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LACK OF TEAMWORK THE DIRTY DOZEN

80%
of mistakes in aviation involve HUMAN FACTORS and if not detected could lead to accidents

1. LACK OF COMMUNICATION
2. COMPLACENCY
3. LACK OF KNOWLEDGE
4. DISTRACTION
5. LACK OF TEAMWORK
6. FATIGUE
7. LACK OF RESOURCES
8. PRESSURE
9. LACK OF ASSERTIVENESS
10. STRESS
11. LACK OF AWARENESS
12. NORMS

This refers to ALL AREAS of activity related to aviation



“I thought Steve was supposed to fix the speed brake cable? Not me?”

LACK OF TEAMWORK COUNTERMEASURES

- ✓ Discuss in detail who will do what and how the task is to be performed.
- ✓ Discuss and ask for the opinion of others.
- ✓ It matters not WHO is right, only WHAT is right.
- ✓ Use all available resources to achieve the common goal.
- ✓ Resources may exist outside your immediate organisation.