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**Self-Installation of Equipment & Services:** For some services and in some market areas, WOW! may allow (or require) self-installation and activation of WOW! Equipment to be used in connection with WOW! services. If you have agreed to self-install equipment to be used in connection with WOW! services, you further agree that: (A) you will adhere to the self-installation requirements specified by WOW!, which will be provided to you, at WOW!'s discretion: (i) as written instructions included as part of the self-installation kit provided to Customer; and/or (ii) within an online, an email or other communication by WOW! to you. In this connection, you agree that WOW! may require that you provide to WOW! a valid email address (to receive communications from WOW!, including the self-installation instructions) and/or provide a telephone number so that a WOW! technician may assist in the installation process; and/or (iii) on WOW!'s website; and (B) WOW! has no responsibility for the condition, operation, functioning, compatibility, repair, maintenance or any other aspect of the equipment provided by you or others. You will be responsible for your customer provided equipment and any damages (to WOW! equipment, customer equipment or otherwise) that may be caused by you or otherwise result from your failure to adhere to the self-installation instructions; and (C) billing will begin when service is connected by WOW!, whether or not you have installed and activated the Service; and (D) your use of WOW! services is subject to WOW!'s terms of subscription, and acceptable use, network management and other policies that WOW! has implemented in connection with the services; and (E) installation and/or activation fees may apply. If you are unable for any reason to successfully install your equipment, please contact us and we will assist you in your installation, which may require an additional installation charge.

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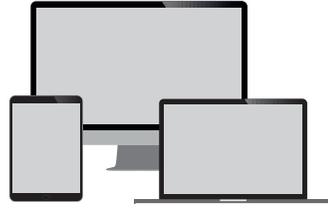


## YouTube TV Self-Installation Guide



## You'll need:

- Active WOW! Internet service
- A device with Internet access
- Your WOW! Account ID and password
- Your Google Account email and password
  - If you have a Gmail address this is your Google Account email
  - If you don't have a Google Account, you'll create one in this process



## Activate YouTube TV

**1.1 Start your activation** (if your YouTube TV subscription is already active, go to step 2):

- Click on the link in the YouTube TV activation email from WOW!.
- or
- Select the activation prompt on the home page of WOW!'s online account manager (login at [login.wowway.com](http://login.wowway.com)).

**1.2 Login to Google:** Enter your Google Account email and password and allow WOW! to access your Google account (or create one if you don't already have a Google Account).

**1.3 Confirm your plan:** Confirm your YouTube TV plan selection and verify you have a device for watching YouTube TV.

**1.4 Select a payment method:** Your YouTube TV charges will be billed on this credit card. YouTube TV charges and payments will appear on your WOW! statement.

**1.5 Complete your activation:** Confirm that you'd like to activate your YouTube TV subscription by submitting your payment.

## Watch YouTube TV

**2.1** Download the YouTube TV app on a supported device such as a Smart TV, a streaming device or a mobile phone.

**2.2** Login to the app using the same Google Account email used for your WOW! services account and during activation.

**2.3** Follow the on-screen prompts to finish your setup.

## Additional Tips

- If you need help deciding if you have the right device for watching YouTube TV, go to <https://support.google.com/youtubetv>, call us at 1-866-496-9669 or chat with us at [wowway.com/chat](http://wowway.com/chat).
- You can use a non-Google email address to create a Google Account.
- You can use a different credit card for YouTube TV and WOW! service charges if you'd like.
- You can watch YouTube TV on your computer by logging into your account at [tv.youtube.com](http://tv.youtube.com).
- For help, visit <https://support.google.com/youtubetv> or <https://www.wowway.com/help-center/tv-streaming-apps>.
- Need more assistance? Call 1-866-496-9669 or chat with us at [wowway.com/chat](http://wowway.com/chat).

## Need a Google Account?

If you don't already have a Google Account, you'll be able to create one at the start of the activation process by following these steps:

1. Select **Create account** on the Google login screen.
2. Enter your name, birth date, and gender.
3. Choose from the following to select an email address to tie to your Google Account.
  - One of the suggested Gmail email addresses.
  - A new Gmail email address you create.
  - An existing email address you already have (this can be a non-Gmail email address).
4. Create a password for your Google Account.
5. Optional: Add a recovery email as a way for Google to communicate with you in case you get locked out.
6. Agree to Google's terms and conditions.