

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).
A loaner fee of \$650 per week applies for each week the unit is outstanding after this time.

① Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

Scheduled Service

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all Axon-Bus systems within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$650.
Repair / Service Loaners (Outside of Warranty) Loaner units for Axon-Bus systems not covered by warranty will be charged at the full weekly rate of \$650 from the day the unit is sent from Sydney.

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

Axon-Bus System (please select)

8K500=L-M-S (Left Axon-Bus)

8K500=R-M-S (Right Axon-Bus)

8S501 (PVC Glove Men)

8S502 (PVC Glove Women)

Glove Colour 2 4 6 8 11 16

757L500 & 757L60=S (Charger)

Elbow

12K501=M-S (AxonArm Ergo)

Wrist type (please select one)

9S503=S (powered wrist rotation)

9S501=S (passive wrist)

Batteries

757B501=S (Flat batteries)

757B500=S (Round batteries)

Accessories

642V64=T-S Electrodes and Cables Kit (13E202=50-S)

13E500=S (Axon Master)

