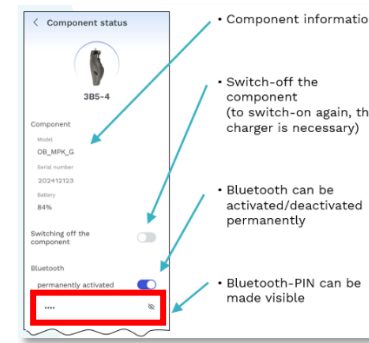
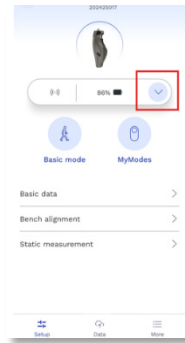
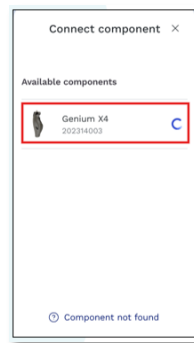
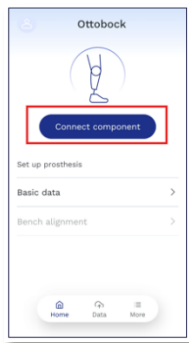


How to find the user's *connectgo* Bluetooth-PIN

As a certified CPO with a connectgo.pro app, you have access to the users' Bluetooth pincode.

- Please note → To login to the connectgo.pro application an Ottobock.ID account is required.
- There are two workflows for finding the PIN. Follow the steps below.
- Currently available for Genium X4, Genium X3, Genium, C-Leg and Kenevo prostheses and C-Brace orthoses.

When the patient is on site, and you have connected to the knee joint with your connectgo.pro app:



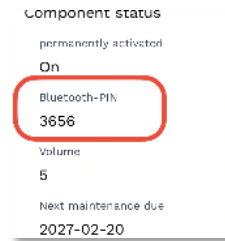
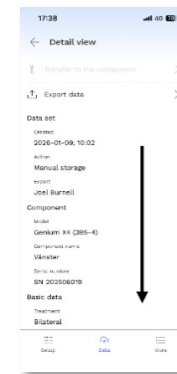
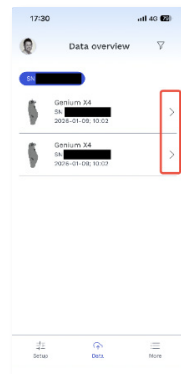
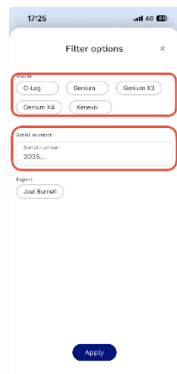
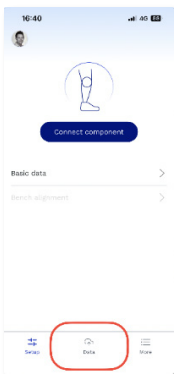
1. Log in to the connectgo.pro app, and chose **Connect component**

2. Chose the correct **product**

3. Click on the arrow and chose **Component Status** from the drop-down menu.

4. See the **Bluetooth PIN** by clicking the eye symbol.

When you have the data saved from earlier (you can retrieve the data without the user being present):



1. Log in to the connectgo.pro app, go to the **Data** tab.

2. Chose **product** and the specific **serial number**, click **Apply**. (You will find the serial number in the user's cockpit app.)

3. Click on the **arrow** next to the specific product.

4. In the **Detail view**, scroll down. Find the user's pin code below the **Bluetooth-PIN** heading.