

Product Trial

Scheduled Service

Warranty Repair

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).
A loaner fee of \$900 per week applies for each week the unit is outstanding after this time.

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all Meridium feet within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$900.
Repair / Service Loaners (Outside of Warranty) Loaner units for a Meridium foot not covered by warranty will be charged at the full weekly rate of \$900 from the day the unit is sent from Sydney.

① Section 1 - required for all requests

② Section 2 - required for all Servicing and Warranty related requests

Required Date*

Serial Number*

Patient Name / ID*

Fault / Error Description*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

Example for ordering
1B1-2=R27-S

Article no.	Side	Size	-	S
1B1-2=			-	S
1B1-2=			-	S

Side	
Right	R
Left	L

Size
24, 25.....29

Patient Information

Weight (kg)	Mobis		
	2	3	4
	2	3	4

Weight (kg's)

Mobis

Ordering a 1B1 Meridium loaner includes a 4E50 battery charger, a 757L16-2 AC-Adapter, AUS plug and the 2C7 footshell.

