

What do the LED lights mean?

	No Light	No power or LED is disabled
	Solid White	Backup is ready and cellular connection registered
	Blinking White	Powered on and waiting to be connected to an eero
	Solid Blue	Plugged in and waiting for eero
	Blinking Blue	Being configured or updating firmware
	Solid Aqua	Using cellular backup
	Blinking Orange	eero Signal or host eero lack sufficient power
	Solid Orange	eero Signal does not have an associated data plan or has consumed all available data for the period
	Solid Red	No cellular connectivity
	Blinking Red	Not plugged into an eero



eero **Signal**

Your Kinetic account at your fingertips.
Accessible anytime, anywhere.

Download the mobile app or access at
my.gokinetic.com
Scan here



For additional help and support
gokinetic.com/support

ALON GUIDE 03/26



kinetic®

Kinetic
AlwaysOn Wi-Fi

Self-Install Guide

PLEASE NOTE: Always set up your eero Pro 7 gateway first—AlwaysOn Wi-Fi (eero Signal) can't be installed until your Kinetic Fiber service is activated and your eero Pro 7 is online. If your AlwaysOn Wi-Fi device arrives before your technician visit, please wait to install it and feel free to ask your Kinetic technician to install both the eero Pro 7 and AlwaysOn Wi-Fi during your service activation.

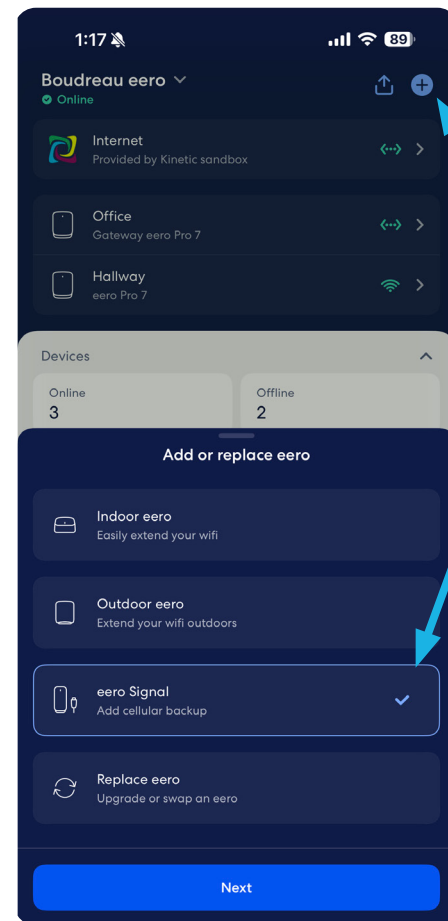
Connect eero Pro 7 gateway and download eero app

AlwaysOn Wi-Fi is easy to set up in just a few minutes. Before you begin, make sure your eero Pro 7 gateway is connected and online on your Kinetic Fiber network, and that you've downloaded the eero app to your mobile device. The eero app guides you through setup and allows you to manage your network from anywhere.

Download the mobile eero app at eero.com/app
Scan here for eero app



To learn more about AlwaysOn Wi-Fi, go to gokinetic.com/always-on.
Scan here



Download the eero app and follow the instructions

Once in the eero mobile app, click the plus (+) sign in the upper right hand corner.

On the **Add or replace eero** screen, please select **eero Signal** and click **Next** to continue. From here, the eero mobile app will guide you through a series of steps to successfully complete the installation process.

When the eero Signal is providing network access, both it and the eero it is connected to will display an aqua-colored LED.

Be sure to check that your network is running on the latest software version by going to **Settings > Software Updates** in the eero app.

Best placement for eero Signal

eero Signal can be connected to any USB-C-powered eero on a network that supports Wi-Fi 6 and up. It can be placed wherever there is a compatible eero, giving you the flexibility to choose the location with the best cell service. First, identify the best location for your eero Signal. It should be connected to the eero in the location with the best cellular signal. Avoid putting it in a cabinet or basement, the higher up and closer to an exterior wall the better.

physical installation

- 1** eero Signal requires using the included 45W power supply. If the eero you are connecting to Signal is already installed, replace the existing power supply with the 45W power supply.
- 2** Plug in the 45W power supply and connect it to the Y splitter included with eero Signal.
- 3** Plug in eero Signal's attached USB-C cable to the eero gateway/extender.

