welcome

This guide will walk you through self-installation for both the eero 7 and eero Pro 7 gateways.

Setup is the same for both devices



eero 7

eero Pro 7

kinetic

For additional help & support:
gokinetic.com/support
1-877-449-5707

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Fiber eero7 09/26

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Kinetic Whole Home Wi-Fi

eero 7 and eero Pro 7

Self-Install Guide

get started

1 Ensure you have your eero gateway, power adapter, and Ethernet cable



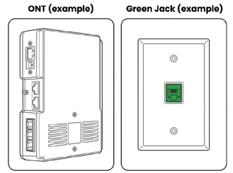
2 Download the eero app

- Have your smartphone or tablet ready.
- Make sure Bluetooth is turned on.
- Sign in or create an account.

Scan to download eero app

3 Locate your ONT or green wall jack

- The ONT is a small fiber box that may be mounted on a wall or inside of a case.
- ONT inside: Connect directly to the ONT.
- ONT outside: Connect to the green wall jack inside your home.



4 Place your eero gateway

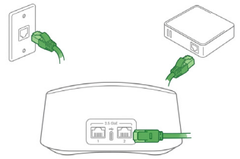
- Keep the gateway off the floor.
- Place it in an open area.
- Don't place it in a cabinet, behind large objects, or near other electronics.



set up your eero gateway

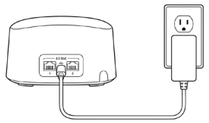
5 Connect the Ethernet cable

- Plug one end of the Ethernet cable into the green jack or ONT.
- Plug the other end into either Ethernet port on the back of the eero gateway.



6 Plug into power

- Connect the power adapter to the eero gateway and a power outlet.



7 Wait for startup

- Startup may take up to 2 minutes.
- The light will begin to flash blue when ready to move to the next step.



8 Complete setup in the eero app

- Open the eero app. Sign in or create your account.
- You will be guided through the rest of setup.
- When setup is complete, the light will turn solid white indicating internet connectivity.



get connected

9 Connect your devices

- You may need to reconnect phones, TVs, laptops, and smart home devices.



You're all set. Enjoy your fast, reliable Kinetic Internet.

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manage your network and account

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