

Investigator Initiated Research (IIR) Portal

Quick Reference Guide

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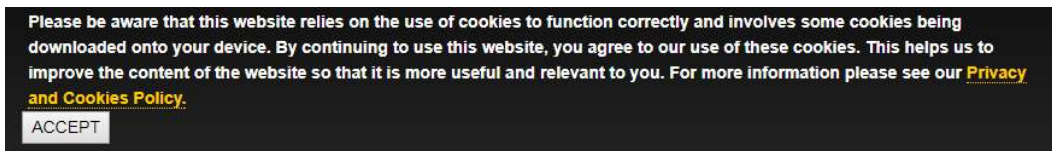
1. Registration (New User Sign Up)

Users may register for the IIR Portal at any time in order to track their submitted concepts. The registration process is detailed below:

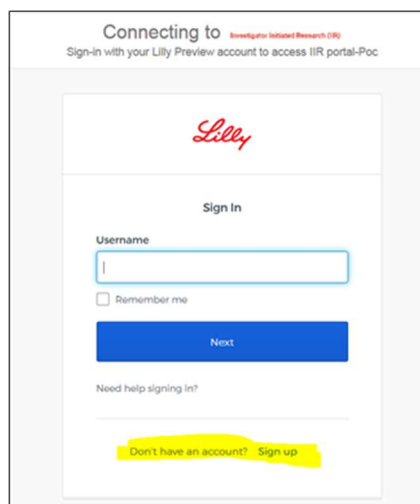
1. Click the Login button in the upper right-hand corner of the IIR Portal



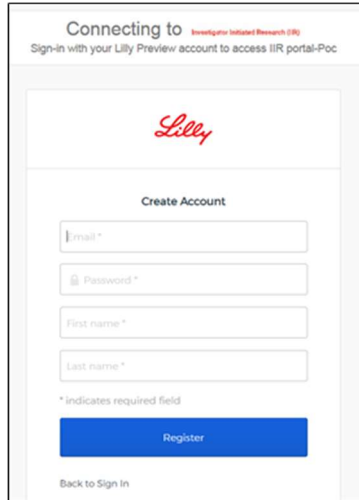
2. (Optional) If you see a message to Accept Cookies, click Accept. This will simplify the login process in the future.



3. Click on "Don't have an account? Sign up"



4. Create an account by entering an email address, Password, First Name, and Last Name. Click Register to generate an email to your email address.



Connecting to **Investigator Initiated Research (IIR)**
Sign-in with your Lilly Preview account to access IIR portal-Poc

Lilly

Create Account

Email *

Password *

First name *

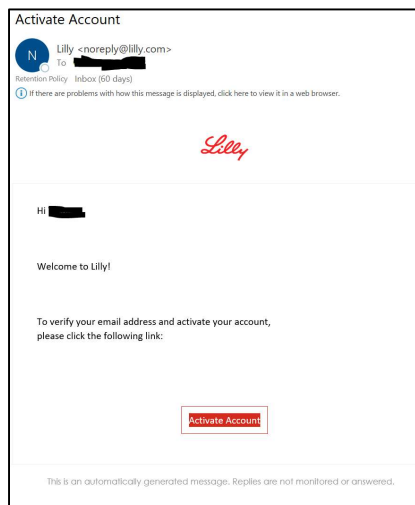
Last name *

* indicates required field

Register

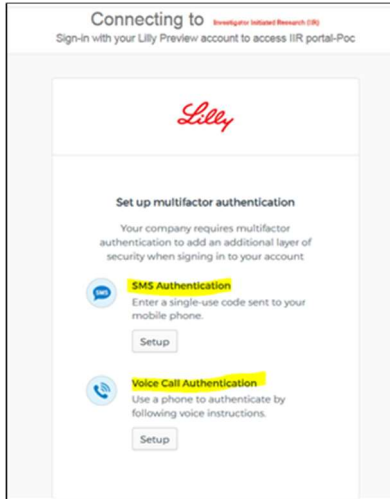
Back to Sign In

5. Check your email for the "Activate Account" message

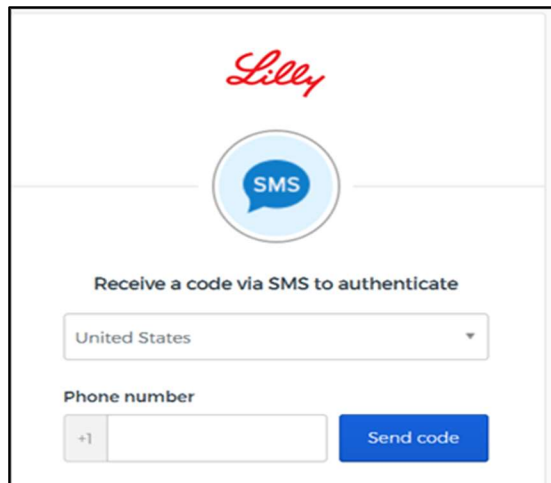


6. Click on Activate Account to be directed back to the login page. Enter your email address and password.
7. You will be directed to a Multifactor Authentication page. Choose to authenticate using SMS (text message) or a Voice Call Authentication.

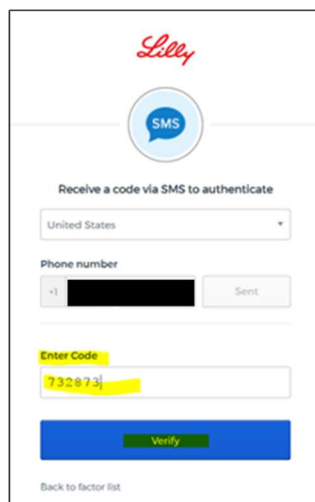
(a) SMS Authentication Option



- Choose your country and enter a phone number. Click Send Code

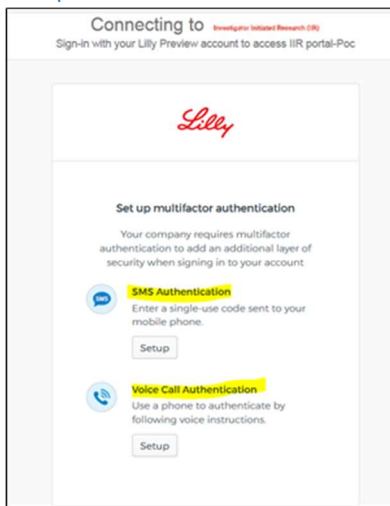


- Enter the code you received in your text message and click Verify



- Success! Your registration is complete and you will be automatically directed to the IIR home page

(b) Voice Call Authentication Option



- Choose Voice Call Authentication and enter phone number; Click call.
- Enter phone number. You will receive automated call on your phone with a Code.

Follow phone call instructions to authenticate

United States

Phone number Extension

+1

This field cannot be left blank

[Call](#)

[Back to factor list](#)

- Enter the code you received in your call and click Verify

Lilly

SMS

Receive a code via SMS to authenticate

United States

Phone number

+1 [REDACTED] Send

Enter Code

732873

Verify

Back to factor list

- You will be redirected back to MFA options with your phone option checked to verify the setup. Click Finish

Set up multifactor authentication

You can configure any additional optional factor or click finish

Enrolled factors

Voice Call Authentication

Additional optional factors

Okta Verify
Use a push notification sent to the mobile app.
Setup

Security Key or Biometric Authenticator
Use a security key (USB or bluetooth) or a biometric authenticator (Windows Hello, Touch ID, etc.)
Setup

SMS Authentication
Enter a single-use code sent to your mobile phone.
Setup

Finish

- After registering you can login by clicking Call and re-entering a code

Lilly

Voice Call Authentication

(+1 XXX-XXX-5294)

Enter Code

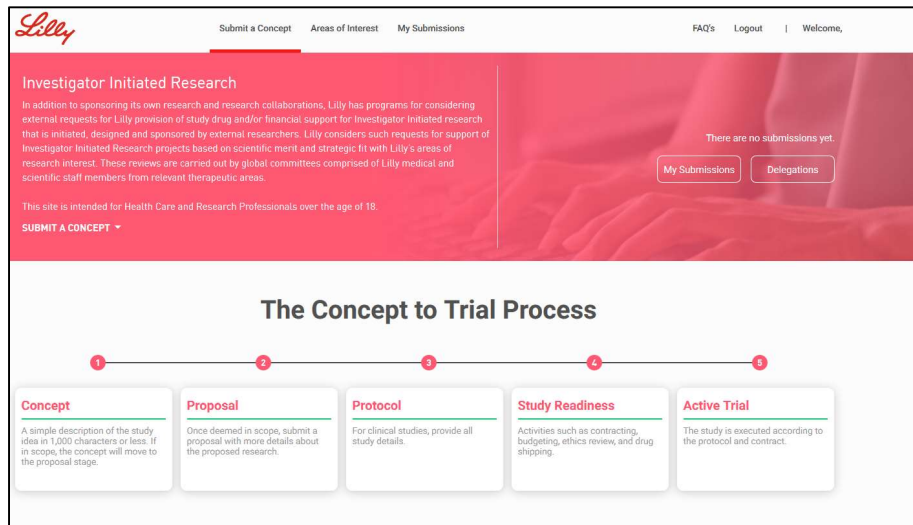
| Call

☐ Do not challenge me on this device for the next 24 hours

Verify

Sign Out

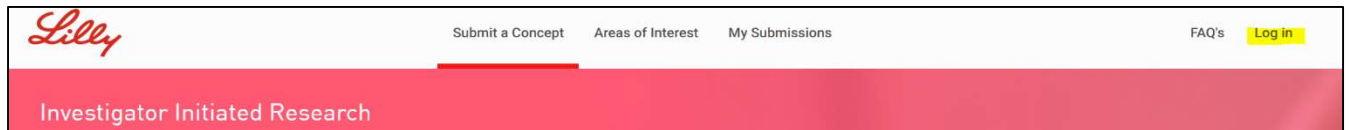
- Enter code and click Verify. You will be redirected to the home page of IIR portal



2. Login (Returning Users)

NOTE: The Eli Lilly IIR Portal underwent a maintenance update on June 10th, 2020. If you are returning for the first time since June 10th, 2020, you will need to register as a new user.

1. Click the Login button in the upper right-hand corner of the IIR Portal



2. A login screen will come up. Enter your username and password

Connecting to **Investigator Initiated Research (IIR)**
Sign-in with your Lilly-qa account to access IIR Portal

Sign in

Username

Password

☐ Remember me

[Sign in](#)

Need help signing in?

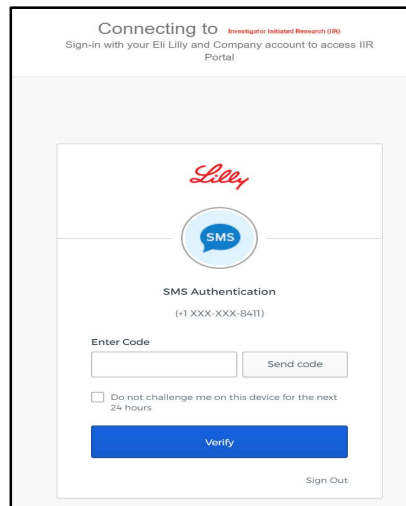
[Don't have an account? Sign up](#)

I acknowledge that I have reviewed the full Privacy Statement concerning personal information will be used by Lilly and its service providers, my rights with such processing, and information on how to contact Lilly should I have questions.

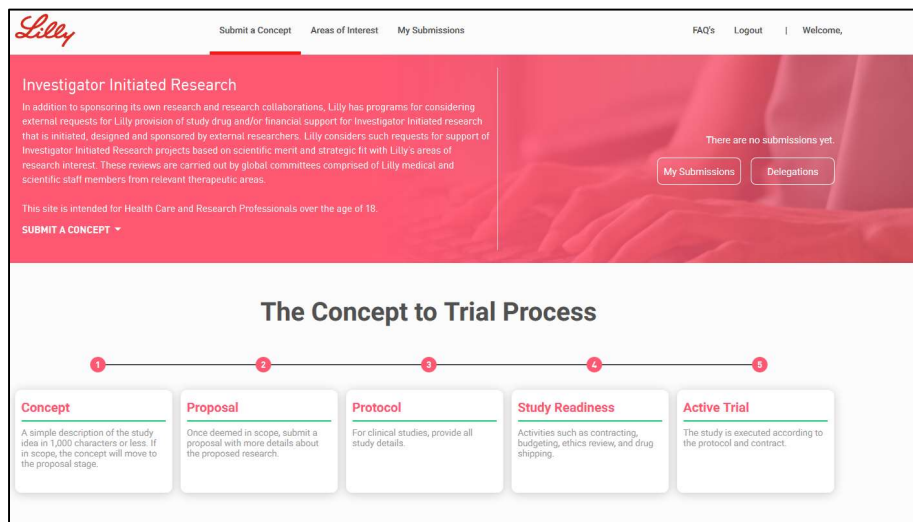
[Privacy Statement](#) | [Terms & Conditions](#)

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3. Your Multi factor authentication screen will pop up (SMS or Voice Call). Click on “Send Code” to receive a code and enter it in the “Enter Code” field. Then click “Verify”



4. Once you receive the code and enter it, you will be redirected to the home page



(a)Forgot Password

1. If you forget your password, and receive an error signing in. Click on the “Need Help Signing In? ” button

The screenshot shows the Lilly Sign In page. At the top is the Lilly logo. Below it is a 'Sign In' header. A red error message 'Unable to sign in' is displayed. There are input fields for 'Username' and 'Password'. Below the password field is a 'Remember me' checkbox. A blue 'Sign In' button is present. Below the button is a link 'Need help signing in?' with a black arrow pointing to it. At the bottom is a link 'Don't have an account? Sign up'.

2. It will expand. Pick an option.

This screenshot shows the expanded Sign In page. It includes the 'Remember me' checkbox, the blue 'Sign In' button, and the 'Need help signing in?' link. Below this link are two options: 'Forgot password?' and 'Unlock account?'. At the bottom is the 'Don't have an account? Sign up' link.

3. Click on Forgot Password or Unlock Account to get a link in your email.

The screenshot shows the Lilly Reset Password page. It features the Lilly logo, the title 'Reset Password', and an input field for 'Email or Username'. Below the input field is a blue button labeled 'Reset via Email'. At the bottom is a link 'Back to Sign In'.

The screenshot shows the Lilly Unlock account page. It features the Lilly logo, the title 'Unlock account', and an input field for 'Email or username'. Below the input field is a blue button labeled 'Send Email'. At the bottom is a link 'Back to Sign In'.

3. Add and Remove Delegees

(a) Add a Delegee

Delegees can be added two ways: to each individual submission or to all the submission you own

i) Individual Submission

1. Log in to the IIR Portal and open your submission.
2. Click "Submission Info" to view more about your submission
3. Click the Add Delegee button

ACTION ITEMS ATTACH DOCUMENTS **SUBMISSION INFO** DRUG ORDERS SUBMITTED SAs

SUBMISSION PRIVACY PROPOSAL PROTOCOL STUDY READINESS ACTIVE TRIAL

SOLID TUMOR TEST
Therapeutic Area: Oncology
Selected Compound: Olaratumab (Lartruvo)
Indication:
Submission ID: Concept-8T-Olaratumab (Lartruvo)-US-4828
Submission Status: Trial Enrolling

SUMMARY DESCRIPTION
Solid tumor test of script 1253

SUBMISSION INFO
Point of Contact:
Point of Contact Email:
Date Submitted: 30-Sep-2020

MILESTONES:
FPV (Actual): Sep, 2020
LPETrial (Actual):
LPV (Actual):

DELEGATION
Add Delegee

4. Complete the necessary attestations.

Add Delegee

First Name *

Last Name *

Contact Email *

Co-Investigator (Will have access to everything)

Cancel Add

5. Fill in the add delegee form.
6. Click Add

ii) All Submissions

1. Log in to the IIR Portal and click the Add Delegees button

Add or Remove Delegee

ADD DELEGEE

Concept Title

2. Complete the necessary attestations.
3. Check all the submissions for which you would like to add the delegee
4. Fill in the add delegee form.
5. Click Add

(b) Remove a Delegee

Delegees can be removed two ways: to each individual submission or to all the submissions you own

(i) Individual Submission

1. Click "Submission Info" to view more about your submission

2. Under Delegates click the Red X next to the delegatee

SOLID TUMOR TEST Therapeutic Area: Oncology Selected Compound: Olaratumab (Lartruvo) Indication: Submission ID: Concept-IIT-Olaratumab (Lartruvo)-US-4828 Submission Status: Trial Enrolling		SUMMARY DESCRIPTION Solid tumor test of script 1253	
SUBMISSION INFO Point of Contact: Point of Contact Email: Date Submitted: 30-Sep-2020		MILESTONES: FPV (Actual): Sep, 2020 LPETrial (Actual): LPV (Actual):	
DELEGATION <input type="button" value="Add Delegee"/>			
Name	Role		
First Name	Financial Manager	✕	

3. Click the Confirm Button on the confirmation pop-up

All Submissions

1. Click the Remove Delegee button
2. Choose the delegee to delete

Add or Remove Delegee		
<input type="button" value="ADD DELEGATES"/>		<input type="button" value="REMOVE DELEGEE"/>
Concept Title	Name	Role
	Ima Delegee	Financial Manager
	Test First Name Test Last Name	Study Manager with Financials

3. Or the Click the trash can icon next to the delegee name.

Delegee Registration

1. The investigator needs to grant permission to the delegee before the delegee can start their process
2. Once done, the delegee will need to register in the portal via Okta (follow regular Okta registration guidelines)
3. After successful registration and login (please see Section I), the delegee needs to navigate to "Delegations." This is visible on the right-hand side on the main page of the portal.

<input type="button" value="My Submissions"/>	<input type="button" value="Delegations"/>
---	--

4. Here they will see the delegations that they need to attest (can be multiple if multiple studies have been delegated by the investigator).

SUBMISSIONS TO ATTEST		
Concept Title: Test Concept - Sprint 22 HCP Name: Claire Challis Therapeutic Area: Immunology	Selected Compound: Baricitinib (Olumiant) Indication:	ATTEST
Concept Title: Testing for release 21 round 2 HCP Name: Beth Poling Therapeutic Area: Oncology	Selected Compound: Abemaciclib (Verzenio) Indication: Peritoneal secondary carcinoma	ATTEST

- Once attestations are complete, delegee can see their submissions in, “MySubmissions.”

Submit a Concept

- From the IIR homepage, click the “Submit a Concept” link in the header.



- Complete the “Submit a Concept” form then click Continue. An attestation on confidentiality and sensitive personal information will pop up that must be completed for the concept to be submitted. All concept content must be non-confidential.
- The "Submit" button should now be available at the bottom of the online form. A pop up will appear to inform you the submission has been successfully received as well as a receipt confirmation email will automatically be sent following successful submission of the concept.

Submit a Concept

After submitting your initial concept in the form below,
Lilly will review the concept and get back to you within 10 business days.

First Name *

Middle Initial

Last Name *

Select Country *

If you do not see your country listed, please select "Other" as your country and designate your country below in the Summary Description

Primary Organization Name *

Secondary Organization Name

Phone *

+ 1

Contact Email *

Choose Request type

☒ Clinical Request
☐ Non Clinical Request
☐ Diagnostic Research

Research involving human subjects with marketed product(s) and/or investigational agent(s) per applicable regulatory guidelines

Select Therapeutic Area *

Oncology

Diabetes

Immunology

Neurodegenerative Diseases

Headache & Pain

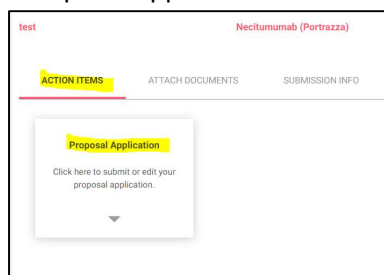
Select Compound

If you do not see your compound listed, please select "Other" as your compound and indicate the compound in the Summary Description

Concept Title *

Submit a Proposal

1. After a concept is approved, Registration is required to submit a Proposal.
2. Access your submission and click Proposal Application in the Action Items tab



3. Each section expands to reveals fields. All required fields are marked with an (*) and must be completed. Ability to save after completing each section of the application is available, which allows for closing the form and returning later. Upon clicking the "Submit" button, an attestation screen will pop up, with check boxes to be read and completed.
4. A receipt confirmation email will automatically be sent following successful submission of the application.

PROPOSAL APPLICATION

Print View

Blank Proposal Form

Primary Investigator Information	▼
Study Description	▼
Clinical Research Information	▼
Study Compound Support	▼
Financial Support	▼
Other Information	▼

Submit a Protocol

- After the Proposal has been approved, the online protocol application will become available within the “My Submissions” in the Action Items tab for the submission. Click on “Submit Protocol” button to bring up the online application and complete the form.
 - Each section expands to reveals fields. All required fields are marked with an (*) and must be completed. Ability to save after completing each section of the application is available, which allows for you to save a draft and return later.

ACTION ITEMS

ATTACH DOCUMENTS

SUBMISSION INFO

View Proposal

Click here to view your proposal

▼

Submit Protocol

Click here to submit or edit your protocol application.

▼

- Click the “Submit” button when ready Protocol completed. A receipt confirmation email will automatically be sent following successful submission of the application.

PROTOCOL APPLICATION

Please ensure the information below is accurate and attach your protocol at the bottom

IIR Application	▼
Clinical Research Information	▼
Study Compound Support	▼
Financial Support	▼
Contact Information	▼

Attach Protocol

Save

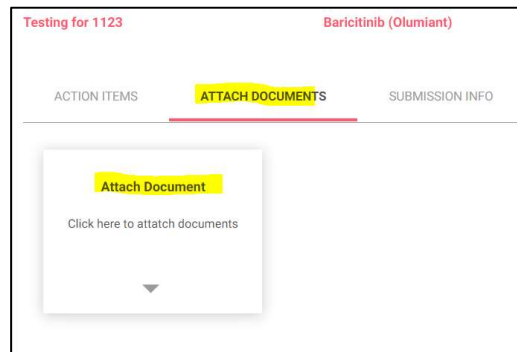
Submit

Cancel

Attach a Document

Lilly expects to be informed of any publications that arise from a Study.

1. Log in to the IIR Portal and open your submission.
2. Click on the “Attach Documents” tab and click the “Attach Document” button to select the document for uploading. Please note, once uploaded, the documents cannot be deleted or edited.

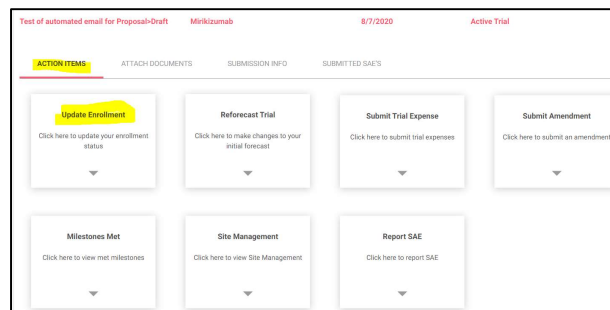


Update Enrollment (Quarterly)

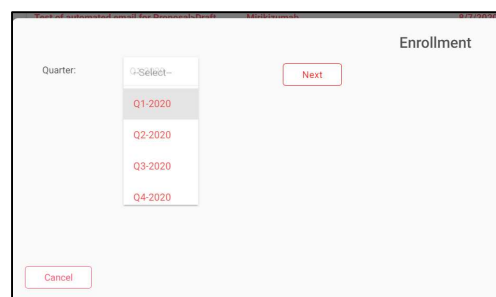
A **quarterly update** on the status of their Study is expected. The status includes but is not limited to the enrollment progress of the Study.

This function is used to update your trial’s enrollment on a quarterly basis

1. Log in to the IIR Portal and open your submission.
2. Click on the “Update Enrollment” button within the Action Items tab



3. Select the quarter you need to update and click next



4. Provide the following information

Updated 5/6/2021

- a. Total Patients Entered Treatment – This is the total amount of patients (excluding screen failures) that are participating in the study
- b. Current Patients Entered Treatment Estimate – The total amount of patients you are currently estimated to have enrolled
- c. Number of Patients Currently on Treatment – Number of patients that are currently undergoing treatment
- d. Number of Patients Completed Trial – Number of patients who have successfully completed the study
- e. Number of Patients Currently on Follow-up – Number of patients still undergoing follow-up post completion of treatment
- f. Number of Patients Discontinued from Treatment – Number of patients that have ended treatment prior to completion (safety concerns, death, etc.)

5. Click the Submit button
6. You will see a notification that informs you your enrollment was successfully updated

Milestones Met (Quarterly)

This process is used to submit the date(s) of achieved milestones.

1. Log in to the IIR Portal and open your submission.
2. Click on the “Milestones Met” button

3. Select the date you achieved the milestone with the date picker



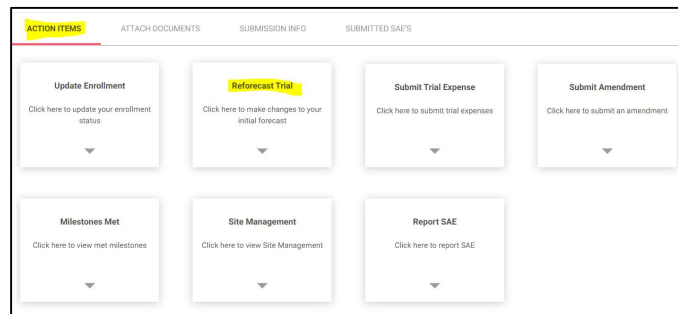
The 'Milestones Met' form is a light gray rectangular box. At the top center, it is titled 'Milestones Met'. Below the title, there are five input fields arranged in two columns. The left column contains 'FPV', 'LPETrial', and 'LPV'. The right column contains 'FPET' and 'LPETreatment'. Each field is followed by a date placeholder 'dd-mm-yyyy'. Below these fields is a larger 'Comments' text area. At the bottom left is a 'Cancel' button and at the bottom right is a 'Submit' button, both in red boxes.

4. Click Submit
5. You will see a notification that informs you your milestone was successfully updated

Reforecast Trial

This process is used to inform Lilly of new estimated dates of future milestones.

1. Log in to the IIR Portal and open your submission.
2. Click the “Reforecast Trial” button



The 'ACTION ITEMS' dashboard is a light gray rectangular box. At the top, there are four tabs: 'ACTION ITEMS' (highlighted in yellow), 'ATTACH DOCUMENTS', 'SUBMISSION INFO', and 'SUBMITTED SAE'S'. Below the tabs, there are seven action cards arranged in two rows. The top row contains 'Update Enrollment', 'Reforecast Trial' (highlighted in yellow), 'Submit Trial Expense', and 'Submit Amendment'. The bottom row contains 'Milestones Met', 'Site Management', and 'Report SAE'. Each card has a title, a brief description, and a downward-pointing arrow at the bottom.

3. Provide the following information
 - *All fields are required to submit your reforecast request
 - a. Quarterly Enrollment – This is your estimated per quarter enrollment for all remaining quarters
 - b. Original Milestone – These fields contain your original milestone estimations
 - c. Milestone – Provide your new estimation for completing each of the remaining milestones
 - d. Rationale – Provide the rationale for needing to reforecast (safety checkpoint, natural disaster, etc.)




Reforecast Trial

Quarterly Enrollment*  _____ Original FPV Forecast  dd-mm-yyyy

Original FPET Forecast  dd-mm-yyyy FPV*  dd-mm-yyyy

FPET*  dd-mm-yyyy Original LPETrial Forecast  dd-mm-yyyy

Original LPETreatment Forecast  dd-mm-yyyy LPETrial*  dd-mm-yyyy

LPETreatment*  dd-mm-yyyy Original LPV Forecast  dd-mm-yyyy

Original FSR Forecast  dd-mm-yyyy LPV*  dd-mm-yyyy

FSR*  dd-mm-yyyy

Rationale

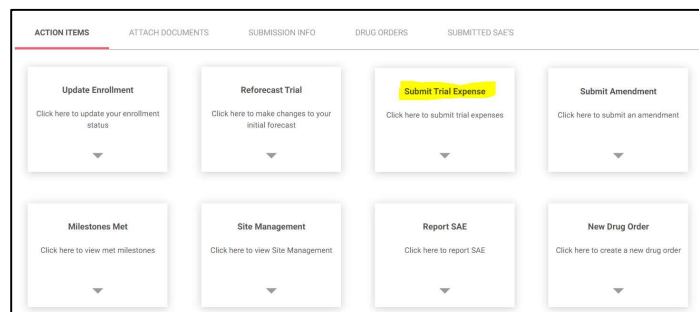
[Cancel](#) [Submit](#)

4. Click Submit
5. You will see a notification that informs you your reforecast request was successfully submitted

Submit Trial Expense

This process is used to submit expenses related to your Active Trial.

1. Log in to the IIR Portal and open your submission.
2. Click on the “Submit Expense” button in the Action Items tab.



ACTION ITEMS ATTACH DOCUMENTS SUBMISSION INFO DRUG ORDERS SUBMITTED SAE'S

Update Enrollment

Click here to update your enrollment status

▼

Reforecast Trial

Click here to make changes to your initial forecast

▼

Submit Trial Expense

Click here to submit trial expenses

▼

Submit Amendment

Click here to submit an amendment

▼

Milestones Met

Click here to view met milestones

▼

Site Management

Click here to view Site Management

▼

Report SAE

Click here to report SAE

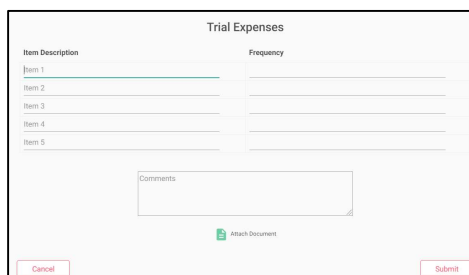
▼

New Drug Order

Click here to create a new drug order

▼


3. Enter the appropriate expense description and frequency.
4. Enter Comment and attach documentation as needed.



Trial Expenses

Item Description	Frequency
Item 1	
Item 2	
Item 3	
Item 4	
Item 5	

Comments

 Attach Document

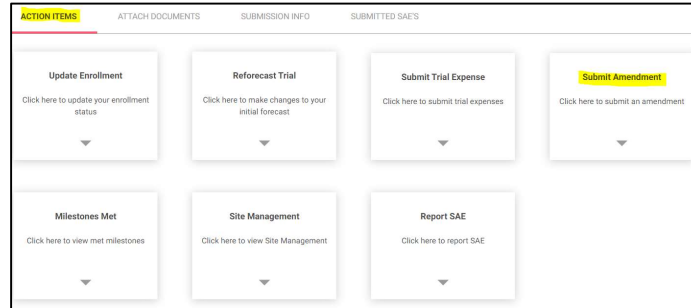
[Cancel](#) [Submit](#)

5. Click the Submit button
6. You will see a notification that informs you your expense was successfully submitted

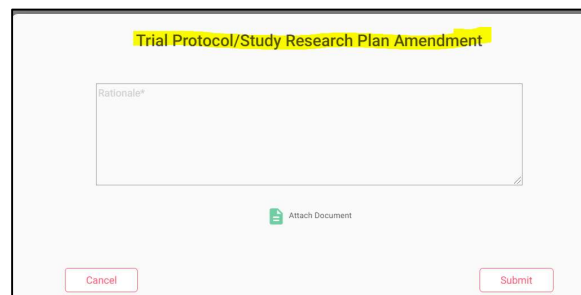
Submit Amendment

This process is used to submit subsequent Amendments to your existing Trial Protocol.

1. Log in to the IIR Portal and open your submission.
2. Click on the “Submit Protocol Amendment” button



3. Provide Rationale and attach your amendment document (PDF and Word documents accepted)

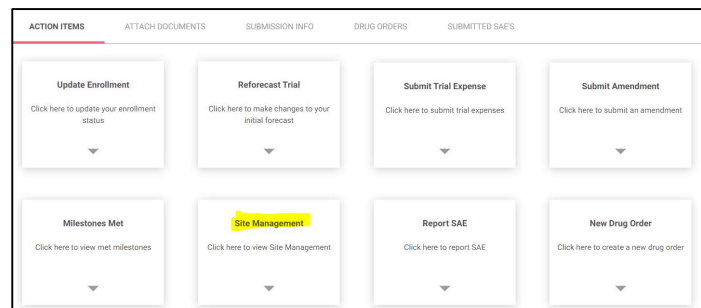
A screenshot of the 'Trial Protocol/Study Research Plan Amendment' form. The title is highlighted in yellow. Below the title is a large text area labeled 'Rationale*'. Below the text area is a green icon with a document symbol and the text 'Attach Document'. At the bottom of the form are two buttons: 'Cancel' and 'Submit'.

4. Click the Submit button
5. You will see a notification that informs you your amendment was successfully submitted

Site Management

Site management is used to manage sites for drug orders and deliveries.

1. Log in to the IIR Portal and open your submission.
2. Click on the “Site Management” button in the Action Items tab.



3. You can create a new site or update an existing site prior to ordering a drug for an Active Trial.
4. Click the Submit button
5. You will see a notification that informs you your site was successfully submitted

RETURN TO MY SUBMISSIONS
CREATE NEW SITE

End-to-End Test Site for 4828

Site address: Street address: 123 Main Street City: City Zip: 44444 State/Province: Maryland Country: United States	Contact Information: Contact Name: Minnie Mouse Phone Number: 555-555-5555 Email: reed_amy@network.lilly.com	IRB/ERB Documentation: Utilizing ethics approval?: Yes IRB/ERB Start Date: IRB/ERB Expiration Date:
---	--	---

UPDATE

Report SAE

Lilly would like to be notified within fifteen (15) calendar days of Investigator and/or Institution receiving notification of any “serious” adverse event experienced by a patient participating in the Study and receiving Study Drug that is possibly related, based on Investigator’s assessment, to the Study Drug.

For purposes of this requirement, “serious” means:

1. Death;
2. in-patient hospitalization or prolonged hospitalization;
3. life threatening;
4. persistent or significant disability or incapacity;
5. congenital anomaly or birth defect; or
6. other serious events that may jeopardize the patient and may require medical or surgical intervention to prevent one of the other five listed outcomes.

Serious adverse events should be reported to Lilly using a CIOMS Form or equivalent form in English. Investigator/Institution further agree to make available promptly to Lilly such records as may be necessary and pertinent for Lilly to further investigate an adverse event in the Study that is possibly associated with the Study Drug.

This function is ***only intended to be used for adverse events***, it is not to be used for product complaints, etc.

Submit the SAE report by following the instructions given below.

1. Select the trial you want to submit a copy of the SAE report by clicking on the correct submission

The screenshot shows a web application interface with a header bar containing 'Test of automated email for Proposal-Draft', 'Milestone', '6/7/2020', and 'Active Trial'. Below the header, there are four tabs: 'ACTION ITEMS', 'ATTACH DOCUMENTS', 'SUBMISSION INFO', and 'SUBMITTED SAE'S'. The 'ACTION ITEMS' tab is active and displays a grid of seven buttons. The buttons are: 'Update Enrollment' (with a sub-link 'Click here to update your enrollment status'), 'Redefine Trial' (with a sub-link 'Click here to make changes to your initial forecast'), 'Submit Trial Expense' (with a sub-link 'Click here to submit trial expenses'), 'Submit Amendment' (with a sub-link 'Click here to submit an amendment'), 'Milestones Met' (with a sub-link 'Click here to view met milestones'), 'Site Management' (with a sub-link 'Click here to view Site Management'), and 'Report SAE' (with a sub-link 'Click here to report SAE'). The 'Report SAE' button is highlighted in yellow.

2. Once the submission section expands, click on the “Report SAE” button
3. Provide the Site & Patient Number you are reporting the SAE on. You may also add additional information in the free text field. Next, attach your SAE Report

Report a SAE

Site Number*

Patient Number*

Additional SAE information

Attach SAE Report*

B I U Arial 12

4. Click the “Submit” button
5. You will receive an email notification (within 3-5 minutes) informing you the SAE was successfully reported

New Drug Order

The New Drug Orders tab allows for eligible institutions to order drugs online for Active Trials.

1. Log in to the IIR Portal and open your submission.
2. Click on the “New Drug Order” button in the Action Items tab.

ACTION ITEMS ATTACH DOCUMENTS SUBMISSION INFO DRUG ORDERS SUBMITTED SAE'S

Update Enrollment Click here to update your enrollment status 	Reforecast Trial Click here to make changes to your initial forecast 	Submit Trial Expense Click here to submit trial expenses 	Submit Amendment Click here to submit an amendment
Milestones Met Click here to view met milestones 	Site Management Click here to view Site Management 	Report SAE Click here to report SAE 	New Drug Order Click here to create a new drug order

3. You will need to choose the appropriate Drug Order Delivery Site and complete the Drug Order form

Drug Order Form

Site*

Test for Chlamy - validate Sprint 24

Attention to Recipient Name

Imu Sparfloxacin

Street Address

123 Main Street

Site Contract No.

1234567890

City

City Center

State

N/A

Zip/Postal Code

11111

Site Contract Email

test_jerry@network311ly.com

Country

Austria

Has the Drug Delivery Shipments address change?

No

Broker Address(For non-US orders only)

Attention to Recipient Name

Street Address

Broker Contract Number

City

State

Please select your state...

Zip/Postal Code

Country

Select an Option

Drug Order

Drug Name*	Strength*	Count*	Presentation*
<input type="radio"/> Quametinib	100 ug	4 count	Syringe
<input type="radio"/> Baricitinib (Churnan)	0.75 mg	100 count	Blistercard
<input type="radio"/> Placebo to match Dulaglutide (Trulicity)	20 mg	90 count	Bottle
<input type="radio"/> SP92i	0.75 mg	100 count	Bottle

Quantity*

+ Add another Drug of Your Order

4. Review and confirm order before submitting. Upon clicking the “Submit” button, an attestation screen will pop up, with check boxes to be read and completed.
5. You will see a notification that informs you your drug order was successfully submitted
6. You also can track your drug orders in the Drug Orders tab to review status and history of your orders.

ACTION ITEMS		ATTACH DOCUMENTS		SUBMISSION INFO		DRUG ORDERS	SUBMITTED SAE'S	
Request ID	Drug	Requested Delivery Date	Estimated Delivery Date	Order Site	Quantity	Status		
R-00072	Dulaglutide (Trulicity)	12/31/2020	2/28/2021	End-to-End Test Site for 4828	50	Ordered		
R-00073	Dulaglutide (Trulicity)	12/31/2020	2/17/2021	End-to-End Test Site for 4828	25	Delivered		
R-00074	Mirikizumab	12/31/2020	2/28/2021	End-to-End Test Site for 4828	10	Cancelled		
R-00075	BAFF/IL-17	10/30/2020	12/31/2020	End-to-End Test Site for 4828	50	Complete		

Updated 5/6/2021

FAQ and Ask a Question

1. From the IIR homepage, click on the FAQs link located in the top right corner of the screen.
2. Review the Question categories and click on “View all Questions” to expand the box.
3. You can search on a question in the Search field.

Frequently Asked Questions

Search by keyword

Getting Started Effective June 10th, 2020: Instructions for Registered User How do I register for an account? View all Questions	Concept Submission What is a concept? Why am I limited to providing so little information? View all Questions	Proposal Submission What if I have already written a full protocol? What if I cannot agree to the attestations? View all Questions
Protocol Submission When should I hear back about my Protocol? In what format should the protocol be written? View all Questions	Reporting Enrollment How do I report my enrollment? How frequently do I report enrollment? View all Questions	Reporting Expenses (US Only) Where do I go to submit an expense? View all Questions
Study Milestones What if I cannot achieve my current estimated milestones? View all Questions	Reporting Safety How do I report a Serious Adverse Event (SAE)? How do I report a product complaint? View all Questions	Site Management Why would I add a site? View all Questions

4. If you do not find the answer to your question, click on “Contact Us” at the bottom of the page to submit your question.

Didn't find your answer? [Contact Us](#)

Contact Us

Please fill out the form below with your contact information and question.
This form may not be used to submit SAEs, Product Complaints, or any other sensitive information.

Name* Email*

Phone Select Country*

Question*

Cancel Submit