

Loaner Request Form

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

Reference number:

Office use only

Rental Program

Go to section 3 for details

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total). A loaner fee of \$650 per week applies for each week the unit is outstanding after this time.

Scheduled Service

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all Kenevo knees within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$650.

Repair / Service Loaners (Outside of Warranty) Loaner units for Kenevo knees not covered by warranty will be charged at the full weekly rate of \$650 from the day the unit is sent from Sydney.

Warranty Repair

① Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

③ Kenevo Rental Program (Please select)

Purchase Order (Required for Rental Program)

1 Month rental (SMR-PK=43RL-1) \$1,350
6 Months rental (SMR-PK=43RL-6) \$6,750
12 Months rental (SMR-PK=43RL-12) \$12,750

Go to section 4 to select knee type

Foot (Please select one foot below with Rental Program)

No foot required

1D35=L/R*-A Dynamic Motion **OR** 1C30-1=N*-*-P/O-A Trias Foot

Side

Size

Body weight

kgs

④ Kenevo Trial / Loaner request (Please select)

3C60=S Kenevo Knee Joint (pyramid)
3C60=ST-S Kenevo Knee Joint (screw top)

Tube Adapter (Please select)

2R17=*-S Tube Adapter
Tube Adapter length (note - 4R84 cannot be used with Kenevo)

Preference for (Please select 1)

iOS only **No Preference**
Android

Inductive Charger

757L16-2=S (Power pack) **4E70=S (Charger)**

Existing Kenevo user :

Cut length

OR

Insertion length of 2R17 from K-Soft

Non Kenevo user:

Distance knee axis to floor

Ottobock foot type

and size

