



Apply to the Kinetic Income Assist Internet Plan.

All fields are required unless otherwise noted.

STEP 1: Complete this application form.

Kinetic account number (optional)

First name

Income qualification program (select 1)

Last name

National School Lunch Program (NSLP)

Phone

Supplemental Nutrition Assistance Program (SNAP)

(If you provide a wireless number, you consent to receiving
SMS messages related to this application)

Medicaid

Email address (optional)

Senior citizen rent increase exemption

Address

Disability rent increase exemption

City

Signature

State

Date

Zip code

STEP 2: Print the form or save it to your computer or mobile phone.

STEP 3: Gather your qualification documents to make copies to send to us:

1. Proof of participation in the income qualification program listed on the application form
2. Government issued photo ID

STEP 4: Send the three documents via email OR USPS mail:

1. Application form
2. Copy of proof of participation in the income qualification program
3. Copy of photo ID

SEND VIA EMAIL

Compose an email to WCI.Income.Assist@Windstream.com with subject: New York ABA

Attach the three documents to your email and send. Documents can be PDF, JPEG, or PNG files.

SEND VIA USPS MAIL

Send to:

Kinetic Income Assist Internet Plan
Attn: Support Services
131 W Matthews Street
Matthews, NC 28105

Please DO NOT SEND ANY ORIGINAL DOCUMENTS OR ID.

After receiving your application, Kinetic will contact you via email or phone with an approval for service or request for more information. If you have questions, please call 866-879-5032.