

IATA FAL Update

Nuria Fermoso

Passenger Experience & Facilitation – Europe fermoson@iata.org

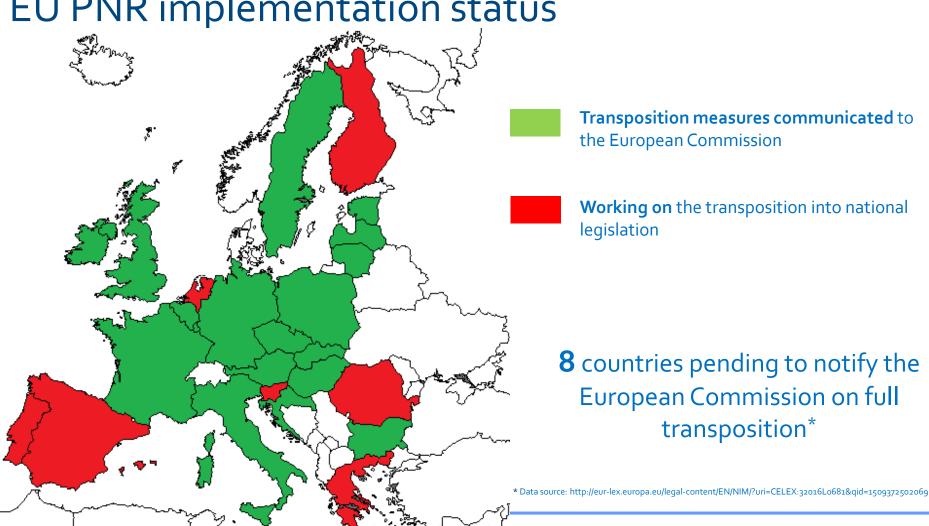




Passenger Data







Date Updated: 03/10/2018



EU PNR – Challenges identified so far

- 7 The foreseen *timelines* bottleneck in terms of airlines being able to cope with many PNR request at a time, is now materializing
- Airlines shall have the ability to choose the communication protocols to be used
- No additional *collection costs* to be imposed on *airlines*, depending on the system provider chosen by authority
- Patchwork of number & frequency of data requests



EU Smart Borders



EES (Entry Exit System)

Removes the practice of stamping of travel documents for multiple entry visas and short-stay travelers. Will be replaced by a central EU database capturing dates of entry and exit and calculating automatically the remaining days of stay allowed

- **Regulation 2017/2226** adopting EES published in Dec. 2017
- As per such regulation, air carriers have to validate EES through the transfer of passport information included in MRZ (API data) to the "gateway" managed by the EU Agency, EU-LISA. The carrier will receive an "OK/NOT OK"
- **7** Crew members are exempted from these requirements
- **尽** Commission aims at **implementing** the EES system by 2020



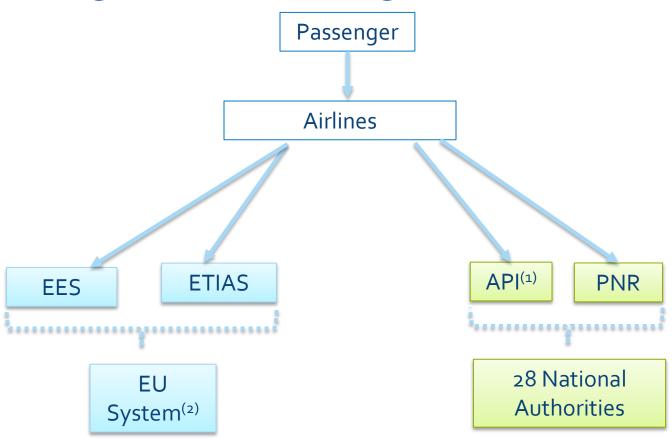
ETIAS (European Travel Information and Authorization System)

Is an electronic **travel authorization** for air passengers (among others) travelling to Schengen territory – similar to the US ESTA or Canadian eTA –. Target audience are visaexempt third country nationals.

- Regulations 2018/1240 (and 2018/1241) establishing ETIAS published in 12 Sept, entered into force on 9 Oct 2018
- As per such regulation, air carriers will be able to verify the validity of the ETIAS by electronic means, submitting the information included in the Machine Readable Zone (MRZ) of the travel document. Carriers will receive a "OK/NOT OK"
- Passengers in **transfer at an EU airport** who do not need to cross the Schengen border, do not need to get an ETIAS.
- 7 Commission aims at **implementing** ETIAS system by 2021



EU Passenger Data Exchange - Overview



⁽¹⁾ Batch API transmission to national authorities

²⁾ Consultation to EU system for EES/ETIAS planned to be run on the basis of interactive API



Smart Borders next steps

- 7 The Commission will **adopt detailed rules** to set-up the carriers 'gateway' to comply with EES/ETIAS obligations.
- **Consultation to the EES/ETIAS database** by airlines, is planned to be done by the submission of API data at the time of check-in and getting an interactive response from the system
- A **Feasibility Study** is being conducted by the European Commission. Its purpose is to assess the technical feasibility of a centralized routing mechanism for carries to transmit passenger/crew data to a single point to comply with EES/ETIAS requirements and eventually API (and PNR) requirements
- 7 IATA has provided extensive **input** for this Feasibility Study
- In addition, we submitted an **industry position paper** to the European Commission in Sept 2018. It provides the industry vision, concerns and recommendations re. a) the EES/ETIAS system and b) the future EU systems in the context of Passenger Data Exchange



PRMs



Activities pursued in 2018

- Passenger with Disabilities TF of airlines
 - Xey focus on the different regulations that are being implemented across the world and how these regulations interact with each other.
 - A set of key industry principles for passengers with disabilities is under discussion
 - A roadmap of activities has been defined which mainly focuses on the revision of the current regulatory landscape and related advocacy actions when needed.
- Multidisciplinary WG: key goal is to tackle the PRM topic from a holistic point o view, from ground operations, to passenger experience or safety operations
- Mobility Aid Working Group: looking at the loading of electric mobility devices and potentially issue some guidance for the handling of this equipment.



Keep working collaboratively in 2019

- 7 <u>Guidance for NEBs to conduct inspections on PRMs</u>. No further comments on the document.
- PRM Charge Workshop: IATA is happy to participate in this Workshop



Thank you for your attention

Nuria Fermoso

Manager Passenger Experience & Facilitation, Europe

Contact email: fermoson@iata.org