



How to add an eero device

Self-Installation Guide



You'll need:

- Active WOW! Internet service
- Installed modem
- Mobile device with the eero app
- Your Amazon ID and Password, if you have one

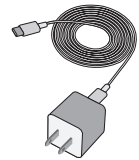
What's in your new eero kit:



Instructions:
How to add an eero device



eero device(s)



eero power cord
if applicable

Add an eero device to your existing WiFi network

The eero app will guide you through easy set-up instructions to activate your new eero device. To get started, follow these steps:

1. **Open** the eero app on your mobile phone.
2. Tap the **blue + icon** in the upper right corner.
3. Tap **Add indoor eero device**.
4. Plug your new eero device into a power outlet, then tap **Next** in the app.
5. The app will search for the new eero device. When the device starts blinking blue, it's in pairing mode.
6. Once the new eero device is found, you'll be prompted to name it.
7. After naming your new eero device, it will be added to your network.
8. You can now either **Finish Setup** or **add another eero device**.

Helpful tips

- Ensure your outlet isn't controlled by an on/off switch.

Support

- Visit www.wowway.com/help-center/internet for FAQs and troubleshooting tips.
- Call our team at **1-866-496-9669** or chat with us at wowway.com/chat
- If you are setting up multiple eero devices, complete the installation of all eero devices first, then proceed with the firmware updates to ensure a smooth setup process.



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