



# Apply to the Kinetic Income Assist Internet Plan.

All fields are required unless otherwise noted.

## STEP 1: Complete this application form.

Kinetic account number (optional)

First name

Last name

Phone

(If you provide a wireless number, you consent to receiving SMS messages related to this application)

Email address (optional)

Address

City

State

Zip code

### Income qualification program (select 1)

National School Lunch Program (NSLP)

Supplemental Nutrition Assistance Program (SNAP)

Medicaid

Senior citizen rent increase exemption

Disability rent increase exemption

Utility affordability benefit

Signature

Date

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## STEP 2: Print the form or save it to your computer or mobile phone.

## STEP 3: Gather your qualification documents to make copies to send to us:

1. Proof of participation in the income qualification program listed on the application form
2. Government issued photo ID

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## STEP 4: Send the three documents via email OR USPS mail:

1. Application form
2. Copy of proof of participation in the income qualification program
3. Copy of photo ID

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### SEND VIA EMAIL

Compose an email to **WCI.Income.Assist@Windstream.com** with subject: New York ABA

Attach the three documents to your email and send. Documents can be PDF, JPEG, or PNG files.

### SEND VIA USPS MAIL

Send to:

Kinetic Income Assist Internet Plan  
Attn: Support Services  
131 W Matthews Street  
Matthews, NC 28105

### Please DO NOT SEND ANY ORIGINAL DOCUMENTS OR ID.

After receiving your application, Kinetic will contact you via email or phone with an approval for service or request for more information. If you have questions, please call 866-879-5032.