block of 20 numbers:	\$0.00	\$0.00	\$0.00	
Each additional block of 20:	\$19.80	\$19.80	\$19.80	(I)

Per Minute Charges

Local Calling Service

Per minute: \$0.073 \$0.070 \$0.068

IntraLATA Toll

Per minute: \$0.104 \$0.094 \$0.084

Intrastate and Interstate Long Distance

Per minute: \$0.104 \$0.094 \$0.084

Toll-Free Inbound

Per minute: \$0.104 \$0.094 \$0.084

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.27 Plan X

a. Measured

The plan offers business Customers the following rates:

	<u>Two-Year Term Commitment</u>	
Monthly recurring line charge:	\$59.40	(I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.104	
Rate per minute for all local usage:	\$0.075	
	<u>Three-Year Term Commitment</u>	
Monthly recurring line charge:	\$57.12	(I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.094	
Rate per minute for all local usage:	\$0.073	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.27 Plan X (Cont'd)

b. Bundled

The plan offers business Customers the following rates:

Two-Year Term Commitment

Monthly recurring line charge:

(Includes all local, intraLATA toll,
interstate and intrastate long distance calls)

\$82.92

(I)

Three-Year Term Commitment

Monthly recurring line charge:

(Includes all local, intraLATA toll,
interstate and intrastate long distance calls)

\$76.08

(I)

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.28 Elite Business Plan

Elite Business Plan offers business Customers the following rates:

Two-Year Term Commitment

Monthly recurring line charge:	\$56.98	(I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.094	
Rate per minute for all local usage:	\$0.074	

Three-Year Term Commitmen

Monthly recurring line charge:	\$52.68	(I)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.089	
Rate per minute for all local usage:	\$0.071	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.29 Broadspeed Voice T1 II

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Non-Recurring Charges:</u>				
Per DS1 Facility:				
Installation	\$960.00	\$960.00	\$960.00	
Service Order	\$40.00	\$40.00	\$40.00	
Change Order	\$40.00	\$40.00	\$40.00	
Additional DID Number Blocks	\$5.00	\$5.00	\$5.00	
Denied/Missed Site Survey Appointment, per Occurrence	\$99.00	\$99.00	\$99.00	
Long Distance Acct. Codes, Per Account	\$25.00	\$25.00	\$25.00	
<u>Monthly Recurring Charges (includes port, facility, trunks and 1st 20 DID):</u>				
DS1 Facility	\$806.85	\$586.85	\$531.85	
DS1 Facility - Mileage Charge				
Fixed	\$59.40	\$59.40	\$59.40	(I)
Per Mile	\$26.40	\$26.40	\$26.40	(I)
Toll Free Numbers, each	\$18.00	\$18.00	\$18.00	(I)
Initial block of 20 numbers:	\$0.00	\$0.00	\$0.00	
Each additional block of 20:	\$16.50	\$16.50	\$16.50	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.29 Broadspeed Voice T1 II (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Monthly Recurring Charges (Cont'd)</u>				
Call Re-Direct	\$60.00	\$60.00	\$60.00	(I)
Measured Plan	\$42.00	\$42.00	\$42.00	
Flat Rate Local Plan	\$300.00	\$300.00	\$300.00	
10k Plan	\$192.00	\$168.00	\$150.00	
25k Plan	\$510.00	\$462.00	\$450.00	
50k Plan	\$846.00	\$750.00	\$690.00	
100k Plan	\$1,224.00	\$1,098.00	\$978.00	(I)
<u>Per Minute Charges</u>				
Local Calls				
Per Minute	\$0.073	\$0.070	\$0.068	
IntraLATA/Long Distance Calls				
Per Minute	\$0.100	\$0.084	\$0.079	
Toll Free Inbound Calls				
Per Minute	\$0.100	\$0.084	\$0.079	
Local Calls - Overage				
Per Minute	\$0.062	\$0.062	\$0.062	
IntraLATA/Long Distance Calls - Overage				
Per Minute	\$0.100	\$0.084	\$0.079	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.27 Broadspeed PRI II

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Non-Recurring Charges:</u>			
Per PRI:			
Installation	\$800.00	\$800.00	\$800.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00
Additional DID Number Blocks	\$5.00	\$5.00	\$5.00
Denied/Missed Site Survey			
Appointment, per Occurrence	\$99.00	\$99.00	\$99.00
Long Distance Account			
Codes, per Acct	\$25.00	\$25.00	\$25.00

Issued: August 26, 2011

Effective: September 9, 2011

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.30 Broadspeed PRI II (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Monthly Recurring Charges</u>				
Per PRI Facility	\$806.85	\$586.85	\$531.85	(I)
PRI Facility - Mileage Charge				
- Fixed	\$59.40	\$59.40	\$59.40	
- Per Mile	\$26.40	\$26.40	\$26.40	
Toll Free Numbers, each	\$18.00	\$18.00	\$18.00	
Initial block of 20 numbers	\$0.00	\$0.00	\$0.00	
Each Add'l block of 20 numbers	\$13.86	\$13.86	\$12.60	
Caller ID With Name	\$120.00	\$120.00	\$120.00	
Call Re-Direct	\$60.00	\$60.00	\$60.00	
Measured Plan	\$42.00	\$42.00	\$42.00	
Flat Rate Local Plan	\$300.00	\$300.00	\$300.00	
10k Plan	\$192.00	\$168.00	\$150.00	
25k Plan	\$510.00	\$462.00	\$450.00	
50k Plan	\$846.00	\$750.00	\$690.00	
100k Plan	\$1,224.00	\$1,098.00	\$978.00	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.30 Broadspeed PRI II (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Per Minute Charges</u>				
Local Calls				
Per Minute	\$0.073	\$0.070	\$0.068	(I)
IntraLATA/Long Distance Calls				
Per Minute	\$0.098	\$0.082	\$0.077	(I)
Toll Free Inbound Calls				
Per Minute	\$0.098	\$0.082	\$0.077	(I)
Local Calls - Overage				
Per Minute	\$0.062	\$0.062	\$0.062	(I)
IntraLATA/Long Distance Calls - Overage				
Per Minute	\$0.098	\$0.082	\$0.077	(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.31 Broadspeed Integrated T1

	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Non-Recurring Charges</u>			
Per DS1 Facility:			
Installation	\$800.00	\$800.00	
Service Order	\$40.00	\$40.00	
Change Order	\$40.00	\$40.00	
Missed Appointment Fee	\$99.00	\$99.00	
Long Distance Account Codes			
- Per account	\$25.00	\$25.00	
Per Block of 20 DIDs	\$10.00	\$10.00	
<u>Monthly Recurring Charges</u>			
DS1 facility:	\$0.00	\$0.00	
Initial block of 20 numbers:	\$15.00	\$15.00	(I)
Each additional block of 20:	\$16.50	\$16.50	
Monthly Mileage Charge			
- Fixed	\$59.40	\$59.40	
- Per Mile	\$26.40	\$26.40	
Equipment Rental	\$0.00	\$0.00	
Caller ID With Name	\$120.00	\$120.00	
Call Re-Direct	\$60.00	\$60.00	(I)
<u>Monthly Port Charges</u>			
256 Kbps	\$486.42	\$354.42	(I)
384 Kbps	\$526.02	\$394.02	
512 Kbps	\$565.62	\$433.62	
768 Kbps	\$618.42	\$486.42	
1024 Kbps	\$671.22	\$539.22	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.31 Broadspeed Integrated T1 (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>Two Year Term</u>	<u>Three Year Term</u>	
Analog Voice Channel, each	\$25.74	\$24.54	(I)
Digital Trunk, each	\$33.54	\$32.34	
PRI Trunk, each	\$33.54	\$32.34	
Flat-rate Analog Line, each	\$49.74	\$48.54	
Flat-rate Digital Trunk, each	\$57.54	\$56.34	
Flat-rate PRI Trunk, each	\$57.54	\$56.34	
Toll Free Numbers, each	\$18.60	\$18.60	(I)

Per Minute Charges

Local Calls

- Per minute: \$0.070 \$0.068

IntraLATA/Long Distance Calls

- Per minute: \$0.082 \$0.077

Toll Free Inbound Calls

- Per minute: \$0.082 \$0.077

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.32 Broadspeed Dynamic IP

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Non-Recurring Charges:</u>				
Per DS1 Facility:				
Installation	\$800.00	\$800.00	\$800.00	
Service Order	\$40.00	\$40.00	\$40.00	
Change Order	\$40.00	\$40.00	\$40.00	
Missed Appointment Fee	\$99.00	\$99.00	\$99.00	
Long Distance Account Codes - Per account	\$25.00	\$25.00	\$25.00	
Per Block of 20 DID's	\$10.00	\$10.00	\$10.00	
<u>Monthly Recurring Charges</u>				
Measured Rate	\$1,043.40	\$821.40	\$761.40	(I)
Additional Measured Rate Voice Lines, each	\$25.14	\$23.94	\$21.90	(I)
10k Plan	\$1,149.06	\$904.86	\$838.86	(I)
25k Plan	\$1,498.86	\$1,228.26	\$1,129.26	(I)
50k Plan	\$1,908.06	\$1,591.26	\$1,446.06	(I)
100k Plan	\$2,284.26	\$1,927.86	\$1,749.66	(I)
Additional Voice Lines (10k Plan, 25k Plan, 50k Plan and 100k Plan), each	\$37.74	\$34.14	\$31.74	(I)
Toll Free Numbers, each	\$18.60	\$18.60	\$18.60	(I)
PRI Trunk Surcharge, per trunk	\$12.00	\$12.00	\$12.00	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.32 Broadspeed Dynamic IP (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year</u> <u>Term</u>	<u>Two Year</u> <u>Term</u>	<u>Three Year</u> <u>Term</u>	
2,000 Minutes of Use Plan				
- 1.5 Mbps	\$1,085.04	\$860.64	\$799.92	(I)
- 3 Mbps	\$1,498.20	\$1,275.12	\$1,217.04	
- 4.5 Mbps	\$1,916.64	\$1,692.24	\$1,630.80	
- 5 Mbps (EFM)	\$1,685.64	\$1,461.24	\$1,342.44	
- 6 Mbps	\$2,332.44	\$2,108.04	\$2,048.64	
- 10 Mbps (EFM)	\$1,989.24	\$1,764.84	\$1,644.72	
- 15 Mbps (EFM)	\$2,291.52	\$2,067.12	\$1,948.32	
- 20 Mbps (EFM)	\$2,595.12	\$2,370.72	\$2,246.64	
- 30 Mbps (EFM)	\$3,197.04	\$2,977.92	\$2,673.84	
10,000 Minutes of Use Plan				
- 1.5 Mbps	\$1,302.84	\$1016.40	\$931.92	
- 3 Mbps	\$1,730.52	\$1,440.12	\$1,349.04	
- 4.5 Mbps	\$2,147.64	\$1,857.24	\$1,795.92	
- 5 Mbps (EFM)	\$1,916.64	\$1,626.24	\$1,474.44	
- 6 Mbps	\$2,330.40	\$2,273.04	\$2,180.64	
- 10 Mbps (EFM)	\$2,220.24	\$1,929.84	\$1,776.72	
- 15 Mbps (EFM)	\$2,522.52	\$2,232.12	\$2,080.32	
- 20 Mbps (EFM)	\$2,826.12	\$2,535.72	\$2,162.40	
- 30 Mbps (EFM)	\$3,428.04	\$3,036.12	\$2,985.84	
25,000 Minutes of Use Plan				
- 1.5 Mbps	\$1,632.84	\$1,322.64	\$1,195.92	
- 3 Mbps	\$2,048.64	\$1,737.12	\$1,613.04	
- 4.5 Mbps	\$2,438.04	\$2,154.24	\$2,027.52	
- 5 Mbps (EFM)	\$2,233.44	\$1,923.24	\$1,738.44	
- 6 Mbps	\$2,880.24	\$2,570.04	\$2,444.64	
- 10 Mbps (EFM)	\$2,537.04	\$2,226.84	\$2,040.72	
- 15 Mbps (EFM)	\$2,839.32	\$2,529.12	\$2,344.32	
- 20 Mbps (EFM)	\$3,142.92	\$2,832.72	\$2,642.64	
- 30 Mbps (EFM)	\$3,744.84	\$3,439.92	\$3,249.84	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.32 Broadspeed Dynamic IP (Cont'd)

Monthly Recurring Charges (Cont'd)

	<u>One Year</u> <u>Term</u>	<u>Two Year</u> <u>Term</u>	<u>Three Year</u> <u>Term</u>	
50,000 Minutes of Use Plan				
- 1.5 Mbps	\$1,995.84	\$1,652.64	\$1,486.32	(I)
- 3 Mbps	\$2,410.32	\$2,067.12	\$1,903.44	
- 4.5 Mbps	\$2,827.44	\$2,484.24	\$2,317.92	
- 5 Mbps (EFM)	\$2,596.44	\$2,253.24	\$2,028.84	
- 6 Mbps	\$3,255.12	\$2,900.04	\$2,735.04	
- 10 Mbps (EFM)	\$2,900.04	\$2,556.84	\$2,331.12	
- 15 Mbps (EFM)	\$3,202.32	\$2,859.12	\$2,634.72	
- 20 Mbps (EFM)	\$3,505.92	\$3,162.72	\$2,933.04	
- 30 Mbps (EFM)	\$4,107.84	\$3,769.92	\$3,218.40	
100,000 Minutes of Use Plan				
- 1.5 Mbps	\$2,339.04	\$1,962.84	\$1,763.52	
- 3 Mbps	\$2,753.52	\$2,377.32	\$2,180.64	
- 4.5 Mbps	\$3,170.64	\$2,794.44	\$2,595.12	
- 5 Mbps (EFM)	\$2,939.64	\$2,563.44	\$2,306.04	
- 6 Mbps	\$3,586.44	\$3,210.24	\$3,012.24	
- 10 Mbps (EFM)	\$3,243.24	\$2,867.04	\$2,608.32	
- 15 Mbps (EFM)	\$3,545.52	\$3,169.32	\$2,885.52	
- 20 Mbps (EFM)	\$3,849.12	\$3,472.92	\$3,210.24	
- 30 Mbps (EFM)	\$4,451.04	\$4,080.12	\$3,817.44	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES**7.0 BUSINESS NETWORK SWITCHED SERVICES**

7.2.32 Broadspeed Dynamic IP (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Monthly Recurring Charges</u>				
DS1 facility				
- Per DS1	\$0.00	\$0.00	\$0.00	
DS1 facility – Mileage Charge				
- Fixed	\$59.40	\$59.40	\$59.40	(I)
- Per Mile	\$26.40	\$26.40	\$26.40	
Equipment Rental	\$24.00	\$24.00	\$24.00	(I)
Initial block of 20 numbers:	\$0.00	\$0.00	\$0.00	
Each additional block of 20:	\$16.50	\$16.50	\$16.50	(I)
<u>Per Minute Charges</u>				
Local Calls				
- Per Minute	\$0.073	\$0.070	\$0.068	
IntraLATA/Long Distance Calls				
- Per Minute	\$0.098	\$0.082	\$0.077	
Toll Free Inbound Calls				
- Per Minute	\$0.098	\$0.082	\$0.077	
Local Calls - Overage				
- Per Minute	\$0.098	\$0.082	\$0.077	
IntraLATA/Long Distance Calls - Overage				
- Per Minute	\$0.098	\$0.082	\$0.077	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.33 Broadspeed DIA With Voice

Non-Recurring Charges

	<u>One Year</u> <u>Term</u>	<u>Two Year</u> <u>Term</u>	<u>Three Year</u> <u>Term</u>
Per DS1 Facility:			
Installation	\$800.00	\$800.00	\$800.00
Service Order	\$40.00	\$40.00	\$40.00
Change Order	\$40.00	\$40.00	\$40.00
Missed Appointment Fee	\$99.00	\$99.00	\$99.00
Long Distance Account Codes			
- Per account	\$25.00	\$25.00	\$25.00
Per Block of 20 DIDs	\$10.00	\$10.00	\$10.00

B. Monthly Recurring Charges

Base Package (Includes 1.544 Mbps Internet Access port and two analog voice lines)	\$870.54	\$804.54	\$718.74	(I)
Additional Voice Lines, each	\$42.60	\$42.60	\$42.60	I
Toll Free Numbers, each	\$18.60	\$18.60	\$18.60	(I)
DS1 facility				
- Per DS1	\$0.00	\$0.00	\$0.00	
DS1 facility – Mileage Charge				
- Fixed	\$66.00	\$66.00	\$66.00	(I)
- Per Mile	\$26.40	\$26.40	\$26.40	I
Equipment Rental	\$24.00	\$24.00	\$24.00	I
Initial block of 20 numbers:	\$15.00	\$15.00	\$15.00	I
Each additional block of 20:	\$16.50	\$16.50	\$16.50	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.33 Broadspeed DIA With Voice

Per Minute Charges

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
Local Calls - Per Minute	\$0.081	\$0.078	\$0.076	(I)
IntraLATA Toll Calls - Per Minute	\$0.108	\$0.092	\$0.087	(I)
Long Distance Calls - Per Minute	\$0.108	\$0.092	\$0.087	(I)

Issued: January 30, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan, Director-Regulatory and Compliance
800 Westchester Avenue, Suite N501
Rye Brook, NY 10573

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.34.3 Clearpak – Measured

Term Commitment

	<u>Two Year</u>	<u>Three Year</u>	
Monthly recurring line charge:			
- Zone 1a	\$53.09	\$51.74	(1)
- Zone 1b	\$53.09	\$51.74	1
- Zone 2	\$59.81	\$57.12	(1)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.101	\$0.091	
Rate per minute for all local usage:	\$0.065	\$0.070	

7.2.34.4 Clearpak - Unlimited

Term Commitment

	<u>Two Year</u>	<u>Three Year</u>	
Monthly recurring line charge:			
- Zone 1a	\$71.28	\$70.08	(1)
- Zone 1b	\$71.28	\$70.08	1
- Zone 2	\$74.94	\$72.90	(1)

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.34.5 Clearpak – Local Allowance

Term Commitment

	<u>Two Year</u>	<u>Three Year</u>	
Monthly recurring line charge:			
- Zone 1a	\$68.28	\$67.08	(1)
- Zone 1b	\$68.28	\$67.08	
- Zone 2	\$68.40	\$67.20	(1)
Rate per minute for all local and intraLATA toll usage in excess of monthly allowance:	\$0.071	\$0.069	
Rate per minute for all interstate and intrastate long distance calls:	\$0.101	\$0.091	

7.2.35.2 Elite II - Measured

Term Commitment

	<u>Two Year</u>	<u>Three Year</u>	
Monthly recurring line charge:	\$50.74	\$48.05	(1)
Rate per minute for all intraLATA toll, interstate and intrastate long distance calls:	\$0.091	\$0.086	
Rate per minute for all local usage:	\$0.068	\$0.066	

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.35.3 Elite II – Unlimited

Term Commitment

	<u>Two Year</u>	<u>Three Year</u>	
Monthly recurring line charge:	\$68.40	\$66.00	(1)

7.2.35.4 Elite II – Local Allowance

Term Commitment

	<u>Two Year</u>	<u>Three Year</u>	
Monthly recurring line charge:	\$66.18	\$63.78	(1)
Rate per minute for all local and intraLATA toll usage in excess of monthly allowance:	\$0.071	\$0.069	
Rate per minute for all interstate and intrastate long distance calls:	\$0.101	\$0.091	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Non-Recurring Charges:</u>				
Per DS1 Facility:				
Installation	\$800.00	\$800.00	\$800.00	
Service Order	\$40.00	\$40.00	\$40.00	
Change Order	\$40.00	\$40.00	\$40.00	
Denied/Missed Site Survey				
Appointment, per Occurrence	\$99.00	\$99.00	\$99.00	
Long Distance Acct. Codes, Per Account				
	\$25.00	\$25.00	\$25.00	
 <u>Monthly Recurring Charges:</u>				
DS1 Facility (Includes eleven voice lines with Measured Calling Plan)	\$644.82	\$432.30	\$412.50	(I)
DS1 Facility - Mileage Charge, UNE Loops				
Fixed	\$59.40	\$59.40	\$59.40	
Per Mile	\$6.60	\$6.60	\$6.60	
DS1 Facility - Mileage Charge, Special Access Loops				
Fixed	\$59.40	\$59.40	\$59.40	
Per Mile	\$26.40	\$26.40	\$26.40	
10k Plan	\$192.00	\$168.00	\$150.00	
25k Plan	\$510.00	\$462.00	\$450.00	
100k Plan	\$1,224.00	\$1,098.00	\$978.00	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.36 Broadspeed Voice Channel Bank (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
<u>Monthly Recurring Charges:</u> (Cont'd)			
Additional Voice Lines	\$30.60	\$27.00	\$24.60
Call Forward Busy Line	\$3.00	\$3.00	\$3.00
Call Forward Don't Answer	\$3.00	\$3.00	\$3.00
Ultra Call Forward	\$2.40	\$2.40	\$2.40
Speed Dial 8	\$2.40	\$2.40	\$2.40
Speed Dial 30	\$2.40	\$2.40	\$2.40
Caller ID	\$6.60	\$6.60	\$6.60
Call Waiting ID	\$8.40	\$8.40	\$8.40
Repeat Dial, per use	\$1.50	\$1.50	\$1.50
Call Return, per use	\$1.80	\$1.80	\$1.80
Call Trace, per use	\$1.50	\$1.50	\$1.50
Call ID Deluxe	\$9.00	\$9.00	\$9.00
Call Waiting ID Deluxe	\$10.80	\$10.80	\$10.80
Voice Mail, per mailbox	\$12.00	\$12.00	\$12.00

(i)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.36 Broadband Voice Channel Bank (Cont'd)

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
<u>Monthly Recurring Charges:</u> (Cont'd)				
Feature Package 1	\$7.80	\$7.80	\$7.80	(i)
Feature Package 2	\$12.60	\$12.60	\$12.60	
Call Forward	\$3.00	\$3.00	\$3.00	
Remote Call Forward	\$19.88	\$19.88	\$19.88	
Call Waiting	\$2.40	\$2.40	\$2.40	
Three Way Calling	\$2.40	\$2.40	\$2.40	(i)
<u>Per Minute Charges:</u>				
Local Calls				
Per Minute	\$0.070	\$0.067	\$0.065	
IntraLATA/Long Distance Calls				
Per Minute	\$0.097	\$0.081	\$0.076	
Local/IntraLATA/Long Distance Calls - Overage				
Per Minute	\$0.097	\$0.081	\$0.076	

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

CURRENT RATES

7.0 BUSINESS NETWORK SWITCHED SERVICES

7.2.37 Elite Unlimited Complete

Monthly Recurring Line Charge:

(Includes all local, intraLATA toll,
interstate and intrastate long distance calls)

Zone 1a	\$63.42	(I)
Zone 1b	\$63.42	
Zone 2	\$69.42	(I)

7.2.38 Resale, On Net, Off Net, Mixed Account Classifications

Monthly Recurring Charge

On Net, per line	\$4.68	(I)
Off Net, per line	\$11.70	
Mixed, per line	\$11.70	
Resale, per line	\$15.30	(I)

8.0 SPECIAL SERVICES AND PROGRAMS

8.1 (Reserved For Future Use)

Material on this page was previously located on Addendum B, Leaf 41.

(M)

Issued: March 21, 2007

Effective: April 4, 2007

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044

12. MILEAGE

12.1 Rates and Charges For Mileage Components

	<u>Monthly Rates</u>	
a.	Continuous Property Loop (Non-New York Metro LATA)	
	Per 2-Wire Loop	\$6.77 (I)
	Per 4-Wire Loop	\$13.52 (I)
	Continuous Property Loop (New York Metro LATA)	
	Per 2-Wire Loop	\$8.82 (I)
	Per 4-Wire Loop	\$17.69 (I)
	Block Loop #	
	Per 2-Wire Loop	
	- Signal Grade	\$63.70 (I)
	- Other	\$81.24 (I)
	Per 4-Wire Loop	
	- Signal Grade	\$110.90 (I)
	- Other	\$141.29 (I)
	Central Office Loop #	
	Per 2-Wire Loop	\$57.17 (I)
	Per 4-Wire Loop	\$102.74 (I)
b.	Central Office Loop #	
	Enterprise Service Connections	
	Per 2 Wire	\$57.17 (I)
	Per 4 Wire	\$102.74 (I)
c.	Intrabuilding Channel Charge (Non-New York Metro LATA)	
	Per 2-Wire Termination	\$5.08 (I)
	Per 4-Wire Termination	\$10.14 (I)
	Intrabuilding Channel Charge (New York Metro LATA)	
	Per 2-Wire Termination	\$5.08 (I)
	Per 4-Wire Termination	\$10.14 (I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

12. MILEAGE

12.1 Rates and Charges For Mileage Components (Cont'd)

d. Leased Channels for Alarm Signaling Purposes and segments of Access Channels. All applicable rates and charges specified in this section apply except as follows:

1. Multi-Loop Charge

		<u>Monthly Rate</u>		
		<u>Per Loop</u>		
		<u>2-Wire</u>	<u>4-Wire</u>	
(a)	First fifty (50) Multi Loop Charge, each			
	1/4 mile or less	\$20.12	\$40.22	(I)
	1/4 to 1/2 mile	\$20.12	\$40.22	
	over 1/2 mile	\$20.12	\$40.22	

(b)	Segments in excess of 50, each			
	1/4 mile or less	\$7.60	\$16.70	
	1/4 to 1/2 mile	\$9.24	\$20.33	
	over 1/2 mile	\$12.40	\$27.25	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

12. MILEAGE

12.1 Rates and Charges For Mileage Components (Cont'd)

e. Installation Charges

	<u>Nonrecurring Charge</u>
Where Central Office Loop, Block Loop, or, at the premises of a patron, Multi-Loop Charges apply to the circuit (This charge will also apply for each Direct Inward Dial loop installed.)	\$174.90
For all other mileage circuits	\$144.10

g. Channel Connection Charge

	<u>Nonrecurring Charge</u>
For Signal Grade Circuits	
Per interoffice segment of 12 miles or less	\$298.75
Per interoffice segment of more than 12 miles	\$305.13
For Other than Signal Grade Circuits	
Per interoffice segment of 12 miles or less	\$520.65
Per interoffice segment of greater than 12 miles but not more than 25 miles	\$612.11
Per interoffice segment greater than 25 miles	\$782.99

12. MILEAGE

12.1 Rates and Charges For Mileage Components (Cont'd)

h. Feature Functions

<u>Each package</u>	<u>Monthly Rate</u>	
Basic 2 Wire Voice Functionality	\$14.34	(I)
Basic 4 Wire Voice Functionality	\$40.56	
Type A PXOS Feature	\$25.92	
Type B PXOS Feature	\$25.92	
Type C PXOS Feature	\$13.34	
Basic 2 Wire Data Functionality	\$9.46	
Basic 4 Wire Data Functionality	\$23.64	
Enhanced 4 wire Data Functionality:		
Type C-1	\$23.64	
Type C-2	\$23.64	
Type C-4	\$23.64	
Type D-1	\$23.64	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, AR 72212

12. MILEAGE

12.2 Lines Between Points in Different Building Areas (Interoffice Mileage)

a. Non-New York Metro LATA

1. Interoffice Mileage Schedule

		<u>Monthly Rates</u>			
		<u>Mileage Bands</u>	<u>Fixed</u>	<u>Per 1/4 Mile or fraction thereof</u>	
Signal Grade		0	\$0.00	\$0.00	
		Over 0 to 12 Miles	\$24.86	\$1.64	(I)
		Over 12 Miles	\$24.86	\$6.64	(I)
				<u>Per Mile or fraction thereof</u>	
Voice Grade		0	\$0.00	\$0.00	
		Over 0 to 12 Miles	\$58.88	\$5.06	(I)
		Over 12 Miles	\$58.88	\$20.23	(I)
				<u>Per Mile or fraction thereof</u>	
	2. Central Office Loops)			
	3. Feature Function Charges)			
	4. Multi-Loop Charge)			
	5. Channel Connection Charge)			

See 12.1 preceeding

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

12. MILEAGE

12.2 Lines Between Points in Different Building Areas (Interoffice Mileage)

b. New York Metro LATA

1. Interoffice Mileage Schedule

		<u>Monthly Rates</u>			
		<u>Mileage Bands</u>	<u>Fixed</u>	<u>Per 1/4 Mile or fraction thereof</u>	
Signal Grade		0	\$0.00	\$0.00	
		Over 0 to 12 Miles	\$49.16	\$3.30	(I)
		Over 12 Miles	\$58.06	\$13.10	(I)
				<u>Per 1/4 Mile or fraction thereof</u>	
Voice Grade		0	\$0.00	\$0.00	
		Over 0 to 12 Miles	\$116.38	\$10.00	(I)
		Over 12 Miles	\$116.38	\$40.02	(I)
				<u>Per Mile or fraction thereof</u>	
		Over 12 Miles	\$116.38	\$40.02	(I)
2.	Central Office Loops)			
3.	Feature Function Charges)			See 12.1 preceding
4.	Multi-Loop Charge)			
5.	Channel Connection Charge)			

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

13. INTRALATA PRIVATE LINE SERVICE

	<u>Monthly Rate</u>	
Ringing power circuit to central office:	\$38.71	(I)

Station Equipment

Two way automatic signaling, with optional lamp wink indication when the local station is on hold, per channel	\$173.03	(I)
One way automatic signaling, per channel	\$86.54	(I)

Central Office Equipment

Two way automatic signaling	\$50.18	(I)
One way automatic signaling	\$50.18	(I)

	<u>One Year Term</u>	<u>Two year Term</u>	<u>Three Year Term</u>	
<u>DS1</u>				
Local Distribution Channel				
- Channel Termination	\$956.71	\$796.99	\$717.13	(I)
- Fixed	\$71.87	\$71.87	\$71.87	
- Per Mile	\$31.94	\$31.94	\$31.94	
Interoffice Channel				
- Per Mile	\$31.94	\$31.94	\$31.94	
<u>DS3</u>				
Local Distribution Channel				
- Channel Termination	\$4,472.16	\$4,065.60	\$3,630.00	
- Fixed	\$1,677.06	\$1,524.60	\$1,379.40	
- Per Mile	\$287.50	\$271.52	\$255.55	
Interoffice Channel				
- Per Mile	\$287.50	\$271.52	\$255.55	(I)

Issued: January 2, 2020

Effective: February 1, 2020

Issued by: Senior Regulatory Counsel
 4001 Rodney Parham Road
 Little Rock, AR 72212

A. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT

1. Voice Mail Services

B. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

<u>HOW DISADVANTAGED</u>	<u>% DISCOUNT LEVEL</u>	
	<u>Urban Discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	90
75-100	90	90

Issued: June 13, 2000

Effective: July 13, 2000

Issued by: Steve Bogdan, Director-Regulatory and Compliance
400 Horsham Road
Horsham, PA 19044