

Upfront Edge Terms

These terms apply to your participation in the Upfront Edge™ program and form part of your Financing Agreement.

My Upfront Edge Details:

Wireless Number:	
Device Model:	
Upfront Edge Amount:	\$
Device Financing Term Expiry Date (MM/DD/YYYY):	

1. How does the Upfront Edge program work?

The Upfront Edge program lowers the upfront cost of your device by your Upfront Edge Amount. You agree to settle your Upfront Edge Amount at a later date by either returning the device listed above, or repaying your Upfront Edge Amount. Details on when to return your device or repay the Upfront Edge Amount are outlined below:

At the end of your Device Financing Term, you must:

- 1) Return your device in good working condition at any time during the last month of your Device Financing Term; or
- 2) Keep your device and repay your Upfront Edge Amount. If you do not return your device in good working condition by the end of your Device Financing Term, we will charge the Upfront Edge Amount on your next bill.

If you upgrade your device before the end of your Device Financing Term, you must:

- 1) Return your device in good working condition at the time of upgrade; or
- 2) Keep your device and repay your Upfront Edge Amount. If you do not return your device in good working condition at the time of your upgrade, we will charge the Upfront Edge Amount on your next bill.

2. How do we determine if a device is in good working condition and eligible to be returned under the Upfront Edge program?

To return your device under the Upfront Edge program, the device must be in good working condition, fully functional and free from damage. A device in good working condition must power on and navigate to the home screen, accept and hold a charge, and have the ability to perform a factory reset. The device must be free from physical damage (for example, no cracks (including to the front and back glass), dents, bending, punctures to any part of the device, including on the body, screen, keyboard and/or camera lens, no broken hinges, no dead/dark/pixelated spots, blemishes or distortions to the screen and screen/keyboard must be responsive, etc.). The device must be free from liquid/moisture damage and there cannot be any missing components (for example, missing battery, battery cover, SIM/media tray, buttons, etc.). All accounts, passwords and any activation locks must be removed and/or turned off. We will not accept a device that is reported as lost or stolen. If your device is not accepted, we will charge the Upfront Edge Amount on your next bill.

3. How do I return my device?

You may return your device through an authorized return option. Once returned, your device will not be returned to you under any circumstances. You represent that you are the sole and rightful owner of any device you return, and acknowledge your responsibility to remove your SIM, memory card and any accessories, and delete all data from the device before returning it. Please back up any data you wish to keep before returning your device.

4. What happens if I cancel my device's wireless services while enrolled in the Upfront Edge program?

If, for any reason, the wireless service you subscribed to when you purchased your device is cancelled or transferred, you may no longer participate in the Upfront Edge program and must repay your Upfront Edge Amount at the time of that cancellation. Once you cancel or transfer, you no longer have the option to return your device. We will charge the Upfront Edge Amount on your next bill along with any other applicable charges (e.g., your total outstanding device financing balance).

5. How is the Upfront Edge Amount taxed?

Applicable taxes will be charged on the device price before the deduction of any Upfront Edge Amount at the time of purchase. If you choose to repay your Upfront Edge Amount, no additional taxes will apply on this amount when it is charged on your bill.