

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).
A loaner fee of \$950 per week applies for each week the unit is outstanding after this time.

Scheduled Service

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all Empower feet within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$950.
Repair / Service Loaners (Outside of Warranty) Loaner units for an Empower foot not covered by warranty will be charged at the full weekly rate of \$950 from the day the unit is sent from Sydney.

Warranty Repair

① Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

* Required Fields

Example for ordering 1A1-2=S

Article no.	Article	Side	Size	-	Stiffness
1A1-2= S	2Z736=			-	- S
1A1-2= S	2Z736=			-	- S

Example for ordering (Taleo LP base) 2Z736=L26-4-S (see stiffness chart below)

Article	Side	Size	-	Stiffness
2Z736=			-	- S
2Z736=			-	- S

Size [cm]
25, 26,..., 30

Weight (kg's)

Mobis

① Stiffness Chart

Sizes	25cm	26cm	27cm	28cm	29cm	30cm
Body weight						
60-68 kg	3	3	3	-	-	-
69-77 kg	4	4	4	-	-	-
78-88 kg	5	5	5	5	5	5
89-100 kg	6	6	6	6	6	6
101-116 kg	7	7	7	7	7	7
117-130 kg	8	8	8	8	8	8

- Accessories
- 1A14X360-1=A-S Remote

757L38=S Power pack (includes batteries)

