



R01

General Regulation

ISAC - Icelandic Board for Technical Accreditation

Contents

1. General requirements	3
2. Requirements for accreditation	3
3. General information on the accreditation process	4
4. Confidentiality	5
5. General obligations of conformity assessment bodies (CABs).....	6
6. Documents and records	8
7. Extending accreditation	8
8. Accredited certificates and reports.....	8
9. Notification of changes	9
10. Non-conformities	10
11. Withdrawal and suspension of accreditation	11
12. Information on CABs	14
13. Fees for accreditation services	14
14. Selection of assessors	14
15. Appeal	15
16. Complaints	16
17. Language	17
Changes from the last version	18

The following is the general regulation of ISAC, established on the basis of Article 4 of Act No. 24/2006 on Accreditation, etc., that the applicants for accreditation and accredited conformity assessment bodies have, by means of an accreditation agreement, undertaken to follow.

1. General requirements

- 1.1 Only the conformity assessment bodies (CABs) that comply with this general regulation, the relevant requirements and the terms of their agreement with ISAC and pay the accreditation fees can be granted, maintain and renew their accreditation.
- 1.2 These rules are reviewed regularly, and accredited CABs are under obligation to comply with their latest version.
- 1.3 ISAC notifies accredited CABs sufficiently in advance about any changes to these regulations so that they can adapt their operations to the changes. CABs shall notify ISAC when adaptations to changes have been completed, if necessary.
- 1.4 CABs shall, at all times, fulfil the applicable requirements for accreditation and shall at all times be responsible for updating their operations in accordance with accreditation requirements.
- 1.5 Accredited CABs shall comply with applicable laws and regulations.

2. Requirements for accreditation

- 2.1 The main requirements for accreditation are defined in the latest versions of the following international standards:

Standard	Name	Type of conformity assessment
ÍST EN ISO/IEC 17020	Conformity assessment – Requirements for the operation of various types of bodies performing inspection	Inspection
ÍST EN ISO/IEC 17021-1	Conformity assessment – Requirements for bodies providing audit and certification of management systems – Part 1: Requirements	Certification of management systems
ÍST EN ISO/IEC 17025	General requirements for the competence of testing and calibration laboratories	Testing and calibration
ÍST EN ISO/IEC 17065	Conformity assessment – Requirements for bodies certifying products, processes and services	Certification of products, processes and services
ÍST EN ISO 15189	Medical laboratories – Requirements for quality and competence	Medical testing

- 2.2 CABs' operations shall comply with the relevant mandatory documents from the European Co-operation for Accreditation (EA), the International Accreditation Forum (IAF) and the International Laboratory Accreditation Co-operation (ILAC). A list of these documents can be found in doc. EA-INF/01 on EA's website.
- 2.3 Accredited CABs shall, moreover, fulfil:
- a) The requirements of document R02 Accreditation symbol and references to accreditation.
 - b) The requirements of the relevant conformity assessment activity including technical requirements and other requirements as established by the schemes.
 - c) Other requirements established by ISAC.
- 2.4 ISAC publishes information on the accreditation services offered on its website.

3. General information on the accreditation process

- 3.1 Information on procedures relating to the treatment of applications, granting of accreditation and renewal of accreditation can be found on ISAC's webpage.
- 3.2 If an applicant does not respond to ISAC's reply as regards an application within three months, ISAC shall notify the applicant that the application shall be cancelled if no response is received within two weeks from the date of the notification.
- 3.3 Surveillance is executed through assessment activities, including on-site assessments.
- 3.4 ISAC decides the number of assessments based among other things on the scope of the accreditation.
- 3.5 The accreditation cycle (validity period until reassessment) shall not be longer than 5 years.
- 3.6 All conformity assessment activities within the scope of accreditation shall be assessed at least once in every accreditation cycle.
- 3.7 As a rule, on-site assessments are carried out at 12-month intervals. The interval shall not exceed 24 months.
- 3.8 The first surveillance assessment shall normally take place around 6 months after the date of the decision of the granting of the first accreditation.

- 3.9 An accreditation cycle normally consists of three surveillance visits and a reassessment. The reassessment process shall be completed before the cycle ends.
- 3.10 ISAC reserves the right to perform extra assessments activities, including unannounced on-sites assessments. ISAC also reserves the right to change the timing of assessments, including reassessments, from the aforementioned criteria for assessment periods.
- 3.11 ISAC shall send proposals for on-site assessment dates to the CAB. Every effort is made to offer dates that suit all parties.
- 3.12 If no agreement is reached as regards assessment dates between ISAC and the CAB, the ISAC Manager shall decide the date of the assessment.
- 3.13 The CAB shall submit the documents that ISAC requests within the relevant timeframes as stated in ACD-0012 Submission of information for assessment, ahead of assessment activities.
- 3.14 CABs shall, at the request of ISAC, submit a summary of planned conformity assessment activities.
- 3.15 Certification bodies for management systems according to ISO/IEC 17021-1, however, shall send to ISAC information on planned audits at least twice a year, before 1 May and 1 November.
- 3.16 The decision-making committee of ISAC makes decisions on the granting of accreditation, reassessment, changes to the scope of accreditation, suspension and withdrawal of accreditation.
- 3.17 ISAC's manager may refer other issues to the decision-making committee for a decision.
- 3.18 Once a decision has been made, ISAC will notify the CAB.
- 3.19 If the CAB disagrees with the decision, it may appeal the decision, cf. Section 15.

4. Confidentiality

- 4.1 All information ISAC receives from customers is treated as confidential unless such information is already in the public domain.
- 4.2 All ISAC employees, assessors, experts and/or others working on behalf of ISAC sign a confidentiality declaration as regards anything of which they become aware in their work for ISAC.

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- 4.3 ISAC does not disclose information or CAB documents to a third party without the approval of the CAB, unless the provision of such information is required by law.
- 4.4 ISAC may, however, need to contact the appropriate bodies if a case is of such a nature that collaboration with other authorities is required.
- 4.4.1 In instances where accreditation is a prerequisite for an operation licence ISAC may inform the relevant issuer of the licence if a decision has been made to temporarily suspend or withdraw the accreditation.
- 4.4.2 In instances where accreditation is a prerequisite for an operation licence ISAC may inform the relevant issuer of the licence if a major non-conformity (item 10.1.2.) is registered to a CAB.
- 4.5 CABs shall provide EA peer evaluators with the same access to information as ISAC.
- 4.6 Acts of law that apply to confidentiality and provision of information are:
- a) Act No. 24/2006 on Accreditation, etc.
 - b) Act No. 70/1996 on the Rights and Obligations of Government Employees.
 - c) Act No. 90/2018 on Data Protection and the Processing of Personal Data.
 - d) The Information Act No. 140/2012.
 - e) The Administrative Procedures Act No. 37/1993.

5. General obligations of conformity assessment bodies (CABs)

- 5.1 CABs shall, at all times, fulfil the requirements of accreditation and undertake to provide documentation to such effect.
- 5.2 CABs shall adapt to changes made to accreditation requirements.
- 5.3 CABs shall fulfil their duties as defined in this regulation, agreements, relevant requirements for accreditation, policies, regulations, guidelines and other requirements established by ISAC.
- 5.4 The obligations of CABs include, but are not limited to:
- a) collaborating with ISAC so that ISAC can verify that a CAB fulfils accreditation requirements,

- b) supplying information on the scope of their accreditation and if any part of their operations does not fall under accreditation, to state so clearly,
- c) ensuring that it is possible for ISAC to monitor its accredited activities when ISAC so requests and/or considers necessary, irrespective of whether notification of such surveillance has been given or not,
- d) providing ISAC with access to the relevant employees of the CAB, operating units, equipment, information, documents and records considered necessary to confirm accreditation requirements, including information, documents and records that do not belong to the accredited part of the operations. Such access shall also be granted to evaluation entities that assess ISAC (such as for EA peer assessments),
- e) providing for, in agreements with its customers, an authorisation for ISAC to have access to its operating units to perform assessments for the purpose of assessing the performance of the CAB in its execution of conformity assessment. Such access shall also be granted to evaluation entities that evaluate ISAC (such as for EA peer evaluation),
- f) complying with the ISAC rules on the use of the accreditation symbol ACR-0002,
- g) avoiding damaging the reputation of accreditation and ISAC through their actions,
- h) immediately notifying ISAC of all significant changes that occur in the operation of the CAB and their effects (cf. Section 9),
- i) paying fees for the services of ISAC according to the fee schedule of ISAC no later than the final due date,
- j) assisting in the investigation and resolution of any complaints relating to their accredited activities that are received by ISAC,
- k) participating in competence or comparison tests as ISAC deems necessary,
- l) avoiding referring to accreditation to indicate that a product, process, system or individual has been approved by ISAC,
- m) ensuring that certificates or reports are not misleading,
- n) refraining from offering non-accredited services as if they were accredited.

5.5 CABs shall grant the employees and assessors of ISAC and other parties operating on behalf of ISAC (such as EA peer evaluators) all information, assistance and co-operation necessary for ISAC to perform its duties.

- 5.6 CABs shall, at their own expense, provide documents, tests, investigations or reports that ISAC requests, together with performing additional tests, investigations or preparing reports that ISAC requires, and deliver their results to ISAC, provided that these are necessary to provide evidence that requirements have been met.
- 5.7 In the event that a CAB is found to be guilty of fraudulent behaviour, intentionally submitting incorrect information, concealing information or knowingly contravening accreditation requirements, ISAC will reject the application or withdraw the accreditation.

6. Documents and records

- 6.1 CABs shall preserve documents, records and reports that relate to their accredited operations for a minimum of five years unless laws or regulations require a longer retention period.
- 6.2 CABs shall, at the request of ISAC, be able to present all the data requested which relates to their accreditation operations.
- 6.3 Data must be stored so as to be easily accessed.
- 6.4 CABs shall maintain updated records on the qualifications, training, competence and experience of employees. Such records shall contain information on their rights and duties.

7. Extending accreditation

- 7.1 When applying for extending the scope of accreditation, the appropriate form, accessible on ISAC's website, shall be used.
- 7.2 An assessment for extending the scope of accreditation is carried out either during the next scheduled assessment or as a stand-alone assessment. All relevant data shall be submitted to ISAC before the assessment, cf. 3.13.

8. Accredited certificates and reports

- 8.1 Accredited certificates and reports from CABs shall fulfil the requirements established for such documents in the appropriate accreditation standards and other accreditation requirements. Reports and certificates shall also include:
 - a) the name and address of the CAB;
 - b) the ISAC accreditation symbol with the accreditation number of the CAB or a text that refers to the accreditation and the accreditation number of the CAB.

- 8.2 When a CAB declares conformity it shall only refer to conformity with the requirements of standards and basic requirements that are contained in the scope of the accreditation of the CAB.
- 8.3 Accreditation certificates and reports of calibration, testing and inspection bodies shall contain accredited results.
- 8.4 If accreditation certificates and reports of calibration, testing and inspection bodies contain results that are not accredited, such certificates shall clearly state which results are accredited and which are not.

9 Notification of changes

- 9.1 CABs shall inform ISAC without delay of any changes that are made to its operations and which may have an impact on its ability to fulfil accreditation requirements.
- 9.2 Examples of such changes include, but are not limited to:
 - a) changes to operational form, ownership or name of the CAB,
 - b) organisational changes, new management or new key employees,
 - c) changes to policies or procedures, where relevant,
 - d) changes to premises, opening of new branch offices or relocation of the CAB,
 - e) new employees, equipment, capacity, working environment or other facilities, where relevant,
 - f) changed scope of accreditation,
 - g) other changes that may have an effect on the accreditation and the ability of the CAB to fulfil the conditions of accreditation.
- 9.3 Changes are notified by submitting a completed form ACF-0001, to ISAC.
- 9.4 All information on changes shall be notified as soon as available and in all cases before coming into effect unless the changes are necessary to ensure continued operation or in the event of an emergency. CABs shall, nevertheless, inform ISAC of the changes at the earliest opportunity and not wait until the next assessment to do so.
- 9.5 Notification of the following changes must be sent to ISAC for approval at least 4 weeks before they are implemented: changes to operational form, ownership or name of the CAB (9.2.a), organisational changes, new management or new key employees (9.2.b), changes to premises, opening of new branch offices or relocation of the CAB (9.2.d), changed scope

of accreditation (9.2.f).

- 9.6 CABs shall include a risk assessment for the changes in their notification. Data that supports the risk assessment and an action plan that ensures that the changes do not have an impact on the status of accreditation shall be submitted at the same time.
- 9.7 In the event of a significant change to the operation of the CAB, it may be necessary to apply for changes to the scope of accreditation.
- 9.8 ISAC shall be consulted in the event of any doubt as to whether to send notification of changes.

10. Non-conformities

- 10.1 Non-conformities to accreditation requirements are classified in two different ways.
 - 10.1.1 Non-conformity: The CAB does not meet accreditation requirements.
 - 10.1.2 Major non-conformity: The CAB does not meet accreditation requirements and the non-conformity has serious consequences for the accredited operations and potentially threatens health and safety. This applies, e.g., in the case of non-conformities that have an impact on the accredited status of the CAB, confidence in conformity assessment and/or the status of accreditation in Iceland.
- 10.2 A non-conformity can be registered to a CAB either during assessments activities or if ISAC becomes aware that a CAB does not meet requirements, e.g. if a complaint or a comment is submitted to ISAC.
- 10.3 ISAC does not provide CABs with advice on the manner in which to rectify non-conformities.
- 10.4 CABs shall submit replies to a non-conformity in a non-conformity report A01, submitted to the CAB by ISAC. This shall include the analysis by the CAB of the extent and cause of the non-conformity, i.e. a root cause analysis, and corrective actions, i.e. the manner in which the CAB has rectified the non-conformity, together with supporting documentation.
- 10.5 ISAC receives, reviews and evaluates the root cause analysis, corrective actions and evidence submitted by the CAB according to 10.4. The non-conformity is regarded as closed when ISAC is satisfied with the information received.
- 10.6 The reaction and documentation according to 10.4 shall be submitted to ISAC no later than 30 working days from the date of the non-conformity report.

- 10.7 In case of a major non-conformity (10.1.2), the CAB has less time to rectify a non-conformity. A reaction and documentation according to 10.4 shall, as a rule, be submitted to ISAC no later than 10 working days from the date of the non-conformity report.
- 10.8 ISAC may, in special circumstances (such as statutory leave or unforeseeable or uncontrollable incidents), grant a CAB more time to submit corrective actions, however, never more than double the initial period. Such an extended deadline only applies to single non-conformities, and other non-conformities shall be resolved within the initial deadline. A request for more time shall be submitted in writing to ISAC within the initial deadline and shall be accompanied by a written justification as to why it has not been possible to close a non-conformity and a timed action plan on the manner in which and when the non-conformity will be closed.
- 10.9 If ISAC deems the reaction and documentation according to 10.4 as not sufficient to close the non-conformity, ISAC shall inform the CAB thereof. The CAB shall submit new corrective actions and documentation (10.4) no later than:
- a) 10 working days from ISAC's notification for non-conformities (10.1.1).
 - b) 5 working days from ISAC's notification for major non-conformities (10.1.2).
- 10.10 The CAB may submit reactions and documentation (10.4) to ISAC up to three times.
- 10.11 If non-conformities are not closed within the initial time frame, this may lead to temporary suspension, reduction of scope or withdrawal of accreditation (cf. Section 11). In an initial assessment, this may lead to a reduction of the scope initially applied for.
- 10.12 If necessary, ISAC will perform a follow-up assessment of the CAB to examine the implementation and effectiveness of the corrective actions.
- 10.13 In the event of non-conformities from the initial assessment and the CAB does not submit sufficient documentation to close the non-conformity within the stated timeframe, the application shall be cancelled unless otherwise negotiated.
- 10.14 Communications between the CAB and assessors shall be conducted through ISAC.

11. Withdrawal and suspension of accreditation

- 11.1 An accreditation may become non-valid, temporarily or permanently, for the following reasons:
- a) Voluntary suspension of accreditation: The CAB voluntarily requests a suspension of its accreditation or a part thereof.

- b) Suspension of accreditation: ISAC suspends the accreditation or a part thereof.
- c) Termination of accreditation: The CAB terminates its accreditation or a part thereof.
- d) Withdrawal of accreditation: ISAC permanently withdraws the accreditation or a part thereof.

11.2 ISAC may suspend the accreditation if:

- a) a request for bankruptcy proceedings has been lodged against the CAB, the CAB has been granted permission to seek composition or unsuccessful attachment procedures have been executed,
- b) changes are made to the organisation, employees, responsibility of employees, equipment, premises or scope of operations that ISAC considers will have an impact on the ability of the CAB to fully or partly meet all the requirements for accreditation (cf. Section 9),
- c) the CAB is in arrears with payments to ISAC,
- d) changes are made to accreditation requirements and ISAC considers that the CAB will be unable to fulfil these, in part or in whole, within the time limits set by ISAC,
- e) the CAB does not conduct its operations in accordance with accreditation requirements or its agreement with ISAC,
- f) the closing of non-conformities within the specified time limit after assessment fails (cf. Section 10),
- g) ISAC considers that the CAB has, through its conduct, the conduct of affiliated companies or its customers, tarnished the reputation of accreditation, irrespective of whether or not such conduct involves accredited operations,
- h) the CAB has, in the opinion of ISAC, used subcontractors excessively or irresponsibly.

11.3 ISAC will withdraw the accreditation if the CAB has been found guilty of fraudulent or dishonest behaviour or has intentionally provided false information or concealed information relevant to its accreditation.

11.4 ISAC may also withdraw accreditation by means of a written notification due to any of the above reasons (11.2) or if ISAC considers that such a withdrawal is justifiable. This applies, e.g., in the case of violations that have an impact on the accredited status of the CAB, confidence in conformity assessment and/or the status of accreditation in Iceland.

- 11.5 If the accreditation of a CAB has been withdrawn and the CAB requests a new accreditation, the CAB shall submit a new application for accreditation to ISAC.
- 11.6 The CAB may, at any time, by means of a written notification to ISAC, request the withdrawal of its accreditation, whether in part or in whole. The CAB shall then pay all accrued costs for the accreditation.
- 11.7 The CAB may, at any time, apply for a suspension of its accreditation, whether in part or in whole. The CAB shall then pay all accrued costs for the accreditation.
- 11.8 If a CAB expects that it will be unable to fulfil accreditation requirements and/or an accreditation agreement, the CAB shall immediately apply for a suspension of accreditation from ISAC, even if the reason for the CAB's inability to fulfil the requirements and/or agreement is not caused by the CAB itself.
- 11.9 If ISAC has started a process for the suspension or withdrawal of accreditation, the CAB is not allowed to request a voluntary suspension or termination of its accreditation.
- 11.10 On withdrawal, suspension or reduction in the scope of accreditation, the CAB shall:
- a) immediately notify its customers about the change to the status of its accreditation and the possible consequences for customers,
 - b) immediately cease its use of the ISAC accreditation symbol and refrain from referring to accreditation of activities which previously were accredited in reports, certificates, symbols and other documents delivered to the customer. It shall also cease to refer to accreditation in any other documents, pamphlets, advertisements and marketing material where reference is made to previously accredited activities.
 - c) ensure that all its customers immediately cease to refer to accredited work in all documents, pamphlets, advertisements and other marketing material issued by the customers.
- 11.11 Even if the accreditation is no longer in effect, the provisions on registration, the use of the ISAC accreditation symbol and confidentiality shall remain in effect.
- 11.12 A suspension of accreditation, whether at the initiative of the CAB or decided by ISAC, shall not persist for more than three months.
- 11.13 If the accreditation of a CAB has been suspended, whether it was initiated by the CAB or decided by ISAC, ISAC will send the CAB a notification of the suspension. The notification shall include information on the actions that the CAB will need to implement to reverse the accreditation suspension. If it is foreseen that the implementation of the actions will take longer than three months, ISAC can extend the duration of the suspension, however not exceeding six months.

- 11.14 Once a CAB has satisfactorily closed the non-conformities that caused the suspension of accreditation, partly or wholly, ISAC shall decide on whether to re-activate the accreditation. A prerequisite thereto is that ISAC has reviewed and approved the corrective actions submitted by the CAB.
- 11.15 Once the accreditation has been re-activated, the accreditation cycle of the CAB remains unchanged from what it was before the suspension.
- 11.16 If the accreditation of a CAB has been suspended and the CAB does not submit sufficient documentation to close a non-conformity within a specified deadline, its accreditation shall be withdrawn.
- 11.17 On the withdrawal of accreditation, ISAC will send a notification to such effect to the CAB. The notification shall state the actions that the CAB will need to take after the accreditation has been withdrawn.

12. Information on CABs

- 12.1 ISAC maintains a record on the status and scope of accredited CABs and publishes such information on its website.
- 12.2 ISAC shall not be liable to the CAB for any loss or damage, including damage to reputation, suffered by the CAB as a result of the use by third parties of the record of accredited CABs or other information from the ISAC website.
- 12.3 ISAC may, at any time, review all the records it maintains and may remove information on CABs, provided that ISAC has suspended or withdrawn their accreditation.

13. Fees for accreditation services

- 13.1 ISAC shall collect fees for its services in accordance with its fee schedule.

14. Selection of assessors

- 14.1 ISAC selects the members of an assessment team for each assessment activity and notifies the CAB of such a selection.
- 14.2 The CAB may object to the selection of an assessor. Reasoning thereto must be submitted in writing within 3 working days after the CAB is notified of the selection.

- 14.3 If ISAC considers that the objection is justified, ISAC will make every effort to find a new assessor.
- 14.4 The CAB shall be aware that the nomination of a new assessor may delay the accreditation process, as it may take some time to find a new assessor.
- 14.5 If no new assessor can be found or if the CAB objects new proposals for assessors, the CAB shall be given the opportunity to approve the assessors that have been suggested, provided that all other options have been exhausted.
- 14.6 In the event of an initial assessment, where no agreement can be reached as to the selection of the assessment team, ISAC may decide to formally reject an application or the CAB may withdraw its application.

15. Appeal

- 15.1 If the CAB disagrees with an accreditation decision, it may appeal the decision.
- 15.2 Appeals shall be in writing and submitted to ISAC within one month of the date of the decision. A reasoning for the appeal shall be included in the request.
- 15.3 ISAC endeavours to have the appeal reviewed by the decision-making committee within a month from ISAC receiving the request.
- 15.4 If ISAC agrees to change its earlier decision, a new decision is made, and notification thereto sent to the CAB.
- 15.5 If ISAC stands by its initial decision, confirmation thereto shall be included in the notification to the CAB. Such a decision of the decision-making committee marks the end of ISAC's processing of the matter.
- 15.6 Any costs resulting from an appeal sent to ISAC shall be paid by the CAB, unless the appeal of the decision leads to a new decision.
- 15.7 Appeals and actions following an appeal shall not lead to any discrimination of the appealing party.

16. Complaints

- 16.1 Complaints may relate to two issues:
- a) The operation of ISAC (with the exception of decisions).
 - b) The operation of CABs accredited by ISAC.
- 16.2 CABs may submit complaints relating to issues other than accreditation decisions. Information on appeals may be found in Section 15.
- 16.3 Complaints are treated in accordance with the complaints procedure of ISAC. The procedure may be accessed from ISAC's website.
- 16.4 Complaints are received irrespective of whether they originate from individuals, companies or public bodies.
- 16.5 All complaints shall include contact information, e.g. an e-mail address.
- 16.6 Complaints based solely on hearsay will not be investigated.
- 16.7 ISAC endeavours to resolve complaints within 4 weeks, if possible.
- 16.8 Complaints shall contain a detailed description of the incident in question.
- 16.9 ISAC reserves the right to embark on extra assessments, if necessary, to investigate complaints.
- 16.10 ISAC informs the party submitting the complaint about the results of the investigation of the complaint and, if appropriate, the actions taken by ISAC. The complaints procedure is thereby completed.
- 16.11 The entity submitting the complaint has two weeks to protest the results.
- 16.12 The circumstance may arise where ISAC receives confirmed information that gives rise to suspected conduct that must be treated as a formal complaint, e.g. information contained in promotional material. In such cases, the rules of this section will be followed as appropriate.
- 16.13 Any information that ISAC discovers during the course of its investigations into a complaint is confidential.
- 16.14 Investigations of complaints and actions following a complaint may not lead to any discrimination of the complaining party.

17. Language

- 17.1 Icelandic is the primary language of ISAC, and communications shall take place in Icelandic if possible.
- 17.2 When foreign assessors are included in an assessment team and conducting the assessment and other communications in English is unavoidable, the CAB is responsible for engaging an interpreter or translations if necessary and to bear all costs in such cases.

Changes from the last version

- 2.2 Text change: CABs' operations shall comply with the relevant mandatory documents from the European Co-operation for Accreditation (EA), the International Accreditation Forum (IAF) and the International Laboratory Accreditation Co-operation (ILAC).
- 3.5 Text in brackets added for clarification.
- 5.4 n) Text correction (Icelandic version only).
- 10.4 Text added for clarification: submitted to the CAB by ISAC.
- 10.6 Change of deadline from 20 to 30 working days.
- 10.8 Text added for clarification of "special circumstances".
- 11.1 Text change for simplification: An accreditation may become non-valid, temporarily or permanently, for the following reasons:
- 11.9 Text change for clarification: If ISAC has started a process for the suspension or withdrawal of accreditation, the CAB is not allowed to request a voluntary suspension or termination of its accreditation.
- 11.12 Text removed (clarification added in 11.13): ISAC may extend such suspension for up to six months in special circumstances.
- 11.13 Text added: If it is foreseen that the implementation of the actions will take longer than three months, ISAC can extend the duration of the suspension, however not exceeding six months.
- 16.6 Former clause 16.6 deleted (right to appeal to the Minister, redundant as the right is ensured by the Administrative Procedures Act No. 37/1993 referred to in clause 4.6.e). Subsequent clauses renumbered.