



# Complaint

## Complaint form

E-mail: retur@ottobock.se

1. Please fill in all the fields below, save the document and send it as an attachment to retur@ottobock.se.
2. We will send you a case number and a prepaid return slip.
3. Print and attach the return slip to your parcel, also enclose a printout of this claim form in the parcel.

<b>Case number</b> (sent from Ottobock)	<input type="text"/>
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<b>Customer details</b>	
Customer no.	<input type="text"/>
Order no.	<input type="text"/> Date <input type="text"/>
Company	<input type="text"/>
Address	<input type="text"/>
Name	<input type="text"/>
E-mail	<input type="text"/>

<b>Product information</b>	
Article no.	<input type="text"/>
Serial no.	<input type="text"/> LOT no. <input type="text"/>
Order / Invoice / Delivery note number	<input type="text"/>

<b>Loaner requested</b>	
Requested date	<input type="text"/>
<b>Additional information when loaning a knee joint</b>	
Center of prosthetic knee to black ring	<input type="text"/>
Center of prosthetic knee to floor	<input type="text"/>
Type of foot	Size <input type="text"/> Left <input type="text"/> Right <input type="text"/>
Other measurements	<input type="text"/>

<b>Information</b>	
Warranty	Yes <input type="checkbox"/> No <input type="checkbox"/> Quote requested Yes <input type="checkbox"/> No <input type="checkbox"/>
Interested in	Credit <input type="checkbox"/> New item <input type="checkbox"/>
Information	<input type="text"/>

See current conditions on our website [www.ottobock.com/sv-se](http://www.ottobock.com/sv-se).