

# Shipping instructions & labels for Custom Silicone Services.

## Shipping options:

### 1. Ship directly to Custom Silicone Services at Ottobock

- US customers will be required to complete customs paperwork  
5470 Harvester Road, Burlington, ON L7L 5N5 (1-800-665-3327)

### 2. Ship directly to Ottobock Tech Center\*

- No customs papers required - they will forward to Custom Silicone Services  
3820 West Great Lakes Drive, Salt Lake City, UT 84120

*\*If choosing this method, please affix the label to the top of the packaged box. Thank you.*

Affix label to the top of the packaged box when returning any Custom Silicone devices

## Otto Bock Tech Center

3820 West Great Lakes Drive  
Salt Lake City, Utah 84120

Attn: **Forward to  
Custom Silicone Services  
in North America**

Affix label to the top of the packaged box when returning any Custom Silicone devices

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