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LOCAL EXCHANGE SERVICES TARIFF

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Cavalier Telephone Mid-Atlantic, L.L.C.

COMPETITIVE LOCAL EXCHANGE CARRIER  
Regulations and Schedule of Charges

- The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6.
- The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.
- This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 4005 North Rodney Parham Road, Little Rock, AR 72212.

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Issued: November 26, 2024

Effective: November 27, 2024

Issued By: Senior Regulatory Counsel  
4005 North Rodney Parham Road  
Little Rock, AR 72212

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LOCAL EXCHANGE SERVICES TARIFF

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Cavalier Telephone Mid-Atlantic, L.L.C.

(C)

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LIST OF MODIFICATIONS

Supplement Title	Local Supplement No. 52
5 <sup>th</sup> Revised Title Page	Removes DBA, Updates Address
34 <sup>th</sup> Revised Page 1	Removes DBA, Updates List of Modifications
49 <sup>th</sup> Revised Page 6	Removes DBA, Updates Check Sheet

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## LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Title		*	30	Original	59.2	Original
Title	5 <sup>th</sup> Rev.	*	31	Original	59.3	Original
1	34 <sup>th</sup> Rev.	*	32	Original	60	Original
2	Original		33	Original	61	Original
3	Original		34	Original	62	Original
4	1 <sup>st</sup> Rev.		35	2 <sup>nd</sup> Rev.	63	Original
5	8 <sup>th</sup> Rev.		36	Original	64	Original
6	49 <sup>th</sup> Rev.	*	37	Original	65	5 <sup>th</sup> Rev.
6.1	26 <sup>th</sup> Rev.		38	Original	66	Original
7	Original		39	Original	67	Original
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9	Original		41	Original	69	Original
10	1 <sup>st</sup> Rev.		42	Original	70	Original
11	Original		43	Original	71	Original
12	Original		44	Original	72	Original
13	Original		45	Original	73	1 <sup>st</sup> Rev.
14	Original		46	Original	74	Original
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16	Original		48	Original		
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24	4 <sup>th</sup> Rev.		56	Original		
25	Original		57	Original		
26	Original		58	Original		
27	Original		59	Original		
28	Original		59.1	Original		
29	Original					

Issued: November 26, 2024

Effective: November 27, 2024

Issued By: Senior Regulatory Counsel  
4005 North Rodney Parham Road  
Little Rock, AR 72212



LOCAL EXCHANGE SERVICES TARIFF

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76	2nd Rev.		110	Original		126.18	1 <sup>st</sup> Rev.	*
77	2nd Rev.		111	Original		126.19	Original	
78	2nd Rev.		112	Original		126.20	1 <sup>st</sup> Rev.	*
79	6 <sup>th</sup> Rev.	*	113	Original		126.21	Original	
80	2 <sup>nd</sup> Rev.	*	114	Original		126.22	1 <sup>st</sup> Rev.	*
81	3 <sup>rd</sup> Rev.	*	115	Original		127	3 <sup>rd</sup> Rev.	*
82	2 <sup>nd</sup> Rev.	*	116	Original		127.0.1	Original	
83	2 <sup>nd</sup> Rev.	*	117	Original		127.1	4 <sup>th</sup> Rev.	
84	1st Rev.		118	Original		127.2	4 <sup>th</sup> Rev.	
85	1 <sup>st</sup> Rev.	*	119	Original		127.3	7 <sup>th</sup> Rev.	
85.1	1 <sup>st</sup> Rev.	*	120	Original		127.4	2 <sup>nd</sup> Rev.	
86	4 <sup>th</sup> Rev.	*	121	Original		127.5	1 <sup>st</sup> Rev.	
87	Original		122	Original		127.5.1	1 <sup>st</sup> Rev.	
88	2nd Rev.		123	Original		127.6	1 <sup>st</sup> Rev.	
89	2nd Rev.		124	Original		127.7	1 <sup>st</sup> Rev.	
90	2nd Rev.		124.1	1st Rev.		127.8	1 <sup>st</sup> Rev.	
91	2nd Rev.		125	1st Rev.		127.9	1 <sup>st</sup> Rev.	
92	3 <sup>rd</sup> Rev.		126	3 <sup>rd</sup> Rev.	*	127.10	2 <sup>nd</sup> Rev.	
93	Original		126.1	2 <sup>nd</sup> Rev.	*	127.11	1 <sup>st</sup> Rev.	
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95	Original		126.3	2 <sup>nd</sup> Rev.	*	127.13	1 <sup>st</sup> Rev.	
96	Original		126.4	3 <sup>rd</sup> Rev.	*	128	Original	
95	Original		126.5	3 <sup>rd</sup> Rev.	*	129	Original	
98	Original		126.6	1 <sup>st</sup> Rev.		130	Original	
99	Original		126.7	1 <sup>st</sup> Rev.		131	Original	
100	Original		126.8	3 <sup>rd</sup> Rev.	*	132	2 <sup>nd</sup> Rev.	*
101	Original		126.9	Original		133	Original	
102	Original		126.10	2 <sup>nd</sup> Rev.	*	134	1 <sup>st</sup> Rev.	
103	Original		126.11	Original		135	Original	
104	Original		126.12	1 <sup>st</sup> Rev.	*	136	Original	
105	Original		126.13	1 <sup>st</sup> Rev.	*			
106	Original		126.14	2 <sup>nd</sup> Rev.	*			
107	Original		126.15	1 <sup>st</sup> Rev.	*			
108	Original		126.16	2 <sup>nd</sup> Rev.	*			
109	Original		126.17	1 <sup>st</sup> Rev.	*			

Issued: October 2, 2020

Effective: November 1, 2020

Issued By: Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

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LOCAL EXCHANGE SERVICES TARIFF

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EXPLANATION OF SYMBOLS,  
REFERENCE  
MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify decreased rate.
- (I) To signify increased rate.

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LOCAL EXCHANGE SERVICES TARIFF

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APPLICATION OF TARIFF

This tariff sets forth general rates, terms and conditions applicable to Competitive Local Exchange Carrier Services offered by Cavalier Telephone Mid-Atlantic within Pennsylvania.

When services and facilities are provided in part by Cavalier Telephone Mid-Atlantic and in part by other companies, the regulations of Cavalier Telephone Mid-Atlantic apply only to that portion of the service or facilities furnished by Cavalier.

When services and facilities provided by Cavalier Telephone Mid-Atlantic are used to obtain access to the regulated or unregulated services provided by another company, or are used by another company as a part of the regulated or unregulated services offered by that company, the regulations of Cavalier Telephone Mid-Atlantic apply only to the use of Cavalier Telephone Mid-Atlantic's services and facilities.

Cavalier Telephone Mid-Atlantic may offer various unregulated services in conjunction with or ancillary to its regulated services from time to time.

All offered services contained herein are subject to available facilities and authorized from the local municipalities in the jurisdiction where the service is offered.

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LOCAL EXCHANGE SERVICES TARIFF

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1.0 - DEFINITIONS

Advance Payment - Part or all of a payment required before the start of service.

Commission - The Pennsylvania Public Utility Commission.

Communications Services - The Company's intrastate toll and local exchange switched telephone services offered throughout the Company's exchange areas.

Company or Cavalier - Cavalier Telephone Mid-Atlantic, L.L.C., the issuer of this tariff.

Customer or Subscriber - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Dial Tone Line Connection - Dial Tone Line Connection includes, but is not limited to, making or changing connections in a Central Office and making or changing connections in distribution facilities between the Central Office and the Rate Demarcation Point. It also includes the necessary cross connections, line transfers and normal placement of the Network Interface Device (NID) or equivalent.

Direct Inward Dial (or "DID") - A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Outward Dial (or "DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

Joint User - A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Cavalier and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

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LOCAL EXCHANGE SERVICES TARIFF

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1.0 – DEFINITIONS, (CONT'D)

Local Exchange Carrier or ("LEC") - Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Loop Start - Describes the signaling between the terminal equipment or PBX/ key system interface and the Cavalier Telephone Mid-Atlantic Switch.

Off-Net: Customers or locations where the Company provides local service using the incumbent local exchange company's switching facilities via Unbundled Network Element Combinations or resale. (C)  
(C)

On-Net: Customers or locations within the Company's collocation footprint where the Company provides local service using its own switching facilities or switching facilities leased from a third-party other than the incumbent local exchange company's. (C)  
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(C)

Point of Connection - Location designated by Cavalier Telephone Mid-Atlantic for the connection of Customer Provided wiring and Terminal Equipment to the Cavalier Telephone Mid-Atlantic Provided Services.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User - A Customer, Joint User, or any other person or entity accessing or utilizing the services furnished by the Company to the Customer under this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

- A. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way voice transmission between points within the Commonwealth of Pennsylvania. Service is available only to Customers located in the service areas specified in Section 5 of this tariff.
- B. Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company's network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- A. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. A residential Customer who wishes to have service discontinued shall give at least five (5) days oral or written notice to the Company, specifying the date on which it is desired to have service terminated. A business Customer who wishes to have service discontinued shall give at least fifteen (15) days written notice unless otherwise specified in an agreement with the Company. The Customer shall retain responsibility for service and equipment until the day and time on which service is discontinued. If the Customer fails to provide the Company with proper notice or access to the premises, the Customer shall continue to be responsible for equipment and services rendered.
- D. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 5 days written notice by the Company or 15 days written notice by the business Customer or 5 days notice by the residential customer. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- E. Service may be terminated upon written notice to the Customer if:
  - 1. The Customer is using the service in violation of this tariff; or
  - 2. The Customer is using the service in violation of the law.
- F. Upon suspension of service, the Company shall provide the Customer with a termination notice detailing the termination date and time and how the Customer may have service restored. The termination notice for residential Customers will include a medical emergency restoration notice explaining how Customers with medical emergencies may delay termination of basic service.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- G. This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania regardless of its choice of laws provision.
- H. Notwithstanding the provisions of this Section, the Company will comply with the rules and regulations of the Commission.

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omissions, shall be limited to the extension of allowances for interruption as set forth in Section 2.7. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company nor to the Company's Customers facilities, telecommunications services or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.



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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company does not guarantee nor make any warranty with respect to installations that it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless against any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed \$1000 or sums actually paid the Company by the Customer for the specific services giving rise to the claim, whichever is less. No action or proceeding against the Company shall be commenced more than three years after the service is rendered.
- H. Under no circumstances shall this tariff be construed to make the Company liable to the Customer for any indirect, special, incidental, consequential, or other damages including, but not limited to, harm to business, lost revenues, lost profits, lost savings, or other commercial or economic loss, whether foreseeable or not and regardless of notification of the possibility of such damages.
- I. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- 1) The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- 2) The reception of signals by Customer-provided equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.2 Prohibited Uses, (Cont'd.)

- C. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D. A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.
- E. Residential services offered by the Company shall not be used by persons not eligible to subscribe to residential services under the applicable tariffs of the Company's underlying service providers. The Company may require the Customer to provide adequate proof of its compliance with any applicable eligibility criteria.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. The payment of all applicable charges pursuant to this tariff;
- B. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;
- F. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. Making Company-provided facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. Any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or Cavalier intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.4 Special Applications

2.4.1 Special Assembly

Subject to the agreement of the Company and to all of the regulations contained in this tariff, the Company may arrange, on a reasonable effort basis, for the special assembly of facilities at the request of the Customer. Special assembly is that construction undertaken:

- Where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- Of a type other than that which the Company would normally utilize in the furnishing of its services;
- Over a route other than that which the Company would normally utilize in the furnishing of its services;
- In a quantity greater than that which the Company would normally provide;
- On an expedited basis;
- On a temporary basis until permanent facilities are available;

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.4 Special Applications, (Cont'd.)

2.4.1 Special Assembly, (Cont'd.)

- Involving abnormal costs; or
- In advance of its normal construction

The Company will file the Special Assembly, including the contract terms, conditions and rates by letter with the Communications Division.

2.4.2 Individual Case Basis Arrangements (ICB's)

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service and rate not offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in the tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

ICB's will be filed with the Communications Division of the Commission.

2.5 Customer Equipment and Channels

2.5.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.5.2 Station Equipment

- A) Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.5 Customer Equipment and Channels, (Cont'd.)

2.5.2 Station Equipment, (Cont'd.)

- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.5.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1995 edition).



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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.5 Customer Equipment and Channels, (Cont'd.)

2.5.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company or its agent may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.5.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company or its agents may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

- A. The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.
- B. In addition, the Customer is responsible for payment of any sales, use, gross receipts, gross revenues, excise, access, universal service or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on the Company's net income) including the Federal Subscriber Line Charge (SLC) imposed on or based upon the provision, sale or use of Network Services.

C. Convenience Fee

In the event a business customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers or to business customers that make payment using their financial institution's bill payment service, customers with negotiated contracts that do not allow the assessment of this fee, or customers without a computer. This fee will be assessed at the point of payment and will not appear on the customers invoice.

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2.6.2 Billing and Collection of Charges

- A. Non-recurring charges are due and payable from the Customer within 20 days after the mail date on the bill, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 20 days after the mail date in the bill. When billing is based on Customer usage, charges will be billed monthly for the proceeding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

- E. If any portion of the payment is not received by the due date or is received by the Company in funds that are not immediately available by that date, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late payment fee of 1.5% per month for business Customers and 1.25% for residential Customers.

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

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- F. The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits.
- H. If service is disconnected by the Company in accordance with Section 2.6.5 following and later restored, restoration of service will be subject to all applicable installation charges.

2.6.3 Advance Payments

To safeguard its interests, the Company may require a residential Customer to make an advance payment before temporary service(s) for short term use and/or facilities are furnished. Also, the Company may require a business Customer to make an advance payment before service and/or facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and two months' charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.4 Deposits

- A. The Company may require a deposit from Customers to protect against uncollectible accounts. The maximum amount of any deposit shall not exceed the equivalent of the customers estimated liability for two months usage.
- B. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. Interest on deposits are payable at the rate of the average of 1-year US Treasury bills for September, October, and November of the previous year. The Commission shall notify the Company in January of the interest rate prevailing for that year)
- C. At the option of the customer making a security deposit, the Company shall annually make either direct payment to the customer of all accrued interest, or shall credit same to the customer's account. Customer deposits may be refunded by a utility at any time. Residential Customer's deposits should not be held longer than one year and all other deposits should not be held longer than two years provided the customer has established satisfactory credit during the period.
- D. When the Company requires a deposit from any residential customer, said customer shall be permitted to pay it in three consecutive equal monthly installments whenever the total amount of the required deposit exceeds the sum of forty dollars (\$40.00). Provided, however, that the Company shall have the discretion to allow payment of any deposit (more or less than \$40.00) over a longer period of time to avoid undue hardship.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may suspend service by giving 10 days prior written notice to the Customer. In the event payment is not received within 10 days of the suspension of service, the Company may terminate service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 10 days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability and shall provide notice to Customer.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability and shall provide notice to Customer as set forth by applicable regulations.
- F. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.6.5(A) or 2.6.5(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.6 Cancellation of Application for Service

- A. Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in Sections 2.6.6(A) through 2.6.6(C) will be calculated and applied on a case-by-case basis.

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.8 Disconnection of Services

A Customer may request disconnection of service that is provided under flexible pricing due to a price increase. The Customer must be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the Customer notifies the Company of his or her desire to disconnect service within 20 days of receiving notification of the price increase.

2.7 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of the Customer, or noncompliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in Section 2.7.1 for the part of the service that the interruption affects.

2.7.1 Credit for Interruptions

When main service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations provided for in subsection (2).

- A. One-thirtieth of the tariff monthly rate of all services and facilities furnished by the Company rendered inoperative, useless or substantially impaired for each of the first three full 24 hour periods during which the interruption continues after notice by the Customer to the Company if the out-of-service extends beyond a minimum of 24 hours.
- B. Two-thirtieths of the tariff monthly rate for each full 24-hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered useless or impaired.
- C. When service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the Company, an allowance of one-thirtieth of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.1 Credit for Interruptions, (Cont'd.)

- D. The allowance described in this Section shall not be applicable where service is interrupted by the negligence or willful act of the Customer to service or where the Company, pursuant to the terms of the contract for service and facilities furnished by the Company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company
- E. For the purpose of applying this provision, the word “interruption” shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. “Interruption” does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or while the Company, pursuant to the terms of the tariff, suspends or terminates services because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered unlawful or improper use of the facilities or services, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber’s local call allowance during a given billing period.



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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.8 Use of Customer's Service by Others

2.8.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for payment for such services, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.8.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each Joint User shall be responsible for the payment of the charges billed to it.

2.9 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.6.2.

The Customer's termination liability for cancellation of service shall be equal to:

- a) All unpaid Non-Recurring charges and out-of-pocket expenses reasonably expended by the Company to establish service to the Customer; plus
- b) Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- c) All remaining Recurring Charges specified in the applicable tariff or agreement for the remainder of the specified term, less any mitigated amounts.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- To any subsidiary, parent company or affiliate of the Company; or
- Pursuant to any sale or transfer of substantially all the assets of the Company; or
- Pursuant to any financing, merger or reorganization of the Company

2.11 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.12 Classification of Customers and Users

- A. The determination as to whether telephone service should be classified as Business or Residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residence service if installed in a residence.
- B. Business rates apply at the following locations, among others:
- In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
  - In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
  - In any residence location where there is substantial business use of the service and the customer has no service elsewhere at business rates.
  - At the customer's request
- C. Residence Rates Apply at the following locations, among others:
1. Private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business character are not furnished.
  2. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner provides that such residence is not a part of an office building and provided the customer has service charged for at business rates at another location.

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LOCAL EXCHANGE SERVICES TARIFF

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2.0 – REGULATIONS, (CONT'D.)

2.13 Extension of Line Facilities

- A. Extensions of line facilities for exchange service will generally be made without construction charges under the normal construction programs of the Cavalier Telephone Mid-Atlantic to meet the needs of present or future applicants for new permanent telephone exchange service to permanent premises for year round occupancy.
- B. An extension of Cavalier Telephone Mid-Atlantic facilities in locations where Cavalier Telephone Mid-Atlantic facilities do not exist will generally be made as follows:
  - 1. Cable - Line extensions requiring cable will be placed for a distance of 1000 feet per residence or per business customer without charge to the customer requesting service. A facility charge will apply to the customer for a line extension in excess of this standard allowance (1000 feet). The intent of this tariff is to eliminate facility charges in any platted subdivision or mobile home park.
  - 2. Service Drop Wire - Extensions requiring drop wire will be placed for a distance of 250 feet without charge to the customer requesting service. A facility charge will apply to the customer for an extension in excess of this standard allowance (250 feet).

2.14 Temporary Promotional Programs

The Company may make promotional offering of its tariffed services which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES

3.1 General

This section covers local exchange telephone services furnished by Cavalier Telephone Mid-Atlantic. Local exchange services are provided within limited geographic areas as defined in Section 5. The regulations and charges for these services are in addition to other applicable regulations and charges specified in other tariffs.

3.1.1 Network Interface Device

A. General

Exchange Service rates provide service up to and including the network interface device (NID). The Network Interface Device (NID) permits access to the Company's network. All wiring on the customer's premises that is connected to the Company's network shall connect to the network through the Company-provided NID. Any necessary maintenance, repair or up grade work to the NID shall be the responsibility of only the Company. The Company will make the decision whether to place the NID inside or outside the customer premises. IN the event the customer request that the NID be placed in a location selected by the Company, any additional cost to the Company will be charged to the customer. Additionally, the customer shall be responsible for premises wiring, which is not provided by the Company, that is connected to the NID. At the customer's option, the customer may contract with Cavalier or any other vendor to provide additional wiring beyond the NID.

B. Maintenance Visit Charge

Where a NID exists, if the Company is unable to test for Dial Tone and problem proves to be beyond the NID (within Customer premises), a maintenance charge is applicable. In the event there is no NID and/or the Company is unable to test for Dial Tone, then no maintenance charge will be assessed.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'D)

3.2 Description of Services

The following Cavalier Telephone Mid-Atlantic Local Service Options are offered:

- Standard Residential/Business Line
- Standard Business Trunk
- Digital Business Line
- Digital Business Trunk
- Primary Rate Interface

(C)

(C)

3.2.1 Cavalier Telephone Mid-Atlantic Local Standard Residential/Business Line Service

The Cavalier Telephone Mid-Atlantic Local Standard Line provides a Residential or Business customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Standard Line Service provides a line-side connection to the Cavalier Telephone Mid-Atlantic switch for the connection of customer provided wiring and terminal equipment such as station sets, facsimile machines, or key systems. Each Cavalier Telephone Mid-Atlantic Local Standard Line has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as specified by the Customer.
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the Customer.

The Cavalier Telephone Mid-Atlantic Local Standard Line optionally may be equipped with Selective Call Screening, which prevents origination of toll calls other than Collect, Calling, and Billed to Third Party Calls.

The Cavalier Telephone Mid-Atlantic Local Standard Line service arrangement is based upon a distributed switching architecture. This serving arrangement incorporates a shared transmission facility engineered to a P.01 or better grade of service from the Point of Connection to the centralized switch processor.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.2 Description of Services, (Cont'd.)

3.2.2 Cavalier Telephone Mid-Atlantic Local Standard Trunk Service

Cavalier Telephone Mid-Atlantic Local Standard Trunk Service provides a trunk-side connection to the Cavalier Telephone Mid-Atlantic switch for the connection of customer-provided wiring to the customer's PBX or trunk-capable key system. Each Cavalier Telephone Mid-Atlantic Local Standard Trunk Service has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as specified by the Customer
Signaling Type:	Ground Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
Directionality:	DID, or DOD, or Two-way, as specified by the Customer (see 4.3.2.2, following, for DID rates)

3.2.3 Cavalier Telephone Mid-Atlantic Local Digital Port

Cavalier Telephone Mid-Atlantic Local Digital Ports provide a direct dedicated hardware connection to the Cavalier Telephone Mid-Atlantic centralized switch processor. Digital Ports are provided at the digital DS-1 level and are time division multiplexed by Cavalier Telephone Mid-Atlantic into 24 analog, voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time.

Cavalier Telephone Mid-Atlantic Local Digital Services require a DS-1 transmission link between Cavalier Telephone Mid-Atlantic's Primary Distribution Node and the Customer's premises.

Two types of Cavalier Telephone Mid-Atlantic Local Digital Ports are offered:

Digital Line Port  
Digital Trunk Port

A. Digital Line Port Service

Cavalier Telephone Mid-Atlantic Local Digital Line Port Service provides a line-side connection to the Cavalier Telephone Mid-Atlantic switch for the connection of a

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.2 Description of Services, (Cont'd.)

3.2.3 Cavalier Telephone Mid-Atlantic Local Digital Port, (Cont'd.)

A. Digital Line Port Service, (Cont'd.)

DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice-grade telephonic communications channels. Customers may employ Cavalier Telephone Mid-Atlantic Digital Line Ports (in conjunction with Customer-provided channel banks or other compatible equipment as needed) in order to connect terminal equipment such as station sets, facsimile machines, or key systems to the Cavalier Telephone Mid-Atlantic switch. Each Cavalier Telephone Mid-Atlantic Local Digital Line Port has the following characteristics:

Terminal Interface: DSX-1 panel.

Each of the 24 analog voice-grade telephonic communications channels has the following characteristics:

Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the Customer.

B. Digital Trunk Port Service

Cavalier Telephone Mid-Atlantic Local Digital Trunk Port Service provides a trunk-side connection to the Cavalier Telephone Mid-Atlantic switch for the connection of a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice-grade telephonic communications channels. Customers may employ Cavalier Telephone Mid-Atlantic Digital Trunk Ports (in conjunction with compatible channel banks or similar equipment, as needed) in order to connect PBX or trunk-capable key systems to the Cavalier Telephone Mid-Atlantic switch.



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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.2 Description of Services, (Cont'd.)

3.2.3 Cavalier Telephone Mid-Atlantic Local Digital Port, (Cont'd.)

B. Digital Trunk Port Service, (Cont'd.)

Each Cavalier Telephone Mid-Atlantic Local Digital Trunk Port has the following characteristics:

Terminal Interface: DSX-1 panel.

Each of the 24 analog voice-grade telephonic communications channels has the following characteristics:

Signaling Type: Ground Start

Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP),  
or Multi-Frequency (MF)

Directionality: DID, or DOD, or Two-way, as specified by the Customer  
(see 4.3.2.2, following, for DID rates)

3.2.4 Cavalier Telephone Mid-Atlantic Primary Rate Interface Service

Cavalier Telephone Mid-Atlantic Primary Rate Interface, as defined by the International Telephone and Telegraph Consultative Committee (CCITT), divides the 1.544 Mbps T1 Digital Trunk facility into twenty-three 64 Kbps B-channels and one 64 Kbps D-channel. The B-channels carry voice and data at up to 64 Kbps, while the D-channel carries out of band Q.931 signaling for one or more Primary Rate links.

This service is provided by Cavalier Telephone Mid-Atlantic over dedicated T1 trunk facilities and in conjunction with the Digital Port Services, defined in Section 3.2.3. This service enhances the capabilities of the basic T1 digital trunk facility by allowing the user to control the individual channels of the T1 pipe. Channels of the T1 pipe can be used as 24 individual digital trunks each having 64 Kbps bandwidth.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.2 Description of Services, (Cont'd.)

3.2.4 Cavalier Telephone Mid-Atlantic Primary Rate Interface Service, (Cont'd.)

Cavalier Telephone Mid-Atlantic offers the below PRI Service options:

Call-by-Call Service Selection – as an option to the Dedicated B Channel Configuration, B channels may be configured to access multiple services on a per-call basis. The customer premises equipment signals the local central office as to what type of service to access for each call.

Calling Line Identification – calling line identification allows the user to have access to the directory number of the calling party.

3.3 Local Service Area Calling Service Options

The below service options are provided for the line and trunk services described in Section 3.2.

3.3.1 Residential

Philadelphia City Unlimited Local Plan (Zone 1-4) – For a flat rate usage fee, customers may call within their local area (call band 1) as described in section 5 on an unlimited basis without discrete usage charges. Call to metro bands 2-5 will be billed on a per minute basis as set forth in Section 8 of this Tariff.

Philadelphia City Unlimited Metro Plan (Zones 1-4) – For a flat rate usage fee, customers may call within their local calling area (call band 1) and the metropolitan calling area (call bands 2-5) as described in section 5 on an unlimited basis without discrete usage charges

Philadelphia Suburban Unlimited Local Plan (Zones 10-45) -- For a flat rate usage fee, customers may call within their local area (call band 1) as described in section 5 on an unlimited basis without discrete usage charges. Call to metro bands 2-6 will be billed on a per minute basis as set forth in Section 8 of this Tariff.

Philadelphia Suburban Unlimited Metro Plan (Zones 10-45) -- For a flat rate usage fee, customers may call within their local calling area and the metropolitan calling

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.3 Local Service Area Calling Service Options, (Cont'd.)

3.3.1 Residential, (Cont'd.)

area (call bands 2-6) as described in section 5 on an unlimited basis without discrete usage charges

Philadelphia Suburban Unlimited Local Plan -- For a flat rate usage fee, customers may call within their local area as described in section 5 on an unlimited basis without discrete usage charges

Philadelphia Suburban Unlimited Metro Plan -- For a flat rate usage fee, customers may call within their local calling area and the metropolitan calling area (call bands 2-6) as described in section 5 on an unlimited basis without discrete usage charges

Outside Philadelphia Suburban Unlimited Metro Plan -- For a flat rate usage fee, customers may call within their local calling area and the metropolitan calling area (call bands 2-6) as described in section 5 on an unlimited basis without discrete usage charges

3.3.2 Business

Measured Use Band 1 and Local Usage Plan

For a per call usage fee, customers may call within their local calling area as described in section 5.

Measured Use Bands 2-6 Metropolitan Call Band Usage

For a per minute usage fee, customers within Philadelphia (Zones 1-4) and Philadelphia Suburban (Zones 10-45) may call within the Metropolitan calling area as described in section 5.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.4 Directory Listings

3.4.1 General

Primary and additional Directory Listings are provided in the alphabetical section of the telephone directory in accordance with the regulations and rates specified herein.

3.4.2 Regulations

- A. Directory Listings are provided in connection with each customer service as specified herein.
- B. The alphabetical section of the telephone directory consists of a list of names of customers in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's services as an aid to the use of telephone service, and special position or arrangement of names is not contemplated.
- C. Listings must conform to the Telephone Company's specifications with respect to its directories.
  - 1. The Telephone Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge is made.
  - 2. The Telephone Company may refuse a listing which is known not to constitute a legally authorized or adopted name, or any listing which, in the opinion of the Telephone Company, is likely to mislead or deceive calling persons as to the identity of the listed party or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Telephone Company, upon notification to the customer, will withdraw any listing, which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.3 Primary Listings

- A. One listing, termed the primary listing, is provided without additional charge in connection with each customer service as follows.
- Dial tone lines excluding Interexchange Carrier Coinless Telephone Service. Two or more lines consecutively numbered and arranged for group hunting constitute one customer service.
  - Branch Exchange system.
  - Mobile Telephone Service, per service.
  - Special Reversed Charge Long Distance Service, per area selected.
  - Remote Call Forwarding covering the exchange in which the call forwarding central office is located.
  - Private Toll Stations.
  - Each dependent telephone number associated with a Distinctive Ringing Custom Calling Service.
- B. When the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
- C. The primary listing for business service is ordinarily the name of the customer or the name under which a business is regularly conducted.
- D. A residence dual name primary listing is comprised of a surname, two first names, address and telephone number. A residence dual name primary listing may be provided for two person who share the same surname and reside at the same address, or for a person known by two first names.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.4 Regular Additional Listings

- A. In connection with business and residence service, regular additional listings are available only in the names of authorized users of the customer's service as specified in the Telephone Company's applicable tariffs.
- B. Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange or extension of an exchange service line installed on premises of the customer, but at an address different from that of the attendant position or main service.
- C. Business additional listings are not permitted in connection with residence service.
- D. Business additional listings may be provided in connection with Mobile Telephone Service and Inward Service of Wide Area Telephone Service (WATS).
- E. When the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
- F. The primary listing for business service is ordinarily the name of the customer or the name under which a business is regularly conducted.
- G. A residence dual name primary listing is comprised of a surname, two first names, address and telephone number. A residence dual name primary listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.5 Special Types of Additional Listings

A. Alternate Number Listings

1. Alternate number listings refer calling parties to another telephone number at night and on Sundays and holidays, or in case no answer is received on the call to the primary number. If the alternate number is that of another customer's service, the written consent of the other customer must be obtained before the alternate listing is provided.
2. Where two or more alternate number listings are furnished under one directive note or caption heading, the rate shall apply to each listing under the note or caption, but no charge applies for the note or caption itself.

B. Duplicate Listings

1. In metropolitan area directories, which contain separate alphabetical lists for more than one section of the area, listings in an alphabetical list other than for the area in which the listed service is furnished, shall be considered duplicate listings.
2. Where identical listings of the same name involve telephone numbers for different areas of the metropolitan area, such duplicate listings may appear in
3. each alphabetical list in which any one of the listings would normally be listed, at no additional charge.

3.4.6 Foreign Listings

Foreign listings are listings in an alphabetical directory of an area other than that from which the listed service is furnished.

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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.7 Initial Contract Period

- A. The initial contract period for additional listings, where the listing appears in the directory, is the directory period. Each directory period, with the appearance of the listing in the directory, will constitute a separate initial contract period. Listings are automatically included in each directory issues unless notice to the contrary is received from the customer.
- B. Termination charges for additional listings, where the listing appears in the directory, are the charges due to the end of the directory period, except that in the following cases, the termination charges will be only the charges due for the period service has been rendered:
  - 1. The contract for the main service or Joint User Service is terminated.
  - 2. The listed party contracts for service in their own name.
  - 3. The customer or listed party moves to a new location as a result of which the service of the customer is not available to the listed party.
  - 4. The listed party dies.
- C. Telephone Company may publish of its own volition in its directories such notices, instructions, listings and other information pertaining to local or other governmental agencies as are necessary in its judgment to meet the convenience of the public.

3.4.8 Non-published Telephone Service

A Nonpublished Telephone Service will be furnished, at the customer's request providing for the omission or deletion of the customer's telephone listing from the telephone directory and, in addition, the customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth following:

- A. The Telephone Company will not be liable for failure or refusal to complete any call or such telephone when the call is not placed by number;
- B. The Telephone Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently; however,



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LOCAL EXCHANGE SERVICES TARIFF

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3.0 - LOCAL EXCHANGE SERVICES, (CONT'.D)

3.4 Directory Listings, (Cont'd.)

3.4.7 Initial Contract Period, (Cont'd.)

- C. When a call is placed to the Universal Emergency Number 911 Service and the source of the call or the location of the emergency is associated with a nonpublished telephone number, the Telephone Company will release the name and address of the calling party and/or the name and address associated with the emergency location, where such information can be determined, to the appropriate local governmental authority responsible for the Universal Emergency Number 911 Service upon request of such governmental authority.
- D. Customers with line side or trunk side access to Telephone Company office switches with an associated seven-digit telephone number for use in originating and receiving communications, as specified in this Company's applicable tariff, may be provided a Directory Listing at the rate specified herein for Regular and Special Types of Additional Listings, Business, for each listing so provided.

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LOCAL EXCHANGE SERVICES TARIFF

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4.0 - DIRECTORY ASSISTANCE

4.1 General

The Telephone Company provided Directory Assistance Service whereby customers may request assistance in obtaining telephone listings and numbers.

4.2 Regulations

- A. The rates specified following apply when customers request Telephone company assistance in determining telephone numbers of customers who are located in the same NPA.
- B. A customer is allowed two direct dialed Directory Assistance Service calls per dial tone line per month or fraction thereof, at no charge for residential customers.
- C. Direct dialed Directory Assistance Service calls are calls dialed by the customer and completed without the assistance of a Telephone Company operator. The services of a Telephone Company operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases.
  - 1. To reach the called Directory Assistance Service number where direct dialing facilities are not available.
  - 2. To reach the called Directory Assistance Service number when attempts by the customer to direct dial such a call can not be completed.
  - 3. To only record the originating telephone number where no automatic recording equipment is available.
- D. Call allowances are not transferable between separate accounts of the same customer.
- E. Charges for Directory Assistance Service are not applicable to calls to the Directory Assistance Service attendant placed from hospital services, or to calls the Directory Assistance Service attendant from telephones where the customer, and in the case of residence service where the customer or a member of the customer's household, has been affirmed in writing as unable to use a Telephone Company provided directory because of a visual, physical or reading handicap.

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS

5.1 Metropolitan Calling Area

Philadelphia and Philadelphia Suburban Zones. Calling area maps for each Zone are set forth in Section 8.8 of this Tariff.

Zones 1-4	Philadelphia		
Zone 10	Chester Heights	Zone 32	Flourtown
Zone 11	Chester	Zone 33	Ambler
Zone 12	Media	Zone 34	Cheltenham-Elkins Park - Jenkintown
			Bethayres-Huntington
Zone 13	Swarthmore	Zone 37	
Zone 14	Darby-Ridley Park Sharon Hill		
Zone 17	Upper Darby	Zone 38	Willow Grove
Zone 21	Havertown-Manoa	Zone 39	Hatboro
Zone 22	Broomall-Newtown Sq.	Zone 40	Featerville-Churchville
Zone 23	Cynwyd-Narberth	Zone 41	Eddington-Cornwells Heights
Zone 24	Ardmore	Zone 42	Bristol
Zone 25	Bryn Mawr	Zone 43	Langhorne
Zone 26	Wayne	Zone 44	Levittown
Zone 28	Paoli-Malvern-Berwyn	Zone 45	Warrington
Zone 29	Valley Forge		
Zone 30	Norristown		
Zone 31	Conshohocken		

LOCAL EXCHANGE SERVICES TARIFF

5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Measured Use Option bands

To	Metro Call Bands Applicable From Philadelphia Suburban Zones																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																												
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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45, Philadelphia Suburbs, and additional exchanges outside Philadelphia Suburbs in 215/267, 610/484

Density Cell Definitions

<u>Density Cell</u>	<u>Classification Criteria</u>
1	All Philadelphia Exchange Zones with working pairs greater than 9000.
2	All remaining Philadelphia Exchange Zones
3	All Philadelphia Suburban Exchange Zones. Also, all additional areas with more than 500 working pairs per square mile.
4	All remaining exchange areas

Philadelphia City Zones 1-4  
Exchange  
Local Calling Area Zones

Zone 1  
Philadelphia, Density Cell 1  
1 2 3 4

Zone 2  
Philadelphia, Density Cell 2  
1 2 3 4 14 17 21 23 24

Zone 3  
Philadelphia, Density Cell 2  
1 2 3 4 23 31 32 34

Zone 4  
Philadelphia, Density Cell 2  
1 2 3 4 34 37 40 41

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Philadelphia Suburban Zones 10-45  
Exchange  
Local Calling Area Zones  
Local Calling Area Exchanges

Zone 10  
Chester Heights Exchange, Density Cell 3  
10 11 12  
Holly Oak Del (Bell), Lenape, Mendenhall,  
West Chester, Westtown, Wilmington, DE

Zone 11  
Chester Exchange, Density Cell 3  
10 11 12 13 14  
Holly Oak, Del.(Ind)

Zone 12  
Media Exchange, Density Cell 3  
10 11 12 13 22

Zone 13  
Swarthmore-Springfield Exchange, Density Cell 3  
11 12 13 14 17 21 22

Zone 14  
Darby-Ridley Park-Sharon Hill-Glenolden Exchange, Density Cell 3  
11 13 14 17 2

Zone 17  
Upper Darby-Lansdowne Exchange, Density Cell 3  
13 14 17 21 2

Zone 21  
Havertown-Drexel Hill Exchange, Density Cell 3  
13 17 21 22 24 2

Zone 22  
Broomall-Newtown Square Exchange, Density Cell 3

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

12 13 21 22 24 25 26 28

Zone 23

Cynwyd-Narberth Exchange, Density Cell 3  
23 24 25 2 3

Zone 24

Ardmore Exchange, Density Cell 3  
21 22 23 24 25 26 31 2

Zone 25

Bryn Mawr Exchange, Density Cell 3  
22 23 24 25 26 31

Zone 26

Wayne Exchange, Density Cell 3  
22 24 25 26 28 29 30 31

Zone 28

Paoli-Malvern-Berwyn Exchange, Density Cell 3  
22 26 28 29  
Chester Springs, Downingtown, Eagle, Exton,  
Lenape, Phoenixville, West Chester, Westtown

Zone 29

Valley Forge Exchange, Density Cell 3  
26 28 29 30  
Collegeville, Phoenixville, Royersford

Zone 30

Norristown-King of Prussia-Trooper Exchange, Density Cell 3  
26 29 30 31 33  
Center Point, Collegeville, Harleysville,  
Lansdale, North Wales, Phoenixville,  
Royersford, Schwenksville

Zone 31

Conshohocken Exchange, Density Cell 3  
24 25 26 30 31 32 33 3

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Zone 32

Flourtown Exchange, Density Cell 3  
31 32 33 34 3

Zone 33

Ambler Exchange, Density Cell 3  
30,31,32,33,34,38,39,45,  
North Wales

Zone 34

Cheltenham-Elkins Park-Jenkintown Exchange, Density Cell 3  
32 33 34 37 38 39 3 4  
North Wales

Zone 37

Bethayres-Huntington Valley Exchange, Density Cell 3  
34,37,38,39,40,45, 3,4,  
North Wales

Zone 38

Willow Grove Exchange, Density Cell 3  
33 34 37 38 39 40 45

Zone 39

Hatboro Exchange, Density Cell 3  
33 34 37 38 39 40 45

Zone 40

Feasterville-Churchville Exchange, Density Cell 3  
37 38 39 40 41 43 45 4  
Newtown, Wycombe

Zone 41

Eddington-Cornwells Heights Exchange, Density Cell 3  
40 41 42 43 4

Zone 42

Bristol Exchange, Density Cell 3  
41,42,43, 44,



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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Morrisville, Yardley

Zone 43

Langhorne Exchange, Density Cell 3

40 41 42 43 44

Morrisville, Newtown, Yardley

Zone 44

Levittown Exchange, Density Cell 3

42 43 44

Morrisville, Newtown, Yardley

Zone 45

Warrington Exchange, Density Cell 3

33 37 38 39 40 45

Buckingham, Doylestown, Line Lexington, Wycombe

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Philadelphia Suburban  
Exchange  
Local Calling Area Exchanges

Doylestown Exchange, Density Cell 3

Buckingham  
Carversville  
Doylestown  
Dublin  
Line Lexington  
Plumsteadville  
Warrington  
Wycombe

Lansdale Exchange, Density Cell 3

Center Point  
Harleysville  
Lansdale  
Line Lexington  
North Wales  
Souderton

Line Lexington Exchange, Density Cell 3

Chalfont  
Line Lexington  
Doylestown  
Dublin  
Harleysville  
Lansdale  
North Wales  
Perkasie  
Souderton  
Warrington

Morrisville Exchange, Density Cell 3

Bristol

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Langhorne  
Levittown  
Morrisville  
Newtown  
Yardley  
Ewing, NJ (BA-NJ)  
Trenton, NJ (BA-NJ)

Newtown Exchange, Density Cell 3

Feasterville  
Langhorne  
Newtown  
Wycombe  
Yardley

North Wales Exchange, Density Cell 3

Ambler  
Center Point  
Harleysville  
King of Prussia  
Lansdale  
Line Lexington  
North Wales  
Soudertown

Phoenixville Exchange, Density Cell 3

Chester Springs  
Collegeville  
Eagle  
Hatboro  
Phoenixville  
Pughtown  
Royersford  
Willow Grove

Yardley Exchange, Density Cell 3

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Bristol  
Langhorne  
Levittown  
Morrisville  
New Hope  
Newtown  
Wycombe  
Yardley  
Ewing, NJ (BA-NJ)  
Trenton, NJ (BA-NJ)

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Outside Philadelphia Suburban  
Exchange  
Local Calling Area Exchanges

Bedminster Exchange, Density Cell 4

Bedminster  
Carversville  
Doylestown  
Dublin  
Perkasie  
Plumsteadville  
Quakertown

Perkasie Exchange, Density Cell 4

Bedminster  
Chalfont  
Line Lexington  
Doylestown  
Dublin  
Green Lane  
Harleysville  
Lansdale  
Pennsburg  
Perkasie  
Plumsteadville  
Quakertown  
Souderton

Pottstown Exchange, Density Cell 3

Boyertown  
Collegeville  
Douglassville  
Phoenixville  
Pottstown  
Pughtown  
Royersford

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.1 Metropolitan Calling Area, (Cont'd.)

Saassamansville  
Schwenksville

Royersford Exchange, Density Cell 4

Center Point  
Chester Springs  
Collegeville  
Eagle  
Valley Forge  
King of Prussia  
Phoenixville  
Pottstown  
Pughtown  
Royersford  
Schwenksville

Souderton Exchange, Density Cell 3

Chalfont  
Line Lexington  
Doylestown  
Dublin  
Green Lane  
Harleysville  
Lansdale  
North Wales  
Pennsburg  
Perkasie  
Quakertown  
Souderton

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.2 Pittsburgh Local Exchange Area, (Cont'd.)

5.2.1 The following exchanges mirror the exchange listings in the Verizon Pennsylvania, Inc. Local Exchange Service Areas Pittsburgh Exchange Area PA P.U.C. No. 185B

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.2 Pittsburgh Local Exchange Area, (Cont'd.)

5.2.2 The following exchanges mirror the exchange listings in the Verizon Pennsylvania, Inc. Local Exchange Service Areas Pittsburgh Suburban Exchange Area PA P.U.C. No. 185C

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum



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LOCAL EXCHANGE SERVICES TARIFF

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5.0 - LOCAL CALLING SERVICE AREAS, (CONT'D.)

5.2 Pittsburgh Local Exchange Area, (Cont'd.)

5.2.2 (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES

6.1 Operator Assisted Local Call Service

6.1.1 General

Operator Assisted Local Calls are placed within the customer's local service area through an operator.

6.1.2 Regulations

- A. Local message charges for calls placed through an operator will be charged the same as for local calls dialed directly by the customer.
- B. Local message charges may not be billed to Pay Telephone Lines.
- C. Charges for local messages transferred to message rate or measured rate services will not affect the normal message unit allowance or usage charge allowance applicable to such service.
- D. Operator assistance will not be furnished for calls placed from a customer provided coin telephone and the message charge is to be charged on a sent-paid basis.
- E. Operator assistance charges do not apply for the following calls:
  - 1. Calls to Telephone Company listed Official Public Emergency Agencies
  - 2. Calls to official Telephone Company numbers
  - 3. Calls to Directory Assistance Service
  - 4. Calls from persons who are visually and/or physically disabled will be exempted by means of the completion of a self-certification form supplied by the Telephone Company.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.2 Busy Line Verify and Line Interrupt Service

6.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

6.2.2 Regulations

- A. A charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress.
  - 2. The operator verifies that the line is available for incoming calls.
  - 3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
  - d. Different charges for Verify and Interrupt service apply dependent upon the verification or interrupt to a Cavalier or Non-Cavalier end user line.
- B. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.
- C. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.3 700/900 Blocking Options

Description

700/900 Blocking Options are arrangements which prevent a Customer from accessing 700 and/or 900 service telephone numbers. This option is installed and provided at no charge.

6.4 Emergency 911 Interconnection Services

6.4.1 General

- A. Emergency 911 Services provide customers a means of accessing a Public Safety Answering Point (PSAP) designated by a local government authority or its agents(s). The PSAP is accessed by dialing the telephone number 911.
- B. Local exchange facilities and other services provided by the Company for the local government authority's are provided in accordance with the general regulation of this tariff specified in Section 2.0.
- C. The Company's entire liability to any person for interruption or failure of Emergency 911 Services, whether due to the Company's network facilities, shall be limited to the terms set forth in this section and other sections of this and other applicable Company Tariffs.
- D. Agents of the local government authority for the purpose of administering this Tariff may include, but are not limited to, other local exchange telephone companies acting on behalf of local government authorities.

6.4.2 Provision of Service

- A. The Company will provide local exchange facilities and other services, which interconnect with PSAP locations directly, or interconnect with that location through a connecting company, to Company's central offices based on the availability, rates, terms, and conditions as specified below.
- B. The Company will provide addresses or other available location information to assist local government authorities or their agent(s) in providing Enhanced 911 Service. The Company and the local government authority or its agent(s) will mutually agree upon the frequency and medium in which address or location information is provided.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.4 Emergency 911 Interconnection Services

6.4.2 Provision of Service, (Cont'd.)

- C. The Company will provide Automatic Number Identification for the transmission of the caller's telephone number to the PSAP.

6.4.3 Conditions

- A. This service is offered solely as an aid in routing calls in connection with fire, police, and other emergency services. In the event of service interruption, the Company shall not be liable to any person, corporation, or other entity for any loss or damage. No allowance shall be made if the interruption is due to the negligence or willful act of the local government authority or its agent(s).
- B. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence of the local government authority or its agent(s), a pro rata adjustment of the fixed monthly charges involved may be allowed as covered by the General Regulations Section of this Tariff.
- C. Each end user and local government authority or its agent(s) also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the end user, local government authority, or PSAP, for personal injury or death to any person or persons, or for any loss, damage or destruction of any property, whether owned by the end user, local government authority or others.
- D. The Company's liability for any loss or damage arising from errors, interruptions, defects or failures of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- E. The local government authority and its agent(s) recognizes that addresses, location of information, and other data are the business records of the Company and the Company cannot guarantee the accuracy in emergency situations.
- F. The 911 Service calling party forfeits the privacy by non-published telephone number service to the extent that the telephone number, address, and name associated with the originating station location are furnished to the PSAP.
- G. No local usage charges apply to the calling party for call to 911 lines.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.4 Emergency 911 Interconnection Services, (Cont'd.)

6.4.3 Conditions, (Cont'd.)

- H. Company shall comply with county/municipal 911 Protocols
- I. Company maintains appropriate insurance coverage and shall provide a certificate of insurance to the City of Philadelphia
- J. Company shall not use a county's/municipality's Master Street Address Guide (MSAG) for any purpose that is not directly related to and required for the provision of 911 service to its Customers.
- K. Company shall install the MSAG in read only format and shall not modify its contents.
- L. Company will not sell, lease, license, rent, loan or provide or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 911 coordinator or his/her designee.
- M. Company shall not modify or create any derivative of the county's/municipality's MSAG, or copy the MSAG, except 1 copy for archival purposes only.
- N. Service Interruptions

In the event of a failure of all trunks to the 911 tandem or in the event of a failure of the 911 tandem itself, the following procedure will be used:

A local default PSAP 10 digit emergency telephone number provided by the local 911 agency, will be route index assigned and translated for forwarding 911 calls to the default PSAP. If the local PSAP does not make available a 10 digit emergency telephone number, then Company will arrange with the ILEC to purchase a 10 digit number which will directly connect Company to such local PSAP's 911 operators in the event of a tandem or trunking failure. Upon notification of a tandem or trunking failure Company will redirect the 911 calls from the route index of the 911 trunks to the route index of the local default PSAP 10 digit emergency telephone number. This procedure will allow the re-routed 911 calls to complete over the Public Switched Network.

Notification of failure and restoral of such systems will be made to the local 911 PSAP designated notification point. Company shall make all reasonable efforts to restore such failure.

In the event of a complete Company switch failure and isolation from the 911 and public switched network, Company shall follow the procedures set forth below:

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.4 Emergency 911 Interconnection Services, (Cont'd.)

6.4.3 Conditions, (Cont'd.)

1. Company shall invoke the Lucent Emergency Recovery (EDR) process to restore the switch to service quickly.
2. Company shall notify the switch failure and restoral to the local 911 PSAP designated notification point.

6.5 Pennsylvania Telecommunications Relay Service

A. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and /or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech.

B. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines serviced by the Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service. This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunication Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission. The Commission shall compute the Pennsylvania Telecommunications Relay Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company

The following surcharge rates apply to all bills:

Per residence access line, per month	\$ .08
Per business access line, per month	\$ .08 (D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.6 Custom Calling Services

- A. Anonymous Call Rejection - Anonymous Call Rejection is an arrangement that allows a called party to reject calls from parties who have activated a Caller ID blocking feature to prevent the display of the calling telephone numbers.
- B. Call Hold - Enables a user to put a call in progress on hold by depressing the switchhook momentarily and dialing the call hold code. The line is subsequently freed for the purpose of originating another call.
- C. Call Pick-Up - Enables a user to answer any incoming call within the system from any line within the system. An incoming call on one line may be answered from an extension on another line simply by dialing the access code.
- D. Call Forward-Variable - Allows the customer to forward all incoming calls to another line within or outside of the system.
- E. Call Forward-Busy/ No Answer - Provides for the forwarding of calls to a pre-designated number within the same system and where facilities permit to any pre-designated number outside of the system upon encountering either a busy signal or if there is no answer. This feature will not work with Call Waiting.
- F. Call Forward - Don't Answer - Provides for the forwarding of calls that are not answered after a pre-designated number of rings to another number within the same system and where facilities permit to another number outside of the system.
- G. Caller ID with Name - Caller ID with Name is an arrangement which permits a customer with Local Exchange Service to receive the calling telephone number for calls placed to the customer.
- H. Caller ID - Caller ID is an arrangement which permits a customer with Local Exchange Service to receive the calling telephone number for calls placed to the customer.
- I. Caller ID Manager with Name - Caller ID manager with name is an enhancement of the Call Waiting feature offered to residence and business customers that allows the "called" party to control the treatment of a second incoming call. Caller ID Manager with Name allows a customer who is on a call to receive the name and telephone number of a second caller and then determine how they want to manage that call.



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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.6 Custom Calling Services, (Cont'd.)

- J. Call Waiting - Alerts the user that a call is waiting by applying a burst of tone when another call is received while the phone is in use. This feature will work only on calls coming from outside of the system.
- K. Call Block [Initiating] - Call block [Initiating] is an optional outgoing call management service that provides residential and business customers the ability to block or allow calls initiated from their line. A subscriber may modify Call Block Service parameters on their line from any touch tone equipped telephone by dialing an access number and following the directions provided.
- L. Call block [Terminating] - Call block [Terminating] is an arrangement which prevents future calls from up to six prespecified phone numbers, one of which may be the most recent incoming call from an unknown telephone number immediately after the call has been received. Callers from the pre-specified telephone numbers will receive an announcement that the called party is not accepting calls.
- M. Distinctive Ring - Distinctive Ring is a feature which allows a customer to have up to three separate telephone numbers assigned to one Local Exchange Line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call.
- N. Priority Call - Priority Call is an arrangement which provides for one distinctive signal to the customer when a call is received from one of up to 6 prespecified numbers.
- O. Repeat Dialing - Repeat Dialing is an arrangement that permits the customer to automatically redial the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then found given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.6 Custom Calling Services, (Cont'd.)

- P. Return Call \*69 - \*69 is an arrangement which enables the customer to activate the number of the last party that called them.

A \*69 Activation is considered complete and billable after the feature is activated by dialing \*69, regardless of whether or not the call is returned, except in cases where calling the number is not available from the network (e.g. calls outside the calling area, cellular numbers, etc.)

- Q. Remote Forward - The Remote Forward feature combines Call Forwarding with remote access capability. In addition to the current Call Forwarding feature-access method, the Remote Forward feature provides customers access from any touch tone capable phone.

- R. Select Forward - Select Forward is an arrangement which permits a customer to specify, up to a maximum of six, telephone numbers from which calls are to be forwarded. During the period that Select Forward is activated, only calls from one of the prespecified numbers will be forwarded.

- S. Toll Authorization – this service allows a customer to select a password that restricts toll calling from selected lines.

6.7 IntraLATA Toll Presubscription

6.7.1 IntraLATA Presubscription Description

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.7 IntraLATA Toll Presubscription, (Cont'd.)

6.7.1 IntraLATA Presubscription Description, (Cont'd.)

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

6.7.2 IntraLATA Toll Provider Nonrecurring Charge

At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in 8.9.7 following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

6.7.3 Presubscription Charge Application

- (a) Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End users' choices which constitute exercising the free initial choice are:
  - Designating an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
  - Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.7 IntraLATA Toll Presubscription, (Cont'd.)

6.7.3 Presubscription Charge Application, (Cont'd.)

(a) (Cont'd.)

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

- (b) New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a 'No-PIC' and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company. In addition, new end users that do not select a preferred carrier will be assigned a 'No-PIC'.

Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

- (c) If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.7 IntraLATA Toll Presubscription, (Cont'd.)

6.7.3 Presubscription Charge Application, (Cont'd.)

(c) (Cont'd.)

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

6.7.4 Equal Access Recovery Charge

- (a) An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 6.7.7 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company's corresponding F.C.C. Tariff.

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

6.7.5 End User Charge Discrepancy

When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.7 IntraLATA Toll Presubscription, (Cont'd.)

6.7.5 End User Charge Discrepancy, (Cont'd.)

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

(a) Verification of Orders for Telemarketing

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

6.7.6 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

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LOCAL EXCHANGE SERVICES TARIFF

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6.0 - MISCELLANEOUS SERVICES, (CONT'D.)

6.7 IntraLATA Toll Presubscription, (Cont'd.)

6.7.6 PIC Switchback Option-Business/Residence, (Cont'd.)

- Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized changes in carrier.

6.7.7 Rates and Charges

		<u>Rate</u>	
(a)	The charge for a change in intraLATA Toll Presubscription		(C)
	Residential	\$5.00, per line	
	Business	\$8.75, (I) per line	(C)
(b)	The charge for an unauthorized Business or Residence service change in intraLATA Toll Presubscription	62.39 (I), per line	
(c)	The charge for a Business/Residence PIC Switchback change in intraLATA Toll Presubscription		(C)
	Residential	5.00, per line	
	Business	8.75, (I) per line	(C)
(d)	Equal Access Recovery Charge	(Reserved for future use)	

6.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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LOCAL EXCHANGE SERVICES TARIFF

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7.0 - APPLICATION OF RATES

7.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

7.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.

Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

7.3 Time Periods (Local Time)

Weekday (day): 8:00 a.m. to but not including 5:00 p.m. – Monday through Friday

Evening 5:00 p.m. to but not including 11:00 p.m. – Monday through Friday

Night 11:00 p.m. to but not including 8:00 a.m. – Monday through Friday, all day Saturday, and Sunday, and all holidays. Holidays include Christmas, New Years Day, Thanksgiving, Independence Day, and Labor Day



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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES

8.1 Summary of Charges

8.1.1 Standard Residential Line Services

Service Charges

Charge per order

Telephone number change charge \$26.25

Applicable when the customer requests a number change.

Temporary Suspension \$46.00

Applicable when a customer requests their number be temporarily suspended.

Service Change Orders \$ 5.00

Applicable per order, when the customer requests a change to their service. Ex: adding or removing a service feature, etc.

Transfer of Billing \$27.75

Applicable when the customer requests a change in the "billed to" number or entity.

New Install \$40.00

Applicable when new service is ordered.

Moves and Changes \$ 5.00

Applicable per move or change, when the customer requests a change to their service. Ex: adding or removing a service feature, etc. or moving service within the same service location.

Change in Residence Charge \$12.00

Applicable per line, when the customer requests a change in their service location.

Line Reconnection

- Residential Customers \$38.50

- **Business Customers** \$100.00 (I)

Applicable per line, when a line that has been temporarily disconnected, either at the customer's or the Company's request, is reconnected.

Maintenance Visit Charge

Applicable when a customer reports trouble on their line and the trouble is determined by the Company to be in the customer's wiring and/or telephone equipment.

Initial 15 minutes \$26.00

Each Additional 15 minutes \$11.00

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

[Reserved for Future Use]

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Material previously located on this page now appears on Page 129.

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

[Reserved for Future Use]

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Material previously located on this page now appears on Page 130.

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

[Reserved for Future Use]

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(C)

Material previously located on this page now appears on Pages 75 and 131.

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.1 Summary of Charges, (Cont'd.)

8.1.2 Standard Business Line/Trunk Services

Service Charges

Charge per order

Telephone number change charge	\$76.13	(I)
Applicable when the customer requests a number change.		

Temporary Suspension

	\$62.13	(I)
Applicable when a customer requests their number be temporarily suspended.		

Service Change Orders

	\$12.25	(I)
Applicable per order, when the customer requests a change to their service. Ex: adding or removing a service feature, etc.		

Transfer of Billing

	\$48.56	(I)
Applicable when the customer requests a change in the "billed to" number or entity.		

Install per line/trunk

	\$131.25	(I)
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Applicable when new service is ordered.

Line Reconnection

- Residential Customers	\$20.00	(C)
- Business Customers	\$100.00	(I)(C)

Applicable per line, when a line that has been temporarily disconnected, either at the customer's or the Company's request, is reconnected.

LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.1 Summary of Charges, (Cont'd.)

<u>DOD Trunk Service</u>	<u>NRC</u>	<u>MRC</u>	
Cell 1			(I)
Monthly		\$13.14	
12 Mo.		\$12.81	
36 Mo.		\$12.18	
60 Mo.		\$11.67	
Cell 2			
Monthly		\$17.20	
12 Mo.		\$16.75	
36 Mo.		\$15.93	
60 Mo.		\$15.28	
Cell 3			
Monthly		\$21.25	
12 Mo.		\$20.69	
36 Mo.		\$19.69	
60 Mo.		\$18.87	
Cell 4			
Monthly		\$25.29	
12 Mo.		\$24.62	
36 Mo.		\$23.43	
60 Mo.		\$22.45	(I)
DS-1 Facility			
Access Facility Charge	\$796.25	\$218.75	(I)
<u>Maintenance Charges</u>			
Initial 15 minutes		\$65.19	(I)
Each Additional 1-15 minutes		\$19.25	(I)

LOCAL EXCHANGE SERVICES TARIFF

8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.1 Summary of Charges, (Cont'd.)

8.1.3 Primary Rate Interface

<u>Primary Rate Interface</u>	<u>NRC</u>	<u>MRC</u>	
Change D- Channel Configuration, per arrangement			
Add/Change Existing Line group or add new group/per occasion			
Individual Add'l Telephone numbers	\$43.75	\$4.38	(I)
<u>Access Facility Charge</u>		\$218.75	
PRI Arrangement 23B+D, 24B			
Monthly	\$2,450.00	\$614.25	
3 year		\$537.57	
5 Year		\$494.81	
PRI Arrangement - 23B+backup D			
Monthly	\$2,450.00	\$698.25	
3 year		\$606.25	
5 Year		\$561.75	
<u>Call By Call</u>			
Monthly	\$175.00	\$122.50	
12 mo.		\$113.75	
36 mo.		\$109.38	
60 mo.		\$105.00	
<u>Caller Line ID</u>			
Monthly	\$175.00	\$161.88	
12 mo.		\$157.50	
36 mo.		\$148.75	
60 mo.		\$140.00	
<u>Combined Call by call &amp; call Line ID</u>			
Monthly	\$175.00	\$236.25	
12 mo.		\$227.50	
36 mo.		\$218.75	
60 mo.		\$210.00	
<u>Switched Data Usage Packages</u>			
None		\$0.09/min	
Option 1--250 Hours		\$945.00	
Option 2--500 Hours		\$1,338.75	
* Add'l min. over package \$.09 (I)/min			
Option 3--1000 Hours		\$1,680.00	
* Add'l min. over package \$.035 (I)/min			(I)

Issued: October 2, 2020

Effective: November 1, 2020

Issued By: Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.1 Summary of Charges, (Cont'd.)

8.1.4 Business DID/DOD Service

<u>DID/DOD Service</u>	<u>NRC</u>	<u>MRC</u>	
per 1st 20 nos.	\$245.00	\$8.75	(I)
add'l 20 nos	\$26.25	\$8.75	
per trunk	\$43.75	\$39.38	(I)

8.2 Directory Listings

8.2.1 Residential Directory Listings

<u>Directory Listings</u>	<u>NRC</u>	<u>MRC</u>	
Add'l Listing	\$12.00	\$3.95	
Non-List	\$15.00	\$3.95	
Non-Pub	\$15.00	\$3.95	

8.2.2 Business Directory Listings

<u>Directory Listings</u>	<u>NRC</u>	<u>MRC</u>	
Add'l Listing	\$26.25	\$6.91	(I)
Non-List	\$26.25	\$6.91	
Non-Pub	\$26.25	\$6.91	(I)



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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.3 Directory Assistance

8.3.1 Residential Directory Assistance

Residential customers are allowed two direct dialed Directory Assistance Service calls per dial tone line per month or fraction thereof, at no charge.

<u>Directory Assistance</u>	<u>Per Use</u>
Local	\$1.50 (I)
Operator Assist	\$1.50 (I)

8.3.2 Business Directory Assistance

<u>Directory Assistance</u>	<u>Per Use</u>	
Local	\$2.63	(I)
Operator Assist	\$2.63	(I)

8.4 Miscellaneous Services

8.4.1 Residential Miscellaneous Services

A. Operator Services

<u>Operator Service</u>	<u>Per Use</u>
Calling Card	\$0.75
Collect, Bill to 3 <sup>rd</sup>	\$2.95
Person to Person	\$5.95
Busy Line Verification-Cavalier Customer	\$0.75
Busy Line Interrupt-Cavalier Customer	\$1.55
Busy Line Verification-Non Cavalier Customer	\$0.75
Busy Line Interrupt-Non Cavalier Customer	\$1.55
Call Completion	\$1.95

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.4 Miscellaneous Services

8.4.1 Residential Miscellaneous Services

- B. 700/900 Blocking – No Charge
- C. [Reserved for Future Use]

(C)  
-----  
(C)

D. PIC Change Charges

Intra and Inter LATA PIC Charges

NRC  
\$5.00

MRC  
N/A

8.4.2 Business Miscellaneous Services

Material previously located on this page now appears on Page 133.

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.4 Miscellaneous Services, (Cont'd.)

8.4.2 Business Miscellaneous Services, (Cont'd.)

A. Operator Services

<u>Operator Service</u>	<u>Per Use</u>	
Calling Card	\$1.31	(I)
Collect, Bill to 3rd	\$3.06	
Person to Person	\$6.13	
Busy Line Verification-Cavalier Customer	\$0.13	
Busy Line Interrupt-Cavalier Customer	\$2.71	
Busy Line Verification-Non Cavalier Customer	\$1.31	
Busy Line Interrupt-Non Cavalier Customer	\$2.71	
Call Completion	\$0.61	(I)

B. 700/900 Blocking No Charge

C. Custom Calling Services

<u>Custom Call Service</u>	<u>NRC</u>	<u>MRC</u>	
Anonymous Call Rejection	n/a		
Call Block – Initiating	\$17.50	\$8.31	(I)
Call Block – Terminating	\$17.50	\$8.31	
Call Forwarding Busy Line	\$17.50	\$3.06	
Call Forwarding no answer	\$17.50	\$3.06	
Call Forwarding BL& No Answer	\$17.50	\$3.06	
Select Forward	\$17.50	\$5.69	
Caller ID w/name	\$17.50	\$16.19	
Caller ID	\$17.50	\$14.44	
Priority Call	\$17.50	\$4.38	
Distinctive Ring	\$17.50	\$10.94	
Repeat Dialing	\$17.50	\$4.81	
*69 Return Call	\$17.50	\$6.56	
Call Waiting	\$17.50	\$8.31	
Toll Authorization	\$70.00		(I)

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Issued: October 2, 2020

Effective: November 1, 2020

Issued By: Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.4 Miscellaneous Services, (Cont'd.)

8.4.2 Business Miscellaneous Services, (Cont'd.)

D. FiberTREX Optional Calling Features

The following features are only available to Customers subscribing to bundled service plans that include the FiberTREX Optional Calling Features.

FiberTREX Service	Monthly Recurring Charge	
	\$4.38	
Basic Standard Features		
Consultation Hold	Free	
Call Transfer	Free	
Three-Way Calling	Free	
Automatic Call Back	Free	
Call Forwarding Variable	Free	
Call Hold	Free	
Speed Calling 30	Free	
Selectable Standard Features		
Intercom	Free	
Call Forwarding (Busy/Don't Answer)	Free	
Call Pick-Up	Free	
Call Restriction Options	Free	
Distinctive Ringing	Free	
Hunting	Free	
Call Waiting - Originating/Terminating	Free	
Tone Block / Cancel Call Waiting	Free	
Optional Features		
Call Block	\$2.19	(I)
Call Park	\$2.19	
Caller ID	\$11.38	
Directed Call Park	\$2.19	
Last Number redial	\$2.19	
Remote Access Forward	\$9.63	
Repeat Call	\$2.19	
Return Call	\$2.19	(I)

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.4 Miscellaneous Services, (Cont'd.)

8.4.2 Business Miscellaneous Services, (Cont'd.)

E. PIC Change Charges

Intra and Inter LATA PIC Charges

NRC  
\$8.75 (I)

MRC  
N/A

F. [Reserved for Future Use]

G. Emergency 911 Service

1. Connecting Company Charges

Pass through at cost

2. Company Provided Services

Installation Charge

Monthly Charge

Automatic Number Identification  
(per 1000 lines)

N/A

\$161.88 (I)

Digital T-1 Facility Charge

\$1,137.50 (I)

\$215.25 (I)

T-1 Channel Charge

N/A

\$18.55 (I)

Address Information

N/A

\$1,050.00 (I)

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.5 Provisions for Caller Identification (ID) - Per Line and Per-Call Blocking

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

A. Per- Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all out going calls. The Per-Line Blocking feature may be de activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by Customer.

When requested, Company will install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking will be completed at prevailing Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

Per-Line Blocking is not available on either Company pay telephones or Customer Owned Coin Operated Coin Telephones (COCOTs).

B. Per-Call-Blocking

Per-Call Blocking will prevent the display of Customer's telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is automatically placed on all telephone lines by Company.

Per-Call Blocking will not prevent the display of telephone number to 911 emergency service providers. Per-Call Blocking is also available to all Company provided pay telephones, if any.

C. Special Provisions

In cases where Company customers are victims of domestic violence, or are representative of domestic violence agencies, or are representatives of emergency service agencies, call placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge. Qualifying Customers may need to notify Company to request this credit if the service charge cannot be waived at the time the call is placed.

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.6 [Reserved for Future Use]

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(C)

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.6 [Reserved for Future Use]

(C)

(C)



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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.6 [Reserved for Future Use]

(C)

(C)

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.6 [Reserved for Future Use]

(C)

(C)

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.6 [Reserved for Future Use]

8.7 Bureau of Consumer Services of the Commission

Customer may reach the Bureau of Consumer Services at the following telephone number and address:

Pennsylvania Public Utility Commission  
Bureau of Consumer Services  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
Phone: 1-800-782-1110  
Fax: 717-787-6641

(C)

(C)

(C)

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(C)

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LOCAL EXCHANGE SERVICES TARIFF

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8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.8 Calling Area Maps

Note: Pages 93 – 124 are maps.

## 8.0 - GENERAL EXCHANGE SERVICES, (CONT'D.)

8.9 [Reserved for Future Use]

(C)  $\vdash$  (C)

## 9.0 - BUNDLED SERVICES DESCRIPTIONS

This section contains optional bundled offerings of the Company that include regulated local exchange services along with regulated services under another tariff of the Company as well as non-regulated services such as internet access and voice mail.

(C)  $\vdash$  (C)

Two business service packages are offered providing different bundled combinations of unlimited calling, message rate calling, and long distance.

This rate plan includes unlimited inbound and outbound calls within the Philadelphia metro local calling area (Bands 1-6). All lines also include 100 minutes of LD spread over all the lines. If a customer has 10 lines, they will get a total of 1000 minutes of LD to be used over all their business lines. All long distance calls after the allowance will be \$0.05 cents per minute.

Cavalier's Message Rate product is ideal for small businesses that make a significant amount of calls per month. Each line contains 200 local calls (Metro Call Bands 1-6) plus 100 minutes of long distance. A 10-line customer will get 2000 local calls and 1000 long distance minutes that can be used over all lines. Local call charge after the allowance is the normal banded rate listed under "Usage Charges".

Effective: February 26, 2004

*pal0402*

LOCAL EXCHANGE SERVICES TARIFF

9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.3 Unlimited Local, Area 1-6

This rate plan includes unlimited inbound and outbound calls within the Philadelphia metro local calling area (Bands 1-6). This plan does not include any bundled long distance minutes. If the customer selects Cavalier Long Distance, all long distance calls will be \$0.09 cents per minute.

(I)

9.3.4 Message Rate, Area 1-6

Cavalier's Message Rate product is ideal for small businesses that make a significant amount of calls per month. Each line contains 200 local calls (Metro Call Bands 1-6). A 10-line customer will get 2000 local calls that can be used over all lines. Local call charge after the allowance is the normal banded rate listed under "Usage Charges". This plan does not include any bundled long distance minutes. If the customer selects Cavalier Long Distance, all long distance calls will be \$0.09 cents per minute.

(I)

9.3.5 Bundled Services Rates

<u>Business</u>	<u>Month</u>	<u>12 month</u>	<u>36 month</u>	<u>60 month</u>
Unlimited w/long distance, Area 1-6	\$67.81 (I)	\$64.31 (I)	\$60.81 (I)	\$57.31 (I)
Message Rate w/long distance, Area 1-6	\$50.14 (I)	\$46.64 (I)	\$43.14 (I)	\$41.91 (I)
Unlimited local, Area 1-6	\$60.81 (I)	\$57.31 (I)	\$53.81 (I)	\$50.31 (I)
Message Rate, Area 1-6	\$43.14 (I)	\$39.64 (I)	\$36.14 (I)	\$34.91 (I)

9.3.6 Usage Charges

<u>Location</u>	<u>Charge</u>
Area 1	\$0.10 per call
Area 2	\$0.07 per minute
Area 3	\$0.09 per minute
Area 4	\$0.09 per minute
Area 5	\$0.09 per minute
Area 6	\$0.09 per minute

(I)

(I)

Area 1 calls are message rate meaning each call is .10 untimed. Areas 2-6 are charged on a measured rate per minute basis.

(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.7 BusinessTalk Basic

- A. BusinessTalk Basic Bundle is available in the Pittsburgh and Philadelphia market areas only and includes the following:

- A call allowance of 200 free local calls per monthly billing cycle. All calls in addition to the call allowance are charged on a per call basis; and
- Three free custom calling features, i.e., Hunting, Speed Dial 8 and Three-Way Calling. Additional features are available at the rates listed in Section 8.4.2.C

- B. Monthly Recurring Charges

	Month to Month	12 Months	24 Months	36 Months	60 Months	
Primary Line:	\$34.91	\$33.16	\$31.50	\$29.93	\$28.44	(I)
Additional Line:	\$34.91	\$33.16	\$31.50	\$29.93	\$28.44	(I)

- C. Local Per Call Rate

The following per call rate applies to calls in excess of the monthly call allowance of 200 free local calls per billing cycle:

Local Per Call Rate	\$0.11	(I)
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- D. Optional Additional Feature Package

Caller ID, Call Waiting, Return Call, Repeat Dial	\$12.25	(I)
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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.8 BusinessTalk Value

- A. BusinessTalk Value Bundle is available in the Pittsburgh and Philadelphia market areas only and includes the following:

- Unlimited local calling; and
- Four free custom calling features, i.e., Caller ID with Name and Number, Hunting, Speed Dial 8 and Three-Way Calling. Additional features are available at the rates listed in Section 8.4.2.C.

InterLATA calling is provided at the rates listed in the Company's Pennsylvania long distance tariff for this Bundle.

B. Monthly Recurring Charges

	<u>Month to Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Primary Line:	\$47.16	\$44.80	\$42.53	\$40.43	\$38.41
Additional Line:	\$47.16	\$44.80	\$42.53	\$40.43	\$38.41

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.9 BusinessTalk Unlimited

- A. BusinessTalk Unlimited Bundle is available in the Pittsburgh and Philadelphia market areas only and includes the following:

- Unlimited local calling;
- Unlimited direct dialed domestic long distance calling; and
- Six free custom calling features, i.e., Caller ID with Name and Number, Three Way Calling, Call Forward Variable, Speed Dial 30, Return Call and Hunting. Additional features are available at the rates listed in Section 8.4.2.C. and D.

- B. Nonrecurring Installation Charge\*

Installation Charge	\$46.90	(I)
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- C. Monthly Recurring Charges

Primary Line:	\$82.25	(I)
---------------	---------	-----

Additional Line:	\$73.50	(I)
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*\*Installation charge is waived on ported lines and on services with at least a three year term agreement.*

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.10 BusinessTalk Plus\*

A. BusinessTalk Plus Bundle is available to off-net Customers in the Pittsburgh and Philadelphia market areas only and includes the following:

- Unlimited local calling;
- Four free custom calling features, i.e., Caller ID with Name and Number, Hunting, Speed Dial 8 and Three-Way Calling. Additional features are available at the rates listed in Section 8.4.2.C.; and

B. Monthly Recurring Charges

	<u>Month to Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Primary Line:	\$66.41 (I)	\$64.05 (I)	\$61.78 (I)	\$59.68 (I)	\$57.66 (I)
Additional Line:	\$66.41 (I)	\$64.05 (I)	\$61.78 (I)	\$59.68 (I)	\$57.66 (I)

*\*This service is grandfathered and is only available to existing Customers at existing locations as of October 1, 2009.*

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.11 BusinessTalk Premium\*

A. BusinessTalk Premium Bundle is available to off-net Customers in the Pittsburgh and Philadelphia market areas only and includes the following:

- Unlimited local calling;
- Six free custom calling features, i.e., Caller ID with Name and Number, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call and Hunting. Additional features are available at the rates listed in Section 8.4.2.C and
- Unlimited direct dialed domestic long distance calling.

B. Monthly Recurring Charges

Primary Line:	\$99.75	(I)
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Additional Line:	\$91.00	(I)
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C. Nonrecurring Charge

Installation Charge	\$46.90	(I)
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*This service is grandfathered and is only available to existing Customers at existing locations as of October 1, 2009.*

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles\*, (Cont'd.)

9.3.12 Accelerate Complete

(C)

A. Description and Limitations

Accelerate Complete is an advanced integrated T1 solution package-based plan available only to on-net business Customers.

This plan includes:

- Three Voice lines;
- Unlimited local calling;
- 250 minutes of domestic direct dialed long distance calling, per month, per line. Long distance minutes are aggregated at the account level;
- 100 minutes of domestic inbound toll free service per month, per line. Inbound toll free minutes are aggregated at the account level;
- Certain Custom Calling features with optional additional free features upon request (as described in Section 9.3.12.B);
- Broadband Internet access\*\* packages;
- One Toll Free number (upon request).

(C)

For additional monthly recurring charges, the Customer may elect unlimited domestic direct-dialed long distance and/or additional voice lines. If the Customer selects the unlimited long distance option, it must be applied to all voice lines and is limited to a maximum of 10 lines.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

*\*\*This service is not regulated by the Commission.*

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.12 Accelerate Complete, (Cont'd.)

(C)

B. Features

Accelerate Complete includes the following free Custom Calling features:

Caller ID With Name, Anonymous Call Rejection, Return Call, Transfer and Conference, Repeat Dialing, Speed Dial 30, Three Way Calling, Call Forward Variable, 900/976/Collect/Third Party Blocking.

Upon request the following Custom Calling features may be added at no additional charge.

Call Forward Busy, Call Forward No Answer, Call Hold, Call Waiting, Call Block, Calling Number Delivery Blocking, Distinctive Ring, Hunting, Selective Call Rejection, Selective Forward, Distinctive Ring, Remote Access to Call Forwarding, Single Voicemail Box with 30 messages\*\*.

The Customer may add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 6.6 of this Tariff.

*\*\*This service is not regulated by the Commission.*

LOCAL EXCHANGE SERVICES TARIFF

9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.12 Accelerate Complete, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 8.1 of this tariff may apply.

1. Nonrecurring Installation Charge

Contract Term

1 Year Term	\$875.00	(I)
2 Year Term	\$437.50	(I)
3 Year Term	No Charge	
5 Year Term	No Charge	

2. Monthly Recurring Charge

	<u>Contract Term</u>				
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>	
Accelerate Complete Including 3 Voice Lines	\$752.50	\$689.50	\$621.25	\$558.25	(I)
Each Additional Line	\$ 43.75	\$ 40.25	\$ 35.00	\$ 31.50	
Optional Unlimited Long Distance, Per Line	\$ 43.75	\$ 43.75	\$ 43.75	\$ 43.75	
Additional Toll Free Numbers, Per Line	\$ 5.25	\$ 5.25	\$ 5.25	\$ 5.25	
					(I)

3. Per Minute Outbound and Inbound Domestic Long Distance Usage Rate

The following per minute usage rate applies to outbound direct dialed domestic long distance calls and to inbound long distance calls that exceed the usage allowances.

<u>Contract Term</u>	<u>Outbound</u>	<u>Inbound</u>	
Year Term	\$0.09	\$0.09	(I)
2 Year Term	\$0.07	\$0.07	
3 Year Term	\$0.05	\$0.05	
5 Year Term	\$0.05	\$0.04	(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.13 Business Talk Advantage

A. Description and Limitations

Business Talk Advantage is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling; and
- Certain Custom Calling features as described in Section 9.3.13.B.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section 9.3.13.C.3.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Advantage includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, 900 Block and Speed Dial 8.

The Customer may add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 6.6 of this Tariff.



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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.13 Business Talk Advantage, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 8.1 of this tariff may apply.

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$131.25	(I)
1 Year Term	\$87.50	
2 Year Term	\$43.75	(I)
3 Year Term	No Charge	
5 Year Term	No Charge	

2. Monthly Recurring Charge, Per Line

<u>Contract Term</u>	Philadelphia Metropolitan <u>Zones</u>	Philadelphia Suburban <u>Zones</u>	
Month-to-Month	\$52.50	\$61.25	(I)
1 Year Term	\$43.75	\$52.50	
2 Year Term	\$42.00	\$50.75	
3 Year Term	\$40.25	\$49.00	
5 Year Term	\$38.50	\$47.25	(I)

3. Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls. Usage is billed in six (6) second increments with an eighteen (18) second minimum.

Contract Term

Month-to-Month	\$0.11	(I)
1 Year Term	\$0.09	
2 Year Term	\$0.07	
3 Year Term	\$0.05	
5 Year Term	\$0.05	(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.14 Business Talk Complete

A. Description and Limitations

Business Talk Complete is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Unlimited Direct Dialed Domestic Long Distance Calling; and
- Certain Custom Calling features as described in Section 9.3.14.B.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Complete includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call and 900 Block.

The Customer may add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 6.6 of this Tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.14 Business Talk Complete, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 8.1 of this tariff may apply.

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month

\$131.25

(I)

1 Year Term

\$87.50

|

2 Year Term

\$43.75

(I)

3 Year Term

No Charge

5 Year Term

No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month

\$78.75

(I)

1 Year Term

\$70.00

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2 Year Term

\$64.75

|

3 Year Term

\$63.00

|

5 Year Term

\$61.25

(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.15 Business Talk Essentials

A. Description and Limitations

Business Talk Essentials is a package-based plan available only to on-net business Customers.

This plan includes:

- Low per call local calling rate; and
- Option to purchase any custom calling features listed in the FiberTREN custom calling feature listed in Section 6.6 at an additional monthly recurring charge.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section 9.3.15.B.4.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

The Customer may add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 6.6 of this Tariff.

B. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 8.1 of this tariff may apply.

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$131.25
1 Year Term	\$87.50
2 Year Term	\$43.75
3 Year Term	No Charge
5 Year Term	No Charge

(I)  
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(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.15 Business Talk Essentials, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charge, Per Line

<u>Contract Term</u>	Philadelphia Metropolitan <u>Zones</u>	Philadelphia Suburban <u>Zones</u>	
Month-to-Month	\$38.50	\$50.75	(I)
1 Year Term	\$29.75	\$42.00	
2 Year Term	\$28.00	\$40.25	
3 Year Term	\$26.25	\$38.50	
5 Year Term	\$24.50	\$36.75	(I)

3. Local Per Call Charges

The following per call charges apply to all local calls.

<u>Contract Term</u>		
Month-to-Month	\$0.14	(I)
1 Year Term	\$0.12	
2 Year Term	\$0.10	
3 Year Term	\$0.09	
5 Year Term	\$0.08	(I)

4. Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls. Usage is billed in six (6) second increments with an eighteen (18) second minimum.

<u>Contract Term</u>		
Month-to-Month	\$0.11	(I)
1 Year Term	\$0.09	
2 Year Term	\$0.07	
3 Year Term	\$0.05	
5 Year Term	\$0.05	(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.16 Business Talk Extended

A. Description and Limitations

Business Talk Extended is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited Local Calling.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section 9.3.16.B.3.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

The Customer may add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 6.6 of this Tariff.

B. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 8.1 of this tariff may apply.

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month

\$131.25

(I)

1 Year Term

\$87.50

|

2 Year Term

\$43.75

(I)

3 Year Term

No Charge

5 Year Term

No Charge

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.16 Business Talk Extended, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$70.00	(I)
1 Year Term	\$70.00	
2 Year Term	\$70.00	
3 Year Term	\$70.00	
5 Year Term	\$70.00	(I)

3. Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls. Usage is billed in six (6) second increments with an eighteen (18) second minimum.

Contract Term

Month-to-Month	\$0.11	(I)
1 Year Term	\$0.09	
2 Year Term	\$0.07	
3 Year Term	\$0.05	
5 Year Term	\$0.05	(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.17 Dynamic PRI Service Bundle

A. General Description and Availability

Dynamic PRI Service is available to on-net business Customers, subject to the availability of Company facilities and equipment. Dynamic PRI Service Bundle provides the Customer with simultaneous access, transmission and switching of voice, data and imaging services via channelized transport to the Customer's PBX. Inbound and outbound calling are combined on the same connection to maximize efficiency and enable scalable growth.

The Dynamic PRI Service Bundle provides a bundle of voice local, long distance, and calling features combined with internet access and related features and services.\* The monthly recurring charge includes the following voice services and features:

- Voice channels available in increments of 8, 12, 16 and 23
- Caller ID with Name
- Unlimited Local Voice Calling
- 250 minutes per channel per month of direct dialed domestic long distance.

The Dynamic PRI Service Bundle is available under 1-year, 2-year, 3-year or 5-year contract terms.

B. Rates and Charges

1. Nonrecurring Installation Charge

1-Year Term	\$875.00	(I)
2-Year Term	\$437.50	(I)
3-Year Term	\$ 0.00	
5-Year Term	\$ 0.00	

*\*These services are not regulated by the Commission.*



LOCAL EXCHANGE SERVICES TARIFF

9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.17 Dynamic PRI Service Bundle, (Cont'd)

B. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charges

	Contract Term				
	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	<u>5-Year</u>	
8 channels with 1.5 Meg Data	\$953.75	\$778.75	\$691.25	\$638.75	(I)
12 channels with 1.5 Meg Data	\$1,058.75	\$883.75	\$796.25	\$743.75	
16 channels with 1.5 Meg Data	\$1,163.75	\$988.75	\$901.25	\$848.75	
23 channels with 1.5 Meg Data	\$1,225.00	\$1,050.00	\$962.50	\$910.00	
8 channels with 3.0 Meg Data	\$1,303.75	\$1,128.75	\$1,041.25	\$988.75	
12 channels with 3.0 Meg Data	\$1,408.75	\$1,233.75	\$1,146.25	\$1,093.75	
16 channels with 3.0 Meg Data	\$1,513.75	\$1,338.75	\$1,251.25	\$1,198.75	
23 channels with 3.0 Meg Data	\$1,575.00	\$1,400.00	\$1,312.50	\$1,260.00	
8 channels with 4.5 Meg Data	\$1,653.75	\$1,478.75	\$1,391.25	\$1,338.75	
12 channels with 4.5 Meg Data	\$1,758.75	\$1,583.75	\$1,496.25	\$1,443.75	
16 channels with 4.5 Meg Data	\$1,863.75	\$1,688.75	\$1,601.25	\$1,548.75	
23 channels with 4.5 Meg Data	\$1,925.00	\$1,750.00	\$1,662.50	\$1,610.00	(I)

3. Usage Charges

Domestic Direct Dialed Long Distance Usage Rates in Excess of 250 Minutes/Month.

	<u>Per Minute</u>	
1-Year Term	\$0.09	(I)
2-Year Term	\$0.07	
3-Year Term	\$0.05	
5-Year Term	\$0.05	(I)

4. Optional Feature Charges

	<u>Monthly Recurring Charges</u>	
DID Numbers		
Per Block of 20	\$ 5.25	(I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.18 Peace of Mind Business Bundle - Unlimited Plan

A. General Description and Availability

This bundled service offering is available to new or existing business Customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This bundled package is for small business Customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a reduced monthly recurring charge each, and will be equipped with Unlimited Long Distance and with all features listed below at no additional charge.

To qualify for this bundle service, Customers must subscribe to the Company's Small Business Unlimited Long Distance Plan<sup>1</sup> and up to 15M Dynamic Broadband<sup>2</sup>. The monthly recurring charges set forth in 9.3.18.C include all bundle components for the full bundled rate.

This offering includes a one-party business access line, Small Business Unlimited Long Distance Plan<sup>1</sup> and up to 15M Dynamic Broadband<sup>2</sup>, plus the following features:

Call Forward Variable	Caller ID on Call Waiting	Rotary Hunt
Call Return	Repeat Dial	Business Voice Mail
Enhanced Call Waiting	Speed Dial 30	
Caller ID & Number	Three Way Calling	

B. Term Commitment

The Customer must agree to keep the services for a minimum of two years. If a Customer agrees to keep the services for a minimum of three years, the nonrecurring Service Installation Charges will be waived.

An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of the minimum two-year term commitment.

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<sup>1</sup> Not jurisdictional to this tariff. See Pennsylvania Tariff No. 2, Page 37.

<sup>2</sup> Not jurisdictional to this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.18 Peace of Mind Business Bundle - Unlimited Plan, (Cont'd.)

C. Rates and Charges

1. Nonrecurring Charges

Nonrecurring service charges, as set forth in Section 8.1 of this tariff apply.

2. Monthly Recurring Charges

	<u>Monthly Recurring Charge*</u>
Initial Line	\$122.48
Each Additional Line	\$52.50

(I)  
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(I)

\*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.19 Peace of Mind Business Bundle - Flexible 5-Cent Plan

A. General Description and Availability

This bundled service offering is available to new or existing business Customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This bundled package is for small business Customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be at a reduced monthly recurring charge each, and will be equipped with the Windstream Business 5 Long Distance plan<sup>1</sup> and with all features shown below at no additional charge.

To qualify for this service, Customers must also subscribe to the Company's Windstream Business 5 Long Distance plan<sup>1</sup> and up to 15M Dynamic Broadband<sup>2</sup>. The monthly recurring charges set forth in Section 9.3.19.C include all bundle components for the full bundled rate.

This offering includes a one-party business access line, Windstream Business 5 Long Distance Plan<sup>1</sup> and up to 15M Dynamic Broadband<sup>2</sup>, plus the following features:

Call Forward Variable	Caller ID on Call Waiting	Rotary Hunt
Call Return	Repeat Dial	Business Voice Mail
Enhanced Call Waiting	Speed Dial 30	
Caller ID & Number	Three Way Calling	

B. Term Commitment

The Customer must agree to keep the services for a minimum of two years. If a Customer agrees to keep the services for a minimum of three years, the non-recurring Service Installation Charges will be waived.

An early termination fee of 50% of the remaining term balance will apply for Customers who terminate before the end of the minimum two-year term commitment.

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<sup>1</sup> Not jurisdictional to this tariff. See Pennsylvania Tariff No. 2, Page 39.

<sup>2</sup> Not jurisdictional to this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.3 Business Bundles, (Cont'd.)

9.3.19 Peace of Mind Business Bundle - Flexible 5-Cent Plan, (Cont'd.)

C. Rates and Charges

1. Nonrecurring Charges

Nonrecurring service charges, as set forth in Section 8.1 of this tariff apply.

2. Monthly Recurring Charges

	<u>Monthly Recurring Charge*</u>
Initial Line	\$104.98
Each Additional Line	\$35.00

(I)  
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(I)

\*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.4 Cavalier Business Communications Essentials

Cavalier Business Communications Essentials offers unlimited local, intrastate and interstate domestic long distance voice calling to new Cavalier customers. The package rate is exclusive of taxes, Federal Subscriber Line Charge, Universal Service fee and other charges. Customer billing name and address must be the same for each Cavalier account. Features are available on an a la carte basis. The package rate does not include, operator assisted, directory assistance, calling card or inbound calls. Cavalier Business Communications Essentials is only available to new accounts with 10 lines or fewer.

Cavalier Business Communications Essentials is designed for customers who use their phone lines primarily for voice calling. This product is not intended for phone lines that are connected to the Internet for extended periods of time. If Cavalier Business Communications Essentials service is used to access the internet for significant periods of time (in excess of 5000 minutes per month), an additional monthly charge for internet/data use may be assessed.

Per Line Per Month

\$99.30 (I)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles

9.5.1 General Description

- A. The Company offers basic local exchange service only as part of a bundle or package of telecommunications services to residential Customers.

For service packages which include unlimited local, intraLATA, and/or interLATA usage, the services are available for residential voice calling only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, telemarketing or other non-residential uses; Company may immediately suspend, restrict or cancel the customer's service without prior notice and assess an additional \$50.00 monthly recurring charge for each month in which such usage occurred. Incidental Internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.

- B. Nonrecurring Charge

Nonrecurring Charges as listed in Section 8.1.1 apply to Installation, Add, Move, Change or Feature Installation Charges of a new or existing service or to an additional line.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.2 Residential – Unlimited Bundle\*\*

(C)

Cavalier's Residential Unlimited packages include the residential line, call waiting, caller ID with name, home voice mail\*, speed dialing—8, three-way conference calling, return call, repeat dial, anonymous call rejection (ACR), call forwarding, remote call forwarding, 900 call block, and call block-terminating.

Residential Unlimited service also includes unlimited intrastate and interstate domestic long distance usage. The package rate does not include, operator assisted, directory assistance, calling card or inbound calls.

Residential Unlimited packages include three (3) internet access options:

Option 1 includes Digital Subscriber Line (DSL), Asymmetric Digital Subscriber Line (ADSL), or Rate Adaptive Digital Subscriber Line (RADSL) internet access. In addition to the features above, Option 1 includes internet caller ID\*, three (3) e-mail accounts\*, and a 3 megabit website\*.

Option 2 includes one line for voice, and one line reserved for unlimited 56Kbps dial up internet access. The data-only line includes internet caller ID\*, three (3) e-mail accounts\*, and a 3 megabit website\*.

Option 3 includes unlimited 56Kbps dial up internet access. Option 3 includes internet caller ID\*, three (3) e-mail accounts\*, and a 3 megabit website\*.

Option 4 is Residential Unlimited service without internet access.

\* Non-regulated service

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)



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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.3 Residential – Flex Bundles\*\*

(C)

Cavalier's Residential Flex packages include the residential line, call waiting, caller ID with name, home voice mail\*, speed dialing–8, three-way conference calling, return call, repeat dial, anonymous call rejection (ACR), call forwarding, remote call forwarding, 900 call block, and call block-terminating.

Residential Flex service also includes intrastate long distance service at \$0.05 per minute.

Residential Flex packages include three (3) internet access options:

Option 1 includes Digital Subscriber Line (DSL), Asymmetric Digital Subscriber Line (ADSL), or Rate Adaptive Digital Subscriber Line (RADSL) internet access. In addition to the features above, Option 1 includes internet caller ID\*, three (3) e-mail accounts\*, and a 3 megabit website\*.

Option 2 includes one line for voice, and one line reserved for unlimited 56Kbps dial up internet access. The data-only line includes internet caller ID\*, three (3) e-mail accounts\*, and a 3 megabit website\*.

Option 3 includes unlimited 56Kbps dial up internet access. Option 3 includes internet caller ID\*, three (3) e-mail accounts\*, and a 3 megabit website\*.

Option 4 is Residential Flex service without internet access.

9.5.4 Residential – Basic Second Line

Residential Basic Second Line service includes intrastate long distance service at \$0.05 per minute.

\* Non-regulated service

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.5 Bundled Services Rates

A. Monthly Recurring Charge, Per Line

Residential – Unlimited

Basic**	\$42.95	
Dial Up*	\$54.95	(C)
2-Line Dial Up*	\$64.95	(C)
DSL, ADSL, RADSL*	\$69.95	(C)

Residential – Flex

Basic**	\$29.95	
Dial Up*	\$34.95	(C)
2-Line Dial Up*	\$44.95	(C)
DSL, ADSL, RADSL*	\$49.95	(C)

Residential – Basic Second Line**	\$24.95	
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B. Nonrecurring Charge

Activation Charge, Per Line	\$ 9.95	
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*\*\*As of July 9, 2010, this service is grandfathered and is available only to existing Customers at existing locations.*

*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.* (C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.6 C2 Bundle\*

- A. The C2 Bundle is available to On-Net Residential Customers only and includes the following:

- Unlimited Local Voice Calling;
- Unlimited Domestic Direct-Dialed Long Distance Calling;

The following Custom Calling features (subject to availability in the Customer's area):

Call Waiting	Voicemail
Anonymous Call Rejection	Speed Dialing 8
Call Blocking	Return Call (*69)
Call Forward	Repeat Dialing (*66)
Remote Call Forwarding	3-Way Calling
Caller ID With Name	900 Call Block

The Customer may purchase additional calling features separately at the rates as set forth in Section 8.4.2.

For Additional Lines, Customers have the option of either choosing another Bundle-based Unlimited Basic Line or Flex Basic Plan line or adding a featureless Basic Additional Line.

The usage restrictions set forth in Section 8.5.1 apply to this plan.

- B. Rates and Charges

Nonrecurring Charges as listed in Section 8.1.1. Apply.

- C. Monthly Recurring Charges, Per Line

1. Primary Line	<u>Per Line / Per Month</u>
Zone 1	\$54.00 (I)
2. Each Featureless Basic Additional Line	<u>Per Line / Per Month</u>
Zone 1	\$19.95

*(C)\*As of October 13, 2009, this service is grandfathered and only available to existing Customers at existing locations without modification.*

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.7 Value Phone Plan\*

(C)

A. The Value Phone Plan is available to On-Net residential Customers only and includes the following:

- Unlimited local voice calling within the Customer's local calling area, subject to the usage restrictions set forth in Section 9.5.1.A.
- Speed Dial 8
- 3-Way Calling
- Other calling features are available with the Value Phone Plan, at rates set forth in Section 9.5.7.C.

Intrastate long distance calls will be billed at the rates set forth in the Company's intrastate interexchange Tariff - Pennsylvania P.U.C. Tariff No. 2.

This service offering cannot be combined with any promotional offerings. DSL may not be added to this service offering.

B. Rates and Charges

1. Nonrecurring Installation Charge

The following installation charge applies in lieu of the charges set forth in Section 8.1.1.

Nonrecurring Installation Charge: \$49.95  
A \$10 credit will be applied on the Customer's sixth bill

2. Monthly Recurring Rate, per line \$19.95

\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

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(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.7 Value Phone Plan\*\*(Cont'd.)

(C)

C. Value Phone Plan Features

The following features are available only to customers Subscribed to the Value Phone Plan residential bundled service.

1. Features Offered on a Monthly Basis

a. Nonrecurring Feature Installation Charge

See Section 8.1.1.

b. Monthly Recurring Charges

Optional Calling Feature

Caller ID Manager With Name	\$5.75
Remote Call Forwarding	\$5.00
Call Block	\$3.75
Call Waiting	\$3.25
Call Forward Variable	\$3.25
Anonymous Call Rejection	\$2.65
Speed Dial 8	Included
3-Way Calling	Included

2. Features Offered on a Usage-Sensitive Basis

Optional Calling Feature

Return Call (*69), per Activation	\$0.75
Repeat Dialing (*66), per Activation	\$0.75

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.8 Prepaid Residential Service Plan\*\*

(C)

A. Description and Limitations

The Prepaid Residential Service Plan is available to new on-net residential Customers and to on-net Customers previously subscribed to the Prepaid Residential Service Plan. Customers subscribed to other Cavalier plans are not eligible to switch to the Prepaid Residential Service Plan. Service is non-transferable between Customers. Service may be transferred between Customer locations within Cavalier's service area without incurring a service installation charge.

Customers may not change their assigned telephone number while subscribed to the Prepaid Residential Service Plan.

The Prepaid Residential Service plan includes the following service and features:

- Unlimited local calling within the Customer's local calling area;
- The following features, at no additional charge:
  - Voicemail\*
  - Repeat Dialing
  - Last Call Connect
  - Speed Dial 8
  - 3-Way conference calling

No additional services or features are available in conjunction with the Prepaid Residential Service Plan.

This service offering cannot be combined with any promotional offerings or retention offers.

\*Service not regulated under this tariff.

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.8 Prepaid Residential Service Plan\*(Cont'd.)

(C)

B. Rate Regulations

Customers who subscribe to the Prepaid Residential Service Plan pay a flat rate in advance for their local service. The initial activation and recurring charge for the selected service block must be paid prior to provisioning of service. Subsequent recurring charges must be paid before expiration of the service term for service to continue uninterrupted. If the service plan is not renewed by the Customer prior to its expiration, the Customer will have to reestablish service, in which case Cavalier cannot guarantee that the Customer will be able to retain their assigned telephone number.

Prepaid service under this plan can be purchased for initial service terms of three (3), six (6) or twelve (12) months at the rates set forth in Section 9.5.8.C.2. Discounts apply for initial plan terms of 6-months and 12-months. Once the initial term expires, the Customer can extend service in 30-day increments. A service initiation fee, as set forth in Section 9.5.8.C.1, applies to initial service establishment and to re-establishment of service if the service plan is not renewed prior to expiration.

The charges set forth in section 9.5.8.C are inclusive of all taxes, fees and surcharges.

No refunds are available for unused prepaid service.

C. Rates and Charges

1. Nonrecurring activation fee \$15.00, per activation

2. Rate for initial service plan

<u>Plan Term</u>	<u>Rate</u>	<u>Term Discount</u>	<u>Net Rate</u>
3 Months (90 days)	\$90	\$0	\$90
6 Months (180 days)	\$180	\$30	\$150
12 Months (365 days)	\$365	\$65	\$300

3. Rate to extend plan \$30.00, per 30-day extension

\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.9 Local Connect\*

(C)

- A. Local Connect is available to On-Net residential Customers only and includes the following:

- Unlimited Local Calling, per line, per month.
- Twelve Custom Calling or CLASS features, excluding the Custom Calling features that are priced on a per call basis.
- Additional Lines - Customers have the option to add a second line that does not include calling features.
- Long Distance Calling

Intrastate long distance calls will be billed at the rates set forth in the Company's Interexchange Telecommunications Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions.

The usage restrictions set forth in Section 9.5.1 apply to this plan.

B. Rates and Charges

1. Nonrecurring Installation Charge \$39.95

Additional nonrecurring charges as listed in Section 8.1.1 may apply.

2. Monthly Recurring Charges per Line

- a. Each Local Connect Line \$35.00
- b. Each Additional Featureless Line \$19.95

\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)



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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.9 Local Connect\*\*(Cont'd.)

(C)

C. Features

The Local Connect Feature Package provides twelve (12) specific calling features included in the flat monthly recurring charge per line.

Features included in the Local Connect Plan (subject to availability in the Customer's area) are listed below:

Call Waiting	Call Block
Call Forward	Remote Forward
Speed Dialing – 8	Return Call (*69)
Repeat Dialing (*66)	3-Way Calling
900 Call Block	Anonymous Call Rejection
Caller ID with Name	Voice Mail

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles\*, (Cont'd.)

9.5.10 Complete Connect\*

(C)

- A. Complete Connect is available to On-Net residential Customers only and includes the following:

- Unlimited Local Calling, per line, per month.
- Unlimited Domestic Direct-Dialed Long Distance Calling.
- Twelve Custom Calling or CLASS features, excluding the Custom Calling features that are priced on a per call basis.
- Additional Lines - Customers have the option to add a second line that does not include any long distance usage or calling features. Intrastate long distance calls for these lines will be billed at the rates set forth in the Company's long distance tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions.

The usage restrictions set forth in Section 9.5.1 apply to this plan.

B. Rates and Charges

1. Nonrecurring Installation Charge \$39.95  
Additional nonrecurring charges as listed in Section 8.1.1 may apply.
2. Monthly Recurring Charges per Line
  - a. Each Local Connect Line \$45.00
  - b. Each Additional Featureless Line \$19.95
3. Company Employees receive a 50% discount on the monthly rate for this package.
4. Friends and Family Discount is 20%. Each Employee can refer up to 2 Customers for this discount.

\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.10 Complete Connect\*\*(Cont'd.)

(C)

C. Features

The Complete Connect Feature Package provides twelve (12) specific calling features included in the flat monthly recurring charge per line.

Features included in the Complete Connect Plan (subject to availability in the Customer's area) are listed below:

Call Waiting	Call Block
Call Forward	Remote Forward
Speed Dialing – 8	Return Call (*69)
Repeat Dialing (*66)	3-Way Calling
900 Call Block	Anonymous Call Rejection
Caller ID with Name	Voice Mail

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.11 Boomer Phone Plan\*\*

(C)

- A. The Boomer Phone Plan is available to On-Net residential Customers who meet the following criteria:

- Available to new or existing Customers. Existing Customers require four (4) prior consecutive months of good payment history;
- Customer must have been born prior to 1965 to be eligible for this discounted plan;

The Boomer Phone Plan includes the following:

- Unlimited Local Calling, per line, per month.
- Unlimited Domestic Direct-Dialed Long Distance Calling.
- Twelve Custom Calling or CLASS features, excluding the Custom Calling features that are priced on a per call basis.
- Additional Lines - Customers have the option to add a second line that does not include any long distance usage or calling features. Intrastate long distance calls for these lines will be billed at the rates set forth in the Company's long distance tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions.

The usage restrictions set forth in Section 9.5.1 apply to this plan.

B. Rates and Charges

- |    |   |         |
|----|---|---------|
| 1. | Nonrecurring Installation Charge                                      | \$39.95 |
|    | Additional nonrecurring charges as listed in Section 8.1.1 may apply. |         |
| 2. | Monthly Recurring Charges per Line                                    |         |
| a. | Each Local Boomer Phone Plan  | \$40.00 |
| b. | Each Additional Featureless Line                                      | \$19.95 |

\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
(C)

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LOCAL EXCHANGE SERVICES TARIFF

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9.0 - BUNDLED SERVICES DESCRIPTIONS, (CONT'D.)

9.5 Residential Bundles, (Cont'd.)

9.5.11 Boomer Phone Plan\*\*(Cont'd.)

(C)

C. Features

The Boomer Phone Plan Feature Package provides twelve (12) specific calling features included in the flat monthly recurring charge per line.

Features included in the Boomer Phone (subject to availability in the Customer's area) are listed below:

Call Waiting	Call Block
Call Forward	Remote Forward
Speed Dialing – 8	Return Call (*69)
Repeat Dialing (*66)	3-Way Calling
900 Call Block	Anonymous Call Rejection
Caller ID with Name	Voice Mail

\*\*As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.

(C)  
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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES

10.1 Line Services

10.1.1 Standard Residential Line Services

The following services will be available to existing customers only as of January 8, 2004.

Line Charges (Usage packages are required)

Cell 1		
	Monthly	\$4.35
	12 Mo.	\$4.13
	36 Mo.	\$3.93
	60 Mo.	\$3.69
Cell 2		
	Monthly	\$4.64
	12 Mo.	\$4.40
	36 Mo.	\$4.19
	60 Mo.	\$3.93
Cell 3		
	Monthly	\$5.02
	12 Mo.	\$4.76
	36 Mo.	\$4.53
	60 Mo.	\$4.26

Material appearing on this page was previously located on Page 75.

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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.1 Line Services, (Cont'd.)

10.1.1 Standard Residential Line Services (Cont'd)

Cell 4

Monthly	\$5.40
12 Mo.	\$5.12
36 Mo.	\$4.87
60 Mo.	\$4.58

Usage Packages

Monthly	\$8.41
12 Mo.	\$7.98
36 Mo.	\$7.59
60 Mo.	\$7.14

Metro 2-5 Usage

Call band 2

	<u>Day</u>	<u>Evening</u>	<u>Night</u>
Initial minute	\$.09	.05	.03
Additional	\$.03	.02	.01

Call band 3

Initial minute	\$.12	.07	.04
Additional	\$.04	.03	.01

Call band 4

Initial minute	\$.15	.09	.05
Additional	\$.06	.04	.02

Call band 5

Initial minute	\$.18	.11	.05
Additional	\$.07	.04	.02

Material appearing on this page was previously located on Page 76.

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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.1 Line Services, (Cont'd.)

10.1.1 Standard Residential Line Services (Cont'd)

Philadelphia City Unlimited Metro. Plan (Zone 1-4)

Monthly	\$19.95
12 Mo.	\$18.94
36 Mo.	\$18.02
60 Mo.	\$16.93

Philadelphia Suburban Unlimited Local Plan (Zone 10-45)

Monthly	\$6.51
12 Mo.	\$6.18
36 Mo.	\$5.88
60 Mo.	\$5.52

Material appearing on this page was previously located on Page 77.



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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.1 Line Services, (Cont'd.)

10.1.1 Standard Residential Line Services (Cont'd)

Philadelphia Suburban Unlimited Metro. Plan (Zone 10-45)

Monthly	\$24.70
12 Mo.	\$23.45
36 Mo.	\$22.30
60 Mo.	\$20.96
Monthly	\$6.51
12 Mo.	\$6.18
36 Mo.	\$5.88
60 Mo.	\$5.52
Monthly	\$34.67
12 Mo.	\$32.93
36 Mo.	\$31.31
60 Mo.	\$29.43
Monthly	\$38.00
12 Mo.	\$36.08
36 Mo.	\$34.32
60 Mo.	\$32.25

Material appearing on this page was previously located on Page 78.

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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.1 Line Services, (Cont'd.)

10.1.2 Standard Business Line/Trunk Services

The following services will be available to existing customers only as of January 8, 2004.

Standard Business Line Charges

Cell 1

Monthly	\$18.31 (I)
12 Mo.	\$17.87 (I)
36 Mo.	\$17.08 (I)
60 Mo.	\$16.45 (I)

Cell 2

Monthly	\$22.35 (I)
12 Mo.	\$21.81 (I)
36 Mo.	\$20.83 (I)
60 Mo.	\$20.04 (I)

Cell 3

Monthly	\$26.39 (I)
12 Mo.	\$25.74 (I)
36 Mo.	\$24.57 (I)
60 Mo.	\$23.63 (I)

Cell 4

Monthly	\$30.43 (I)
12 Mo.	\$29.68 (I)
36 Mo.	\$28.33 (I)
60 Mo.	\$27.21 (I)

Usage Plan

	Per Minute
Band 1	\$0.05 (I)
Band 2	\$0.07 (I)
Band 3 -6	\$0.09 (I)

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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.1 Line Services, (Cont'd.)

10.1.3 Residential Custom Calling Services

<u>Custom Call Service</u>	<u>NRC</u>	<u>MRC</u>
Anonymous Call Rejection	n/a	
Call Block – Initiating	\$5.00	\$4.75
Call Block – Terminating		
Call Forwarding Variable	\$5.00	\$1.75
Call Forwarding Busy Line	\$5.00	\$1.75
Call Forwarding no answer	\$5.00	\$1.75
Call Forwarding BL& No Answer	\$5.00	\$1.75
Select Forward	\$5.00	\$3.25
Caller ID w/name	\$5.00	\$7.25
Caller ID	\$5.00	\$6.25
Priority Call	\$5.00	\$2.50
Distinctive Ring	\$5.00	\$4.25
Repeat Dialing	\$5.00	\$2.75
*69 Return Call	\$5.00	\$3.25
Call Waiting	\$5.00	\$3.75
Toll Authorization	\$15.00	

Material appearing on this page was previously located on Page 84.

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LOCAL EXCHANGE SERVICES TARIFF

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10.0 - GRANDFATHERED SERVICES, (CONT'D.)

10.2 Cavalier Residential Unlimited Basic

This service is available only to existing customers as of February 26, 2004.

Cavalier Residential Unlimited Basic offers unlimited local and long distance voice calling to locations throughout the 48 contiguous U.S. states to residential customers. Residential Unlimited Basic also includes the following features: Voice Mail, Caller ID, Call Waiting, Talking Call Waiting, Unlimited \*69, Speed Dialing, Anonymous Call Rejection, Call Forwarding, Repeat Dialing, 900 Toll Block, and Remote Call Forwarding. Other features are available on an a la carte basis. The package rate is exclusive of taxes, Federal Subscriber Line Charge, Universal Service fee and other charges. The package rate does not include, operator assisted, directory assistance, calling card or inbound calls.

Unlimited intrastate and interstate (continental US only) long distance is available on this plan for an additional fee.

Per Line Per Month – without LD option	\$24.95
Per Line Per Month – with unlimited LD option	\$49.95

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LOCAL EXCHANGE SERVICES TARIFF

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11.0 – PROMOTIONS

11.1 “Six Months \$10 Off” Promotion

New residential Customers in the Company’s Pittsburgh Market who sign up for the Residential Unlimited Bundled Service through November 15, 2007, will receive a promotional credit of \$10 per month for the first six (6) months of service on the plan.

This promotional credit offer is limited to one credit per account for the primary line only.

This promotion is available to residential Customers in the Pittsburgh Market area only.

A Customer must remain a continuous subscriber to the Residential Unlimited Bundle plan for six months in order to receive the full promotional credit.

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LOCAL EXCHANGE SERVICES TARIFF

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11.0 – PROMOTIONS

11.2 Residential Unlimited Promotion

This promotion is available to new residential Customers who subscribe to the Unlimited Basic Plan combined with DSL service during the period from November 13, 2009 through May 13, 2010. The monthly recurring charge for the Unlimited Basic Plan will be waived for the first two months of service. The Customer must agree to a 12-month term of service to be eligible for this promotion. If a Customer who subscribes to this promotional offering voluntarily or involuntarily disconnects service prior to 12 continuous months of service, a \$79 one-time early termination fee will be assessed to the Customer.

Customers who subscribe to this promotion must meet the service eligibility requirements and are subject to the terms and conditions of the Residential - Unlimited Bundle, as set forth in Section 9.5.2 of this tariff.