This Tariff, P.S.C. No. 1- TELEPHONE, issued by Windstream New York, LLC, supersedes and replaces in its entirety New York P.S.C. No. 1 – TELEPHONE issued by Windstream New York, Inc.

Windstream New York, LLC

GENERAL SUBSCRIBER SERVICES TARIFF

For Telephone Service

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Contacting the Company with a Complaint

1. Email: Regulatory@Windstream.com
2. Phone: 501-748-7000 or Toll Free 866-403-5272
3. Mail Vice President Regulatory Affairs
   Windstream New York, LLC
   2101 Riverfront Drive
   Little Rock, AR 7202

Contacting the Public Service Commission with a Complaint

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:
http://www.dps.ny.gov/complaints.html or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

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SECTION 1 - EXPLANATION OF TERMS

Access Service Customer

The term "Access Service Customer" denotes any individual, partnership, association, joint stock company, trust, corporation or governmental entity or other entity which subscribes to the service offered under Tariffs, P.S.C. No. 1, P.S.C. No. 913 and F.C.C. No. 41 Access Service, including both inter-exchange carriers and end users, as defined there-in.

Adjacent Central Office Districts

Central office districts which have a common boundary at any point.

Apartment House

A building used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

Base Rate Area

The portion of an exchange specified in the local exchange tariff where Tariff rates for local service apply without exchange line mileage or locality rates. The local service rates applicable in this area are known as base rates.

Boarding House

An establishment offering regular meals to five or more paying guests, not members of the subscriber's domestic establishment.

Bridged Line

A line from a station or other terminal to the point of connection with another line. The point of connection is known as the bridging point.

Building

See Same Building.

Central Office

An operating office of the Telephone Company where connections are made between telephone exchange lines.

SECTION 1 - EXPLANATION OF TERMS

Central Office District

The territory served by a central office or by a group of central offices any one of which may serve any part of the district.

Central Office Line

A line providing direct access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are more specifically referred to as central office trunks.

Club

An organization of persons for social purposes maintaining premises for its members.

Demarcation Point Arrangement (DPA)

Station Wire and a standard miniature modular jack or outlet that extends between the point of connection to an individual non-coin exchange access line and the actual locations of the DPA. The DPA is furnished at a location satisfactory to both the customer and the company, and is used with customer provided premise wiring. Both recurring monthly and nonrecurring tariffed rates apply to the DPA.

Direct Inward Dialing Service (DID)

A service which allows an incoming exchange call to be dialed directly by a calling party to a station associated with a PBX system.

Domestic Establishment

The premises occupied by a family as a residence. A family consists of a group of persons related by blood or law, including their servants and guests, or not more than four unrelated persons, who maintain a common residence and share the use of facilities such as kitchen, dining room, living room, etc.

Exchange

An area, consisting of one or more central office districts, within which a call between any two points in a local call. A separate page of a local tariff is filed for each exchange.

Exchange Service

Service providing access to the exchange system for the purpose of making calls at Tariff charges.

SECTION 1 - EXPLANATION OF TERMS

Exchange Access Line

A line furnished for direct or indirect access to the exchange system.

Flat Rate Service

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified local calling area.

Foreign Central Office

A central office which does not serve the subscriber's location, except on a foreign exchange basis or foreign central office basis.

Hospital

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

Intercept Line

A line bridging an individual, PBX trunk or PBX station line to an answering service establishment.

IntraLATA Toll Message Telecommunications Service

IntraLATA Toll Message Telecommunication Service is that of furnishing facilities for the telephone communication between telephones in different local calling areas in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this tariff are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

SECTION 1 - EXPLANATION OF TERMS

Leased Line
A circuit, not connected to the general telephone exchange system, which makes use of the same wire facilities as the usual type of telephone circuit, and is equipped with instruments other than telephone or telegraph instruments, telephone typewriter equipment, or program transmission equipment. Leased line equipment may or may not be furnished by the subscriber, but it must, in each case, be approved by the Telephone Company.

Listing
The name, address and call number by which a subscriber is known, or under which a business is being conducted, contained in the Telephone Company's information records or directories.

Local Call
A call between telephones within a local calling area.

Local Calling Area
The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Message
The unit of charge for local calls.

Local Service
Telephone Exchange service within a local calling area.

Locality Rate
A uniform rate for local service within an area outside the base rate area.

Message Rate Service
The type of exchange service provided at a monthly rate with an additional charge for each local message used in excess of a specified allowance.

SECTION 1 - EXPLANATION OF TERMS

Normal Central Office
: The central office which normally serves the subscriber's location.

PBX
: An abbreviation for private branch exchange.

Private Branch Exchange Service
: A grade of exchange service providing facilities on the subscribers premise and consisting of a switchboard for connecting central office trunks and tie lines to PBX stations, and for interconnecting the PBX stations.

Private Line
: A circuit furnished by the Telephone Company which has no connection with a central office

Program Transmission Circuit
: A circuit, not connected with the general telephone exchange system, which makes use of the same wire facilities as the usual type of telephone circuit, and is connected with radio or loud speaker equipment.

Resale of Service
: The subscription of communications services and facilities by one entity and the reoffering of communications services to the public (with or without 'adding value') for profit.

Rooming House
: An establishment offering lodging to five or more paying guests, not members of the subscriber's domestic establishment.

Rotary Hunting Service - (See Trunk Hunting Service)

SECTION 1 - EXPLANATION OF TERMS

Same Building

Any single building, except that when a building have only one story above ground and is divided into units, such as stores, without access between the units, each unit is considered a building. Abutting buildings, or sections of a structure divided above the basement by building walls, are classed as the same building only when openings such as doorways, through the walls above the basement are in general use and afford ready access at all times between the abutting buildings or the sections. When the openings through the dividing walls are accessible to one subscriber only, the abutting buildings or sections are classed as the same building for that subscriber only.

Same Premises

All space in the same building in which one subscriber has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one subscriber. Foyers, hallways and other space provided for the common use of all occupants of a building are considered the premises of the operator of the building.

Serving Central Office

The central office from which local service is furnished.

Sharing of Service

Sharing is a "non-profit" arrangement in which several users collectively use communication services and facilities provided by a carrier with each user paying the communication related cost associated therewith according to the pro-rata usage of the communication services and facilities.

Standard Network Interface

The Company's demarcation point arrangement with customer provided inside wire. The location is up to the discretion of the Company, normally at or near the telephone service entrance.

Suspension

The interruption of outgoing service only.

SECTION 1 - EXPLANATION OF TERMS

Telephone Call
A connection between two telephone stations through the exchange system.

Termination
The interruption of both outgoing and incoming service.

Termination of Service
The discontinuance of service and the termination of contract.

Tie Line
A line connecting two switchboards or dial systems.

Toll Call
A telephone call to a station outside the subscriber's local calling area for which a specific charge applies.

Trunk Hunting Service
Two or more central office lines arranged so that a call for the first line is completed to a succeeding line in the group when the first line is in use.

Trunk Line
See Central Office Line.

SECTION 2 - GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES

1. Application Form

Any applicant for facilities or service may be required to sign an application form requesting the Telephone Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect.

2. Business and Residence Rates

a. The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in c(5) following.

b. In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises who main use is nonresidential. Examples of locations at which business rates apply are:

1) At offices, stores, factories, mines, and all other places of a strictly business nature.

2) At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.

3) At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.

4) At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.

5) At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.

6) At all other locations where the subscriber's primary use of the service is for business purposes.

SECTION 2 - GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd.)

2. Business and Residence Rates (Cont'd.)

c. In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:

1) At private residences.

2) At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.

3) At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.

4) In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.

5) Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.

A change of service classification from business to residence requires a number change.

e. Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service Charges, which apply for such changes, are quoted in Section 8 of this tariff.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of b. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

SECTION 2 - GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd.)

3. Power Supply

The subscriber is responsible for providing suitable electric power at a suitable outlet when and where required. In the event of a power failure, no allowance is made for interruptions of the service.

4. Special Charges

In any case where the furnishing of facilities and service involves special installation work or unreasonable construction, maintenance or replacement costs or expenses on the part of the Telephone Company, the subscriber may be required to pay an additional installation or construction charge, monthly charge, or both, based on the additional cost and expenses involved. The subscriber may also be required to pay additional charges for work performed outside of regular working hours at the request of the subscriber.

Where the Telephone Company furnishes a facility or service for which a rate or charge is not specified in the Telephone Company's Tariffs, charges based on cost apply. The regulations under which those facilities or services are provided are contained in the "Limited Service Offerings" paragraph of Section 6 of this tariff.

SECTION 2 - GENERAL RULES AND REGULATIONS

5. Flexible Pricing Plan

a. General

The Flexible Pricing Plan sets minimum and maximum rates that can be charged for certain types of services. The minimum and maximum rates are rates accepted by, and on file with, the Public Service Commission. This plan gives the company the option of changing a specific rate, within the established range, on fifteen days notice to the Commission and the customer

b. Regulations

1) The Company reserves the right to change prices at any time upon fifteen (15) days notice to the Commission by filing a revised tariff page.

2) Customer notification of price changes shall be made in the manner (e.g., newspaper publication, bill insert, individual letter) appropriate to the circumstances involved.

3) A price shall not be changed unless it has been in effect for at least fifteen (15) days.

c. Services Furnished Under Flexible Pricing Plan

ITEM	TARIFF REFERENCE
Custom Calling Service	Section 3, J. 1, 2, 3.

B. USE OF SERVICE AND FACILITIES

1. Use of Service

a. Business and Residence Service

The use of service and facilities is restricted to the subscriber, joint users, customers of resellers and shared users of service in accordance with paragraph b. following, except as otherwise provided by this Tariff.

No subscriber may use any service listed in any part of this Tariff, including but limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

Services and facilities to which mileage rates apply are furnished only for communications in which the subscriber and the aforementioned persons have a direct interest and shall not be used for the collection, transmission or delivery of communications for others.

b. Resale and Sharing of Service

(1) The Telephone Company will permit the resale of sharing of basic local exchange service and private line service, subject to the following terms and regulations

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

1. Use of Service (Cont'd.)

b. Resale and Sharing of Service (Cont'd.)

(1) (Cont'd.)

(a) "Resale" is the reselling by a subscriber of the sub- scriber's service to others for profit.

"Sharing is the shared use by a subscriber with others on a shared cost (non-profit) basis of the subscriber's service.

(b) Resellers and sharers are required to obtain a Certificate of Public Convenience and Necessity issued by the Public Service Commission, State of New York, except for coin access line service (see Section 4). Resellers and sharers are subject to all the rules and regulations applicable to resellers. The Telephone Company must be notified of all such applications and must be furnished a copy of the Certificate of Public Convenience and Necessity.

(c) The Telephone Company will not be responsible for the manner in which the use of service or charges are allocated to others by a subscriber who resells or shares service. All applicable rates and charges for such service will be billed to the subscriber.

(d) Orders for service will be accepted by the Telephone Company only from the subscriber.

(2) Service on which resale or sharing is permitted:

(a) Resale of exchange service will be permitted only on message rate or measured business rate (if available) individual and trunk lines. Flat rate exchange service, coin telephone service and any telephone service offered exclusively to residence subscribers cannot be resold, except for coin access line service (See Section 4).

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

1. Use of Service (Cont'd.)

b. Resale and Sharing of Service (Cont'd.)

(2) (Cont'd.)

(b) Sharing of exchange service will be permitted on message rate or measured business rate (if available) individual and trunk lines. Flat rate exchange service and any telephone service offered exclusively to residential subscribers cannot be shared.

(c) The Telephone Company retains the right to serve the ultimate user directly, if that user so chooses.

(d) When a reseller or sharer provides service to a number of customers through a common PBX, the responsibility of the Telephone Company ends at the trunk lines which terminate in the switchboard.

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

1. Use of Service (Cont'd.)

b. Resale and Sharing of Service and Equipment (Cont'd.)

(3) Directory listings for the customers of subscribers who resell or share service will be provided at the rates for business additional listings as set forth in Section 7 of this Tariff. The reseller accepts responsibility for the composition and accuracy of these listings, as well as the monthly charges.

(4) The Telephone Company shall not be required to permit resale or sharing of service and/or equipment provided by the Telephone Company where the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.

(5) In the event that provision of interoffice circuits become a problem because of demand from resellers that could not reasonably be anticipated and included in Telephone Company forecasts, the Telephone Company may require a minimum of six months notice of circuit requirements from resellers or sharers.

(6) Maintenance Service Charges included in Section 2 of this tariff apply as appropriate.

c. Protection of Telephone Company Plant, Property and Service

The Telephone shall not be required to furnish service to a reseller where the proposed use of the service would tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

1. Use of Service (Cont'd.)

The resale of any service, or the resale of the use of any facility, furnished by the Telephone Company, is not permitted and no service or facility furnished a subscriber may be used to furnish to others a telephone service or any other service furnished by the Telephone Company except as otherwise provided by this Tariff. The Telephone Company shall not be required to furnish service or facilities where the circumstances are such that the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.

2. Use and Ownership of Directories, and Unauthorized Attachments

Telephone directories distributed from time to time by the Telephone Company remain the property of the Telephone Company, shall not be mutilated, and shall be surrendered upon request of upon delivery of the subsequent issue. No binder, holder, insert, auxiliary cover or attachment of any kind shall be attached to or used with the directories owned by the Telephone Company, which mutilates the directory or is so attached as to impede reference to essential service information or otherwise interfere with service.

3. Use and Ownership of Equipment.

The Telephone Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Telephone Company shall remain its property and be returned to it whenever requested, within a reasonable period following the request, in as good condition as reasonable wear will permit.

4. Connection of Customer Provided Equipment

a. General

Customer provided equipment may be used with facilities furnished by the Telephone Company subject to the following regulations and any other pertinent regulations within this Tariff.

b. Regulations

(1) Responsibility of the Subscriber

(a) Where service is available under this Tariff for use in connection with subscriber-provided equipment, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer provided equipment does not: endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services. Upon notice from the Telephone Company that the customer provided equipment is causing or is likely to cause such hazard or interference the subscriber shall make such change as shall be necessary to remove or prevent such hazard or interference. The subscriber shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the subscriber's premises where a service difficulty or trouble report results from subscriber-provided equipment.

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

4. Connection of Customer Provided Equipment

b. Regulations (Cont'd.)

(1) Responsibility of the Subscriber (Cont'd.)

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(b) The subscriber indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities, against claims for infringement or patents arising from combining with, or using in connection with, facilities of the Telephone Company, equipment and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company.

(2) Direct Electrical Connection

Where the use of customer provided equipment involves direct electrical connection to the facilities furnished by the Telephone Company such connection shall be made through a connecting arrangement furnished, installed and maintained by the Telephone Company, except that direct electrical connection of terminal equipment meeting the specifications of the Conformance Program of American Telephone and Telegraph Company, or terminal equipment registered with the Federal Communications Commission in accordance with Part 68 of that agency's rules is permitted without the use of a connecting arrangement.

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

4. Connection of Customer Provided Equipment (Cont'd.)

b. Regulations (Cont'd.)

(3) Acoustic and Inductive Connections

Customer provided equipment for transmitting and/or receiving may be acoustically or inductively connected with Telephone Company facilities, provided the acoustic or inductive connection is made externally to Telephone Company voice transmitting and receiving equipment.

(4) Responsibility of Telephone Company

The Telephone Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment. Exchange and message toll telecommunications service of the Telephone Company is not represented as adapted to the use of customer provided equipment and the Telephone Company shall not be responsible for (i) the through transmission of signals generated by the customer provided equipment or for the quality of, or defects in, such transmission, or (ii) the reception of signals by customer provided equipment, or (iii) address signaling where such signaling is performed by the customer provided tone-type signaling equipment. The use of customer provided equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in Telephone Company facilities, except those caused by the Telephone Company's failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in other paragraphs of this Section.

(5) Violation of Regulations

Where any customer provided equipment is used with the facilities of the Telephone Company in violation of any of the provisions in this Paragraph and/or in violation of any State and/or Federal regulation the Telephone Company may take immediate action, including disconnection of the service, and will promptly notify the subscriber of the violation.

SECTION 2 - GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd.)

4. Connection of Customer Provided Equipment (Cont'd.)

b. Regulations (Cont'd.)

(5) Violation of Regulations

The subscriber shall discontinue use of the equipment or correct the violation and shall confirm in writing to the Company within 10 days that such use has ceased or that the violation has been corrected. Failure of the subscriber to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above may result in termination of the subscriber's service until such time as the subscriber complies with the provisions of this Tariff.

A maintenance service charge of $46.63 per premise visit shall apply for visits by the Telephone Company to the subscriber's premises where a service difficulty or trouble report results from customer provided facilities connected to the Telephone Company lines. A maintenance service charge of $15.85 per occurrence shall apply for tests of trouble, maintenance, or installation nature which subscribers may request for their customer provided facilities or where a service difficulty or trouble report results from customer provided facilities. If the premise visit charge is applied, that shall include the testing.

SECTION 2 - GENERAL RULES AND REGULATIONS

C. OBLIGATION OF TELEPHONE COMPANY

In furnishing facilities and service, the Telephone Company does not undertake to transmit messages.

1. The company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provisions of such service.

2. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs. Excessive costs are defined in Section 8.C.4, which also sets forth how charges will be determined.

D. LIABILITY

1. Liability of Subscriber for Loss of or Damage to Equipment

The subscriber is required to reimburse the Telephone Company for any loss of or damage to the telephone instrument, facilities or equipment on the subscriber's premises, through theft, willful injury or any other cause whatsoever, other than by fire or unavoidable accidents. (The Term "unavoidable accidents" does not include thefts.)

2. Liability of Telephone Company for Errors, etc.

No liability shall attach to the Telephone Company for damages arising from errors omissions or mistakes of the Telephone Company, its agents, servants or employees, in the furnishing of telephone service occurring unavoidably or in spite of the most stringent regulations or the most vigilant general oversight.

3. Liability of Telephone Company for Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated hereinafter in Sections (1), (2) and (3) of subpart (b), no liability for damages arising from errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the company.

SECTION 2 - GENERAL RULES AND REGULATIONS

D. LIABILITY (Cont'd.)

3. Liability of Telephone Company for Directory Errors (Cont'd.)

b. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

(1) For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each line affected for the life of the directory or the charge period during which the error, mistake or omission occurs.

(2) For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

(3) For listings obtainable from records used by the directory assistance operator, upon notification to the company of the error, mistake or omission in such records by the customer, the company shall be allowed a period of three business days for the correction to be effected. If the company has not corrected the error, mistake or omission within three business days after notification by the customer, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

(4) Credits for an error, mistake or omission in the free listing, the charge listing and listings obtainable from records used by the directory assistance operator shall be given as specified in Sections (1), (2), and (3) above; provided, however, that the total amount of the credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basic monthly rate for the line or lines in question.

(5) As used in Sections (1), (2), (3), and (4), the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the company has failed to correct and where the error affects the ability to locate a particular customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the customer on an incorrect street or in an incorrect community.

SECTION 2 - GENERAL RULES AND REGULATIONS

D. LIABILITY (Cont'd.)

3. Liability of Telephone Company for Directory Errors (Cont'd.)

b. (Cont'd.)

(6) Such allowances or credits as specified in Sections (1), (2), and (3) above, shall be given upon notice to the company by the customer that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the company to have knowledge of such error, mistake, or omission, the company shall give credit without the requirement of notification by the customers.

4. Liability of Telephone Company for Service Interruptions

a. Except as provided in Paragraph 2, when service is interrupted for a period of at least 24 hours after notice by the subscriber to the company, an allowance equal to 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered useless or substantially impaired shall apply for the first 24 hours during which the interruption continues after notice to the company. For each additional 24 hours or fraction thereof during which the interruption continues, an allowance of 2/30 of the tariff monthly rate for all services and facilities furnished by the company rendered useless or substantially impaired shall apply. For any subsequent interruption during the same billing period, an allowance of 2/30 of the tariff monthly rate for all services and facilities furnished by the company rendered useless or substantially impaired shall apply for each 24 hours of fraction thereof during which the interruption continues after notice to the company by the subscriber. Credit in any billing period shall not exceed the total charges for that period for the services and facilities furnished by the company rendered useless of substantially impaired.

b. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered useless or substantially impaired shall apply for each 24 hours or fraction thereof during which the interruption continues after notice by the subscriber to the company. In cases where groups of subscribers are affected by interruptions due to such factors as storms, fires, floods or other conditions beyond control of the company, credit shall be given for the period during which the interruption occurs providing such interruption is of at least 24 hours duration and that notice is given by the subscriber to the company.

SECTION 2 - GENERAL RULES AND REGULATIONS

D. LIABILITY (Cont'd.)

4. Liability of Telephone Company for Service Interruptions (Cont'd.)

c. For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunctions or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the company, pursuant to the terms of the tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the number of local messages or message units to which the subscriber is entitled during a given billing period.

5. Liability of Subscriber Utilizing Customer Provided Equipment

a. The subscriber is liable and is required to reimburse the Telephone Company for any loss of, harm to, or damage to the telephone network resulting from malfunction of customer provided equipment.

b. The subscriber is liable and is required to reimburse the Telephone Company for any loss of, harm to, or damage to telephone service of other subscribers resulting from malfunction of customer provided equipment.

c. The subscriber is liable and is responsible in holding the Telephone Company harmless for any harm to, or damage to, other subscribers resulting from malfunction of customer provided equipment.

SECTION 2 - GENERAL RULES AND REGULATIONS

D. LIABILITY (Cont'd.)

6. Liability of Telephone Company to Subscriber Utilizing Customer Provided Equipment

The Telephone Company is not liable and is not required to reimburse (including repair or replacement of equipment) the subscriber for any loss of, harm to, or damage to, customer provided equipment that has connection to the telephone network unless said loss, harm, or damage is caused by gross negligence of the Telephone Company.

7. Customer Provided Equipment Caused Service Interruptions

When telephone service is interrupted for any period of time due to factors and causes relating to any customer provided equipment that has connection to the telephone network, no credit shall be given for the period during which such interruption continues. Should this interruption of telephone service cause service interruptions to other subscribers, the subscriber causing such interruption is liable and responsible to reimburse the Telephone Company for the applicable credits due other subscribers provided such interruption is due to gross negligence of said subscriber.

E. TELEPHONE NUMBER CHANGES

The Telephone Company reserves the right to change the subscriber's telephone number or numbers or the central office designation associated with such telephone number or numbers, or both, as the conduct of the business may require. In any case where existing service is continued for a new subscriber, the telephone number may be retained by the new subscriber only if the former subscriber consents and if all charges against the account are paid, or assumed by the new subscriber.

F. ACCESS TO SUBSCRIBER PREMISES

The Telephone Company and its employees may have access to the subscriber's premises at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Telephone Company's facilities.

SECTION 2 - GENERAL RULES AND REGULATIONS

G. MINIMUM CHARGES

1. General

The minimum charge for exchange service and facilities is the applicable Tariff rate for one month except as otherwise provided in this Tariff.

2. Charges Based on Period of Actual Service

Charges are based on period of actual service when service for which the minimum charge is one month is terminated within the first month under the following conditions:

a. Condemnation of property, damage to property by fire or similar cause necessitating abandonment of the premises.

b. Death of the subscriber.

Charges are based on period of actual service when service for which the minimum charge is one month is assumed by a new subscriber during the first month except for facilities not taken over, to which minimum charges are applicable in accordance with the terms under which the original service was furnished.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE

1. Advanced Payments and Deposits

a. Any applicant for facilities or service, whose financial responsibility is not established to the satisfaction of the Telephone Company, may be required to pay in advance the service connection, installation and construction charges and at least one month's rental.

b. Applicants for facilities or service to which construction charges are applicable may be required to prepay the monthly payments for such construction charges, the amount of such prepayment to be computed as provided in Section 8. Residential customers will be offered an installment payment plan for such charges over a period of up to one year.

c. Any applicant or subscriber may be required to deposit a sum up to an amount equal to the total of the estimated charges for two months for the facilities and service, and, in addition, such applicant or subscriber requesting the installation of a switchboard system may also be required to deposit a sum equal to the total estimated installing and removal cost for the equipment installed less any installation charge paid by the subscriber. Such deposits shall be deemed as security for the payment of unpaid bills or other claims of the Company against the customer upon termination of service.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

1. Advanced Payments and Deposits (Cont'd.)

d. All applicants or subscribers who are 62 years of age or older shall be exempt from any cash deposit requirement unless such person's telephone service was suspended or terminated for non-payment during the preceding six months. Any such corporation shall permit an applicant or subscriber 62 years of age or older to pay the deposit in installments over a period not to exceed 12 months.

e. Deposits may be required from residential customers on the basis of credit risk standards. Except as provided in H.1.d., the company may require a deposit from a residential customer if the customer is delinquent in payment, or if the customer's service has been terminated for non-payment once within the preceding six-month period. "Delinquent in payment" means that a customer has received two consecutive telephone bills without making payment of one-half of the total of the two bills. (A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.)

An existing residential customer is any applicant for service who was a customer of the same telephone corporation within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 12 months. If payment of a bill is mailed, three (3) additional days are allowed before we consider a residential customer delinquent.

f. New customers are asked for information to establish credit. "Yes" answers to three of the following credit screen questions entitle a person to service without a deposit. (1) Are you or (your spouse with whom you're living) employed? If so, state your (or your spouse's) employer's name, address, telephone number and your (or your spouse’s) position. (2) Have you been employed for the past two years by ho more than two employers? If you have been employed for less than two years, is this because you have recently graduated from school, recently been discharged from military service or recently been widowed, separated or divorced?

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

1. Advance Payments and Deposits (Cont'd.)

f. (Cont'd.)

(3) Do you own your own home, or if you rent, have you occupied the premises and your preceding residence for a total of at least two years? (4) Have you maintained a bank account for more than one year? (5) Do you have credit cards, charge accounts, or have you been extended credit by a bank, commercial concern or individual? (A "Yes" response will be negated if subsequent investigation proves the applicant is not creditworthy.) (6) Do you have any sources of income other than employment; e.g., stocks, bonds, real estate, welfare, pension, alimony, etc.? Alternatively, we may consider a new residential customer under the credit risk standards for existing residential customers and require a deposit if sufficient information is available from another New York telephone utility to establish that such customer is a bad credit risk as outlined above. Customers are required to provide information which permits the Company to verify their responses. If the customer chooses not to provide credit information, or does not give three "Yes" answers to the questions, a deposit is required, except as provided in H.1.d.

g. The entire deposit is returned to residential customers after 1 year, unless the customer is delinquent in payment, in which case the Company continues to hold it.

h. For non-residential customers, a deposit of an amount equal to the charges for the estimated telephone usage for two calendar months will be required of any applicant, unless waived by the company upon a showing of satisfactory credit reference. If a non- residential customer is not delinquent as defined above, in payment of any bill for a period of three years, the deposit and interest shall be refunded promptly at the end thereof.

i. For all customers, a refund may be credited to the customer's account only to the extent of current charges and the charges of the next succeeding month and any balance (or, at the election of the depositor, the full refund) shall be made to the depositor. Deposits shall be credited with simple interest at the rate prescribed from time to time by the Public Service Commission.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

1. Advanced Payments and Deposits (Cont'd.)

j. Whenever the Company has not initially required a deposit, or whenever a deposit has been required but thereafter refunded, or whenever a deposit is held by the Company but is insufficient to cover the estimated telephone usage for two calendar months, and a non-residential customer is thereafter delinquent, or a residential customer becomes a bad credit risk, the Company may require such customer to pay a new or additional deposit, subject to refund thereafter as specified above.

k. The Company may withhold its service or discontinue its service should any applicant or customer refuse or fail to pay a required deposit.

l. A certificate of deposit and a circular containing the terms of deposit will be supplied to any applicant or subscriber who is required to pay a deposit, in accordance with Part 633 of the Rules and Regulations of the Public Service Commission pertaining to subscriber deposits.

2. Responsibility for Local and Toll Message Charges

The subscriber is responsible for all messages sent over the subscriber's line and for all messages charged to the subscriber's line where the subscriber, or any person answering the subscriber's line, agrees to accept such charge.

3. Payment of Charges

Local exchange customer bills for service and facilities will be rendered monthly and for one month in advance. Customer bills will include charges prorated to the date service was installed or changed. Final customer bills will be prorated to the day service was terminated. |

Monthly charges for facilities and service are payable monthly in advance, and, except where otherwise provided in this Tariff, all other charges are payable upon request of the Telephone Company.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

3. Payment of Charges (Cont'd.)

Bills are due when rendered and are payable at any business office of the Telephone Company, or at any other office designated by the Telephone Company. If objection in writing is not received by the Telephone Company within thirty days after the bill is rendered, such bill shall be deemed to be correct and binding upon the subscriber. Provided, however, a bill will not be deemed correct and binding upon the Subscriber by virtue of the preceding paragraph if the Company has records on the basis of which the objection may be considered, or if the customer has in his or her possession such company records.

Except as shown above, the Telephone Company reserves the right to refuse an application for service made by a present or former subscriber who is indebted to the Telephone Company for telephone service previously furnished, until the indebtedness is satisfied. In the event that service is connected for a subscriber who is indebted to the Telephone Company for telephone service previously furnished such subscriber, the service may be terminated by the Telephone Company unless the subscriber satisfies the indebtedness within 20 days after written notification.

The Company will provide interest on customer overpayments. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made and is caused by erroneous Company billing. The rate of interest shall be the greater of the Company's unadjusted customer deposit rate or the applicable late payment charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

Interest will only be applied to refunds made after August 24, 1992. Interest will only be paid on overpayments that are not refunded within 30 days of the date when the overpayment is received by the Company.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

3. Payment of Charges (Cont'd.)

Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means. A service charge of $20.00 shall apply to each check received in payment which is subsequently dishonored.

4. Suspension and Termination for Non-Payment

In the event of nonpayment of any bill rendered or any required deposit, the Telephone Company may suspend or terminate service until the bill rendered or the required deposit has been paid.

Such suspension shall not be made until:

At least five days after written notification has been served personally on the subscriber or

At least eight days after written notification in a postpaid wrapper has been mailed to the billing address of the subscriber or

At least five days after the subscriber has either signed for or refused a registered letter containing written notification mailed to the billing address of the subscriber.

Such termination shall not be made until:

At least ten days after written notification has been service personally on the subscriber or

At least thirteen days after written notification in a postpaid wrapper has been mailed to the billing address of the subscriber or

At least ten days after the subscriber has either signed for or refused a registered letter containing written notification mailed to the billing address of the subscriber or

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

4. Suspension and Termination for Non-Payment (Cont'd.)

Where termination follows suspension, at least five days has elapsed following the date of suspension unless the subscriber consents to earlier termination.

Provided, however, that message toll service may be refused if upon request of the Telephone Company, the subscriber fails to make a reasonable deposit to guarantee payment for said service or pay the toll charge in advance.

The monthly rental charge does not apply during the period of suspension or termination for nonpayment.

Telephone service shall not be suspended or terminated for non-payment of bills not actually rendered except with the consent of the subscriber, nor for non-payment of bills rendered other than for telephone services or deposits requested in connection with telephone service, nor for nonpayment for services which have not been rendered, except for the initial advance payment of new subscribers and the minimum charge for seasonal service.

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

a. The Company shall have verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice and

b. The Company shall have checked the subscriber's payment record on the day suspension or termination occurs to determine whether payments have been posted to the subscriber's account as of the opening of business on that day.

Payments made in response to notice of suspension or termination when the subscriber brings such fact to the attention of the Company or its collection agents shall be processed in such a manner that suspension or termination of the service will not occur.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

4. Suspension and Termination for Non-Payment (Cont'd.)

Telephone service shall not be suspended or terminated for non-payment of a bill rendered or a required deposit on Saturday, Sunday, or the following public holidays: New Year's Day, Lincoln's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving, Christmas, Election Day, and special days proclaimed by the President or the Governor, or day on which the main business office of the Company is not open for business.

Suspension/termination notices may not be issued until at least 25 days after the date of the bill unless exceptional circumstances exist and then only in accordance with Commission approved procedures. Bills must be mailed to customers no later than six business days after the date of the bill. The 25 day period shall be extended one day for each day beyond the sixth business day when bills are mailed late.

Suspension shall not be made until at least 8 days (20 days for termination) after written notification has been issued.

Suspension/termination may occur only between the hours of 8AM and 4 PM Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected on December 23, 26, 30 and January 2. At least one attempt shall be made during nonworking hours to contact the residential customer by telephone before the date of Suspension/termination.

If a subscriber who has received a notice of discontinuance pays his bill with a check that is subsequently dishonored, his account remains unpaid and the Company is not required to issue any additional notice before discontinuing service. However, when a check received from a residence customer is dishonored, the Company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer previously has not submitted a dishonored check within the past 12 months (see Section 2, H.3. for service charge due on dishonored checks).

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

4. Suspension and Termination for Non-Payment (Cont'd.)

Any complaint or inquiry filed with the Company regarding disputed bills, charges, deposits or service problems will be promptly investigated in accordance with the procedures required by Public Service Commission rules contained in Subchapter C, Chapter VI, Title 16 of the New York Code of Rules and Regulations, Part 631 - Notices of Discontinuance and Complaint Procedures, Sections 631.9 and 631.10.

The Company may not discontinue service regarding a disputed bill or deposit until it has complied with said Commission rules. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the subscriber, having been asked to pay such undisputed portion, does not do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment absent circumstances beyond the company's control. When circumstances beyond the company's control exist, the service will be connected within 24 hours after the cessation of such circumstances.

Copies of Company complaint handling procedures are on file with the Commission and are available to the public upon request at each Company office where application or payments for service may be made in person.

For medical emergencies an additional 30 days will be allowed for residential customers before suspension or termination, provided a medical certificate is supplied. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the pendency of the emergency, customers will be able to defer payment of monthly charges in an amount set by the Commission until the emergency ceases or it is determined that customers have the ability to pay the charges.

Where a residential customer is known to or identified to the telephone corporation as being blind, disabled or 62 years of age or older and all other occupants are under 18 years of age, 62 years of age or older, blind or disabled, an additional 20 days will be allowed before suspension or termination may occur. The company shall make a diligent effort to contact by phone or in person an adult resident at the location for purposes of devising a payment plan eight days before the date of suspension or termination.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

4. Suspension and Termination for Non-Payment (Cont'd.)

Existing residential customers with three or more months service and for whom service has not been terminated in the initial three months shall be offered a deferred payment agreement prior to suspension/termination. Customers with medical emergencies and customers who are elderly, blind or disabled shall be exempt from such eligibility criteria.

Service will not be suspended or terminated unless a deferred payment plan is offered.

Final notices of suspension/termination will advise customers of deferred payment arrangements and no less than six days before termination of total service, a deferred payment plan will be offered which will include in bold print a notice that assistance may be obtained from the Commission.

Deferred payment agreements will be for a period of no less than 10 months unless otherwise agreed to by customers and for amounts of up to $450 unless greater amounts are agreed to by the telephone corporation.

Downpayments shall not exceed the lesser of one-fifth of the amount deferred or three months of a customer's average billing.

Customers on fixed incomes (e.g., pensions and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

5. Termination for Cause Other than Non-Payment

In the event of prohibited or improper use of the facilities or service, abuse of the station, or any other violation by the subscriber of the rules and regulations governing the facilities and service furnished or, if any use of the facilities or service by the subscriber tends to injuriously affect the efficiency of the Telephone Company's plant, property or service, the Telephone Company may, without notice, terminate the service, and sever the connection and remove its equipment from the subscriber's premises. Improper use of the facilities or service includes the use of facilities or service of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of Tariff charges.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

5. Termination for Cause Other Than Non-Payment (Cont'd.)

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

c. In the event of abandonment of facilities or use by unauthorized persons, the Telephone Company may forthwith terminate the service and remove its equipment from the subscriber's premises if it is determined by an inspection of the premises, or such other means as are necessary that such facilities have in fact been abandoned or are being used by unauthorized persons.

Suspension/termination of residential service for abandonment or unauthorized use may occur only after such means are used which are reasonably calculated to determine occupancy or authorized use and a notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or a new customer advises that he or she moved into the location.

In the event that telephone service is terminated for abandonment or unauthorized use and that service is subsequently restored to the same subscriber at the same location, (1) No charge shall be made for the period during which service had been terminated and (2) No charge shall be made for the restoration of that service if the termination was in error.

6. Termination by Notice

Subject to the rules and regulations from time to time in force and effect, facilities and service may be terminated by the subscriber or the Telephone Company by giving ten days notice in writing.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

7. Late Payment Charge

Customers bills for telephone service are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill.

If payment is not made by the due date of the bill, a late payment charge of one and one- half percent (1 1/2%) per monthly billing period will be applied to all amounts previously billed under this tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.

Under Article XI-A of the State Finance Law, State agencies will not be charged a late payment charge. The law requires state agencies to pay bills within 45 days and interest charges, at the corporate rate, thereafter and changes the time period to 30 days, effective July 1, 1988.

8. Backbilling

Charges for previously unbilled service or upward adjustments of bills previously rendered may not be billed beyond 24 months after the error occurred unless the culpable conduct of the customer caused or contributed to the untimely billing. When such charges are billed, the company must provide an explanation and advise customers that payment may be made under an installment plan which shall not be less than one month for each month represented by the late billed charges. In addition, the company may not terminate service for charges rendered during the period in excess of six months unless due to the customer's culpable conduct.

Payment Convenience Fee for Payment Made Via Telephone Call

A fee will apply for each instance of payment of outstanding charges when authorized by the residence subscriber by telephone (whether such telephone call was initiated by the subscriber or by the company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfer, and other conventional methods of payments. The subscriber will be informed of any applicable charges prior to processing the subscriber's request and given the opportunity to be transferred to the automated payment system to avoid the payment convenience fee charge. The rate for telephone request is listed in the Pricing Addendum located at the end of this tariff.

9. Miscellaneous Fees Associated with Payments (Cont'd.)

In the event a business Customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential Customers or to business Customers that make payment using their financial institution's bill payment service, Customers with negotiated contracts that do not allow the assessment of this fee, or Customers without a computer. This fee will be assessed at the point of payment and will not appear on the Customer's invoice.

SECTION 2 - GENERAL RULES AND REGULATIONS

H. SPECIAL ARRANGEMENTS

Arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by- case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering or for a service not generally offered under this tariff. ICB rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer.

SECTION 2 - GENERAL RULES AND REGULATIONS

I. INTERCONNECTION OF SUBSCRIBER PROVIDED INSTRUMENTS

1. General

Subscriber Provided Non-Key Telephone Instruments may be connected at the subscriber's premise to facilities furnished by the Telephone Company for exchange and message toll service subject to Part 68 of the Federal Communications Commission's Rules and Regulations and subject to the rules and regulations of the New York State Public Service Commission.

2. Regulations

a. Subscriber Provided Non-Key Telephone Instruments must satisfy, on a continuous basis, all rules and regulations of Part 68 of the Federal Communications Commission in order to be connected and remain connected.

b. All connections of subscriber provided non-key telephone instruments must be made through a standard interface jack.

c. All connections of subscriber provided non-key telephone instruments shall be on individual or party lines.

d. Non-Key telephone instruments as part of key, PBX, or other communication systems do not fall under the provision of Section 2, paragraph J.

e. The subscriber wishing to interconnect non-key telephone instruments shall notify the Telephone Company of each line to which connection is proposed, and shall provide the FCC Registration Number and other related equipment and protective circuitry information, including the ringer equivalency number. The subscriber shall also notify the Telephone Company when such equipment is permanently disconnected.

f. All the provisions, rules and regulations contained in other parts of this tariff, as they apply to customer provided equipment, shall apply to any and all subscriber provided non-key telephone instruments. Such specific regulations as contained in Section 2, paragraphs B and D relating to responsibility and liability of both customer and telephone company shall apply.

g. The subscriber shall not modify or alter or change telephone instrument circuitry interconnected under these provisions in any way, which would render such instrument circuitry to be in noncompliance with Part 68 of the FCC Rules and Regulations.

SECTION 2 - GENERAL RULES AND REGULATIONS

J. INTERCONNECTION OF SUBSCRIBER PROVIDED INSTRUMENTS (Cont'd.)

2. Regulations (Cont'd.)

h. Maintenance charges as set forth in this tariff, apply to all equipment interconnected under provisions of Section 2, Paragraph L.

K. INTERCONNECTION OF CUSTOMER PROVIDED INSIDE WIRE

1. General

Premises Wiring provided by the Customer to connect non-coin business and residence dial access line service may be connected at the Customer's premises to telecommunications services furnished by the Telephone Company where such connections are made in accordance with the regulations of the Federal Communications Commission and the New York State Public Service Commission and the provisions of this Section.

2. Regulations and Rates

a. Standard Network Interface

1. Customer wishing to provide all of their inside wiring may connect to Telephone Company facilities only at a Standard Network Interface (SNI) provided by the Telephone Company. The SNI consists of a standard registered jack. The SNI shall be furnished at a location within the customer's premises, accessible to the customer and as close to the protector or equivalent point, where the Telephone Company facilities enter the customer's premises, as practicable.

2. When the establishment of the SNI requires a premises visit, a Service Charge, Premise Visit Charge and Jack Installation Charge apply. No monthly charge applies to the jack.

SECTION 2 - GENERAL RULES AND REGULATIONS

K. INTERCONNECTION OF CUSTOMER PROVIDED INSIDE WIRE (Cont'd.)

2. Regulations and Rates (Cont'd.)

b. Customer provided inside wire must satisfy on a continuous basis, all applicable rules and regulations of the New York State Public Service Commission on Windstream New York, LLC The customer is responsible for all on-going full compliance including any changes and cost associated with such compliance.

c. All the provisions, rules, and regulations contained in other parts of this tariff, as they apply to customer provided equipment, shall apply to any and all customer provided inside wire. Such specific regulations as contained in Section 2, Paragraphs B and D relating to responsibility and liability of both customer and telephone company shall apply.

d. New York State Public Service Commission standards for customer provided inside wire are on file with the Public Service Commission and in the business office of the telephone company and are available on customer request.

e. Maintenance service charges shown in Section 2, Paragraph B.4, shall apply for trouble reports due to customer provided wire.

3. Connection

Connection of customer provided telephone inside wiring to telephone company exchange access facilities must be through a telephone company provided standard network interface. A standard network interface is that portion of the inside station wiring which directly connects to the exchange access facilities and which terminates in an outlet for the connection of terminal equipment or subsequent inside wire runs.

L. AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009 ("ARRA")

Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 ("ARRA") may be subject to certain restrictions, requirements and reporting obligations. The Company may be subject to some of these restrictions, requirements and reporting obligations when services and service components are purchased with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), the Company must be apprised of them before provisioning the services or service components. Accordingly, the services and service components provided under this tariff shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of the Company and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide the Company with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which the Company specifically agrees in such separate writing) are found to be applicable, then the Company may, in its sole discretion, reject such order or immediately terminate the provision of
any affected service or service component without further liability or obligation.

SECTION 2 - GENERAL RULES AND REGULATIONS

M. TELECOMMUNICATIONS SERVICE PRIORITY

1. General

a. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" an the "Service User Manual of the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

b. The TSP Program has two components, restoration and provisioning.

(1) A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.

(2) A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

2a. TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

a. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

(1) National Security Leadership
(2) National Security Posture and U.S. Population Attack Warning
(3) Public Health, Safety, and Maintenance of Law and Order
(4) Public Welfare and Maintenance of National Economic Posture

SECTION 2 - GENERAL RULES AND REGULATIONS

M. TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

2a. TSP Request Process - Restoration (Cont'd)

b. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

c. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (http://tsp.ncs.gov/)

d. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (http://tsp.ncs.gov/), for information on identifying a sponsor for TSP requests.

e. Submit the SF 315 to the OPT.

f. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

2b. TSP Request Process - Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user should:

a. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a.a above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

b. Verify that the Company cannot meet the service due date without a TSP assignment.

c. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for telecommunications service, and include the head of director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

3. Responsibilities of the End-User

End-Users or entities acting on behalf must perform the following:

a. Identify telecommunications services requiring priority.

b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years, and must be done before expiration of the end-user's TSP Authorization Code(s).

SECTION 2 - GENERAL RULES AND REGULATIONS

M. TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

3. Responsibilities of the End-User (Cont'd)

c. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.

d. Accept TSP services by the service due dates.

e. For services assigned priority levels, ensure (through contractual means or otherwise) availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to end service operation by the service due date, and continued operation; and for such services in the Emergency NS/EP category, by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.

f. Pay the Company any authorized costs associated with priority services.

g. Report to the Company any failed or unusable services with priority levels.

h. Designate a 24-hour point of contact for each TSP request and appraise the OPT.

i. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

j. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within tow working days.

4. Responsibilities of the Company

The Company will perform the following:

a. Provide TSP service only after the receipt of a TSP authorization code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).

b. Revoke TSP services at the direction of the end-user or OPT.

c. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).

d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.

e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.

f. Confirm completion of TSP service order activity to the OPT.

SECTION 2 - GENERAL RULES AND REGULATIONS

M. TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

4. Responsibilities of the Company (Cont'd)

g. Participate in reconciliation of TSP information at the request of the OPT.

h. When acting as the prime contractor, ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

i. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.

k. Disclose content of the NS/EP TSP database only as may be required by law.

l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

m. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

5. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP Services

TSP services, selected in the inverse order of their TSP priority level assignment. When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

SECTION 2 - GENERAL RULES AND REGULATIONS

M. TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

6. Rates and Charges

a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.

b. A Service Order Charge applies when TSP requests/changes are made to a customer's record after a service has been connected. A TSP administrative charge applies when a request to provide, change, or update the status of a TSP is received from the customer at the rate found in Section 17.4.4 (B) of the Windstream Telephone System Tariff F.C.C. No. 1.

c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.

d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.

SECTION 2 - GENERAL RULES AND REGULATIONS

N. CRITICAL FACILITIES ADMINISTRATION SERVICE

1. General

a. Critical Facilities Administration Service (CFAS) provides physical route information to customers with Telecommunications Service Priority (TSP) qualified circuits. If the Company is acting as the Prime Contractor, the Company will obtain from its subcontractors the physical routing information for their portion of the qualified circuit.

2. Obligations of the Customer

a. Customers' circuits must be federally registered as TSP circuits.

b. Customers must subscribe to the Critical Facilities Administration Service (CFAS) offered by the Company and identify which qualifying circuits it wishes to enroll in the service. Such circuits will be referred to as "subscribed circuits."

c. Customers must pay the appropriate tariff charges for CFAS, and any connecting carrier CFAS charges billed to the Company or directly to the customer.

d. Customers must agree to treat all network information provided to them regarding their subscribed circuits as confidential and comply with any security procedures established in support of CFAS. This may include, but will not be limited to, provision of appropriate passwords prior to forwarding of CFAS information.

3. Obligations of the Company

a. The Company will maintain data and restrict access by each customer to information relative to that customer's subscribed circuits.

b. The Company will identify the physical path of each subscribed circuit whenever requested by the customer so as to allow the customer to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit. Where Company systems permit, information will be transmitted to the Customer in the form of an AutoCAD file with the coordinates included. The Customer must provide its own software capable of reading an AutoCAD file.

c. The Company will make available physical path information for newly provisioned subscribed circuits to the customer within 5 business days after the circuit has been installed, and within 15 business days for existing TSP circuits.

SECTION 2 - GENERAL RULES AND REGULATIONS

N. CRITICAL FACILITIES ADMINISTRATION SERVICE (Cont'd)

3. Obligations of the Company (Cont'd)

d. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the customer as expeditiously as possible.

e. Provision of CFAS will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the customer within ninety days of the restoration of service upon request.

4. Rates

a. The rates contained in the Company's tariff reflect the hourly rate that will be charged to the CFAS customer per circuit subscribed. If the Company is acting as the Prime Contractor, the customer will be billed the Company's tariff charges, in addition to those tariffed charges established by any connecting carrier for the service. The Company will give the customer a good faith estimate of the time needed to perform the requested service, including the time that may be needed to obtain information from connecting carriers, if applicable. A record order charge will also apply if the customer orders CFAS after the establishment of its TSP Service. The rate is located in the Pricing Addendum at the end of this tariff.

SECTION 2 - GENERAL RULES AND REGULATIONS

0. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH

1. Discount in Terminal Equipment Charges

Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine or other non-voice equipment for telephone communications, upon application to the Telephone Company will be provided such equipment, subject to availability, at rates based upon the expenses incurred to provide the equipment without any return to the Telephone Company.

2. Discount in Toll and Leased Circuit Charges

Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine or other non-voice equipment for telephone communications will receive, upon application to the Telephone Company, a 50 percent reduction on the following charges:

a. Intrastate toll message charges billed to the handicapped person's telephone service.

b. Monthly mileage charges for leased line circuits furnished to the handicapped person for use in non-voice communication.

The reduction in charges is applied at only one location designated by the handicapped person.

3. Discount in Hard-of-Hearing Handset Charges

Those persons who have a hearing problem, but are not handicapped as defined below, and who have been certified to the Telephone Company as having a hearing problem, shall receive, upon application to the Telephone Company, the special rates listed in the Pricing Addendum located at the end of this tariff.

SECTION 2 - GENERAL RULES AND REGULATIONS

0. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (Cont'd.)

4. The Term "Handicapped Person" when used in Connection with Persons having a Speech or Hearing Impairment which Requires that they Communicate over Telephone Facilities by Means other than Voice is Defined Below:

Hearing-persons with binaural hearing impairment of 60 percent or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.0.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.0., 1973; "Guide to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech-persons with 65 percent or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guide to the Evaluation of Permanent Impairment" 109-111, American Medical Association, 1971.

5. Certification for Discount

Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York or (2) pre-existing certifications establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for use of facilities of an agency for persons with hearing or speech impairment or for use of facilities of an agency for persons with hearing or speech impairment.

SECTION 2 - GENERAL RULES AND REGULATIONS

P. INSTALLMENT PAYMENT PLAN FOR NON-RECURRING CHARGES

1. Installment Billing

Residence customers may elect to pay their service connection, initial, installation, move, substitution and other non-recurring charges associated with service orders including restoral charges and maintenance service charges in monthly installments for up to a 12 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:

a. Installment billing may be used only by residence customers.

b. Charges will be billed in 12 monthly installments unless the customer chooses a shorter payment period.

c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.

d. More than one installment plan may be in effect for the same customer at the same time.

e. If a customer disconnects service during the twelve month period, all unbilled charges will be included in a final bill rendered.

f. Installment billing payments will continue even though an account is temporarily suspended.

g. No interest or carrying charges will be applied.

h. A customer may elect to pay the unbilled charges before the expiration of the installment plan.

Q. QUARTERLY PAYMENT PLAN

1. Effective November 29, 1985, as required by Public Service Law Section 38 [or 92-b], the Company shall offer any residential customer, 62 years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such customer's average annual billing is not more than $150.

R. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

1. GENERAL

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

SECTION 2 - GENERAL RULES AND REGULATIONS

R. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Continued)

1. GENERAL (Continued)

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre- discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

2. REGULATIONS

A. Obligation of eligible schools and libraries

1. Requests for service

a. Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

b. Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.

c. Services requested will be used for educational purposes.

d. Services will not be sold, resold, or transferred in consideration for money or any other thing of value.

SECTION 2 - GENERAL RULES AND REGULATIONS

R. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Continued)

2. REGULATIONS (Continued)

b. Obligations to the Company

1. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules, are included as an attachment to this tariff.

2. The Company will offer services to eligible schools, libraries, and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).

3. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

3. DISCOUNTED RATES FOR SCHOOLS AND LIBRARIES

a. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.

b. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries, and consortia.

c. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

d. The discount matrix for eligible schools, libraries, and consortia is included as an attachment to this tariff.

SECTION 2 - GENERAL RULES AND REGULATIONS

S. HEALTH CARE PROVIDERS SUPPORT PROGRAM

1. General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.601 et. seq., and any amendments made thereto.

2. Regulations

a. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.

b. Reduced rates are available only to the extent that they are funded by the federal universal service fund.

c. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

d. Responsibility of eligible health care providers

1. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.
2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
5. Services cannot be sold, resold or transferred in consideration for money or any other think of value.

SECTION 2 - GENERAL RULES AND REGULATIONS

S. HEALTH CARE PROVIDERS SUPPORT PROGRAM

e. Responsibility of the Company

1. The Company shall offer the rates and charges as specified in Section 3 and the Pricing Addendum to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in 1. preceding.

2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.

3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

3. Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph c., which shall be available to all eligible health care providers, regardless of location:

a. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.

b. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.

c. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll tariffs.

SECTION 2 - GENERAL RULES AND REGULATIONS

T. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT

1. VOICE MAIL SERVICES

U. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

HOW DISADVANTAGED	% DISCOUNT LEVEL Urban discount	Rural discount
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

A. INDIVIDUAL AND PARTY LINE SERVICE

1. Individual line service is the grade of exchange service providing a central office line and station for one subscriber only. Two or more individual lines of the same subscriber may be grouped for trunk hunting service, if the lines are served from the same central office and terminate in stations on the same premises. Individual line service is furnished as specified in Section 10.

2. Party line service is the grade of exchange service providing a central office line and stations for two or more subscribers. Party line service is furnished as specified in Section 10.

3. PBX trunk service, at tariffed rates may be substituted for business line service. If the station equipment where such a substitution is contemplated is owned by the subscriber, it is the subscriber's responsibility to determine the compatibility of the station equipment with the type of supervisory signaling normally used on PBX trunks. If the station equipment is owned by the telephone company, the telephone company shall advise the subscriber whether the equipment is compatible with the type of supervisory signaling normally used on PBX trunks.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

B. PRIVATE BRANCH EXCHANGE (PBX) SERVICE

PBX Service is furnished in exchanges where individual line service is furnished. PBX Trunk Service is comprised of two elements: the link element which includes the facilities from the demarcation point at the customer's premises to the Company's Central Office main distribution frame; and the port element which includes dial tone, switching and a network address (telephone number.) Links are provided only with a corresponding port. Ports are provided only with a corresponding link.

1. Rates and Charges

a. Trunk Lines

(1) PBX Trunks, Flat Rate

Links

PBX links are provided in all exchanges at the rate listed in the Pricing Addendum per month per trunk.

Ports

PBX ports are provided by Rate Group at a per month, per port rate listed in the Pricing Addendum located at the end of this tariff.

See Section 10 for exchanges within above listed groups.

(2) PBX Trunk will be billed at a monthly measured rate, per port and per link as listed in the Pricing Addendum. With no allowance of messages per month. Messages per month on 1st trunk and all messages on additional trunks are charged at the rate listed in the Pricing Addendum, Measured rate service is not available with flat rate service for any subscriber. The subscriber will have either all flat rate service or all measured rate service. This service is offered only in Exchange Rate Group 1, 5, and 7 exchanges. (See Section 10.C.4.) (Note 1)

Note 1) PBX Measured Rate service is restricted to existing customers at their existing locations as of September 11, 2002.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

C. PRIVATE BRANCH EXCHANGE (PBX) SERVICE (Cont'd.)

2. Charges to be Collected by the Hospital

- Charges to be Collected by Hospitals

The hospital or authorized representative may charge each patient for bedside local telephone service either a per diem rate or the tariff rate plus a surcharge per local call sent paid. The per diem rate or the per call surcharge will be determined by the hospital or authorized representative. For intrastate toll calls sent paid or incoming collect calls, the charges will be the tariff rate (including taxes) plus a surcharge determined by the hospital or authorized representative. The hospital or authorized representative must provide advance notification to patients of the rates and charges for bedside telephone service.

D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE

Semi-public branch exchange service is furnished in exchanges where individual line service is furnished in hotels, motels, apartment houses and clubs.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE (Cont'd.)

1 Rates and Charges

Trunk Lines

(1) Flat rate - See "C, 1.a (1)" above.
(2) Measured rate – See “C, 1.a(2)” above.*

* This service is offered only in Exchange Access Rate Group 1, 5, and 7 exchanges and is restricted to existing customers at existing locations as of September 18, 2002.

2. Rates and Surcharges Which Shall be Charged Guests, Patrons and Tenants of Hotels, Motels, Apartment Houses and Clubs.

a. On calls sent paid from other stations on the switchboard and on incoming collect calls to such stations, the hotel, motel, apartment house or club may charge collect from guest, tenants and patrons charges which shall not exceed the following:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE (Cont'd.)

2. Rates and Surcharges Which Shall be Charged Guests, Patrons and Tenants of Hotels, Motels, Apartment Houses and Clubs.

Local Calls	The rate for each local message unit charge and the added surcharge for each call (including taxes) are located in the Pricing Addendum.*
Intrastate Toll Calls	Tariff charge, applicable taxes plus a surcharge as listed in the Pricing Addendum will apply on each call (including taxes).

*Surcharge only applies to Clymer exchange.

b. The rates for each completed outgoing collect call (local or intrastate toll), the apartment house or club to be charged and collected from the guest, tenant and patron are listed in the Pricing Addendum.

c. The apartment houses and clubs shall not be required to pay to the Telephone Company the amounts collected by them from their guests, tenants and patrons as provided in (a), (b), and (c) above, but shall pay the Tariff rates for local and toll messages and other services. The differences between the amounts collected by the apartment houses and clubs on all local and toll messages and the amounts payable to the Telephone Company shall be retained by the apartment houses and clubs as compensation for their services in handling both outgoing and incoming telephone messages for their guests, tenants and patrons.

d. The apartment houses and clubs shall maintain adequate records of billings of guest telephones and shall retain said records for a period of at least one (1) year.

e. The apartment houses and clubs shall display detailed surcharge information as well as telephone numbers of the telephone company office where information relative to and/or complaints about the surcharge can be obtained and/or registered. This information is to be displayed at all guest extensions and at check-in and check-out desks.

f. The apartment houses and clubs shall permit periodic, unscheduled inspections by authorized telephone company personnel to assure compliance of (a), (b) and above. Should errors and/or violations be found during said inspections, the apartment house or club shall make restitution of wrongfully collected surcharges. Subject to an apartment house's or club's right to file a complaint with the Public Service Commission, and upon reasonable notice, in the event the subscriber refuses to make restitution for surcharge imposed in violation of this Tariff, the apartment house or club shall have its telephone service discontinued.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE (Cont'd.)

3. Regulations

The apartment houses and clubs in rendering telephone service to their guests, patrons and tenants shall act as agents of the Company but the responsibility of the Company is specifically restricted as follows:

a. It does not offer to supply service to apartment houses and clubs except as such service may be subscribed for by such apartment houses and clubs.

b. It does not offer to supply service to guests, patrons and tenants of clubs and apartment houses except at the regular rates for resident or business service applicable to subscribers generally.

c. The responsibility for the operation of the branch switchboard shall rest with the subscriber.

d. It does not extend or enlarge the privilege of directory listings given to subscribers generally.

4. Charges to be Collected by Hotels

- Charges to be Collected by Hotels

On local and intrastate sent paid telephone calls and on incoming collect calls the hotel may charge and collect from guests, tenants and patrons the Tariff charge (including taxes) plus a surcharge to be determined by each hotel, provided that the hotel has affixed to each guest extension information pertaining to the surcharges that will apply for use of the communication service offered by the hotel.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

E. DATAPATH SERVICE

1. General

Datapath Service is discontinued as a new service offering effective February 6, 2006 and will no longer be provided for new installations, moves and changes. However, these Regulations, Rates and Charges are applicable to customers on record prior to February 6, 2006 until such time they remove the service. Changes and/or additions, requested by existing customers to their Datapath Service will not be allowed under this obsolete service offering.

a. Datapath Service is a Central Office (DMS-100) based communications service for the transmission of digital signals, using only digital transmission facilities. Datapath Service provides asynchronous-data access at speeds from 300 bps through 19.2 kbps and synchronous-data access at speeds from 1200 bps through 64 kbps.

b. Datapath Service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct inward dialing to the Datapath Service access line.

c. Datapath Service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.

2. Regulations

a. Datapath Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide Datapath Service at a distance from the central office that exceeds the technical limitations of the service.

b. The minimum service term for Datapath Service is one month. Datapath Service is subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this tariff.

c. Charges for Datapath Service do not include terminal equipment or other facilities as may be required at the customer's premises.

d. Datapath Service is offered on a tel-touch dialing basis only.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

E. DATAPATH SERVICE (Continued)

3. Rates

a. Monthly rates per Datapath Service Access Line are listed in the Pricing Addendum located at the end of this tariff.

b. Feature Package for Datapath Service

An optional feature package is available with Datapath Service which includes the following features:

1. Automatic Line - automatically dials a customer's programmed telephone number.

2. Last Number Redial - allows a user to redial the last number called by use of an access code rather than dialing the entire number.

3. Memory Dialing - allows a user to dial up to 10 frequently dialed numbers through the use of an abbreviated access code.

4. Ring Again - automatically redials a busy telephone number.

5. Hunting - directs incoming calls to an available hunt group number.

The Automatic Line feature is not compatible with Last Number Redial or Memory Dialing.

The monthly rate per customer group for the Datapath Service feature package is listed in the

Pricing Addendum located at the end of this tariff.

c. Installation Charges

1. Service Connection charges apply as per Section 8 of this tariff.

2. A data termination per line charge listed in the Pricing Addendum applies in addition to the service connection charges.

3. If special or unusual line conditioning is required, additional time and material charges may apply.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

F. DIALAN SERVICE

1. General

a. DMS Integrated Access Local Area Network (DIALAN) Service provides simultaneous voice and data access to the switched telephone network over a single exchange access line.

b. In addition to voice access to the public switched telephone network, DIALAN Service provides data access at speeds from 300 bps through 19.2 kbps for asynchronous communication and at speeds from 1200 bps to 64 kps for synchronous communication.

2. Regulations

a. DIALAN Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide DIALAN Service at a distance from the central office that exceeds the technical limitations of the service.

b. The minimum service term for DIALAN Service is one month. DIALAN Service is subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this tariff.

c. Charges for DIALAN Service do not include terminal equipment or other facilities as may be required at the customer's premises.

d. DIALAN Service is offered on a tel-touch dialing basis only.

3. Rates

a. Monthly rates per DIALAN Service access line are listed in the Pricing Addendum located at the end of this tariff.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

F. DIALAN SERVICE (Cont'd.)

3. Rates (Continued)

When a customer subscribing to DIALAN Service also subscribes to Enhanced Centrex Service as per Section 3 of this tariff, the Enhanced Centrex line total will be included with the customer's DIALAN Service lines in determining the applicable rate steps as listed in the Pricing Addendum.

b. Feature Package for DIALAN Service

An optional feature package is available with DIALAN Service which includes the following features:

1. Automatic Line - automatically dials a customer's programmed telephone number.

2. Last Number Redial - allows a user to redial the last number called by use of an access code rather than dialing the entire number.

3. Memory Dialing - allows a user to dial up to 10 frequently dialed numbers through the use of an abbreviated access code.

4. Ring Again - automatically redials a busy telephone number.

5. Hunting - directs incoming calls to an available hunt group number.

The monthly per customer group rate for the DIALAN Service feature package is located in the Pricing Addendum at the end of this tariff.

When a DIALAN Service customer also subscribes to Enhanced Centrex Service as per Section 3 of this tariff, the features available to the Enhanced Centrex lines will also be available to the DIALAN Service lines.

c. Installation Charges

1. Service Connection charges apply as per Section 8 and the Pricing Addendum of this tariff.

2. A per line data termination charge as listed in the Pricing Addendum located at the end of this tariff applies in addition to the service connection charges.

3. If special or unusual line conditioning is required, additional time and material charges may apply.

SECTION 3 – INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

G. MEASURED BUSINESS SERVICE*

1. See Pricing Addendum located at the end of this tariff for the monthly rate.

The rate for messages per month on 1st line and all messages on additional lines is listed in the Pricing Addendum.

Measured rate service is not available with flat rate service for any subscriber. The subscriber will have either all flat rate service or all measured rate service.

This service is offered only in Exchange Access Rate Group 7.

*This service is restricted to existing customers at existing locations as of September 11, 2002.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

H. DIRECT INWARD DIALING SERVICE

1. General

Direct Inward Dialing (DID) Service permits incoming dialed calls from the Network to reach a specific station/extension line without the assistance of an attendant through the use of a seven digit number.

2. Regulations

a. The service is furnished subject to the availability of central office and number group facilities. It will only be provided out of those central offices so equipped to provide the service.

b. The service may be provided on some or all trunks arranged for inward service. The DID trunks must be in a separate group from the non DID trunks.

c. The initial minimum service period is one year.

d. Number groups, reserved at the subscriber's request, will be provided at the charges specified herein, subject to availability of facilities.

e. A customer must subscribe to a sufficient number of trunks to adequately handle the incoming calls.

f. PBX systems must be arranged to provide for the automatic interception of assigned unused station numbers, including vacant station number groups as required.

g. The type of central office facilities to furnish this service will be determined by the Telephone Company.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

I. DIRECT INWARD DIALING SERVICE (Cont'd.)

3. Rates and Charges

a. Central office trunks arranged for DID service. The applicable tariff rates for PBX trunks plus an additional charge per trunk per month as listed in the Pricing Addendum will apply for each central office trunk arranged for DID service.

b. DID Stations Numbers

The monthly rate per 100 station number is listed in the Pricing Addendum.

c. Listed DID Station Numbers

The rates listed in the Pricing Addendum shall apply to each station number listed in the alphabetical directory. Stations numbers listed in the classified directory shall be considered additional listings with charges as specified in the Pricing Addendum.

d. The rates for DID Service for the customers who are converting their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on an ISDN PRA for Voice over IP Service are listed in the Pricing Addendum located in the end of the tariff.

J. CUSTOM CALLING SERVICES

1. General

Custom Calling Service are available to individual line residence and business customers.

Custom Calling Services are furnished subject to the availability of facilities, and are limited to central offices specifically equipped to provide such service.

2. Descriptions

Custom Calling Service are provided to enable the customer to perform one or more of the following functions by operating the dial and switchhook of the telephone.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

a. Call Forwarding
This service feature permits a customer to arrange to have all incoming calls to his telephone automatically transferred to another dialable telephone number during any period in which this feature is activated. Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are to be forwarded, such charge is applicable to the customer on every call forwarded to and answered at that telephone.

b. Three-Way Calling
This service feature permits a customer to add a third party to an already established connection without the assistance of an operator.

c. Call Waiting
This service provides a tone signal to indicate to a customer who is using his telephone that another party is attempting to call him. It also permits the customer to answer the incoming call while holding his original call.

d. Enhanced Call Waiting
In addition to the standard Call Waiting, Enhanced Call Waiting allows subscribers to cancel the feature prior to initiating a call by dialing a special code. Call Waiting will be automatically reactivated when the call or call attempt is terminated.

A customer requesting Call Waiting will be provided Call Waiting or Enhanced Call Waiting depending on the Central Office capability.

e. Speed Calling
This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven or ten digit telephone number. The arrangement available is an eight-number capacity (8-code) and a thirty-number capacity (30-code).

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

f. Call Forwarding Busy Line
This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to either a different subscriber's telephone number or a different telephone number for the same subscriber located on a different premises from the Call Forwarding Busy Line provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. Call Forwarding Busy Line shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line Service.

g. Call Forwarding Don't Answer
This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order.

h. Call Reverting
This service permits a customer to revert (ring-back) a call back to their own premise (origin of call) for the purpose of inter-communication. This service would be initiated via digits dialed/pulsed and/or switch hook control. This service will be provided on only one party service in those offices adequately equipped. Call reverting on multi-party service for calling other parties on line in certain offices will continue to be provided at no charge.

i. Ring Plus Service

(1) General

Ring Plus Service provides the capability to have an additional telephone number assigned to single line residence and business service. A separate, but distinctive ringing pattern is associated with each number.

Customers subscribing to Call Waiting or Enhanced Call Waiting service will be provided with a corresponding but differentiated Call Waiting tone for each number.

Call Forwarding subscribers must choose between Option 1 and Option 2 as outlined in 2f.

Residential and business customers subscribing to Ring Plus will be provided with a separate alphabetical listing for each number, as outlined in 2d.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd)

i. Ring Plus Service (Cont'd)

(2) Regulations

a. Ring Plus is available to single line residence and business customers and is subject to the availability of facilities.

b. This service is not provided with the following services:
Enhanced Centrex; Private Branch Exchange Service (PBX); lines terminating in customer premises switching equipment; lines equipped for hunting arrangements; and those customers subscribing to Foreign Exchange Service.

c. This service may not be compatible with certain customer provided terminal equipment.

d. Ring Plus subscribers are entitled to only standard alphabetical listings (Alphabetical Directory) for the main and dependent numbers, subject to the Regulations specified in Section 7 of this tariff. Listings must be of the same type or classification (residence or business) as the main number listing. Other listings may also be provided under the terms, conditions, and charges described in Section 7 of this tariff.

e. The assignment of telephone numbers is subject to regulations outlined in Section 7, paragraph E of this tariff. Customers requesting Preferential Telephone Number Service will be subject to the rates, regulations and charges applicable to Preferential Telephone Number Service as outlined in Section 7 and the Pricing Addendum of this tariff.

f. Call Forwarding subscribers, when establishing Ring Plus Service, must choose one of the following options:

OPTION I - The main number only will be forwarded when Call Forwarding is activated. The additional dependent telephone number will continue to ring without being forwarded.

or

OPTION II - All telephone numbers (main and dependent) will be forwarded to a single number when Call Forwarding service is activated.

J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

i. Ring Plus Service (Cont'd)

(2) Regulations (Cont'd)

g. Suspension or termination of main access service will also affect the dependent number as specified in Section 2 of this tariff.

h. The subscriber to the main telephone number will be responsible for all charges incurred in connection with the dependent number including collect and third-party calls.

i. Appropriate Service Connection Charges as outlined in Section 8 of this tariff will apply for the establishment and subsequent changes in Ring Plus Service.

Transmission quality may not be satisfactory on all Call Forwarding and Three-Way Calling.

j. Toll Blocking

(1) Toll Blocking service provides the customer with local dialing capabilities but blocks any customer-dialed call that has a long distance or premium service charge associated.

(2) Toll Blocking Options

(a) Option #1
Blocks 900, NPA + 976, and 1 + NPA 976

(b) Option #2
Blocks all billable calls. Local and nonchargeable calls, such as repair service and public emergency numbers (911) will be permitted.

(c) Option #3
Blocks international calls. 900 and 976 blocking is included at no charge.

(3) Regulations

(a) Toll Blocking is offered where facilities and operating conditions permit.

(b) Operator Access (0-) is provided for crisis situations in which property or human life is in jeopardy. Where facilities and operating conditions permit, a signal will be sent to the operator identifying that the call is from a Toll Blocked telephone number, and the operator will only connect the caller to the appropriate emergency number.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J. CUSTOM CALLING SERVICES (Cont'd.)

2. Descriptions (Cont'd.)

j. Toll Blocking (Cont'd)

(3) Regulations (Cont'd)

(b) (Cont'd)

Where facilities and conditions do not permit the sending of a signal identifying a Toll Blocked telephone number, the operator will connect the caller to the requested number (toll or emergency). The subscriber is responsible for all 0- calls billed to that telephone number.

(c) The subscriber to Toll Blocking service is responsible for collect, third number billed, and credit card calls billed to that telephone number.

(d) Customers receiving Lifeline service can voluntarily request and receive Toll Blocking at no charge.

3. The rates for the services and features listed below are listed in the Pricing Addendum located at the end of this tariff.

a. Services and Features available per line equipped.

Call Forwarding
Call Forwarding Busy Line
Call Forwarding Don't Answer
Three-Way Calling
Call Waiting
Speed Calling - 8 Number
Speed Calling - 30 Number
Call Reverting
Toll Blocking – Option #1
Toll Blocking – Option #2
Toll Blocking – Option #3
Enhanced Call Waiting
Ring Plus

b. Packaged Services*

Monthly rates for residential customers who elect to subscribe to two or more Custom Calling Services at the same time will be the sum of the monthly rates for each service less 20%.

* This service is available only to existing customers at existing locations.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J. CUSTOM CALLING SERVICES (Cont'd.)

3. Rates (Cont'd)

c. Service Connection Charges

(1) At the Company's discretion, in exchanges where services become available for the first time, no Service Connection Charges will apply for a period of 60 days from the availability date.

(2) In other than the above situation, all applicable Service Connection Charges will apply.

4. Promotional Sales Campaigns

(1) The Telephone Company may, upon one (1) day written notice to the Commission, offer a promotional sales campaign to its customers whereby the Telephone Company may waive recurring charges for Custom Calling and Enhanced Custom Calling Services.

At the Company's discretion, in exchanges where services become available for the first time, the recurring charges for Custom Calling and Enhanced Custom Calling Services may be waived for up to the first two months for customers subscribing to such services within a period of up to 60 days from the availability date.

(2) The purpose of this offering is to promote the sale of Custom Calling and Enhanced Custom Calling Services by acquainting customers with the benefits of these services free of charge for a trial period up to 60 days.

(3) If, at the conclusion of the free trial period, the customer elects to retain one or more Custom Calling and Enhanced Custom Calling Services, the customer must notify the Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services. In this case, specified tariffed rates will apply for the retained services from the date the services are permanently established.

(4) If, at the conclusion of the free trial period, the customer does not notify the Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services, the services will be discontinued and no charges will apply.

(5) The 60-day free trial will not apply to customers who are, at the time of the trial, subscribing to the selected services on a monthly basis.

(6) The Telephone Company reserves the right to limit the number of central offices and/or subscribers if necessary to avoid interference with the telephone service of other customers and as required by the capabilities of existing facilities.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J. CUSTOM CALLING SERVICES (Cont'd.)

5. Disaster Assistance Plan

In the event that a natural disaster occurs in one of the Company's exchanges and destroys or partially destroys customers' premises, the Company may, at its sole discretion, elect to implement a Disaster Assistance Plan. Under the Plan, the Company may, for example, waive the installation fee and up to three months' recurring service charges for Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer, Preferred Call Forwarding, Ring Plus Service, and/or other features the Company may deem appropriate. This Plan will only be available to residential and business customers whose premises are damaged to the point they are considered unsafe, unsuitable, or uninhabitable. Charges will only be waived with respect to existing local exchange service accounts which are not partially or fully suspended at the time of the offer. Charges will not be waived on service established at a new location.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services

1. General

Enhanced Custom Calling Services is a group of central office call management features offered in addition to basic telephone service.

2. Descriptions

a. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that number from which the last incoming call that was placed is announced. If the customer wishes to return the call, another number is then dialed to request that the network place the call. If the called line is not busy, the call is placed. If the call line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes, both the calling and the called lines are checked periodically for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified through a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. Call Return will be deactivated automatically at the end of the thirty-minute period, or when the customer dials a deactivation code. Call Return does not interfere with the normal operation of incoming and outgoing calls during the queuing process.

Callers placing calls to customers subscribing to Call Return may prevent the disclosure of their telephone numbers through the use of Per Call Restrict (see J1.2.E.), or All Call Restrict (see J1.2.F.). These services are offered on Call Return where technically available.

The Call Return customer is responsible for any applicable local or toll usage charges.

This service cannot be activated for all telephone numbers. Telephone numbers with 700, 800 or 900 prefixes cannot be activated.

b. Repeat Dialing

This feature, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes, both the

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

b. Repeat Dialing (Cont'd)

calling and called lines are checked periodically for availability to complete the call. If, during the queuing process, the called line becomes idle, the customer is notified through a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. Repeat Dialing will be deactivated automatically at the end of the thirty-minute period, or when the customer dials a deactivation code. Repeat Dialing does not interfere with the normal operation of incoming and outgoing calls during the queuing process.

The Repeat Dialing customer is responsible for any applicable local or toll usage charges.

c. Call Trace

This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call placed to the customer. The intent of this feature is to record the details (e.g., called number, calling number, and time) of nuisance or harassing telephone calls at a Telephone Company location. The customer must dial a Company-designated code, and activation must occur prior to the time that either another call is placed, or the call waiting tone is received by the customer. The customer will receive a recording indicating there will be a charge and information on how to proceed with the trace. A final recording will indicate if the trace was successful. The traced numbers will not be provided to the customer. Call Trace will be available where facilities permit.

d. Call ID

This feature enables the customer to view on a display unit the telephone number of callers. When Call ID is activated on a customer's line, the telephone numbers of incoming calls are displayed on the called customer premise equipment between the first and second ring. Call ID is not available on operator-handled calls. If the incoming call is from a caller served by a PBX or multi-line hunt group, only the main number of the PBX or hunt group is likely to be transmitted and available for display.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

d. Call ID (Cont'd)

If the customer's line is busy, and another incoming call attempt is made, the telephone number of that calling party will not be disclosed even if the called number has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

Callers placing calls to customers subscribing to Call ID have the ability to prevent their telephone numbers from being disclosed to the called party on a per call basis by utilizing Per Call Restrict (See J1.2.E following). The prevention of the disclosure of their telephone numbers is accomplished by dialing a special code before dialing the telephone number. The special code must be dialed prior to every call made in which the calling party does not want the telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Call ID may also prevent the disclosure of their telephone numbers on a per line basis by subscribing to All Call Restrict (See J1.2.F. following). This service will prevent the display of the calling party's number on all calls originating on that line. A privacy indication will appear on the display unit instead of the calling party's telephone number on all calls.

Caller ID should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream New York, LLC shall not be responsible for and makes no representation with respect to the content of information received or transmitted for any purpose other than call management.

Any customer subscribing to Call ID will be responsible for the provision of a display device, which will be located on the customer's premise. The installation, repair and technical capability of that equipment to perform in conjunction with the feature specified will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer’s equipment, its performance, or its ability to provide the service.

e. Per Call Restrict

Per Call Restrict enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The transmission of the Directory Number and/or Directory Name to subscribers of Enhanced Custom Calling Services features as described in this Tariff can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call.

This action must be repeated each time a call is made to prevent the disclosure of the calling party’s telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party’s telephone number.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

f. All Call Restrict

This feature enables customers to prevent the transmission of their Directory Number and/or Directory Name on outgoing calls, to subscribers of Enhanced Custom Calling features as described in this Tariff. All Call Restrict prevents the disclosure of the customer's telephone number to the called party. All Call Restrict is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. All Call Restrict may be deactivated by the customer on a per call basis by dialing an access code immediately prior to placing a call.

g. Call Selector

Call Selector provides a distinctive ringing patter to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

h. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

h. Preferred Call Forwarding (Cont'd)

If the customer also subscribes to Selective Call Rejection and same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

i. Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from specified telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

j. Selective Call Acceptance

This feature provides the customer the ability to screen incoming calls against a list of subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

k. Anonymous Call Rejection

Anonymous Call Rejection allows customers to automatically reject all calls that have been marked anonymous (activated CPN blocking) by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

l. Caller ID on Call Waiting

This feature enables the customer to view on a display unit, the calling party Directory Number or Directory Name and Number on incoming telephone calls when the subscriber's line is in use. The date and time of the call is also transmitted to the customer. A maximum of 15 characters is allowed for the transmission of the calling party directory name.

When the Caller ID on Call Waiting customer's line is in use, the Directory Number or Directory Name and Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the call

Customers subscribing to Caller ID on Call Waiting must also subscribe to Call Waiting, and either Caller ID or Caller ID Deluxe. When subscribing to Caller ID on Call Waiting along with Caller ID, customers will be able to view the calling party Directory Number on incoming calls when the subscriber's line is in use. When subscribing to Caller ID on Call Waiting along with Caller ID Deluxe, customers will be able to view the calling party Directory Name and Number on incoming calls when the subscriber's line is in use.

Any customer subscribing to Caller ID on Call Waiting will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

J1. Enhanced Custom Calling Services (Cont'd)

2. Descriptions (Cont'd)

m. Caller ID – Deluxe

This feature enables the terminating customer to view on a display unit the Directory Name and Number of the Calling Party.

When Caller ID Deluxe is activated on a customer's line, the Directory Name and Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

If the customer's line is busy, and another incoming call attempt is made, the name and telephone number of that calling party will not be disclosed even if the called number has Call Waiting. The customer has the option of turning off the display device to suspend the display of incoming calling numbers.

When Caller ID Deluxe is activated on a customer's line, the Directory Name and Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle. Callers placing calls to customers subscribing to Call ID- Deluxe have the ability to prevent their name and telephone numbers from being disclosed to the called party on a per call basis by utilizing Per Call Restrict (See J1.2.E following). The prevention of the disclosure of their name and telephone numbers is accomplished by dialing a special code before dialing the name and telephone number. The special code must be dialed prior to every call made in which the calling party does not want the name and telephone number disclosed. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Callers placing calls to customers subscribing to Call ID-Deluxe may also prevent the disclosure of their name and telephone numbers on a per line basis by subscribing to All Call Restrict (See J1.2.F. following). This service will prevent the display of the calling party's name and number on all calls originating on that line. A privacy indication will appear on the display unit instead of the calling party's telephone number on all calls.

Caller ID Deluxe should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream New York, LLC shall not be responsible for and makes no representation with respect to the content of information received or transmitted for any purpose other than call management.

Any customer subscribing to Call ID-Deluxe will be responsible for the provision of a display device, which will be located on the customer's premise. The installation, repair and technical capability of that equipment to perform in conjunction with the feature specified will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

J1. Enhanced Custom Calling Services (Cont'd)

3. Regulations

a. Enhanced Custom Calling Services are provided subject to the availability of facilities, features and central office equipment in locations as determined by the Company. The features described will only operate on calls originating and terminating within Enhanced Custom Calling Services-equipped offices, or similarly-equipped offices of interconnecting Local Exchange Companies. When a service cannot function due to these limitations, notification will be given that the call is outside of the call area.

b. The services are available only to single-party customers.

c. The services will not function on an originating basis with COCOTS or party-line service; however, Per Call Restrict will be available to COCOT customers.

d. The service order charge as indicated in Section 8 of this Tariff will apply to establish these services.

e. In any type of hunt group arrangement, each line to be equipped with Enhanced Custom Calling Services must be assigned a telephone number. The services must be ordered and billed on each line.

f. Enhanced Custom Calling Services are generally offered on a subscription basis; however, Per Call Restrict and All Call Restrict will be provided at no monthly charge. Customers subscribing to Non - Published Service as described in Section 7.C. of this tariff must use either Per Call or All Call Restrict in order to prevent the delivery of their number or name and number to the called party. Customers will automatically be assigned Per Call Restrict unless they instead choose All Call Restrict. Blocking options may be changed twice at no charge by present customers the first six months after initiating telephone service. Any further changes from Per Call Restrict to All Call Restrict will be charged the non-recurring rate as listed in the Pricing Addendum located at the end of this tariff.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

3. Regulations (Cont'd)

g. The provision of Enhanced Custom Calling Services by the Company is subject to the availability of facilities and the requirements of the local network. In no event will the Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment provided by the customer. For additional liability information reference Section 2.

h. The Enhanced Custom Calling Services customer will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander. For additional liability information reference Section 2.

i. Enhanced Custom Calling Services features (such as Call ID) which have the potential for disclosure of the calling party's number (CPN) will only be provided where the Company makes available Per Call Restrict, or All Call Restrict.

j. At the company's discretion, in exchanges where services become available for the first time, no Service Connection charges will apply for a period of 60 days from the availability date. Otherwise, all applicable Service Connection charges will apply.

k. Anonymous Call Rejection will not work in conjunction with Call Forwarding, Call Waiting, Call Selector, Selective Call Rejection and Selective Call Accept Services.

Anonymous Call Rejection usage is limited when assigned to hunting lines, or lines that when busy will "roll" an incoming call to another line.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

4. Rates

The monthly, per successful activation, and nonrecurring rates listed in the Pricing Addendum apply to Enhanced Custom Calling Services listed below and are in addition to the rates and charges applicable to any associated service.

1. Call Return
2. Repeat Dialing
3. Call ID
1. Call Selector
5. Preferred Call Forward
6. Selective Call Rejection
7. Selective Call Acceptance
8. Anonymous Call Rejection*
9. Caller ID on Call Waiting
10. Caller ID - Deluxe
11. Call Trace*
12. Per Call Restrict*
13. All Call Restrict*

NOTES:
(1) Customers with Per Call Restrict or All Call Restrict may change their blocking options twice within a six month period either after Call ID or Caller ID-Deluxe has been introduced in an area, or after new customers have initiated service, without incurring a non-recurring charge per change.
(2) Monthly rates for business customers who elect to subscribe to two or more Enhanced Custom Calling Services Features at the same time will be the sum of the monthly rates for each service less 20%.
(3) Monthly rates for business customers who elect to subscribe to any combination of Custom Calling Services Features and Enhanced Custom Calling Features at the same time will be the sum of the monthly rates for each service less 20%.
(4) Monthly rates for residence customers as defined in notes 2 & 3 above are available only to existing customers at existing locations.

* Not eligible for discount.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

4. Rates (Cont'd)

The following feature packages are available to residential customers only and are not eligible for any other discounts. The current rate for each Package is listed in the Pricing Addendum located at the end of this tariff.

	MONTHLY RATE	
	Minimum	Maximum
*Feature Package 1 Call ID, Call Return, Repeat Dialing	$5.00	$22.00
*Feature Package 2 Call ID, Call Return, Call Waiting, Call Forwarding	5.00	22.00
*Feature Package 3 Call ID, Call Return, Call Forwarding, Enhanced Call Waiting, Repeat Dialing	7.00	28.00
*Feature Package 4 Call ID, Call Return, Call Forwarding, Enhanced Call Waiting, Repeat Dialing, Three Way Calling, Speed Calling (8 number capacity)	7.50	36.00

*Windstream Easy Call Package
Call Forward, Call Waiting, Cancel Call Waiting, Three Way Calling, Speed 8

*Windstream Caller ID Basic

Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting

Windstream Caller ID Package
Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Call Return

* These services are grandfathered and only available to existing customers at existing locations.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

4. Rates (Cont'd)

The following feature package is available to RESIDENTIAL customers only, and is not eligible for any other discount. The rate for each Package is listed in the Pricing Addendum located at the end of this tariff.

*Windstream Complete Package
Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Three Way Calling, Selective Call Acceptance, Call Selector, Call Forward, Repeat Dial, Call Return, Preferred Call Forward, Selective Call Reject & Speed 30

Voice Mail Link Package
Call Forwarding Busy Line, Call, Forwarding Don't Answer and Stutter Dial Tone

Voice Mail Link Package (DID)
Call Forwarding Busy Line and Call Forwarding Don't Answer

Connect Package
Caller ID, Call Waiting, Caller ID on Call Waiting, & Selective Call Reject

* Windstream Feature Select Package
Includes all Anchored Features and five Non-Anchored Optional Features

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Caller ID on Call Waiting
Enhanced Call Waiting	Call Forwarding
	Preferred Call Forwarding
	3-Way Calling
	Call Return
	Speed Dial 30
	Repeat Dial
	Selective Call Rejection
	Selective Call Acceptance
	Call Selector
	Voice Mail Link and Basic Voicemail** with up to 4 Sub-mailboxes

Essentials Package

Caller ID Deluxe	Call Forwarding
Enhanced Call Waiting	Call Return
Caller ID on Call Waiting	Repeat Dial
Selective Call Rejection	3-Way Calling
Selective Call Acceptance	Speed Calling 30
Preferred Call Forwarding	Call Selector
Anonymous Call Rejection	

* These services are grandfathered and only available to existing customers at existing locations.
** Basic Voicemail and sub-mailboxes are non-regulated services and are offered, where available.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

4. Rates (Cont'd)

The following feature packages are available to BUSINESS customers only, and are not eligible for any other discount. The rate for each Package is listed in the Pricing Addendum located at the end of this tariff.

Custom Calling Feature Package *
Call Forwarding, Call Waiting, 3-Way Calling & Speed 8 Calling

Caller ID Basic Package *
Caller ID Deluxe & Call Waiting

Caller ID Premium Package *
Caller ID Deluxe, 3-Way Calling, Call Waiting, Caller ID on Call Waiting, Selective Call Acceptance, Call Selector & Call Forwarding

Caller ID Ultimate Package *
Caller ID Deluxe, Repeat Dial, Call Return, Preferred Call Forwarding, Call Selector, Selective Call Acceptance, Selective Call Rejection, Call Waiting, Caller ID on Call Waiting, 3-Way Calling & Speed 8 Calling

* These services are available only to current customers at existing locations.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J2. Custom Calling Local Area Signaling Service - Per Use

1. General

a. The services listed below are offered on a per usage basis to residence and business customers in exchanges with properly equipped central offices and are subject to the limitations listed in this section of the tariff for these services. If customers subscribe to these services on a monthly basis as described and rated at the charges listed in the Pricing Addendum located at the end of this tariff, unlimited access is provided with no additional charge for each activation. If facilities permit, the features listed below may be utilized on a non- subscription basis with a per use charge for each activation.

b. Custom Calling Local Area Signaling Service - Per Use will be offered free of charge for up to thirty days after facilities which allow these services to be offered are added.

c. Blocking of Per Use Custom Calling Services is offered to customers at no charge. This blocking option, once activated, does not allow Per Use Custom Calling Services to be activated on a line.

d. These services are being offered with a cap on the total charge for any one Per Use Custom Calling Service per line for one billing month.

2. The current rates for the features and packages listed below are listed in the Pricing Addendum located at the end of this tariff.

	Per Use Rate		Monthly
Features	Minimum	Maximum	Per Use Cap
Business			
Call Return	$0.50	$2.00	$6.00
Repeat Dialing	0.50	2.00	6.00
Three Way Calling	0.50	2.00	6.00
Call Forwarding	0.50	2.00	6.00
Residential			
Call Return	$0.50	$2.00	$8.00
Repeat Dialing	0.50	2.00	8.00
Three Way Calling	0.50	2.00	8.00
Call Forwarding	0.50	2.00	8.00

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J3. Business Calling Packages (A service order charge applies as found in the Pricing Addendum.

Monthly Rates

1. Basic Caller ID Package –
Includes all Anchored Features and two of five Non-Anchored Optional Features.

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Call Forwarding
Call Waiting	3-Way Calling
Enhanced Call Waiting	Call Return
	Speed Dial 8
	Repeat Dial

2. Caller ID Premium Package –
Includes all Anchored Features and four of seven Non-Anchored Optional Features.

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Anonymous Call Rejection
Call Waiting	Call Forwarding
Enhanced Call Waiting	3-Way Calling
	Call Return
	Speed Dial 30
	Repeat Dial
	Caller ID on Call Waiting

3. Caller ID Ultimate Package –
Includes all Anchored Features and six of eleven Non-Anchored Optional Features.

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Call Forwarding
Call Waiting	3-Way Calling
Enhanced Call Waiting	Call Return
Basic Voice Mail*	Speed Dial 30
	Repeat Dial
	Caller ID on Call Waiting
	Selective Call Acceptance
	Selective Call Rejection
	Anonymous Call Rejection
	Call Selector
	Preferred Call Forwarding

4. Voice Mail Link Package
Call Forwarding Busy Line, Call, Forwarding Don't Answer and Stutter Dial Tone

5. Voice Mail Link Package (DID)

Call Forwarding Busy Line and Call Forwarding Don't Answer

* Basic voice mail is a non-regulated service.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service

1. A.

Lifeline Service provides for a Federal credit, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. The Lifeline program helps to offset some of the costs for broadband and/or voice services to eligible residential subscribers. Depending upon the type of service, the federal program offers a discount of $5.25 for voice-only subscribers and $9.25 for broadband service or a bundled service that includes broadband service. To be eligible for the broadband service discount, the broadband speed subscribed to by the customer must be consistent with federally mandated minimum broadband service standards.

Lifeline Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline service is not available for resale.

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance or Section 8, Veterans Pension or Survivors Pension Benefit. Additionally, an applicant whose income, as defined in 47 CFR Section 54.400(f), is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines, may also apply for eligibility certification.

B. New York State Lifeline Discounted Service These services are restricted to low-income residential customers. This service provides a flat rate state discount of $9.25 for local exchange telephone service. State only qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. This service is only available to customers that do not qualify under the federal lifeline program. To qualify for NYS Lifeline service, a customer must be ineligible to receive the Federal Lifeline Service and be a recipient of benefits from any one of the following Entitlement Programs: National School Lunch; Low Income Home Energy Assistance (LIHEAP); Temporary Assistance for Needy Families (TANF)

2. The monthly discounted residential rate for qualified low-income customers may not be reduced below zero.

3. All applications for this service are subject to verification pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.

4. The subscriber is responsible for notifying the company when eligibility is lost.

5. The Company will reconcile and confirm eligibility periodically, pursuant to the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al) and any subsequent clarifying orders, effective December 2, 2016.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service (Continued)

6. Lifeline customers will be required to renew proof of their eligibility status semi-annually, with the exception of those customers on HEAP, and their renewal will be annual. Failure by a subscriber to comply with the company's periodic requests for proof of continued eligibility will result in loss of Lifeline rate treatment.

7. The Company shall offer Toll Blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive Toll Blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.

8. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST*R, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.

9. The Lifeline Service rate reductions do not apply to service connection charges. *

10. Service order charges apply when service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service.

11. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Blocking service.

12. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.

13. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

* Effective April 1, 2012, the Link Up America Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service (Continued)

14. Native American Lifeline

Residential customers who reside on Tribal Land are eligible to receive additional enhanced Federal Lifeline support in order to reduce the cost for Basic Local Telephone service. For New York, Tribal Lands are defined as designated reservations or lands designated as "Near Reservation". In Windstream New York, LLC serving territory, only the Steamburg exchange qualifies as Tribal Land. A residential customer living in the Steamburg exchange will qualify for an additional enhanced Federal Lifeline credit of up to $25.00 per month (in addition to the standard lifeline credits) if the customer participates in any state or federal programs listed in Section 3.K of this tariff, or if they participate in any of the following assistance programs:

Bureau of Indian Affairs General Assistance
Tribally Administered Temporary Assistance for Needy Families
Head Start (only those customers meeting its income qualifying standards)
National School Lunch Program (free meals program only)

Standard support is available to all qualifying customers living on Tribal Lands, not just Native Americans.

This discount is offered contingent upon the company having the technical ability to do so.

Standard Lifeline rules, regulations and restrictions listed in Section 3.K of this tariff apply.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K.1 LINK UP AMERICA*

* Effective April 1, 2012, the Link Up America Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012) for all customers, except those qualifying for the Native American Link Up Program.

E. Native American Link Up

In addition to the currently available Link Up support amount, (i.e., half of the first $60 of a qualifying subscriber's initial connection charges up to a maximum of $30), residential customers who qualify for the Native American Lifeline support listing in this section of the tariff are automatically eligible for up to an additional$70 of federal Native American Link Up support to cover 100 percent of the remaining charges associated with initiating service between $60 and
$130, for a total maximum support amount of $100 per qualifying subscriber.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX

1. General

a. Enhanced Centrex is a central office communications system package provided in association with individual line exchange business services furnished from digital central office (DMS-100 or DMS-10) equipment located in Company buildings. Enhanced Centrex is not provided in association with party line service.

b. Enhanced Centrex will be provided in association with lines and trunks terminating on common control equipment, commonly referred to as Key Systems and PBX's, at either the applicable Business Individual rate contained in the Pricing Addendum, or at the applicable Enhanced Centrex rate contained in the Pricing Addendum when the customer elects Feature Package 5.

c. Enhanced Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company. A minimum of 2 access lines in the same Company exchange is required.

d. Other special features such as trunk queuing, hospital communication, and other offerings would be priced out by Special Assembly.

e. The minimum period for services provided under this tariff shall be 30 days. Optional 5 year rate stability plans are available.

f. Enhanced Centrex Service is comprised of two rate elements: the link element which includes the facilities from the demarcation point at the customer's premises to the Company's Central Office main distribution frame, and the port element which includes dial tone, switching, and a network address (telephone number.) Links are provided only with a corresponding port. Ports are provided only with a corresponding link.

g. All links, ports and feature packages comprising the Enhanced Centrex group are required to be provided from the same Company exchange. Links and ports in a second Company exchange will comprise a second Enhanced Centrex group and requires a second feature package.

h. Enhanced Custom Calling Services, as described in J 1. of this Section, are optional features offered individually in association with Enhanced Centrex at the rates listed in the Pricing Addendum located at the end of this tariff.
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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX

1. General (continued)

g. Prices for Enhanced Centrex links and ports, may be determined on an individual case basis using relevant costs. Individual case basis prices will be available to similarly situated customers on a non-discriminatory basis. Cost data to support each individual case basis price under this tariff will be on file with the Public Service Commission.

The Company will report the following information in a tariff addendum within 30 days after individual case billing arrangement implementation:

1. LATA, serving wire center
2. Service description
3. Rates and charges
4. Number of links or port as appropriate
5. Length of agreement

h. Path availability for each Enhanced Centrex Line:

(1) Enhanced centrex service and its features shall be used only to enable the customer to complete calls resulting in each call utilizing one path for the duration of the call, except for conference calling purposes.

L. ENHANCED CENTREX (Cont'd.)

2. Rates

a. The monthly rates for links and ports are listed in the Pricing Addendum located at the end of this tariff.

b. Feature Packages Available in DMS 100:

1. Includes class of service restrictions, intercom, call pickup, call transfer, three- way calling, call park, hold, paging access, hunting, memory dialing - short list, WATS line terminations, direct inward dialing, and individual station billing.

2. Includes the Features in Package 1 plus call forwarding busy, no-answer, and all calls, call waiting, group intercom, distinctive ringing, group memory dialing - long list, console access, trunk answer from any station, last number redial, and simplified message desk interface access.

3. Includes the Features in Package 1 and Package 2 plus tel-touch, ring again, make set busy, code restriction, malicious call hold, automatic line, and direct inward system access.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

2. Rates (Cont'd.)

b. Feature Packages Available in DMS 100: (Cont'd.)

4. Includes the Features in Package 1, Package 2, and Package 3 plus automatic route selection, expensive route warning tone, queuing, uniform call distribution, and executive busy override.

5. Includes the Features in Package 1, Package 2, Package 3, Package 4, and is applicable to customers with over 201 lines, and/or key system terminations.

c. Feature Packages Available in DMS 10:

1. Includes class of service restrictions, call pickup, call transfer, three-way calling, hold, paging access, hunting, memory dialing - shortlist, direct inward dialing, and individual station billing.

2. Includes the Features in Package 1 plus call-forwarding busy, no-answer, and all calls, call waiting, and distinctive ringing.

3. Includes the Features in Package 1 and Package 2 plus tel-touch, code restriction, and automatic line.

4. Not presently available.

5. Includes the Features in Package 1, Package 2, Package 3, Package 4, and is applicable to customers with over 201 lines, and/or key system terminations.

d. The monthly feature package rates are listed in the Pricing Addendum located at the end of this tariff.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

2. Rates (Cont'd.)

e. Enhanced Custom Calling Service

The current per line rates for the current Enhanced Custom Calling Service associated with Enhanced Centrex for Windstream New York, Inc are located in the Pricing Addendum.

Each service, per line equipped.

	Minimum	Maximum
		Monthly Rate (2-25 Lines)
Call Return	$3.75	$10.00
Repeat Dialing	3.50	10.00
Call ID	2.75	12.00
		Per Successful Activation
Call Trace	$2.50	$ 7.00

f. Service Connection Charges apply as per Section 8 and the Pricing Addendum of this tariff.

3. Rate Stability Option

a. The customer may, at their option, elect to enter into a contractual agreement with the Company agreeing that, for a five year period, the Company shall guarantee the monthly rates for Enhanced Centrex Service, and the customer shall guarantee payment of the monthly rates. The rates for Enhanced Centrex Service shall be those rates in effect when the contract is signed. Inside wiring is not part of the agreement. All services not covered by a customer's Plan, including the SLC charge for lines, are subject to standard tariff rates and charges.

b. The Company shall agree that those charges for Enhanced Centrex Service shall not change for the five year period, irrespective of any tariff changes that may take effect while the contract is in effect. The customer shall agree to continue the monthly payment for Enhanced Centrex Service at the quantities and rates in effect when the contract is signed for the five year period.

c. All Centrex CO Rate Stability Plan customers must subscribe to a minimum of 5 lines at the principal location, except that if the number of lines at the principal location is less than 5 lines the remainder of the minimum can be composed of the lines in service at any other customer locations in the same Centrex service.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

3. Rate Stability Option (Cont'd.)

d. The Rate Stability Plan (RSP) customer assumes the obligation for a minimum of 90 percent of the Centrex Lines that are subscribed to at the time the Rate Stability Plan becomes effective. If the number of lines falls below the 90% minimum the customer will be subject to RSP termination penalties.

e. An existing Rate Stability Plan customer will not be permitted to downgrade his service and retain the Rate Stability Plan at the lower rate. Any downgrade will result in the application of termination charges.

f. The customer may discontinue any or all of the Centrex Service covered by the contract with a single payment based on the sum of the monthly payments remaining under contract.

g. An existing Rate Stability Plan customer who moves the principal location within the serving Central Office area or who moves any other location in the same Centrex Service within, into or outside of the serving Central Office area can retain the Rate Stability Plan. All lines involved in a relocation are subject to prevailing installation charges.

h. With the written permission of the Telephone Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another subscriber for an administrative charge listed in the Pricing Addendum. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rates for the remainder of the period, the new subscriber assumes the conditions applicable to the offering at the time of assignment. Any service or equipment rearrangements or additions are subject to the rates and charges applicable.

i. Any subscriber to a Rate Stability Plan wishing to continue service beyond the end of a Rate Stability Plan period may elect:

(1) Prevailing month-to-month tariff rates.
(2) If offered, a renewal of a Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this tariff, or that such an offering would be at the same rates as set forth in this tariff.

j. All new lines installed under the Rate Stability Plan are subject to prevailing installation charges. Monthly rates for the additional lines ordered shall be guaranteed by the Company, and the additional payments guaranteed by the customer for the balance of the original contract period.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

3. Rate Stability Option (Cont'd.)

The monthly rates for links and ports by Rate Group are listed in the Pricing Addendum located at the end of this tariff

* Plus Tel-Touch Line Charges listed in the Pricing Addendum apply to the first 10 lines.

k. Feature package charges apply as listed in the Pricing Addendum of this tariff, per Section 3 L. 2. D, and are included in the rate stability option.

n. Service Connection Charges apply as per Section 8 and the Pricing Addendum of this tariff.

o. Enhanced Custom Calling Services* all Return

	Minimum	Maximum
Call Return		
1-75 Lines	**$3.75**	**$10.00**
76-200 Lines	**3.75**	**10.00**
Over 200 Lines	**3.75**	**10.00**
Repeat Dialing		
1-75 Lines	**$3.50**	**$10.00**
76-200 Lines	**3.50**	**10.00**
Over 200 Lines	**3.50**	**10.00**
Call ID		
1-75 Lines	**$2.75**	**$12.00**
76-200 Lines	**2.75**	**12.00**
Over 200 Lines	**2.75**	**12.00**

	Rate Stability Option-Per Successful Activation	
Call Trace		
1-75 Lines	$2.50	$ 7.00
76-200 Lines	2.50	7.00
Over 200 Lines	2.50	7.00

*Current rates for the services above are listed in the Pricing Addendum

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd)

4. Station Message Detail Recording (SMDR)

a. General

Station Message Detail Recording (SMDR) is a Centrex-CO optional arrangement which provides a record of calls originated by Centrex lines. The SMDR data is stored in the central office, and polled by the customer via voice grade lines, and secured by user password. Message details include the following information:

(1) The Centrex line number or incoming tie line group which originated the call.

(2) The called telephone number.

(3) The date, time and duration of the call.

(4) The type of facility used for routing the call, i.e., the Wide Area Telephone Service (WATS), Common Control Switching Arrangement (CCSA), normal exchange trunk (for directly dialed toll calls only), Foreign Exchange (FX), tie line or Other Common Carrier (OCC) access line facility.

Where WATS facilities are used for routing the call, the specific WATS band is identified.

Where FX, tie line or OCC access line facilities are used for routing the call, the record details are recorded as the same facility type.

(5) Charges for toll calls completed over the normal exchange trunks (directly dialed toll calls only).

b. Regulations

(1) SMDR may be offered to Centrex-CO customers where the Company's message billing process has been arranged to provide this optional feature.

(2) SMDR is not represented to be a provision of billing detail.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd)

4. Station Message Detail Recording (SMDR) (Cont'd.)

b. Regulations (Cont'd.)

(3) A customer provided IBM PC compatible computer is required to access the SMDR data files. The computer must be equipped with a synchronous interface board and standard 3780 BSC communications protocol.

c. Rates and Charges for the Services below are now located in the Pricing Addendum ("PA") at the end of this tariff.

		Monthly Rate	Installation Charge
(1)	Common Equipment	See "PA"	See "PA"
(2)	The monthly rate includes the recording of 50,000 messages. All messages in excess of 50,000 will be billed at:	See "PA"	See "PA"
(3) (4)	If after the initial installation, customer requests changes in the call detail definitions, a non-recurring charge applies.	See "PA"	See "PA"

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

M. REMOTE CALL FORWARDING SERVICE

1. General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in a different exchange that is outside of the RCF number's local calling scope.

2. Regulations

a. Remote Call Forwarding service is offered in Central Offices, where facilities permit.

b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.

c. Remote Call Forwarded calls cannot be call forwarded at the terminating end to another number.

d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

e. Transmission may not be satisfactory on all calls.

f. Remote Call Forwarding is not represented as suitable for the transmission of data.

g. The central office line on which the remote call terminates may not be equipped with call forwarding.

h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.

i. The minimum charge for the RCF service is the monthly rate for one month plus the Service Connection Charge.

j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.

k. RCF is offered only when the terminating (forwarded to) number is in an exchange outside of the local calling scope of the RCF directory (forwarding) number's Central Office.

l. RCF subscribing customers cannot subscribe to any optional flat rate calling plans for the RCF directory (forwarding) number.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

M. REMOTE CALL FORWARDING SERVICE (Cont'd)

2. Regulations (Cont'd)

m. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central offices. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply, except that no charge applies for non- published service in connection with RCF.

n. Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.

o. The RCF subscriber is responsible for any toll charges incurred for calls between the forwarding number and the terminating number.

3. The monthly and non-recurring rates for the services and features below are listed in the Pricing Addendum at the end of this tariff.

a. Remote Call Forwarding,
each path

b. Rearrangement and Changes

1. Change of telephone number to which calls are forwarded, per occasion

2. Change of directory listing, per occasion

* In addition, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

N. OPTIONAL CALL SCREENING/BLOCKING

1. General

a. This service is provided only where the equipment is available.

b. Optional call screening functions, for Incoming and Outgoing Screening, are provided at the monthly and nonrecurring rates listed in the Pricing Addendum. The non-recurring charges do not apply to initial installations but do apply to subsequent requests for screening from the customer.

c. Optional call screening / blocking can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

2. Definitions

a. Incoming screening - prevents completion of collect or third number incoming calls.

b. Outgoing screening - originated operator-handled calls from the access line are restricted to collect, third number or calling card only.

3. Rates

	Monthly Per Line	Monthly Per Line	NRC Line Charge	NRC C Line Ch
		$1.87		$11.4
		1.87		11.4
Incoming screening	See Pricing Addendum		See Pricing Addendum	,
Outgoing screening	See Pricing Addendum		See Pricing Addendum	,

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS

1. General

The Company may offer and bill to customers on one bill combinations of services which may include regulated, non-tariffed or non-regulated services, including services of an affiliate, at a single price selected by the company.

The regulated services of ALLTEL New York, Inc. contained in bundles continue to be offered on a stand alone basis under the terms and conditions as stated elsewhere within this tariff.

2. Bundled Offerings will be charged a rate listed in the Pricing Addendum located at the end of this tariff.

Bundles as described below are available in the following exchanges:

a. Residential One-Party Service, Touch Tone Calling, Caller ID, Call Waiting, and Caller ID on Call Waiting – This bundle is offered only in combination with an unlimited nationwide calling plan offered by ALLTEL Communications, Inc.*

This bundle is available only to residential customers in the exchanges of : Cazenovia, Brewerton-Central Square, Fulton, Manlius, Marcellus and Phoenix.

b. Residential One-Party Service, Touch Tone Calling, Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30 – This bundle is offered only in combination with an unlimited nationwide calling plan offered by ALLTEL Communications, Inc. *

This bundle is available to residential customers in all exchanges served by the Company:

c. Residential One-Party Service, Touch Tone Calling, Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30 – This bundle is offered only in combination with a two (2) hour nationwide calling plan offered by ALLTEL Communications, Inc.**

This bundle is available to residential customers in all exchanges served by the Company:

* This bundle is grandfathered and available to existing customers only, beginning April 15, 2006.
** This bundle is grandfathered and available to existing customers only, beginning August 19, 2006.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

d. Residential One-Party Service, Locality & Touch Tone Calling, Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30, with the Option of Ring Plus where available – This bundle is offered only in combination with Windstream Communications, Inc.'s two (2) hour nationwide long distance calling plan and International and Latin America discount plans.*

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount as listed in the Pricing Addendum is available when purchased with either Windstream's DSL or Digital TV Services (discount of $4.00 when purchased with both). (See Note 1)

e. Residential One-Party Service, Locality & Touch Tone Calling, Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Call Selector, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection, Call Forwarding, Preferred Call Forwarding, Three-Way Calling, and Speed Call 30, with the Option of Ring Plus where available – This bundle is offered only in combination with Windstream Communications, Inc.'s unlimited nationwide long distance calling plan and International and Latin America discount plans. *

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.
(See Note 1)

Note 1) The Non-Recurring Service Connection Charges (includes applicable Initial Service Order Charge, Secondary Service Order Charge, and/or Central Office Line Connection Charge or Premise Charge) may be waived for residential customers who take bundle or (e) above and that commit to a minimum of one year of service with that plan.

* These bundles are grandfathered and available to existing customers only, beginning July 17, 2007.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

f, This bundled offering includes Limited Local Measured Service (LLMS) bundled with Windstream Communications, Inc.'s Broadband and Internet Service. This bundle is available to customers in all exchanges within the Company where technically available.

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411, unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing 1+ toll calls* and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as listed in the Pricing Addendum.. The Residential and Business monthly rates are listed in the Pricing Addendum.** LLMS is only available when purchased as part of this bundle.

g. Second Access Line Bundle

This bundled service offering is available to residential customers with at least one residential one-party access line and a feature package. The offering includes an additional residential one-party access line with Caller ID Deluxe, Call Waiting, and Three-Way Calling.

Customers that order this bundle will not pay any of the non-recurring Service Charges (as found in Section 8 and the Pricing Addendum of this tariff) and will receive one free jack at the time of installation. The Residential monthly rate is listed in the Pricing Addendum located at the end of this tariff.

* Toll block for LLMS will follow the guidelines shown in Section 3, Paragraph J.2.j, subparagraphs (2.b) & (3).

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

h. Business Connect SB Bundle *

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate — See Pricing Addendum

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. The second and third access lines will be billed at the tariffed business one-party rate, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan.

Term Discounts for the Business Connect SB Bundle are also available. An early termination fee as listed in the Pricing Addendum will apply for customers who terminate before the end of their one-year or three-year term commitment.

One-Year Term Commitment: : Customers who agree to keep the service for a minimum of one year will receive a discount as listed in the Pricing Addendum off of the package rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge.

Three-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Addendum off of the package rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 27 and the Pricing Addendum of this tariff, will be waived.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Note: The Business Connect SB Bundle is grandfathered and is only available to existing customers at existing locations.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

i. Connect Unlimited II Bundle *

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Communications, Inc.'s Connect Unlimited nationwide long distance calling plan and International Discount plan.

This bundle is available to residential customers in all exchanges served by the Company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.

Customers who have the Connect Unlimited II Bundle with Windstream's Connect Unlimited Long Distance and Windstream's DSL Service will have the option of purchasing a second access line with the bundle for an additional per month rate listed in the Pricing Addendum.

j. Connect Flex Bundle *

** This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Communications, Inc.'s Flex nationwide long distance calling plan and International discount plan.

This bundle is available to residential customers in all exchanges served by the Company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.

Connect Flex II Bundle *

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Communications, Inc.'s Flex nationwide long distance calling plan and International discount plan.

This bundle is available to residential customers in all exchanges served by the Company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff. An additional discount as listed in the Pricing Addendum is available when purchased with Windstream's DSL Service.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.
** This bundle is only available to existing customers at existing locations.

Note 1) The Non-Recurring Service Connection Charges (includes applicable Initial Service Order Charge, Secondary Service Order Charge, and/or Central Office Line Connection Charge or Premise Charge) may be waived for qualifying residential customers who take bundle (i) or (j) above and that commit to a minimum of one year of service with that plan.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

k. Connect Select Bundle

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Enhanced Call Waiting, and Caller ID on Call Waiting.

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Enhanced Call Waiting, and Caller ID on Call Waiting. This bundle is available to residential customers in competitive service areas within the company. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

To qualify for this service, customers must also subscribe to Windstream's 1.5M or higher Broadband Service and Internet Service. If any required component of the service bundle is discontinued, the rate above may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

The non-recurring Service Charges, as described in Section 27 and the Pricing Addendum of this tariff, may be waived for customers subscribing to this service.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

l. Business Connect SB Unlimited Bundle *

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting
Rotary Hunt	Basic Voice Mail

This bundled package is for small business customers. Customers may have up to three business one- party access lines to qualify for this bundle. The second and third access lines will be billed at the tariffed business one-party rate, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Unlimited Long Distance Plan for all access lines.

This bundle requires a one-year term commitment. Customers who agree to a three-year term commitment will receive a discount as listed in the Pricing Addendum off of the package rate listed in the Pricing Addendum. Also, the non-recurring Service Charges, as described in Section 27 and the Pricing Addendum of this tariff, will be waived for customers who agree to the three-year term commitment.

An early termination fee as listed in the Pricing Addendum will apply for customers who terminate before the end of their one-year or three-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

NOTE: The Business Connect SB Unlimited Bundle is grandfathered and only available to existing customers at existing locations.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

m. Business Connect SB Bundle III **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to either 1) the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan (see Windstream Communications, Inc. Long Distance Tariff for this plan at a monthly rate listed in the Pricing Addendum for the first 100 minutes.) or 2) both the Windstream Communications, Inc.'s Business Unlimited Long Distance Plan (see Windstream Communications, Inc. Long Distance Tariff for this plan) and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Business Connect SB Bundle III are also available. For customers subscribing to this bundle prior to September 4, 2010, an early termination fee as listed in the Pricing Addendum will apply for customers who terminate before the end of their one-year or three-year term commitment. For customers subscribing to this bundle on or after September 4, 2010, an early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their one-year or three-year term commitment.

One-Year Term Commitment: : Customers who agree to keep the service for a minimum of one year will receive a discount as listed in the Pricing Addendum off of the bundle rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge.

Three-Year Term Commitment :Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 5 and the Pricing Addendum of this tariff, will be waived.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective May 8, 2011.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

n. Business SOHO Communications Bundle

This bundled service offering is available to new or existing business customers. This offering includes two business access lines plus Caller ID Deluxe. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

This bundled package is for small business customers. To qualify for this bundle, customers must also subscribe to the Windstream Communications, Inc.'s Business SOHO Unlimited Long Distance Plan and 1.5MB Broadband (or higher speed), and must purchase a 2-line phone and wireless networking system from Windstream (available either at a flat one-time rate or on a monthly basis). (The rate listed in the Pricing Addendum includes only the access line and feature portion of the full bundled rate and does not include long distance, broadband, or equipment.)

The customer must commit to subscribe to this bundle for no less than 3 years.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

o. Windstream Business Bundle - Unlimited Plan **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

p. Windstream Competitive Business Bundle - Unlimited Plan **

This bundled service offering is available to new or existing business customers in the Bemus Point, Cazenovia, Central Square, Chautauqua, Clymer, Ellington, Fulton, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Manlius, Marcellus, Munnsville, Panama, Phoenix, Randolph, Sinclairville, Shortsville, Steamburg, Stedman, and West Winfield exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.*

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate for this bundle includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Competitive Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non- recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

q. Windstream Business Bundle, Flex Plan **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.*

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate for this bundle includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two--year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non- recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

r. Windstream Competitive Business Bundle, Flex Plan **

This bundled service offering is available to new or existing business customers in the Bemus Point, Cazenovia, Central Square, Chautauqua, Clymer, Ellington, Fulton, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Manlius, Marcellus, Munnsville, Panama, Phoenix, Randolph, Sinclairville, Shortsville, Steamburg, Stedman, and West Winfield exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.*

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate for this bundle includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Competitive Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Addendum off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non- recurring Service Charges, as described in Section 8 and the Pricing Addendum of this tariff, will be waived.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered effective February 13, 2012.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

s. Windstream Small Business Bundle – Voice + Unlimited Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.*

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan. (The bundled rate includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

O. BUNDLED SERVICE OFFERINGS, CONTINUED

2. Bundled Offerings, Continued

t. Windstream Small Business Bundle, Voice + Flex Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. The rate for this bundle is listed in the Pricing Addendum at the end of this tariff.*

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate listed in the Pricing Addendum and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a per line rate listed in the Pricing Addendum and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Windstream Flex 100 Plan. (The bundled rate includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

SECTION 4 - COIN ACCESS LINE SERVICE

A. COIN ACCESS LINE SERVICE

1. Definition

a. Customer-Owned Coin Operated Telephone (COCOT) Access Line Service is provided in compliance with New York Public Service Commission Rules and Regulations.

2. Regulations

a. COCOT Access lines and COCOT optional features are furnished subject to the availability of facilities.

b. Other optional features such as touch-tone and custom calling services are furnished at existing tariff rates and charges for business service, subject to the availability of facilities.

c. The COCOT customer is responsible for the installation, operation and maintenance of any customer owned coin operated telephone used in connection with this service.

d. The COCOT customer shall be responsible for the payment of all usage charges and monthly charges incurred on COCOT Access Lines.

e. The COCOT customer is responsible for refund of coins lost or collected in error by the customer owned coin operated telephone.

SECTION 4 - COIN ACCESS LINE SERVICE

A. COIN ACCESS LINE SERVICE

3. Rates

a.

Coin Access Line	Monthly Rate	Non-Recurring Charges
Access Lines to support instrument implemented Smart Payphones		
Message Rate Per Line	Same as the B-1 rate listed in the Pricing Addendum	See Pricing Addendum
Flat Rate Per Line	Same as the B-1 rate listed in the Pricing Addendum	See Pricing Addendum
Access lines that utilizes CO provided coin Service		
Message Rate Per Line	Same as the B-1 rate in the Pricing Addendum, plus $3.00	See Pricing Addendum
Flat Rate Per Line	Same as the B-1 rate listed in the Pricing Addendum	See Pricing Addendum

(+) Messages are charged at a rate listed in the Pricing Addendum with no initial allowance of messages in addition to the monthly access line rate.

Any other additional services requested will be billed at the applicable tariff rates contained in this tariff.

b. Optional Call Screening/Blocking

This service is provided only where the equipment is available.

Optional call screening/blocking functions, as listed, are provided at the monthly rates stated in the Pricing Addendum. The non-recurring charges listed in the Pricing Addendum do not apply to initial installations, but do apply to subsequent requests for screening/blocking from the customer.

SECTION 4 - COIN ACCESS LINE SERVICE

A. COIN ACCESS LINE SERVICE

3. Rates and Charges (Cont'd.)

b. Optional Call Screening/Blocking (Cont'd.)

1. Definitions

a. Incoming screening - prevents completion of collect or third number incoming calls to the paystation COCOT access line.

b. Outgoing screening - originated operator-handled calls from the Paystation-COCOT access line are restricted to collect, third number or calling card only.

c. Incoming blocking - blocks all incoming calls.

d. Outgoing blocking - restricts outgoing calling to local calls only. Dial 1 calls will be blocked.

2. Monthly and nonrecurring rates for Incoming Screening, Outgoing Screening, Incoming Blocking and Outgoing Blocking are listed in the Pricing Addendum located at the end of this tariff.

SECTION 5 - MILEAGE

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are three basic types of mileage charges:

Locality Mileage - There is no charge that applies when individual line, two-party** or four-party* service is provided in areas outside the base rate area of an exchange.

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Services Connecting Two or More Locations- This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

Mileage on Services Connecting Two or More Locations That Provide Radio or Program Transmission.

B. SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

3. Construction charges as provided in Section 8 of this Tariff may apply in addition to any mileage that may be charged.

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 5 - MILEAGE

C. LOCALITY MILEAGE

1. Definitions

Locality mileage is the mileage applicable to a central office line of a subscriber located outside the base rate area but within the central office district of exchanges that have locality rates. There is no charge for locality mileage. The territory outside the base rate area is divided into localities as follows:

Approximate Distance From Base Rate Area Boundary	Locality
Up to 1 Mile	A
1 to 2 Miles	B
Over 2 Miles	C

Clymer Exchange

Approximate Distance From Base Rate Area Boundary	Locality
Up to 2 Miles	A
2 to 4 Miles	B
Over 4 Miles	C

In exchanges having locality rates, as specified in Section 10 and the Pricing Addendum, the locality mileage rates apply in addition to the basic monthly rates

SECTION 5 - MILEAGE

2. Rates for all exchanges except Clymer will be rated at $0.00. The rate for Clymer is listed in the Pricing Addendum.

SECTION 5 - MILEAGE

C. FOREIGN EXCHANGE SERVICE AND MILEAGE

1. Definition
Foreign exchange line mileage is the mileage applicable to a central office line from a foreign exchange.

2. Regulations
a. The Company is not obligated to furnish foreign exchange service generally, but will do so where facilities are available and will permit satisfactory telephone transmission.

b. The local service charge of the foreign exchange applies in addition to the mileage rate.

c. Where construction is involved, the customer may be required to pay construction costs.

d. The customer is required to subscribe to exchange service in the normal central office when the foreign central office is not adjacent to and is not within the local calling area of the normal central office.

e. The local calling area and toll rates are the same as regularly apply to other stations bearing the same central office district designation.

f. The minimum charge for foreign exchange service is the tariff rates for six (6) months.

g. Only grades of service available from normal company will be provided by serving company.

3. Rates and Method of Measurement
a. General
There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:
(1) Where the customer is located
(2) Where the telephone service is coming from

D. FOREIGN EXCHANGE SERVICE AND MILEAGE (Cont'd.)

3. Rates and Method of Measurement (Cont'd.)

a. General (Cont'd.)

(3) Whether or not there is a toll charge between the two areas involved.

(4) Whether more than one telephone company is required to provide the service.

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

(1) Within the Serving Company
Adjacent exchanges
Toll charge between exchanges

All lines - measure from the customer's location to the nearest point on the base rate area boundary of the foreign central office.

Monthly rates - per 1/4 mile airline or fraction thereof are listed in the Pricing Addendum.

Within the Serving Company Adjacent exchange
No toll charge between exchanges (local calling area). Only individual lines and PBX trunks are offered.

This distance is measured airline from rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange. When there is more than one central office within the same rate center, measurement is made from central office to central office.

Monthly rates - per 1/4 mile airline or fraction thereof are listed in the Pricing Addendum

(2) Within the serving company
Non-adjacent exchanges
Whether toll charge or local service between exchanges

Only individual lines and PBX trunks are offered.

* This service is restricted to existing customers in existing locations as of March 20, 1999.
** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 5 - MILEAGE

D. FOREIGN EXCHANGE SERVICE AND MILEAGE (Cont'd.)

3. Rates and Method of Measurement (Cont'd.)

b. Monthly Charges (Cont'd.)

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly rates - per 1/4 mile airline or fraction thereof and the FX Terminal per circuit are listed in the Pricing Addendum

(3) When service is furnished jointly by two telephone companies (Intercompany Foreign Exchange Service)

Non-adjacent exchanges
Only individual lines and PBX trunks are offered.

The rate for interexchange mileage charges covering foreign exchange line service furnished jointly with another telephone company between non-adjacent exchanges will be the rates specified in New York Telephone Company Tariff P.S.C. No. 900 - Telephone.

(4) When service is furnished jointly by two telephone companies (Intercompany Foreign Exchange Service)
Adjacent exchanges
Toll charge between exchanges
This company is Serving Company

Distance is measured from the point of connection with the facilities provided by the connecting company to the nearest point on the base rate area boundary of the central office district of this company.

Monthly rates - per 1/4 mile airline or fraction thereof are listed in the Pricing Addendum

Monthly rates for individual or two-party** locality rates apply.

(5) When service is furnished jointly by two telephone companies (Intercompany Foreign Exchange Service)
Adjacent Exchanges
Toll charges between exchanges
Connecting Company is Serving Company

This route distance is measured from the customer's location to the point of connection with the lines of the connecting company.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 5 - MILEAGE

D. FOREIGN EXCHANGE SERVICE AND MILEAGE (Cont'd.)

3. Rates and Method of Measurement (Cont'd.)

b. Monthly Charges (Cont'd.)
Monthly rates - per 1/4 mile airline or fraction thereof, Individual line or PBX trunk, Two-Party, four party or multi-party line per termination are listed in the Pricing Addendum.*

*An added monthly charge as listed in the Pricing Addendum applies for each individual line or PBX trunk, and for each party on a two-party, four-party or multi-party line to cover administrative costs.

(6) When service is furnished jointly by two telephone companies (Intercompany Foreign Exchange Service)
Adjacent Exchanges
No toll charge between exchanges (local calling area) This company is Serving Company.
Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central offices crosses the boundary between the two exchanges, to the serving central office of the serving exchange.

Monthly rates - per 1/4 mile airline or fraction thereof are listed in the Pricing Addendum.

(7) When service is jointly furnished by two telephone companies (Intercompany Foreign Exchange Service)
Adjacent Exchanges
No toll charge between exchanges (local calling area) Connecting Company is Serving Company

The distance is measured airline from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts.

Monthly rates - per 1/4 mile airline or fraction thereof are listed in the Pricing Addendum.

*An added monthly charge as listed in the Pricing Addendum applies for each individual line or PBX trunk.

Toll substitute charges apply to all other charges in this section where applicable as indicated in 5.I. 1 & 2.

1 This service is restricted to existing customers in existing locations as of March 20, 1999.
2 This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 5 - MILEAGE

D. FOREIGN EXCHANGE SERVICE AND MILEAGE (Cont'd.)

3. Rates and Method of Measurement (Cont'd.)

c. Billing Practices

(1) For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 3b (1), (2) or (3) of this section, as appropriate.
(a) The exchange access line rate and charge of the serving central office
(b) Applicable wire and jack rates and charges
(c) One service charge

(2) When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and administrative charges in Paragraph 3b (4), (5), (6), (7) or (8) previously as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service it provides:
(a) Where this company is the normal company.
(1) 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office. When Rochester Telephone Company is the serving company this charge does not apply.

- If the same grade of service (individual, 2-party**, 4-party*, multi-party**) is not furnished in the normal office, 1/2 the rate for the next higher grade of service applies.

- If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.

(2) There is no charge for locality mileage.

(3) Applicable wire monthly rates.

(4) Service charges, premises visit charge and wire and jack installation charges.

* This service is restricted to existing customers in existing locations as of March 20, 1999.
** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 5 - MILEAGE

D. FOREIGN EXCHANGE SERVICE AND MILEAGE (Cont'd.)

3. Rates and Method of Measurement (Cont'd.)

c. Billing Practices (Cont'd.)

(b) Where this company is the serving company

(1) 1/2 the exchange access line rate for the serving central office.
(2) Service charge plus additional line charge if applicable.

(c) A foreign exchange terminal charge listed in the Pricing Addendum applies for each inter-company non-adjacent foreign exchange line, where our company is the serving company.

(d) Toll substitute charges apply as indicated in 5.I. 1 & 2 where applicable.

E. MILEAGE SERVICES ON LINES BETWEEN CUSTOMER LOCATIONS

1. Definition

a. The term "Extension Service" denotes the extension lines at locations in addition to the location of the main line.

2. General

a. Mileage on lines between customer locations is applicable to the following:

Bridged Extension Lines (Offered on individual lines only)

PBX Station Lines Tie Lines
Private Lines Lease Lines

(1) The services described and rated in this Section as Private Lines and Lease Lines provide a two-wire metallic circuit used only for alarm and metering type circuits. This type of circuit is also known as a dry pair. The design and physical makeup of this two-wire metallic service are neither available nor applicable for Analog or Data service.

For Voice Grade, Program Audio, narrowband, wideband, Digital Data, High Capacity Private Line Services, or any optional features, conditioning, bridging and multiplexing, rates contained in the Windstream New York, LLC Intrastate Access Service Tariff apply.

(2) It is expressly declared that fully metallic facilities are in continually decreasing supply, and the Company is not obligated to continue to make such facilities available nor to continue to furnish to existing customers.

b. The Company determines the type of plant to be used.

c. The Company is not obligated to furnish mileage facilities generally, but will do so where facilities are available.

d. Where construction is involved, the customer may be required to pay construction costs.

e. Circuits utilizing four wires are considered two circuits for the application of charges.

f. Service connection charges as indicated in Section 8 shall apply for the connection of mileage services. Premise Work Charge applies per circuit for on premise and per location when off premise circuit installed.

SECTION 5 - MILEAGE

E. MILEAGE SERVICES ON LINES BETWEEN CUSTOMER LOCATION (Cont'd.)

3. Regulations

a. Individual and Auxiliary Lines – Business

Except as provided in Section 2, paragraph B.1.b of this tariff, Resale and Sharing of Service, extension service may be located on any premises of the subscriber, provided the use is restricted to the subscriber. Extension service may be located outside the premises of the subscriber subject to the following conditions:

1. Some form of exchange service is furnished continuously under a separate contract in the same building and on the same premises as the extension service.

2. Extension service is furnished with the understanding that the use is restricted to intercommunication or completion of incoming calls.

b. Individual and Auxiliary Lines – Residence

Extension service may be located on any premises which is a domestic establishment of the subscriber, provided the use is restricted to the subscriber and members of the domestic establishment. Extension service may be located on premises outside of the subscriber's domestic establishment, subject to the following conditions:

1. Some form of exchange service is furnished continuously under a separate contract in the same building and on the same premises as the extension service.

2. Extension service is furnished with the understanding that use is restricted to intercommunication or completion of incoming calls.

SECTION 5 - MILEAGE

E. MILEAGE SERVICES ON LINES BETWEEN CUSTOMER LOCATION (Cont'd.)

4. Rates and Method of Measurement

a. General

There are three service conditions which determine how bridged extension lines are computed and billed:

1. Within an exchange on a subscriber premise located in different buildings, when the buildings are on continuous property owned, controlled, or leased by the subscriber.

2. Within an exchange, but off the subscriber premise. *

The monthly mileage rate listed in the Pricing Addendum, based on point-to-point airline measurements, from bridging point to subscriber's bridged location, apply for each ¼ mile or fraction thereof per circuit.

* An additional monthly termination charge as listed in the Pricing Addendum applies to private, tie and lease lines.

3. Mileage Services Between Exchanges* #

a. Method of Measurement

The distance is measured airline from the primary terminal location on the customers premise to the normal central office to the distant central office and thence to the distant terminal location.

(1) The normal central office is considered the primary terminal location for individual extension lines.

(2) Not offered on semi-public lines.

(3) For inter-company mileage services the measurement is made as indicated except to the point of connection with the other telephone company.

SECTION 5 - MILEAGE

E. MILEAGE SERVICES ON LINES BETWEEN CUSTOMER LOCATION (Cont'd.)

3. Mileage Services Between Exchanges* #(Cont'd.)

b. The monthly rate for a circuit applies at a per ¼ mile or fraction therof as listed in the Pricing Addendum located at the end of this tariff.

Applicable toll substitute charges apply as indicated in 5.I. 1 & 2.

* An additional monthly termination charge as listed in the Pricing Addendum applies to private, tie and leased lines.

Applicable tariff rates apply in addition to the circuit charges

F. INTERCEPT AND BRIDGED EXTENSION LINES

An intercept line shall be a line bridging an individual, PBX trunk or PBX station line to an answering service establishment. The Telephone Company will provide intercept lines for individual PBX trunk, or PBX station lines to answering service establishments. The Telephone Company does not provide nor offer answering or intercept service other than that as normally provided by the telephone companies directory assistance service.

Rates - See E. this section measured from bridging point to customer's bridged location.

SECTION 5 - MILEAGE

G. PROGRAM TRANSMISSION SERVICE AND MILEAGE

1. Definition

Program transmission circuits are furnished in connection with loudspeakers and broadcasting from radio stations. They are so equipped and operated as to permit the transmission of music and/or speech in one direction. Transmission in the opposite direction is provided by reversing the direction of transmission of existing facilities, where practicable, or by furnishing additional one- way facilities.

2. Regulations

a. Program transmission circuits are furnished where facilities are available between points within the exchanges operated by the Telephone Company.

b. The subscriber will furnish all apparatus used with the circuit.

c. The subscriber shall use in connection with these circuits only equipment approved by the Telephone Company and the circuits and equipment shall not be connected either directly or indirectly with wire facilities provided other than by the Telephone Company.

d. The subscriber indemnifies and saves the Telephone Company harmless claims for libel, slander of the infringement of copyright arising from the material transmitted over the circuits, against claims for the infringement of patents arising from combining with, or using in connection with, circuits of the Telephone Company apparatus and system of the subscriber, and against all other claims arising out of any act or omission of the subscriber in connection with the circuits provided by the Telephone Company.

e. If service is interrupted other than by the negligence or willful act of the subscriber, a prorate allowance shall be made from the time such interruption continues after notice of the Telephone Company

SECTION 5 - MILEAGE

G. PROGRAM TRANSMISSION SERVICE AND MILEAGE (Cont'd.)

3. Rates

a. Continuous Use

For 24 hours of use per day, for each 1/4 miles, or fraction thereof, route measurement, applies to each channel separately per month at the rate listed in the Pricing Addendum.

b. Occasional Use

For each 1/4 mile or fraction thereof, route measurement, applied to each channel separately.

For the first day	See Pricing Addendum
For each succeeding day	See Pricing Addendum

These charges also apply to an extension of a channel, except that no monthly charge applies for an extension in the same building with the main terminal.

c. Service and facilities terminations

For first ten or less connections per month	See Pricing Addendum
For additional connections, each per month	See Pricing Addendum

d. Setting up charges (for continuous or occasional use)

For each main channel or extension channel

Between points: When construction of drop is not involved	See Pricing Addendum
When construction of drop is involved	See Pricing Addendum

Service order charge as shown in Section 8 shall also apply. The channels furnished may be equalized by the subscriber who may provide the equalizing equipment. However, if required, the Telephone Company will provide equalizing at special charges based on cost.

The above charges do not include any amplifiers. If amplifiers are required, additional charges based on costs incurred apply

SECTION 5 - MILEAGE

H. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined in this tariff.

b. The per month and per line Toll Substitute Services Charge listed in the Pricing Addendum applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

Tie line and off premise extensions, non-adjacent exchanges

ICOFX and Intra Company FX Adjacent Exchanges

Data Access Lines

Off Network Access Line

SECTION 5 - MILEAGE

I. FOREIGN CENTRAL OFFICE SERVICE BETWEEN CENTRAL OFFICES OF WINDSTREAM NEW YORK, LLC

1. Definition
Foreign central office service applies when a customer normally served out of one central office requests service out of another central office in the same exchange.

2. Regulations

a. The Company is not obligated to furnish foreign central office service generally, but will do so where facilities are available and will permit satisfactory telephone transmission.

b. The local service charge of the foreign central office applies in addition to the foreign central office rates.

c. Where construction is involved, the customer may be required to pay construction costs.

d. Semi-Public service is not furnished on a foreign central office service basis.

e. The local calling area and toll rates are the same as regularly apply to other stations bearing the same central office district designation.

f. The minimum charge for foreign central office service is the tariff rates for six (6) months.

g. (Only one-party Business, Residence Lines, and PBX trunks are offered.)

3. Rates and Method of Measurement

Distance between normal central office and serving foreign central office, each line:

The ¼ per mile airline measurement rate is listed in the Pricing Addendum.

SECTION 6 - MISCELLANEOUS SERVICES

A. TEL-TOUCH CALLING SERVICE

1. General

a. Tel-Touch Calling Service provides for the originating of telephone calls by means of Tel-Touch telephones equipped with push button in lieu of rotary dials.

b. Tel-Touch Calling Service may be provided in connection with the following services where the serving central office is equipped for Tel-Touch calling:

Individual and Auxiliary Line Service
Semi-public Service
PBX Service if the PBX is Properly Equipped

c. Tel-Touch Calling Service requires special central office equipment and will be provided subject to the availability of facilities.

d. All lines terminating in the same Tel-Touch station and all trunks terminating in a PBX arranged for Tel-Touch must be arranged for Tel-Touch Calling.

2. Rates and Charges

a. The rates are listed in the Pricing Addendum, are in addition to all other applicable rates and charges for the facilities and services furnished (except in the Clymer exchange):

SECTION 6 - MISCELLANEOUS SERVICES

A. TEL-TOUCH CALLING SERVICE (Cont'd.)

2. Rates and Charges (Cont'd.)

B. Service Connection Charges

1. In exchanges where the service becomes available for the first time, no Service Connection Charges will apply for a period of 60 days from the availability date.

2. At such time as the Company may introduce a Sales Campaign to stimulate the use of Touch-Tone facilities, Service Connection Charges will be waived per 1. above.

3. In other than the above situations (1. & 2.) all applicable Service Connection Charges will apply.

SECTION 6 - MISCELLANEOUS SERVICES

B. CUSTOMER TRANSFER

1. General

Customer transfer service provides for the automatic transfer of incoming calls from one central office line to another central office line of the same customer.

2. Regulations

a. Customer transfer service shall be furnished only in conjunction with individual central office lines of the same customer and only when such lines are provided from the same central office.

b. Customer transfer service shall be furnished only in exchanges with central offices arranged to permit this service.

c. The customer will be required to operate a key arrangement, located on his premises, in order to activate this service.

3. Rates

The following rates and charges include one (1) key arrangement per transfer service as part of the service. Additional key arrangements will be provided in accordance with the rates and charges set forth elsewhere in this Tariff for the type of key arrangement provided.

	Monthly Rate	Installation Charge
Customer Transfer Service	See Pricing Addendum	See Pricing Addendum

SECTION 6 - MISCELLANEOUS SERVICES

C. MULTIPLE BILL CHARGES

1. General
Multiple copies of telephone bills are furnished upon the subscriber's request, subject to the provisions of Paragraphs 2 and 3 following.

2. Regulations

a. A multiple bill charge applies per month for each additional copy of a business telephone bill furnished on an ongoing monthly basis.

b. A multiple bill charge applies for each duplicate copy of a business telephone bill furnished on a one time basis except as described in (c) below.

c. A multiple bill charge does not apply for a duplicate copy of a business telephone bill furnished one time within a 12 month period provided the customer did not receive the bill when originally issued. The number of duplicate bills furnished, at the same time, without a charge is limited to the same number of bills as originally issued.

d. A multiple bill charge does not apply for additional or duplicate copies of residence telephone bills.

e. A maximum of 8 additional copies per bill per month may be furnished on an ongoing basis.

3. The rates for each additional or duplicate copy per bill is listed in the Pricing Addendum.

SECTION 6 - MISCELLANEOUS SERVICES

D. AUTOMATIC RINGDOWN

1. Automatic ringdown circuits provide an inter-communications circuit between two or more stations. All stations on the circuit are automatically signaled when one station goes off-hook.

2. Rates
In addition to the Automatic Ringdown Circuit rates listed in the Pricing Addendum, any applicable station equipment charges and mileage shall apply.

SECTION 6 - MISCELLANEOUS SERVICES

E. USAGE DETAIL LISTS

1. General

Upon request, subscribers will be furnished copies of the Call Usage Detail lists used in Telephone Company offices. The lists show the time of call, initial period charge and total charge for dialed multi-unit local calls. In addition to local usage detail lists a customer may elect to request similar detail lists for those calls that qualify on an optional toll plan.

Call Usage Detail lists are furnished with the understanding that they are not purported to be the subscriber's billing record and the number of local calls and message units shown on the Call Usage Detail list will not, in many cases, balance with the number of messages on the subscriber's bill. They are provided for use only as an aid in analyzing call usage. Call Usage Detail lists are furnished subject to availability.

2. Charges

Rates for Per Call Usage Detail list associated are listed in the Pricing Addendum.

SECTION 6 - MISCELLANEOUS SERVICES

F. Special Equipment For Hearing Or Speech Impaired Customers

1. As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for customers certified as hearing or speech impaired.

2. A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.

3. The Company will make every reasonable effort to locate and obtain the equipment for the customer.

4. Customers have the following payment options:

   (a) Outright purchase at a price not to exceed the actual purchase price including any applicable shipping costs to the Company.

   (b) Lease at a monthly rate equal to 4% of the original purchase price. If the equipment becomes defective at any time during the lease period, the Company will repair or replace it with no change in monthly rate to the customer.

5. Customers who initially choose the lease option (4.b) may later purchase the equipment at a price not to exceed the actual purchase price to the company less the cumulative sum of the customer's lease payments. Repair or replacement of defective equipment will be the responsibility of the telephone company while the equipment is being leased.

6. The Company will offer an optional maintenance program to customers who choose to purchase the equipment either initially or after leasing. The monthly charge for maintenance will be one-half the monthly rate specified in 4.b. Maintenance provides for repair of the equipment when feasible, but not for replacement, except at the Company's option.

SECTION 6 - MISCELLANEOUS SERVICES

F. Special Equipment For Hearing Or Speech Impaired Customers (Cont'd.)

7. These purchase and lease provisions augment and do not replace the offering of specialized equipment for hearing or speech impaired customers that may be set forth in other portions of this tariff.

8. The Company will maintain records of its purchases, sales and leases to individual customers.

9. Within one month of the effective date of this tariff page, the Company will notify its customer body of these provisions via bill inserts or individual letters.

10. The Company will also advise customers who request this equipment of the applicable terms for purchase, lease and maintenance and of any other options for obtaining the equipment that might be available elsewhere in the tariff. This notification will be provided in writing prior to sale or lease of the equipment.

SECTION 6 - MISCELLANEOUS SERVICES

G. SIMPLIFIED MESSAGE DESK INTERFACE SERVICE

1. General

Simplified Message Desk Interface (SMDI) Service is a Central Office package providing the following features:

Message Waiting Indication
Automatic Call Routing
Automatic Message Retrieval

The service is provided only when the necessary central office facilities are available.

2. SMDI Feature Descriptions

Simplified Message Desk Interface (SMDI) provides a central office interface to a voice messaging computer which provides end users with a convenient means of monitoring for the receipt of messages and means of retrieving those messages. SMDI allows the central office to pass call set-up information to a voice messaging computer and to pass message waiting requests from the voice messaging computer to the voice messaging end user.

The call set-up information includes the called party's number and the calling party's number. Passing the called party's number to a voice messaging computer allows a voice messaging computer to route calls to an end user's personal message box for a personal greeting.

Message waiting indication is provided to end users by stuttered dial tone or by a message waiting light on telephones equipped with a light feature. The end user can call the voice messaging computer for his message or ignore the signal and place a call; message waiting indication will continue until the message has been retrieved and a signal has been received from the voice messaging computer.

Call set-up information and message waiting requests are rendered in data format via a data link and data modems.

Voice lines, arranged in a Uniform Call Distribution (UCD) group, are used to carry the voice transmission between the central office and voice messaging computer.

Automatic call routing provides automatic routing of end users' telephone lines to a voice messaging computer on a "ring-no answer" condition after approximately three to four rings or if a "busy" condition is encountered.

SECTION 6 - MISCELLANEOUS SERVICES

G. SIMPLIFIED MESSAGE DESK INTERFACE SERVICE (cont'd.)

2. SMDI Features Descriptions (cont'd.)

Automatic message retrieval provides end users with quick retrieval of their messages. When stutter dial tone is encountered, end users dial a 2-key code to reach the voice messaging computer to retrieve their messages. The retrieval feature can only be activated from the telephone line on which the message service is provided.

3. Rates and Charges

Charges for Simplified Message Desk Interface (SMDI) apply to voice message providers and their clients (end users). The rates shown below in (a.) and (b.) apply to the voice message providers. The rates in (c.) below apply to end users.

a. Voice lines connecting the central office and the voice messaging computer will be charged the applicable Local Exchange business line rate as shown in Section 10 and the Pricing Addendum.. Additionally the applicable non-recurring service charges contained in Section 8 and the Pricing Addendum will be assessed..

b. The data link connecting the central office, the Input/Output controller, the RS232, the 202T Modem, and the voice messaging computer will be charged at the monthly and nonrecurring rates as listed in the Pricing Addendum.

SECTION 6 - MISCELLANEOUS SERVICES

G. SIMPLIFIED MESSAGE DESK INTERFACE SERVICE (cont'd.)

3. Rates and Charges (cont'd.)

c. Simplified Message Desk Interface Service per voice mail box end user.

Monthly Rate Per Customer Line	
Stutter Dial Tone	See Pricing Addendum
Lamp Indicator	See Pricing Addendum

In addition, the non-recurring service order and line charges contained in Section 8 and the Pricing Addendum will apply.

Note 1: The data link will include connection to the central office, the Input/Output Controller, the RS232, and a 202T Data Modem.

Another 202T Data Modem will be required at the customer location.

Note 2: If the data link is between exchanges, the distance is measured airline from the primary terminal location on the customers premise to the normal central office, to the distant central office, and to the distant terminal location.

SECTION 6 - MISCELLANEOUS SERVICES

H. NEW YORK RELAY SERVICE

1. General

The Company will provide access to the Telecommunications Relay Service (TRS) pursuant to an agreement with the designated TRS provider for the State of New York. The service permits telephone communications between hearing and/or speech impaired individuals who must use Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. Calls made through the Relay Service will be routed to the Relay Center of the TRS provider for the State of New York by dialing an 800 number. At the Center, Communication Assistants establish the calls between the calling and called parties and then act as the "translation" point. A specific 800 number has been designated for both impaired and non-impaired customers to use. These numbers are available through the business office.

2. Regulations

a. Only intrastate calls can be completed using the New York Relay Service.

b. The New York Relay Center is operational 24 hours a day, seven days a week.

c. Charges for calls placed through the Relay Center will be billed as direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call is independent from what is billed.

d. Calls made using the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or TRS provider.

e. The following calls may not be placed using the Relay Service:

(1) calls to informational recordings and group bridging services;

(2) calls to time or weather recorded messages;

(3) operator handled conference services and other teleconference calls;

(4) station sent paid calls from coin telephones.

SECTION 6 - MISCELLANEOUS SERVICES

H. NEW YORK RELAY SERVICE (Cont'd.)

3. Liability

Under the agreement reached with the TRS provider for the State of New York, the provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer agrees, to release, defend and hold the Company harmless for, all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person.

SECTION 6 - MISCELLANEOUS SERVICES

I. LIMITED SERVICE OFFERINGS

1. General

Limited Service Offerings are Company provided facilities or services for which rates or charges are not otherwise specified in this tariff. Customer requests for non-standard, or unique services may be categorized as either a "Special Assembly" or "Limited Service Offering" item.

"Special Assembly" means an item furnished for only one customer, and no additional requests are anticipated.

"Limited Service Offering" refers to items that may be furnished for up to 5 customers. Rates for "Special Assembly" or "Limited Service Offering" items will be established according to 3c. below.

2. Description

Limited Service Offerings are furnished when:

a customer requests an item which is not in this tariff;

the Company modifies a facility or service, or designs a facility or service especially for the customer;

and the customer signs a contract for the service agreeing to the terms and conditions as set forth by the Company.

3. Regulations

a. The Company is under no obligation to provide any services or facilities not contained elsewhere in this tariff. The Company is under no obligation to furnish an additional item of the same or similar type to one provided as a Limited Service Offering.

b. The Company may choose, subject to Commission approval, to file any Limited Service Offering as a standard tariff item, even if fewer than 5 customers require or are likely to require the item.

SECTION 6 - MISCELLANEOUS SERVICES

I. LIMITED SERVICE OFFERINGS (Cont'd.)

3. Regulations (Cont'd.)

c. Limited Service Offerings are furnished subject to different rates and charges for the same kind of item. The rates for each specified service or facility will be determined on an individual basis according to the Company's standard revenue requirement development formulas.

d. If a Limited Service Offering is filed later as a standard tariff offering, the approved tariff rates for the service will apply, as of the effective date of the tariff.

e. The minimum service term for Limited Service offerings will be determined by the Company, and will be included as part of the contracted agreement for the service between the Company and the customer.

f. When a Limited Service Offering is provided to 5 customers, the Company will proceed to file a tariff standardizing the rules and regulations for the service. If a Limited Service Offering is filed as a standard tariff item, the tariff regulations will supersede any contractual agreement for the service between the Company and the customer. In no event will Limited Service Offerings be "grandfathered" i.e., furnished on a contracted basis for existing customers and under a standard tariff for new customers.

SECTION 6 - MISCELLANEOUS SERVICES

J. NATIONAL AND REVERSE DIRECTORY ASSISTANCE

1. General

a. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).

b. Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

2. Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

a. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non- published or unlisted.

b. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.

c. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

d. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

3. The National Directory Assistance and Reverse Directory Residential and Business rates are listed in the Pricing Addendum located at the end of this tariff.

SECTION 6 - MISCELLANEOUS SERVICES

K. DIRECTORY ASSISTANCE SERVICE

1. General

Customers may obtain assistance in determining a telephone number by dialing Directory Assistance Service.

2. Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

a. Requests for telephone numbers of non-published service.

b. Requests for telephone numbers which were erroneously omitted from the local directory by the Company. The customer must inform the Company of the error in order to receive credit.

c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the regulations found in Section 2 of this tariff.

3. Rates

For calls to the directory assistance operator, the Business and Residential rates listed in the Pricing Addendum will apply on a per request basis. Requests for information other than telephone numbers will be charged as a request for numbers.

SECTION 6 - MISCELLANEOUS SERVICES

L. RETAINED OR ADVANCED NUMBER SERVICE

1. General

The Company will, at the customer's request, set aside, or reserve their telephone number during a normal out of service period for such reasons as vacation/relocation, etc. Directory Listings will also be continued at the subscriber's request. This service is also available on an advanced basis for new service.

2. Regulations

(a) Customer's out of service period may not exceed ten (10) months.

(b) Transfer to an intercept stating that the phone number is presently "Out of Service" will be provided by the Telephone Company on incoming calls.

(c) Normal Local Exchange Recurring and Non-Recurring Service Charges apply when normal telephone service is installed.

(d) Normal Regulations for Directory Listing as mentioned elsewhere in this tariff apply.

(e) Advanced Service period may not exceed three (3) months.

3. The monthly rate for each telephone number is listed in the Pricing Addendum located at the end of this tariff.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

1. GENERAL

Wherever appropriate equipment and facilities are available, the Telephone Company will provide universal Central Office number "9-1-1" for the use of a Public Safety Answering Point engaged in assisting a Public Agency in the protection of the safety and/or property of the general public. It is intended that the use of the "9-1-1" telephone number will provide the public with rapid and direct telephone access to a Public Safety Answering Point.

2. GLOSSARY OF TERMS

ANI/ALI Controller - Interface equipment connecting Public Safety Answering Point Terminal Equipment with "E-9-1-1" lines from a control central office.

Automatic Location Identification - Interactive Retrieval System - stores ALI data base information and provides the Public Safety Answering Point (PSAP) equipment with the means to query and retrieve ALI information from the ALI data base.

Control Central Office - a telephone company designated switching unit equipped to perform the routing of "E-9-1-1" calls and to terminate "E-9-1-1" dedicated lines from a central office and/or a Public Safety Answering Point.

Dedicated Line - a communication path connecting a Public Safety Answering Point to one or more locations through other than Exchange Access Lines. This includes private lines, tie lines, and on-premises channels.

Dial Line - a communication path connecting a Public Safety Answering Point to various other points by dialing a numeric code or codes. This includes Exchange Access Lines, Private Branch Exchange Lines, Centrex Lines, and Intercommunications Lines.

Emergency Services - those services, including but not limited to fire fighting, law enforcement, ambulance and medical, provided for the protection and/or preservation of person and/or property in circumstance of immediate and significant threat of injury or harm.

Local Government - any political subdivision or any combination or group thereof, within the State of New York.

Non-Switched Call - a telephone call carried over exchange facilities from the calling party (originating station) to the called party (terminating station) via a directly routed circuit.

Originating Central Office - a Telephone Company designated switching unit used for the provisioning of exchange service, from which "E-9-1-1" calls are routed to a control central office.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

2. GLOSSARY OF TERMS (Continued)

Public Agency - the State of New York, or any city, county, city and county, municipal corporation, public district, or public authority located in whole or part within the state which provides or has the authority to provide fire fighting, law enforcement, ambulance, medical, or other emergency services.

Public Safety Agency - a functional division of a Public Agency which provides fire fighting, law enforcement, ambulance, medical, or other emergency services.

Public Safety Answering Point (PSAP) - a location operated and maintained by a Public Agency or Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

Selective Routing is a feature that routes an "E-9-1-1" call to the pre-designated Public Safety Answering Point based upon the identified number of the calling party. If an incoming "E-9-1-1" call cannot be selectively routed due to an Automatic Number Identification failure, incoming calls are routed from the "E-9-1-1" Control Central Office to a default Public Safety Answering Point. Each incoming facility group in the "E-9-1-1" Control Central Office is assigned a designated default Public Safety Answering Point. Automatic Number Identification and Automatic Location Identification data is not provided when a call is Default Routed.

Selective Transfer provides the Public Safety Answering Point with the ability to transfer an incoming call to another responding agency by depressing a single button labeled with the type of agency; i.e., "FIRE", on the associated customer premises equipment.

Switched Call - a telephone call carried over exchange facilities which is routed in such a manner that a direct and continuous circuit is not provided.

3. DESCRIPTION

A. In providing this service, the Telephone Company will arrange to route "9-1-1" telephone calls from telephones with a specified Number Plan Area Code and Central Office designation(s) to a Public Safety Answering Point specified by an appropriate Public Agency. A Public Safety Answering Point must be prepared to receive all "9-1-1" calls and to dispatch, or to request an appropriate person, organization, or agency to dispatch police, fire, ambulance, or other emergency services as reasonably available and required.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

3. DESCRIPTION (continued)

B. There are two types of "9-1-1" Service: Basic "9-1-1" Service and Enhanced "9-1-1" Service.

(1) Basic "9-1-1" Service presents a "9-1-1" call to the Public Safety Answering Point in a manner similar to a normal exchange telephone network call.

(2) Enhanced "9-1-1" or "E-9-1-1" Service provides several standard and optional features designed to assist the Public Agency in the routing, answering, and completion of "9-1-1" calls.

(a) The following standard features are included with this service configuration:

Automatic Number Identification
Forced Disconnect
Alternative Routing (Night Service)
Central Office Transfer Arrangements
ALI Database Maintenance

Automatic Number Identification, Forced Disconnect, Alternate Routing, and Automatic Location Identification Data Base are provided from originating central offices or control central offices.

Selective Routing, Transfer Arrangements, Automatic Location Identification Interactive Retrieval System and PSAP terminations are provided only from control central offices.

C. Description of the features are as follows:

1. Automatic Number Identification is a feature by which the telephone number from which the call originated is forwarded to the control central office or PSAP.

2. Forced Disconnect allows the "E-9-1-1" attendant to disconnect a circuit from the Control Central Office despite the switchhook condition of the calling party. This enables the Public Safety Answering Point attendant to release a connection on an "E-9-1-1" call, even if the calling party remains off-hook.

3. Alternate Routing allows "E-9-1-1" calls to be routed to a designated alternate location if (1) all "E-9-1-1" Service lines to the Primary Public Safety Answering Point are busy, or (2) the Primary Public Safety Answering Point closes down for a period (night service or disaster).

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

3. DESCRIPTION (continued)

4. Central Office Transfer Arrangements:

a. Manual Transfer enables the Public Safety Answering Point attendant to transfer an incoming call by depressing the switchhook or button on compatible customer premises equipment and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.

b. Fixed Transfer enables a Public Safety Answering Point attendant to transfer incoming "E-9-1-1" calls to Secondary Public Safety Answering Points by use of a single button on compatible customer premises equipment.

5. Automatic Location Identification (ALI) Data Base associates a name and service address with a caller's seven digit telephone number. An ALI record is established for each seven digit telephone number in an exchange and forwarded to the Public Agency. When an "E-9-1-1" call is made to the Public Safety Answering Point, the ALI data base is queried to match the customer name and address with the Automatic Number Identification (ANI) forwarded over the "E-9-1-1" Service line.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

4. REGULATIONS

a. This offering is limited to the Central Office number "9-1-1" only.

b. "9-1-1" Service is offered on a Central Office basis only and the area to be served is that contained within the Central Office boundary as identified by the Telephone Company.

c. Where the Central Office boundary and community boundary do not coincide, applicants for this service must, at their cost and expense, arrange to answer and process all "9-1-1" calls made within the boundary of the Central Office.

d. All "9-1-1" calls from a given Central Office must be routed to the same answering lines, unless "E-9-1-1" service, equipped with the selective routing feature is used.

e. It is the Public Agencies' responsibility to determine the quantity of "E-9-1-1" Service lines and termination facilities which would provide adequate "E-9-1-1" service to the public. However, Public Agencies that apply for service must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service so as to avoid interfering with the service of others preventing others from making or receiving calls over their telephone service.

f. Public Agencies that apply for service must provide, at their cost and expense, an adequate number of trained personnel to operate and maintain the Public Safety Answering Point on a 24 hour basis.

g. The Universal "9-1-1" Emergency Number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. Normal exchange lines will be required for incoming telephone calls, other than local "9-1-1" calls, and for all outgoing telephone calls from the Public Safety Answering Point.

h. An application for "9-1-1" service must be executed by one or more appropriate Public Agency(s) or their duly constituted agent. If execution is by an agent, the Telephone Company must be provided with satisfactory evidence of authority to contract for such service.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

4. REGULATIONS (continued)

i. Qualified applicants for "9-1-1" service will be provided service on a first-come, first- served basis.

j. Calls placed to "9-1-1" lines where the call is forwarded, switched, or provided on other than directly routed facilities, are not traceable to the originating caller.

k. Public Agencies who subscribe to "9-1-1" service agree to give the Telephone Company at least 60 days written notice before terminating the "9-1-1" service. Service and facilities associated with "9-1-1" service are subject to applicable minimum contract periods and termination liabilities as set forth in other Section of this Tariff. "E-9-1-1" Service provided from a control central office is subject to a minimum 36 month contract period.

l. Customer-provided equipment may be connected to "9-1-1" service, subject to the regulations in this Tariff.

m. The customer shall indemnify and hold harmless the Company from any damages, or other injuries which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or customer or any of their employees or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system. The Telephone Company's liability in furnishing "9-1-1" service is further set forth in section2, D.1-6.

n. When Automatic Location Identification and/or Selective Routing/Transfer is provided, the Public Agency must provide the Telephone Company with all street names, house/building numbers and address ranges in the "E-9-1-1" serving area. The Public Agency is also responsible for providing routing information to Public Safety Answering Point locations as well as combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the "E-9-1-1" service area. The customer will associate these agencies with street address or other mutually agreed upon routing criteria in a format acceptable to the Telephone Company.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

4. REGULATIONS (continued)

After establishment of service, it is the Public Agency's responsibility to continue to verify the accuracy of the routing and street address information, and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of "E-9-1-1" calls to the proper Public Safety Answering Point.

o. The Telephone Company does not guarantee the accuracy of the routing and information provided in "E-9-1-1" Service.

p. Telephone number, name and address identification associated with the call are considered proprietary information of the Telephone Company, and may not be divulged to other parties, extracted from the "E-9-1-1" network, or used for any purposes other than the provisioning of emergency services by Public Agencies. The Public Agency indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims) arising out of the use of this information for any purposes other than the provisioning of emergency services by Public Agencies.

q. Subscribers to Private Telephone Number service who dial "9-1-1" will have their telephone number and location displayed to the Public Agency if the Public Agency subscribers to "E-9-1-1" Service with Automatic Location Identification.

5. APPLICATION OF RATES

a. No charge applies to the calling party for calls to the "E-9-1-1" emergency number.

b. Equipment and facilities will be provided to applicants contracting for "9-1-1" service or "E-9-1-1" Service at rates and conditions specified in this Tariff.

SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

5. APPLICATION OF RATES (continued)

c. Trunking arrangements will be determined by the Company. Customers choosing an arrangement other than that specified by the Company will be responsible for payment of all costs in excess of the amount required to provide the Company-determined trunking arrangement.

d. The subscribing public agency is also responsible for payment of charges for "E-9-1-1" circuits connecting the control central office and the Public Safety Answering Point in excess of two links.

In counties served by more than one Local Exchange Company, having more than two PSAP's, each LEC will share in the trunking revenues collected utilizing the formula of taking the total charges that would be billed for all PSAP's under a non E-911 scenario and multiplying it by a fraction in which the numerator is equal to the number of PSAP's minus two, and the denominator is equal to the total number of PSAP's in the county. The trunking revenues collected would than be apportioned to the LEC's serving the PSAP's in that county according to the relative revenues that each of them would be receiving if the dedicated trunking were used to serve a regular private line customer.

6. RATES

A. Basic "9-1-1" Service

For facilities between an originating central office and a control central office, applicable mileage rates for voice grade facilities as listed in Section 5 and the Pricing Addendum of this tariff apply.

B. Enhanced ("E-9-1-1") "9-1-1" Service for Automatic Location Identification Data Base, per 100 data entries (required for ALI and/or selective routing will be charged at the monthly rate listed in the Pricing Addendum located at the end of this tariff.

Note: The data entry count is rounded upward to the nearest 1000. This count is based upon the maximum number of a combination of customer accounts and access lines in the "E-9-1-1" serving area during the most current twelve-month period at the time service is established. This count is determined by the Telephone Company and will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing.

SECTION 6 - MISCELLANEOUS SERVICES

N. CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES

1. SERVICE DESCRIPTION

A. The service provides connection between a CMRS's network and the Company's Universal Emergency Number Service – 911 (hereafter referred to as "911 service") network. This service is used by the CMRS exclusively to route calls from the CMRS's customers trying to access emergency 911 service. One service arrangement is available:

(1) The Feature Group D (FGD) service arrangement will allow the wireless provider to pass wireless 911 calls with voice and P-ANI to the Windstream E911 tandem, for delivery to the PSAP. The service can be Callpath Associated Signaling (CAS) or Non Callpath Associated Signaling (NCAS). If NCAS is used, the CMRS provider will need to establish links to the ALI hosts to dynamically provide the P-ANI and mobile directory number (MDN) of the caller for each wireless 911 call. These NCAS links described above are not a part of this tariff.

B. The Company's 911 tandem switch will receive a Pseudo Automatic Number Identification (P-ANI) signal from the CMRS. The Company's 911 tandem switch (established as part of an Emergency Reporting Service elsewhere in this tariff) will use the P-ANI to direct the 911 call to a Public Safety Answering Point (PSAP predetermined by the CMRS provider and the PSAP.

SECTION 6 - MISCELLANEOUS SERVICES

N. CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES (Continued)

1. SERVICE DESCRIPTION (Continued)

C. The E911 data base consist of data records provided by various service providers located within the Windstream E911 service area. Each service provider, including the CMRS, are responsible for providing their data records for the Windstream E911 database. These records must be present in the Windstream E911 database for the Real-Time Data Interface to function properly. CMRS records in the E911 database contain static cell site sector location information that will assist the PSAP in determining the general location of the 911 caller. These static records do not contain the Mobile Directory Number (MDN) of the caller when initially inserted into the database. The MDN information is populated dynamically in the Windstream E911 database when initially inserted into the database. The MDN information is populated dynamically in the Windstream E911 database during the call processing.

D. The Windstream E911 System and ALI computers support different application level protocols for accepting Phase 1 CMRS E911 real-time updates. CMRSs wishing to use one of the supported interfaces must ensure compatibility with the solution provider as well as Windstream's contracted vendor managing the ALI database. Detailed application level specifications for these solutions are available directly from each of the respective manufacturers.

2. GENERAL

A. This service is furnished to the CMRSs only for the purposes of reporting emergencies by the CMRS's subscriber.

B. This service is offered solely as an aid in handling calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the CMRS subscribing to the service.

C. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the CMRS to direct calls to the appropriate PSAP in locations where government authorities or their authorized agents have subscribed to 911 service.

D. Except as noted, service provided in this sub-section are subject to all general regulations applicable to the provisioning of the service by the Company as stated elsewhere in this tariff.

E. The appropriate service charges provided elsewhere in this Tariff apply to the establishment and rearrangement of service provided under this sub-section. In addition, the non-recurring service connection charges shall also apply.

SECTION 6 - MISCELLANEOUS SERVICES

N. CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES (Continued)

2. GENERAL (Continued)

F. The rates contained in this offering contemplate the use of standard serving arrangements normally provided by the Company. These rates contemplate installation during normal work hours. Non-standard facilities requirements, equipment, service options or installation requirements may be requested via processes defined elsewhere in this tariff.

G. The conditions and rates specified in other tariffs for services which may be associated with this service are in addition to those specified herein.

3. OBLIGATIONS OF THE CMRS

A. It is the sole responsibility of the CMRS to subscribe to a sufficient number of channels to handls the 911 emergency calls from the CMRS' customers. The quantity should be determined based on achieving parity with wireline E911 calls by providing a P.01 grade of service.

B. The CMRS will work with the government authorities who subscribe to 911 service and with the Company or any other provider of 911 service to populate any associated database which is used to provide Enhanced Universal Emergency Number (911) service or equivalent.

C. The CMRS will map Pseudo ANI to antenna RF coverage to identify the geographic location of the CMRS customer originating the 911 call. These assigned telephone numbers will then be passed to the Company 911 tandem as an ANI signal.

D. The CMRS must populate the Company E911 database with valid cell site sector location records using assigned P-ANI numbers as well as provide for real-time update interface to populate the MDN or call-back number of the CMRS caller as described under Service Description.

E. For the FGD service arrangement described under Service Description, it is the CMRS's responsibility to obtain the data circuits to Real-Time ALI Data Interface. Windstream can provide intraLATA transport, however, if the circuits are interLATA the CMRS must arrange to transport the circuit across the LATA boundary.

SECTION 6 - MISCELLANEOUS SERVICES

N. CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES (Continued)

4. APPLICATION OF RATES

The Feature Group D Commercial Mobile Radio (CMRS) Service Arrangement – Direct Routing, allows a Wireless Carrier to become Phase 1 compliant with FCC Mandate Report and Order 94-102. The mandate requires Wireless Carriers to pass wireless 911 calls to the correct Public Safety Answering Point (PSAP), identify the wireless subscriber's callback number and identify the cell site/sector originating the 911 call. This Service Arrangement provides Wireless Carriers with a turnkey Phase 1 network solution.

5. RATES AND CHARGES

A. The rates for initial connection -each (Two Trnuk Maximum) and Additional Turnks for Windstream CMRS E911 Direct Routing are listed in the Pricing Addendum located at the end of this tariff.

SECTION 6 - MISCELLANEOUS SERVICES

O. 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE

1. General

A. Windstream 911 Private Switch / Automatic Location Identification (PS/ALI) service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be connected directly into a county specific Enhanced 9-1-1 (E9-1-1) telephone service network. At the time of an emergency 9-1-1 call from a PBX customer, Windstream's 9-1- 1 PS/ALI service delivers the telephone number, name and location of the PBX station user to the appropriate Public Safety Answering Point (PSAP).

B. Windstream 9-1-1 PS/ALI Service is available with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service. Local channels, as described in this section are not required with PRI or BRI service.

2. Regulations

A. Windstream 9-1-1 PS/ALI service is furnished subject to the availability of facilities.

B. With Windstream 9-1-1 PS/ALI service, Automatic Number Identification (ANI) is passed to Windstream's E9-1-1 Selective Routing Unit (SRU) tandem office by the PBX switch. The ANI is read, processed and utilized in the same manner as any other serving Local Exchange Carrier's end office an Enhanced 9-1-1 telephone service network.

C. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from Windstream 9-1-1 PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names.

D. The following specifications must be met when provisioning Windstream 9-1-1 PS/ALI service:

(1) Subscribers to Windstream 9-1-1 PS/ALI service must meet all Windstream Communications, Inc. technical specifications.
(2) The PBX switch must be able to transmit ANI using multi-frequency signaling (except when PRI or BRI service is used). This may require making additions to, or modifications of, the existing PBX switch that will make it compatible with the county's E9-1-1 telephone service network.
(3) The PBX switch owner/operator must supply Windstream with the initial telephone number and address data as well as timely periodic updates of any changes to the initial information.
(4) The PBX switch must employ Direct Inward Dial (DID) numbers that correspond to all of their PBX station numbers.
(5) It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each PBX station user operating under such systems.

SECTION 6 - MISCELLANEOUS SERVICES

O. 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

2. Regulations (Continued)

E. The PBX switch owner/operator must install a minimum of two (2) private E9-1-1 local channels (except for PRI and BRI) with the following specifications:

(1) This voice grade local channel provides for a communications path between the demarcation point at the PBX customer premises and the E9-1-1 SRU tandem office serving the count where the main PBX system is physically located.
(2) The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.
(3) Supervision on this Windstream 9-1-1 PS/ALI service local channel will be loop reverse battery. The battery source is located in Windstream's E9-1-1 SRU tandem office and will be a nominal -48VDC (-42.75VDC to -56.5 VDC).
(4) The PBX will signal an off hook (or seizure) by providing a loop closure across tip (+) and ring (-) with a maximum resistance of 670 ohms. Windstream's E9-1-1 SRU tandem office will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink start signal.
(5) Additional regulations may be applicable as described in Windstream's Private Line Services Tariff.

F. Service charges as specified elsewhere in this Tariff, are applicable.

G. General Regulations as specified elsewhere in this Tariff will also apply to this service offering.

H. This service is offered solely as an aid in handling emergency 9-1-1 assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the PBX customer contracting for Windstream 9-1-1 PS/ALI service. The Provision of Windstream 9-1-1 PS/ALI service by Windstream shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the PBX customer.

I. The rates charged for Windstream 9-1-1 PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does Windstream undertake such responsibility. The PBX customer shall make such operational tests as, in the judgement the PBX customer, are required to determine whether the service is functioning properly for its use. The PBX customer shall promptly notify Windstream in the event that the service is not functioning properly.

SECTION 6 - MISCELLANEOUS SERVICES

O. 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

2. Regulations (Continued)

J. Windstream's entire liability to any person for the interruption or failure of Windstream 9- 1-1 PS/ALI service shall be limited to the terms set forth in this Section and other Sections of this Tariff. Windstream shall neither be liable for damages resulting from or in connection with its provision of Windstream 9-1-1 PS/ALI service to any customer subscribing to Windstream 9-1-1 PS/ALI service or any person accessing, or using Windstream 9-1-1 PS/ALI service and nor shall Windstream be liable for its provision of any telephone number, address, or name to any entity providing 9-1-1 service or to a public safety answering point, unless Windstream acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.

K. Each customer agrees to release, indemnify, defend and hold harmless Windstream from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the PBX customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the PBX customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Windstream 9- 1-1 PS/ALI service features and the equipment associated therewith, or by any services which are or may be furnished by Windstream in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using Windstream 9-1-1 PS/ALI services hereunder, and which arise out of the negligence or other wrongful act of Windstream, the PBX customer, its user agencies or municipalities or employees or agents of any one of them.

L. When an order for Windstream 9-1-1 PS/ALI service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the PBX customer may be required to reimburse Windstream for all expenses incurred in handling the requests before notice of cancellation is received. Such charges are not to exceed the charges that would apply if the work involved in complying with the request had been completed.

M. When the use of service or facilities furnished by Windstream is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed. In the event of any interruption of the service, Windstream shall not be liable to any person, or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the PBX customer for the time such interruption continues, after notice to Windstream. No allowance shall be made if the interruption is due to the negligence or willful act of the PBX customer of the service.

SECTION 6 - MISCELLANEOUS SERVICES

O. 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

3. Payment Schedules

A. General

Windstream 9-1-1 PS/ALI Service is offered for a 60-month contract period at the rates and charges indicated in this sub-section.

Windstream 9-1-1 PS/ALI Service disconnected prior to 60 months will be subject to cancellation charges.

B. Transfer of Contract
Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified elsewhere in this tariff.

C. Deferred Payment
Nonrecurring charges may be deferred or installment billed as specified elsewhere in this tariff.

D. Prepayment
Recurring charges may be prepaid as specified elsewhere in this tariff.

E. Cancellation Charges
Cancellation charges will be applied where service is removed prior to the expiration of the 60-month contract period.

F. Moves of Service
When the PBX owner/operator moves Windstream 9-1-1 PS/ALI Service:

(1) Cancellation charges do not apply.
(2) 60-month rates in effect will continue uninterrupted.
(3) Windstream 9-1-1 PS/ALI Service nonrecurring charges do not apply.
(4) Windstream 9-1-1 PS/ALI Service local channel charges apply as appropriate.

4. Rates and Charges

A. Windstream 9-1-1 PS/ALI Service
(1) The Installation Charge will be assessed per Customer as listed in the Pricing Addendum located at the end of this tariff.

(2). The Monthly Rate for a 60 Month Contract Period is listed in the Pricing Addendum.

B. Cancellation Charges
The cancelation charge listed in the Pricing Addendum is incurred when a total disconnect of Windstream 9-1-1 PS/ALI Service occurs during the 60-month contract period.

Charges for Directory Assistance Call Completion are <u>not</u> applicable to calls placed by those customers whose physical or visual handicaps prevent them from using the telephone directory, provided that those customers have forwarded documentation to the Company attesting to a qualifying impairment.

The rates for Directory Assistance Call Completion will be charged at the rate listed in the Pricing Addendum.

SECTION 6 - MISCELLANEOUS SERVICES

Q. DIRECTORY ASSISTANCE CALL COMPLETION

P. VACATION RATE SERVICE

Upon request from a customer, service will be suspended for a period of not less than one month, nor more than twelve (12) months in a period for a charge equivalent to one half the rate for local service, mileage and listings, other than foreign listings. More than one suspension may be permitted during any calendar year, provided at least one month's full service charges are paid between each period of suspension. No outward or inward service is provided during the period of suspension. Calling card or third number long distance charges may not be charged to a number that is on temporary suspension or vacation rates.

Service charges will not be applied for the suspension or restoration of service.

1. General

Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting any number, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling station). A charge is incurred only for answered calls. The mechanized announcement will instruct the caller that for an additional charge, the call will automatically be completed by depressing a specific digit on the touch dial key pad. All completed calls will be charged the Directory Assistance Call Completion charge.

2. Conditions

Directory Assistance Call Completion will only be furnished where facilities and operating conditions permit.

This offering provides call completion on a local and national basis.

The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

This service is furnished solely for the calling purposes of the caller.

Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in the General Rules and Regulations of this Tariff.

When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Call Completion), the charge in this tariff shall apply, per call. The Directory Assistance Call Completion charge is in addition to any applicable Directory Assistance and/or local usage charges.

Calls will be completed on a sent paid basis.

Person, collect, conference, calling card, third number or any other calls requiring operator handling, are not included.

Directory Assistance Call Completion is not subject to optional calling plan discounts.

Directory Assistance Call Completion will not be provided to the following services:

800 Service,
976 Service,
900 Service,
Customer Owned Pay Telephone Service (COPTS),
Feature Group A Service, or
Public and Semi-Public Telephone Services

Blocking of Content Related Information Services

Windstream New York, LLC, in compliance with Docket Number 98-C-1273, offers IntraLATA end-user blocking of 551-XXXX, 333-XXXX, and 716-660-XXXX. The initial request for this service is offered at no charge to the end user. Applicable service order charges as outlined in Section 3 and the Pricing Addendum of this tariff will apply to subsequent customer requests.

This Attachment is to be filed following all pages found in Section 6 of this Tariff.

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY

1. General

The following regulations and rates apply to listings in light face type in the alphabetical directories and the information records of Telephone Company.

Listings are limited to information essential to the identification of the listed party. The Telephone Company reserves the right to use appropriate abbreviations in listings.

Listings which, in the judgment of the Telephone Company, are designed to advertise a commodity or service, or which are otherwise objectionable, are not permitted. A name made up by adding a term such as "Company," "Agency," "Shop," "Works," "Service," etc., to the name of a commodity or service is not accepted as a listing, unless the subscriber is legally doing business under that name.

A name may be repeated in the same alphabetical directory list only when a different address or a different telephone number is listed.

Listing charges date from the posting of information records, except that charges for references listings, night service listings and alternate call number listings, date from the date of publication of the Directory in which the listing appears. Listing charges will be terminated, in the case of the termination of main service, on the date such main service is terminated. If the main service is continued, but a listing for which a charge applies is discontinued, the listing charge continues until the publication date of the first directory in which the listing should not appear.

A listing is limited to one line in the directory, unless by so doing its clearness is impaired.

Access Service Customers, as defined in Section 1 of this Tariff, may have a billed main listing and additional listings in the alphabetical directory, subject to the same regulations as the listings of telephone company subscribers.

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings

a. Name

(1) Business Service

The following names may be included in business service listings:

The name of the subscriber or joint user.

The name of each separate business enterprise which the subscriber or joint user conducts.

The name by which the business of a subscriber or joint user is known to the public, provided that only one such name representing the same general line of business will be accepted.

The name of any person associated with the subscriber or joint user in the same business.

The name of any person, firm or organization which the subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.

Alternate spelling of an individual name or alternate arrangement of a business name, provided that the listing, in the judgment of the Telephone Company, is not for advertising purposes.

The name of a publication issued periodically by the subscriber or joint user.

The name of any inactive business or organization in a cross-reference listing when authorized by such business or organization.

The name of a member of the subscriber's domestic establishment when business service is furnished in the subscriber's residence.

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings (Cont'd.)

The name of a corporation which is the parent or a subsidiary of the subscriber.

The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX or semi-public service, may be included in a residence type listing with the telephone number of the PBX or semi-public service.

The name of a customer of a reseller or sharer of service.

(2) Residence Service

The following names may be included in residence service listings:

The name of the subscriber.

The name of a member of the subscriber's domestic establishment, or alternative spelling of such name and the maiden name of a married woman.

Dual name listings consisting of the given names of two individuals who have the same surname and reside in the same domestic establishment, as for example, "Smith Mary & John."

Residence subscribers who lease their premises for periods of less than one year and request the Company to render service to tenants without change in billing, may arrange for the listing of such tenants at the additional listing rate, provided the subscriber and the tenants do not occupy the premises at the same time.

The listing of a telephone in the residence of a clergyman may appear as "Parsonage," "Rectory," "Parish House," or "Manse," either in connection with the subscriber's name or under the heading of the church name. The listing of a telephone in a church study may appear under the name of the pastor followed by "Study."

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings (Cont'd.)

a. Name (Cont'd.)

(3) Designations

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, two or more designations may be included in one listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Conversely, individual names or titles are not shown following the name of a firm or corporation.

A listing may not include a designation, such as "agency," "dealer," or "representative" except in connection with the legal name of the subscriber.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided that the agent maintains a renting office in such building.

A designation is not ordinarily provided in a residence type listing. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon or registered nurse or licensed practical nurse provided that the same name and designation is also listed on business service of the subscriber or another subscriber in the same or different directory; or on residence service, furnished to a member of the above professions. Insertions and deletions in directories will be made, where necessary, as the directories are published.

(4) Addresses

Each listing includes the house number and street name of a location where the telephone service is furnished, or a post office

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings (Cont'd.)

a. Name (Cont'd.)

(4) Addresses

box number, except when modification facilitates identification of the listed party by the calling public.

(5) Telephone Numbers

Each listing may include only one telephone number. A listing may include only the telephone number of the first line of a PBX system or trunkhunting service group of individual lines, except that a trunk not included in the trunkhunting service group of a PBX system or the first trunk of a separate trunkhunting service group of a PBX system may be listed to meet special conditions as, for example, where a corporation and its subsidiaries use the same PBX system.

3. Types of Listings

a. Standard Listings

A standard listing is the type of listing which may include a name, designation, address and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located.

b. Indented Listings

An indented listing is the type of listing which is indented under a standard listing or under a caption and may not include more than a designation, address and telephone number. A caption consists of a name and may include a designation but not an address or telephone number and is used where two or more indented listings are required. When the same designation for two or more of the indented listing, the designation may be shown as a subcaption for such indented listings.

Indented listings are permissible when a subscriber is entitled to two or more listings of the same name with different addresses or different telephone numbers.

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

3. Types of Listings (Cont'd.)

c. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing or a night listing such as the following:

If no answer call (telephone number)
Night calls (telephone number)
Night calls after P.M. (telephone number)
Nights, Sundays, and holidays (telephone number)
5 P.M. to 9 A.M. weekdays noon Saturday until 9 A.M. Monday and holidays (telephone number)

Such listing may be furnished as an indented listing or as a subcaption.

The telephone number in such a listing may be that of another service furnished the same subscriber, or one of the subscriber's PBX trunks not included in the incoming service group or the service furnished a different subscriber.

d. Reference Listings

A reference listing such as one of the following may be obtained in the same alphabetical group with the related listing when required for identification of the listed party and not designed for advertising purposes.

Foster Furnace Company
See Roberts Furnace Company

Foster Furnace Company
Call Roberts Furnace Company 462-3331

A subscriber or extra listed party may arrange for a reference listing under a separate geographical heading from the one under which regularly listed, to require the use of but one line in the directory. Such a reference listing will not carry the telephone number but only a reference to the heading under which the number may be found.

e. Duplicate Listings

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

SECTION 7 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

4. Free Listings*

Listings are provided without charge as follows:

One listing for each individual line business main station.
One listing for the first business trunk line.
One listing for each additional business trunk or line with a limit of three.
One listing for each Centrex and main station, if desired.
One listing for each individual line, party line or multi-party line residence main station.
One listing for each party line or multi-party line business main station.

The allowance of free listings includes only standard listings.

5. Rates for Charge Listings*

The monthly rate for each listing, in excess is listed on the Pricing Addendum.

Standard listings
Indented listings
Reference listings
Alternate telephone number and night listings
Listing or subcaption confined to one directory line
Listing or subcaption requiring two or more directory lines
Duplicate Listing
Duplicate-Additional Listing requiring two or more directory lines

*The Service order charge is indicated in Section 8 will apply for listings ordered.

B. CLASSIFIED DIRECTORY

1. Definition

A classified listing consists of a name, address and telephone number in light face type under a classification in a classified directory published by the Telephone Company.

2. Regulations

A classified listing is provided only in connection with business service and service of clergymen.

Such listing must be the same as the listing in the alphabetical directory for the territory in which the telephone service is located except that the business designation is omitted.

Such listing may appear only in the classified directory for the territory in which the telephone service is located.

Classifications are established by the Telephone Company.

3. Charges

There is no charge for the first listing for each subscriber. Additional listings are considered advertising.

C. NON-PUBLISHED SERVICE

1. General

The telephone numbers of non-published service are not listed in either the Telephone Company's alphabetical directory or information records available to the general public.

SECTION 7 - DIRECTORY LISTINGS

C. NON-PUBLISHED SERVICE (Cont'd.)

2. Regulations

a. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to refrain from publishing his telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

b. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company and where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.

c. The subscriber indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

3. The Non-Published Rate is listed in the Pricing Addendum.*

Exceptions:

The foregoing rate does not apply:

a. To public or semi-public service.

b. To special reversed charge service.

c. To foreign exchange service where the subscriber is also furnished exchange service from the normal central office.

*A service order charge as indicated in Section 8 and the Pricing Addendum will apply for non-published service ordered.

SECTION 7 - DIRECTORY LISTINGS

C. NON-PUBLISHED SERVICE (Cont'd.)

3. Rates (Cont'd.)

d. To additional service furnished to the same subscriber at the same address.

e. Where the subscriber has other service listed in the same name in the alphabetical directory for the territory in which the subscriber is located, provided that (1) both services are of the same class or (2) the services are of different classes, and arrangements have been made that calls to the listed number will be answered at all times.

f. Where a subscriber living in a hotel, apartment house, boarding house or club is listed under the number of the PBX or semi-public service furnished the hotel, apartment house, boarding house or club.

g. Where service is installed for a temporary period.

h. Pursuant to Section 91(7) of the Public Service Law, where the customer requests protection of his or her identity, and the Telephone Company has chosen to use Non- Published Service over providing the customer with a modified or alternate listing, in connection with the customer's purchase of telephone service and the customer:

1) Is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and

2) For whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction. This waiver of charges shall be for the duration of the applicable, non-temporary, order.

Any customer requesting this service is required to provide a copy of the order of protection to the Telephone Company.

D. NUMBER CHANGES AT THE CUSTOMER'S REQUEST

Customers may request their present exchange telephone number or PBX station number to be changed by the Telephone Company.

In such case, the service order charge and additional line charge, if more than one exchange telephone number of PBX station number is involved, will be applied as indicated in Section 8.

Any exchange telephone numbers or PBX station numbers changed at the telephone company's request will not involve the above charges.

SECTION 7 – DIRECTORY LISTINGS

E. PREFERENTIAL TELEPHONE NUMBER SERVICE

1. General

A. Customized Number Service provides for the assignment of a customer requested telephone number (last four digits) other than that which would normally be assigned.

B. This service is offered to new customers who request a unique or specific telephone number. This service is also available to existing customers who request a change from their present number to a customized telephone number.

C. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.

D. When requesting a specific number, the customer will be allowed to make three specific number inquiries. When requesting an "easy" number, the customer will be provided three sets of numbers from which to choose.

E. The "Search Only" charge applies when the customer chooses not to have the number assigned or the requested number is not available. The "Search and Assign" charge applies when the customer chooses to have the customized number assigned and the number is available for assignment.

F. A customer whose service has been terminated may be reassigned their previous telephone number, subject to availability, without additional charge, if reconnection occurs within 12 months.

G. When a new customer assumes an existing service which includes Customized Number Service, the customer may keep the customized number at the tariffed rate only with the written consent of the former subscriber.

H. The Company reserves and retains the right:

(1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company shall attempt to assign another customized number of the customer's choice without applying service charges.

(2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company's judgment, be offensive, limited central office capacity, or relocation of a central office.

SECTION 7 – DIRECTORY LISTINGS

E. PREFERENTIAL TELEPHONE NUMBER SERVICE

1. General (Continued)

H. The Company reserves and retains the right: (Continued)

(3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided for in this tariff.

(4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

I. The Company will not be responsible for the manner in which customized numbers are used for marketing purposes by the customer.

J. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

2. Nonrecurring rates for the services below are listed in the Pricing Addendum.

SECTION - 7 DIRECTORY LISTINGS

F. Directory Subscriber Listing Information

1. Definition

Directory Database is defined as a white page listing that identifies the subscribers of a telephone company and the provision thereof. The Directory Database may include the subscriber's name, telephone number, address or primary advertising classification as the Company includes in its white page listings.

2. General

a. Directory Database information will be made available by the Company in accordance with this tariff. Directory Database cannot be resold, transferred or reproduced by an entity without the express written prior consent of the Company.

b. Pursuant to Public Service Law, the Company shall not be required to provide unlisted or non-published listings of subscribers with the Directory Database. The Company shall have the right to remove, from the Company's compilation, any listing which the Company has been advised or has reason to know is or has become unlisted or non-published.

c. Directory Database updates will be made available by the Company, in a timely manner as agreed to by the Company, but no more often than the Company updates the Directory Database for its own use in producing white page directories.

d. Directory Database information will be provided either in paper or electronic (including electronic feed, magnetic tape, CD Rom, or diskette) format as generally made available by the Company and as agreed upon between the Company and buyer of the Directory Database. Customized data beyond these formats will require the buyer to reimburse the Company for any additional cost.

SECTION - 7 DIRECTORY LISTINGS

F. Directory Subscriber Listing Information (Cont'd)

3. Liability of the Company

a. The Company will attempt to provide an accurate Directory Database. The Company makes no express or implied warranties with respect to the Directory Database including, but not limited to, merchantability, fitness for a particular purpose, accuracy and completeness.

b. Except to the extent of the Company's gross negligence or willful misconduct, the Company shall have no liability for damages, costs or expenses arising from errors in or associated with the Directory Database, including errors in the reporting thereof. The buyer of the Directory Database releases the Company and shall hold it harmless from any liability for damages, costs or expenses due to errors or omissions in or associated with the Directory Database provided under this tariff or by reason of delay in providing the Directory Database except to the extent caused by the gross negligence or willful misconduct of the Company. The Company shall not be liable for any damages, costs and expenses in excess of the charges paid by the buyer for the month in which such damages, costs and expenses are incurred. The customer must promptly notify the Company of any errors, omissions, delays or alleged liability or claims and if it fails to do so, the Company shall not be liable in any respect.

4. Rates and Charges

Windstream concurs in Bell Atlantic's Directory Publishing rate for Directory Database Information used for the purpose of Directory Publishing and Directory Assistance service. The applicable rate is contained in the New York Telephone Company P.S.C. No. 900 - Telephone tariff.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING CHARGES

1. General

Non-recurring service charges are one-time charges which apply to the ordering installation or changing of telephone service and/or equipment. Service charges consist of: (1) Service Order Charge, (2) Subsequent Service Order Charge, (3) Central Office Line Charge, and/or (4) Premise Visit Charge. Any one or a combination of these charges may apply depending on the work done.

2. Nonrecurring charges for the services below are listed in the Pricing Addendum.

Service Order Charge
Subsequent Service Order Charge
Addition of Special Access Line
Features, i.e., Custom Calling and
Enhanced Custom Calling Services
Central Office Line Charge
Premise Visit Charge

3. Regulations

A. Service Order Charges

A Service Order Charge applies per customer order, for all work on services ordered to be provided at one time, on the same premises for the same customer, as follows:

(1) An Initial Service Order Charge applies for connection of and/or relocation of primary exchange service.

(2) A Subsequent Service Order Charge applies for additions to or changes in the service of existing customers.

A Subsequent Service Order Charge shall apply for:

- addition of directory listing.
- change in listed name; including to or from dual name listings, but shall not apply for changes due to death, marriage or court order.
- change in listed address.
- change from listed to non-published service where no number change is requested.
- addition of or change in classhead unless such change is due to the elimination of existing classhead from the directory.
- each time a change to a current customer's service is made at the request of the customer.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING SERVICE CHARGES (Cont'd.)

3. Regulations (Cont'd.)

- change in the type, grade or class of service; this would include changing from residence to business or vice versa, and either upgrading or down grading service.

Service Order Charges shall not apply to any order due to:

- Company initiated change
- Company error or its agents' error
- Change in billing address
- addition of optional toll or E.A.S. Service
- partial or complete removal of service.
- issuing of toll credit cards.

B. Central Office Line Connection Charge

A Central Office Line Connection Charge is the charge which applies for the work performed to arrange an exchange line to provide service between the central office and the customer's premises.

(1) It includes, but is not limited to, making and changing connections in a central office and making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

(2) One Central Office Line Connection Charge applies per line.

A Central Office Line Charge applies per each exchange line or mileage circuit. The Line charge covers the plant work involved in installing, changing or moving each exchange line or mileage circuit.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING SERVICE CHARGES (Cont'd.)

3. Regulations (Cont'd.)

B. Central Office Line Connection Charge (Cont'd.)

Line Charge applies per each installation or move of:

- Individual Line	PBX Trunk
- Trunk Hunting Line	Off-Premise (bridged) Exchange Line
- Party Line	Private Line
- Semi-Public Line	Lease Line
- Intercept Line	Off-Premise PBX Station Line
- Centrex Line	Tie Line

Line Charge applies per each telephone or PBX station number changed at the customer's request. Line Charge does not apply for telephone or PBX station numbers changed at the Company's initiative.

Central office network access charges do not apply for:

(1) Transfer of service from one customer to another when there is no lapse in service.

(2) Providing Tel Touch Service or Custom Calling Features to existing Exchange Service customers.

(3) Disconnection of Local Exchange lines.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING SERVICE CHARGES (Cont'd.)

3. Regulations (Cont'd.)

C. Premise Visit Charge applies per customer order, for all service ordered at one time by one customer on the same premise. Premise visit charge covers the work involved in transporting personnel and/or equipment to the customer's premise. When more than one visit is required to complete the original order, only one Premise Visit Charge applies. When more than one premise is involved, a Premise Work Charge applies per premise.

D. Service Order, Central Office Line and Premise Visit charges do not apply to a residential customer making one change in the type or grade of service when that change is ordered within 60 days from the date service was established.

Any additions or changes made subsequent to, but before the completion of the original order, are considered part of the original order with no additional service order charges.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

B. RESTORAL CHARGES

1. General

A charge for restoral of service applies when exchange service is reconnected after suspension or termination for non-payment but before cancellation of the service.

2. Charges:

Appropriate service connection charges as listed previously in this section.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

C. CONSTRUCTION CHARGES

1. General

The construction charges specified in this Section apply in addition to all other applicable Tariff charges including mileage.

(A) The company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provisions of such service.

(B) The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs. Excessive costs are defined in Section 8.C.4, which also sets forth how charges will be determined.

2. Construction Along Public Highways

a. General

The Telephone Company determines the type of plant to be used.

Ownership of all such plant is vested either in the Telephone Company or in some other utility company with which the Telephone Company has an agreement for the joint use of plant.

The allowances, charges and regulation herein provided apply regardless of the type of construction or facilities used, including attachments to plant of other utility companies.

Applicants for service to which construction charges shown below are applicable may be requested to prepay the monthly payments for the five year term less 10%.

b. Charges

(1) Construction required for central office loops, PBX station lines and tie lines is furnished at charges based on cost.

(2) Construction required for main exchange service within the base rate area is furnished without charge.

(3) Construction required for main exchange service outside the

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

C. CONSTRUCTION CHARGES (Cont'd.)

2. Construction Along Public Highways (Cont'd.)

b. Charges (Cont'd.)

(3) (Cont'd.)

base rate area is furnished at the following charges:

for a term of five years the rate listed in the Pricing Addendum applies to each 1/10 mile or fraction thereof, route distance of construction of any type in excess of the following allowances:

1/2 route mile of construction within the exchange for each main service and each additional central office line furnished on a full year basis.

and

1/5 route mile of construction with the exchange for each main service and each additional central office line to be furnished for only part of a year, regardless of whether or not season rates apply.

(4) Where there is not more than one mile, route distance, between successive applicants, they are considered as a group and the construction allowances for the individual members of the group are totaled to determine the amount of actual construction that will be provided without construction charge to the group. Charges for construction in excess of the total allowance are divided equally among the members of the group.

(5) When subscribers are added to a group within the five-year term of the construction charges, the charges are recomputed on the basis of the larger number of subscribers. If this recomputation results in a lower construction charge per subscriber, the monthly payments for the existing subscribers are reduced for the balance of the term. Where a subscriber has prepaid the total monthly payments an appropriate refund is made. The new subscribers are responsible for payment of construction charges only for the unexpired portion of the five-year term.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

C. CONSTRUCTION CHARGES (Cont'd.)

2. Construction Along Public Highways (Cont'd.)

b. Charges (Cont'd.)

(6) An applicant who wishes to prepay all monthly payments or the balance of monthly payments at any time during the five-year term may do so by paying the total of the monthly payments for the unexpired term less 10%.

(7) A subscriber paying the construction charge on the monthly payment basis who discontinues service within the five-year term is required to pay a termination charge equal to the total of the monthly payments for the unexpired term less 10%. Charges to the remaining subscribers in the group are not affected.

3. Construction on Private Property

a. General

(1) The subscriber is required to obtain and furnish any and all necessary rights-of-way authorizing the Telephone Company to place and maintain its plant.

(2) Poles on private property for telephone use only to serve the subscriber's principal location are furnished, owned and maintained by the Telephone Company subject to the allowances and charges shown below. In the case of residence service the principal location is considered to be the subscriber's dwelling. In the case of business service the principal location is considered to be the main office on the premises of the subscriber, except that where PBX service is furnished the principal location is considered to be the building in which the subscriber's PBX switchboard is located.

(3) Poles beyond the principal location on the subscriber's premises are furnished, erected, owned and maintained by the subscriber or at his expense. Such construction is subject to the approval of the Telephone Company.

(4) Existing subscriber-owned poles for telephone use only to serve the subscriber's principal location will be replaced for maintenance reasons by and at the expense of the Telephone Company. Poles placed by the Telephone Company for maintenance reasons are owned by the Telephone Company.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

C. CONSTRUCTION CHARGES (Cont'd.)

3. Construction on Private Property (Cont'd.)

a. General (Cont'd.)

(5) Where poles are furnished as a joint undertaking by the Telephone Company and a utility company, such poles are maintained by the companies and the Telephone Company's charge in the Pricing Addendum applies.

(6) Where poles for Telephone Company facilities and other facilities are not furnished as a joint undertaking of the Telephone Company and other utility company, the subscriber is required to furnish, erect, own and maintain the poles. Such construction is subject to the approval of the Telephone Company.

(7) Where the Telephone Company attaches its wires to poles of another utility and attachment charges are made by the other utility to the Telephone Company for use of the poles, construction charges apply as specified in this section.

(8) Where the subscriber requests poles to be relocated such relocation of poles will be made by the Telephone Company at the subscriber's expense.

(9) Where the pole line construction is provided to serve two or more subscribers, that portion of the construction which is used in common by two or more subscribers is subject to the regulations and charges specified in this Section and the Pricing Addendum for construction along public highways.

b. Charges

(1) Construction required for extension lines, PBX station lines, and tie lines are furnished at charges based on cost.

(1) Construction required for main exchange service is furnished at the monthly rate listed in the Pricing Addendum for a term of five years for each 1/20 mile or fraction thereof route distance in excess of two poles or 500 feet route distance for connection to the principal location of each subscriber served on a full year basis. No allowance applies to service to be furnished for only a part of a year.

(2) An applicant who wishes to prepay all monthly payments or the balance of the monthly payments at any time during the five-year term may do so by paying the total of the monthly payments for the unexpired term less 10%.

(3) A subscriber paying the construction charges on the monthly payment basis who discontinues service within the five-year term is required to pay a termination charge equal to the total of the monthly payments for the unexpired term less 10%.

(4) An applicant may be requested to prepay the monthly payments for the five-year term less 10%.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

C. CONSTRUCTION CHARGES (Cont'd.)

4. Extensions and Move or Rearrangement of Existing Services or Facilities

a. Under normal conditions, the Company, without charge, will extend new lines to reach residential basic local customers within the exchange service area, provided the cost of constructing the required line extension will not exceed the estimated annual basic local charges from such customer.

Additionally, in residential subdivisions having more than five units the Company will install, without charge, 25 feet per dwelling or 200 feet of feeder facilities from the boundary line of a residential subdivision equal to 25 feet per dwelling unit or 200 feet, whichever is greater] . Any charges in excess of the above ("excessive costs") will be passed on to the customer except for locations at which the Company is receiving governmental funding that covers the costs of extending service to that customer. The customer shall be apprised of any special charges for construction via a good faith estimate and will be billed only that if the actual cost is greater. The Company may pass through all costs of extending service to any customers other than basic local customers.

b. Any moves of existing service required by any person or entity other than the Company or requested by the customer will be deemed a request to extend new lines and charged in accordance with the above unless the governmental entity requiring the move will pay for same. If the governmental move request impacts multiple customers, charges for the new line extensions will be borne equally by all impacted customers unless any individual customer has charges unusual to his or her situation.

c. Except as may be provided in any relevant NY statutes or rules, underground facilities may be provided at a governmental entity's, customer's or a developer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire and will be provided at the customer or developer's cost, including costs of maintenance and repair or replacement.
The Company will permit the customer to excavate the trench necessary for underground facilities, but such excavation shall be performed according to the Company's specifications. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use. Where facilities are changed from aerial to underground, in addition to the above, the customer or developer shall be charged the cost of dismantling and removing the aerial facilities.

C. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS

1. Application of Regulations

Extensions of telephone distribution lines necessary to furnish permanent telephone service to new residential buildings within a subdivision on which it is planned to build five or more such buildings, or to new multiple-occupancy buildings, shall be made underground by the Telephone Company in accordance with the provision of this Paragraph D, provided, however, that where any distribution lines necessary to furnish permanent electric service within such a subdivision are installed overhead, the utility may install overhead the distribution lines necessary to furnish permanent telephone service within that subdivision.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

D. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS (Cont'd.)

1. Definitions of terms Use in Paragraph D

Applicant - the developer, builder or other person, partnership, association, corporation or governmental agency applying for the construction of telephone or electric distribution lines in a subdivision.

Building - a structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent residential occupancy.

Multiple-Occupancy Building - a structure, including row houses, enclosed within exterior walls or fire walls, built, erected and framed of component structural parts, and designed to contain four or more individual dwelling units for permanent residential occupancy.

Subdivision - a tract of land divided into lots for the construction of new buildings, or the land on which new multiple-occupancy buildings are to be constructed, the development of either of which has been approved by governmental authorities having jurisdiction over land use.

Underground Telephone Distribution System - a distribution system in which all distribution cable sections and associated service wire runs are placed below ground, either direct buried or in conduit, as specified needs dictate and may include:

Real wall cable placed on connected row house; and

Pedestal terminals necessary to facilitate installation, operation and subsequent maintenance of the underground distribution system.

D. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS (Cont'd.)

2. Responsibility of Telephone Company

a. Under normal conditions, the Company, without charge, will extend new lines to reach residential basic local customers within the exchange service area, provided the cost of constructing the required line extension will not exceed the estimated annual basic local charges from such customer.

Additionally, in residential subdivisions having more than five units the Company will install, without charge, 25 feet per dwelling or 200 feet of feeder facilities from the boundary line of a residential subdivision equal to 25 feet per dwelling unit or 200 feet, whichever is greater] . Any charges in excess of the above ("excessive costs") will be passed on to the customer except for locations at which the Company is receiving governmental funding that covers the costs of extending service to that customer. The customer shall be apprised of any special charges for construction via a good faith estimate and will be billed only that if the actual cost is greater. The Company may pass through all costs of extending service to any customers other than basic local customers.

b. Any moves of existing service required by any person or entity other than the Company or requested by the customer will be deemed a request to extend new lines and charged in accordance with the above unless the governmental entity requiring the move will pay for same. If the governmental move request impacts multiple customers, charges for the new line extensions will be borne equally by all impacted customers unless any individual customer has charges unusual to his or her situation.

D. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS (Cont'd.)

3. Responsibility of Telephone Company

e. Except as may be provided in any relevant NY statutes or rules, underground facilities may be provided at a governmental entity's, customer's or a developer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire and will be provided at the customer or developer's cost, including costs of maintenance and repair or replacement.

The Company will permit the customer to excavate the trench necessary for underground facilities, but such excavation shall be performed according to the Company's specifications. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use. Where facilities are changed from aerial to underground, in addition to the above, the customer or developer shall be charged the cost of dismantling and removing the aerial facilities

D. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS (Cont'd.)

Responsibility of Applicant

All reasonable and necessary rights-of-way and easements suitable to the Telephone Company for the extension of telephone distribution lines must be furnished by the applicant in reasonable time to meet service requirements. Where such lines are required to be underground in accordance with Paragraph D or at the request of an applicant, rights-of-way and easements must be cleared of tree stumps, brush and other obstructions at no charge to the Telephone Company and must be graded to within six inches of final grade by the applicant before the Telephone Company will commence construction. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

D. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS (Cont'd.)

4. Responsibility of the Applicant (Cont'd.)

At the request of the Telephone Company, the applicant shall provide a survey map certified to by a licensed professional engineer or land surveyor and certified to as final by the applicant showing the location of each lot, sidewalk and roadway and prior to and during construction by the Telephone Company shall place and maintain survey stakes indicating grade and property lines. A map showing the location of all other existing and proposed underground facilities shall be furnished to the Telephone Company by the applicant as soon as the location of such facilities shall be known.

The Telephone Company may require that all sewers, water facilities, drainage facilities and curbs be installed before it commences construction.

5. Deposits by Applicant

In order to guarantee performance, the Telephone Company may require from the applicant before construction is commenced, a deposit in a reasonable amount, but in no event shall this exceed the incremental cost above the equivalent cost for overhead facilities. This deposit shall be returned to the applicant, with interest at the rate specified in Section 2 and the Pricing Addendum located at the end of this Tariff, on a pro rata basis as dwelling units are certified for occupancy. Any portion of the deposit remaining unrefunded five years from the date the Telephone Company is first ready to render service from the underground telephone distribution lines shall be retained by the Telephone Company. Upon mutual agreement of both the Telephone Company and the applicant, a bond may be posted in lieu of any deposits.

6. Special Conditions

In unusual circumstances when the application of these rules appears impracticable or unjust to either party, or discriminatory to other customers, the Telephone Company or applicant may refer the matter to the Public Service Commission of New York State for special ruling or for approval of special conditions which may be mutually agreed upon, prior to commencing construction.

E. POLE ATTACHMENTS

1. General

Where other licensees attach to a wholly-owned or jointly owned pole of the Company, the rates below apply based on an occupied space measurement. Occupied space measurements shall reflect the overall length of the equipment and mounting hardware plus six inches, rounded up to the next whole foot. For example, equipment with a total length of three feet and six inches would occupy four feet of space for rental purposes, while equipment with a total length of three feet and eight inches would occupy five feet of space for rental purposes. This methodology will apply to all attachments regardless of the equipment installed and the area of the pole the attachment occupies. Overall attachment costs will be determined by multiplying the occupied space measurement by the per-foot attachment rental rate.

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

F. POLE ATTACHMENTS (Cont'd.)

2. Charges

The Pole Attachment rates listed in the Pricing Addendum for wholly owned or jointly owned poles apply per foot for each attachment on a Company pole:

G. DROP RELOCATION

1. For relocation of a drop (aerial or buried), when requested by the customer, the rates listed in the Pricing Addendum are applicable in addition to appropriate Service Order Charges:

2. Pole costs are not included and are priced separately.
3. Under special circumstances, Time, Material and Contract Service Charges may be applied in lieu of, or in additional to the rates listed in the Pricing Addendum.

*Material appearing on this Leaf formerly appeared on Leaf 15 of Section 8.

SECTION 8 – NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

H. WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL

1. This waiver applies to Military Reservists, National Guard and Full Time Military Personnel who disconnect and/or those requesting reconnection of their service due to military deployment associated with Operation Enduring Freedom, Operation Iraqi Freedom or Operation Noble Eagle (Homeland Defense) or any yet to be named military campaigns.

   All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, and additional access lines as found in Section 8 of the tariff, and any optional feature or features installed at the same time as found in Section 3 of the tariff.

   Verification of military service will be required for this waiver. Military Personnel will be required to provide the name and telephone number of their Commanding Officer and date of orders. In order to qualify for this waiver, military personnel must meet one or more of the following qualifications:

   a. Personnel who were relocated to other countries, states or cities because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns and have returned to Windstream territory.

   b. Personnel who were moved from military bases in other telephone company areas because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle, or other military campaigns and have relocated to Windstream territory.

   c. Only Personnel who were moved as a direct result of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns are eligible for this waiver. Military personnel being relocated as a result of normal military operation are not eligible.

   This waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service.

SECTION 9 - MOVES AND CHANGES

A. GENERAL

The Telephone Company reserves to itself the exclusive right of making changes in the wiring and in the location of its lines. When it is found that a move or change of such lines has been made by others, charges apply as if the work had been done by the Telephone Company.

The total of the charges for a move and other changes made at the same time shall not be in excess of the charge which would apply to a connection or installation of the lines that terminate therein.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

A. GENERAL

1. Local Exchange Access Service Rates, both business and residence, are determined by referring to the "Index to Exchanges and Rate Group Designation" (See Sec 10-B and the "Table of Local Exchange Access Service Rates by Rate Groups. (Sec. 10-C).
2. Exchange Rate Group Designations, as used herein, refer to the designation used for groups of one or more exchanges with the same exchange access rate.
3. Local Exchange Access Service Rates for Private Branch Exchange trunks, both flat rate and measured, are listed in the Pricing Addendum located at the end of this tariff.
4. Local Exchange Access Service Rates for Semi-Private Branch Exchange trunks, both flat and measured, are listed in the Pricing Addendum.

B. INDEX TO EXCHANGES AND EXCHANGE GROUP DESIGNATION

Exchange	Exchange Rate Group Designation
Bemus Point	5
Brewerton-Central Square	7
Cazenovia	7
Chautauqua	1
Clymer	5
Ellington	5
Frewsburg	5
Fulton	7
Gerry	5
Jamestown	5
Kennedy	5
Lakewood	5
Manlius	7
Marcellus	7
Munnsville	3
Panama	5
Phoenix	7
Randolph	5
Shortsville	8
Sinclairville	5
Steamburg	5
Stedman	5
West Winfield	6

SECTION 10 - LOCAL EXCHANGE SCHEDULE

C. LOCAL EXCHANGE SCHEDULE - RATE TABLE

General

1. Exchanges are classified by rate groups for the purpose of establishing network access charges. The rate group classification is based on total network access lines (including PBX exchange trunks) in the local service area. The "Local Service Area" is the area within which customers may make calls without the payment of toll charges and may include one or more exchanges.

RATE GROUP CLASSIFICATION AND LIMITS

Exchange Rate Group	Network Access Lines in Local Service Area
Group 1	0 - 5,000
Group 2	5,001 - 10,000
Group 3	10,001 - 15,000
Group 4	15,001 - 20,000
Group 5	20,001 - 50,000
Group 6	50,001 - 100,000
Group 7	100,001 - 300,000
Group 8	300,001 - 500,000

2. Changes in Rate Group

The rate group classification of an exchange is subject to change in accordance with the schedule set forth in C.1. above due to a change in the local service area or to growth or decline in network access lines within the local service area. Such changes may be effected only by filing an appropriate tariff in the manner provided by law and the acceptance thereof by the Public Service Commission. Changes in an exchange's rate group classification due to growth or decline of network access lines not associated with a revision of the local calling area will not be made until the exchange has exceeded its rate group classification limits for twelve consecutive months.

3. Business and residence network access lines are offered within the exchange boundaries at the monthly network access charges listed in the Pricing Addendum.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

C. LOCAL EXCHANGE SCHEDULE - RATE TABLE (Cont'd.)

3, PBX exchange trunks are offered in all exchanges at the rates listed in the Pricing Addendum.

4. The rates for Residence and Business Service for each rate group are listed in the Pricing Addendum. The service categories are listed below.

(a) Residence
Individual
Two-Party (1)(7)
Four-Party (6)

(1) - Not available in Fulton Exchange.
(2) - Messages are $ .0927 each with no initial allowance of messages.
(3) - In Rate Group 7, available only in Fulton Exchange.
(4) - PBX Links are provided only with a corresponding port; ports are provided only with
(5) corresponding link.
(6) - This service is restricted to existing customers in existing locations as of March 20, 1999.
(7) - This service is restricted to existing customers at their existing locations as of March 7, 2002.
(8) - This service is restricted to existing customers at their existing locations as of September 11, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

C. LOCAL EXCHANGE SCHEDULE - RATE TABLE (Cont'd.)

C. LOCAL EXCHANGE SCHEDULE - RATE TABLE (Cont'd.)

3, PBX exchange trunks are offered in all exchanges at the rates listed in the Pricing Addendum.

5. The rates for Residence and Business Service for each rate group are listed in the Pricing Addendum. The service categories are listed below.

(b) Business
Individual
Meas. Bus. (2)(3)(8)
Two-Party (7)
PBX/Link (4)
PBX Port (4)
MPBX Port (2)(8)

(1) - Not available in Fulton Exchange.
(2) - Messages are $ .0927 each with no initial allowance of messages.
(3) - In Rate Group 7, available only in Fulton Exchange.
(4) - PBX Links are provided only with a corresponding port; ports are provided only with
(5) corresponding link.
(6) - This service is restricted to existing customers in existing locations as of March 20, 1999.
(7) - This service is restricted to existing customers at their existing locations as of March 7, 2002.
(8) - This service is restricted to existing customers at their existing locations as of September 11, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE (Cont'd.)

C. LOCAL EXCHANGE SCHEDULE - RATE TABLE (Cont'd.)

6. Surcharge Percentage for Local Utility Gross Revenue Taxes

In addition to the rate and charges shown in P.S.C. NO. 1-TELEPHONE the Surcharge Percentage for Local Utility Gross Revenue Taxes (Section C. 6.) applies to the cities and villages shown below:

Rates and charges that apply to the provision of telephone service are subject to New York State revenue taxes. The surcharge percentage that applies to monthly local service charges is as follows:

Locality	Tax District Code
Cities	
Fulton	001/002/004
Jamestown	117
Villages	
Cazenovia	011
Central Square	549
Manchester	002
Marcellus	810/010
Manlius	764
Phoenix	011
Sinclairville	095/111
Shortsville	001

7. Surcharge Percentage for Local Utility Gross Revenue Taxes

In addition to the rates and charges shown in P.S.C. NO. 1-TELEPHONE the following surcharge percentage applies to the cities and villages listed above.

Tax Rate	Surcharge Percentage
1.0%	1.01%

SECTION 10 - LOCAL EXCHANGE SCHEDULE (Cont'd.)

C. LOCAL EXCHANGE SCHEDULE - RATE TABLE (Cont'd.)

8. State Revenue Taxes

Rates and charges that apply to the provision of telephone service are subject to New York State revenue taxes.

The applicable Gross Revenue Surcharge rates are shown on a statement which is attached to this tariff. Any changes to these rates will be filed on 15 days' notice to customers and the Commission, and as directed by the Commission. Whenever the state levies a new tax on the company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the company will file revised surcharges as directed by the Commission.

9. State Universal Service Fee Surcharge

The State Universal Service Fee (SUSF) Surcharge recovers the Telephone Company’s contribution to the New York Universal Service Fund (NYUSF), as Ordered in Case 09-M-0527. The Telephone Company will apply the SUSF through a monthly surcharge applied to the end users total billed local exchange service charges. The SUSF Surcharge will be set quarterly to recover the amount the Telephone Company has remitted to the NYUSF.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Bemus Point Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the municipal limits of Bemus Point as now constituted. Also to include the territory between the shores of Chautauqua Lake and a line starting at a point on the shore line of Chautauqua Lake 1320 feet north of the boundary between Maple Springs and Midway Park; then east parallel to the boundary between Maple Springs and Midway Park to a point 1520 feet east of the center line of State Highway 17; then generally southeast parallel to the center line of State Highway 17; then generally southeast parallel to the center line of State Highway 17 to the exchange boundary between Bemus Point and Jamestown; then south along the exchange boundary to the shoreline of Chautauqua Lake.

2. The following services are offered within the base rate area at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.
3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

* This service is restricted to existing customers in existing locations as of March 20, 1999.
** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Bemus Point Exchange (Cont'd.)

C. LOCAL CALLING AREA

Stations bearing the designations of: Bemus Point, Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Knabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Brewerton - Central Square Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within Brewerton a circle of one mile radius with its center at Railroad and Walnut Streets. Northward on Rt. 11 for one mile bound on the west by New York Central Railroad tracks and 600 feet east of Rt. 11. Also within the village limits of Central Square and beyond those limits one-half mile.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate**	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers in existing locations as of September 11, 2002.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate***	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

*** This service is restricted to existing customers in existing locations as of September 11, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Brewerton, Baldwinsville, Camillus, Central Square, Cicero, Cleveland, Constantia, Fayetteville, LaFayette, Liverpool, Manlius, Marcellus, MexicMinoa, Parish, Phoenix and Syracuse.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Cazenovia Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the village limits of Cazenovia and beyond those limits to a circle with a radius of one and one-quarter miles with its center at the intersection of Albany and Lincklaen Streets, Cazenovia, bounded on the west and northwest by Cazenovia Lake.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum..

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate**	2-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers in existing locations as of September 11, 2002.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate***	2-Party FlatRate**

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

*** This service is restricted to existing customers in existing locations as of September 11, 2002.

C. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

C. Locality B comprises the territory approximately one mile beyond Locality A.

C. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Cazenovia, Baldwinsville, Camillus, Chittenango, Cicero, Fabius, Fayetteville, Liverpool, LaFayette, Manlius, Marcellus, Minoa, New Woodstock, Syracuse.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Chautauqua Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the limits of the grounds owned by the Chautauqua Institution.

2. The follow services are offered at the listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations.

B. LOCAL CALLING AREA

Stations bearing the designation of: Chautauqua, Mayville (Chautauqua and Erie Telephone Corporation) and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE (Cont'd.)

CLYMER Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a radius of approximately two miles from the Clymer Central Office.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum..

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of July 1, 1991

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, C, D, and E at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate**

2. Locality Zones A - C are defined in Section 5.C.1.

*This service is restricted to existing customers in existing locations as of July 1, 1991.

** This service is restricted o existing customers at their existing locations as of March 7, 2002.

C. LOCAL CALLING AREA

Stations bearing the designations of the Villages of Clymer and French Creek, portions of the Towns of Sherman and Mina, Bemus Point (including the locality of Maple Springs), Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown, Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe, and Watts Flats), Randolph (including the locality of East Randolph); Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Ellington Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a radius of three-quarter mile from the Ellington central office.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.
** This service is restricted to existing customers at their existing locations as of March 7, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Ellington, Bemus Point (including the locality of Maple Springs), Clymer, Frewsburg (including the locality Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Frewsburg Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. The territory within the following boundaries: From a point 1420 feet north of the intersection of Falconer Road and Pearl Street in a generally southeasterly direction to a point 1520 feet north of the intersection of Ivory Road and Wigren Road; then east parallel to the Wigren Road to a point 600 feet east of the intersection of Ivory Road and Wilgren Road; then in a generally southerly direction to a point on the Frew Run Rd., 1400 feet southeast of a bridge spanning Frew Run. Then west crossing the Fentonville Road, 3020 feet south of the intersection of Main Street and Fentonville Road and to the intersection of center line of Conewango Creek; then northwest crossing U.S. Highway 62 at a point 2000 feet west of Conewango Creek and extending to a point of crossing U.S. Highway 62; then northeast for a distance of 5500 feet to the boundary between the Townships of Kiantone and Carroll; then east to the point of beginning.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum..

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at rates shown in listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate 2-
Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Frewsburg Exchange (Cont'd.)

C. LOCAL CALLING AREA

Stations bearing the designations of: Frewsburg, Bemus Point, Clymer (including the locality of Maple Springs), Ellington, Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flatts), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Fulton Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the municipal limits of Fulton, as now constituted, and beyond those limits to a circle with a radius of one and three-quarter (1 3/4) miles with its center at 2400 feet south of the intersection of Oneida Street and South Second Street (Route 57), and including that portion extending south along County Route 57 to a pole #1500094 located south of Owens Road on County Route 57, and including Owens Road, Line 1505 from County Route 57 to the crossing of Owens Road by the New York Central Railroad Tracks and north along said railroad tracks to the new Base Rate Area Circle, and including Mullen Road, Line 1510 from Owens Road to Pole 1510005 where Niagara Mohawk Power Transmission line crosses the Mullen Road.

2. The following services are offered within the Base Rate Area for Business and Residence at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	4-Party Flat Rate*
1-Party Message Rate**	

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers in existing locations as of September 11, 2002.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at rates shown in in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	4-Party Flat Rate* 1-Party
Message Rate***	

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

*** This service is restricted to existing customers in existing locations as of September 11, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Fulton Exchange

C. LOCAL CALLING AREA

1. Stations bearing the designations of: Fulton and Phoenix, Hannibal, Oswego, Mexico, Syracuse, Baldwinsville, Liverpool, and Lysander.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Gerry Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a radius of three-quarter mile from the intersection of New York State Route 60, Levant Road and Ellington Road.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Gerry, Bemus Point (including the locality of Maple Springs), Clymer, Ellington, Frewsburg (including the locality of Fentonville), Jamestown (including the locality of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Jamestown Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a municipal limits of Jamestown, Falconer and Celoron, as now constituted. Also to include the territory within the following boundaries: beginning at a point on the north shore of Chautauqua Lake and at the Jamestown-Bemus Point exchange boundary and continuing north along same boundary to a point where it intersects with Dutch Hollow Road, such point being 4400' northwest of intersection of East Lake Road and Dutch Hollow Road, thence due east to a point of crossing of Private Road to Cassadaga Valley Pumping Station and Penn. Central R.R., then generally east to a point on Levant-Gerry Road 2000' north of centerline of Route 17 (Southern Tier Expressway) then east parallel to Southern Tier Expressway to one-half mile east of Ellicott-Poland Townline, then due south to Jamestown-Frewsburg exchange boundary line; then following exchange boundary line to its intersection with Jamestown-Kiantone Road, then northwest parallel to and 200' south of Norby Road to a point on Busti-Stillwater Road, 200' southwest of intersection with Norby Road; then generally west by north to a point on Trask Road one-half mile south of Baker Street Extension; then west paralleling Baker Street Extension to intersection with Lakewood exchange boundary line; then north along the Jamestown-Lakewood exchange boundary to Chautauqua Lake and along the boundary line to the point of beginning.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Jamestown Exchange (Cont'd.)

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA (Cont'd.)

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Jamestown, Bemus Point (including the locality of Maple Springs), Cassadaga, Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flatts), Randolph (including the locality of East Randolph); Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg, Stedman and Cherry Creek.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Kennedy Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a radius of one and one-quarter mile from the intersection of First Avenue and Church Street in Kennedy.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Kennedy, Bemus Point (including the locality of Maple Springs), Clymer,Ellington, Frewsburg (including the locality Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Lakewood Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within an area enclosed by a boundary starting at the Northeast corner of the Lakewood Village Line & Chautauqua Lake south along the village line to Fairmount Avenue, then west along Fairmount Avenue for a distance of 200' then south to the southern village line, then west along the village line to a point 3200' west of Southwestern Drive, then south to the southwest corner of Sunset Hill Cemetery, then southeast to the center of Baker Street Extension 600' west of Southwestern Drive, then south to a point 3000' south of Baker Street Extension and 600' west of Southwestern Drive, then west extending approximately 3000' south of Baker Street Extension to the Hoag Road; then northwest to the intersection of Baker Street Extension and the Ashville- Panama Road, then west to a point 2500' west of the Ashville-Panama Road and 1000' south of the Spooner Road, then extending in a straight line in a northeasterly direction to the intersection of the W. Lake Road and N. Maple Street and continuing to Chautauqua Lake.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Lakewood Exchange (Cont'd.)

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA (Cont'd.)

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Lakewood, Bemus Point (including the locality of Maple Springs), Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Panama (including the localities of Blockville, Niobe and Watts Flatts), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Manlius Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the municipal limits of Manlius and beyond these limits within a circle of one and one-half mile radius with its center at Seneca and Mills Streets Manlius. The northern and northwestern boundaries of the base rate area coincide with the Manlius exchange boundary.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate**	2-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers in existing locations as of September 11, 2002.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate***	2-Party FlatRate**
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of March 20, 1999.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

*** This service is restricted to existing customers in existing locations as of September 11, 2002.

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Bridgeport, Camillus, Cazenovia, Central Square, Chittenango, Cicero, Cleveland, Constantia, Fabius, Fayetteville, Jordan, LaFayette, Liverpool, Lysander, Marcellus, Minoa, New Woodstock, Phoenix, Rose Hill, Skaneateles, Syracuse, Tully.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Marcellus Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the municipal limits of Marcellus and beyond to a square of one mile with its center the intersection of North and Main Streets. Southward on Bishop Hill Road with a 600 feet width (center of road and 300 feet either side) to include that portion of Cherry Valley Turnpike east to Pole 21 hence going southerly again to Pole 121 on Coon Hill Road, southerly to Pole 20 on the Eibert Road southerly to Pole 22 on County Rt. 41 then southwest crossing Nunnery Road on Pole 239 to the boundary. The western boundary of Windstream serves as the remainder of the base rate for this area known as Rose Hill.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate***	2-Party Flat Rate*

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate***	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

*** This service is restricted to existing customers at their existing locations as of September 11, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Marcellus Exchange (Cont'd.)

C. LOCAL CALLING AREA

Stations bearing the designations of: Marcellus, Amber, Baldwinsville, Brewerton, Bridgeport, Camillus, Cazenovia, Central Square, Chittenango, Cicero, Cleveland, Constantia, Fabius, Fayetteville, Jordan, LaFayette, Liverpool, Lysander, Manlius, Minoa, New Woodstock, Phoenix, Skaneateles, Syracuse, Tully.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Munnsville Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the village limits of Munnsville and beyond those limits to a circle with a radius of one mile with its center at the central office building located near the intersection of Route 46 and Valley Mills Road.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: Morrisville, Munnsville, Oneida.

* This service is restricted to existing customers in existing locations as of September 21, 1989.
** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Panama Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the Municipal Limits of Panama as now constituted. Also to include the territory surrounding the Municipal Limits of Panama as now constituted for a distance of 2640 feet from the boundaries of Panama.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate**

C. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

C. Locality B comprises the territory approximately one mile beyond Locality A.

C. Locality C comprises the remainder of the exchange beyond Locality B.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

C. LOCAL CALLING AREA

Stations bearing the designations of: Panama, Bemus Point (including the locality of Maple Springs), Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Phoenix Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the municipal limits of Phoenix and beyond those limits to a circle with a radius of one mile with its center at the intersection of the Lamson Road and Main Street (New York State Route 57).

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate**	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

** This service is restricted to existing customers in existing locations as of September 11, 2002.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
1-Party Message Rate***	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

*** This service is restricted to existing customers in existing locations as of September 11, 2002.

C. LOCAL CALLING AREA

Stations bearing the designations of: Phoenix, Baldwinsville, Brewerton, Camillus, Central Square, Cicero, Fayetteville, Fulton, LaFayette, Liverpool, Lysander, Manlius, Marcellus, Mexico, Minoa, Syracuse.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Randolph Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the municipal limits of Randolph and East Randolph as now constituted. Also the territory surrounding Randolph and East Randolph as now constituted for a distance of 1320 feet from the boundaries of Randolph and East Randolph except the territory south of East Randolph which extends for a distance of 2600 feet.

2. The following services are offered within the Base Rate Area at the rates shown listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

C. LOCAL CALLING AREA

Stations bearing the designations of: Randolph, Bemus Point (including the locality of Maple Springs), Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flats), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton), Steamburg (including the localities of Allegany Reservoir within N.Y. State), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Shortsville Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. The territory contained within the corporate limits of the village of Shortsville and Manchester and, in addition, the territory approximately one-half mile beyond the corporate limits of Shortsville and Manchester.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
	2-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL CALLING AREA

Stations bearing the designations of: Shortsville, Canandaigua (Rochester Telephone Company), East Rochester (Frontier Telephone of Rochester), Fairport (Frontier Telephone of Rochester), Rochester (Frontier Telephone of Rochester), and Victor (Rochester Telephone Company).

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Sinclairville Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the limits of North-South boundary lines located 5700 feet west and 6500 feet east of the Central Office and East-West Boundary lines located 7800 feet north and 6000 feet south of the Central Office.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

C. LOCAL CALLING AREA

Stations bearing the designations of: Sinclairville, Bemus Point (including the locality of Maple Springs), Cassadaga (The Cassadaga Telephone Corporation), Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Steamburg and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Steamburg Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a radius of one and one-quarter miles from where the west boundary of the Allegany Indian Reservation crosses the West Bank Perimeter Road.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Steamburg Exchange

C. LOCAL CALLING AREA

Stations bearing the designations of: Steamburg, Bemus Point (including the locality of Maple Springs), Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry, Jamestown,Lakewood (including the localities of Celoron and Falconer), Kennedy, Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Salamanca, Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton) and Stedman.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

Stedman Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within a radius of three-fourths of a mile from the intersection of West Lake Road and Stedman-Sherman Road except along Victoria Road a line located 200 feet north from West Lake Road to the shoreline of Chautauqua Lake.

2. The following services are offered within the Base Rate Area at the listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1- Party Flat Rate	1-Party Flat Rate
2- Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the remainder of the exchange beyond Locality A.

C. LOCAL CALLING AREA

Stations bearing the designations of: Stedman, Bemus Point (including the locality of Maple Springs), Chautauqua, Clymer, Ellington, Frewsburg (including the locality of Fentonville), Gerry,Jamestown (including the localities of Celoron and Falconer), Kennedy, Lakewood (including the locality of Ashville), Mayville, Panama (including the localities of Blockville, Niobe and Watts Flats), Randolph (including the locality of East Randolph), Sinclairville (including the localities of Centralia, Charlotte Center, Kabob and South Stockton) and Steamburg.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

West Winfield Exchange

A. LOCAL SERVICE WITHIN THE BASE RATE AREA

1. Within the village limits of West Winfield and beyond those limits to a circle with a radius of one mile with its center at the central office building located on U.S. Route 20 near the center of the village.

2. The following services are offered within the Base Rate Area at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate*	2-Party Flat Rate*
	4-Party Flat Rate*

* This service is restricted to existing customers in existing locations as of September 21, 1989.

B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA

1. The following services are offered in Localities A, B, and C at the rates listed in the Pricing Addendum.

Business	Residence
1-Party Flat Rate	1-Party Flat Rate
2-Party Flat Rate**	2-Party Flat Rate**
	4-Party Flat Rate**

2. Locality A comprises the territory approximately one mile beyond the Base Rate Area.

3. Locality B comprises the territory approximately one mile beyond Locality A.

4. Locality C comprises the remainder of the exchange beyond Locality B.

C. LOCAL CALLING AREA

Stations bearing the designations of: West Winfield, Leonardsville, Utica, Clayville, and Ilion.

** This service is restricted to existing customers at their existing locations as of March 7, 2002.

SECTION 10 - LOCAL EXCHANGE SCHEDULE

EXCHANGE SHOWING LOCALITIES SERVED

Exchange	Localities Served
Bemus Point	Bemus Point Maple Springs
Brewerton-Central Square	Brewerton Central Square Caughdenoy Hastings Center Lake Forest Beach Little Franch Mallory Peats Corners Phelps Corners Pleasant Lake South Bay West Monroe
Cazenovia	Cazenovia Chittenango Falls Fenner Nelson Perryville Pompey Hollow
Chautauqua	Chautauqua
Clymer	Clymer French Creek portions of Sherman Mina
Ellington	Ellington
Frewsburg	Frewsburg Fentonville

SECTION 10 - LOCAL EXCHANGE SCHEDULE

EXCHANGE SHOWING LOCALITIES SERVED (Cont'd)

Exchange	Localities Served
Fulton	Fulton Bowens Corners Dexterville Gilberts Mills Granby Great Bear Springs Mt. Pleasant Palermo South Hannibal Volney
Gerry	Gerry
Jamestown	Jamestown Celoron Falconer
Kennedy	Kennedy
Lakewood	Lakewood Ashville
Manlius	Manlius Buelville Eagle Village Oran Pompey Center Watervale
Marcellus	Marcellus Borodino Clintonville Howlett Hills Marcellus Falls Naverino Rose Hill

SECTION 10 - LOCAL EXCHANGE SCHEDULE

EXCHANGE SHOWING LOCALITIES SERVED (Cont'd)

Exchange	Localities Served
Munnsville	Munnsville Siloam Stockbridge Valley Mills
Panama	Panama Blockville Niobe Watts Flats
Phoenix	Phoenix Hinmanville Pennellville Three Rivers
Randolph	Randolph East Randolph
Shortsville	Shortsville Littleville Manchester
Sinclairville	Sinclairville Centralia Charlotte Center Kabob South Stockton
Steamburg	Steamburg Allegany Park Allegany Reservoir Within N.Y. State
Stedman	Stedman

SECTION 10 - LOCAL EXCHANGE SCHEDULE

EXCHANGE SHOWING LOCALITIES SERVED (Cont'd)

Exchange	Localities Served
West Winfield	West Winfield Babcock Hill Bridgewater Cedarville Chepatchet East Winfield Mapledale North Winfield West Exeter Woods Corners

GROSS REVENUE TAX SURCHARGE

Gross Revenue Tax Surcharges

Period	Services Provided For Resale*	IntraLATA Toll and RCP Service	All Other Services
October 1, 1998 - December 31, 1999	.7557%	3.8870%	4.1667%
January 1, 2000 - June 30, 2000	.7557%	3.0919%	3.3592%
July 1, 2000 +	.3764%	2.8273%	2.9601%

* To qualify for this rate, resellers must either be included in the list of resellers that the New York State Department of Taxation and Finance publishes called "Publication 41, Treatment of Sales for Resale under Sec. 186(e) of the Tax Law," or must possess and provide to the underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

This Attachment is to be filed following all pages found in Section 10 of this tariff.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.1 GENERAL

A. Advanced Digital Services (ADS) are a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on NI-1, the first set of the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Access (BRA) equipped lines to customers' premises.

B. ADS BRA is an optional service arrangement that requires an access line and can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRA provides the customer with access to Circuit-Switched Voice Services, Circuit-Switched Data Services, and Packet-Switched Data Services.

C. An ADS BRA arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRA ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete BRA ISDN line is known as 2B+D.

1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of up to 64 kilobits per second (kbps). Some serving central offices may be limited to speeds of 56 kbps. ISDN interconnection to or through non- ISDN equipped central offices will be sub-rated to 56 kbps per channel. Each B Channel may be configured in one of the following ways:

   a. Circuit-Switched Voice - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.

   b. Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.

   c. Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

   d. B Channel Packet-Switched Data Service (where available) - Allows the user to originate and receive X.25 packet data calls on the B Channel.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.1 GENERAL (Continued)

2. D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel may be optionally used to transmit X.25 packet data (where available) at a maximum transmission throughput of 9.6 kbps.

D. All ADS consist of central office facilities (including certain outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.

E. Distance Extension Charges, as set forth in the Pricing Addendum at the end of this tariff, will apply to customers who are within the serving central office and who are served at a transmission range where unusual expenditures are required to make the service available.

F. Directory Numbers

1. Primary Directory Number - Each B Channel includes a single primary telephone directory number. On a given 2B+D Advanced Digital Services line, calls are routed to the appropriate terminal device (voice telephone, computer/data terminal or packet device) based on the type of call (voice, data or packet) presented to the Advanced Digital Services line.

2. Secondary Directory Numbers - ADS may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

11.A.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

A. Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of up to 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will be potentially sub-rated to 56 kbps per channel.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

B. Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.

C. Multiline Hunt Service - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ADS directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be linear or circular.

D. Call Pick-Up - This feature allows the user to answer calls directed to other stations.

E. Custom Calling Services - Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Pricing Addendum located at the end of the Company's tariff. The following Custom Calling features found specifically in this BRA tariff will be charged at rates listed in the Pricing Addendum of this tariff:

1. Call Hold - This feature allows the user to place a call on hold.

2. Three-Way Calling - This feature allows the user to add a third party to an existing voice call and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

3. Call Transfer - This feature allows the user to transfer a voice call to another directory number. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

4. Conference Calling - Six-Way Station Controlled - This feature allows the user to set up a conference call for up to 6 parties (including the originator of the call). The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

5. Call Forwarding - This feature allows calls to be redirected from one station to another station.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

F. Custom Calling Services - Custom Calling Services and Enhanced Custom Calling Services are available at rates and charges specified in the Pricing Addendum at the end of this tariff.

G. Centrex Features - Applicable Centrex features (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Pricing Addendum of this tariff.

H. Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premise. EKTS requires the customer to provide an EKTS capable terminal set. EKTS provides the customer with the ability to access the following features (where available):

1. Multiple Appearance Directory Numbers - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.

2. Additional Call Appearances - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).

3. Analog Line Appearances - This feature allows analog users' directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionalities on analog lines.

4. Bridging - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.

5. Automatic Bridged Call Exclusion (Privacy on Answer) - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.

6. Privacy (Manual Exclusion) - This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridge Call Exclusion and thereby allow bridging to occur on a given call.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

7. Intercom Calling - This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.

8. Display Capability - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:

   a. Caller ID - This feature displays the calling number and name if available. Enhanced Calling Services, including Caller ID and Toll Block services, are available under the rules and regulations and at rates and charges specified in the Pricing Addendum. of this tariff.

   b. Called Number Display - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.

   c. Calling Reason Display - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.

9. Feature Function Buttons - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate or deactivate the assigned feature.

10. Ringing Options - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply different combinations of ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned off after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS

Packet Switching is a service in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet-Switched Data Service provides the ability to originate and receive X.25 packet data calls. X.25 is the Consultative Committee on International Telephone and Telegraph's (CCITT) recommended and internationally accepted standard for connecting data terminals to packet-switched networks.

D-Channel Packet - This service provides packet data on the D Channel at a maximum transmission throughput of up to 9.6 kbps per logical channel.

B-Channel Packet - This service provides packet data on the B Channel at a maximum transmission throughput of 64kbps per logical channel.

The customer may choose among the following Packet-Switched features (where available) based upon application needs:

A. Hunt Groups - An arrangement that allows an incoming call to a busy packet directory number to search through a predetermined list of packet directory numbers in search of a non-busy logical channel to complete the call. The hunting arrangement may be linear or circular.

B. X.25 Data Services:

1. Logical Channels - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. Logical Channels allow multiple packet calls (or virtual calls) to be active simultaneously on a single D Channel or B Channel.

2. DTE Support Feature - The Data Terminal Equipment (DTE) Feature allows the network to prevent any network-to-user signaling on a virtual circuit associated with a directory number that is not included in the X.25 version. Virtual circuit communication is allowed between the subscriber's equipment and remote customer equipment that conforms to the X.25 version. This feature is available on a per directory number basis.

3. RPOA Selection - The Recognized Private Operating Agency (RPOA) arrangement allows the user to specify an Inter-Exchange Carrier or transit network for inter-network calls on a per call basis.

4. Incoming/Outgoing Calls Barred - This arrangement can either be used to prohibit a data terminal from receiving an incoming call or from originating outgoing calls.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS (Continued)

B. X.25 Data Services:

5. Default Information Rate Assignment Features - This arrangement allows the user to subscribe to a default information rate for each direction of communication for a virtual call.

6. Non-Standard Default Packet Sizes Feature - This arrangement allows the user to subscribe to a larger maximum packet size for each direction of communication than the default 128 octets normally provided. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.

7. Flow Control Parameter Negotiation Feature - This arrangement permits the negotiation on a per call basis of the flow control parameters and automatically negotiates the maximum packet size and window size for each direction of data transmission.

8. Throughput Class Negotiation - An arrangement that allows the user to request specific throughput classes (bits/second) in the call request packet for each direction of data transfer associated with a virtual call.

9. Transit Delay Feature - This arrangement allows the user to indicate a desired maximum transit delay in the call request packet on a per call basis.

10. Non-Standard Default Window Size - An arrangement that allows the selection of the default window size of 1 though 7, instead of the standard window size of 2. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.

11. Fast Select - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

12. Fast Select Acceptance - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS (Continued)

C. Closed User Groups - An arrangement that limits communications to members within a designated subnetwork of packet switching data users. The Closed User Group feature is established on a per line basis. Each data terminal in a Closed User Group can be arranged in one of the following modes:

1. Closed User Group with Outgoing Access - The data terminal makes outgoing calls only.

2. Closed User Group with Incoming Access - The data terminal receives incoming calls only.

3. Incoming Calls Barred Within a Closed User Group - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.

4. Outgoing Calls Barred Within a Closed User Group - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.

5. Unrestricted Access - The data terminal receives and makes both incoming and outgoing calls.

11.A.4 TECHNICAL SPECIFICATIONS

A. Transmission Specifications

The standard transmission parameters for Advanced Digital Services utilizing an ISDN Basic Rate Interface (BRA) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring (which are owned and maintained by the Company only up to and including the demarcation point).

B. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize ADS. All equipment used to interface with these services is required to conform with NI-1 guidelines.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ADS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.5 REGULATIONS

A. Unless specifically exempted, ADS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.

B. ADS is provided at the option of the Company. This service is furnished subject to central office switching capacity, capability, the availability of outside plant facilities, and the necessary billing capabilities.

1. The availability, functionality, and capabilities of ADS may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware, and associated outside plant.

a. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both. (These rates and charges will be determined on an individual case basis.)

b. Distance Extension Service: ADS may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for ADS, Distance Extension Service rates and charges as stated in the Pricing Addendum are applicable.

C. The minimum charge period for the payment of services provided under this tariff is one month.

D. At the Company's discretion, the following nonrecurring service connection charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

1. Nonrecurring per B Channel and/or per D Channel service connection charge.

2. Nonrecurring EKTS service connection charges.

E. Directory Listings: One directory listing is provided without charge for each ADS customer. For Centrex customers, one directory listing (either an analog or ADS number) is provided per Centrex system. Additional listings may be provided as specified in Section 7.A.5 and the Pricing Addendum of this tariff.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.5 REGULATIONS (Continued)

F. Billable Call Treatment

1. Normal toll charges shall apply to calls that are made outside of the Local Service Area.

2. ADS customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

G. Customer Premise Equipment

1. This tariff for ADS does not include terminal equipment on the customer's premises. Terminal equipment may be sold or leased separately by the Company (under a separate contract), or may be provided by the customer.

2. The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services equipped line.

H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ADS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

I. ADS-BRA is not eligible for vacation rates and is not offered for joint use service.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES

A. Advanced Digital Services Access

1. ADS must be ordered in conjunction with basic exchange access services (e.g., R1, B1, Centrex). The rates and charges below are in addition to the existing rates for these services for providing an ADS capable line to the customer's premises. These charges provide a 0B + 0D ISDN service. ADS is available in 1B +D and 2B + D configurations. The customer must select the desired B Channels and D Channel arrangements to configure the service as required. When the Basic Exchange Access Service is ordered at the same time that ADS-BRA is ordered, the service connection charges listed in the Pricing Addendum of this tariff apply. Charges in the Pricing Addendum of this tariff do not apply to ADS-BRA. The monthly and nonrecurring rates for the services below are listed in the Pricing Addendum at the end of this tariff.

Access

Residential Advanced Digital Services
Single Line Business Advanced Digital Services
Centrex Advanced Digital Services
Distance Extension Charge

B. Communications Channels

Service Element
Circuit-Switched Voice
(per B Channel)

Circuit-Switched Data
(per B Channel)

Circuit-Switched Alternate Voice/Data
(per B Channel)

High Speed Packet Switched Services
(per B Channel)

Low Speed Packet Switched Services
(per D Channel)

D Channel Signaling
(per D Channel)

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES (Continued)

B. Communications Channels (Continued)

2. Usage Charges

a. Circuit-Switching - The usage charges will be assessed on local calls originating from access lines equipped with Advanced Digital Services. These rates are located in the Pricing Addendum at the end of this tariff. Measured usage is not available for customers that have unlimited usage service. A customer's B Channels on BRA equipped lines will be either all measured usage or all unlimited usage service on data calls.

1. Directory Numbers

a. Additional Directory Numbers will be available at the rates as listed in the Pricing Addendum at the end of this tariff.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES (Continued)

C. Circuit-Switched Features. The monthly and nonrecurring rates are listed in the Pricing Addendum at the end of this tariff.

Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES (Continued)

C. Circuit-Switched Features (Continued)

1. Service establishment charges.

When the above features are ordered as part of an initial service order with an Advanced Digital Services B Channel, there is no service establishment charge for these services.

2. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advanced Digital Services B Channel, the nonrecurring feature addition and change charge is as follows:

	Charge
Feature Additions and Changes (per B Channel)	See Pricing Addendum

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES (Continued)

D. Electronic Key Telephone Service (EKTS)

1. The monthly and nonrecurring rates listed in the Pricing Addendum shown below apply to EKTS features. To have EKTS, a line must have at least one Advanced Digital Services Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data B Channel.

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES (Continued)

D. Electronic Key Telephone Service (EKTS)

When EKTS features are ordered or modified after the initial installation of EKTS, the nonrecurring feature addition and change charge as listed in the Pricing Addendum will apply.

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the Pricing Addendum of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

SECTION 11 - ADVANCED DIGITAL SERVICES

ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

11.A.6 RATES AND CHARGES (Continued)

E. Packet-Switched Services

1. The monthly and nonrecurring rates listed in the Pricing Addendum apply to Packet-Switched Service. D Channel Packet or B Channel Packet is a prerequisite for these services.

2. Subsequent feature additions and charges

When packet switching features and/or parameters are ordered or modified after initial installation, the nonrecurring feature addition and change charge listed in the Pricing Addendum will apply.

Only one service charge will appear when multiple features or parameters are added or changed on a D Channel as part of the same service order.

SECTION 11 - ADVANCED DIGITAL SERVICES
Digital Channel Service (DCS)

11.B.1. GENERAL

A. Digital Channel Service (DCS) is an optional packaged service arrangement that is used in conjunction with a customer's business trunks. It packages Private Branch Exchange trunks and DID trunks with a T-1 transmission facility.

B. DCS facilities provide an intraexchange connection between a customer's premises and the local serving central office. DCS is based on DS1/DS0 technology, also know as T1 service. This service arrangement uses the DS1/DS0 architecture to provide a 1.544Mbps connection. The customer is then provided the capability to transmit voice and/or data over 56Kbps channels of that digital facility. Each DS1 facility provides up to 24 56Kbps (DS0) channels.

C. Digital Channel Service is only offered on Term Payment Plans of 12, 24, 36, 48 or 60 months.

11.B.2. DCS PACKAGING

A. DCS service arrangement connects a Telephone Company central office switch to Customer Premises Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. Each DCS provides up to twenty-four digital communications channels.

B. Digital Channel Service packages the following components:
Digital Facility - includes the DS1 facility and terminating equipment at each end.
Exchange Services (per channel) - defines how each channel is to be used.

11.B.3. TECHNICAL SPECIFICATIONS

A. Transmission Specifications - this facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

Data Rate = 56 kbps restricted

B. Customer Premise Equipment and Facilities - compatible customer premise equipment is required for DCS. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of DCS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

SECTION 11 - ADVANCED DIGITAL SERVICES

Digital Channel Service (DCS)

11.B.4. REGULATIONS AND CONDITIONS

A. Unless specifically exempted, DCS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.

B. DCS is furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

C. Payment for Service

1. The minimum charge period for services provided under this tariff is one year.

2. Suspension of service is not allowed during the minimum charge period or contract period without penalty.

D. At the Company's discretion and subject to Commission rule and regulations, nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply).

E. Directory Listings - One directory listing is provided without charge for each exchange service. Additional listings may be provided at the rate listed in the Pricing Addendum of this tariff.

F. Customer Premises Equipment

1. This tariff does not include terminal equipment on the customer's premises.

2. The customer is responsible for providing the power required for any customer premise equipment connected to DCS.

G. End User Common Line (EUCL) Charges - DCS is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.

H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of DCS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

11.B.5. RATES AND CHARGES

A. The monthly and nonrecurring rates for Digital Channel Service Facility are listed in the Pricing Addendum listed at the end of this tariff.

SECTION 11 - ADVANCED DIGITAL SERVICES

Digital Channel Service (DCS)

11.B.5. RATES AND CHARGES (continued)

B. Channel Services and Term Discounts

For each channel activated, a trunk charge will be applied. The rate for the trunk will be established as a discount of the trunk charge found in the Pricing Addendum of this tariff. The customer may subscribe to either the measured rate as found in the Pricing Addendum.

(Customers subscribing to DCS will not be billed a link charge .The link rate is included in the Access Facility charge).

Once a term payment has expired, a new plan must be entered into. If a new plan is not entered into, the trunk rates in the Pricing Addendum will apply without the discounts listed above.

C. Subsequent feature additions and changes

When features are ordered or modified after the initial installation of DCS, the nonrecurring Feature Addition and Change charge (per DCS facility) listed in the Pricing Addendum is applied in addition to the normal charges reflected in this tariff:

Only one service charge will apply when multiple features are added or changed on a DCS facility as part of the same service order.

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.1. GENERAL

A. ISDN architecture provides two access methods that connect customers' premises to network switching systems, Primary Rate Access (PRA) for large quantities of connections and Basic Rate Access (BRA) for smaller numbers of connections. PRA facilities are typically used for business only.

B. PRA is an optional service arrangement that must be configured with 24 PBX Trunks. This service arrangement uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRA provides the customer with access to Circuit Switched Voice Services and Circuit Switched Data Services. In general, this tariff addresses standardized National ISDN-1 (NI-1) capabilities and features.

C. PRA is offered on Term Payment Plans of 12, 24, 36, 48 or 60 months.

11.C.2. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT

A. PRA Service Arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premises Equipment (CPE). Depending on the application, the CPE might be a PBX, a router, a multiplexer, etc. Each PRA service arrangement provides twenty- three or twenty-four digital communications channels.

These communication channels can be either B (Bearer) Channels or D (Delta) Channels:

1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 56 kilobits per second (kbps) or 64 kilobits per second, where available. Each B Channel of an Advanced Digital Services PRA may carry:

(1) Circuit Switched Voice

(2) Circuit Switched Data, or

2. D Channel - The D Channel is a 56 or 64 kbps digital signaling channel that carries signaling and control for the B Channels.

B. Primary Rate Access Facility - The Primary Rate Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRA capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRA Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.2. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT(Cont'd)

C. Multiple PRA Facility Arrangement - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, depending on facility availability, multiple PRA facilities can be assigned to an Advanced Digital Services PRA Service Arrangement. With the Multiple PRA Facility Arrangement, the D Channel in the first PRA facility is used to transport signaling for up to four additional PRA facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities thereby increasing channel efficiency.

D. D Channel Backup - In Multiple PRA Facility Arrangements, a second D Channel can be assigned (where available) to the primary D Channel to provide redundancy of the signaling channel.

E. Distance Extension Charge - provides an additional approximately one mile of transmission facility beyond the 12,000 ft provided with the PRA Facility. If a customer is located a great distance from the Company central office, it is possible that several Distance Extension Charges could be required per PRA Facility.

11.C.3. CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit switched voice or circuit switched data. Circuit switched related services include:

A. Clear Channel Capability - This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. (Clear Channel Capability cannot be guaranteed outside the serving central office. Interoffice traffic may be subrated to 56 kbps.) Clear Channel Capability is applicable to CPE that supports clear channel capability.

B. Dedicated Trunk Groups - The B Channels of PRA can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

C. Primary Rate Call-by-Call Service - The Primary Rate Call-by-Call feature offers access to additional services via the B Channels of PRA. These additional services include:

- Foreign Exchange
- OutWATS
- InWATS

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.3. CIRCUIT SWITCHED SERVICE DESCRIPTIONS (Cont'd)

With this feature, any B Channel can be used to offer the above services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e., DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or for calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum-allowed value associated within the SFG.

D. Directory Numbers - Directory numbers may be purchased at rates listed in the Pricing Addendum located at the end of this tariff.

E. Caller ID (Number) - This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the PRA, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

F. Caller ID (Name) - This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the PRA. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

11.C.4. TECHNICAL SPECIFICATIONS

A. Transmission Specifications - The PRA facility requires a high-capacity digital link over which PRA is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

Line Code	=	Bipolar 8 Zero Substitution (B8ZS)
Framing Format	=	Extended Super Frame (ESF)
Signaling	=	Common Channel Signaling (CCS)
Data Rate	=	64 kbps clear or 56 kbps restricted
D Channel	=	24th channel on the appropriate PRA access facility

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.4. TECHNICAL SPECIFICATIONS (Cont'd)

B. Customer Premises Equipment Facilities - Compatible customer premises equipment is required for PRA. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specifications:

Document Number	Description
TR-NWT-001268	ISDN Primary Rate Access Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Access Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company used in the provisioning of PRA render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

11.C.5. REGULATIONS AND CONDITIONS

A. Unless specifically exempted, PRA shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in this tariff.

B. PRA and its optional services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

1. The availability, functionality, and capabilities of PRA may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

(a) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.5. REGULATIONS AND CONDITIONS (Cont'd)

B. (Cont'd)

2. Alternate Serving Arrangements: Where the customer's serving central office is not PRA capable, the Company, at its discretion, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office when PRA is available in that office.

(a) This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

(b) Calls that are originated by, and terminated to, a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.

(c) When PRA subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number charge. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the PRA rates. Any other special outside plant facilities used to provide PRA will be tariffed on an individual case basis.

(d) The availability, functionality, and capabilities of PRA may vary when a customer's serving central office is equipped to provide such services.

(e) Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.5. REGULATIONS AND CONDITIONS (Cont'd)

C. Interconnection

1. PRA service is provided for use by the end user customer only as a local switched service. PRA service is not available for use by Commercial Mobile Radio Carriers, private Mobile Radio Carriers, Interexchange Carriers, VoIP Service Providers or other carriers or providers for use in aggregating or transporting inter-exchange traffic. Such usage is strictly prohibited by this Tariff. Other services designed for and intended for such use are offered by the Company specifically via interconnection agreement or the Access Tariff.

D. Payment for Service

1. The minimum charge period for services provided under this tariff is one year.

2. Suspension of service is not allowed during the minimum charge period without penalty. If the customer disconnects PRA prior to the 12, 24, 36, 48 or 60 month service term agreement, the customer will pay a charge equal to the PRA monthly rate in affect on the date of the contract, multiplied by the remaining number of months on the term agreement for each PRA disconnected.

D. Payment for Service

3. In the event the customer cancels the contract after installation of the required equipment and facilities but before service is established, the customer will pay the applicable installation charges.

E. Nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply).

F. Directory Listings - Directory Listings may be provided as specified for in Section 7 of this Tariff.

G. Billable Call Treatment

1. Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside the Local Service Area.

2. PRA customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.5. REGULATIONS AND CONDITIONS (Cont'd)

H. Customer Premise Equipment

1. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.

2. The customer is responsible for providing the power required for any customer premises equipment connected to PRA.

I. End User Common Line (EUCL) Charges: PRA is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.

J. The Company shall not be liable for any loss or damages arising out of error, interruption, defects, failure, or malfunctions of PRA or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

11.C.6. RATES AND CHARGES

A. Primary Rate Access (PRA) Facility

1. Basic PRA Service is provided assuming a Dedicated Trunk Configuration. Optional PRA capabilities may be used to alter that configuration. Additional charges for the PRA capabilities are listed in the Pricing Addendum located at the end of this tariff.

SECTION 11 - ADVANCED DIGITAL SERVICES
PRIMARY RATE ACCESS

11.C.6. RATES AND CHARGES (Cont'd)

B. Circuit-Switched Features

C. Subsequent Feature Additions and Changes

When the above features are ordered or modified after the initial installation of PRA, the nonrecurring feature addition and change charge reflected in the Pricing Addendum is applied per PRA facility in addition to the normal charges reflected in this tariff:

Only one service charge will apply when multiple features are added or changed on a PRA facility as part of the same service order.

E. Term Discounts - applicable to the Primary Rate Access monthly rate are listed in the Pricing Addendum.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

A. APPLICATION OF TARIFF

This tariff applies to intraLATA toll message telecommunications service furnished by Windstream New York, Inc., hereinafter referred to as the Telephone Company.

B. GENERAL REGULATIONS

1. Definition

IntraLATA Toll Message Telecommunication Service is that of furnishing facilities for the telephone communication between telephones in different local calling areas in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this tariff are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

2. Priority of Service

In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of intraLATA toll message telecommunications service shall take precedence over all other toll services.

3. Limited Conversation

The Telephone Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

4. Obligation of Customer

a. The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.
b. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

5. Liability of Telephone Company

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

6. Time of Day

The time when connection is established, as provided in D.3.b. following, determined in accordance with the time--standard or daylight saving--legally or commonly in use at the point where the calling station is located, determines whether day, evening, night, Saturday or Sunday rates apply. This rule applies irrespective of whether the call is sent-paid or collect.

When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

B. GENERAL REGULATIONS (Continued)

7. Directory Assistance

Directory assistance service is provided in conjunction with the rates and regulations found in the Pricing Addendum located at the end of this tariff.

8. Discounted Service for Customers with Impaired Hearing or Speech

Discounted toll charges apply in conjunction with the rates and regulations found in the Pricing Addendum of this tariff.

9. New York Relay Service

For application to IntraLATA toll rates, see Section 6(H) and the Pricing Addendum of this tariff.

C. BASIS FOR ESTABLISHING RATES

1. IntraLATA toll message telecommunications rates between points (cities, villages, or localities) are based on the airline distance between rate centers. Each exchange is designated as a rate center; certain small villages or localities are assigned the same rates as adjacent rate centers with which they are closely associated for communication purposes by community of interest.

2. For the purpose of determining airline mileages, vertical and horizontal grid lines have been established across the State of New York. The spacing between adjacent vertical grid lines and between adjacent horizontal grid lines represent a distance of one coordinate unit. This unit is the square root of 0.1 expressed in statute miles (1670 feet).

A vertical (V) coordinate and a horizontal (H) coordinate have been computed mathematically for each rate center from its latitude and longitude location. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. Paragraph I of this Tariff shows the V and H coordinates for each rate center in New York State.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

C. BASIS FOR ESTABLISHING RATES (Continued)

3. Determination of Air Line Mileages

a. To determine the rate distance between any two rate centers proceed as follows:

Step (1) Obtain the "V" and "H" coordinates for each rate center.

Step (2) Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

Step (3) Divide each of the differences obtained in (2) by three, rounding each quotient to the nearer integer.

Step (4) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in (3) by three and repeat step (4). Repeat this process until the sum of the squares obtained in (4), is less than 1778.

Step (5) The number of successive divisions by three in steps (3) and (4) determines the value of "N". Multiply the final sum of the two squares obtained in step (4) by the multiplier specified in the following table for this value of "N", preceding:

N	Multiplier	Minimum Rate Mileage
1	0.9	----
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

Step (6) Obtain square root of product in (5) and, with any resulting fraction, round up to next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in (5), preceding, the minimum rate mileage corresponding to the "N" value is applicable

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

C. BASIS FOR ESTABLISHING RATES (Continued)

3. Determination of Air Line Mileages (Continued)

b. Example calculation.

The message rate distance is required between Fulton, New York and Munnsville, New York.

		V	H
Step (1)	Fulton Coordinates	4774	2059
	Munnsville Coordinates	4758	1908
Step (2)	Difference	16	151

Step (3) Dividing each difference by three and rounding to nearer integer = 5 and 50

Step (4) Squaring integers and adding,

5 x 5 = 25
50 x 50 = 2500
Sum of squared integers 2525

Note that the sum of integers is greater than 1777 so a) divide integers in Step (3) by three and b) repeat Step (4):

a) Dividing integers in 3. by three and rounding = 2 and 17.

b) Squaring integers and adding 2 x 2 = 4
17 x 17 = 289

Sum of squared integers 293

Step (5) The sum of the squared integers is less than 1778 and was obtained after two successive divisions by three; therefore "N" = 2.

Multiply final sum of squared integers by factor of 8.1 (corresponding to "N" = 2).

293
x 8.1
2373.3

Step (6) Square root of 2373.3 = 48.72 which is rounded to 49 miles (fractional miles being considered full miles). The 49 miles is larger than the minimum of 41 rate miles applicable when "N" = 2 so the message rate mileage is 49 miles.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE

1. Classes of Service

Service is offered on a station-to-station or person-to-person basis. The station-to-station class of service is furnished on a customer dialed calling card (credit card) basis, an operator station-to- station or a dial station-to-station basis. Day, Evening, Night, and Weekend rates apply as set forth in D.4.d.(3) and the Pricing Addendum.

a. Dial Station-to-Station

(1) Dial station-to-station is that station-to-station service where the person originating the call from other than a public or semipublic coin telephone dials the telephone number desired and the call is completed without the assistance of an operator and the call is not billed to a number other than the originating number, except, when an operator:

(a) Records the originating telephone number where no automatic recording equipment is available;

(b) Places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap;

(c) Re-establishes a call which has been interrupted after the called number has been reached; and

(d) Completes a call when a customer indicates that he has made more than one attempt to reach the desired station but was unsuccessful for reasons other than "Busy", "Don't Answer", or single wrong number condition.

b. Operator Station-to-Station and Person-to-Person

(1) Operator station-to-station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator for the appropriate charge, see Pricing Addendum Operator station-to- station rates apply for Calling Card (credit card) calls when the operator dials the number for the customer where facilities are available for Customer Dialed (0+) completion. Operator station-to-station calls also include station-to-station calls placed from a public or semi-public coin telephone. This charge does not apply for operator services used in connection with dial type communication for completion of a call as specified in D.1.a.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

1. Classes of Service (Continued)

b. Operator Station-to-Station and Person-to-Person (Continued)

(2) Customer Dialed Calling Card (credit card) rates apply to station-to-station telephone communication where the person originating the call dials and completes the call without the assistance of an operator (for the appropriate charge, see the Pricing Addendum). The credit card rate will also apply when operator assistance is used to record the Company credit card number, or where the operator reaches the called telephone number where facilities are not available for Customer Dialed (0+) completion. If facilities are available for Customer Dialed (0+) completion and the operator is used for completion of the call as well as for recording the calling card (credit card) number, the operator station-to-station rate will apply instead of the Customer Dialed Calling Card rate (see D.1.b.(1) preceding and the Pricing Addendum).

(3) Person-to-person rates apply where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant (for the appropriate charge, see Pricing Addendum).

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

2. Collection of Charges

Charges for all classes of telephone calls are billed against or collected from the calling telephone in all cases except under the following conditions:

a. Charges may be billed against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called station, except as shown in d. following.

b. Charges may be billed to an authorized telephone as determined by the Telephone Company, other than the telephone originating the call or the telephone where the call is terminated (i.e., charges may be billed to a third number), except as shown in d. following.

c. Charges may be billed to an authorized Telephone Company Calling Card number.

d. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

3. Initial and Overtime Periods

a. Message toll rates are quoted in terms of initial and overtime periods.

(1) The initial period is the interval of time allowed at the rate quoted for toll connections between given points.

(2) The overtime period is the unit of time used for measuring and charging for time in excess of the initial period.

b. Timing of Messages

(1) On station-to-station calls, chargeable time begins when connection is established between the calling telephone and the called telephone.

(2) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person.

(3) Chargeable time ends when the calling station “hangs-up” thereby releasing the network connection. If the called station “hangs-up” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network.

(4) Chargeable time does not include time lost because of problems or defects in the service.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

3. Initial and Overtime Periods (Continued)

b. Timing of Messages (Continued)

(5) When exchange service is connected to a communications system through a service terminating arrangement or connecting arrangement, chargeable time begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

4. Initial Period and Overtime Rates

a. The initial period rates for calls placed under the Non-Coin Day, Evening and Night Schedules are for telephone connections of one minute or fraction thereof.

b. The initial period rates for calls placed under the Coin Sent Paid DDD*, and Person-to-Person Schedules are for telephone connections of one minute or fraction thereof.

c. All overtime rates are for each additional minute or fractional part thereof that the telephone connection continues beyond the initial period.

* See Page 9 for definition of Dial Type Telephone Communication (DDD).

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

4. Initial Period and Overtime Rates (Continued)

d. Basic Message Toll Schedule

(1) Dial Type Telephone Communication *

The Residential and Business rates listed in the Pricing Addendum are applicable between intraLATA points in New York State**#

* Dial type telephone communication denotes a call dialed and completed by the customer from a residence or business land wire telephone without the assistance of a Telephone Company operator. The services of a Telephone Company operator will not be used in connection with completing a call, or in furnishing any assistance relating to billing or charges for such call, except that a Telephone Company operator will:

-- reestablish a call which has been interrupted after the called number has been reached, or
-- reach the called telephone number where facilities are not available for customer dial completion or
-- establish calls for handicapped persons who have been accorded "dial operator" privileges.

** For the added charge for station-to-station sent-paid calls from coin telephones, see the Pricing Addendum.

\# The Surcharge for State Gross Income and Earnings Taxes applies to these rates.
See Pricing Addendum of this tariff.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

4. Initial Period and Overtime Rates (Continued)

d. Basic Message Toll Schedule (Continued)

(2) Non-Coin and Coin Operator Handled Telephone Communication*. The rates for this service are listed in the Pricing Addendum. These charges are in addition to the rates described in 6.d.(1).

* Operator handled telephone communication includes the following types of calls: calling card, collect, 3rd number, special toll billing, requests to notify, time and charges and other station-to-station calls using the assistance of the operator, except as specified in D.4.d.(1) preceding.

** The charge for station-to-station sent-paid and person-to-person sent-paid coin calls is the sum of the appropriate charges in the nearest multiple of 5¢.

\# The Surcharge for the State Gross Income and Earnings Taxes applies to these rates. See the Pricing Addendum at the end of this tariff.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

4. Initial Period and Overtime Rates (Continued)

d. Basic Message Toll Schedule (Continued)

(3) Rate Discounts and Application Periods

Rate discounts and application periods listed in the Pricing Addendum apply for all toll messages including coin sent-paid, operator assisted, and person-to-person.

(a) Application Periods

Rate Periods Except Holidays

Rate Period	From	Times Applicable To But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Monday-Friday
Evening	5:00 PM	11:00 PM	Sunday-Friday
Night	11:00 PM	8:00 AM	All days
	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday

Holiday Rate Periods

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (The first Monday in September) and on Thanksgiving Day (The fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

(b) Discounts

Residence

Day Rate Period - Rates listed in the Pricing Addendum
Evening Rate Period - 40% discount on rates in the Pricing Addendum
Night Rate Period - 65% discount on rates shown in the Pricing Addendum*

Business

Day Rate Period - Rates shown in the Pricing Addendum
Evening Rate Period - 40% discount on rates shown in the Pricing Addendum*
Night Rate Period - 65% discount on rates listed in the Pricing Addendum*

* Discounts apply total charges, excluding the operator assistance charges.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Continued)

5. Procedure For Ascertaining A Rate

In order to find the rate for a given class of service between two points the steps to be followed are:

a. Ascertain the rate mileage as described in C. preceding.

b. Refer to the basic mileage schedule in Paragraphs D.4. preceding, as appropriate. Opposite the mileage step which includes the mileage determined as in a. above will be found the initial period and overtime rates for all classes of service between the rate centers involved.

E. WIDE AREA TELEPHONE SERVICE

NOTE: The services described in paragraphs E.2. through E.13 below are offered only to existing subscribers on the effective date of this page.

1. General

Wide area telephone service (WATS) is furnished by Windstream New York, LLC, hereinafter referred to as the Telephone Company.

2. Definition

a. Outward WATS

(1) Outward WATS is the furnishing of facilities for dial type telephone communication from an outward WATS access line, of a type listed in 9. following, to intraLATA local and toll points within New York State in accordance with the regulations and schedules of charges as specified herein, except as provided in (2) following.

(2) InterLATA dial type telephone communication from an outward WATS access line, of a type listed in 9. following, is furnished by an interexchange carrier. Any interexchange carrier may provide interLATA service, subject to the availability and compatibility of the facilities of the Telephone Company and of the interexchange carrier.

If the subscriber to interLATA WATS does not subscribe to intraLATA WATS, calls made within the same LATA over the outward WATS access line will be billed at charges for local and toll calls specified in the Company's Tariffs.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

E. WIDE AREA TELEPHONE SERVICE (Continued)

2. Definition (Continued)

b. 800 Service

(1) 800 Service is the furnishing of facilities for dial type telephone communication to an 800 Service access line, of a type listed in 9. following, from intraLATA local and toll points within New York State in accordance with the regulations and schedules of charges as specified herein, except as provided in (2) following.

(2) InterLATA dial type telephone communication to an 800 Service access line, of a type listed in 9. following, is furnished by an interexchange carrier. Any interexchange carrier may provide interLATA service subject to the availability and compatibility of the facilities of the Telephone Company and of the interexchange carrier.

Since interLATA calls cannot be prevented from reaching an 800 Service number, the customer subscribing to intraLATA 800 Service must also subscribe to an interLATA 800 Service or similar service provided by an interexchange carrier.

c. 800 NXX Service

800 NXX Service is an interim service through which a WATS access line, of a type listed in 9. following, is furnished for use by an Interexchange Carrier in providing both intraLATA and interLATA incoming dial type telephone communication service at the Interexchange Carrier's WATS-like rates. 800 NXX Service will be withdrawn when 800 Service with ten digit identification capability is offered.

d. Dial type telephone communication as specified in a. and b. above is a call dialed by the subscriber from his outward WATS access line or an incoming call dialed to a subscriber's 800 Service access line, except that if facilities are not available for dial completion, the call may be placed with a common carrier operator. The call may also be placed with a common carrier operator in the same manner if the subscriber for any reason cannot reach a dialed station.

e. A WATS access line is a transmission path from a Telephone Company Central Office to a subscriber's premises and is provided for the purpose of originating outward WATS calls or receiving incoming 800 Service or 800 NXX Service calls. Each such line will be arranged, at the subscriber's option, for either outward WATS or incoming 800 Service or 800 NXX Service, subject to the provisions of E.4. following.

E. WIDE AREA TELEPHONE SERVICE (Continued)

2. Definition (Continued)

f. A WATS access line for use by Interexchange Carriers is a transmission path from a Telephone Company Central Office to the premises of the end user designated by the Interexchange Carrier for the purpose of originating outward WATS calls or receiving incoming 800 Service or 800 NXX Service calls. Each such line will be arranged, at the Interexchange Carrier's option, for either outward WATS or incoming 800 Service or 800 NXX Service, but not both, subject to the provisions of E.4. following.

g. The WATS access line for use by Interexchange Carriers is billed by the Telephone Company to the Interexchange Carrier at the monthly rates and connection charges set forth in this Tariff. For Service Arrangements A, B and C, intraLATA usage which originated (outward service) or terminates (inward service) in this access line is billed by the Telephone Company to the end user at the rates set forth in this Tariff or at charges for local and toll calls specified in the Company's Tariffs.

For Service Arrangement D, all usage charges are billed by the Interexchange Carrier which provides the service, at the Interexchange Carrier's WATS-like rates.

3. Limitation of Service

a. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in 2.c. preceding.

b. WATS is not represented as adapted for connection to other services of the Telephone Company. The service contemplates the provision of satisfactory transmission only between the access line and the calling or called station.

c. 800 Service or 800 NXX Service may be furnished only when and for so long as the customer subscribes to a sufficient number of access lines to handle adequately the volume of telephone calls received, without interfering with any of the services offered by the Telephone Company. In the event that the use of the service causes such interference, the Telephone Company shall have the right to discontinue service without prior notification to the subscriber.

4. Minimum Contract Period

The minimum contract period for Outward WATS and 800 Service provided by the Telephone Company is one month. Contracts apply separately for Outward WATS or 800 Service. Contracts are subject to the provisions of paragraph 7 following.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

E. WIDE AREA TELEPHONE SERVICE (Continued)

5. Class of Service

a. Outward WATS or 800 Service furnished by the Telephone Company permits calling between intraLATA points in New York State and a WATS access line at rates based on the accumulated time per month. Accumulated time is based on a minimum average of one minute per call. Time is charged in full hours with any remaining fraction over 1/2 hour treated as a full hour.

b. Charges for calls for Directory Assistance placed over Outward WATS access lines are set forth in the Pricing Addendum of this tariff.

6. Allowance For Interruptions

a. Interruptions to the access line of 24 consecutive hours or more, not due to the negligence of the subscriber, are credited at one-thirtieth of the monthly charge for the access line for each 24 hours or major fraction thereof of interruption.

b. Message toll telephone service furnished at a subscriber's request when his Outward WATS is interrupted is charged for at the message toll telephone rates as set forth in this Tariff, and amendments thereto and successive issues thereof.

7. Continuity of Service

In case of connection of a WATS access line for a subscriber at a location where WATS has been canceled by the subscriber or end user less than two weeks previous to the date of connection, charges for the service so established will commence one day following the cancellation date of the prior service.

8. An installation charge listed in the Pricing Addendum applies to each access line listed in 9. below, except that no installation charge applies where the service is connected subject to the provisions of paragraph 7 preceding.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

E. WIDE AREA TELEPHONE SERVICE (Continued)

9. Rates

a. The monthly rate per Access Lines as listed below are located in the Pricing Addendum.*

(1) Each two-wire WATS Access Line arranged for:
800 Service with Service Arrangement A
Outward WATS with Service Arrangement A
Outward WATS with Service Arrangement B
Outward WATS with Service Arrangement C

(2) Each four-wire WATS Access Line arranged for:
800 Service with Service Arrangement A
Outward WATS with Service Arrangement A
Outward WATS with Service Arrangement B
Outward WATS with Service Arrangement C

(3) Each two-wire WATS Access Line for use by Interexchange Carriers arranged for:
800 Service with Service Arrangement A
Outward WATS with Service Arrangement A
Outward WATS with Service Arrangement B
Outward WATS with Service Arrangement C
800 NXX Service with Service Arrangement D

(4) Each four-wire WATS Access Line for use by Interexchange Carriers arranged for:
800 Service with Service Arrangement A
Outward WATS with Service Arrangement A
Outward WATS with Service Arrangement B
Outward WATS with Service Arrangement C

A subscriber to 800 Service has the option of having one or two Service Groups on the same premises with Service Arrangement A.

Two Service Groups would permit a subscriber, through advertising or directory listings, to direct.

(1) IntraLATA usage to an 800 Service number associated with Service Group, and
(2) IntraLATA usage to an 800 Service number associated with the other Service Group.

Call incorrectly placed to the wrong number would be billed at the appropriate WATS rates for that group.

* The Surcharge for State Gross Income and Earnings Taxes applies to these rates. See Section 10 and the Pricing Addendum of this Tariff.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

E. WIDE AREA TELEPHONE SERVICE (Continued)

9. Rates

b. Outward WATS and 800 Service Usage Rates

are listed in the Pricing Addendum.

c. Rates for Fractional Period

If the period of service exceeds one month, the charge for each day in a fractional part of a month is 1/30th of the monthly rate for the access line plus the charges for the hours used.

10. Service Arrangements

a. Subscribers to outward WATS have the option of subscribing to one or more of the Service Arrangements described herein. 800 Service is available with Service Arrangement A only.

b. Interexchange Carriers have the option of designating one or more of the Service Arrangement described herein when ordering WATS access lines for use by Interexchange Carriers, with the exception that 800 Service is available with Service Arrangement A only and 800 NXX Service is available with Service Arrangement D only.

c. Service Arrangement Descriptions:

Service Arrangement A: IntraLATA usage is billed at the WATS rates set forth herein; interLATA usage is billed at the WATS or WATS-like rates of the Interexchange Carrier providing interLATA service.

* The Surcharge for State Gross Income and Earnings Taxes applies to these rates. See Section 10 of this tariff

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

E. WIDE AREA TELEPHONE SERVICE (Continued)

10. Service Arrangement Descriptions:

Service Arrangement B: IntraLATA usage is billed at the WATS rates set forth herein; interLATA usage is billed at other than WATS or WATS-like rates (e.g., toll-type rates) of the Interexchange Carrier providing interLATA service.

Service Arrangement C: IntraLATA usage is billed at charges for local and toll calls specified in the Company's tariffs: interLATA usage is billed at the WATS or WATS-like rates of the Interexchange Carriers providing InterLATA service.

Service Arrangement D: IntraLATA and interLATA usage is billed by the Interexchange Carrier providing the service at the Interexchange Carrier's WATS-like rates.

11. Service Groups

a. A Service Group consists of one or more access lines, listed in 9. preceding, having the same Windstream Service Order Code (ASOC) and serving the same subscriber, or end user, at the same premise.

b. A subscriber is limited to having one Service Group of the same type (ASOC) at the same premises.

c. Only one ASOC may appear in the same Service Group.

d. Each access line in a Service Group may be assigned only one ASOC.

12. Billing of Outward WATS and 800 Service Usage

Where Outward WATS and 800 Service usage is billable under the intraLATA usage rate schedule listed in the Pricing Addendum, the usage charges are determined in the following manner:

a. Determine the total hours of intraLATA usage in each Service Group.

b. Determine the number of access lines in service in each Service Group.

c. Determine the average usage per line in each Service Group by dividing the total hours of usage in each Service Group by the number of access lines in each Service Group. Round to the nearest hour for each Service Group.

d. Compute the average charge per access line by Service Group by multiplying the average usage per line, as determined in c. above, by the appropriate time period charges in the Pricing Addendum.

e. Multiplying the average charge per access line in each Service Group by the number of access lines in each Service Group and total separately by Service Group.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

F. DIAL-A-VISIT SERVICE

1. General

DIAL-A-VISIT Service is an optional service which is available to all residence subscribers and Centrex dormitory service subscribers. The service permits these subscribers to place DDD intrastate intra-LATA toll calls within certain specified hours at 40% discount from the tariff rates for message toll telephone service.

2. Regulations

a. The service applies only to direct dialed station-to-station intrastate toll messages originating at the subscriber's residence or dormitory Centrex telephone.

b. The service applies to the portion of calls occurring during the following hours:

(1) 5:00 P.M. to but not including 8:00 A.M. Monday through Friday.
(2) All day on Saturday and Sunday and on the holidays listed in Paragraph D.4.d.(3). preceding.

c. When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

d. Toll details are not included in the charges specified in 3. following. Toll details may be furnished at the subscriber's request at the charge, listed in the Pricing Addendum associated with one telephone bill.

e. All usage of a multi-line subscriber with one billing number is included in the service.

f. The service is furnished for a minimum period of one month.

g. Changes to and from DIAL-A-VISIT Service may be effective only on the subscriber's bill date.

h. The monthly rates for DIAL-A-VISIT Service will not be prorated except when the subscriber's service is connected, disconnected or temporarily suspended during a billing month.

i. This plan is available only to residential customers that currently subscribe to Dial-A- Visit and to all Centrex Dormitory service subscribers as of April 17, 2000.

3. The minimum charge to DIAL-A-VISIT Service subscribers for calls placed under the above regulations is listed in the Pricing Addendum.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

G. WINDSTREAM VOLUME DISCOUNT PLAN

1. General

The WINDSTREAM VOLUME DISCOUNT PLAN is an optional calling plan that allows a percent discount to be applied to plan subscriber's qualifying toll for a given billing month. The percent discount applied is determined by the dollar amount of qualifying toll. As the subscribers monthly qualifying toll increases so do the discounts applied.

2. Regulations

a. The Windstream Volume Discount Plan is available to all Windstream New York, LLC residence and business customers who elect to subscribe to the plan.

b. Qualifying toll is defined as intraLATA DDD MTS calls for a particular account. To qualify, the call must originate in the Company's operating territory in New York, must terminate within the lata, must be completed without the assistance of an operator, and must be carried by Windstream New York, LLC Qualifying calls do not include: Collect calls, Calling Card calls, Person-to-Person calls, Directory Assistance calls, or any other type of operator service call. Calls that have qualified for and are included in other calling plans will not qualify for this plan.

c. This plan is available only to residential customers that currently subscribe to Windstream Volume Discount Plan, as of April 17 , 2000 and to all business customers that currently subscribe as of July 24, 2000.

3. Rates and Charges

a. Service Order Charge: A service order charge (Non-Recurring Charge) listed in the Pricing Addendum will be applied to each account on which this service is applied.

The service order charge will be waived for 90 days after the initial offering date of this service.

b. A monthly recurring charge as listed in the Pricing Addendum for this service will be assessed for each account on which this service is applied.

If the monthly recurring charge for this service is $0.00, the customer must still contact Windstream New York, LLC and subscribe to this plan.

c. Discounts Applied: Listed below are the applicable discounts and the qualifying toll level at which the discount is applied:

Qualifying Toll	Discount
$0 - $10.00	0%
$10.01-$30.00	10%
$30.01-$50.00	15%
$50.01+	25%

Example: If a plan subscriber has $48.00 of intraLATA toll and $28.00 of this amount qualifies for the plan, the customer would receive a discount of $2.80 ($28 x 10%). The discount is applied to the net of qualifying toll prior to appropriate taxes.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

H. WINDSTREAM LATA WIDE CALLING PLANS

1. Residential Plan - 1

a. General

The WINDSTREAM LATA WIDE CALLING PLAN - Residential Plan 1 is an optional calling plan that allows a plan subscriber to place calls within the subscriber's home LATA for a flat rate per minute as listed in the Pricing Addendum.

b. Regulations

1. The WINDSTREAM LATA WIDE CALLING PLAN is available to all Windstream New York, LLC residence customers who elect to subscribe to the plan.

2. Qualifying toll is defined as intraLATA DDD MTS calls for a particular account. To qualify, the call must originate in the Company's operating territory in New York, must terminate within the LATA, must be completed without the assistance of an operator, and must be carried by Windstream New York, Inc. Qualifying calls do not include: Collect calls, Calling Card calls, Person-to-Person calls, Directory Assistance calls, or any other type of operator service call. Calls that have qualified for and are included in other calling plans will not qualify for this plan.

c. Rates and Charges

1. Service Order Charge: There is no Service Order Charge for customers that choose to subscribe to this plan.

2. Monthly Recurring Charge as listed in the Pricing Addendum.

If the monthly recurring charge for this service is $0.00, the customer must still contact Windstream New York, LLC and subscribe to this plan.

3. The per minute rate for all IntraLATA calls placed under this

plan is located in the Pricing Addendum.

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

H. WINDSTREAM LATA WIDE CALLING PLANS

2. New York Executive Choice

a. General

New York Executive Choice is an optional calling plan that allows a plan subscriber to purchase a block of time for a certain price per month. Calls placed after the block of time is used in a given month are charged at a set rate per minute.

b. Regulations

1. New York Executive Choice is available to all Windstream New York, LLC business customers who elect to subscribe to the plan.

2. Qualifying toll is defined as intraLATA DDD MTS calls for a particular account. To qualify, the call must originate in the Company's operating territory in New York, must terminate within the LATA, must be completed without the assistance of an operator, and must be carried by Windstream New York, Inc. Qualifying calls do not include: Collect calls, Calling Card calls, Person-to-Person calls, Directory Assistance calls, or any other type of operator service call. Calls that have qualified for and are included in other calling plans will not qualify for this plan.

3. The calls will be measured and billed in six second increments with a thirty second minimum per call.

c. Rates and Charges

1. Service Order Charge: There is no Service Order Charge for customers that choose to subscribe to this plan.

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2. Rates and Packages are listed in the Pricing Addendum.

Toll Rate Guide
LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange AREA		V	NUMBERING H PLAN
Adams	4651	2072	315
Adams Center	4641	2077	315
Addison	5066	2012	607
Afton	4884	1803	607
Akron	5017	2294	716
Albany	4639	1629	518
Albion	4949	2282	716
Alden	5038	2279	716
Alexandria Bay	4548	2127	315
Alfred	5091	2105	607
Almond	5074	2106	607
Altamonz	4658	1672	518
Amagansett	4770	1196	516
Amber	4840	1989	315
Amenia	4760	1497	914
Amityville	4950	1322	516
Amsterdam	4632	1724	518
Andes	4820	1701	914
Andover	5109	2093	607
Angelica	5102	2141	716
Angola	5133	2317	716
Antwerp	4544	2070	315
Apalachin	4972	1865	607
Arcade	5098	2224	716
Argyle	4512	1675	518
Arkport	5057	2109	607
Armonk Village	4902	1421	914
Athens	4713	1584	518
Atlanta	5008	2100	716
Atlantic	4870	1263	516
Attica	5026	2246	716
Auburn	4858	2030	315
Au Sable Forks	4321	1861	518
Averill Park	4623	1602	518
Avoca	5029	2075	607
Avon	4969	2181	716

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I. LIST OF RATE CENTER

Exchange AREA		V	NUMBERING H PLAN
Babylon	4938	1312	516
Bainbridge	4868	1805	607
Baldwinsville	4795	2028	315
Ballston Spa	4588	1689	518
Barker	4966	2340	716
Barneveld	4668	1896	315
Barryville	4958	1625	914
Batavia	4993	2250	716
Bath	5033	2052	607
Bayport	4903	1282	516
Bay Shore	4925	1306	516
Beacon	4861	1504	914
Bedford Village	4881	1422	914
Belfast	5104	2159	716
Belleville	4665	2081	315
Bellport	4888	1270	516
Belmont	5118	2133	716
Bemus Point	5253	2308	716
Bergen	4956	2229	716
Berkshire	4933	1899	607
Berlin	4595	1587	518
Berne	4677	1666	518
Big Flats	5033	1977	607
Binghamton	4943	1837	607
Birchwood	4868	1452	914
Bliss	5074	2207	716
Bloomingburg	4898	1573	914
Blue Mountain Lake	4495	1877	518
Bolivar	5159	2132	716
Bolton Landing	4472	1739	518
Boonville	4644	1942	315
Boston	5109	2277	716
Brainardsville	4282	1962	518
Bramanville	4696	1717	518
Branchport	4971	2064	315
Brentwood	4916	1313	516
Brewster	4846	1444	914
Bridgehampton	4793	1212	516
Bridgeport	4762	1980	315
Broadalbin	4611	1741	518
Brockport	4931	2245	716
Brocton	5215	2342	716
Brookfield	4761	1852	315
Buffalo	5075	2326	716
Burdett	4975	2001	607
Byron	4967	2244	716

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Exchange		V	NUMBERING PLAN AREA H
Cairo	4725	1615	518
Caledonia	4967	2203	716
Callicoon	4920	1681	914
Cambridge	4538	1633	518
Camden	4710	1975	315
Cameron	5065	2046	607
Camillus	4814	2010	315
Campbell	5040	2023	607
Canaan	4652	1559	518
Canajoharie	4674	1768	518
Canandaigua	4931	2117	716
Canaseraga	5052	2129	607
Canastota	4755	1942	315
Candor	4961	1910	607
Canisteo	5070	2082	607
Canton	4434	2068	315
Cape Vincent	4623	2153	315
Carmel	4846	1456	914
Caroga Lake	4624	1789	518
Carthage	4583	2042	315
Cassadaga	5212	2319	716
Castile	5050	2190	716
Castleton	4660	1614	518
Cato	4816	2060	315
Caton	5056	1979	607
Catskill	4726	1586	518
Cattaraugus	5174	2259	716
Cazenovia	4791	1936	315
Center Moriches	4866	1257	516
Central Bridge	4685	1712	518
Central Islip	4909	1309	516
Central Square	4755	2020	315
Chaffee	5097	2235	716
Champlain.	4205	1907	518
Chappaqua	4902	1433	914
Chateaugay	4274	1976	518
Chatham	4674	1571	518
Chaumont	4615	2119	315
Chautauqua	5250	2324	716
Chazy	4221	1893	518
Chemung	5026	1918	607
Chenango Bridge	4928	1841	607
Cherry Creek	5202	2285	716
Cherry Valley	4710	1777	607
Chester	4916	1525	914
Chestertown	4469	1770	518

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Exchange		V	H	NUMBERING PLAN AREA
Chittenango	4772	1953		315
Churchville	4947	2223		716
Cicero	4772	2003		315
Cincinnatus	4863	1892		607
Clarence	5032	2301		716
Clarence Center	5031	2311		716
Clarksville	4673	1646		518
Claverack	4712	1570		518
Clayton	4581	2137		315
Clayville	4726	1864		315
Cleveland	4740	1980		315
Clifton Springs	4905	2108		315
Clinton	4725	1891		315
Clinton Corners	4784	1521		914
Clintondale	4835	1540		914
Clyde	4858	2088		315
Clymer	5299	2323		716
Cobleskill	4705	1727		518
Cohocton	5019	2096		716
Cold Spring	4875	1492		914
Cold Spring Harbor	4921	1353		516
Colonie	4629	1649		518
Commack	4911	1325		516
Congers	4920	1454		914
Constableville	4639	1965		315
Constantia	4748	1997		315
Cooperstown	4744	1786		607
Copake	4715	1530		518
Copenhagen	4604	2039		315
Corfu	5019	2274		716
Corinth	4544	1720		518
Corning	.5043	1993		607
Cornwall	4879	1503		914
Cortland	4880	1936		607
Coxsackie	4696	1595		518
Croghan	4578	2003		315
Croton Falls	4858	1444		914
Croton-on-Hudson	4905	1455		914
Crown Point	4382	1764		518
Cuba	5142	2165		716
Dalton	5054	2162		716
Dannemora	4277	1905		518
Dansville	5027	2130		716
Darien	5025	2260		716
Davenport	4776	1746		607

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Exchange		V	H	NUMBERING PLAN AREA
Deer Park	4927	1322		516
Delanson	4666	1697		518
Delhi	4817	1730		607
Deposit	4904	1768		607
Derby	5124	2321		716
De Ruyter	4825	1918		315
Dexter	4618	2100		315
Dolgeville	4659	1820		315
Dover Plains	4781	1485		914
Downsville	4859	1714		607
Dryden	4910	1938		607
Dundee	4968	2031		607
Dunkirk	5189	2339		716
Eagle Bay	4546	1914		315
Earlville	4796	1872		315
East Aurora	5072	2277		716
East Fire Island	4918	1275		516
East Hampton	4776	1200		516
East Pembroke	5005	2266		716
Eastport	4855	1252		516
East Rochester	4909	2172		716
Eden	5119	2302		716
Edmeston	4774	1827		607
Edwards	4489	2042		315
Elba	4978	2260		716
Elizabethtown	4352	1820		518
Ellenburg Depot	4251	1939		518
Ellenville	4865	1589		914
Ellicottville	5167	2225		716
Ellington	5217	2277		716
Elmira 5029	1953	607		
Endicott	4956	1855		607
Esopus	4804	1547		914
Esperance.	4669	1709		518
Etna	4920	1948		607
Evans Mills	4582	2081		315
Fabius	4820	1941		315
Fair Haven	4801	2096		315
Fairport	4908	2165		716
Fallsburg	4890	1618		914
Farmingdale	4944	1334		516
Fayette	4900	2046		315
Fayetteville	4788	1970		315
Fillmore	5082	2174		716

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Exchange		V	NUMBERING PLAN AREA H
Findley Lake	5290	2350	716
Fire Island	4930	1284	516
Fishers Island	4707	1219	516
Fleischmanns	4801	1664	914
Florida	4929	1533	914
Fonda	4647	1750	518
Forestport	4640	1920	315
Forestville	5177	2317	716
Fort Ann	4481	1699	518
Fort Covington	4303	2036	518
Fort Plain	4674	1778	518
Franklin	4830	1770	607
Franklinville	5136	2204	716
Fredonia	5196	2334	716
Freehold	4719	1629	518
Frewsburg	5251	2263	716
Friendship	5130	2145	716
Fulton	4774	2059	315
Galway	4602	1715	518
Garrison	4880	1486	914
Gasport	4991	2325	716
Geneseo	4996	2176	716
Geneva	4907	2075	315
Georgetown	4809	1900	315
Germantown	4742	1577	518
Gerry	5233	2292	716
Gilbertsville	4822	1808	607
Glen	4654	1738	518
Glens Falls	4514	1704	518
Gloversville	4627	1759	518
Goshen	4913	1538	914
Gouverneur	4507	2070	315
Gowanda	5157	2284	716
Grahamsville	4857	1625	914
Grand Gorge	4762	1686	607
Grand Island	5066	2347	716
Granville	4460	1669	518
Greene	4889	1848	607
Greenfield Center	4565	1706	518
Greenport	4770	1242	516
Greenville	4707	1632	518
Greenwich	4538	1656	518
Greenwood	5099	2071	607
Greenwood Lake	4942	1510	914
Groton	4899	1960	607
Guilford	4849	1821	607

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I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
Hague	4424	1746	518
Hamburg	5102	2301	716
Hamilton	4780	1883	315
Hamlin	4914	2253	716
Hammond	4508	2114	315
Hammondsport	5011	2049	607
Hampton	4438	1684	518
Hampton Bays	4826	1232	516
Hancock	4909	1735	607
Hannibal	4789	2081	315
Harpursville	4903	1809	607
Harrisville	4526	2027	315
Hartford	4481	1680	518
Hartwick	4763	1797	607
Haverstraw	4915	1463	914
Hawleyton	4958	1827	607
Hemlock	4977	2148	716
Henderson	4659	2097	315
Henrietta	4938	2186	716
Herkimer	4692	1837	315
Hermon	4462	2058	315
Heuvelton	4452	2100	315
High Falls	4820	1568	914
Highland	4823	1533	914
Highland Falls	4884	1486	914
Highland Mills	4904	1504	914
Hillsdale	4699	1537	518
Hilton	4905	2234	716
Hinsdale	5161	2174	716
Hobart	4778	1716	607
Holcomb	4941	2137	716
Holland	5089	2253	716
Holland Patent	4680	1900	315
Holley	4938	2257	716
Honeoye	4970	2136	716
Honeoye Falls	4947	2166	716
Hoosick Falls	4557	1612	518
Hopewell Junction	4831	1494	914
Hornell	5066	2097	607
Hudson	4713	1581	518
Hunter	4761	1631	518
Huntington	4918	1349	516
Hyde Park	4807	1538	914
Ilion	4699	1842	315
Indian Lake	4491	1846	518

Toll Rate Guide
LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
Interlaken	4928	2010	607
Islip	4921	1302	516
Ithaca	4938	1958	607
Jamesport	4819	1250	516
Jamestown	5251	2280	716
Jasper	5088	2050	607
Java	5074	2233	716
Jeffersonville	4906	1667	914
Johnstown	4637	1756	518
Jonesville	4601	1673	518
Jordan	4825	2034	315
Katonah	4486	1727	518
Keene	4364	1850	518
Keeseville	4291	1846	518
Kendall	4920	2271	716
Kennedy	5227	2268	716
Kerhonkson	4846	1583	914
Kinderhook	4679	1588	518
Kings Park	4898	1328	516
Kingston	4790	1565	914
Knoxboro	4749	1900	315
La Fargeville	4578	2115	315
Lafayette	4821	1964	315
Lake George	4502	1729	518
Lake Huntington	4929	1662	914
Lakeland	4883	1465	914
Lake Placid	4377	1878	518
Lake Pleasant	4560	1823	518
Lakewood	5256	2292	716
Lancaster	5054	2302	716
Lansing	4923	1976	607
Leicester	5008	2184	716
Leonardsville	4756	1843	315
Le Roy	4979	2222	716
Lewisboro	4865	1408	914
Lewiston	5038	2385	716
Lexington	4771	1654	518
Liberty	4884	1646	914
Limestone	5209	2188	716
Lindenhurst	4945	1318	516
Lindley	5071	1989	607

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LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange		V	H	NUMBERING PLAN AREA
Little Falls	4677	1823		315
Little Valley	5183	2239		716
Liverpool	4784	2016		315
Livingston Manor	4875	1669		914
Livonia	4978	2160		716
Lockport	5007	2338		716
Lockwood	5004	1919		607
Lodi	4937	2022		607
Long Lake	4473	1891		518
Lowville	4606	2001		315
Luzerne	4531	1730		518
Lyndonville	4953	2317		716
Lyon Mountain	4293	1929		518
Lyons	4873	2101		315
Lyons Falls	4623	1963		315
Lysander	4798	2050		315
MacDougall	4908	2055		315
Macedon	4900	2143		315
Machias	5125	2219		716
Macomb	4497	2091		315
Madison	4765	1888		315
Madrid	4404	2083		315
Mahopac	4861	1456		914
Maine	4941	1869		607
Malone	4308	1992		518
Manlius	4790	1962		315
Mannsville.	4672	2065		315
Marathon	4894	1897		607
Marcellus	4827	2006		315
Margaretville	4814	1678		914
Mariaville	4646	1703		518
Marion	4877	2137		315
Marlboro	4843	1519		914
Masonville	4867	1785		607
Massena	4349	2078		315
Mattituck	4807	1249		516
Maybrook	4889	1534		914
Mayfield	4610	1756		518
Mayville	5246	2333		716
McDonough	4859	1870		607
McGraw	4873	1925		607
McLean	4899	1945		607
Mechanicville	4589	1655		518
Medina	4971	2304		716

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LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
Mexico	4732	2054	315
Middleburgh	4698	1688	518
Middleport	4980	2315	716
Middletown	4915	1556	914
Middleville	4671	1850	315
Midland	4932	1325	516
Milford	4765	1775	607
Millbrook	4785	1506	914
Millerton	4737	1504	518
Milton	4833	1524	914
Mineville	4367	1794	518
Minoa	4779	1974	315
Moira	4338	2021	518
Monroe	4913	1510	914
Montauk Point	4739	1178	516
Montgomery	4883	1543	914
Monticello	4905	1619	914
Mooers	4222	1920	618
Moravia	4883	1982	315
Morris	4801	1808	607
Morristown	4483	2119	315
Morrisville	4777	1905	316
Mount Kisco	4889	1434	914
Mount Morris	5014	2175	716
Mount Upton	4835	1810	607
Munnsville	4758	1908	315
Nanuet	4937	1455	914
Naples	4990	2099	716
Narrowsburg	4949	1661	914
Nassau	4649	1593	518
Natural Bridge	4556	2039	315
Newark	4886	2112	315
Newark Valley	4947	1889	607
New Berlin	4796	1829	607
Newburgh	4865	1509	914
New City	4926	1460	914
Newcomb	4449	1858	518
Newfane	4988	2354	716
Newfield	4961	1960	607
New Paltz	4830	1552	914
Newport	4667	1862	315
New Woodstock	4805	1926	315

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I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
New York Metropolitan Exchange			
New York City.	4997	1406	212
New York City Zones			
Zone 1	4997	1406	212
Zone 2	4985	1408	212
Zone 3	4972	1408	212
Zone 3	4972	1408	212
	Manhattan		
	Convent Ave.		
	Thayer Ave.		
	W. 176th St.		
Zone 3	4972	1408	718
	Bronx		
	Grand Concourse		
	Hoe Ave.		
	E. 167th St.		
	E. 150th St.		
	Tiebout Ave.		
Zone 4	4966	1399	718
Zone 5	4958	1407	718
Zone 6	5004	1392	718
Zone 7	5014	1383	718
Zone 8	4986	1395	718
Zone 9	4975	1387	718
Zone 10	4988	1378	718
Zone 11	4970	1379	718
Zone 12	4980	1369	718
Zone 13	5000	1358	718
Zone 14	5035	1406	718
Zone 15	5054	1407	718
Nassau Zones			
Zone 1	4956	1378	516
Zone 2	4972	1365	516
Zone 3	4985	1354	516
Zone 4	4942	1369	516
Zone 5	4961	1355	516
Zone 6	4977	1343	516
Zone 7	4930	1361	516
Zone 8	4944	1345	516
Zone 9	4958	1333	516

¢ To Be Used For Message Toll Telephone Service of 40 Miles or Less

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LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange	V	H	NUMBERING PLAN AREA
Westchester Zones			
Zone 1	4949	1418	914
Zone 2	4947	1411	914
Zone 3	4945	1403	914
Zone 4	4935	1424	914
Zone 5	4933	1414	914
Zone 6	4934	1402	914
Zone 7	4922	1431	914
Zone 8	4921	1416	914
Zone 9	4921	1402	914
Niagara Falls	5053	2377	716
Nichols	5000	1887	607
Nicholville	4369	2018	315
Norfolk	4381	2072	315
North Brookfield	4762	1868	315
North Clove	4802	1489	914
North Collins	5133	2301	716
North Creek	4479	1800	518
Northport	4904	1342	516
North Rose	4842	2104	315
North Salem	4851	1430	914
Northville	4580	1760	518
Norwich	4830	1842	607
Norwood	4391	2066	315
Nunda	5046	2166	716
Nyack	4928	1443	914
Oakfield	4988	2270	716
Oak Hill	4720	1649	518
Odessa	4983	1983	607
Ogdensburg	4446	2121	315
Old Forge	4571	1926	315
Olean	5181	2169	716
Oneida	4743	1932	315
Oneonta	4800	1772	607
Ontario	4871	2160	315
Orchard Park	5085	2295	716
Orient	4758	1239	516
Oriskany Falls	4752	1887	315
Osceola	4678	1994	315
Ossining	4911	1445	914
Oswego	4759	2089	315
Otego	4821	1779	607
Ovid	4926	2030	607
Owasco	4861	2006	315
Owego	4976	1884	607
Oxford	4853	1840	607

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I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
Palenville	4749	1600	518
Palmrya	4895	2133	315
Panama	5276	2310	716
Parish	4732	2033	315
Patchogue	4894	1280	516
Patterson	4823	1458	914
Paul Smiths	4376	1932	518
Pavilion	5000	2213	716
Pawling	4814	1465	914
Pearl River	4944	1453	914
Peconic	4799	1245	516
Peekskill	4894	1470	914
Pendleton	5025	2342	716
Penn Yan	4950	2059	315
Perry	5027	2191	716
Peru	4283	1861	518
Phelps	4898	2098	315
Philadelphia	4561	2077	315
Philmont	4699	1562	518
Phoenicia	4793	1626	914
Phoenix	4780	2033	315
Piermont	4937	1436	914
Pine Bush	4875	1561	914
Pine Island	4947	1538	914
Pine Plains	4747	1527	518
Pittstown	4581	1620	518
Plattsburgh	4255	1868	518
Pleasant Valley	4805	1518	914
Pleasantville	4908	1432	914
Poland	4664	1873	315
Poplar Ridge	4896	2011	315
Port Byron	4844	2051	315
Port Henry	4368	1781	518
Port Jefferson	4869	1312	516
Port Jervis	4954	1581	914
Potsdam	4404	2054	315
Poughkeepsie	4821	1526	914
Pound Ridge	4879	1411	914
Prattsburg	4996	2072	607
Prattsville	4764	1673	518
Pulaski	4703	2054	315
Pulteney	4985	2056	607
Putnam	4414	1732	518
Quogue	4845	1235	516

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LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange	V	H	NUMBERING PLAN AREA
Radiotelephone Stations of Common Carriers:			
Albany, N.Y.	4639	1629	518
Auburn, N.Y.	4858	2030	315
Batavia, N.Y.	4993	2250	716
Binghamton, N.Y.	4943	1837	607
Bridgeport, Conn.	4841	1360	203
Brockville, Ont.	4482	2131	613
Buffalo, N.Y.	5075	2326	716
Burlington, Vt.	4270	1808	802
Cornwall, Ont.	4319	2068	613
Dunkirk, N.Y.	5189	2339	716
Hempstead, N.Y.			
N.Y. Met., Nassau Zone 5	4961	1355	516
Johnstown, N.Y.	4637	1756	518
Kingston, N.Y.	4790	1565	518
Kingston, Ont.	4619	2187	613
Middletown, N.Y.	4915	1556	914
Newark, N.J.	5015	1430	201
Newark, N.Y.	4886	2112	315
New Brunswick, N.J.	5085	1434	201
Newburgh, N.Y.	4865	1509	914
New London, Conn.	4700	1242	203
New York, N.Y.			
N.Y. Met., Zone 1	4997	1406	212
Pittsfield, Mass.	4626	1539	413
Plattsburgh, N.Y.	4255	1868	518
Poughkeepsie, N.Y.	4821	1526	914
Riverhead, N.Y.	4833	1256	516
Rochester, N.Y.	4913	2195	716
Stamford, Conn.	4897	1388	203
Syracuse, N.Y.	4798	1990	315
Utica, N.Y.	4701	1878	315
White Plains, N.Y.			
N.Y. Met., Westchester Zone 8	4921	1416	914
Radio Telephone Stations of Miscellaneous Common Carriers:			
Albany, N.Y	4639	1629	518
Beacon, N.Y.	4861	1504	914
Binghamton, N.Y.	4943	1837	607
Buffalo, N.Y.	5075	2326	716
Liberty, N.Y.	4884	1646	914
New York, N.Y.			
N.Y. Met., Zone 1	4997	1406	212
Poughkeepsie, N.Y.	4821	1526	914
Riverhead, N.Y.	4833	1256	516
Schenectady, N.Y.	4629	1675	518
Syracuse, N.Y.	4798	1990	315
Utica, N.Y.	4701	1878	315

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LIST OF RATE CENTERS AND CENTRAL OFFICES

I. LIST OF RATE CENTER

Exchange	V	H	NUMBERING PLAN AREA
Radiotelephone Stations of VHF Maritime Common Carriers:			
Beacon, N.Y.	4861	1504	914
Randolph 5215	2252	716	
Ransomville	5014	2375	716
Raquette Lake	4523	1899	315
Ravena	4676	1613	518
Red Creek	4815	2090	315
Red Hook4766	1558	914	
Remsen	4658	1902	315
Rhineback	4782	1553	914
Richfield Springs	4723	1814	315
Richmondville	4721	1731	518
Ripley	5261	2364	716
Riverhead	4833	1256	516
Rochester	4913	2195	716
Rome	4704	1922	315
Ronkonkoma	4894	1301	516
Roscoe	4877	1685	607
Rosendale	4813	1564	914
Rotterdam Junction	4629	1695	518
Round Lake	4594	1673	518
Rouses Point	4196	1898	518
Roxbury	4782	1685	607
Rush 4945	2178	716	
Rushford	5108	2184	716
Rushville	4949	2094	716
Sackets Harbor	4636	2103	315
Sag Harbor	4781	1219	516
St. James	4888	1316	516
St. Johnsville	4668	1794	518
St. Regis Falls	4362	2000	518
Salamanca	5192	2217	716
Salem	4508	1646	518
Sanborn	5031	2360	716
Sandy Creek	4686	2059	315
Saranac	4288	1898	518
Saranac Lake	4384	1903	518
Saratoga Springs	4567	1692	518
Saugerties	4759	1579	914
Savannah	4851	2072	315
Savona	5032	2033	607
Sayville	4907	1286	516
Schenectady	4629	1675	518
Schenevus	4761	1754	607

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I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
Schroon Lake	4434	1790	518
Schuylerville	4545	1668	518
Scottsville	4950	2195	716
Selden	4882	1299	516
Sempronius.	4869	1971	315
Seneca Falls	4882	2057	315
Sharon Springs	4698	1759	518
Shelter Island	4774	1234	516
Sherburne	4802	1858	607
Sherman	5271	2335	716
Shokan	4803	1599	914
Shoreham	4854	1294	516
Shortsville	4913	2118	716
Sidney	4856	1797	607
Silver Creek	5163	2324	716
Sinclairville	5222	2303	716
Skaneateles	4842	2013	315
Slaterville Springs	4932	1932	607
Sloatsburg	4944	1488	914
Smithtown	4897	1316	516
Smyrna	4807	1868	607
Sodus	4848	2132	315
Southampton	4811	1216	516
South Bethlehem	4669	1626	518
South Dayton	5185	2286	716
South New Berlin	4818	1824	607
Southhold	4784	1245	516
South Otselic	4834	1891	315
South Ripley	5276	2357	716
South Salem	4860	1420	914
Spencer	4980	1929	607
Spencerport	4923	2223	716
Spring Valley	4937	1462	914
Springville	5124	2253	716
Springwater	5004	2127	716
Staatsburg	4797	1545	914
Stamford	4765	1708	607
Stanfordville	4772	1520	914
Stanley	4925	2085	716
Star Lake	4498	1993	315
Steamburg	5217	2236	716
Stedman	5258	2321	716
Stephentown	4620	1568	518
Stony Brook	4881	1319	516

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I. LIST OF RATE CENTER

Exchange		V	NUMBERING PLAN AREA H
Suffern	4947	1477	914
Summitt	4732	1955	315
Syracuse	4798	1990	315
Tannersville	4756	1618	518
Theresa	4559	2096	315
Thompson Ridge	4885	1560	914
Ticonderoga	4399	1750	518
Tonawanda	5050	2344	716
Tribes Hill	4638	1738	518
Troupsburg	5106	2046	607
Troy	4616	1633	518
Trumansburg	4935	1992	607
Truxton	4846	1931	607
Tully	4838	1953	315
Tupper Lake	4434	1930	518
Tuxedo	4936	1492	914
Unadilla	4846	1788	607
Union Springs	4885	2034	315
Unionville	4955	1555	914
Utica	4701	1878	315
Valley Falls	4577	1639	518
Varysburg	5047	2237	716
Vernon	4735	1915	315
Victor	4925	2146	716
Virgil	4897	1927	607
Voorheesville	4656	1653	518
Waddington	4390	2107	315
Wading River	4845	1285	516
Walden	4872	1540	914
Walkill	4864	1546	914
Walton	4857	1743	607
Wanakah	5112	2314	716
Wappingers Falls	4840	1510	914
Warrensburg	4495	1746	518
Warsaw	5034	2211	716
Warwick	4943	1523	914
Washingtonville	4893	1520	914
Waterloo	4889	2064	315
Water Mill	4803	1215	516
Waterport	4941	2298	716

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I. LIST OF RATE CENTER

Exchange		V	H	NUMBERING PLAN AREA
Watertown	4612	2080		315
Waterville	4746	1876		315
Watkins Glen	4984	1999		607
Waverly	5020	1907		607
Wayland	5016	2118		716
Wayne	4987	2041		607
Webster	4886	2177		716
Weedsport	4836	2044		315
Wells	4562	1797		518
Wellsville	5129	2110		716
West Chazy	4239	1892		518
West Commack	4912	1330		516
Westerlo	4692	1649		518
Westernville	4680	1925		315
Westfield	5240	2353		716
Westhampton	4849	1239		516
West Lebanon	4641	1572		518
Westport	4342	1796		518
West Seneca	5070	2308		716
West Valley	5138	2233		716
West Webster	4894	2185		716
West Winfield	4737	1845		315
Whitehall	4448	1707		518
White Lake	4913	1641		914
Whitesville	5127	2074		716
Whitney Point	4908	1873		607
Williamson	4862	2147		315
Williamstown	4707	2005		315
Williamsville	5050	2320		716
Willsboro	4307	1815		518
Wilmington	4343	1871		518
Wilson	4994	2373		716
Windham	4748	1648		518
Windsor	4921	1798		607
Wingdale	4796	1472		914
Winthrop	4364	2046		315
Wolcott	4828	2098		315
Woodhull	5087	2032		607
Woodstock	4782	1595		914
Worcester	4746	1750		607
Wurtsboro	4899	1581		914
Wyoming	5015	2216		716
Yaphank	4872	1278		516
Yorktown Heights	4883	1449		914
Youngstown	5025	2395		716