ottobock.

Reference number:

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

Office use only

Scheduled Service

Warranty Repair

Repair not under warranty

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for L.A.S.A.R. Postures within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$850.

Repair / Service Loaners (Outside of Warranty) Loaner units for L.A.S.A.R. Postures not covered by warranty will be charged at the full weekly rate of \$850 from the day

the unit is sent from Sydney.

(1) Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

2 Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

3D L.A.S.A.R Posture

743L500=S 3D L.A.S.A.R. Posture

