

Description of Rogers Accessibility Feedback Process

Updated: May 22, 2025

We welcome your feedback and would love to hear from you! You can provide feedback by online form, email, phone or mail. You can give feedback anonymously if you don't want to be contacted.

Let us know what you think about:

- Any accessibility barriers you've found with Rogers or our brands,
- Our Accessibility Plan, or
- Our Progress Reports.

Share your feedback by:

Completing the: [Accessibility Feedback Form](#)

Send an email to:

AccessibilityFeedback@rci.rogers.com

(Please include "Accessibility Feedback" in the subject line).

Leave a message on the Accessibility feedback line:

1 (866) 247-0000

Send a letter to:

Manager for Accessibility

Rogers Communications, Accessibility Feedback

333 Bloor St. E, Toronto, ON M4W 1G9

The Manager for Accessibility is responsible for addressing accessibility feedback. You can provide feedback by online form, email, phone or mail. We will acknowledge accessibility feedback received, other than feedback provided anonymously. If contact information is shared, we may follow up with you. Personal information you provide will remain confidential and will be managed following privacy laws. This information will only be shared per these laws or with your consent.

Alternate Format Requests

If you need a copy of the Description of the Feedback Process, Accessibility Plan, or our Progress Reports in an alternate format such as print, large print, braille, audio, or other agreed upon formats, please contact us by phone, email or mail using the feedback methods mentioned in this document.

In your correspondence, please mention the:

- name of the document(s) you wish to receive,
 - Example: 2023 Progress Report
- format you wish to receive,
 - Example: Large Print
- Your preferred language English or French.

Please provide your name, mailing address, and phone number or email address so we can successfully complete your request.