



Reference number:

Email form to: service_au@ottobock.com

Note: All loaners are subject to availability

Office use only

Product Trial

Ottobock Australia offers 1 week free patient trials, in addition to 1 week travel time to and from Sydney (2 weeks total).

A loaner fee of \$650 per week applies for each week the unit is outstanding after this time.

Section 1 - required for all requests

Required Date*

Patient Name / ID*

Facility Name *

Clinician's Name *

Contact / Email *

Delivery Address *

* Required Fields

Scheduled Service

Warranty Repair

Repair / Service Loaners (Within Warranty) Ottobock Australia offers free loaner units for all C-Leg®4 knees within the warranty period. An additional period of 10 days is allocated for service changeovers. Delays in changeovers outside of the 10 days will be charged at the full weekly rate of \$650.

Repair / Service Loaners (Outside of Warranty) Loaner units for C-Leg®4 knees not covered by warranty will be charged at the full weekly rate of \$650 from the day the unit is sent from Sydney.

② Section 2 - required for all Servicing and Warranty related requests

Serial Number*

Fault / Error Description*

Knee Joint (please select)

3C98-3=S C-Leg® Knee Joint (Pyramid)

3C88-3=S C-Leg® Knee Joint (Screw Top)

Tube Adapter

Please note

- C-Leg® 4 uses a standard 34mm 2R57 tube adapter or a 2R67 torsion tube adapter.
- As these must be cut to length, these are not available to trial.

Accessories

4E50=S (Charger)

757L16=S (Power pack)



Preference for (Please select 1)

iOS only

No Preference

Android

