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# LACK OF KNOWLEDGE THE DIRTY DOZEN

**80%**  
of mistakes in aviation involve **HUMAN FACTORS** and if not detected could lead to accidents

1. LACK OF COMMUNICATION
2. COMPLACENCY
- 3. LACK OF KNOWLEDGE**
4. DISTRACTION
5. LACK OF TEAMWORK
6. FATIGUE
7. LACK OF RESOURCES
8. PRESSURE
9. LACK OF ASSERTIVENESS
10. STRESS
11. LACK OF AWARENESS
12. NORMS



“This is the third one to bend! What’s going on?”

## LACK OF KNOWLEDGE COUNTERMEASURES

- ✓ Don't guess, KNOW!
- ✓ Use current, up to date manuals.
- ✓ Ask when you don't know.
- ✓ Participate in training, be a lifelong learner.
- ✓ Follow the correct procedures.
- ✓ Shortcuts can be DEADLY.

This refers to ALL AREAS of activity related to aviation

