

Modular Lower Limb

Loaner Request Form

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

Reference number:

Office use only

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).

A loaner fee of \$110 (3E80 - \$270) per week applies for each week the unit is outstanding after this time.

(1) Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

Scheduled Service

Warranty Repair

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all lower extremity components within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$110 (3E80 - \$270).

Repair / Service Loaners (Outside of Warranty) Loaner units for lower extremity components not covered by warranty will be charged at the full weekly rate of \$110 (3E80 - \$270) from the day the unit is sent from Sydney.

2 Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

Modular Lower Limb (please select)

Monocentric			
3R95=A	Light Weight Hydraulic Knee	3R80=ST-S	Rotary Hydraulic (screw top)
3R80=S	Rotary Hydraulic (pyramid)	3E80=S	Electronic Knee
3WR95=S	Aqua Knee	3R92=A	Single Axis Knee
3R31=S	Locking Knee with sitting assist	3R85=S	Dynion
Polycentric			
3R46=A	Polycentric Knee Joint (KD)	3R106=A	Modular Knee Joint
3R60=A-N	EBS Knee Joint	3R60-PRO=A	EBS Pro Knee Joint
3R60=ST-A	EBS Knee Joint (screw top)	3R60-PRO=ST-A	EBS Pro Knee Joint (screw top)
3R60=KD-A	EBS Knee Joint (KD)	3R60-PRO=KD-A	EBS Pro Knee Joint (KD)
3R60=HD-A-N	EBS Knee Joint (HD)	3R60-PRO=HD-A	EBS Pro Knee Joint (HD)
3R55=A	Polycentric Knee Joint - Titan (pyramid)	3R62=S	Pheon Knee
3R67=S	Knee Joint for Children		
Hip Joints			
7E10=L-S	L-S Helix ^{3D} Hip	7E10=R-S	R-S Helix ^{3D} Hip
7E9=S	Hydraulic Hip Joint	4R316=S	Tube Adapter Test-Case Helix