

START YOUR CAREER THROUGH A **HOSPITALITY** APPRENTICESHIP!

A guide for young people.

DID YOU KNOW...

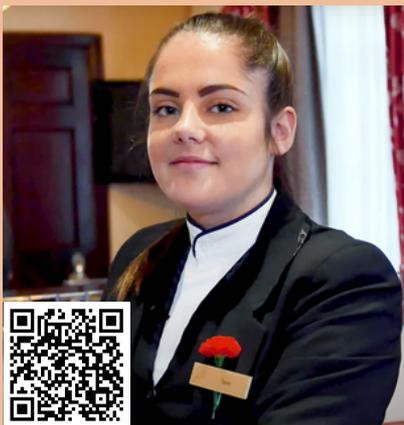
In hospitality, you can be promoted from apprentice to a management role in a few years. Hospitality professionals are in high demand, making it a great choice for those looking to progress to the top. By joining a hospitality apprenticeship, you can unlock a well-paid career, working as part of a team where no two days are ever the same!

AN APPRENTICESHIP IS A JOB WITH A SALARY

You'll also study the equivalent of one day per week to build skills in your chosen profession. The combination of practical work and classroom teaching means you can put into practice the things you learn. You'll gain skills such as communication, teamwork, problem solving and IT.

You'll be well on your way to achieving your career goals while others are just getting started.

MEET SOME APPRENTICES



MEET TESS...

who completed her Level 2 apprenticeship and is now a Hospitality Supervisor.



MEET CHRIS...

who is now climbing the career ladder in hotel corporate sales.



MEET MIRANDA...

who has been promoted to Restaurant Supervisor.



DURATION:
APPROX. 12 MONTHS



SALARIES:
UP TO £20K.
THIS CAN RISE QUICKLY
DUE TO DEMAND.



FIND OUT MORE
ON THE NEXT
PAGE

WHERE COULD YOU WORK?

Hospitality is so varied! Team members work in hotels, restaurants, bars, cafes... or anywhere where there is food and drink. After completing your apprenticeship, you might specialise in a single area such as:

- Bar management
- Baristas, who focus on coffee
- Banqueting, serving large events (sometimes attended by thousands of people!)
- Hosting, greeting people as they arrive and delivering a first class service



We are really proud to have offered apprenticeships to over 10,000 people in the last 5 years, many straight from school, watching them accelerating into management positions and winning awards along the way.

Jan Smallbone, Director of Learning & Talent Development, Mitchells & Butlers

WHITBREAD



CAREER STARTER APPRENTICESHIPS HOSPITALITY TEAM MEMBER LEVEL 2

Hospitality team members support customers and keep venues running smoothly. Working hours can vary – sometimes in the early morning, the evening or at weekends – so it's great for people who don't want to be pinned down by a '9 to 5'. You might be on your feet a lot, but you'll be working in a fun atmosphere with a lively and supportive team. You'll learn skills quickly, and get stuck in from day one.

ROLES ARE VERY VARIED. TYPICAL TASKS MIGHT INCLUDE:

- ▶ Taking and tracking bookings
- ▶ Supporting guests by answering questions and solving problems
- ▶ Planning for busy periods
- ▶ Organising and running events
- ▶ Promoting food, drinks or services to customers

AFTER COMPLETING YOUR APPRENTICESHIP, YOU COULD PROGRESS TO ROLES IN:

- ▶ Management
- ▶ Regional management
- ▶ Head office



FURTHER INFORMATION



Our [apprenticeships.gov.uk](https://www.apprenticeships.gov.uk) website has more information about apprenticeships and how to apply.

REGISTER ON FIND AN APPRENTICESHIP



Go to [Find an Apprenticeship](https://www.findanapprenticeship.gov.uk), the website to search for apprenticeships in your local area.