Rogers Third-Party Subscription Terms – Apple Music

These Rogers Third-Party Subscription Terms ("**Terms**") apply to your Apple Music subscription ("**Apple Music**") offered by Rogers Communications Canada Inc. ("**Rogers**"). These Terms supplement the Rogers Terms of Service, Acceptable Use Policy and Privacy Policy available at rogers.com/terms, and form part of our agreement with you. Apple Music does not form part of your wireless services with Rogers. If there is any inconsistency between the materials listed above and these Terms, these Terms prevail.

1. Apple Music Subscription

Apple Music is a digital music subscription service that allows subscribers to stream music on compatible devices via an app. The Apple Music service, including all subscription content, is provided by Apple Canada Inc. ("**Apple**") and is offered for resale by Rogers. Your Apple Music subscription and billing relationship is managed by Rogers.

Your use of Apple Music is subject to the <u>Apple Media Services Terms and Conditions</u>. Please ensure you read Apple's terms and conditions, including any Apple Music usage rules, end user license agreement, and any limitations on the use of Apple Music (e.g., an Individual subscription limits the number of devices that may access and use the service).

2. Plan, Device and Data Requirements

To use Apple Music, you must have a compatible device, software and Internet access. You are responsible for any data usage incurred to access Apple Music. If you are using your Rogers Infinite wireless plan to access Apple Music, the Rogers Infinite Plans Data Policy applies.

To subscribe to Apple Music through Rogers, you must maintain your Rogers postpaid wireless service. If the wireless line that subscribes to Apple Music is cancelled or transferred, your Apple Music subscription will be automatically cancelled.

3. Promotional Offers

If you received a promotional offer for Apple Music, your promotional period and Apple Music subscription starts on the day you redeem the offer with Rogers. To get the full benefit of your promotional period, please download the Apple Music app and create or confirm your Apple ID immediately. Promotional offers may be limited to one redemption per offer per wireless number and Apple ID.

If you have an existing Apple Music subscription with Apple, you may still take advantage of eligible promotional offers from Rogers. However, you will be required to change the billing for your subscription to billing to your Rogers account. Please cancel any existing Apple Music subscription with Apple to avoid duplicate subscriptions and fees.

To maintain access to Apple Music, you must subscribe to an eligible wireless plan for the duration of any promotional period. Rogers may check your eligibility from time to time, and if you become ineligible to receive the promotional offer, including by downgrading to an ineligible wireless plan, cancelling or transferring your wireless service or cancelling your Apple Music subscription during the promotional period, Rogers may cancel your access to Apple Music immediately. If access to Apple Music is cancelled due to ineligibility, your paid subscription for Apple Music will also be cancelled.

4. Subscription Fees

The monthly subscription fee for Apple Music will be charged to your Rogers wireless account, per subscriber, plus applicable taxes. Your Apple Music subscription will automatically renew every month until cancelled.

If you received a promotional offer for Apple Music, your Apple Music subscription starts on the day you redeem the offer with Rogers and your monthly subscription fee will be charged starting on the day after your promotional period ends, unless cancelled at least one (**1**) day before the end of the promotional offer.

5. Cancelling your Subscription

You may cancel your Apple Music subscription at any time through your MyRogers account or by contacting us at 1-888-ROGERS1 (764-3771). Cancellation will take effect on the next billing date for your Apple Music subscription and you will continue to have access to Apple Music until the end of the current month's subscription.

For **residents of Québec**, if you would like to cancel your Apple Music subscription effective immediately, please call us at 1-888-ROGERS1 (764-3771) and request immediate cancellation. You will be refunded for the portion of the subscription period not completed as of your requested cancellation date.

Once your Apple Music subscription is cancelled, you cannot re-add a promotional or paid subscription to that wireless line.

6. Changes to your Subscription

Rogers may change any aspect of the Apple Music subscription and billing relationship, including your monthly subscription fees, as long as we give you at least **30** days' prior written notice. We will send you the written notice by bill message, text message, letter, e-mail or by message to your MyRogers account inbox, and it will explain the change, when it will take effect and your rights.

Apple may make changes to the Apple Music service in accordance with its terms and conditions.

7. Privacy and Personal Information

By using Apple Music, you consent for Rogers to provide your wireless telephone number and subscription information to Apple and its affiliates for service activation and provisioning purposes. Use of the service will require the creation of an Apple ID to access the service and users will be requested to provide personal information to Apple including name, date of birth and email address which will be processed in accordance with Apple's privacy policy.

8. Warranties and Limitation of Liability

These Terms must be read with the warranties, limitation of liability and indemnity provisions in the Rogers Terms of Service, which are provided to you and posted at rogers.com/terms. You acknowledge that Rogers is the reseller of Apple Music and has no control over and excludes all liability regarding your use of the Apple Music service and app, including any subscription content accessed through Apple Music.

9. Customer Service

For assistance with your Apple Music subscription, including Rogers account help, billing, and managing or cancelling your subscription, please visit MyRogers, see the Apple Music FAQs at <u>rogers.com/apple-music-faqs</u> or contact us at 1-888-ROGERS1 (764-3771). Any assistance regarding the Apple Music service should be directed to Apple.

These Terms have been drawn up in the English language at the express request of the parties. Les présentes modalités ont été rédigées en anglais à la demande expresse des parties.

™Trademarks of Rogers Communications Inc. or an affiliate, used under license © 2020 9/20