table of contents

WOW! cable reference guide

WOW! digital tv operation

WOW! that's better

WOW! digital tv operation

WOW! uses different remote controls for Digital TV. Please refer to the pictures on pages C-1 and C-3 to determine which remote you have.

The WOW! Digital TV Remote

If you have this remote, please refer to operational instructions starting on pages C-5 and E-19.

WOW! that's better

ON/OFF	Turns power on/off.
DEVICE BUTTONS	Control specific pieces of equipment.
GUIDE	Displays the Interactive Program Guide.
INFO	Provides program descriptions.
ARROW BUTTONS	Navigate through the Guide and Flip Bar. Highlights selections and programs within the Program Guide.
PAGE+/−	Navigates through the Program Guide by page.
SETTINGS	Allows you to set up and command Favorite Channels, Parental Control and other advanced features.
SELECT	Accepts highlighted choices within the Program Guide and Flip Bar.
PPV	Displays Pay-Per-View selections in the Program Guide.
EXIT	Exits out of the Program Guide to the last channel watched.
CHANNEL +/−	Moves through channels.
VOLUME	Controls volume level.
MUTE	Turns sound on and off.
LAST	Returns to the last channel watched or the last screen viewed.
YELLOW TRIANGLE	Sorts Program Guide information by title, theme and channel. Also commands other various Guide functions.
BLUE SQUARE	Lists what's coming on for up to 7 days in advance in the Interactive Program Guide. Also commands other various Guide functions.
RED CIRCLE	Shortcuts to current time in Program Guide. Also commands other various Guide functions
NUMERIC KEYPAD	Use to directly tune to a specific channel and for programming equipment codes.
FAV	Moves through pre-selected favorite channels in numeric order.
VCR AND AUX COMMAND BUTTONS	Control additional equipment functions (VCR, DVD, Laserdisc, etc.).
MENU/HELP	Reserved for future functions.

WOW! that's better

The WOW! Atlas Universal Remotes

If you have either of these remotes, please refer to operational instructions on page E-1.

WOW! that's better

SETUP	Use for all programming sequences.
AUD, VCR, TV OR CBL	Press once to select a home entertainment device to control. Each device key has an embedded LED (red light) that blinks upon selection and indicates that the remote control is working and is sending signals.
GUIDE	Use to display the Interactive Program Guide (IPG).
LOCK	Press once to lock or unlock channels for parental control of viewing.
INFO	Use to display the current channel and program information.
SETTINGS/MENU	Use to access additional cable features
PAGE+/PAGE−	Use to page up (or page down) through menu screens and the program guide.
ARROW/CURSOR	Use the keys to move the cursor in the IPG and menu screens and to navigate within the IPG.
OK/SELECT	Use to choose options, PPV events, and to tune to programs from the IPG.
EXIT	Use to exit out of menu and IPG.
A, B, C OR D	Use to access additional cable features
DAY+/DAY−	Use to move a day forward (or back) on the IPG.
LAST	Press once to recall the last channel. For DVRs, use LAST to select live or recorded video.
FAV	Use to cycle through your favorite channels stored in your cable converter.
ENTER	Press once after entering channel numbers on some TVs. For amplifiers/receivers, use the keypad to select inputs 1 through 10.
BYPASS	Use to view other video sources instead of cable.
TV/VCR	Use to switch the TV input to view video or TV programs. For amplifiers/receivers, use this key to select input or output.
VCR/DVD AND AUX	In all modes except CBL, use these keys to control a VCR, DVD player, or DVR. To record in the VCR mode, press REC twice.
ON DEMAND	Press to access Video on Demand services.
	Reserved for use as Macro keys
	Use to command your PVR/DVR cable box to instantly replay the last 7 seconds of a program you are watching.
LIST	Press once to display a list of recorded shows on your PVR/DVR cable box.
LIVE	Press to command your PVR/DVR cable box to return to watching live TV.
ASPECT	Press ASPECT once to change the aspect ratio of the show you are watching. (Not available on all set-top boxes).
SHIFT	Press to access additional cable features (see your cable converter's manual).
PIP ON-OFF	Use to switch the Picture-In-Picture feature on or off (if available on your TV or cable service).
PIP SWAP	Use to switch images and sound between the main and window pictures (if available on your TV or cable service).
VIDEO SOURCE	In the CBL mode, use VIDEO SOURCE to view other video sources (A or B) instead of cable. In all TV mode, use VIDEO SOURCE to watch TV or video/DVD programs on a desired device. For amplifiers/receivers, use VIDEO SOURCE to select an input source.

WOW! that's better

WOW! Digital TV - Getting Started

To Turn On Your Equipment:

1 Press the TV button and then press the ON/OFF or MASTER POWER button. This will turn on your TV.
2 Press the CBL button at the top of your remote and then press the ON/OFF or MASTER POWER button. This will turn on your digital cable receiver. Any device that is programmed in the remote will turn on/off when the power button is pressed while in Cable mode. More information on programming your remote can be found on pages E-1 and E-19. Make sure to keep your remote control in CBL mode when following the steps in the Guide.
3 Press the CH+ or CH– button to change the channel. The "Flip Bar" appears along the bottom of the screen and lets you know exactly what's happening on that channel. It displays the network name, the name of the program, the time it started and how long it runs. The Flip Bar also tells you what show is playing on the channel even if there's a commercial on.

Using the Interactive Program Guide

Press the GUIDE button, and you'll be taken directly to the Interactive Program Guide.

Once you're in, the program you're currently watching remains in the upper right-hand corner of your screen.

Symbols Used On the Guide

The following table describes the symbols that you may see on the Interactive Program Guide.

Blocked Channel - Parental Control is on.

Unblocked Channel - Parental Control is off.

Closed Captioned - The channel has text subtitles for hearing-impaired viewers. This option applies only to channels that offer closed captioning.

Secondary Audio Programming (SAP) - The channel offers alternate audio, such as a second audio language, with the TV picture. This option applies only to channels that offer secondary audio programming.

Stereo Sound - The channel transmits stereo sound. Stereo equipment or speakers are necessary to listen to stereo sound.

Favorite Channel - The channel is included in your list of favorite channels.

PPV Purchase - Indicates a Pay–Per–View movie or event that you have purchased.

Scheduled Recording - A recording is set for this program.

Reminder Timer - A reminder timer is set for this program.

PPV - The program is a Pay–Per–View movie or event.

Browsing

Browsing with the Flip Bar

With the Flip Bar at the bottom of your screen, you can also find out what's playing on other channels without leaving the channel you're on.

1 Press the UP or DOWN arrow buttons to see information about what's playing on other channels.
2 Press the RIGHT arrow button to see future programs on that channel or the LEFT arrow button to learn what's already been shown (up to 2 hours in the past).
3 Press SELECT to tune to the channel you've selected if the program is on now.
4 Press EXIT to return to normal viewing.

Browsing by Channel

The Interactive Program Guide lets you find upcoming programs on a particular channel.

1 Press the GUIDE button.
2 Press the UP or DOWN arrow buttons to move through channels one at a time, or press the PAGE+/PAGE– button to move through channels by "page" (five channels at a time).
3 Press the RIGHT arrow button to see what programs are coming up or the LEFT arrow button to see what's already been shown (up to 2 hours in the past).
4 Press SELECT to watch the highlighted program if it is currently on.
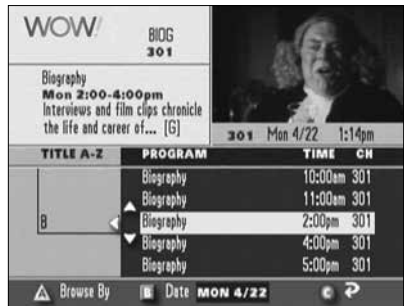
Searching

Searching by Title

The Interactive Program Guide helps you find your favorite programs by title in alphabetical order.

1 Press the GUIDE button.
2 Press the YELLOW TRIANGLE button to display the "Browse By" menu.
3 Press the UP or DOWN arrow buttons to highlight Title.
4 Press SELECT. The Digital Program Guide will now appear in the "Browse by Title" view.
5 *To move through the programs by title, press the UP or DOWN arrow buttons.*

   NOTE: A star (*) indicates that a program is on now.
6 To move through the alphabetical list, press the LEFT arrow button and do the following:
   • Press the UP or DOWN arrow buttons to move through the letters of the alphabet.
   • Press the RIGHT arrow button or the select button to move back to the list of programs that begin with that letter.
7 Press SELECT to watch the highlighted program if it is on now.

Searching by Theme

The Digital Program Guide also lets you search by theme.

1 Press the GUIDE button.
2 Press the YELLOW TRIANGLE button to display the "Browse By"menu.
3 Press the UP or DOWN arrow buttons to highlight Theme.
4 Press SELECT. The Digital Program Guide will now appear in the "Browse by Theme"view.
5 *Press the UP or DOWN arrow buttons to move through programs in the current theme.*
NOTE: A star (*) indicates that a program is on now.
6 To get to the list of themes, press the LEFT arrow button and do the following:
   • Press the UP or DOWN arrow buttons to move through the themes.
   • Press the RIGHT arrow button or the select button to move back to the list of programs for that theme.
7 Press SELECT to watch the highlighted program if it is on now.

Favorites

Marking Your Favorites

The "Favorites" function allows you to mark your favorite channels so you can find them quickly and easily.

1 Press the SETTINGS button twice to reach the "General Settings"menu.
2 Press the UP or DOWN arrow buttons to highlight "Viewer: Favorites" and press SELECT.
3 Press the UP or DOWN arrow buttons to highlight the channel to add to your list of favorites.
4 Press SELECT to add the highlighted channel to the current favorites list on the right.
5 Press the YELLOW TRIANGLE button to accept your new list of favorite channels and return to the "General Settings"menu.
6 Press EXIT to return to watching TV.
   Press the FAV button repeatedly and you will jump from favorite to favorite.

HD Picture Formatting

Formatting Picture Size if You Have HD

If you have WOW! High-Definition service, you can optimize viewing of non-HD channels by stretching or zooming the size of the picture. To optimize your picture, follow the steps below.

1 Press SETTINGS to access the Quick Settings menu.
2 Scroll to PICTURE SIZE.
3 Press the ‹ or › to view the Stretch and Zoom options. Select the picture size of your choice. If your remote has a # key, you can press it to toggle between the Normal, Stretch and Zoom settings.

WOW! OnDemand

To receive WOW! OnDemand, you will need to have a WOW! Digital Receiver, which includes all of our standard WOW! Digital Cable receivers, Digital Video Recorders (DVRs), High-Def receivers and HD/DVR receivers.

Getting started is easy

1. Go to channel 1 in your Digital Cable on-screen guide.

2. Use the up/down arrows to highlight your selection from the categories listed and press SELECT.

3. Use the up/down arrows to highlight the desired category or program and press SELECT.

4. Find the title you want to view and press SELECT. For pay content, if a free preview is available, press the 'B' button to view the preview.

5. Press SELECT to purchase or view the program. If parental controls are activated you may be required to enter your PIN.

You can also access a number of categories directly from your on-screen guide by tuning to the associated virtual channel (see chart below). When you tune to that channel, you can scroll through that category immediately, or return to the higher-level OnDemand menus.

WOW! OnDemand Virtual Channels

1	WOW! OnDemand	398	Premium	550	Music
229	HD OnDemand†	412	HBO**	551	More Music
310	Kids Unlimited	450	Showtime**	552	Karaoke*
311	Health and Lifestyles	451	The Movie Channel**	610	Movies - New Releases
312	TV Entertainment	472	Cinemax**	611	Movies - Movie Library
313	Signature Exclusives††	473	here!*	656	Adult
335	Cutting Edge	479	Encore**	700	Events
337	Sports	494	Starz**		

*Additional monthly subscription required.
**Must subscribe to the primary premium channel to receive its OnDemand content.
†Must subscribe to HD Service.
††Must subscribe to Signature Cable.

Can I block certain WOW! OnDemand channels or programs by ratings?
You can block channels or programs using Parental Controls. Press SETTINGS on your WOW! Digital Cable remote control and then enter your PIN to change or adjust parental controls. If you have never used parental controls before, the PIN is set to a default number of 1234 or 3215.

Any control settings you have previously set on your Digital Receiver will apply to WOW! OnDemand as well. For example, if you have blocked adult programming on Pay-Per-View, then adult programming will be blocked on your WOW! OnDemand service as well.
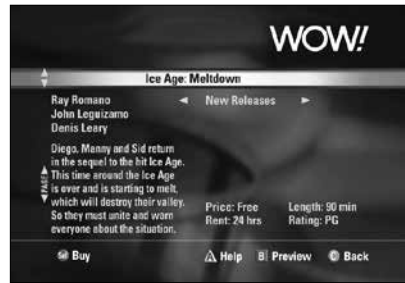
What is the difference between free, one-time-charge and subscription programs?

WOW! OnDemand offers a wide variety of content including a mix of free, one-time-charge and subscription programs. Most movies are $4.99, and some movies are $2.99 or less. HD OnDemand movies are available for only $5.99. The charge for each program will be indicated on your screen before you confirm your selection.

Free Categories are WOW! OnDemand programs you can watch without being charged. These include: Kids Unlimited, Music, More Music, Cutting Edge, Sports, Health and Lifestyles, TV Entertainment and Signature Exclusives*.

One-time-charge programs are WOW! OnDemand programs you will be charged a one-time fee to view. These include: Movie Library, New Releases, Events and Adult Content.

Subscription programs require a monthly subscription to view through WOW! OnDemand. These include: HBO**, Cinemax**, Starz**, Karaoke, here! and Encore**. Please call 1-866-4WOW-NOW (1-866-496-9669) to order.

*You must subscribe to Signature Cable to receive Signature Exclusives.
**You must subscribe to the primary premium channel to receive its VOD content. Customers who subscribe to a premium channel will receive its VOD content at no additional charge.

How do I use the DVD-like functions?
You have control of your OnDemand viewing with features including pause, fast-forward, rewind and stop. Use your WOW! Digital Cable remote to access these features.

When you stop an OnDemand program, you can view it again by going to the 'Saved Programs' listing under the category from which you originally selected the program for viewing.

When you pause a movie or program, it remains paused for approximately 5 minutes. If you do not press PLAY within five minutes, the program will move to the 'Saved Programs' listing under the category from which you originally selected the program for viewing.

Resuming or Restarting a Program
With WOW! OnDemand, you can stop or pause a program and return to view it anytime within 24 hours of when it was first ordered. Select 'Saved Programs' from the OnDemand category from which you originally ordered the program. This will display all the titles in this category that have been ordered within the last 24 hours. Adult content is available for 6 hours of when it was first ordered.

Will the Parental Controls I have set for my regular cable channels also work for WOW! OnDemand?
Yes. The settings you defined to block programs by rating will apply to both regular cable channels and WOW! OnDemand. However, blocking channel 1 will prevent access to the WOW! OnDemand main menu. The main menu can still be "backed into" by accessing another of the VOD virtual channels and then pressing the C button to go back a level in the menu to the main menu screen.

Pay–Per–View (PPV) Programming

Ordering PPV

1. Press the GUIDE button.
2. Press 6-0-0 to get to channel 600, where the PPV channels begin.
3. Use the UP, DOWN, RIGHT and LEFT arrow buttons to view the available PPV movies and events.
4. Press SELECT, then do one of the following:
   - If the event is scheduled for future broadcast, the Digital Program Guide displays the "Future Program Options"menu. Follow the instructions on the screen.
   - If the program is about to be shown, the preview or purchase screen appears with the program information. Press the BLUE SQUARE button to buy the program, and follow the instructions on the screen.
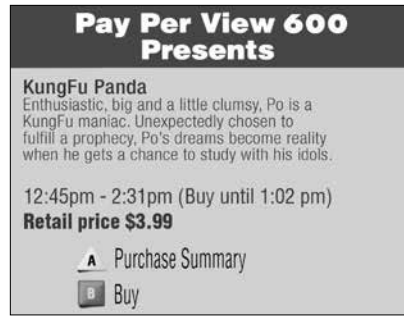
NOTE: After the purchase has been authorized, a confirmation message appears for a few seconds if the program has already started. Otherwise, an attention screen counts down until the program begins.

Reviewing What You Have Ordered

After you purchase a PPV event, you can review your purchases from the "General Settings"menu.

1. Press the SETTINGS button twice.
2. Press the UP or DOWN arrow buttons to highlight PPV: Purchases. Press SELECT.
3. Press the UP or DOWN arrow buttons to highlight Past, Pre-purchased, or Pending.

NOTE: Pre-purchased programs are programs purchased by phone but not yet shown. Pending programs are programs purchased using the remote control but not yet shown. Past programs are programs previously purchased and programs in progress.
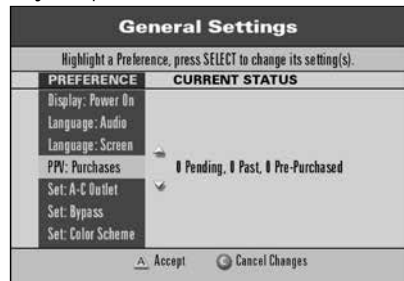
Canceling a PPV Order

You can cancel an order from the "General Settings" menu only if the program is Pending.

To cancel a PPV order:

1. Press the SETTINGS button twice.
2. Press the UP or DOWN arrow buttons to highlight PPV: Purchases. Press SELECT.
3. Press the UP or DOWN arrow buttons to highlight Pending, then press SELECT.
   The Digital Program Guide displays a list of movies or events you have ordered.
4. Press the UP or DOWN arrow buttons to highlight the program you want to cancel, then press SELECT.
5. Press the YELLOW TRIANGLE button to confirm the cancellation.
6. Press EXIT to return to watching TV.

Parental Controls

What are Parental Controls?

The Parental Control feature allows you to block programs by channel, program rating, or time of day. You select the channels, ratings, or times to block from the "General Settings" menu. You set up Parental Control and turn it on and off for the entire system by entering your Personal Identification Number (PIN). When you turn the Parental Control feature on, you cannot view blocked programs without entering your PIN.

Blocking and Unblocking
Directly from the Channel

1. Press the SETTINGS button once.
2. Press the UP or DOWN arrow buttons to highlight "Block this Channel" or "Unblock this Channel" and press SELECT.
3. Enter your Parental Control PIN (preset PIN is 1234 or 3215). A padlock symbol in the Guide indicates that a channel or program is blocked, or that a part of the program is blocked by time or rating. You can turn off all Parental Controls, or you can selectively unblock a single program, channel, or time period.

   When the Parental Control feature is off, an open or unlocked padlock symbol in the Guide identifies each channel or program that would be blocked if the Parental Control feature were on.

### Blocking and Unblocking Multiple Channels Using General Settings

1. Press the SETTINGS button twice.
2. Press the UP or DOWN arrow buttons to highlight Block: Channels. Press SELECT.
3. Enter your Parental Control PIN (preset PIN is 1234 or 3215).
4. Press the UP or DOWN arrow buttons to highlight each channel you want to block and press SELECT.
5. Continue highlighting and selecting the channels you want to block.
6. When all channels that you want to block have a padlock shown, press the A or YELLOW TRIANGLE button to accept.
7. Press EXIT to return to watching TV.

IMPORTANT: Blocks do not take effect unless Parental Control is turned on; see pg. 25 for details.

Blocking Programs by Ratings

Perform the following steps to select ratings that you want to block.

1. Press the SETTINGS button twice.
2. Press the UP or DOWN arrow buttons to highlight Block: Rating. Press SELECT.
3. Enter your Parental Control PIN (preset PIN is 1234 or 3215).
4. Press the UP or DOWN arrow buttons to highlight the rating you want to block.
5. Press SELECT to block the highlighted rating, or press the B or BLUE SQUARE button to block the rating and all ratings that follow the selected rating in the list on the screen.
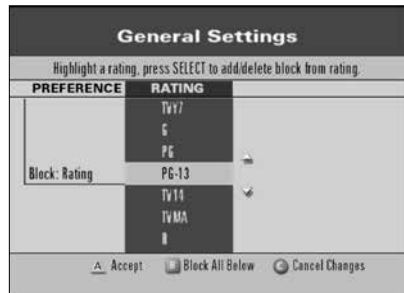
NOTE: Blocked ratings have a padlock next to them. You can press SELECT again to unblock the rating.
6 Continue highlighting and selecting ratings you want to block.
7 When all ratings that you want to block have a padlock shown, press the A or YELLOW TRIANGLE button to accept.
8 Press EXIT to return to watching TV.

IMPORTANT: Blocks do not take effect unless Parental Control is turned on; see instructions below.

Blocking Programs by Time of Day

You can block programs in a particular time range, for a single day, a range of days, or a day of the week such as every Saturday. You can set up blocks by time of day for a maximum of 14 days into the future.

1 Press the SETTINGS button twice.
2 Press the UP or DOWN arrow buttons to highlight Time: New. Press SELECT.
3 Enter your Parental Control PIN (preset PIN is 1234 or 3215).
4 Press the UP or DOWN arrow buttons to highlight the date or day of the week you want to block, then press SELECT.
5 In the Start column, change time shown to the time you want the block to start.
   • Press the RIGHT or LEFT arrow buttons to highlight a setting.
   • Press the UP or DOWN arrow buttons to change each setting.
   • When the correct start time is shown, press SELECT.
6 In the Stop column, change time shown to the time you want the block to end.
   • Press the RIGHT or LEFT arrow buttons to highlight the setting to change.
   • Press the UP or DOWN arrow buttons to change each setting.
   • When the correct stop time is shown, press the A or YELLOW TRIANGLE button to accept.
7 Press EXIT to return to watching TV.

NOTE: To clear a blocked time, highlight the Block: Time # (the # symbol represents the number of the time period you want to clear), then press the RED CIRCLE button.
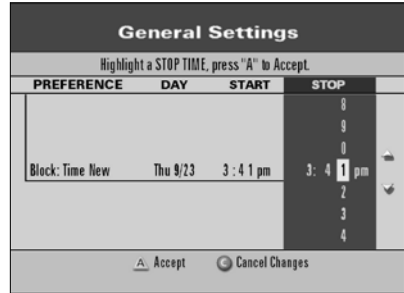
Turning On or Turning Off Parental Control

When Parental Control is on, the blocks set up earlier are enabled. The blocked channels or programs cannot be viewed. When you turn off Parental Control using "Quick Settings", all channels, ratings, and times are unblocked.

1 Press the SETTINGS button once.
2 Press the UP or DOWN arrow buttons to highlight Turn On/Off Parental Control.
3 Press SELECT to change the setting to on or off.
4 Enter Parental Control PIN (preset PIN is 1234 or 3215).
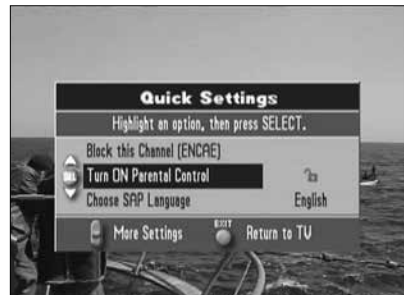
IMPORTANT: To ensure that the Parental Control feature is on, power off the Digital Cable receiver. When you power on the Digital Cable receiver again, the Parental Control feature will be on.

WOW! that's better

Watching a Blocked Program

1. Tune to the blocked program. "Parental Control: On" menu will appear.
2. Press SELECT to turn off Parental Control.
3. Enter Parental Control PIN (preset PIN is 1234 or 3215).

NOTE: If you unblock one or more channels without turning off Parental Control, then you will need to repeat these steps to unblock other channels.

IMPORTANT: Each time you turn off the power to the Digital Cable receiver, the Parental Control is automatically turned on.
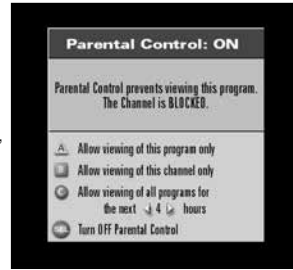
Changing Your Parental Control PIN

You can enable, disable, or change your PIN from the "General Settings" menu.

1. Press the SETTINGS button twice.
2. Press the up or down buttons to highlight "Block: PIN," then press SELECT.
3. Press the UP or DOWN arrow buttons to highlight "Change," then press SELECT.
4. Enter current PIN (preset PIN is 1234 or 3215).
5. Enter new PIN.
6. Re-enter new PIN for confirmation.
7. Press EXIT to return to watching TV.
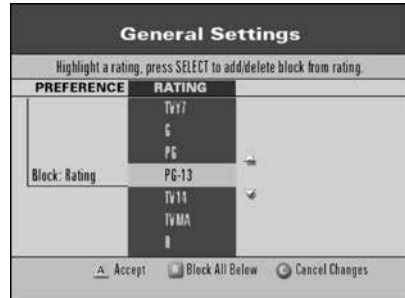
Digital Program Guide Settings

Accessing Settings

There are two ways to set options for the Digital Program Guide features while you are watching TV:

• Press settings once to get to "Quick Settings".
• Press settings twice to get to "General Settings".

What Are Quick Settings?

The "Quick Settings" menu allows you to quickly change settings for the features that you want to change often. You can use Quick Settings to change the following features:

Add/Remove Channel from Favorites List— Use this setting to add the channel you are watching to your preset list of favorites or to remove the channel from your list of favorites.

Block/Unblock Channels—Use this setting to switch between block and unblock for the channel you are currently watching. This setting adds and removes channels to and from the blocked channels list.

Turn On/Off Parental Control—Use this setting to switch between on and off for the Parental Control feature. Refer to page C-11 for more information about setting up Parental Controls.
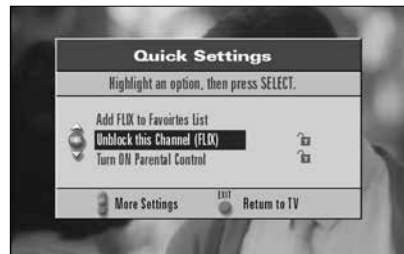
Using Quick Settings

Perform the following steps—while you are watching TV full-screen—to make changes using "Quick Settings".

1 Press the SETTINGS button once.
2 Press the UP or DOWN arrow buttons to highlight a setting.
3 Press SELECT to perform the highlighted action.

What Are General Settings?

General Settings allow you to set up some features of the Digital Cable receiver according to your preferences. Use the General Settings menu to control the following features:

Audio: Use the Audio settings to set audio preferences.

Audio: Digital Out—Use this feature to set the format of the digital audio output to either Dolby Digital™ or other output.

Audio: Range—Use this feature to set the dynamic range of Dolby Digital™ audio.

• The setting Wide mimics a movie theatre or CD, using the entire dynamic range.
• The setting Narrow is ideal for audio that contains mostly dialogue.

Audio: Volume Control—Use this feature to set the volume control to one of the following options:

• The setting Fixed always provides maximum audio output. This setting is recommended if you control the volume using a stereo receiver.
• Use the Variable setting for all other means of volume control.

Block: Use the Block setting to set up Parental Control and to turn on and turn off Parental Control Blocking. Refer to Parental Control instructions on pages C-11 to C-13.

Display: Use the Display settings to control what is displayed on the front panel of the Digital Cable receiver when it is powered on and powered off.


Display: Power Off—Use this control feature to select the display for the front panel of the Digital Cable receiver when turned off.

The following options are available:
• The Time When Powered Off setting displays the current time.
• The Blank When Powered Off setting causes the display to be blank.

Display: Power On—Use this control feature to select the display for the front panel of the receiver when turned on. The following options are available:
• The Show Time-of-Day Always setting always displays the current time.
• The Show Channel When Tuning setting displays the time unless you are changing channels. When you are changing channels, the channel number displays on the receiver.
• The Show Channel Always setting constantly displays the channel number.

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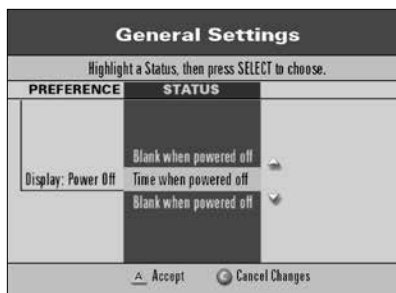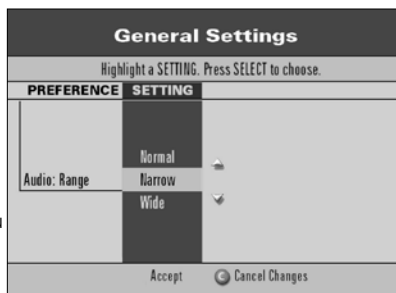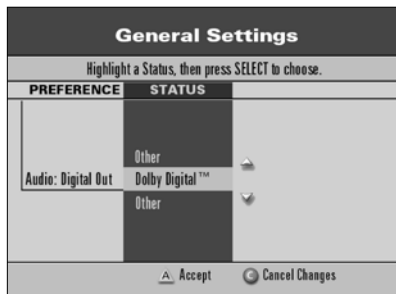
Language: Use the Language settings to select languages for Secondary Audio Programming (SAP) for digital channels and text for screen displays.

NOTE: SAP applies only to channels that offer Secondary Audio Programming.

Language: Audio—Use this feature to select the second audio language to use for digital programs that support more than one language.

Language: Screen—Use this feature to select the language you want the Digital Cable receiver to display on the screen and the Digital Program Guide.

PPV: Use the PPV settings to view PPV purchase information. Refer to Pay-Per-View instructions, page C-10.

Set: Use these settings to control the basic operation of your receiver such as selecting the output channel that your TV uses to receive cable programming.

Set: AC Outlet—Use this feature to control the AC outlet on the back of your Digital Cable receiver.

- "Always On" setting makes power available to the AC outlet on the back of the receiver even after it is turned off.
- "On With Set-top" setting makes power available to the AC outlet only when the receiver is turned on.

Set: Color Scheme—Use this feature to select the color of the Digital Program Guide.

Set: Output Channel—Use this feature to set the output channel to 3 or 4*. If you have connected a Video or S-Video connector instead of the RF cable to your TV, the "Set: Output Channel" setting has no effect.

Set: VCR Commander—If you have a VCR Commander device, use this feature to set up the VCR Quick-Record feature. Refer to the documentation accompanying your VCR Commander hardware.

*In most cases this has been correctly set at the time of your digital service installation.

Viewer: Use the Viewer settings to select your favorite channels and to set up the channel that the Digital Cable receiver tunes to when first powered on.

Viewer: Favorites—Use this feature to select the channels that you view most often.

Viewer: Power On—Use this feature to select a specific channel for the Digital Cable receiver to tune to when you first turn on the power.

Timer: Use the "Timers" settings to turn on and turn off your receiver automatically at the times you schedule. Refer to Timers on page C-16 in this guide for instructions.

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digital tv
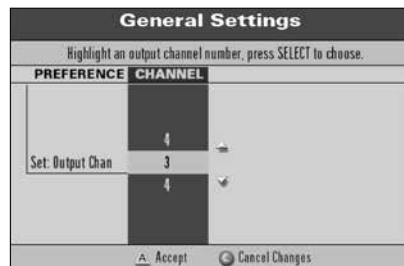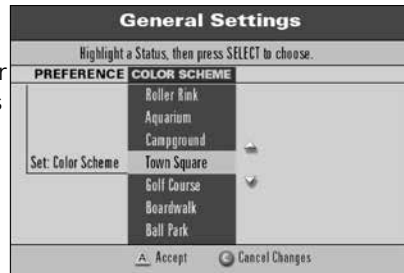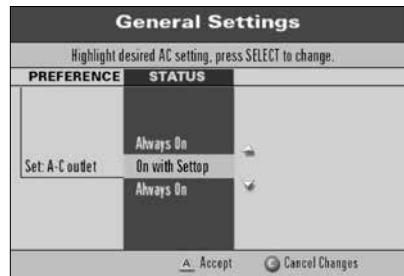
Using General Settings

Perform the following steps to use the "General Settings" menu.

1. Press the SETTINGS button twice.
2. At the "General Settings"menu, press the UP or DOWN arrow buttons to move through the list of preferences in the left column and to highlight the setting you want to view or change. Press SELECT.
3. Press the UP, DOWN, RIGHT or LEFT arrow buttons to select and set the options that are listed.
4. When the setting information is correct, press the A or YELLOW TRIANGLE button to accept.
5. Press EXIT to return to watching TV.

Finding Instructions For General Settings

Press the INFO button to display on-screen instructions while scrolling through the list of preferences in General Settings.
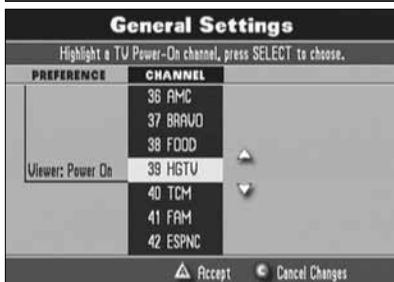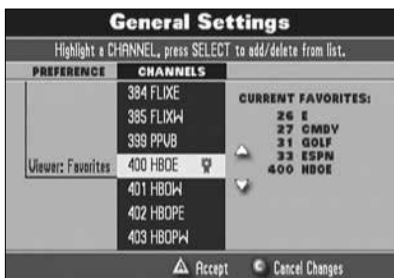
Timers

You can set up several types of timers to remind you of programs you want to watch and to turn on and off your Digital Cable receiver automatically.

Setting a Reminder Timer

A Reminder Timer displays a message on your screen reminding you of the program you want to watch. You can set up to eight Reminder Timers. A clock symbol on the Flip Bar indicates that a Reminder Timer is set.
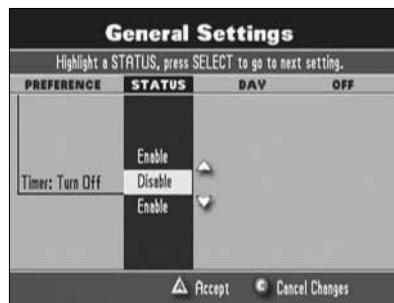

1. Press the GUIDE button.
2. Press the UP, DOWN, RIGHT or LEFT arrow buttons to move through the list of upcoming programs and to highlight a future program that you want to watch.
3. Press SELECT.
4. Press the UP or DOWN arrow buttons to choose "Set a Reminder Timer for..."
5. Press SELECT. The timer is set and the Digital Program Guide main screen appears A clock symbol indicates that a Reminder Timer was set for the highlighted program.
6. Press EXIT to return to watching TV.

Setting a Timer to Turn Your Digital Cable Receiver Off

Use this feature to set the time to turn off the Digital Cable receiver automatically.

1. Press the SETTINGS button twice.
2. Press the UP or DOWN arrow buttons to highlight "Timer: Turn Off," then press SELECT.
3. Press the UP or DOWN arrow buttons to highlight "Enable," then press SELECT.
4. Press the UP, DOWN, RIGHT or LEFT arrow buttons to set the day and time you want to turn off the Digital Cable receiver.
5. Press the A or YELLOW TRIANGLE button to accept the timer setting.
6. Press EXIT to return to watching TV.

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Canceling a Timer

You can cancel a timer from the General Settings menu.

1 Press the SETTINGS button twice.
2 Press the UP or DOWN arrow buttons to highlight the timer that you want to cancel.
3 Press the C or RED CIRCLE button to clear (or cancel) the timer.
4 Press EXIT to return to watching TV.

Troubleshooting

Question: My Digital\HD Box and TV are on but I don't have a picture?

Answer: You're on the wrong input\video source

Solution: High Definition TV
1. Push the TV button on top of the remote, the TV button will blink red.
2. Push the Video Source button on the lower left corner of the remote, Input\Video source should pop up on your TV monitor. Continue pushing Video Source button until the desired input source is reached. Please record the Input source in the space provided below.
3. Once Input\Video source is found a picture will appear.
4. Push the CBL button located on the top right side of remote.
5. Repeat process if it doesn't work.

Solution: Digital TV
1. Push TV button on the top right of the remote.
2. Push the Video Source button on the lower left corner of the remote until you get to the TV\ANT input.
3. If a snowy picture or no signal appears press the channel up or down button on the TV (not the digital box) until the TV is on channel 3.
4. Once a picture appears push the CBL button on the top right of the remote.
5. Repeat process if it doesn't work

Question: I push the power button and one of my devices (TV or Digital\HD Box) is powering off while the other is powering on?

Answer: The remote and devices are out of sync.

Solution: Digital\HD TV
1. Go to the TV and the Digital\HD box. One will not be powered on, turn it on so both devices are on. This will re-sync the devices to the remote.
2. Always allow the remote to power\on both devices before placing down.
3. Repeat process if it doesn't work.

Input Source

TV _____

TV _____

TV _____

If you have any questions, call our toll-free customer service line at 1-866-4WOW-NOW (1-866-496-9669).

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