

Loaner Request Form

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

Reference number:

Office use only

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).
A loaner fee of \$650 per week applies for each week the unit is outstanding after this time.

Scheduled Service

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all Bebionic hands within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$650.
Repair / Service Loaners (Outside of Warranty) Loaner units for Bebionic hands not covered by warranty will be charged at the full weekly rate of \$650 from the day the unit is sent from Sydney.

Warranty Repair

① Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

Transradial / Transhumeral / Shoulder Disarticulation Fittings

Bebionic hand with EQD wrist (quick disconnect)



8E70=L-M-B-S	Left - Medium - Black
8E70=L-S-B-S	Left - Small - Black
8E70=L-S-W-S	Left - Small - White
8E70=R-M-B-S	Right - Medium - Black
8E70=R-S-B-S	Right - Small - Black
8E70=R-S-W-S	Right - Small - White

Bebionic hand with flex wrist (three-stage wrist)



8E72=L-M-B-S	Left - Medium - Black
8E72=L-S-B-S	Left - Small - Black
8E72=R-M-B-S	Right - Medium - Black
8E72=R-S-B-S	Right - Small - Black

Transcarpal Fitting

Bebionic hand with short wrist



8E71=L-M-B-S	Left - Medium - Black
8E71=L-S-B-S	Left - Small - Black
8E71=R-M-B-S	Right - Medium - Black
8E71=R-S-B-S	Right - Small - Black

Accessories

642V64=B-T-S	Integrated battery& charger kit (757L20 & 757B35)
642V64=T-S	Electrodes and cables kit (13E202= 50-S)
Rotationkit-S	Electronic wrist rotator (10S17 & 13E205)
B33061-LNR	Orange Dongle