

Return with free shipping

Form for return with free shipping to Ottobock

✉ retur@ottobock.se

1. Please fill in all the fields below, save the document and send it as an attachment to retur@ottobock.se.
2. We will send you a case number and a prepaid return slip.
3. Print and attach the return slip to your parcel, also enclose a printout of this claim form in the parcel.

Case number (sent from Ottobock)	
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Customer details		
Customer no.		
Order no.		Date <input style="width: 80px;" type="text"/>
Company		
Address		
Name		
E-mail		

Reason for return	Wrong order <input style="width: 40px;" type="checkbox"/>	Wrong delivery <input style="width: 40px;" type="checkbox"/>	Wrong size <input style="width: 40px;" type="checkbox"/>	Other reason <input style="width: 40px;" type="checkbox"/>
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Article no.	Serial no.	Quantity	Packing slip/Invoice/Order no.	Information

Terms and conditions for returns:

- Returns are only credited for goods that are returned unused.
- Exchanges must be made within 90 days of receipt. Returns are not accepted after this time.
- Special order products cannot be returned.