



Myo Bock

Loaner Request Form

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

ottobock.

Reference number:

Office use only

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).
A loaner fee for each week the unit is outstanding after this time. (Please see below for rental charges.)

Scheduled Service

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all Myo Bock Upper Limbs within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate. (Please see below for rental charges)
Repair / Service Loaners (Outside of Warranty) Loaner units for Myo Bock Upper Limbs not covered by warranty will be charged at the full weekly rate from the day the unit is sent from Sydney. (Please see below for rental charges)

Warranty Repair

① Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

Please choose below

1. Dynamic Arm/ ErgoArm Elbow
(\$900/week)
4. Childrens System
(\$270/week)

2. Bebionic
(\$650/week)
5. Battery / Electrodes / Wrist Rotator

3. Variplus / Sensor Hands
(\$270/week)

① DynamicArm / AxonArm Elbow

12K100N=50-S DynamicArm

12K110N=50-S DynamicArm Plus

12K50=50-S ErgoArm Elbow

② Bebionic

Transradial / Transhumeral / Shoulder Disarticulation Fittings

Bebionic hand with EQD wrist (quick disconnect)



- 8E70=L-M-B-S Left - Medium - Black
- 8E70=L-S-B-S Left - Small - Black
- 8E70=L-S-W-S Left - Small - White
- 8E70=R-M-B-S Right - Medium - Black
- 8E70=R-S-B-S Right - Small - Black
- 8E70=R-S-W-S Right - Small - White

Bebionic hand with flex wrist (three-stage wrist)



- 8E72=L-M-B-S Left - Medium - Black
- 8E72=L-S-B-S Left - Small - Black
- 8E72=R-M-B-S Right - Medium - Black
- 8E72=R-S-B-S Right - Small - Black

Transcarpal Fitting

Bebionic hand with short wrist



- 8E71=L-M-B-S Left - Medium - Black
- 8E71=L-S-B-S Left - Small - Black
- 8E71=R-M-B-S Right - Medium - Black
- 8E71=R-S-B-S Right - Small - Black



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3 Variplus / Sensor Hands

8E33=9-1-S	Greifer Variplus
8E38=9-L7 1/4-S	Variplus hand (Left)
8E38=9-L7 3/4-S	Variplus hand (Left)
8E38=9-L8 1/4-S	Variplus hand (Left)
8E38=9-R7 1/4-S	Variplus hand (Right)
8E38=9-R7 3/4-S	Variplus hand (Right)
8E38=9-R8 1/4-S	Variplus hand (Right)

4 Children System

8E51=L5 1/2-S	Childrens hand (Left)
8E51=L5-S	Childrens hand (Left)
8E51=L6 1/2-S	Childrens hand (Left)
8E51=L6-S	Childrens hand (Left)
8E51=R5 1/2-S	Childrens hand (Right)
8E51=R5-S	Childrens hand (Right)
8E51=R6 1/2-S	Childrens hand (Right)
8E51=R6-S	Childrens hand (Right)

5 Battery / Electrodes / Wrist Rotator

642V64=B-T-S	Intergrated Battery& Charger Kit (757L35 & 757B35=5)
642V64=T-S	Electrodes and Cables Kit (13E202=50-S)
757L20 & 757B20/21	Battery Charger & Battery
13E100=S	Digital to Analogue Converter (DynamicArm)
13E200	Electrodes (MA Hand)
13E205	MYO Rotronic Wrist
10S17	Electronic Wrist Rotator
B33061-LNR	Orange Dongle (Bebionic)