

Loaner Request Form

Reference number:

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

Office use only

Scheduled Service

Warranty Repair

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all C-Leg® (2nd & 3rd Generation only) knees within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$650.

① Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

Knee Joint - C-Leg® 2nd & 3rd Generation only (Please select)

3C98-2=S C-Leg® knee joint (pyramid)

3C88-2=S C-Leg® knee joint (screw top)

C-Leg® Tube Adapter (2nd & 3rd Generation only)

2R82=S110

2R82=S120

2R82=S160

2R82=S200

2R82=S240

C-Leg® Torsion Adapter (2nd & 3rd Generation only)

2R81=S160

2R81=S200

2R81=S240

Accessories

4E50=S (Charger)

757L16=S (Power pack)

4X150=S (C-Leg® remote)

4X75=1.2-S (C-Leg® knee cover)

