

Partner How-To: Elevate my integration

INTRODUCTION

Welcome to the Partner How-To series! This guide is focused on empowering you to elevate your Procore integration beyond the basics. By implementing these best practices, you can create a more robust, valuable, and seamlessly integrated solution that truly stands out and maximizes your success within the Procore ecosystem.

Stay Ahead: Master Procore's Evolving Platform

- + **Monitor Platform Updates:** Regularly visit Procore's [Product Release Page](#) to stay informed about monthly platform enhancements and API changes.
- + **Ensure Ongoing Compatibility:** Proactively review how updates might impact your integration, ensuring seamless operation for users.
- + **Leverage New Features:** Identify opportunities to incorporate new Procore platform features or API capabilities to enhance your integration's functionality and value.

Build for Excellence: Key Principles for High-Impact Integrations

The following principles help to consistently deliver the most value to Procore customers:

- + **Embrace Bi-Directional Data Flows:** Ensure data consistency across platforms and reduce manual entry.
- + **Create Cross-Solution Value:** Integrations that touch multiple solution areas (ex. Financials and Project Management) can give customers more seamless access to the information they need, no matter how they're using the platform. This creates a unified experience and streamlines workflows.
- + **Prioritize User Experience (UX):** Aim for intuitive setup, clear error messaging, and a workflow that feels seamless within the Procore environment. A good UX drives adoption and satisfaction.
- + **Ensure Robustness and Reliability:** Implement comprehensive error handling, logging, and performance optimization. Reliable integrations build trust and are more likely to be depended upon.

- + **Adhere to Security Best Practices:** Protect customer data by rigorously following Procore's API security guidelines and industry best practices for authentication, authorization, and data handling.
- + **Solicit Customer Feedback:** Actively engage with mutual customers to gather feedback and identify unmet needs. Incorporate this information into your integration's development roadmap to ensure it continuously evolves and provides maximum value.

Utilize Procore's Developer Ecosystem & Support

Take full advantage of the resources available to help you build and refine your integration:

- + [Developer Documentation](#): Your primary resource for API endpoints, authentication guides, and technical specifications.
- + [API Support](#): For specific questions or troubleshooting challenges when working with Procore APIs.
- + [Procore Community](#): Engage with the Procore community.
- + [Learning Center](#): Learn about the Procore Product with our Learning Center.

Elevating your integration is an ongoing commitment that significantly enhances its value to customers and strengthens your Procore partnership. By staying informed, adhering to best practices, leveraging support, and iterating based on feedback, you can build and maintain a truly distinguished solution. For any questions or support, please contact techpartners@procore.com.